

Consumer Outcomes

Final Report

2010-2011 NCI Adult Consumer Survey Data



**NATIONAL CORE
INDICATORS**

A Collaboration of

the National Association of State Directors of Developmental Disabilities Services
and Human Services Research Institute

Human Services Research Institute

2336 Massachusetts Avenue

Cambridge, MA 02140

**National Association of State Directors
Of Developmental Disabilities Services**

113 Oronoco Street

Alexandria, VA 22314

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CONTENTS

I. ORGANIZATION OF REPORT	12
II. INTRODUCTION	13
OVERVIEW OF NCI	13
<i>The Indicators</i>	14
III. ADULT CONSUMER SURVEY	20
ORGANIZATION OF THE SURVEY.....	20
IV. METHODS	22
CRITERIA FOR EXCLUSION OF RESPONSES	22
<i>Exclusion of Responses for Section I</i>	22
<i>Exclusion of Responses for Section II</i>	22
<i>Sampling</i>	23
ADMINISTRATION	25
TRAINING.....	25
V. DATA ANALYSIS	26
<i>Weighting</i>	26
<i>Outcome Adjustment</i>	26
<i>Scale Development</i>	27
<i>Significance Testing</i>	28
NOTES ON LIMITATIONS FOR USE OF DATA	28
VI. RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS	30
PRESENTATION OF DEMOGRAPHIC INFORMATION	30
PROFILE OF RESPONDENTS FOR OVERALL SAMPLE.....	31
DEMOGRAPHIC PROFILE OF RESPONDENTS BY STATE	32
VII. RESULTS: CORE INDICATOR OUTCOMES AND COMPARISONS ACROSS STATES	46
PRESENTATION OF CORE INDICATORS.....	46
SUMMARY OF AGGREGATE RESULTS BY INDICATOR	48
CONSUMER OUTCOMES: COMMUNITY INCLUSION	53
CONSUMER OUTCOMES: CHOICE AND DECISION-MAKING	58
CONSUMER OUTCOMES: RELATIONSHIPS	70
CONSUMER OUTCOMES: SATISFACTION	78
SYSTEM PERFORMANCE: SERVICE COORDINATION	86
SYSTEM PERFORMANCE: ACCESS	92
HEALTH, WELFARE, AND RIGHTS: SAFETY.....	97
HEALTH, WELFARE, AND RIGHTS: HEALTH.....	102
HEALTH, WELFARE, AND RIGHTS: WELLNESS	115
HEALTH, WELFARE, AND RIGHTS: MEDICATIONS	119
HEALTH, WELFARE, AND RIGHTS: RESPECT AND RIGHTS.....	121
SELF-DETERMINATION	132
WORK	138

APPENDIX A: RULES FOR RECODING AND COMBINING VARIABLES TO COMPUTE CORE INDICATORS.....	153
APPENDIX B: STATE SAMPLING PROCEDURES	160
APPENDIX C: UNADJUSTED SURVEY RESULTS	164
UNADJUSTED RESULTS: COMMUNITY INCLUSION.....	165
UNADJUSTED RESULTS: CHOICE AND DECISION-MAKING	169

TABLES

TABLE 1. CROSSWALK OF CORE INDICATORS AND ADULT CONSUMER SURVEY QUESTIONS: 2010-2011	15
TABLE 2. VALID NUMBER OF SURVEYS AND RESPONSE RATES BY STATE	24
TABLE 3. GENDER	32
TABLE 4. AGE*	33
TABLE 5. RACE	34
TABLE 6. ETHNICITY	35
TABLE 7. LEVEL OF ID*	36
TABLE 8. OTHER DISABILITIES.....	37
TABLE 9. PRIMARY MEANS OF EXPRESSION*	38
TABLE 10. LANGUAGE.....	39
TABLE 11. TYPE OF RESIDENCE	40
TABLE 12. MOBILITY*	41
TABLE 13. OVERALL HEALTH*	42
TABLE 14. SUPPORT TO MANAGE SELF-INJURY*	43
TABLE 15. SUPPORT TO MANAGE DISRUPTIVE BEHAVIOR*	44
TABLE 16. SUPPORT TO MANAGE DESTRUCTIVE BEHAVIOR*	45
TABLE 17. RESIDENCE TYPE BY STATE	47
TABLE 18. NUMBER OF TIMES PEOPLE WENT SHOPPING IN PAST MONTH (ADJUSTED VARIABLE)	54
TABLE 19. NUMBER OF TIMES PEOPLE WENT OUT ON ERRANDS /APPOINTMENTS IN PAST MONTH (ADJUSTED VARIABLE).....	54
TABLE 20. NUMBER OF TIMES PEOPLE WENT OUT FOR ENTERTAINMENT IN PAST MONTH (ADJUSTED VARIABLE).....	55
TABLE 21. NUMBER OF TIMES PEOPLE WENT OUT TO EAT IN PAST MONTH (ADJUSTED VARIABLE)	55
TABLE 22. NUMBER OF TIMES PEOPLE WENT TO RELIGIOUS SERVICES IN PAST MONTH (ADJUSTED VARIABLE).....	56
TABLE 23. NUMBER OF TIMES PEOPLE WENT OUT FOR EXERCISE IN PAST MONTH (ADJUSTED VARIABLE)	56
TABLE 24. NUMBER OF TIMES PEOPLE WENT ON VACATION IN PAST YEAR (ADJUSTED VARIABLE	57
TABLE 25. COMMUNITY INCLUSION SCALE SCORE (ADJUSTED VARIABLE)....	57

TABLE 26. PROPORTION OF PEOPLE WHO CHOSE THE PLACE WHERE THEY LIVE (ADJUSTED VARIABLE)	60
TABLE 27. PROPORTION OF PEOPLE WHO CHOOSE STAFF WHO HELP THEM AT HOME (ADJUSTED VARIABLE).....	60
TABLE 28. PROPORTION OF PEOPLE WHO CHOSE THEIR PLACE OF WORK (ADJUSTED VARIABLE)	61
TABLE 29. PROPORTION OF PEOPLE WHO CHOOSE STAFF WHO HELP THEM AT WORK (ADJUSTED VARIABLE)	61
TABLE 30. PROPORTION OF PEOPLE WHO CHOSE THEIR DAY ACTIVITY (ADJUSTED VARIABLE)	62
TABLE 31. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAY ACTIVITY STAFF (ADJUSTED VARIABLE).....	62
TABLE 32. PROPORTION OF PEOPLE WHO CHOOSE THEIR ROOMMATES (ADJUSTED VARIABLE)	63
TABLE 33. PROPORTION OF PEOPLE WHO CHOOSE HOW TO SPEND THEIR FREE TIME (ADJUSTED VARIABLE)	63
TABLE 34. PROPORTION OF PEOPLE WHO CHOOSE WHAT TO BUY WITH THEIR SPENDING MONEY (ADJUSTED VARIABLE)	64
TABLE 35. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAILY SCHEDULE (ADJUSTED VARIABLE)	64
TABLE 36. LIFE DECISIONS SCALE (ADJUSTED VARIABLE).....	65
TABLE 37. EVERYDAY CHOICES SCALE (ADJUSTED VARIABLE)	65
TABLE 38. PROPORTION OF PEOPLE WHO CHOSE THEIR CASE MANAGER/SERVICE COORDINATOR	66
TABLE 39. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE HOME	67
TABLE 40. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE JOB	68
TABLE 41. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE DAY PROGRAM	69
TABLE 42. PROPORTION OF PEOPLE WHO REPORT HAVING FRIENDS AND CARING RELATIONSHIPS WITH PEOPLE OTHER THAN SUPPORT STAFF AND FAMILY MEMBERS.....	71
TABLE 43. PROPORTION OF PEOPLE WHO REPORT HAVING A CLOSE FRIEND	72
TABLE 44. PROPORTION OF PEOPLE WHO ARE ABLE TO SEE THEIR FAMILIES WHEN THEY WANT TO	73

TABLE 45. PROPORTION OF PEOPLE WHO ARE ABLE TO SEE THEIR FRIENDS WHENEVER THEY WANT TO	74
TABLE 46. PROPORTION OF PEOPLE WHO FEEL LONELY	75
TABLE 47. PROPORTION OF PEOPLE WHO CAN GO ON A DATE IF THEY WANT TO	76
TABLE 48. PROPORTION OF PEOPLE WHO REPORT THAT THEY GET TO HELP OTHERS	77
TABLE 49. PROPORTION OF PEOPLE WHO LIKE THEIR HOME OR WHERE THEY LIVE	79
TABLE 50. PROPORTION OF PEOPLE WHO LIKE THEIR NEIGHBORHOOD	80
TABLE 51. PROPORTION OF PEOPLE WHO WOULD LIKE TO LIVE SOMEWHERE ELSE.....	81
TABLE 52. PROPORTION OF PEOPLE WHO ARE SATISFIED WITH THEIR JOB..	82
TABLE 53. PROPORTION OF PEOPLE WHO WOULD LIKE TO WORK SOMEWHERE ELSE.....	83
TABLE 54. PROPORTION OF PEOPLE WHO ARE SATISFIED WITH THEIR DAY PROGRAM/DAILY ACTIVITY	84
TABLE 55. PROPORTION OF PEOPLE WHO WOULD LIKE TO GO TO A DIFFERENT DAY PROGRAM/DAILY ACTIVITY	85
TABLE 56. PROPORTION OF PEOPLE WHO HAVE MET THEIR SERVICE COORDINATOR	87
TABLE 57. PROPORTION OF PEOPLE REPORTING THAT SERVICE COORDINATORS ASK WHAT THEY WANT	88
TABLE 58. PROPORTION OF PEOPLE REPORTING THAT SERVICE COORDINATORS HELP THEM GET WHAT THEY NEED.....	89
TABLE 59. PROPORTION OF PEOPLE WHO REPORT THEIR SERVICE COORDINATOR CALLS THEM BACK RIGHT AWAY	90
TABLE 60. PROPORTION OF PEOPLE WHO REPORT THAT THEY HELPED MAKE THEIR OWN SERVICE PLAN	91
TABLE 61. PROPORTION OF PEOPLE WHO REPORT HAVING ADEQUATE TRANSPORTATION WHEN THEY WANT TO GO SOMEWHERE	93
TABLE 62. PROPORTION OF PEOPLE WHO USE DIFFERENT TYPES OF TRANSPORTATION (NOT MUTUALLY EXCLUSIVE).....	94
TABLE 63. PROPORTION OF PEOPLE WHO REPORT GETTING THE SERVICES THEY NEED.....	95
TABLE 64. PROPORTION OF PEOPLE WHO FEEL THAT THEIR STAFF HAVE ADEQUATE TRAINING.....	96

TABLE 65. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED IN THEIR HOME	98
TABLE 66. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED IN THEIR NEIGHBORHOOD.....	99
TABLE 67. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED AT WORK OR DAY PROGRAM/DAILY ACTIVITY	100
TABLE 68. PROPORTION OF PEOPLE WHO REPORT THAT THEY HAVE SOMEONE TO GO TO FOR HELP WHEN THEY FEEL AFRAID	101
TABLE 69. PROPORTION OF PEOPLE WHO HAD A COMPLETE ANNUAL PHYSICAL EXAM IN THE PAST YEAR.....	103
TABLE 70. PROPORTION OF WOMEN 18 AND OVER WHO HAD A PAP TEST IN THE PAST 3 YEARS	104
TABLE 71. PROPORTION OF PEOPLE WHO HAD A ROUTINE DENTAL EXAM IN THE PAST YEAR.....	105
TABLE 72. PROPORTION OF PEOPLE DESCRIBED AS HAVING POOR HEALTH	106
TABLE 73. PROPORTION OF PEOPLE REPORTED AS HAVING A PRIMARY CARE DOCTOR.....	107
TABLE 74. PROPORTION OF PEOPLE WHO HAD A VISION SCREENING WITHIN THE PAST YEAR.....	108
TABLE 75. PROPORTION OF PEOPLE WHO HAD A HEARING TEST WITHIN THE PAST 5 YEARS	109
TABLE 76. PROPORTION OF PEOPLE WHO HAD A FLU VACCINATION WITHIN THE PAST YEAR.....	110
TABLE 77. PROPORTION OF PEOPLE WHO HAVE EVER HAD A VACCINATION FOR PNEUMONIA.....	111
TABLE 78. PROPORTION OF WOMEN OVER 40 WHO HAD A MAMMOGRAM WITHIN THE PAST 2 YEARS	112
TABLE 79. PROPORTION OF MEN OVER 50 WHO HAD A PSA TEST WITHIN THE PAST YEAR.....	113
TABLE 80. PROPORTION OF PEOPLE AGE 50 AND OLDER WHO HAD A SCREENING FOR COLORECTAL CANCER WITHIN THE PAST YEAR	114
TABLE 81. PROPORTION OF PEOPLE WHO SMOKE OR CHEW TOBACCO.....	116
TABLE 82. PROPORTION OF PEOPLE WHO ARE UNDERWEIGHT, NORMAL WEIGHT, OVERWEIGHT, AND OBESE (USING BMI).....	117
TABLE 83. PROPORTION OF PEOPLE WHO ENGAGE IN MODERATE PHYSICAL ACTIVITY FOR AT LEAST 30 MINUTES 3 TIMES A WEEK.....	118

TABLE 84. PROPORTION PEOPLE TAKING MEDICATIONS FOR MOOD DISORDERS, ANXIETY, BEHAVIOR PROBLEMS, OR PSYCHOTIC DISORDERS	120
TABLE 85. PROPORTION OF PEOPLE WHOSE HOME IS ENTERED WITHOUT PERMISSION.....	122
TABLE 86. PROPORTION OF PEOPLE WHOSE BEDROOM IS ENTERED WITHOUT PERMISSION.....	123
TABLE 87. PROPORTION OF PEOPLE WHOSE MAIL IS OPENED WITHOUT PERMISSION.....	124
TABLE 88. PROPORTION OF PEOPLE WHO CAN BE ALONE WITH VISITORS AT HOME	125
TABLE 89. PROPORTION OF PEOPLE WHO ARE ALLOWED TO USE PHONE/INTERNET WHEN HE/SHE WANTS TO	126
TABLE 90. PROPORTION OF PEOPLE WHO HAVE PARTICIPATED IN A SELF-ADVOCACY EVENT	127
TABLE 91. PROPORTION OF PEOPLE WHO HAVE ENOUGH PRIVACY AT HOME	128
TABLE 92. PROPORTION OF PEOPLE WHOSE STAFF AT HOME ARE NICE AND POLITE	129
TABLE 93. PROPORTION OF PEOPLE WHOSE STAFF AT WORK ARE NICE AND POLITE	130
TABLE 94. PROPORTION OF PEOPLE WHOSE STAFF AT DAY PROGRAM ARE NICE AND POLITE	131
TABLE 95. PROPORTION OF PEOPLE WHO ARE CURRENTLY USING A SELF-DIRECTED SUPPORTS OPTION.....	133
TABLE 96. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT SOMEONE TALKED WITH THEM ABOUT THEIR INDIVIDUAL BUDGET/SERVICES	134
TABLE 97. PROPORTION OF PEOPLE SELF-DIRECTING WHO HAVE HELP IN DECIDING HOW TO USE THEIR INDIVIDUAL BUDGET/SERVICES	134
TABLE 98. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT THEY CAN MAKE CHANGES TO THEIR INDIVIDUAL BUDGET/SERVICES IF THEY NEED TO	135
TABLE 99. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT THEY GET ENOUGH HELP IN DECIDING HOW TO USE THEIR BUDGET/SERVICES	135
TABLE 100. PROPORTION OF PEOPLE SELF-DIRECTING WHO RECEIVE ENOUGH INFORMATION ABOUT THEIR BUDGET/SERVICES.....	136
TABLE 101. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT INFORMATION ABOUT THEIR BUDGET/SERVICES IS EASY TO UNDERSTAND	136

TABLE 102. PROPORTION OF PEOPLE SELF-DIRECTING WHOSE SUPPORT WORKERS COME WHEN THEY ARE SUPPOSED TO	137
TABLE 103. PROPORTION OF PEOPLE SELF-DIRECTING WHO GET THE HELP THEY NEED TO WORK OUT PROBLEMS WITH THEIR SUPPORT WORKERS....	137
TABLE 104. PROPORTION OF PEOPLE WHO HAVE A JOB IN THE COMMUNITY	139
TABLE 105. PROPORTION OF PEOPLE WHO HAVE A JOB IN THE COMMUNITY BY TYPE OF EMPLOYMENT SUPPORT	140
TABLE 106. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN INDIVIDUALLY-SUPPORTED COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)	141
TABLE 107. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN GROUP-SUPPORTED COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)	142
TABLE 108. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN COMPETITIVE COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)	143
TABLE 109. PROPORTION OF PEOPLE EARNING AT OR ABOVE THE STATE HOURLY MINIMUM WAGE IN THEIR COMMUNITY-BASED JOB.....	144
TABLE 110. PROPORTION OF PEOPLE WHO WORKED 10 OUT OF THE LAST 12 MONTHS IN A COMMUNITY JOB	145
TABLE 111. PROPORTION OF PEOPLE WHO RECEIVED PAID VACATION AND/OR SICK TIME AT HIS/HER JOB	146
TABLE 112. AVERAGE LENGTH OF TIME THE PERSON HAS BEEN WORKING AT HIS/HER CURRENT JOB.....	147
TABLE 113. PROPORTION OF PEOPLE EMPLOYED IN THE FOUR MOST COMMON TYPES OF COMMUNITY JOBS	148
TABLE 114. PROPORTION OF PEOPLE WHO REPORT THAT THEY WOULD LIKE A JOB IN THE COMMUNITY	149
TABLE 115. PROPORTION OF PEOPLE WHO HAVE INTEGRATED EMPLOYMENT IN THEIR SERVICE PLAN	150
TABLE 116. PROPORTION OF PEOPLE WHO REPORT GOING TO A DAY PROGRAM OR SOME OTHER DAILY ACTIVITY	151
TABLE 117. PROPORTION OF PEOPLE WHO REPORT DOING VOLUNTEER WORK.....	152
TABLE 118. BACKGROUND INFORMATION VARIABLES USED TO ADJUST OUTCOMES	153

TABLE 119. OUTCOME VARIABLES -- RULES FOR ANALYSIS	154
TABLE C1. NUMBER OF TIMES PEOPLE WENT SHOPPING IN PAST MONTH (UNADJUSTED)	165
TABLE C2. NUMBER OF TIMES PEOPLE WENT OUT ON ERRANDS IN PAST MONTH (UNADJUSTED)	165
TABLE C3. NUMBER OF TIMES PEOPLE WENT OUT FOR ENTERTAINMENT IN PAST MONTH (UNADJUSTED).....	166
TABLE C4. NUMBER OF TIMES PEOPLE WENT OUT TO EAT IN PAST MONTH (UNADJUSTED)	166
TABLE C5. NUMBER OF TIMES PEOPLE WENT OUT TO RELIGIOUS SERVICES IN PAST MONTH (UNADJUSTED).....	167
TABLE C6. NUMBER OF TIMES PEOPLE WENT TO EXERCISE OR PLAY INTEGRATED SPORTS IN PAST MONTH (UNADJUSTED)	167
TABLE C7. NUMBER OF TIMES PEOPLE WENT ON VACATION IN PAST YEAR (UNADJUSTED)	168
TABLE C8. PROPORTION OF PEOPLE WHO CHOSE WHERE THEY LIVE (UNADJUSTED)	169
TABLE C9. PROPORTION OF PEOPLE WHO CHOOSE THE STAFF WHO HELP THEM AT HOME (UNADJUSTED).....	169
TABLE C10. PROPORTION OF PEOPLE WHO CHOSE THEIR PLACE OF WORK (UNADJUSTED)	170
TABLE C11. PROPORTION OF PEOPLE WHO CHOOSE THE STAFF WHO HELP THEM AT WORK (UNADJUSTED)	170
TABLE C12. PROPORTION OF PEOPLE WHO CHOSE THEIR DAY ACTIVITY (UNADJUSTED)	171
TABLE C13. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAY ACTIVITY STAFF (UNADJUSTED).....	171
TABLE C14. PROPORTION OF PEOPLE WHO CHOOSE THEIR ROOMMATES (UNADJUSTED)	172
TABLE C15. PROPORTION OF PEOPLE WHO CHOOSE HOW TO SPEND THEIR FREE TIME (UNADJUSTED)	172
TABLE C16. PROPORTION OF PEOPLE WHO CHOOSE WHAT TO BUY WITH THEIR SPENDING MONEY (UNADJUSTED).....	173
TABLE C17. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAILY SCHEDULE (UNADJUSTED)	173

I. Organization of Report

This document serves as the final report for the consumer outcomes portion of the 2010-11 National Core Indicators (NCI) data collection. All NCI Adult Consumer Survey data submitted between July 2010 and June 2011 from a total of 15 states are included in this report.

This report is organized as follows:

Introduction -- Gives a brief overview of NCI activities to date and presents the core indicators measured with the Adult Consumer Survey.

Adult Consumer Survey -- Briefly describes the development and structure of the survey instrument¹.

Methods -- Describes the protocol for administering the Adult Consumer Survey, including sampling criteria, administration guidelines, and interviewer training procedures.

Data Analysis -- Explains the statistical methods used to analyze the Adult Consumer Survey data, including an explanation of how certain outcomes are “adjusted” for the purposes of making comparisons across states. Also discusses scale construction and significance testing of results.

Results: Demographic Characteristics of Respondents -- Presents state-by-state and NCI average results of demographic information.

Results: Core Indicator Comparisons Across States -- Presents state-by-state and NCI average results for each indicator.

Appendices -- Includes sampling and analysis information, services and supports received, and raw results for items that were adjusted.

¹ For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to test for consistency of responses, please see the NCI Phase II Technical Report at <http://www.nationalcoreindicators.org>.

II. Introduction

Overview of NCI

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities in developing and implementing performance and outcome indicators as well as related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators, or NCI, strives to provide states with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework, one that could be shared across states. Directors and staff from these 15 states worked to identify the major domains of performance, the sub-domains of each, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level "snapshot" of how well each state was performing. The states were guided by a set of criteria designed to select indicators that were (a) measurable, (b) represented issues the states had some ability to influence, and (c) were important to all individuals they served, regardless of level of disability or residential setting.

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face Adult Consumer Survey (for individuals age 18 and older who are receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the measures, and eight additional states served on the Steering Committee.

Since the initial field test, NCI has expanded its scope to include outcomes of services for children with developmental disabilities and their families, continued to develop and refine the indicators, and expanded state participation in the collaboration. As of 2010-2011, NCI is composed of 24 states and two sub-state entities. State participation in NCI is entirely voluntary. For more information about NCI states, technical reports, and other resources, visit the program's website: <http://www.nationalcoreindicators.org>.

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators refer to clusters of related items. Table 1, on the following page, presents a crosswalk between core indicators collected using the 2010-11 Adult Consumer Survey and their corresponding survey item(s).

**TABLE 1. CROSSWALK OF CORE INDICATORS AND ADULT CONSUMER SURVEY QUESTIONS:
2010-2011**

Key to codes: BI = background information question Q = consumer interview question (bold indicates that question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-14	The proportion of people described as having poor health.
BI-15	The proportion of people who have a primary care doctor.
BI-16	The proportion of people who had a physical exam in the past year.
BI-17	The proportion of people who had a routine dental exam in the past year.
BI-18	The proportion of people who had a vision screening in the past year.
BI-19	The proportion of people who had a hearing test in the past 5 years.
BI-20	The proportion of people who had a flu vaccination in the past year.
BI-21	The proportion of people who have ever had a vaccination for pneumonia.
BI-26	The proportion of women who had a Pap test in the past year.
BI-27	The proportion of women over 40 who had a mammogram in the past 2 years.
BI-28	The proportion of men over 50 who had a PSA test in the past year.
BI-29	The proportion of people age 50 and over who had a screening for colorectal cancer in the past year.
BI-22 - BI-25	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.

Key to codes: BI = background information question Q = consumer interview question (bold indicates that question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-32	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39, BI-41	The average number of biweekly hours worked and earnings made by people who were in a paid job.
BI-39	The proportion of people who have a job in the community.
BI-39	The average number of hours worked biweekly and the average biweekly earnings of people who have jobs in the community, and the percent of people earning at or above the State minimum wage.
BI-46	The proportion of people who have a job in the community who were continuously employed during the previous year.
BI-47	The proportion of people who have a job in the community who receive vacation and/or sick time benefits.
BI-48	Of people who have a job in the community, the average length of time they have been working at their current job.
BI-49	The proportion of people who work in the most common types of community jobs.
BI-43	The proportion of people who have a goal of integrated employment in their individualized service plan.
BI-52, BI-53	The proportion of people who are using a self-directed supports option and who employ their own support workers.
Q2	The proportion of people who do not have a job in the community, but would like one.
Q7	The proportion of people who go to a day program or have some other daily activity.
Q4, Q9	The proportion of people who have a community job but would like to work somewhere else and the proportion of people who go to a day program/daily activity but would like to go somewhere else.

Key to codes: BI = background information question Q = consumer interview question (bold indicates that question allows consumer responses only)	
Question:	Refers to Core Indicator:
Q12	The proportion of people who do volunteer work.
Q3, Q8	The proportion of people who are satisfied with their job or day program.
Q13, Q15	The proportion of people satisfied with where they live.
Q14	The proportion of people who would like to live somewhere else.
Q6, Q11, Q18	The proportion of people who report most support staff treat them with respect.
Q21	The proportion of people who report satisfaction with the amount of privacy they have.
Q19, Q20, Q75 - Q77	The proportion of people whose basic rights are respected by others.
Q78	The proportion of people who have participated in a self-advocacy meeting or event.
Q22 - Q24	The proportion of people who report that they feel safe in their home, neighborhood, workplace, and day program/daily activity.
Q25	The proportion of people who have someone to go to for help when they feel afraid.
Q16	The proportion of people who talk with their neighbors.
Q26	The proportion of people who are able to go to the doctor whenever they need to.
Q27	The proportion of people who have friends and caring relationships with people other than support staff and family members.

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates that question allows consumer responses only)	
Question:	Refers to Core Indicator:
Q28	The proportion of people who have a close friend, someone they can talk to about personal things.
Q29, Q33	The proportion of people who are able to see their families and friends when they want.
Q30	The proportion of people who can go out on a date if they want to.
Q31	The proportion of people who feel lonely.
Q34	The proportion of people who get to help others.
Q35	The proportion of people who have met their service coordinators.
Q37	The proportion of people who report that they helped make their service plan.
Q38	The proportion of people who report that their service coordinators ask them what they want.
Q39	The proportion of people who report that their service coordinators help them get what they want.
Q40	The proportion of people who report that their service coordinators call them back right away.
Q42	The proportion of people who report having adequate transportation when they want to go somewhere.
Q41	The proportion of people who use different types of transportation.
Q43	The proportion of people self-directing who report that someone talked with them about their budget/services.

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates that question allows consumer responses only)	
Question:	Refers to Core Indicator:
Q44	The proportion of people self-directing who have help in deciding how to use their budget/services.
Q45	The proportion of people self-directing who report that they can make changes to their budget/services if they need to.
Q46	The proportion of people self-directing who report they have enough help in deciding how to use their budget/services.
Q47 - Q48	The proportion of people self-directing who receive information about their budget/services that is easy to understand.
Q49	The proportion of people self-directing whose support workers come when they are supposed to.
Q50	The proportion of people self-directing who get the help they need to work out problems with their support workers.
Q54 - Q60	The proportion of people who regularly participate in everyday integrated activities in their communities.
Q61, Q63, Q64, Q67, Q69, Q70, Q72, Q74	The proportion of people who make choices about their lives, including: housing, roommates, jobs, and support staff or providers.
Q65, Q66, Q73	The proportion of people who make choices about their everyday lives, including: daily routines, what to spend money on, and social activities.
Q62, Q68, Q71	The proportion of people who report having been provided options about where to live, work, and go during the day.
Q79	The rate at which people report that they do not get the services they need.
Q80	The proportion of people who feel their staff have adequate training.

III. Adult Consumer Survey

The Adult Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff routinely test and refine the instrument based on feedback from interviewers.

Organization of the Survey

The Adult Consumer Survey is composed of a pre-survey form, three distinct sections, and an interviewer feedback form.

The **Pre-Survey Form** collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form is also used by surveyors prior to conducting the interview to: identify whether there are alternative communication or other accommodations needed; define terms or use proper names of people and places the individual would be most familiar with (such as the name of the person's case manager); and document that informed consent was obtained. In most instances, information for the pre-survey form is obtained from the individual's case manager. [Note: Individual identifying information is excluded from data submitted to HSRI.]

The **Background Information Section** requests data that would most likely be found in agency records or information systems. In most states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview, or a combination of the two methods is used.

Section I of the survey includes questions aimed at obtaining individuals' expressions of satisfaction and opinions and may be completed only through a direct interview with the individual; proxy responses are not acceptable.

Section II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate (e.g., family member, friend, support worker) is asked to answer. Case managers or service coordinators are not allowed to respond to these questions.

The **Interviewer Feedback Sheet** is the last page of the survey. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.

IV. Methods

Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on the specific criteria described below.

A person's responses are excluded if any of the following criteria are met:

1. The person does not respond to any questions in Section I.
2. The interviewer records that the person did not understand the questions being asked.
3. The interviewer records that the person gave inconsistent responses.

Exclusion of Responses for Section I

The total number of surveys administered in 2010-11 was 8,796. After excluding incomplete and inconsistent responses, the number of valid respondents to Section I was 6,143. Overall, 70% (6,143/8,796) of individuals in the total sample were able to respond to Section I of the direct interview. The “% **Valid Answers To Section I**” column in Table 2 indicates the percentage of individuals who were able to respond to Section I by state. Section I response rates by state ranged from 49% to 78%.

Exclusion of Responses for Section II

Section II allows for multiple respondents who know the individual well (e.g., family, friend, support worker) to provide answers. In the final analysis, if an individual's responses are excluded from Section I, responses from Section II are also excluded if the individual is the only respondent to Section II. For 2010-11, the number of valid responses to Section II was 8,596. The total response rate (proxies included) to Section II was 98% (8,596/8,796).

Sampling

Each state is instructed to complete a minimum of 400 interviews with a random sample of individuals over age 18 who are receiving at least one service besides case management. A sample size of 400 allows valid comparisons to be made across states with a 95% confidence level and a +/- 5% margin of error. Most states draw an over-sample greater than 400 in order to account for refusals. Table 2 on the following page presents the number of surveys completed and response rates to each section, by state. A more detailed description of each state's sampling strategy can be found in Appendix B.

TABLE 2. VALID NUMBER OF SURVEYS AND RESPONSE RATES BY STATE

State	% Valid Answers to Section 1	% Valid Answers to Section 2	Sample Size (N)	% of Total Sample Size (N)
AL	77.2	100.0	501	5.7
AR	68.4	100.0	402	4.6
FL	72.2	99.4	1,233	14.0
GA	76.3	95.0	481	5.5
IL	67.3	97.6	373	4.2
KY	67.0	99.0	482	5.5
LA	67.1	98.3	404	4.6
ME	76.6	97.1	414	4.7
MO	59.2	100.0	549	6.2
NC	75.2	97.6	945	10.7
NH	57.0	98.3	400	4.5
NY	74.0	99.1	393	4.5
OH	78.3	100.0	438	5.0
OK	49.3	100.0	406	4.6
PA	70.1	95.9	1,375	15.6
Total	70.0	97.7	8,796	100.0

Administration

Most participating states used the basic survey tool developed by the project. States may opt to incorporate additional survey questions to look more deeply at specific issues; this is typically done after the state establishes baseline results. States used a variety of types of surveyors, including self-advocates and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid volunteers. Case managers/service coordinators typically do not conduct interviews; if they do, the NCI protocol stipulates that they should not interview individuals on their own caseload.

Training

For most states, “train-the-trainer” sessions were provided either on-site or via conference call to the state’s lead agency overseeing surveyors for the project. The trainings were divided in two parts: the first part was a section-by-section review of the survey tool detailing specific questions and problem scenarios; the second part reviewed general interviewing techniques. Participants, or “trainers,” from each state were then provided with materials used to conduct trainings (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) with the field of interviewers. In some instances, all of a state’s interviewing team participated in the “train-the-trainer” sessions.

V. Data Analysis

NCI data management and analysis was coordinated by HSRI. Most states entered data into the Online Data Entry Survey Application (ODESA) system, which HSRI staff then downloaded into a data file. A few states entered data into their own data files and then submitted them to HSRI for analysis. All data files were “cleaned,” meaning they were reviewed for completeness and compliance with standard NCI formats and invalid responses were eliminated. Files from individual states were then merged into one SPSS file. The merged file was used for all analyses in this report.

Below is a summary of the statistical procedures used to analyze the Adult Consumer Survey data.

Weighting

No weights were applied during this round of data analysis.

Outcome Adjustment

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This procedure allows for more fair state comparisons by effectively “leveling the playing field.” It is necessary to perform this analysis to account for the fact that states have different eligibility definitions for services and may have samples with different characteristics. Only those indicators that are likely to be affected by individual characteristics were adjusted (e.g., indicators in the Choice and Community Inclusion sub-domains). For example, a person who has limited mobility and is older may be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or staff who are respectful. The indicators were risk-adjusted using the person’s following seven characteristics: age, level of intellectual disability, primary means of expression (spoken or not), level of mobility, health status, mental illness/psychiatric diagnosis, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive

behavior. Results for indicators that were adjusted are labeled as such, and the state-by-state unadjusted results for these indicators are presented in Appendix C.

Outcome adjustment was performed using logistic regression. This statistical analysis produced a predicted value that one would expect to observe given the individual's characteristics. The state's average observed rate (i.e., the state average prior to risk-adjustment) was adjusted by the average predicted rate to produce the risk-adjusted rate. As a result of this procedure, differences in adjusted indicators reflect true state differences rather than differences due to the demographic or characteristic make-up of state service populations.

Scale Development

Selected indicators were combined to form three reliable scales for the sub-domains of Community Inclusion and Choice and Decision-making. The Choice and Decision-making section is divided into two scales consisting of Life Decisions and Everyday Choices. The Community Inclusion Scale was created by totaling the individual's scores for four of the questions relating to the number of times people went out in the community for particular activities, while the two Choice and Decision-making scales were created by averaging the items within those categories² for each individual. Higher scale scores represent higher levels of community inclusion and choice. The scales were also risk-adjusted.

Each scale's reliability was assessed using Cronbach's alpha. This statistic indicates whether individuals' responses to the indicators that comprise the scale of interest tend to be similar. An alpha value of 0.70 or greater generally indicates that these responses are similar, and therefore the indicators are likely to be measuring the same dimension, though the lowest acceptable value is 0.60. Previous testing showed that the Cronbach's alpha ratings for the three scales were: 0.64 for Community Inclusion; 0.80 for Life Decisions; and 0.76 for Everyday Choices. Thus, the scales had an adequate level of internal consistency and reliability.

² Specific indicators used for scales are listed in the corresponding sections.

Significance Testing

For all non-adjusted items, each state's score was compared to the NCI Average score (average of state scores) across all NCI states. These comparisons were conducted using t-tests. The t-test analyses determined whether each state's proportion of individuals performing the indicator was:

1. significantly higher than the other states' average proportion (average of averages),
2. within the average range (i.e., no different from the other states' average proportion in a statistical sense); or
3. significantly lower than the other states' average proportion.

A conservative cut-off point of $p \leq 0.005$ was used to determine significant differences. The placement of each state into one of these three groups is indicated in tables for each outcome. T-tests were performed only on non-adjusted indicators.

Notes on Limitations for Use of Data

Please note that this report does not provide benchmarks for acceptable or unacceptable levels of performance for each indicator. Rather, it is up to each state to decide whether its score or percentage is an acceptable or unacceptable performance level. States that fall into the "below average" tier on any scale or indicator are not necessarily underperforming on that scale or indicator. Instead, falling into the "below average" tier indicates that the state's scale score or indicator percentage is significantly lower than the average, where "significantly" means "not due to chance." Significantly lower, or higher, does not mean that the state is necessarily doing poorly or performing exceptionally well. The tables display states' scores relative to one another and show which states tend to have similar results. The difference between a "below average" state and the average across the other states may be very small. Again, it is up to public managers, policy-makers, and other stakeholders to decide whether the differences in results suggest that state-level changes or further investigation are necessary.

Furthermore, the average of states' proportions should not be interpreted as necessarily defining "acceptable" levels of performance or satisfaction. Instead, it is a multi-state "norm" that describes present average levels of performance or satisfaction across the participating states. Instances in which there are few significant differences among states mean that the majority of states are performing about the same. Instances in which several states' results are especially high (considerably above the average level) indicate that the levels of performance or satisfaction achieved in those states might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution for several reasons: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI Averages; and the states draw new samples each year rather than following the same group of individuals.

VI. Results: Demographic Characteristics of Respondents

Presentation of Demographic Information

Fifteen states administered the consumer survey in 2010-2011 and together collected background information on a total of 8,796 individuals. The participating states represented are: Alabama (AL), Arkansas (AR), Florida (FL), Georgia (GA), Illinois (IL), Kentucky (KY), Louisiana (LA), Maine (ME), Missouri (MO), North Carolina (NC), New Hampshire (NH), New York (NY), Ohio (OH), Oklahoma (OK), and Pennsylvania (PA).

This section presents descriptive information on the respondents surveyed. A brief summary below describes the demographic profile of all respondents. The results indicated in this profile are the total aggregate data. The following pages illustrate respondent characteristics in tables which are broken out by individual state and include the NCI Average (the average of all states' means). Demographic information used for outcome adjustment is noted with an asterisk (*).

Profile of Respondents for Overall Sample

- Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 56.2% male and 43.8% female.
- The average age of respondents was 42.5 years old, with a range of ages from 18 to 93.
- The reported levels of intellectual disability among respondents varied by state. Overall, 63.2% of the sample had a diagnosis of “mild” or “moderate” intellectual disability, and 25.7% had a diagnosis of “severe” or “profound” intellectual disability.
- 22.1% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device, or other).
- The overall sample of respondents included the following racial and ethnic diversity: 19.4% were identified as Black or African American; 0.6% as Asian, 0.1% as Native Hawaiian or Other Pacific Islander; and 0.6% as American Indian or Alaska Native. Another 2.4% were reported as “Other” or “Mixed Race.” In addition, 3.8% were reported as being of Hispanic ethnicity.
- Overall, 33.9% of the total respondents lived with their families, 27.2% lived in group homes, 17.3% lived in independent homes or apartments and 5.7% lived in institutions. These figures varied significantly by state.
- Overall, 32.9% of the total respondents were reported to have a mental illness/psychiatric diagnosis, 24.0% had a diagnosis of seizure disorder or other neurological problem, and 10.2% were diagnosed with Autism Spectrum Disorder.
- 76.8% of respondents in the overall sample received Home and Community Based Waiver Services; 7.8% received ICF/MR Services.

Demographic Profile of Respondents by State

TABLE 3. GENDER

State	% Male	% Female	Valid N
AL	54.7%	45.3%	501
AR	55.7%	44.3%	402
FL	56.8%	43.2%	1,233
GA	56.3%	43.7%	481
IL	56.0%	44.0%	373
KY	53.3%	46.7%	482
LA	59.2%	40.8%	404
ME	57.5%	42.5%	412
MO	52.6%	47.4%	549
NC	56.9%	43.1%	929
NH	54.4%	45.6%	399
NY	58.3%	41.7%	393
OH	55.0%	45.0%	438
OK	59.9%	40.1%	406
PA	56.1%	43.9%	1,325
NCI Average	56.2%	43.8%	8,727

TABLE 4. AGE*

State	Min	Max	Mean	Standard Deviation	Median	N
AL	20	80	43.5	13.7	42	500
AR	19	74	43.9	12.1	44	402
FL	18	80	38.2	13.4	36	1,233
GA	19	80	43.4	13.5	43	474
IL	19	85	42.2	13.7	41	367
KY	18	79	42.0	13.2	42	482
LA	18	83	40.2	13.3	40	401
ME	20	93	45.8	15.6	47	402
MO	21	87	49.4	12.6	50	547
NC	18	83	39.7	15.2	38	928
NH	22	85	43.4	14.7	42	400
NY	18	89	41.0	16.0	38	393
OH	20	84	42.4	13.9	42	438
OK	20	80	44.4	12.5	45	406
PA	19	93	44.2	15.9	44	1,322
NCI Average			42.9			8,695

TABLE 5. RACE

State	% American Indian or Alaska Native	% Asian	% Black or African American	% Pacific Islander	% White	% Other race not listed	% Two or more races	% Don't know	Valid N
AL	0.0%	0.0%	39.3%	0.2%	60.1%	0.4%	0.0%	0.0%	499
AR	0.2%	0.5%	25.4%	0.5%	72.9%	0.2%	0.2%	0.0%	402
FL	0.1%	1.2%	27.7%	0.0%	66.0%	4.1%	0.8%	0.0%	1,212
GA	0.2%	0.2%	31.9%	0.4%	64.1%	2.1%	1.0%	0.0%	479
IL	0.0%	1.6%	24.5%	0.0%	68.3%	2.7%	1.9%	1.1%	372
KY	0.2%	0.0%	12.2%	0.2%	86.1%	0.6%	0.2%	0.4%	482
LA	0.5%	0.2%	33.5%	0.2%	64.5%	1.0%	0.0%	0.0%	403
ME	1.0%	0.2%	0.5%	0.0%	96.3%	0.2%	1.0%	0.7%	408
MO	0.0%	0.2%	9.3%	0.0%	88.7%	0.5%	1.1%	0.2%	548
NC	0.6%	0.6%	35.4%	0.0%	60.9%	0.9%	0.6%	0.9%	926
NH	0.0%	0.5%	1.3%	0.0%	95.7%	0.5%	1.5%	0.5%	398
NY	0.8%	1.9%	14.4%	0.3%	72.5%	7.9%	0.5%	1.6%	367
OH	0.5%	0.9%	11.6%	0.0%	82.4%	2.5%	1.4%	0.7%	438
OK	5.4%	0.5%	10.6%	0.0%	81.8%	1.0%	0.7%	0.0%	406
PA	1.0%	0.3%	5.8%	0.2%	91.1%	1.1%	0.0%	0.5%	1,311
NCI Average	0.7%	0.6%	18.9%	0.1%	76.8%	1.7%	0.7%	0.4%	8,651

TABLE 6. ETHNICITY

State	% Non-Hispanic	% Hispanic	% Don't Know	Valid N
AL	99.6%	0.4%	0.0%	500
AR	99.5%	0.5%	0.0%	399
FL	84.9%	14.4%	0.6%	1,233
GA	97.7%	2.3%	0.0%	477
IL	93.0%	6.4%	0.5%	373
KY	99.0%	0.4%	0.6%	482
LA	96.7%	1.8%	1.5%	394
ME	99.5%	0.5%	0.0%	405
MO	99.1%	0.4%	0.6%	544
NC	97.6%	1.4%	1.0%	921
NH	98.0%	0.3%	1.8%	398
NY	87.9%	9.7%	2.4%	372
OH	95.4%	3.9%	0.7%	438
OK	98.8%	1.2%	0.0%	406
PA	96.6%	2.2%	1.1%	1,310
NCI Average	96.2%	3.1%	0.7%	8,652

TABLE 7. LEVEL OF ID*

State	% No ID	% Mild	% Moderate	% Severe	% Profound	% Unspecified	% Unknown	Valid N
AL	0.0%	29.3%	34.3%	19.2%	17.2%	0.0%	0.0%	501
AR	2.3%	28.0%	29.5%	16.0%	19.5%	1.8%	3.0%	400
FL	10.2%	22.5%	26.2%	6.9%	6.2%	7.6%	20.4%	1,166
GA	1.7%	37.0%	30.0%	10.8%	7.0%	12.5%	1.1%	473
IL	0.3%	38.6%	26.6%	17.9%	13.3%	1.4%	1.9%	368
KY	3.5%	35.5%	28.8%	15.6%	12.4%	3.3%	0.8%	482
LA	7.7%	32.7%	24.9%	15.7%	17.7%	0.2%	1.0%	401
ME	4.1%	41.1%	24.4%	14.2%	7.9%	5.1%	3.3%	394
MO	5.3%	36.2%	22.5%	17.6%	15.0%	3.1%	0.4%	547
NC	0.0%	29.8%	33.5%	18.3%	16.2%	1.9%	0.5%	860
NH	2.3%	47.0%	23.8%	9.8%	6.2%	7.5%	3.4%	387
NY	2.9%	50.9%	22.5%	11.5%	10.7%	0.8%	0.8%	383
OH	7.3%	38.4%	29.7%	12.3%	8.9%	1.6%	1.8%	438
OK	0.0%	42.1%	21.4%	14.3%	20.2%	1.7%	0.2%	406
PA	1.5%	44.0%	27.9%	13.0%	10.4%	2.4%	0.8%	1,258
NCI Average	3.3%	36.9%	27.1%	14.2%	12.6%	3.4%	2.6%	8,464

TABLE 8. OTHER DISABILITIES³

State	% Mental Illness/ Psychiatric Diagnosis	% Autism Spectrum Disorder	% Cerebral Palsy	% Brain Injury	% Seizure Disorder/ Neurological Problem	% Chemical Depen- dency	% Vision and/or Hearing Impairment	% Physical Disability	% Communi- cation Disorder	% Alzheimer's Disease/ Other Dementia	% Down Syndrome	% Prader- Willi Syndrome	% Other	% No Other
AL	28.8%	5.2%	15.0%	0.7%	32.9%	0.7%	8.2%	10.9%	10.9%	0.5%	8.4%	0.0%	10.7%	20.4%
AR	30.2%	8.3%	20.4%	2.6%	28.2%	0.0%	15.8%	10.9%	7.2%	1.3%	10.6%	0.5%	20.4%	10.3%
FL	14.6%	12.2%	21.9%	1.7%	16.0%	0.1%	7.2%	7.3%	6.4%	1.6%	8.1%	0.7%	14.9%	22.1%
GA	26.2%	7.7%	9.3%	0.7%	17.6%	0.0%	6.1%	2.7%	0.5%	0.7%	6.3%	0.2%	11.3%	33.7%
IL	32.1%	13.2%	13.2%	1.1%	26.4%	0.3%	8.0%	6.3%	3.2%	0.0%	12.6%	0.6%	18.6%	12.6%
KY	40.9%	11.5%	18.3%	4.0%	27.7%	0.4%	17.0%	11.1%	9.8%	2.6%	8.3%	0.9%	25.5%	5.7%
LA	29.6%	9.6%	17.7%	3.4%	27.8%	0.8%	11.2%	10.9%	8.1%	1.0%	9.6%	1.3%	28.8%	10.4%
ME	38.4%	14.0%	12.2%	3.8%	25.2%	1.0%	14.8%	10.0%	13.3%	2.0%	9.2%	0.5%	21.1%	10.2%
MO	34.5%	8.8%	14.7%	2.4%	33.4%	0.4%	13.1%	14.4%	10.8%	2.8%	8.0%	0.6%	35.8%	10.4%
NC	33.4%	14.3%	14.6%	4.3%	31.3%	0.3%	14.9%	15.8%	14.6%	1.7%	10.1%	0.2%	22.1%	9.2%
NH	28.9%	13.5%	16.5%	7.4%	26.9%	0.5%	10.9%	10.9%	11.4%	3.0%	13.2%	0.5%	27.2%	9.4%
NY	27.1%	14.9%	12.7%	2.8%	19.3%	0.6%	10.8%	8.0%	8.8%	1.7%	6.6%	0.0%	12.7%	16.3%
OH	35.8%	10.2%	15.5%	4.4%	25.9%	0.5%	10.4%	6.5%	4.6%	2.3%	9.0%	0.5%	21.0%	16.9%
OK	56.2%	6.2%	16.5%	2.5%	36.7%	0.7%	12.1%	28.3%	6.9%	3.9%	8.9%	0.2%	73.6%	3.0%
PA	41.2%	5.9%	8.0%	1.2%	10.1%	0.1%	4.3%	2.6%	1.3%	0.7%	6.2%	0.1%	5.0%	13.4%
NCI Average	33.2%	10.3%	15.1%	2.9%	25.7%	0.4%	11.0%	10.4%	7.9%	1.7%	9.0%	0.5%	23.2%	13.6%

³ Note: Individuals may have been diagnosed with more than one other disability.

TABLE 9. PRIMARY MEANS OF EXPRESSION*

State	% Spoken	% Gestures	% Sign Language	% Communication Device	% Other	% Don't Know	Valid N
AL	82.1%	16.9%	0.4%	0.6%	0.0%	0.0%	497
AR	70.8%	24.7%	1.5%	0.2%	2.2%	0.5%	401
FL	75.6%	20.9%	1.9%	0.6%	0.8%	0.1%	1,233
GA	80.8%	17.5%	1.5%	0.0%	0.2%	0.0%	468
IL	77.9%	17.8%	2.2%	0.8%	1.3%	0.0%	371
KY	69.9%	24.7%	2.1%	0.8%	2.1%	0.4%	482
LA	74.2%	22.6%	0.7%	0.2%	1.7%	0.5%	403
ME	77.1%	17.7%	2.7%	2.0%	0.2%	0.2%	406
MO	70.9%	24.0%	1.5%	0.4%	2.2%	1.1%	546
NC	71.4%	24.8%	1.2%	0.7%	1.6%	0.3%	922
NH	77.6%	16.3%	2.3%	2.8%	1.0%	0.0%	398
NY	81.8%	14.5%	1.6%	1.8%	0.3%	0.0%	380
OH	80.4%	16.4%	0.9%	0.7%	1.4%	0.2%	438
OK	72.7%	16.7%	0.7%	0.0%	9.9%	0.0%	406
PA	76.5%	20.7%	1.1%	0.5%	0.8%	0.4%	1,306
NCI Average	76.0%	19.8%	1.5%	0.8%	1.7%	0.3%	8,657

TABLE 10. LANGUAGE

State	% English	% Other	N
AL	99.8%	0.2%	497
AR	99.5%	0.5%	402
FL	91.2%	8.8%	1,233
GA	98.9%	1.1%	469
IL	96.2%	3.8%	372
KY	100.0%	0.0%	482
LA	99.0%	1.0%	403
ME	97.8%	2.2%	405
MO	100.0%	0.0%	545
NC	99.1%	0.9%	924
NH	98.7%	1.3%	397
NY	95.5%	4.5%	375
OH	99.3%	0.7%	438
OK	100.0%	0.0%	406
PA	98.4%	1.6%	1,304
NCI Average	98.2%	1.8%	8,652

TABLE 11. TYPE OF RESIDENCE

State	% Specialized Institutional Facility	% Group Home	% Apartment Program	% Independent Home/ Apartment	% Parent/ Relative's Home	% Foster Care/ Host Home	% Nursing Facility	% Other	% Don't Know	N
AL	0.6%	48.4%	5.0%	6.8%	38.6%	0.6%	0.0%	0.0%	0.0%	500
AR	24.1%	11.9%	10.9%	20.9%	23.6%	8.0%	0.0%	0.5%	0.0%	402
FL	0.6%	26.1%	0.9%	21.5%	48.8%	1.4%	0.0%	0.7%	0.1%	1,232
GA	0.0%	21.3%	1.7%	16.5%	41.3%	17.7%	0.2%	1.0%	0.4%	480
IL	0.8%	47.0%	2.7%	6.2%	38.4%	2.4%	0.0%	1.6%	0.8%	372
KY	5.2%	10.6%	6.2%	8.1%	37.1%	6.4%	1.9%	24.5%	0.0%	482
LA	11.0%	20.3%	0.5%	21.8%	44.4%	0.8%	0.0%	1.0%	0.3%	399
ME	1.2%	40.4%	17.2%	15.0%	5.7%	10.1%	0.2%	10.1%	0.0%	406
MO	11.7%	35.8%	10.5%	28.4%	8.6%	0.7%	2.2%	1.7%	0.4%	545
NC	15.0%	22.4%	2.2%	7.1%	45.6%	2.7%	1.0%	3.7%	0.3%	924
NH	0.3%	8.5%	2.5%	13.5%	28.3%	42.3%	0.0%	4.8%	0.0%	400
NY	0.8%	37.5%	8.7%	9.5%	37.2%	4.7%	0.0%	1.6%	0.0%	379
OH	8.2%	20.8%	5.9%	24.2%	33.8%	3.9%	3.0%	0.0%	0.2%	438
OK	0.0%	19.5%	0.0%	69.0%	0.2%	9.1%	0.0%	2.2%	0.0%	406
PA	5.1%	32.6%	1.8%	9.8%	35.1%	3.8%	3.1%	8.1%	0.6%	1,301
NCI Average	5.6%	26.9%	5.1%	18.6%	31.1%	7.6%	0.8%	4.1%	0.2%	8,666

TABLE 12. MOBILITY*

State	% Moves Without Aids	% Moves With Aids or Wheelchair	% Non- Ambulatory	% Don't Know	Valid N
AL	81.2%	13.0%	5.8%	0.0%	499
AR	77.9%	16.2%	5.5%	0.5%	402
FL	74.6%	15.2%	10.0%	0.2%	1,233
GA	81.9%	14.3%	3.8%	0.0%	470
IL	83.7%	12.2%	3.8%	0.3%	369
KY	75.1%	16.0%	8.9%	0.0%	482
LA	69.2%	15.6%	15.1%	0.0%	403
ME	83.3%	11.3%	5.4%	0.0%	408
MO	72.1%	16.7%	11.0%	0.2%	545
NC	73.6%	12.3%	13.7%	0.4%	920
NH	76.6%	15.1%	8.3%	0.0%	398
NY	79.2%	8.2%	12.6%	0.0%	390
OH	79.9%	13.9%	5.7%	0.5%	438
OK	76.4%	12.1%	11.6%	0.0%	406
PA	75.9%	13.7%	9.7%	0.7%	1,303
NCI Average	77.4%	13.7%	8.7%	0.2%	8,666

TABLE 13. OVERALL HEALTH*

State	% Excellent or Very Good	% Fairly Good	% Poor	% Don't Know	Valid N
AL	47.5%	48.9%	3.6%	0.0%	497
AR	29.1%	63.9%	7.0%	0.0%	402
FL	35.4%	58.4%	5.5%	0.7%	1233
GA	47.7%	49.6%	2.5%	0.2%	478
IL	41.8%	53.0%	3.3%	1.9%	368
KY	32.2%	57.5%	7.5%	2.9%	482
LA	37.6%	56.8%	4.5%	1.0%	396
ME	46.7%	48.0%	4.8%	0.5%	394
MO	39.6%	55.1%	5.1%	0.2%	548
NC	36.7%	55.4%	6.5%	1.4%	927
NH	49.2%	44.2%	6.5%	0.0%	398
NY	44.1%	53.3%	1.8%	0.8%	381
OH	38.8%	54.1%	5.0%	2.1%	438
OK	49.3%	46.1%	4.7%	0.0%	406
PA	38.7%	54.8%	4.6%	1.9%	1300
NCI Average	41.0%	53.3%	4.9%	0.9%	8,648

TABLE 14. SUPPORT TO MANAGE SELF-INJURY*

State	% No	% Some	% Extensive	% Don't Know	Valid N
AL	86.4%	10.6%	2.8%	0.2%	500
AR	76.9%	14.4%	8.5%	0.2%	402
FL	83.7%	11.6%	4.3%	0.4%	1,226
GA	85.2%	12.4%	2.3%	0.0%	474
IL	75.7%	17.3%	5.1%	1.9%	370
KY	78.8%	14.9%	4.1%	2.1%	482
LA	77.3%	13.4%	8.1%	1.3%	397
ME	62.4%	29.2%	7.6%	0.8%	394
MO	69.7%	23.1%	7.0%	0.2%	545
NC	73.2%	21.2%	3.9%	1.8%	902
NH	75.7%	19.8%	3.8%	0.8%	399
NY	79.1%	17.6%	2.8%	0.6%	358
OH	80.1%	13.5%	4.8%	1.6%	438
OK	79.8%	14.5%	5.7%	0.0%	406
PA	77.5%	14.1%	5.2%	3.2%	1,271
NCI Average	77.4%	16.5%	5.1%	1.0%	8,564

TABLE 15. SUPPORT TO MANAGE DISRUPTIVE BEHAVIOR*

State	% No	% Some	% Extensive	% Don't Know	Valid N
AL	70.7%	24.8%	4.6%	0%	501
AR	60.2%	30.6%	9.0%	.2%	402
FL	75.5%	15.8%	8.4%	.2%	1,226
GA	71.8%	23.8%	4.4%	0%	475
IL	53.4%	33.4%	11.1%	2.2%	371
KY	71.0%	20.3%	7.1%	1.7%	482
LA	63.7%	24.7%	10.1%	1.5%	397
ME	45.6%	38.7%	15.2%	.5%	395
MO	54.6%	34.6%	10.4%	.4%	546
NC	50.4%	38.4%	9.4%	1.7%	900
NH	57.9%	33.1%	9.0%	0%	399
NY	63.6%	31.4%	4.7%	.3%	360
OH	62.6%	26.9%	8.9%	1.6%	438
OK	61.3%	28.3%	10.3%	0%	406
PA	62.3%	27.8%	7.0%	2.9%	1,260
NCI Average	61.6%	28.8%	8.6%	0.9%	8,558

TABLE 16. SUPPORT TO MANAGE DESTRUCTIVE BEHAVIOR*

State	% No	% Some	% Extensive	% Don't Know	Valid N
AL	83.2%	12.6%	4.2%	0.0%	500
AR	77.3%	15.3%	7.3%	0.3%	400
FL	81.6%	12.3%	5.8%	0.2%	1,226
GA	82.8%	13.4%	3.8%	0.0%	478
IL	73.2%	18.4%	6.2%	2.2%	369
KY	75.9%	17.6%	4.8%	1.7%	482
LA	76.1%	15.6%	6.8%	1.5%	397
ME	59.7%	29.1%	10.6%	0.5%	395
MO	72.0%	21.6%	6.2%	0.2%	546
NC	71.8%	20.9%	5.2%	2.1%	900
NH	75.8%	17.9%	6.0%	0.3%	397
NY	80.2%	16.7%	2.8%	0.3%	359
OH	75.8%	17.4%	5.7%	1.1%	438
OK	76.6%	16.7%	6.7%	0.0%	406
PA	77.6%	14.6%	4.5%	3.4%	1,257
NCI Average	76.0%	17.3%	5.8%	0.9%	8,550

VII. Results: Core Indicator Outcomes and Comparisons across States

Presentation of Core Indicators

This section explains the presentation of Core Indicator outcomes in this report. A summary of outcomes for the overall sample is presented first, followed by each Core Indicator result shown in sub-sections by sub-domain. The beginning of each sub-section includes the sub-domain to be addressed along with its corresponding concern statement and indicators. Outcomes are shown broken out by state and include the NCI Average as well as the number of respondents by state and in total.

Each table lists states in order of ranking (highest to lowest average). State results are grouped under descriptive rows that indicate whether results are significantly above the NCI Average, within the NCI Average, or significantly below the NCI Average. Risk-adjusted indicators are noted in text with the table. Significance testing was not performed for risk-adjusted indicators and state results are simply presented in descending order.

PLEASE NOTE: Statistical significance is influenced by the size of the state's sample; thus, in some cases it is possible that a state with a lower percentage but a larger sample will be significantly above average, whereas a state with a somewhat higher percentage but a smaller sample will not be.

The tables also break out average results for each state by the type of residence – i.e., institution, community-based group residences, independent homes/apartments and parent/relative's home. These breakouts were not performed for indicators that were risk-adjusted. Significance testing was not performed on indicators by residence and the number of people in each residential setting is often too small to allow for valid state-to-state comparisons. For the same reason, in many cases statistically valid conclusions cannot be drawn about differences between residence types. This information is provided for states' internal purposes and should not be used to compare

one state with another. If a state had fewer than 20 people in a residence type with valid responses to a given indicator, the rate for that residence type for that indicator is not reported. Table 17 below presents the number of people surveyed in each residential type by state.

TABLE 17. RESIDENCE TYPE BY STATE

State	Institution	Community-Based Residence	Independent Home/Apt	Parent/ Relative's Home
AL	3	267	34	193
AR	97	92	84	95
FL	7	332	265	601
GA	0	110	79	198
IL	3	185	23	143
KY	25	81	39	179
LA	44	83	87	177
ME	5	234	61	23
MO	64	252	155	47
NC	139	227	66	421
NH	1	44	54	113
NY	3	175	36	141
OH	36	117	106	148
OK	0	79	280	1
PA	67	447	127	457
Total	494	2,725	1,496	2,937

Several responses to the Adult Consumer Survey questions were recoded to convert them into the core indicators. These recoding rules are included in Appendix A of this report. In addition, Appendix C includes the “raw” or original results for questions that were risk-adjusted.

Summary of Aggregate Results by Indicator

The following aggregate results are organized by indicator and represent averages for the total sample of people interviewed in all the NCI states. The survey question numbers are listed in the left hand column. State to state comparisons and averages across states can be found in the next section.

PLEASE NOTE: unlike in years prior to the 2009-2010 round of data collection, none of the items in the background section include “don’t know” responses in the denominators (including “don’t know” in the denominator artificially brings the averages down).

Table A1: Summary of Core Indicator Findings

Question:	Core Indicator and Results:
Key to codes: BI = background information question Q = consumer interview question Bold indicates question allows consumer responses only	
BI-14	Only 5.1% of people are described as having poor health.
BI-15	97.6% of people have a primary care doctor.
BI-16	91.9% of people had a physical exam in the past year.
BI-17	79.6% of people had a routine dental exam in the past year.
BI-18, BI-19	59.8% of people had a vision screening in the past year; 61.1% had a hearing test in the past 5 years.

Question:	Core Indicator and Results:
BI-20, BI-21	72.2% of people had a flu vaccination in the past year; 37.7% had ever had a pneumonia vaccination.
BI-26, BI-27	71.2% of women had a Pap test in the past 3 years; 79.0% of women over 40 had a mammogram in the past 2 years.
BI-28	58.0% of men over 50 had a PSA test in the past year.
BI-29	19.3% of people age 50 and over had a screening for colorectal cancer in the past year.
BI-22-BI-23	5.7% of people were underweight, 29.1% were overweight, and 33.3% were obese.
BI-24	26.9% of people engaged in at least moderate physical activity (30 minutes 3 or more times/week).
BI-25	92.4% of people do not use tobacco products.
BI-32	52.9% of people take medications for mood disorders, anxiety, behavior problems, <i>or</i> psychotic disorders.
BI-39	15.0% of people were in a community paid job during the most recent two-week period. On average, they worked 27.2 hours in that job in the two-week period and made \$175.26; their average hourly wage was \$7.11. 31.5% were in competitive employment, their average hourly wage was \$8.40; 39.0% were in individually-supported employment, their average hourly wage was \$7.65; 29.5% were in group-supported employment, and their hourly wage was \$5.23.
BI-46, BI-47 BI-48	84.8% of people who had a job in the community were employed for at least 10 out of the last 12 months; the average length of time at the current job was 64.9 months. 19.5% received benefits.
BI-49	The majority of people who had a job in the community worked in building/ground cleaning/maintenance (29.7%), retail jobs (17.9%) and food preparation and service (17.4%).

Question:	Core Indicator and Results:
BI-43	22.2% of people had a goal of integrated employment in their individualized service plan.
BI-52, BI-53	5.6% of people were using a self-directed supports option. Of these, 52.1% employ their own support workers; 37.1% use an “agency of choice,” and the rest were coded as “don’t know.”
Q1, Q2, Q3, Q4	23.7% of people report having a job in the community; 91.5% report liking it, and 30.2% report wanting to work somewhere else. 47.7% of those without a job in the community report they would like one.
Q7, Q8, Q9	67.9% of people report going to a day program/doing day activity; 89.8% report liking it, and 32.6% report wanting to go /do something else.
Q12	30.2% of people report doing volunteer work.
Q13, Q14, Q15	89.8% of people report that they are satisfied with where they live, and 87.9% report liking their neighborhood. 25.6% would like to live somewhere else.
Q6, Q11, Q18	94.8% report that job staff are nice to them, 95.1% that day program/activity staff are nice to them, and 94.1% that home staff are nice to them.
Q21	91.3% of people report that they have enough privacy at home.
Q19, Q20, Q75-Q77	The majority of people report that their basic rights are respected by others. People let them know before entering their home (89.5%) and bedroom (84.8%). 87.3% report that they read their own mail/email or have others read it with their permission. 84.0% report that they can be alone with visitors at home. 91.4% report they can use phone or internet when they want to.
Q78	29.6% of people report that they participated or had an opportunity to participate in a self-advocacy meeting or event.

Question:	Core Indicator and Results:
Q22-Q24, Q25	84.0% of people report that they always feel safe in their home, 86.4% that they always feel safe in their neighborhood, and 89.8% that they always feel safe at work/day activity. 93.0% report that there is someone they can go to for help if afraid.
Q16	67.4% of people report talking to their neighbors.
Q27, Q28	75.7% of people report that they have friends who are not staff or family, and 76.8% have a best friend.
Q29, Q33	80.2% of people report that they can see their friends whenever they want to; 78.2% report they can see their family whenever they want.
Q30	85.2% report that they can go on a date if they want to.
Q31	39.7% of people report feeling sometime or often lonely.
Q34	70.8% of people report being able to help others.
Q35, Q37, Q38, Q39, Q40	94.7% of people report having met their case manager/service coordinator, 86.9% say that their case manager/service coordinator asks what they want and 87.9% that the service coordinator helps them get what they need, 77.1% report that case manager/service coordinator calls them back right away. 85.2% report that they helped make their service plan.
Q42	82.8% of people report they always have a way to get where they want to go.
Q79	81.0% of people report that they get the services they need.

Question:	Core Indicator and Results:
Q43, Q44, Q45, Q46	76.6% of people who are self-directing report that someone talked with them about their budget/services, 90.0% report that someone helps them decide how to use the budget; 42.3% report that they need more help to decide how to use their budget. 80.4% report that they can make changes to their budget if they need to.
Q47, Q48	76.8% of people who are self-directing report that they receive information about their budget/services, and 76.2% report that that information is easy to understand.
Q49, Q50	97.3% of people who are self-directing report that their support workers come when they are supposed to; 85.1% report that they get the help they need to work out any problems with their support workers.
Q54-Q60	The average frequency with which people participated in everyday community activities: went out shopping 4.3 times in the past month, went on errands 3.2 times, went out for entertainment 2.5 times, out to eat 4.1 times, to religious services 1.8 times, to exercise 5.9 times in the past month, and on vacation 0.8 times in the past year.
Q61, Q63, Q64, Q67, Q69, Q70, Q72, Q74	Less than half the people report having chosen their housing (48.5%) or roommates (44.8%), and a little over half reported having chosen their day program (59.5%), support staff or providers (61.5% for job staff, 57.3% for day staff and 63.9% for home staff) and case managers (57.8%). On the other hand, over three quarters of people reported having chosen their jobs (79.4%).
Q65, Q66, Q73	The majority of people make choices about their everyday lives, including: choosing schedule (84.8%), what to spend money on (88.6%), and free time activities (92.5%).
Q62, Q68, Q71	31.3% of people report having visited more than one home before moving to the current one, 52.3% more than one job, and 36.8% more than one day program/activity.
Q80	92.1% of people feel their staff has the right training to meet their needs

Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People have support to participate in everyday community activities.” There is one indicator listed:

- The proportion of people who regularly participate in everyday integrated activities in their communities.

Seven items from the Adult Consumer Survey were used to measure this indicator.

These items assess how often consumers:

1. Go shopping (in the past month)
2. Go out on errands or appointments (in the past month)
3. Go out for entertainment (in the past month)
4. Go out to eat (in the past month)
5. Go to religious services (in the past month)
6. Go out for exercise (in the past month)
7. Go on vacation (in the past year)

The seven items were risk-adjusted and are presented in Tables 18-24. Results are ordered from highest to the lowest average (adjusted) number of times individuals in the state participated in the activity.

Results from the Community Inclusion composite scale score, shown in Table 25, were produced by adding four of the items: the number of times person went shopping, on errands, for entertainment, and out to eat. The Community Inclusion scale was risk-adjusted.

Unadjusted data frequencies for these survey questions are displayed in Appendix C.

TABLE 18. NUMBER OF TIMES PEOPLE WENT SHOPPING IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	389	7.2
ME	366	6.1
NC	895	5.3
OK	406	4.6
LA	393	4.4
PA	1,220	4.3
FL	1,204	4.2
AR	393	4.0
MO	538	4.0
KY	392	3.8
NY	320	3.8
GA	409	3.5
IL	350	3.0
AL	338	2.6
OH	358	2.6
NCI Average	7,971	4.2

TABLE 19. NUMBER OF TIMES PEOPLE WENT OUT ON ERRANDS /APPOINTMENTS IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	391	6.7
ME	369	5.3
OK	406	4.4
PA	1,178	3.4
NC	899	3.1
AR	388	3.0
NY	321	2.9
LA	390	2.9
FL	1,192	2.8
MO	532	2.6
KY	377	2.6
IL	337	2.5
GA	395	2.1
AL	325	1.6
OH	359	1.5
NCI Average	7,859	3.2

TABLE 20. NUMBER OF TIMES PEOPLE WENT OUT FOR ENTERTAINMENT IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
OK	404	4.8
FL	1,191	3.0
AR	394	2.8
ME	361	2.6
NC	892	2.6
NY	318	2.5
NH	387	2.4
KY	469	2.4
MO	521	2.3
PA	1,203	2.2
GA	406	2.2
LA	395	2.1
IL	335	1.9
AL	327	1.7
OH	373	1.3
NCI Average	7,976	2.4

TABLE 21. NUMBER OF TIMES PEOPLE WENT OUT TO EAT IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	389	8.9
OK	405	5.2
NC	903	5.1
ME	370	4.4
AR	392	3.9
GA	400	3.7
LA	392	3.6
PA	1,218	3.6
FL	1,204	3.6
KY	469	3.5
MO	530	3.4
NY	314	3.1
AL	336	3.1
IL	345	3.0
OH	351	2.5
NCI Average	8,018	4.0

TABLE 22. NUMBER OF TIMES PEOPLE WENT TO RELIGIOUS SERVICES IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NC	892	2.5
AR	387	2.5
LA	389	2.4
OK	403	2.2
GA	395	2.0
IL	339	1.9
AL	377	1.9
FL	1,188	1.7
MO	531	1.6
OH	397	1.6
PA	1,128	1.5
KY	461	1.5
NY	322	1.3
NH	388	1.0
ME	376	1.0
NCI Average	7,973	1.8

TABLE 23. NUMBER OF TIMES PEOPLE WENT OUT FOR EXERCISE IN PAST MONTH (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NC	897	9.3
NH	388	8.5
PA	1,110	8.3
ME	366	7.2
AR	391	7.0
FL	1,201	6.5
LA	394	6.5
MO	532	6.2
IL	345	5.2
NY	324	5.1
GA	433	3.1
OK	406	2.9
OH	398	2.9
KY	467	2.6
AL	392	2.1
NCI Average	8,044	5.6

TABLE 24. NUMBER OF TIMES PEOPLE WENT ON VACATION IN PAST YEAR (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	384	1.4
AR	392	1.0
NC	898	0.9
PA	1,113	0.9
ME	363	0.8
NY	321	0.7
FL	1,197	0.7
IL	339	0.7
OK	400	0.7
MO	532	0.7
GA	416	0.6
LA	392	0.6
OH	414	0.4
KY	465	0.4
AL	407	0.3
NCI Average	8,033	0.7

TABLE 25. COMMUNITY INCLUSION SCALE SCORE (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	385	25.5
ME	334	18.9
OK	404	18.9
NC	855	16.3
FL	1,164	13.8
PA	1,091	13.8
AR	376	13.8
KY	334	13.2
LA	380	13.0
MO	497	12.3
NY	286	12.0
GA	371	11.9
IL	309	10.7
AL	285	9.3
OH	312	8.1
NCI Average	7,383	14.1

Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators are:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, social activities, and what to spend money on.
2. The proportion of people who report having been provided options about where to live, work, and go during the day.

The Adult Consumer Survey includes eleven choice items that correspond to the first indicator. Questions in the survey ask whether the individual makes choices about:

1. The place where they live (if they are not living with family)
2. The people they live with (if not living with family)
3. The staff who help at home
4. Their work
5. The staff who help at work
6. Their day activity
7. The staff who help them at their day activity
8. Their case manager/service coordinator
9. Their daily schedule
10. How to spend their free time
11. What to buy with their spending money

All but one item, having chosen case manager (Table 38), were risk-adjusted and are presented in Tables 26 through 35.

Two Choice composite scale scores were produced by adding and averaging items: Life Decisions scale (Table 36) and Everyday Choices scale (Table 37). The Life Decisions scale consists of items relating to choice of: residence, work, day activity, staff, and

roommates. The Everyday Choices scale consists of items about choosing: schedule, how to spend money, and free time activities. Both scales were risk-adjusted.

Unadjusted, raw data frequencies for these survey questions are displayed in Appendix C.

Three questions in the Adult Consumer Survey correspond to the second indicator, whether the person was provided options about where to live, work and go during the day:

1. Person looked at more than one home
2. Person looked at more than one job
3. Person looked at more than one day program

Tables 39 through 41 present the results for these items.

TABLE 26. PROPORTION OF PEOPLE WHO CHOSE THE PLACE WHERE THEY LIVE (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	382	67%
OK	364	64%
KY	466	59%
GA	440	58%
ME	364	55%
FL	1,147	53%
LA	374	53%
OH	408	50%
AR	385	50%
IL	324	47%
NC	879	44%
NY	323	43%
PA	1,126	43%
MO	502	37%
AL	493	24%
NCI Average	7,977	50%

TABLE 27. PROPORTION OF PEOPLE WHO CHOOSE STAFF WHO HELP THEM AT HOME (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
GA	281	78%
FL	662	78%
OK	404	74%
NY	180	73%
MO	487	71%
OH	291	69%
LA	320	69%
AR	390	68%
KY	278	68%
ME	346	67%
IL	269	64%
NC	579	63%
NH	94	62%
PA	508	46%
AL	319	10%
NCI Average	5,408	64%

TABLE 28. PROPORTION OF PEOPLE WHO CHOSE THEIR PLACE OF WORK (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
AR	33	90%
NY	65	89%
OK	168	88%
GA	113	88%
NH	122	83%
MO	72	82%
NC	159	81%
LA	84	81%
FL	274	80%
ME	128	79%
OH	79	78%
KY	77	76%
IL	78	74%
AL	26	70%
PA	361	69%
NCI Average	1,839	80%

TABLE 29. PROPORTION OF PEOPLE WHO CHOOSE STAFF WHO HELP THEM AT WORK (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
GA	101	84%
FL	183	77%
IL	66	71%
OK	169	68%
NC	149	66%
LA	78	66%
OH	68	64%
NH	85	63%
AR	29	63%
ME	117	63%
NY	57	61%
MO	58	59%
KY	59	49%
PA	328	48%
AL	12	28%
NCI Average	1,559	62%

TABLE 30. PROPORTION OF PEOPLE WHO CHOSE THEIR DAY ACTIVITY (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
FL	779	75%
ME	271	72%
AR	294	71%
GA	376	70%
KY	384	67%
NH	176	66%
NC	640	63%
OK	147	61%
OH	328	60%
MO	308	58%
IL	277	57%
PA	790	56%
NY	212	55%
LA	211	54%
AL	453	24%
NCI Average	5,646	61%

TABLE 31. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAY ACTIVITY STAFF (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
FL	805	79%
GA	391	72%
OH	300	70%
IL	290	70%
MO	308	68%
NH	176	65%
ME	279	64%
NY	200	63%
KY	412	62%
NC	676	61%
OK	150	61%
LA	224	52%
AR	311	51%
PA	803	45%
AL	457	13%
NCI Average	5,782	60%

TABLE 32. PROPORTION OF PEOPLE WHO CHOOSE THEIR ROOMMATES (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	376	66%
OK	368	57%
LA	371	55%
GA	420	55%
FL	1,135	54%
OH	405	52%
AR	395	45%
ME	360	43%
PA	1,118	43%
KY	465	43%
NC	886	40%
IL	314	39%
MO	512	36%
NY	316	35%
AL	494	16%
NCI Average	7,935	45%

TABLE 33. PROPORTION OF PEOPLE WHO CHOOSE HOW TO SPEND THEIR FREE TIME (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	390	97%
ME	387	95%
LA	390	95%
MO	542	95%
GA	440	94%
OK	405	93%
PA	1,277	93%
AR	399	92%
NC	909	92%
FL	1,183	91%
KY	474	91%
AL	499	90%
OH	427	89%
IL	356	88%
NY	331	88%
NCI Average	8,409	92%

TABLE 34. PROPORTION OF PEOPLE WHO CHOOSE WHAT TO BUY WITH THEIR SPENDING MONEY (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
AR	399	92%
NH	391	92%
GA	448	91%
ME	390	91%
PA	1,261	90%
MO	538	90%
LA	388	90%
KY	475	89%
NC	905	89%
OH	422	88%
NY	332	88%
IL	350	87%
FL	1,187	87%
AL	499	87%
OK	406	82%
NCI Average	8,391	89%

TABLE 35. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAILY SCHEDULE (ADJUSTED VARIABLE)

State	N (observed)	Adjusted Average
NH	391	94%
GA	442	90%
OK	405	89%
KY	473	87%
ME	380	87%
AL	500	86%
LA	394	86%
FL	1,194	85%
PA	1,278	85%
MO	542	83%
AR	394	83%
NY	333	83%
NC	906	81%
OH	431	80%
IL	354	73%
NCI Average	8,417	85%

**TABLE 36. LIFE DECISIONS SCALE
(ADJUSTED VARIABLE)**

State	N (observed)	Adjusted Average
NH	392	0.66
OK	404	0.65
GA	457	0.65
FL	1,211	0.63
OH	436	0.59
LA	394	0.59
KY	477	0.58
ME	398	0.58
AR	402	0.57
IL	364	0.54
MO	549	0.53
NC	916	0.52
NY	334	0.51
PA	1,274	0.46
AL	501	0.19
NCI Average	8,509	0.55

**TABLE 37. EVERYDAY CHOICES SCALE
(ADJUSTED VARIABLE)**

State	N (observed)	Adjusted Average
NH	393	0.93
GA	455	0.91
LA	395	0.91
ME	398	0.90
AR	402	0.89
PA	1,292	0.89
KY	477	0.89
MO	549	0.89
OK	406	0.88
FL	1,211	0.88
AL	501	0.87
NY	337	0.87
NC	915	0.87
OH	437	0.86
IL	363	0.83
NCI Average	8,531	0.88

TABLE 38. PROPORTION OF PEOPLE WHO CHOSE THEIR CASE MANAGER/SERVICE COORDINATOR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NY	79%	308	n/a	69%	94%	83%
FL	78%	1,120	n/a	71%	90%	77%
NH	75%	382	n/a	67%	69%	78%
LA	72%	341	23%	67%	84%	76%
NC	70%	809	28%	74%	78%	79%
AR	68%	393	41%	74%	85%	72%
Within Average Range						
IL	63%	344	n/a	59%	83%	67%
MO	62%	526	90%	51%	71%	58%
KY	56%	470	32%	59%	59%	53%
GA	55%	442	n/a	50%	56%	55%
OH	53%	372	50%	57%	55%	51%
Significantly Below Average						
ME	50%	371	n/a	45%	70%	n/a
OK	49%	394	n/a	55%	50%	n/a
PA	36%	1,206	23%	31%	38%	43%
AL	12%	495	n/a	13%	6%	13%
NCI Average	59%	7,973	41%	56%	66%	62%

TABLE 39. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE HOME

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	53%	299	n/a	48%	60%	n/a
AR	41%	319	50%	52%	49%	15%
NH	41%	346	n/a	48%	64%	13%
FL	38%	900	n/a	51%	61%	19%
Within Average Range						
IL	35%	241	n/a	46%	n/a	17%
ME	33%	190	n/a	28%	60%	n/a
MO	32%	343	n/a	37%	38%	14%
PA	31%	895	30%	41%	43%	13%
NY	31%	276	n/a	41%	53%	19%
GA	30%	363	n/a	54%	48%	10%
OH	26%	351	19%	38%	40%	9%
Significantly Below Average						
KY	25%	422	25%	37%	25%	10%
NC	24%	776	13%	42%	43%	10%
LA	20%	339	23%	23%	33%	13%
AL	16%	391	n/a	24%	43%	1%
NCI Average	32%	6,451	27%	41%	47%	13%

TABLE 40. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE JOB

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	78%	152	n/a	84%	74%	n/a
NH	65%	108	n/a	n/a	67%	71%
FL	61%	194	n/a	59%	63%	60%
Within Average Range						
GA	63%	96	n/a	n/a	68%	59%
NY	54%	59	n/a	60%	n/a	55%
ME	54%	67	n/a	59%	n/a	n/a
NC	48%	143	n/a	46%	61%	49%
AR	45%	31	n/a	n/a	n/a	n/a
PA	45%	289	n/a	41%	61%	46%
KY	42%	69	n/a	55%	n/a	21%
AL	38%	16	n/a	n/a	n/a	n/a
MO	37%	63	n/a	31%	n/a	n/a
IL	36%	55	n/a	37%	n/a	n/a
LA	36%	78	n/a	n/a	n/a	28%
OH	36%	73	n/a	n/a	46%	38%
NCI Average	49%	1,493	n/a	52%	63%	47%

TABLE 41. PROPORTION OF PEOPLE WHO LOOKED AT MORE THAN ONE DAY PROGRAM

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	58%	142	n/a	n/a	52%	68%
OK	54%	125	n/a	43%	59%	n/a
FL	52%	536	n/a	48%	55%	53%
IL	51%	200	n/a	47%	n/a	57%
Within Average Range						
NY	45%	172	n/a	32%	n/a	56%
AR	41%	227	45%	49%	49%	28%
GA	37%	251	n/a	43%	46%	30%
PA	36%	553	n/a	39%	39%	32%
ME	35%	141	n/a	35%	30%	n/a
NC	34%	560	11%	37%	29%	38%
OH	31%	288	8%	33%	43%	28%
Significantly Below Average						
KY	30%	339	n/a	37%	25%	26%
LA	23%	177	4%	13%	20%	37%
AL	19%	325	n/a	23%	n/a	15%
MO	18%	212	4%	17%	20%	32%
NCI Average	38%	4,248	15%	35%	39%	38%

Consumer Outcomes: Relationships

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are six indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their (a) families and (b) friends whenever they want.
4. The proportion of people who feel lonely.
5. The proportion of people who can go on a date if they want to.
6. The proportion of people who report that they get to help others.

Tables 42 through 48 present the results for these six Core Indicators. Results for the indicator measuring loneliness are ordered from the lowest to the highest proportion of individuals in each state reporting feeling lonely, where lower proportions are more desirable. Results for the other five indicators are ordered from the highest to the lowest proportion of individuals in each state reporting the indicated types of relationships or abilities by state, where higher proportions are more desirable.

TABLE 42. PROPORTION OF PEOPLE WHO REPORT HAVING FRIENDS AND CARING RELATIONSHIPS WITH PEOPLE OTHER THAN SUPPORT STAFF AND FAMILY MEMBERS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	85%	255	78%	90%	83%	80%
Within Average Range						
NH	82%	224	n/a	81%	89%	84%
LA	82%	265	n/a	77%	77%	86%
ME	80%	276	n/a	77%	90%	n/a
OK	80%	192	n/a	87%	76%	n/a
OH	78%	334	86%	74%	75%	82%
NC	78%	565	n/a	77%	74%	80%
NY	77%	285	n/a	73%	89%	76%
FL	77%	855	n/a	72%	82%	76%
GA	76%	339	n/a	75%	73%	80%
IL	76%	239	n/a	76%	n/a	74%
PA	75%	930	n/a	73%	80%	78%
MO	71%	314	6%	83%	73%	84%
AL	71%	381	n/a	63%	68%	81%
Significantly Below Average						
KY	54%	319	n/a	50%	64%	60%
NCI Average	76%	5,773	57%	75%	78%	79%

TABLE 43. PROPORTION OF PEOPLE WHO REPORT HAVING A CLOSE FRIEND

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
OK	83%	190	n/a	85%	80%	n/a
OH	81%	329	82%	83%	79%	81%
ME	81%	262	n/a	78%	85%	n/a
MO	80%	307	71%	83%	77%	80%
AR	80%	251	78%	78%	80%	78%
PA	79%	885	n/a	82%	78%	78%
NH	78%	210	n/a	60%	76%	87%
IL	77%	228	n/a	79%	n/a	74%
FL	76%	827	n/a	73%	78%	76%
LA	75%	257	n/a	78%	77%	73%
NC	75%	545	n/a	77%	64%	76%
AL	75%	377	n/a	74%	76%	76%
GA	74%	316	n/a	68%	71%	76%
NY	72%	273	n/a	74%	71%	71%
Significantly Below Average						
KY	67%	318	n/a	64%	71%	71%
NCI Average	77%	5,575	77%	76%	76%	77%

TABLE 44. PROPORTION OF PEOPLE WHO ARE ABLE TO SEE THEIR FAMILIES WHEN THEY WANT TO

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
IL	85%	219	n/a	77%	n/a	95%
OH	85%	317	n/a	78%	78%	95%
AR	85%	229	80%	84%	80%	96%
PA	84%	793	n/a	82%	87%	91%
Within Average Range						
MO	84%	279	100%	81%	82%	96%
LA	83%	249	n/a	61%	86%	94%
GA	81%	319	n/a	75%	86%	84%
NY	81%	262	n/a	79%	81%	88%
NH	79%	201	n/a	75%	73%	93%
KY	78%	287	n/a	58%	77%	95%
ME	77%	246	n/a	76%	80%	n/a
FL	75%	781	n/a	61%	70%	86%
NC	74%	547	n/a	66%	65%	82%
Significantly Below Average						
OK	64%	158	n/a	58%	67%	n/a
AL	59%	358	n/a	45%	59%	74%
NCI Average	78%	5,245	90%	70%	76%	90%

TABLE 45. PROPORTION OF PEOPLE WHO ARE ABLE TO SEE THEIR FRIENDS WHENEVER THEY WANT TO

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	90%	249	91%	88%	90%	92%
PA	88%	809	n/a	88%	89%	85%
MO	87%	279	96%	87%	85%	91%
Within Average Range						
NH	86%	209	n/a	n/a	98%	91%
ME	85%	260	n/a	86%	88%	n/a
OH	84%	319	85%	76%	81%	93%
IL	82%	216	n/a	81%	n/a	82%
OK	81%	180	n/a	85%	78%	n/a
GA	80%	308	n/a	84%	89%	66%
NY	79%	254	n/a	85%	97%	66%
LA	79%	228	n/a	76%	79%	81%
NC	77%	500	n/a	79%	64%	78%
Significantly Below Average						
FL	73%	700	n/a	64%	80%	73%
KY	69%	305	n/a	65%	75%	71%
AL	68%	342	n/a	62%	87%	70%
NCI Average	80%	5,158	91%	79%	84%	80%

TABLE 46. PROPORTION OF PEOPLE WHO FEEL LONELY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
NH	33%	223	n/a	52%	28%	24%
LA	34%	252	n/a	43%	38%	28%
IL	34%	222	n/a	34%	n/a	36%
NY	35%	274	n/a	36%	42%	32%
PA	35%	877	n/a	40%	38%	30%
AR	35%	248	39%	35%	38%	34%
MO	36%	306	43%	35%	30%	48%
FL	37%	823	n/a	40%	41%	34%
ME	39%	270	n/a	44%	27%	n/a
GA	39%	335	n/a	40%	35%	41%
OH	42%	327	62%	44%	46%	35%
OK	42%	186	n/a	45%	41%	n/a
NC	45%	555	n/a	51%	49%	39%
AL	46%	363	n/a	50%	29%	45%
Significantly Below Average						
KY	63%	321	n/a	59%	62%	63%
NCI Average	40%	5,582	48%	43%	39%	38%

TABLE 47. PROPORTION OF PEOPLE WHO CAN GO ON A DATE IF THEY WANT TO

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	95%	158	n/a	n/a	92%	98%
Within Average Range						
MO	91%	206	n/a	93%	94%	n/a
AR	89%	188	86%	92%	94%	81%
ME	87%	205	n/a	89%	93%	n/a
IL	87%	192	n/a	87%	n/a	84%
FL	87%	593	n/a	86%	95%	81%
OK	86%	170	n/a	86%	88%	n/a
NY	86%	197	n/a	95%	93%	78%
NC	85%	456	n/a	90%	90%	78%
GA	84%	282	n/a	85%	97%	78%
PA	84%	692	n/a	86%	93%	80%
OH	84%	301	n/a	82%	87%	83%
AL	81%	227	n/a	81%	96%	76%
LA	80%	214	n/a	88%	81%	78%
Significantly Below Average						
KY	78%	276	n/a	68%	97%	78%
NCI Average	86%	4,357	86%	86%	92%	81%

TABLE 48. PROPORTION OF PEOPLE WHO REPORT THAT THEY GET TO HELP OTHERS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	82%	221	n/a	86%	83%	87%
NC	82%	563	n/a	84%	66%	84%
LA	79%	262	n/a	75%	71%	87%
PA	79%	911	n/a	85%	79%	79%
OH	79%	334	71%	73%	80%	84%
Within Average Range						
OK	78%	189	n/a	83%	76%	n/a
ME	75%	269	n/a	76%	74%	n/a
MO	74%	305	74%	75%	73%	83%
AR	73%	256	65%	74%	78%	73%
IL	73%	233	n/a	73%	n/a	79%
NY	72%	282	n/a	71%	83%	70%
GA	64%	337	n/a	64%	58%	65%
Significantly Below Average						
FL	61%	843	n/a	55%	61%	65%
AL	55%	372	n/a	49%	56%	62%
KY	40%	313	n/a	49%	35%	35%
NCI Average	71%	5,690	70%	71%	69%	73%

Consumer Outcomes: Satisfaction

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports they receive.” There are six indicators measured by the Consumer Survey:

1. The proportion of people satisfied with where they live.
2. The proportion of people who would like to live somewhere else.
3. The proportion of people who are satisfied with their job.
4. The proportion of people who have a community job who would like to work somewhere else.
5. The proportion of people who are satisfied with their day program or other daily activity.
6. The proportion of people who go to a day program or have other daily activity who would like to go somewhere else or do something else during the day.

Tables 49 through 55 present the results for these six Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state reporting satisfaction by state, where higher proportions are more desirable, and from lowest to highest where lower proportions are more desirable.

TABLE 49. PROPORTION OF PEOPLE WHO LIKE THEIR HOME OR WHERE THEY LIVE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
GA	93%	343	n/a	89%	93%	94%
PA	92%	941	90%	91%	84%	96%
IL	92%	238	n/a	90%	n/a	94%
AL	91%	384	n/a	87%	91%	97%
LA	91%	265	n/a	85%	85%	97%
NY	90%	288	n/a	89%	75%	96%
AR	90%	260	73%	90%	92%	96%
MO	90%	321	81%	93%	90%	96%
NC	89%	581	n/a	86%	78%	93%
NH	89%	225	n/a	67%	89%	96%
OH	89%	340	73%	88%	90%	94%
FL	88%	875	n/a	84%	87%	93%
OK	88%	198	n/a	82%	90%	n/a
KY	88%	323	n/a	71%	100%	95%
ME	86%	282	n/a	80%	94%	n/a
NCI Average	90%	5,864	79%	85%	89%	95%

TABLE 50. PROPORTION OF PEOPLE WHO LIKE THEIR NEIGHBORHOOD

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	91%	901	n/a	93%	83%	94%
Within Average Range						
ME	91%	272	n/a	90%	90%	n/a
OK	91%	195	n/a	89%	93%	n/a
GA	90%	336	n/a	89%	91%	86%
NH	89%	215	n/a	n/a	87%	91%
AL	88%	376	n/a	84%	94%	93%
NC	87%	554	n/a	83%	81%	91%
OH	87%	334	81%	86%	87%	88%
MO	87%	279	n/a	88%	89%	84%
FL	86%	842	n/a	86%	83%	88%
IL	86%	237	n/a	87%	n/a	86%
AR	86%	249	78%	86%	83%	98%
NY	86%	280	n/a	86%	78%	90%
LA	85%	260	n/a	85%	87%	85%
KY	85%	319	n/a	78%	91%	89%
NCI Average	88%	5,649	80%	86%	87%	90%

TABLE 51. PROPORTION OF PEOPLE WHO WOULD LIKE TO LIVE SOMEWHERE ELSE

State	In Institution	In Community-Based	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	33%	383	n/a	36%	29%	30%
Within Average Range						
OK	33%	192	n/a	43%	31%	n/a
LA	31%	256	n/a	50%	32%	21%
OH	29%	332	45%	31%	22%	32%
IL	28%	234	n/a	37%	n/a	16%
AR	28%	253	56%	24%	23%	22%
NC	28%	555	n/a	33%	31%	25%
MO	27%	314	36%	25%	23%	32%
ME	25%	265	n/a	33%	15%	n/a
FL	25%	844	n/a	35%	28%	17%
NY	25%	277	n/a	28%	42%	18%
NH	23%	219	n/a	60%	28%	16%
PA	23%	914	n/a	27%	28%	17%
Significantly Below Average						
GA	19%	337	n/a	18%	15%	23%
KY	17%	321	n/a	39%	6%	9%
NCI Average	26%	5,696	46%	35%	25%	21%

TABLE 52. PROPORTION OF PEOPLE WHO ARE SATISFIED WITH THEIR JOB

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	100%	17	n/a	n/a	n/a	n/a
IL	100%	23	n/a	n/a	n/a	n/a
Within Average Range						
NC	95%	117	n/a	94%	91%	98%
GA	94%	67	n/a	n/a	n/a	97%
KY	94%	49	n/a	n/a	n/a	n/a
LA	94%	64	n/a	n/a	n/a	97%
NY	93%	69	n/a	91%	n/a	n/a
OH	92%	84	n/a	n/a	88%	100%
NH	91%	122	n/a	n/a	93%	97%
PA	91%	220	n/a	90%	83%	93%
FL	91%	138	n/a	95%	86%	93%
MO	90%	51	n/a	90%	n/a	n/a
ME	90%	105	n/a	85%	n/a	n/a
OK	88%	128	n/a	86%	88%	n/a
AR	86%	22	n/a	n/a	n/a	n/a
NCI Average	92%	1,276	n/a	90%	88%	96%

TABLE 53. PROPORTION OF PEOPLE WHO WOULD LIKE TO WORK SOMEWHERE ELSE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
IL	17%	23	n/a	n/a	n/a	n/a
KY	22%	49	n/a	n/a	n/a	n/a
GA	24%	68	n/a	n/a	n/a	24%
ME	26%	101	n/a	36%	n/a	n/a
FL	26%	136	n/a	33%	31%	17%
LA	29%	62	n/a	n/a	n/a	33%
PA	30%	214	n/a	33%	25%	25%
AR	30%	23	n/a	n/a	n/a	n/a
NH	30%	119	n/a	n/a	17%	17%
NY	31%	68	n/a	32%	n/a	n/a
OH	33%	82	n/a	n/a	34%	32%
OK	34%	120	n/a	43%	33%	n/a
MO	35%	48	n/a	40%	n/a	n/a
NC	38%	117	n/a	51%	33%	29%
AL	47%	17	n/a	n/a	n/a	n/a
NCI Average	30%	1,247	n/a	38%	29%	25%

TABLE 54. PROPORTION OF PEOPLE WHO ARE SATISFIED WITH THEIR DAY PROGRAM/DAILY ACTIVITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NC	94%	401	n/a	91%	n/a	96%
PA	94%	526	n/a	92%	98%	94%
Within Average Range						
FL	92%	469	n/a	90%	93%	92%
AL	91%	355	n/a	87%	83%	95%
ME	90%	186	n/a	89%	92%	n/a
OH	90%	248	95%	83%	88%	94%
NY	89%	199	n/a	87%	n/a	90%
LA	89%	137	n/a	89%	86%	89%
IL	89%	206	n/a	88%	n/a	91%
MO	88%	186	88%	92%	82%	n/a
GA	87%	285	n/a	82%	93%	90%
NH	86%	179	n/a	n/a	85%	86%
AR	85%	180	85%	91%	78%	87%
OK	85%	80	n/a	81%	87%	n/a
KY	83%	270	n/a	71%	n/a	86%
NCI Average	89%	3,907	89%	87%	88%	91%

TABLE 55. PROPORTION OF PEOPLE WHO WOULD LIKE TO GO TO A DIFFERENT DAY PROGRAM/DAILY ACTIVITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
GA	25%	280	n/a	27%	21%	24%
KY	27%	268	n/a	42%	n/a	19%
PA	28%	493	n/a	33%	29%	26%
FL	28%	446	n/a	33%	29%	25%
Within Average Range						
NY	31%	189	n/a	31%	n/a	30%
NH	31%	167	n/a	n/a	30%	12%
MO	33%	175	54%	24%	35%	n/a
ME	33%	176	n/a	38%	27%	n/a
OH	34%	236	30%	40%	36%	32%
NC	35%	368	n/a	40%	n/a	31%
AL	36%	349	n/a	39%	43%	31%
IL	37%	193	n/a	40%	n/a	28%
LA	41%	130	n/a	45%	50%	37%
Significantly Below Average						
AR	47%	117	67%	50%	39%	45%
OK	52%	73	n/a	50%	52%	n/a
NCI Average	35%	3,720	50%	38%	36%	28%

System Performance: Service Coordination

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures five indicators related to service coordination:

1. The proportion of people who have met their service coordinators.
2. The proportion of people reporting that their service coordinators ask them what they want.
3. The proportion of people reporting that service coordinators help them get what they want.
4. The proportion of people who report that their service coordinator calls them back right away.
5. The proportion of people who report that they helped make their service plan

Tables 56 through 60 present the results for these five Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

TABLE 56. PROPORTION OF PEOPLE WHO HAVE MET THEIR SERVICE COORDINATOR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
IL	99%	235	n/a	98%	n/a	99%
ME	98%	275	n/a	97%	100%	n/a
FL	98%	864	n/a	97%	98%	98%
Within Average Range						
OK	98%	191	n/a	98%	98%	n/a
NY	97%	270	n/a	96%	97%	97%
NH	96%	224	n/a	100%	98%	93%
OH	96%	320	n/a	95%	98%	98%
AR	96%	251	89%	98%	98%	96%
KY	95%	318	n/a	94%	100%	96%
MO	95%	317	97%	94%	95%	95%
PA	94%	892	n/a	96%	96%	93%
NC	93%	542	n/a	93%	93%	94%
GA	92%	339	n/a	94%	96%	89%
LA	92%	239	n/a	100%	94%	88%
Significantly Below Average						
AL	87%	379	n/a	81%	91%	91%
NCI Average	95%	5,656	93%	95%	97%	94%

TABLE 57. PROPORTION OF PEOPLE REPORTING THAT SERVICE COORDINATORS ASK WHAT THEY WANT

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
FL	92%	835	n/a	90%	95%	93%
AR	92%	236	97%	94%	85%	94%
Within Average Range						
AL	90%	358	n/a	88%	90%	92%
NY	90%	255	n/a	87%	94%	93%
PA	89%	801	n/a	93%	89%	88%
IL	89%	202	n/a	90%	n/a	88%
MO	87%	304	100%	86%	86%	86%
OH	87%	302	n/a	86%	84%	88%
LA	87%	211	n/a	92%	85%	88%
ME	86%	250	n/a	87%	88%	n/a
NC	83%	490	n/a	82%	85%	83%
KY	83%	313	n/a	82%	82%	80%
NH	81%	211	n/a	86%	82%	82%
OK	78%	175	n/a	78%	77%	n/a
Significantly Below Average						
GA	78%	324	n/a	74%	78%	80%
NCI Average	86%	5,267	98%	86%	86%	87%

TABLE 58. PROPORTION OF PEOPLE REPORTING THAT SERVICE COORDINATORS HELP THEM GET WHAT THEY NEED

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
IL	93%	226	n/a	96%	n/a	89%
Within Average Range						
AL	92%	353	n/a	88%	94%	95%
AR	92%	232	93%	95%	90%	96%
PA	91%	754	n/a	94%	88%	89%
FL	91%	816	n/a	87%	91%	93%
OK	90%	178	n/a	90%	90%	n/a
MO	89%	284	100%	91%	85%	77%
NH	89%	208	n/a	86%	86%	90%
ME	89%	260	n/a	89%	92%	n/a
NY	88%	251	n/a	85%	91%	91%
OH	87%	307	n/a	90%	81%	88%
LA	83%	212	n/a	91%	92%	71%
KY	82%	314	n/a	86%	76%	80%
Significantly Below Average						
NC	82%	456	n/a	84%	81%	82%
GA	77%	295	n/a	68%	75%	82%
NCI Average	88%	5,146	97%	88%	87%	86%

TABLE 59. PROPORTION OF PEOPLE WHO REPORT THEIR SERVICE COORDINATOR CALLS THEM BACK RIGHT AWAY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	92%	159	n/a	94%	90%	92%
AR	88%	175	n/a	93%	89%	89%
MO	86%	172	97%	90%	75%	n/a
PA	85%	552	n/a	83%	76%	86%
FL	83%	680	n/a	79%	82%	86%
Within Average Range						
IL	80%	176	n/a	80%	n/a	79%
NC	76%	293	n/a	72%	71%	80%
NH	75%	169	n/a	n/a	71%	68%
LA	74%	196	n/a	68%	77%	74%
NY	74%	207	n/a	57%	79%	83%
KY	71%	302	n/a	63%	77%	74%
OH	69%	202	n/a	63%	67%	75%
OK	61%	59	n/a	n/a	73%	n/a
Significantly Below Average						
GA	60%	196	n/a	53%	59%	67%
ME	51%	201	n/a	48%	51%	n/a
NCI Average	75%	3,739	97%	73%	74%	79%

TABLE 60. PROPORTION OF PEOPLE WHO REPORT THAT THEY HELPED MAKE THEIR OWN SERVICE PLAN

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	95%	363	n/a	94%	94%	97%
MO	91%	301	100%	93%	90%	91%
Within Average Range						
IL	90%	193	n/a	93%	n/a	84%
NH	89%	202	n/a	90%	91%	88%
FL	88%	772	n/a	84%	91%	88%
AR	87%	200	96%	90%	84%	85%
OK	86%	144	n/a	92%	83%	n/a
ME	86%	215	n/a	80%	98%	n/a
OH	85%	269	25%	78%	86%	89%
LA	83%	210	n/a	85%	84%	84%
PA	83%	597	n/a	79%	82%	82%
NC	83%	459	n/a	83%	79%	83%
NY	81%	252	n/a	83%	86%	77%
GA	79%	321	n/a	77%	81%	79%
Significantly Below Average						
KY	73%	291	n/a	76%	71%	71%
NCI Average	85%	4,789	74%	85%	86%	84%

System Performance: Access

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are four Access indicators measured by the Adult Consumer Survey:

1. The proportion of people who report having adequate transportation when they want to go somewhere.
2. The proportion of people who use different types of transportation.
3. The rate at which people report that they get the services they need.
4. The rate at which people feel that their staff have adequate training.

Tables 61 through 64 present the results for these four Core Indicators. Results for the first and the last two indicators are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Table 62 presents simple proportions for the top 5 modes of transportation.

TABLE 61. PROPORTION OF PEOPLE WHO REPORT HAVING ADEQUATE TRANSPORTATION WHEN THEY WANT TO GO SOMEWHERE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	94%	253	91%	95%	95%	98%
OK	94%	186	n/a	94%	93%	n/a
OH	90%	337	91%	91%	87%	94%
PA	90%	911	n/a	92%	86%	90%
ME	89%	281	n/a	90%	89%	n/a
Within Average Range						
NH	85%	224	n/a	81%	85%	80%
IL	85%	235	n/a	86%	n/a	85%
MO	84%	299	45%	91%	87%	77%
GA	83%	332	n/a	89%	89%	72%
LA	81%	259	n/a	79%	82%	83%
KY	81%	323	n/a	80%	79%	86%
NY	80%	281	n/a	89%	75%	72%
NC	80%	564	n/a	80%	69%	83%
Significantly Below Average						
FL	79%	844	n/a	72%	79%	83%
AL	55%	380	n/a	51%	47%	62%
NCI Average	83%	5,709	76%	84%	82%	82%

TABLE 62. PROPORTION OF PEOPLE WHO USE DIFFERENT TYPES OF TRANSPORTATION (NOT MUTUALLY EXCLUSIVE)

State	Ride From Staff In Provider Vehicle	Specialized Transportation	Ride From Staff In Staff's Car	Family and Friends	Transfers Self
AL	47%	n/a	16%	48%	4%
AR	49%	5%	62%	31%	11%
FL	18%	6%	22%	35%	8%
GA	62%	8%	49%	58%	8%
IL	58%	15%	15%	38%	13%
KY	47%	17%	37%	53%	4%
LA	39%	6%	43%	52%	5%
ME	58%	6%	61%	29%	19%
MO	50%	7%	48%	28%	11%
NC	39%	12%	53%	67%	17%
NH	20%	1%	80%	64%	27%
NY	55%	20%	20%	39%	24%
OH	44%	4%	39%	43%	15%
OK	40%	n/a	54%	5%	7%
PA	20%	2%	14%	36%	21%
NCI Average	43%	8%	41%	42%	13%

TABLE 63. PROPORTION OF PEOPLE WHO REPORT GETTING THE SERVICES THEY NEED

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	97%	406	n/a	100%	95%	n/a
ME	95%	381	n/a	96%	95%	n/a
AR	91%	392	96%	92%	89%	88%
OH	91%	426	97%	93%	91%	87%
IL	89%	348	n/a	94%	91%	81%
MO	88%	541	95%	88%	88%	81%
Within Average Range						
PA	82%	1,249	88%	90%	79%	72%
KY	82%	476	88%	73%	79%	80%
AL	82%	500	n/a	85%	79%	79%
NH	80%	391	n/a	79%	78%	75%
Significantly Below Average						
NY	76%	327	n/a	93%	67%	60%
GA	75%	450	n/a	77%	79%	69%
LA	72%	372	83%	91%	77%	57%
FL	71%	1,187	n/a	76%	76%	67%
NC	70%	885	97%	74%	61%	60%
NCI Average	83%	8,331	92%	87%	82%	74%

TABLE 64. PROPORTION OF PEOPLE WHO FEEL THAT THEIR STAFF HAVE ADEQUATE TRAINING

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	95%	428	n/a	94%	94%	98%
PA	95%	911	93%	97%	91%	92%
Within Average Range						
AR	95%	321	98%	94%	92%	98%
IL	95%	283	n/a	95%	n/a	96%
LA	95%	322	92%	97%	95%	95%
MO	94%	373	100%	92%	95%	88%
FL	93%	1,100	n/a	91%	94%	94%
GA	93%	394	n/a	94%	94%	90%
ME	92%	331	n/a	90%	96%	n/a
NC	91%	822	98%	93%	79%	90%
OK	91%	125	n/a	94%	90%	n/a
OH	91%	427	89%	92%	91%	90%
NH	89%	373	n/a	88%	86%	89%
NY	88%	261	n/a	93%	92%	81%
Significantly Below Average						
KY	75%	313	n/a	75%	83%	79%
NCI Average	92%	6,784	95%	92%	91%	91%

Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There are two Safety indicators measured with the Adult Consumer Survey:

1. The proportion of people who report that they never feel scared or afraid in their home, neighborhood, workplace, and day program/daily activity.
2. The proportion of people who report having someone to go to for help when they feel afraid.

Tables 65 through 68 present the results for the four survey items measuring these indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

TABLE 65. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED IN THEIR HOME

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	91%	377	n/a	88%	85%	96%
FL	90%	849	n/a	90%	88%	91%
Within Average Range						
GA	86%	338	n/a	83%	89%	88%
MO	85%	317	91%	84%	84%	80%
NY	84%	277	n/a	86%	72%	83%
PA	84%	914	n/a	78%	82%	88%
KY	84%	323	n/a	73%	94%	91%
LA	83%	264	n/a	82%	84%	84%
IL	83%	238	n/a	78%	n/a	87%
OH	81%	336	67%	78%	84%	84%
OK	81%	196	n/a	82%	81%	n/a
ME	80%	282	n/a	77%	77%	n/a
NH	80%	224	n/a	57%	85%	84%
NC	80%	562	n/a	76%	78%	81%
AR	77%	253	82%	77%	72%	78%
NCI Average	83%	5,750	80%	79%	83%	86%

TABLE 66. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED IN THEIR NEIGHBORHOOD

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	93%	381	n/a	93%	91%	93%
Within Average Range						
GA	89%	337	n/a	93%	83%	90%
FL	88%	837	n/a	89%	86%	89%
MO	87%	287	n/a	88%	86%	84%
KY	87%	322	n/a	80%	94%	94%
PA	86%	898	n/a	84%	86%	87%
NH	86%	220	n/a	76%	91%	87%
IL	86%	233	n/a	87%	n/a	84%
LA	86%	260	n/a	88%	87%	84%
NY	86%	273	n/a	89%	89%	81%
NC	84%	553	n/a	86%	81%	84%
OH	83%	336	82%	80%	83%	86%
OK	83%	195	n/a	79%	87%	n/a
AR	82%	251	84%	84%	80%	86%
ME	82%	277	n/a	83%	87%	n/a
NCI Average	86%	5,660	83%	85%	86%	87%

TABLE 67. PROPORTION OF PEOPLE WHO REPORT THAT THEY NEVER FEEL SCARED AT WORK OR DAY PROGRAM/DAILY ACTIVITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	96%	355	n/a	95%	100%	97%
GA	96%	305	n/a	97%	96%	98%
Within Average Range						
FL	92%	559	n/a	91%	91%	92%
AR	90%	190	92%	92%	91%	83%
PA	90%	664	n/a	87%	87%	92%
OK	90%	173	n/a	89%	92%	n/a
ME	89%	218	n/a	88%	91%	n/a
KY	89%	282	n/a	79%	96%	96%
MO	88%	207	97%	84%	90%	n/a
NY	88%	236	n/a	88%	90%	90%
OH	88%	296	n/a	82%	91%	85%
NC	87%	426	n/a	88%	91%	84%
NH	87%	200	n/a	71%	97%	92%
IL	87%	213	n/a	84%	n/a	88%
LA	84%	176	n/a	85%	84%	86%
NCI Average	89%	4,500	94%	87%	92%	90%

TABLE 68. PROPORTION OF PEOPLE WHO REPORT THAT THEY HAVE SOMEONE TO GO TO FOR HELP WHEN THEY FEEL AFRAID

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
ME	96%	218	n/a	97%	100%	n/a
LA	96%	239	n/a	98%	95%	96%
PA	96%	627	n/a	97%	94%	95%
Within Average Range						
NY	95%	63	n/a	n/a	n/a	93%
NC	94%	423	n/a	95%	98%	92%
MO	94%	193	n/a	94%	92%	95%
AL	93%	206	n/a	88%	n/a	99%
OH	93%	315	90%	92%	94%	93%
FL	92%	597	n/a	90%	94%	93%
NH	91%	184	n/a	n/a	87%	96%
AR	91%	149	n/a	95%	95%	90%
GA	91%	274	n/a	90%	92%	88%
IL	90%	157	n/a	89%	n/a	90%
KY	86%	160	n/a	88%	n/a	93%
OK	86%	77	n/a	70%	93%	n/a
NCI Average	92%	3,882	90%	91%	94%	93%

Health, Welfare, and Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” The Health indicators are collected with the Background Information section of the Adult Consumer Survey:

1. The proportion of people who had a complete annual physical exam in the past year.
2. The proportion of women 18 and over who had a Pap test in the past 3 years.
3. The proportion of people who had a routine dental exam in the past year.
4. The proportion of people described as having poor health.
5. The proportion of people reported as having a primary care doctor.
6. The proportion of people who had a vision screening with the past year.
7. The proportion of people who had a hearing test within the past 5 years.
8. The proportion of people who had a flu vaccination within the past year.
9. The proportion of people who have ever had a vaccination for pneumonia.
10. The proportion of women over 40 who had a mammogram within the past 2 years.
11. The proportion of men over 50 who had a PSA test within the past year.
12. The proportion of people age 50 and older who had a screening for colorectal cancer within the past year.

Tables 69 through 80 present the results for these twelve Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. For the indicator describing people being in poor health, results are ordered from lowest to highest proportion (lower proportions are more desirable).

PLEASE NOTE: As opposed to reports prior to 2009-2010, “DON’T KNOW” responses were not included in the denominator.

TABLE 69. PROPORTION OF PEOPLE WHO HAD A COMPLETE ANNUAL PHYSICAL EXAM IN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	97%	404	n/a	97%	97%	n/a
AR	97%	393	96%	97%	99%	96%
MO	96%	535	95%	96%	99%	86%
ME	96%	400	n/a	97%	93%	91%
PA	94%	1,217	100%	100%	89%	88%
Within Average Range						
NH	93%	392	n/a	100%	96%	84%
LA	93%	387	98%	98%	88%	92%
AL	90%	497	n/a	95%	94%	83%
KY	91%	431	96%	97%	83%	84%
NY	91%	372	n/a	99%	91%	81%
GA	91%	451	n/a	94%	94%	87%
FL	91%	1,200	n/a	97%	91%	87%
Significantly Below Average						
NC	89%	851	100%	93%	90%	80%
IL	86%	344	n/a	95%	81%	74%
OH	81%	389	74%	96%	77%	70%
NCI Average	92%	8,263	94%	97%	91%	85%

TABLE 70. PROPORTION OF WOMEN 18 AND OVER WHO HAD A PAP TEST IN THE PAST 3 YEARS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	82%	347	91%	90%	91%	56%
Within Average Range						
NY	80%	114	n/a	90%	n/a	55%
AR	77%	132	97%	74%	88%	43%
AL	75%	178	n/a	83%	n/a	61%
GA	74%	147	n/a	78%	83%	63%
OH	74%	115	n/a	82%	87%	48%
KY	74%	122	n/a	86%	n/a	45%
IL	73%	98	n/a	88%	n/a	29%
MO	73%	221	90%	71%	74%	50%
ME	70%	132	n/a	74%	86%	n/a
LA	68%	123	n/a	88%	77%	49%
OK	68%	151	n/a	73%	70%	n/a
NC	67%	291	83%	80%	65%	55%
Significantly Below Average						
FL	64%	424	n/a	78%	90%	42%
NH	54%	137	n/a	n/a	67%	21%
NCI Average	71%	2,732	90%	81%	80%	47%

TABLE 71. PROPORTION OF PEOPLE WHO HAD A ROUTINE DENTAL EXAM IN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
MO	89%	527	94%	91%	90%	70%
NY	86%	332	n/a	97%	76%	69%
PA	86%	1,041	98%	97%	70%	73%
Within Average Range						
IL	85%	318	n/a	93%	74%	68%
ME	84%	369	n/a	81%	85%	86%
OK	82%	387	n/a	88%	82%	n/a
KY	82%	364	92%	90%	59%	73%
AR	82%	327	99%	84%	74%	65%
OH	80%	358	86%	94%	76%	67%
NC	80%	768	98%	88%	63%	73%
NH	79%	358	n/a	73%	86%	77%
GA	78%	418	n/a	88%	77%	68%
Significantly Below Average						
FL	73%	1,139	n/a	86%	65%	69%
LA	71%	339	100%	99%	55%	57%
AL	62%	434	n/a	66%	63%	53%
NCI Average	80%	7,479	95%	88%	73%	69%

TABLE 72. PROPORTION OF PEOPLE DESCRIBED AS HAVING POOR HEALTH

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NY	2%	378	n/a	2%	3%	2%
GA	3%	477	n/a	2%	4%	3%
Within Average Range						
IL	3%	361	n/a	2%	9%	4%
AL	4%	497	n/a	5%	0%	3%
LA	5%	392	5%	0%	10%	4%
OK	5%	406	n/a	3%	5%	n/a
PA	5%	1,275	3%	4%	3%	4%
ME	5%	392	n/a	5%	3%	n/a
MO	5%	547	8%	4%	6%	6%
OH	5%	429	3%	4%	7%	3%
FL	6%	1,224	n/a	6%	6%	5%
NH	7%	398	n/a	14%	11%	3%
NC	7%	914	14%	4%	5%	5%
AR	7%	402	10%	4%	5%	7%
KY	8%	468	n/a	5%	5%	6%
NCI Average	5%	8,560	7%	4%	5%	4%

TABLE 73. PROPORTION OF PEOPLE REPORTED AS HAVING A PRIMARY CARE DOCTOR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	100%	402	100%	100%	100%	100%
OK	100%	406	n/a	100%	100%	n/a
NH	100%	397	n/a	100%	100%	99%
MO	100%	542	100%	100%	99%	100%
OH	99%	428	100%	100%	99%	99%
PA	99%	1,283	98%	100%	99%	99%
GA	99%	479	n/a	99%	99%	99%
NC	99%	919	99%	100%	98%	99%
FL	99%	1,230	n/a	100%	98%	98%
NY	99%	379	n/a	99%	100%	98%
Within Average Range						
LA	98%	403	91%	100%	98%	99%
AL	98%	496	n/a	99%	97%	97%
IL	98%	365	n/a	99%	95%	98%
KY	98%	477	100%	99%	92%	98%
Significantly Below Average						
ME	69%	401	n/a	65%	87%	59%
NCI Average	97%	8,607	98%	97%	97%	96%

TABLE 74. PROPORTION OF PEOPLE WHO HAD A VISION SCREENING WITHIN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
IL	74%	296	n/a	83%	71%	51%
MO	74%	526	83%	75%	73%	60%
NY	73%	302	n/a	85%	57%	51%
PA	72%	965	91%	86%	61%	48%
KY	70%	337	68%	88%	71%	48%
OK	69%	343	n/a	81%	70%	n/a
Within Average Range						
LA	60%	313	64%	89%	50%	46%
AR	60%	322	59%	76%	64%	36%
FL	57%	1,039	n/a	66%	59%	49%
ME	52%	378	n/a	56%	58%	25%
Significantly Below Average						
NC	50%	731	55%	63%	45%	41%
NH	49%	300	n/a	53%	51%	38%
OH	45%	336	58%	43%	51%	41%
GA	43%	347	n/a	45%	47%	34%
AL	40%	306	n/a	42%	40%	35%
NCI Average	59%	6,841	68%	69%	58%	43%

TABLE 75. PROPORTION OF PEOPLE WHO HAD A HEARING TEST WITHIN THE PAST 5 YEARS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	90%	673	100%	97%	76%	74%
NY	86%	268	n/a	95%	n/a	68%
KY	76%	232	96%	83%	n/a	64%
IL	72%	239	n/a	80%	n/a	49%
AR	71%	265	98%	67%	54%	43%
Within Average Range						
MO	59%	350	96%	58%	47%	23%
OH	59%	213	71%	69%	51%	38%
GA	58%	271	n/a	57%	68%	49%
ME	56%	253	n/a	60%	49%	n/a
AL	55%	212	n/a	60%	n/a	44%
LA	54%	272	93%	74%	45%	31%
Significantly Below Average						
NC	50%	529	75%	66%	29%	36%
FL	49%	816	n/a	55%	49%	46%
NH	48%	195	n/a	n/a	41%	38%
OK	29%	325	n/a	35%	30%	n/a
NCI Average	61%	5,113	90%	68%	49%	46%

TABLE 76. PROPORTION OF PEOPLE WHO HAD A FLU VACCINATION WITHIN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
MO	91%	531	100%	92%	89%	73%
AR	85%	329	96%	92%	79%	72%
ME	84%	342	n/a	84%	75%	n/a
NY	82%	298	n/a	91%	81%	60%
Within Average Range						
IL	78%	247	n/a	88%	n/a	54%
OK	78%	397	n/a	90%	76%	n/a
PA	76%	737	98%	88%	58%	53%
AL	75%	334	n/a	89%	70%	47%
OH	75%	245	83%	83%	69%	66%
NH	72%	313	n/a	85%	71%	53%
NC	72%	707	97%	82%	48%	58%
KY	71%	310	92%	81%	54%	58%
LA	70%	307	93%	97%	56%	51%
Significantly Below Average						
GA	65%	416	n/a	66%	63%	63%
FL	46%	990	n/a	56%	48%	39%
NCI Average	75%	6,503	94%	84%	67%	57%

TABLE 77. PROPORTION OF PEOPLE WHO HAVE EVER HAD A VACCINATION FOR PNEUMONIA

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
MO	58%	424	57%	61%	54%	39%
PA	53%	477	84%	60%	40%	31%
Within Average Range						
AR	47%	239	78%	32%	28%	29%
NY	45%	207	n/a	48%	n/a	38%
IL	45%	146	n/a	50%	n/a	29%
ME	42%	236	n/a	39%	44%	n/a
LA	42%	260	88%	35%	39%	34%
KY	40%	194	82%	40%	40%	23%
NC	39%	520	68%	44%	18%	29%
AL	36%	264	n/a	41%	n/a	27%
OH	36%	171	60%	37%	35%	22%
NH	35%	224	n/a	n/a	31%	18%
Significantly Below Average						
OK	29%	348	n/a	31%	29%	n/a
FL	22%	866	n/a	26%	22%	20%
GA	21%	368	n/a	13%	9%	27%
NCI Average	39%	4,944	74%	40%	33%	28%

TABLE 78. PROPORTION OF WOMEN OVER 40 WHO HAD A MAMMOGRAM WITHIN THE PAST 2 YEARS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	88%	223	90%	94%	95%	60%
Within Average Range						
NY	89%	57	n/a	95%	n/a	n/a
LA	88%	59	n/a	100%	n/a	n/a
IL	84%	58	n/a	89%	n/a	n/a
AR	83%	76	100%	89%	n/a	n/a
ME	83%	87	n/a	86%	n/a	n/a
AL	80%	111	n/a	92%	n/a	59%
NC	78%	140	96%	88%	n/a	58%
MO	77%	175	n/a	78%	82%	n/a
OH	75%	65	n/a	88%	n/a	n/a
NH	75%	79	n/a	n/a	n/a	n/a
FL	75%	177	n/a	81%	87%	49%
GA	74%	91	n/a	68%	n/a	70%
KY	70%	73	n/a	n/a	n/a	n/a
OK	66%	96	n/a	n/a	64%	n/a
NCI Average	79%	1,567	95%	87%	82%	59%

TABLE 79. PROPORTION OF MEN OVER 50 WHO HAD A PSA TEST WITHIN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
MO	77%	100	n/a	84%	79%	n/a
PA	74%	116	n/a	77%	n/a	n/a
Within Average Range						
KY	74%	27	n/a	n/a	n/a	n/a
AR	64%	44	n/a	n/a	n/a	n/a
NY	63%	49	n/a	64%	n/a	n/a
IL	61%	28	n/a	62%	n/a	n/a
NC	61%	84	76%	58%	n/a	n/a
LA	60%	30	n/a	n/a	n/a	n/a
FL	53%	78	n/a	68%	48%	n/a
AL	49%	55	n/a	51%	n/a	n/a
ME	49%	51	n/a	38%	n/a	n/a
GA	45%	49	n/a	n/a	n/a	n/a
OK	41%	75	n/a	n/a	39%	n/a
OH	32%	34	n/a	n/a	n/a	n/a
Significantly Below Average						
NH	31%	35	n/a	n/a	n/a	n/a
NCI Average	56%	855	76%	63%	55%	n/a

TABLE 80. PROPORTION OF PEOPLE AGE 50 AND OLDER WHO HAD A SCREENING FOR COLORECTAL CANCER WITHIN THE PAST YEAR

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
KY	27%	63	n/a	n/a	n/a	n/a
PA	26%	189	50%	26%	25%	n/a
NY	23%	91	n/a	20%	n/a	n/a
GA	22%	99	n/a	26%	n/a	n/a
MO	21%	194	17%	21%	20%	n/a
AR	20%	84	17%	n/a	n/a	n/a
NC	20%	163	21%	28%	n/a	12%
ME	19%	126	n/a	14%	35%	n/a
LA	18%	61	n/a	n/a	n/a	n/a
OH	18%	67	n/a	28%	n/a	n/a
FL	16%	178	n/a	22%	13%	13%
IL	15%	52	n/a	n/a	n/a	n/a
NH	13%	80	n/a	n/a	n/a	n/a
AL	12%	85	n/a	11%	n/a	n/a
OK	12%	129	n/a	30%	8%	n/a
NCI Average	19%	1,661	26%	23%	20%	12%

Health, Welfare, and Rights: Wellness

The Wellness Sub-domain has the following concern statement: “People are supported to maintain healthy habits.” There is one Wellness indicator collected with the Background Information section of the Adult Consumer Survey:

The proportion of people who maintain unhealthy habits in such areas as:

1. Smoking
2. Weight
3. Exercise

Tables 81 through 83 present the results for these three Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state reporting each type of unhealthy behavior, where lower proportions are more desirable, and from highest to lowest where higher proportions are desirable. Table 82 presents simple proportions for the 4 BMI categories.

TABLE 81. PROPORTION OF PEOPLE WHO SMOKE OR CHEW TOBACCO

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	5%	1,246	2%	5%	10%	4%
Within Average Range						
IL	5%	364	n/a	10%	0%	1%
NH	7%	393	n/a	11%	11%	4%
FL	7%	1,227	n/a	7%	17%	2%
ME	7%	404	n/a	7%	7%	0%
MO	7%	541	5%	6%	11%	4%
NY	7%	380	n/a	7%	29%	3%
GA	8%	463	n/a	4%	19%	5%
NC	8%	912	2%	16%	18%	4%
AR	8%	398	7%	16%	8%	2%
AL	8%	487	n/a	11%	24%	3%
OH	9%	422	12%	7%	16%	5%
LA	9%	377	5%	13%	13%	6%
KY	10%	472	0%	10%	16%	4%
OK	13%	405	n/a	13%	13%	n/a
NCI Average	8%	8,491	5%	10%	14%	3%

TABLE 82. PROPORTION OF PEOPLE WHO ARE UNDERWEIGHT, NORMAL WEIGHT, OVERWEIGHT, AND OBESE (USING BMI)

State	N	Underweight	Normal Weight	Overweight	Obese
AL	501	4.4%	27.7%	28.3%	39.5%
AR	381	3.1%	34.6%	29.9%	32.3%
FL	1,044	8.3%	34.1%	28.6%	28.9%
GA	352	4.0%	31.0%	31.5%	33.5%
IL	353	5.7%	28.6%	24.1%	41.6%
KY	482	4.1%	28.6%	32.2%	35.1%
LA	360	8.3%	26.9%	31.1%	33.6%
ME	356	3.1%	31.5%	32.9%	32.6%
MO	445	5.4%	37.5%	30.8%	26.3%
NC	813	8.1%	32.3%	28.3%	31.2%
NH	356	3.7%	32.9%	28.1%	35.4%
NY	311	4.2%	34.4%	27.7%	33.8%
OH	433	3.7%	30.9%	29.6%	35.8%
OK	403	6.5%	29.8%	27.5%	36.2%
PA	812	5.7%	33.5%	28.0%	32.9%
NCI Average	7,402	5.2%	31.6%	29.2%	33.9%

TABLE 83. PROPORTION OF PEOPLE WHO ENGAGE IN MODERATE PHYSICAL ACTIVITY FOR AT LEAST 30 MINUTES 3 TIMES A WEEK

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
FL	41%	1,172	n/a	39%	41%	40%
NH	36%	366	n/a	34%	38%	36%
Within Average Range						
NC	29%	834	17%	32%	45%	31%
AL	29%	484	n/a	32%	21%	26%
AR	29%	392	26%	31%	40%	18%
LA	28%	358	7%	25%	24%	37%
NY	25%	329	n/a	29%	21%	22%
GA	25%	455	n/a	25%	33%	25%
MO	25%	524	10%	28%	25%	42%
IL	23%	329	n/a	21%	29%	24%
OH	23%	375	15%	21%	21%	28%
KY	21%	411	32%	18%	28%	25%
ME	21%	345	n/a	23%	24%	14%
Significantly Below Average						
PA	18%	976	21%	13%	32%	22%
OK	15%	403	n/a	15%	15%	n/a
NCI Average	26%	7,753	18%	26%	29%	28%

Health, Welfare, and Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Adult Consumer Survey:

- The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Table 84 presents the results for this Core Indicator. Results are ordered from the lowest to the highest proportion of individuals in each state taking psychotropic medications by state.

TABLE 84. PROPORTION PEOPLE TAKING MEDICATIONS FOR MOOD DISORDERS, ANXIETY, BEHAVIOR PROBLEMS, OR PSYCHOTIC DISORDERS

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
FL	44%	1,222	n/a	65%	42%	33%
LA	45%	395	23%	70%	60%	33%
Within Average Range						
IL	47%	351	n/a	59%	48%	30%
AL	49%	490	n/a	63%	50%	27%
NC	50%	899	42%	74%	43%	39%
GA	51%	451	n/a	69%	51%	34%
PA	53%	1,243	52%	72%	40%	33%
NY	53%	364	n/a	69%	36%	35%
OH	53%	419	81%	73%	51%	31%
NH	55%	372	n/a	74%	56%	30%
KY	55%	465	36%	67%	49%	40%
AR	57%	389	57%	68%	59%	41%
Significantly Below Average						
OK	63%	406	n/a	53%	68%	n/a
MO	67%	525	79%	65%	73%	38%
ME	72%	399	n/a	77%	67%	61%
NCI Average	54%	8,390	53%	68%	53%	36%

Health, Welfare, and Rights: Respect and Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are four indicators measured by the Adult Consumer Survey:

1. The proportion of people whose basic rights are not respected by others, including:
 - a. Mail gets opened without permission
 - b. Restrictions on being alone with others
 - c. Restrictions on using the phone or internet
 - d. People enter the home without permission
 - e. People enter bedroom without permission
2. The proportion of people who have participated in a self-advocacy group meeting, conference, or event.
3. The proportion of people who report satisfaction with the amount of privacy they have.
4. The proportion of people indicating that most (a) day, (b) work, and (c) home support staff treat them with respect.

Tables 85 through 94 present the results for these four Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state, where lower proportions are more desirable. Results are ordered from the highest to the lowest proportion, where higher proportions are more desirable.

TABLE 85. PROPORTION OF PEOPLE WHOSE HOME IS ENTERED WITHOUT PERMISSION

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	5%	251	6%	6%	5%	4%
NH	5%	219	n/a	10%	2%	4%
Within Average Range						
GA	7%	339	n/a	10%	6%	10%
LA	7%	251	n/a	7%	9%	4%
AL	7%	383	n/a	11%	9%	3%
KY	8%	322	n/a	10%	3%	5%
PA	8%	906	n/a	8%	3%	5%
NY	11%	277	n/a	13%	0%	12%
MO	12%	315	9%	13%	9%	4%
OK	12%	194	n/a	16%	11%	n/a
FL	13%	842	n/a	24%	11%	8%
NC	13%	542	n/a	13%	16%	11%
OH	15%	324	14%	17%	16%	12%
IL	16%	232	n/a	19%	n/a	14%
Significantly Below Average						
ME	17%	278	n/a	19%	11%	n/a
NCI Average	10%	5,675	10%	13%	8%	7%

TABLE 86. PROPORTION OF PEOPLE WHOSE BEDROOM IS ENTERED WITHOUT PERMISSION

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AR	5%	253	14%	5%	3%	0%
Within Average Range						
KY	11%	321	n/a	16%	12%	6%
ME	12%	275	n/a	11%	12%	n/a
NH	12%	216	n/a	19%	2%	15%
LA	12%	242	n/a	15%	5%	13%
NY	13%	276	n/a	12%	9%	17%
GA	14%	333	n/a	13%	7%	22%
FL	14%	843	n/a	19%	7%	16%
PA	16%	896	n/a	14%	9%	19%
NC	16%	549	n/a	13%	22%	15%
MO	16%	310	0%	20%	11%	29%
AL	19%	379	n/a	16%	12%	23%
OK	20%	194	n/a	20%	20%	n/a
Significantly Below Average						
OH	22%	322	9%	23%	17%	29%
IL	24%	233	n/a	20%	n/a	34%
NCI Average	15%	5,642	8%	16%	11%	18%

TABLE 87. PROPORTION OF PEOPLE WHOSE MAIL IS OPENED WITHOUT PERMISSION

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
ME	4%	357	n/a	4%	4%	n/a
NH	6%	367	n/a	5%	6%	8%
Within Average Range						
IL	8%	292	n/a	9%	5%	6%
KY	8%	425	n/a	8%	6%	8%
MO	10%	493	4%	10%	10%	18%
AR	10%	338	10%	2%	10%	20%
AL	10%	329	n/a	9%	3%	14%
NY	12%	293	n/a	7%	6%	19%
PA	12%	1,138	5%	12%	11%	15%
GA	13%	377	n/a	13%	7%	15%
NC	13%	776	5%	7%	6%	20%
OH	14%	401	9%	19%	15%	13%
FL	15%	950	n/a	15%	12%	17%
Significantly Below Average						
LA	21%	338	4%	24%	15%	27%
OK	30%	392	n/a	18%	31%	n/a
NCI Average	12%	7,266	6%	11%	10%	15%

TABLE 88. PROPORTION OF PEOPLE WHO CAN BE ALONE WITH VISITORS AT HOME

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	91%	362	n/a	95%	96%	91%
PA	89%	1,138	92%	84%	98%	87%
AL	88%	405	n/a	85%	93%	91%
KY	88%	464	67%	86%	95%	93%
Within Average Range						
ME	85%	348	n/a	81%	100%	n/a
AR	85%	382	90%	84%	91%	73%
NC	84%	802	97%	82%	97%	78%
MO	84%	481	96%	85%	80%	85%
GA	83%	406	n/a	88%	96%	79%
FL	82%	924	n/a	76%	94%	80%
OH	81%	406	83%	72%	88%	81%
LA	80%	332	100%	81%	75%	76%
NY	78%	302	n/a	96%	97%	59%
IL	78%	308	n/a	75%	95%	80%
Significantly Below Average						
OK	74%	403	n/a	86%	71%	n/a
NCI Average	83%	7,463	89%	84%	91%	81%

TABLE 89. PROPORTION OF PEOPLE WHO ARE ALLOWED TO USE PHONE/INTERNET WHEN HE/SHE WANTS TO

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
GA	95%	384	n/a	94%	100%	94%
Within Average Range						
OK	94%	325	n/a	93%	95%	n/a
NH	93%	305	n/a	86%	98%	96%
MO	93%	394	73%	95%	97%	90%
PA	93%	1,028	92%	93%	98%	91%
AR	93%	309	89%	93%	97%	92%
KY	93%	386	n/a	89%	97%	92%
FL	93%	916	n/a	89%	97%	93%
IL	92%	294	n/a	94%	100%	90%
LA	92%	323	96%	85%	93%	94%
NC	89%	711	95%	85%	98%	88%
ME	89%	350	n/a	89%	98%	n/a
NY	89%	290	n/a	97%	97%	80%
Significantly Below Average						
AL	85%	392	n/a	80%	97%	89%
OH	84%	342	73%	78%	92%	85%
NCI Average	91%	6,749	86%	89%	97%	90%

TABLE 90. PROPORTION OF PEOPLE WHO HAVE PARTICIPATED IN A SELF-ADVOCACY EVENT

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	50%	368	n/a	58%	49%	n/a
ME	48%	326	n/a	51%	57%	n/a
Within Average Range						
NH	37%	365	n/a	42%	57%	27%
MO	34%	411	13%	37%	42%	29%
NY	34%	255	n/a	42%	25%	31%
KY	34%	239	n/a	31%	n/a	25%
NC	32%	743	65%	33%	41%	21%
AL	30%	401	n/a	27%	55%	30%
AR	29%	344	36%	30%	38%	12%
IL	29%	261	n/a	32%	n/a	28%
LA	25%	324	24%	25%	35%	21%
OH	25%	375	10%	23%	34%	21%
Significantly Below Average						
FL	23%	904	n/a	22%	27%	21%
GA	22%	356	n/a	19%	29%	18%
PA	18%	869	23%	18%	24%	14%
NCI Average	31%	6,541	28%	33%	39%	23%

TABLE 91. PROPORTION OF PEOPLE WHO HAVE ENOUGH PRIVACY AT HOME

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	95%	863	n/a	94%	98%	98%
Within Average Range						
NH	95%	215	n/a	86%	97%	96%
AR	94%	217	90%	94%	91%	96%
ME	93%	258	n/a	91%	98%	n/a
GA	93%	333	n/a	92%	94%	93%
LA	92%	245	n/a	84%	91%	96%
FL	91%	801	n/a	87%	93%	93%
MO	91%	312	92%	90%	95%	80%
NY	91%	254	n/a	89%	92%	92%
KY	91%	307	n/a	78%	96%	97%
AL	90%	345	n/a	88%	100%	91%
OH	89%	308	77%	86%	92%	91%
NC	88%	531	n/a	89%	96%	89%
IL	88%	225	n/a	84%	n/a	91%
OK	83%	158	n/a	78%	85%	n/a
NCI Average	91%	5,372	86%	87%	94%	93%

TABLE 92. PROPORTION OF PEOPLE WHOSE STAFF AT HOME ARE NICE AND POLITE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
PA	97%	502	n/a	96%	97%	100%
Within Average Range						
GA	97%	200	n/a	96%	96%	95%
AR	96%	252	92%	96%	97%	100%
NY	96%	180	n/a	96%	n/a	93%
IL	96%	167	n/a	96%	n/a	93%
LA	95%	195	n/a	93%	98%	97%
NC	95%	407	n/a	94%	91%	99%
FL	94%	631	n/a	90%	94%	98%
MO	93%	290	89%	95%	93%	n/a
NH	93%	99	n/a	n/a	96%	n/a
AL	92%	223	n/a	92%	90%	n/a
OH	91%	206	86%	91%	92%	90%
ME	91%	264	n/a	88%	96%	n/a
OK	91%	197	n/a	89%	90%	n/a
KY	90%	172	n/a	85%	n/a	n/a
NCI Average	94%	3,985	89%	93%	94%	96%

TABLE 93. PROPORTION OF PEOPLE WHOSE STAFF AT WORK ARE NICE AND POLITE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
AL	100%	7	n/a	n/a	n/a	n/a
AR	100%	19	n/a	n/a	n/a	n/a
NY	100%	62	n/a	100%	n/a	n/a
KY	97%	31	n/a	n/a	n/a	n/a
ME	96%	80	n/a	98%	n/a	n/a
GA	96%	52	n/a	n/a	n/a	100%
NC	96%	94	n/a	97%	n/a	95%
NH	95%	79	n/a	n/a	n/a	n/a
PA	95%	167	n/a	94%	n/a	96%
LA	94%	52	n/a	n/a	n/a	100%
IL	94%	17	n/a	n/a	n/a	n/a
MO	94%	33	n/a	n/a	n/a	n/a
FL	94%	96	n/a	n/a	88%	97%
OH	93%	61	n/a	n/a	90%	96%
OK	91%	117	n/a	86%	93%	n/a
NCI Average	96%	967	n/a	95%	90%	97%

TABLE 94. PROPORTION OF PEOPLE WHOSE STAFF AT DAY PROGRAM ARE NICE AND POLITE

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Within Average Range						
GA	97%	281	n/a	95%	98%	97%
FL	97%	445	n/a	96%	95%	98%
IL	96%	199	n/a	95%	n/a	100%
OH	96%	236	100%	94%	94%	97%
LA	96%	129	n/a	98%	n/a	95%
PA	96%	474	n/a	93%	89%	97%
AR	96%	179	93%	97%	89%	100%
NC	95%	382	n/a	93%	n/a	95%
OK	95%	79	n/a	96%	96%	n/a
NH	95%	168	n/a	n/a	100%	95%
AL	94%	355	n/a	95%	91%	94%
NY	94%	186	n/a	95%	n/a	92%
ME	93%	182	n/a	95%	92%	n/a
MO	93%	162	88%	97%	93%	n/a
KY	92%	264	n/a	95%	n/a	93%
NCI Average	95%	3,721	94%	95%	94%	96%

Self-Determination

The Self-Determination Sub-domain has the following concern statement: “People have authority and are supported to direct and manage their own services.” There are nine indicators measured by the Adult Consumer Survey:

1. The proportion of people who are currently using a self-directed supports option.
2. The proportion of people self-directing who employ their own support workers, and proportion who use “agency of choice.”
3. The proportion of people self-directing who report that someone talked with them about their individual budget/services.
4. The proportion of people self-directing who have help in deciding how to use their individual budget/services.
5. The proportion of people self-directing who report that they can make changes to their individual budget/services if they need to.
6. The proportion of people self-directing who report that they get enough help in deciding how to use their budget/services.
7. The proportion of people self-directing who receive enough information about their budget/services that is easy to understand.
8. The proportion of people self-directing whose support workers come when they are supposed to.
9. The proportion of people self-directing who get the help they need to work out problems with their support workers.

Tables 95 through 103 present the results for these nine Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state, where higher proportions are more desirable.

TABLE 95. PROPORTION OF PEOPLE WHO ARE CURRENTLY USING A SELF-DIRECTED SUPPORTS OPTION

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
IL	24%	332	n/a	4%	39%	50%
OH	12%	424	3%	12%	15%	14%
Within Average Range						
NH	10%	397	n/a	0%	26%	22%
KY	8%	479	0%	2%	10%	16%
FL	8%	1,230	n/a	0%	4%	14%
LA	7%	376	0%	1%	13%	8%
PA	6%	1,221	3%	1%	3%	14%
ME	6%	378	n/a	6%	5%	15%
Significantly Below Average						
NY	3%	333	n/a	0%	16%	2%
AR	2%	389	0%	4%	1%	3%
NC	2%	872	0%	2%	3%	3%
GA	1%	477	n/a	0%	1%	3%
MO	1%	544	0%	0%	1%	6%
AL	0%	498	n/a	0%	0%	0%
OK	0%	406	n/a	0%	0%	n/a
NCI Average	6%	8,356	1%	2%	9%	12%

TABLE 96. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT SOMEONE TALKED WITH THEM ABOUT THEIR INDIVIDUAL BUDGET/SERVICES

State	Overall In State	N
Significantly Above Average		
IL	93%	27
Within Average Range		
PA	88%	17
NY	86%	7
FL	86%	42
ME	83%	18
NH	78%	18
GA	67%	3
KY	60%	15
NC	60%	5
OH	60%	35
LA	57%	7
MO	50%	2
AR	0%	1
NCI Average	67%	197

TABLE 97. PROPORTION OF PEOPLE SELF-DIRECTING WHO HAVE HELP IN DECIDING HOW TO USE THEIR INDIVIDUAL BUDGET/SERVICES

State	Overall In State	N
Within Average Range		
GA	100%	3
ME	100%	16
NC	100%	3
PA	100%	17
IL	93%	27
FL	90%	42
NH	88%	16
OH	86%	22
KY	85%	13
LA	75%	4
NY	57%	7
NCI Average	89%	170

TABLE 98. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT THEY CAN MAKE CHANGES TO THEIR INDIVIDUAL BUDGET/SERVICES IF THEY NEED TO

State	Overall In State	N
Within Average Range		
LA	100%	4
ME	87%	15
OH	86%	22
NY	86%	7
FL	85%	40
PA	80%	15
IL	77%	26
NH	71%	17
KY	67%	12
NC	67%	3
GA	50%	2
NCI Average	78%	163

TABLE 99. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT THEY GET ENOUGH HELP IN DECIDING HOW TO USE THEIR BUDGET/SERVICES

State	Overall In State	N
Within Average Range		
NC	100%	3
PA	76%	17
LA	75%	4
NY	71%	7
IL	68%	25
GA	67%	3
ME	67%	15
NH	67%	15
OH	55%	20
KY	46%	13
Significantly Below Average		
FL	34%	41
NCI Average	66%	163

TABLE 100. PROPORTION OF PEOPLE SELF-DIRECTING WHO RECEIVE ENOUGH INFORMATION ABOUT THEIR BUDGET/SERVICES

State	Overall In State	N
Within Average Range		
GA	100%	1
LA	100%	3
NC	100%	3
PA	87%	15
NY	83%	6
OH	79%	19
ME	79%	14
NH	79%	14
FL	74%	42
IL	72%	25
KY	62%	13
NCI Average	83%	155

TABLE 101. PROPORTION OF PEOPLE SELF-DIRECTING WHO REPORT THAT INFORMATION ABOUT THEIR BUDGET/SERVICES IS EASY TO UNDERSTAND

State	Overall In State	N
Within Average Range		
GA	100%	1
LA	100%	3
ME	92%	12
OH	88%	16
NY	83%	6
IL	83%	18
PA	75%	12
FL	74%	34
NC	67%	3
NH	62%	13
KY	50%	12
NCI Average	79%	130

TABLE 102. PROPORTION OF PEOPLE SELF-DIRECTING WHOSE SUPPORT WORKERS COME WHEN THEY ARE SUPPOSED TO

State	Overall In State	N
Within Average Range		
GA	100%	3
IL	100%	23
LA	100%	11
ME	100%	15
MO	100%	2
NY	100%	6
OH	100%	26
FL	98%	43
PA	94%	18
KY	93%	14
NH	93%	14
NC	86%	7
NCI Average	97%	182

TABLE 103. PROPORTION OF PEOPLE SELF-DIRECTING WHO GET THE HELP THEY NEED TO WORK OUT PROBLEMS WITH THEIR SUPPORT WORKERS

State	Overall In State	N
Within Average Range		
GA	100%	2
MO	100%	1
NY	100%	5
PA	100%	12
NH	92%	12
LA	90%	10
ME	88%	16
IL	86%	21
FL	85%	41
OH	78%	27
NC	71%	7
KY	71%	14
NCI Average	88%	168

Work

The Work Sub-domain has the following concern statement: “People have support to find and maintain community integrated employment.” There are twelve indicators measured by the Adult Consumer Survey:

1. The proportion of people who have a job in the community.
2. Of people who have a job in the community, the percent who work in each type of job.
3. The average bi-weekly earnings of people who have jobs in the community.
4. The average number of hours worked bi-weekly by people with jobs in the community.
5. The percent of people earning at or above the state minimum wages.
6. Of people who have a job in the community, the percent who were continuously employed during the previous year.
7. Of people who have a job in the community, the percent who receive vacation and/or sick time benefits.
8. Of people who have a job in the community, the average length of time they have been working at their current job.
9. The proportion of who have a goal of integrated employment in their individualized service plan.
10. The proportion of people who do not have a job in the community but would like to have one.
11. The proportion of people who go to a day program or have some other daily activity.
12. The proportion of people who do volunteer work.

Tables 104 through 117 present the results for these twelve Core Indicators. Some results are ordered from the highest to the lowest number or proportion of individuals in each state, where higher numbers or proportions are more desirable. For other results, states are listed alphabetically.

TABLE 104. PROPORTION OF PEOPLE WHO HAVE A JOB IN THE COMMUNITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	45%	406	n/a	54%	45%	n/a
NH	36%	396	n/a	27%	48%	39%
ME	28%	365	n/a	29%	30%	30%
Within Average Range						
NY	18%	329	n/a	18%	31%	16%
GA	15%	474	n/a	7%	24%	17%
NC	14%	857	3%	20%	39%	10%
LA	13%	363	0%	12%	16%	13%
PA	13%	1,133	2%	8%	23%	18%
Significantly Above Average						
FL	13%	1,232	n/a	6%	25%	11%
OH	11%	434	0%	6%	18%	12%
KY	9%	478	4%	11%	18%	10%
MO	9%	526	5%	7%	10%	9%
IL	8%	350	n/a	9%	23%	4%
AR	7%	379	5%	6%	11%	6%
AL	3%	500	n/a	4%	3%	3%
NCI Average	16%	8,222	3%	15%	24%	14%

TABLE 105. PROPORTION OF PEOPLE WHO HAVE A JOB IN THE COMMUNITY BY TYPE OF EMPLOYMENT SUPPORT

State	N	Individually-Supported	Group-Supported	Competitive
AL	15	20%	20%	60%
AR	20	40%	15%	45%
FL	138	43%	17%	41%
GA	60	52%	7%	42%
IL	22	50%	0%	50%
KY	36	47%	3%	50%
LA	29	14%	41%	45%
ME	84	50%	15%	35%
MO	36	14%	56%	31%
NC	96	53%	21%	26%
NH	135	41%	28%	30%
NY	39	33%	18%	49%
OH	40	53%	33%	15%
OK	181	25%	70%	6%
PA	107	36%	21%	42%
NCI Average	1,038	38%	24%	38%

TABLE 106. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN INDIVIDUALLY-SUPPORTED COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (2010) (\$)⁴
AL	33.7	\$211.26	\$6.85	\$7.25
AR	27.9	\$201.57	\$7.07	\$7.25
FL	26.6	\$212.35	\$8.61	\$7.25
GA	23.8	\$107.68	\$6.94	\$7.25
IL	20.5	\$185.67	\$8.54	\$8.00
KY	15.5	\$88.17	\$7.66	\$7.25
LA	37.5	\$327.50	\$7.37	\$7.25
ME	15.5	\$108.60	\$7.23	\$7.50
MO	17.6	\$124.60	\$7.00	\$7.25
NC	18.1	n/a	n/a	\$7.25
NH	14.9	\$108.93	\$8.31	\$7.25
NY	40.0	\$377.28	\$10.97	\$7.25
OH	30.2	\$244.32	\$7.86	\$7.30
OK	29.6	\$155.16	\$5.68	\$7.25
PA	22.3	\$179.18	\$7.74	\$7.25
NCI Average	24.9	\$188.02	\$7.70	

⁴ When state's minimum wage is lower than Federal, Federal minimum wage is used.

TABLE 107. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN GROUP-SUPPORTED COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (2010) (\$)⁵
AL	5.9	\$37.92	\$5.55	\$7.25
AR	25.7	\$74.07	\$4.57	\$7.25
FL	38.6	\$236.58	\$6.70	\$7.25
GA	35.0	\$267.50	\$6.50	\$7.25
KY	60.0	n/a	n/a	\$7.25
LA	30.9	\$97.71	\$3.28	\$7.25
ME	23.8	\$94.45	\$4.39	\$7.50
MO	30.0	\$93.21	\$3.51	\$7.25
NC	20.0	n/a	n/a	\$7.25
NH	20.9	\$145.90	\$7.42	\$7.25
NY	36.3	\$310.86	\$8.79	\$7.25
OH	36.7	\$287.74	\$8.00	\$7.30
OK	49.1	\$204.65	\$4.27	\$7.25
PA	20.2	\$92.48	\$7.99	\$7.25
NCI Average	30.9	\$161.92	\$5.91	

⁵ When state's minimum wage is lower than Federal, Federal minimum wage is used.

TABLE 108. AVERAGE NUMBER OF BI-WEEKLY HOURS AND BI-WEEKLY EARNINGS AND AVERAGE HOURLY WAGE OF PEOPLE IN COMPETITIVE COMMUNITY EMPLOYMENT (COMMUNITY-BASED HOURS AND EARNINGS ONLY)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (2010) (\$)⁶
AL	16.4	\$117.45	\$8.48	\$7.25
AR	30.2	\$198.34	\$7.11	\$7.25
FL	29.1	\$261.32	\$9.53	\$7.25
GA	24.6	\$149.88	\$8.28	\$7.25
IL	20.2	\$174.50	\$8.89	\$8.00
KY	13.7	\$102.13	\$7.60	\$7.25
LA	49.2	\$306.28	\$6.90	\$7.25
ME	17.0	\$127.21	\$8.94	\$7.50
MO	32.3	\$237.55	\$7.51	\$7.25
NC	20.8	n/a	n/a	\$7.25
NH	17.1	\$126.47	\$8.18	\$7.25
NY	29.8	\$260.30	\$8.97	\$7.25
OH	39.0	\$287.77	\$7.82	\$7.30
OK	38.8	\$332.72	\$7.92	\$7.25
PA	28.5	\$197.64	\$7.84	\$7.25
NCI Average	27.1	\$205.68	\$8.14	

⁶ When state's minimum wage is lower than Federal, Federal minimum wage is used.

TABLE 109. PROPORTION OF PEOPLE EARNING AT OR ABOVE THE STATE HOURLY MINIMUM WAGE IN THEIR COMMUNITY-BASED JOB⁷

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
KY	85%	40	n/a	n/a	n/a	n/a
OH	84%	44	n/a	n/a	n/a	n/a
NH	80%	114	n/a	n/a	n/a	81%
Within Average Range						
AL	87%	15	n/a	n/a	n/a	n/a
AR	73%	22	n/a	n/a	n/a	n/a
NY	72%	36	n/a	n/a	n/a	n/a
IL	71%	24	n/a	n/a	n/a	n/a
PA	70%	50	n/a	n/a	n/a	67%
FL	63%	102	n/a	n/a	61%	79%
ME	62%	84	n/a	53%	n/a	n/a
GA	38%	34	n/a	n/a	n/a	n/a
Significantly Below Average						
MO	36%	39	n/a	n/a	n/a	n/a
LA	28%	39	n/a	n/a	n/a	n/a
OK	23%	168	n/a	21%	24%	n/a
NCI Average	62%	811	n/a	37%	42%	75%

⁷ NC not included in table as the State did not provide wage information; when state's minimum wage is lower than Federal, Federal minimum wage is used.

TABLE 110. PROPORTION OF PEOPLE WHO WORKED 10 OUT OF THE LAST 12 MONTHS IN A COMMUNITY JOB

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	92%	182	n/a	98%	89%	n/a
Within Average Range						
OH	90%	41	n/a	n/a	n/a	n/a
MO	90%	41	n/a	n/a	n/a	n/a
NH	89%	140	n/a	n/a	85%	95%
LA	87%	46	n/a	n/a	n/a	76%
ME	87%	97	n/a	89%	n/a	n/a
GA	86%	66	n/a	n/a	n/a	77%
FL	86%	151	n/a	80%	88%	89%
NY	82%	55	n/a	88%	n/a	n/a
PA	80%	129	n/a	67%	80%	88%
IL	77%	26	n/a	n/a	n/a	n/a
AL	76%	17	n/a	n/a	n/a	n/a
NC	76%	114	n/a	68%	92%	75%
KY	73%	41	n/a	n/a	n/a	n/a
AR	71%	24	n/a	n/a	n/a	n/a
NCI Average	83%	1,170	n/a	82%	87%	83%

TABLE 111. PROPORTION OF PEOPLE WHO RECEIVED PAID VACATION AND/OR SICK TIME AT HIS/HER JOB

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OH	50%	38	n/a	n/a	n/a	n/a
NY	42%	50	n/a	38%	n/a	n/a
Within Average Range						
FL	30%	136	n/a	n/a	31%	41%
ME	26%	90	n/a	26%	n/a	n/a
PA	25%	106	n/a	13%	25%	33%
MO	22%	36	n/a	n/a	n/a	n/a
IL	22%	23	n/a	n/a	n/a	n/a
KY	21%	33	n/a	n/a	n/a	n/a
AL	19%	16	n/a	n/a	n/a	n/a
LA	16%	43	n/a	n/a	n/a	n/a
NH	13%	131	n/a	n/a	24%	8%
GA	11%	61	n/a	n/a	n/a	10%
Significantly Below Average						
NC	11%	94	n/a	0%	n/a	12%
OK	7%	179	n/a	5%	7%	n/a
AR	4%	25	n/a	n/a	n/a	n/a
NCI Average	21%	1,061	n/a	16%	22%	21%

TABLE 112. AVERAGE LENGTH OF TIME THE PERSON HAS BEEN WORKING AT HIS/HER CURRENT JOB

State	Average Length (Months)	N
AL	39	16
AR	43	21
FL	73	142
GA	63	58
IL	73	24
KY	51	30
LA	84	42
ME	61	88
MO	67	35
NC	52	104
NH	71	130
NY	91	50
OH	72	42
OK	50	182
PA	76	97
NCI Average	64	1,061

TABLE 113. PROPORTION OF PEOPLE EMPLOYED IN THE FOUR MOST COMMON TYPES OF COMMUNITY JOBS

State	N	Food Prep	Cleaning/ Maintenance	Retail	Assembly/ Manufacturing
AL	17	35%	35%	12%	0%
AR	26	23%	27%	15%	8%
FL	152	19%	20%	22%	5%
GA	68	25%	28%	13%	7%
IL	24	17%	13%	29%	4%
KY	32	38%	19%	22%	0%
LA	45	4%	42%	18%	0%
ME	98	16%	27%	21%	8%
MO	41	17%	54%	2%	7%
NC	115	23%	27%	11%	11%
NH	142	9%	34%	19%	5%
NY	55	22%	29%	18%	5%
OH	42	24%	21%	14%	10%
OK	181	6%	37%	20%	4%
PA	132	24%	28%	19%	4%
NCI Average	1,170	20%	29%	17%	5%

TABLE 114. PROPORTION OF PEOPLE WHO REPORT THAT THEY WOULD LIKE A JOB IN THE COMMUNITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	70%	92	n/a	n/a	n/a	75%
NC	59%	386	n/a	61%	45%	60%
Within Average Range						
OK	59%	66	n/a	n/a	69%	n/a
LA	57%	171	n/a	70%	58%	50%
IL	53%	144	n/a	58%	n/a	46%
ME	51%	145	n/a	54%	44%	n/a
AL	51%	366	n/a	52%	50%	48%
OH	50%	238	n/a	62%	43%	58%
GA	47%	261	n/a	37%	52%	53%
NY	46%	170	n/a	50%	36%	47%
FL	46%	445	n/a	50%	53%	40%
KY	46%	238	n/a	61%	32%	36%
AR	44%	220	47%	49%	40%	45%
Significantly Below Average						
PA	37%	567	n/a	39%	38%	39%
MO	33%	225	n/a	33%	35%	n/a
NCI Average	50%	3,734	47%	52%	46%	50%

TABLE 115. PROPORTION OF PEOPLE WHO HAVE INTEGRATED EMPLOYMENT IN THEIR SERVICE PLAN

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
OK	59%	406	n/a	61%	60%	n/a
NH	33%	394	n/a	36%	32%	34%
ME	31%	360	n/a	34%	31%	42%
Within Average Range						
NY	25%	357	n/a	21%	21%	33%
FL	23%	1,214	n/a	17%	39%	20%
KY	22%	464	32%	21%	33%	24%
LA	22%	355	11%	33%	21%	20%
AR	22%	380	25%	24%	28%	12%
NC	21%	876	15%	24%	41%	18%
Significantly Below Average						
PA	19%	1,187	10%	13%	27%	27%
OH	17%	426	0%	11%	19%	25%
IL	17%	346	n/a	20%	26%	11%
GA	15%	459	n/a	6%	27%	18%
AL	13%	492	n/a	14%	12%	12%
MO	8%	531	10%	7%	12%	4%
NCI Average	23%	8,247	15%	23%	29%	21%

TABLE 116. PROPORTION OF PEOPLE WHO REPORT GOING TO A DAY PROGRAM OR SOME OTHER DAILY ACTIVITY

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
AL	92%	387	n/a	91%	68%	99%
IL	87%	237	n/a	96%	n/a	81%
GA	85%	339	n/a	84%	64%	94%
KY	84%	322	n/a	88%	56%	82%
NH	80%	223	n/a	90%	59%	79%
Within Average Range						
OH	75%	331	95%	86%	60%	72%
AR	71%	259	76%	86%	57%	63%
NC	70%	580	n/a	85%	31%	69%
NY	69%	287	n/a	71%	33%	76%
ME	68%	279	n/a	65%	50%	n/a
Significantly Below Average						
MO	59%	320	92%	57%	48%	72%
PA	57%	941	n/a	75%	35%	53%
FL	57%	875	n/a	79%	39%	56%
LA	52%	268	n/a	73%	33%	55%
OK	41%	200	n/a	46%	36%	n/a
NCI Average	70%	5848	88%	78%	48%	73%

TABLE 117. PROPORTION OF PEOPLE WHO REPORT DOING VOLUNTEER WORK

State	Overall In State	N	In Institution	In Community-Based	In Individual Home	In Parent's Home
Significantly Above Average						
NH	55%	220	n/a	71%	47%	62%
NC	36%	546	n/a	39%	25%	41%
Within Average Range						
ME	38%	265	n/a	32%	37%	n/a
NY	37%	272	n/a	35%	30%	41%
GA	34%	329	n/a	28%	22%	43%
IL	34%	226	n/a	29%	n/a	44%
PA	32%	902	n/a	33%	34%	35%
AR	31%	249	28%	30%	31%	35%
FL	30%	846	n/a	29%	30%	32%
Significantly Below Average						
MO	22%	305	0%	30%	19%	30%
OK	21%	192	n/a	26%	16%	n/a
LA	21%	257	n/a	14%	15%	26%
OH	21%	323	32%	23%	18%	22%
AL	20%	357	n/a	18%	18%	22%
KY	19%	318	n/a	18%	24%	22%
NCI Average	30%	5,607	20%	30%	26%	35%

Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators

TABLE 118. BACKGROUND INFORMATION VARIABLES USED TO ADJUST OUTCOMES

BI Item #	Variable Name	Recode or Collapse?
BI-3	DOB	Create AGE variable
BI-9	LEVELMR08	5 categories: a) No ID ; b) Mild ; c) Moderate ; d) Severe ; and e) Profound
BI-10	DXMIPD	As is
BI-12	EXPRESS	Collapse into 2 categories: a) spoken and b) non-spoken
BI-13	MOBILITY08	As is
BI-14	HEALTH	As is
BI-54, BI-55, BI-56	SELFINJ08, DISBEH08, UNCPBEH08	Create a new binary variable Supp_beh_problems which equals 1 if any support is needed for any of the three variables (if Selfinj08 or Disbeh08 or Uncpbeh08= 2 or 3), and equal 0 if no support is needed (if Selfinj08 and Disbeh08 and Uncpbeh08 = 1).

TABLE 119. OUTCOME VARIABLES -- RULES FOR ANALYSIS

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
BI-15	PRIMDOC	Treat <i>Don't know</i> (3) as missing	
BI-16	PHYSEXAM	Treat <i>Don't know</i> (3) as missing	
BI-17	DENTVIS08	Collapse <i>Within the last six months</i> (1) and <i>Within the past year</i> (2), treat <i>Don't know</i> (4) as missing	
BI-18	EYEEEXAM	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
BI-19	HEARTEST	Collapse <i>5 years ago or more</i> (2), <i>Never had a hearing test</i> (3), treat <i>Don't know</i> (4) as missing	
BI-20	FLUVACC	Treat <i>Don't know</i> (3) as missing	
BI-21	PNEUVACC	Treat <i>Don't know</i> (3) as missing	
BI-24	PHYSACT08	Create a new binary variable PhysAct_Mod which equals 1 when BI-24a=1 and BI-24b=1 or 2	
BI-26	PAPTEST	Collapse all categories that say 1) <i>more than three years ago</i> ((4),(5),(6)), and 2) <i>within the past three years</i> ((1),(2),(3)), treat <i>Don't know</i> (7) as missing	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
BI-27	MAMMO	Collapse all categories that say 1) <i>more than two years ago</i> ((3),(4),(5),(6)), and 2) <i>within the past two years</i> ((1),(2)), treat <i>Don't know</i> (7) as missing	
BI-28	PSATEST	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
BI-29	CCSCREEN	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
Q2	LIKEAJOB	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q3	LIKEJOB	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q4	JOBELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q6	JOBSTAFNICE	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q7	HAVEDAYACT	As is	
Q8	LIKEDAYACT	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q9	DAYACTELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q11	DAYACTSTAFNICE	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q12	VOLUNT	As is	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q13	LIKEHOME	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q14	HOMEELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q15	LIKEHOOD	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q16	TALKNEIGH	Collapse <i>Yes, not often</i> (1) and <i>Yes, often</i> (2)	
Q18	HOMESTAF	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q19	ENTERHM	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q20	ENTERBRM	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q21	BEALONE	As is (except for Texas, where collapse <i>No</i> (0) and <i>Sometimes</i> (1))	
Q22	AFRAIDHM	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q23	AFRAIDNH	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q24	AFRAIDDAY	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q25	AFRAIDHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q27	HASFRNDS	Collapse <i>No</i> (0) and <i>Only staff or family</i> (1)	
Q28	BESTFRND	As is	
Q29	SEEFRNDS	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q30	CANDATE	Collapse <i>Yes</i> (2) and <i>Yes, with restrictions</i> (1)	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q31	LONELY	Collapse Yes (2) and <i>Sometimes</i> (1)	
Q33	SEEFAMILY	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q34	HELPOTH	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q35	KNOWSCM08	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q36	SPLAN	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q37	MSPLAN	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q38	ASKIMPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q39	HELPSGET08	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q40	GETSBACK	Collapse <i>Takes a long time</i> (0) and <i>In-between</i> (1)	
Q42	TRANSPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q43	BUDGTALK	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q44	BUDGHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q45	BUDGCHANG	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q46	BUDGMORE	Collapse Yes (2) and <i>Maybe</i> (1)	
Q47	FININFO	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q48	FINEASY	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q49	SWORKCOME	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q50	SWORKHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q54-Q60	SHOPTIMES, ERRTIMES, ENTTIMES, EATTIMES, RELTIMES, SPORTIMES, VACATIMES	Recode so that if did not partake in activity, then, e.g. Shoptimes = 0.	YES, YES, YES, YES, YES, YES, YES
Q61, Q63, Q64, Q65, Q66, Q67, Q69, Q70, Q72, Q73, Q74	CHOSHOME08, ROOMATES08, CHSSTAFF, SCHEDULE, FREETIME, CHOSJOB, CHOSJBSTF, CHOOSDAY, CHSDSTF, CHOOSBUY, CHOOSCM	Collapse <i>Person chose/chooses</i> (2) and <i>Person had/has some input</i> (1)	YES, YES, YES, YES, YES, YES, YES, YES, YES, YES, YES, NO
Q62, Q68, Q71	HVISIT, JOBVISIT, DVISIT	Collapse <i>Did not visit before current</i> (0) and <i>Visited only current</i> (1)	
Q75	MAIOPEN	As is	
Q76	ALONEGST08	As is	
Q77	USEPHONE08	As is	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q78	SELFADVO	Collapse Yes (2) and <i>Had opportunity</i> (1)	
Q79	SERVED	Collapse No (0) and <i>Sometimes</i> (1)	
Q80	STFTRN	Collapse No (0) and <i>Maybe</i> (1)	

Appendix B: State Sampling Procedures

ALABAMA- A random sample was drawn from just the people receiving ICF/MR and HCBS Waiver services. This sample was random within this parameter. All drawn were adults 18 and over who received at least one service besides case management.

ARKANSAS- A sample of approximately 300 individuals receiving waiver services and approximately 100 individuals receiving ICF/MR services. All were over 18. The sample was stratified by provider in that at least one person from each provider was included in the sample. The sample was otherwise random within these parameters.

FLORIDA- All adults receiving at least one service other than case management. Stratified by case managers caseloads (each caseload had two people selected for sample).

GEORGIA- The Georgia Quality Management System (GQMS) contract mandates that each provider rendering services through the Medicaid waivers to individuals with developmental disabilities has one annual review over the course of five years. Forty providers are reviewed each year through the Quality Enhancement Provider Review (QEPR) process (39 service providers and one support coordinator agency). Providers to receive the QEPR are randomly selected each year and 480 individuals for the Person Centered Reviews (who receive the NCI Adult Consumer Survey) are randomly selected from the caseloads of the 39 service providers. The PCR sample is stratified by region and providers, meaning providers were first randomly selected proportionately from each region, and then individuals were randomly selected from those providers.

ILLINOIS- A random sample was drawn from the entire service population of adults over age 18, receiving waiver services only, who receive at least one service besides case management.

KENTUCKY- Sampled the entire service population of adults over 18 receiving at least one service besides case management.

LOUISIANA- Draws random sample of entire service population of adults over 18 receiving at least once service besides case management, and checks to make sure the resulting sample matches the service population in terms of distribution by region, type of funding, and type of services provided.

MAINE- The service population is divided into thirds, and every year 1/3 are selected to be surveyed. The service population is adults over age 18 receiving state or community case management and a residential service.

MISSOURI- A sample was drawn to assure that all regions of the state were represented. There was one small Habilitation Center (institutional setting) that was not included, as all of the residents had been surveyed recently. Within this parameter, the sample was random and from the entire service population of adults over 18 receiving at least one service besides case management.

NORTH CAROLINA- Two samples were drawn:

1. The sample consisted of adults 18 and over residing in Local Management Entities (LMEs) who had been diagnosed with intellectual disabilities and who received at least one state or federally-funded service in the past year in addition to case management. Each LME was given a quota of 40 consumers to interview. The State drew a random sample of 105 names for each LME. Piedmont Behavioral Healthcare drew its own sample. Because of its waiver designation, Piedmont does not submit paid claims to the Division in the same manner as other LMEs (i.e., Piedmont submits paid claims directly to CMS; its paid claims data are not included in the database from which the NCI sample is drawn).
2. The sample consisted of adults 18 and over residing in the State's Developmental Centers. Four Developmental Centers and one Neuro-medical Facility participated in the 2009 survey. The Developmental Centers drew their own samples. Each was asked to select at least 30 participants for the adult consumer interview.

NEW HAMPSHIRE- A random sample was drawn from the entire service population of adults over 18 receiving at least one service besides case management.

NEW YORK-

1. Two samples were drawn: DDSO Sample of 1,800 individuals (consists of people who receive family care, live in developmental centers, and/or go to day programs). The sample also includes people who receive Individual Support Services/Consolidated Support Services (CSS). CSS gets oversampled; at least 30 people of these people are sampled.
2. Division of Quality Management (DQM) sample of 2,400 individuals (consists of people receiving residential services). People are surveyed when their houses/group homes are being certified. This is a random sample per household. All housing is visited over a 3-year period. There are 7,000 certified group homes in New York. This sample does not include people who are in nursing homes or who are housed through the justice system.

Both samples include adults 18 and older. Neither sample includes people who only receive a one-time service.

*HSRI took the original datafile of approximately 3,000 surveys and reduced the file to approximately 400, stratified by service type.

OHIO- A random sample of individuals 18 years and over who receive services from the county boards of development disabilities. An individual must be receiving services other than solely service and support administration or family support services.

OKLAHOMA- A sample was drawn just from persons receiving residential supports (from two waivers). This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

PENNSYLVANIA- A sample was drawn from the entire service population of ODP (Office of Developmental Persons) registered adults over 18 receiving at least case

management or one other service. People surveyed in the prior year are excluded. Each of 48 Administrative Entities across the State (which cover a county or group of smaller counties) arrange with an independent monitoring program to have up to 30 surveys completed from a random sample of 90 individuals issued by the State.

Appendix C: Unadjusted Survey Results

Tables in this Appendix are grouped by Sub-domain (e.g., Community Inclusion). Each table displays data for one survey item, listed alphabetically by state. Results are the unadjusted basic frequencies of collapsed responses; items that are coded “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables. This information is provided for reference; however, the adjusted results presented in the main body of the report should be used for state-to-state comparisons.

Unadjusted Results: Community Inclusion

TABLE C1. NUMBER OF TIMES PEOPLE WENT SHOPPING IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	338	2.5
AR	393	3.9
FL	1,204	4.4
GA	409	3.7
IL	350	3.1
KY	392	3.8
LA	393	4.3
ME	366	6.1
MO	538	3.7
NC	895	5.3
NH	389	7.3
NY	320	3.9
OH	358	2.7
OK	406	4.3
PA	1,220	4.3
Total	7,971	4.2

TABLE C2. NUMBER OF TIMES PEOPLE WENT OUT ON ERRANDS IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	325	1.4
AR	388	2.9
FL	1,192	2.9
GA	395	2.2
IL	337	2.6
KY	377	2.5
LA	390	2.8
ME	369	5.5
MO	532	2.6
NC	899	3.1
NH	391	6.8
NY	321	3.0
OH	359	1.6
OK	406	4.4
PA	1,178	3.4
Total	7,859	3.2

TABLE C3. NUMBER OF TIMES PEOPLE WENT OUT FOR ENTERTAINMENT IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	327	1.7
AR	394	2.7
FL	1,191	3.0
GA	406	2.3
IL	335	1.9
KY	469	2.3
LA	395	2.1
ME	361	2.7
MO	521	2.2
NC	892	2.6
NH	387	2.4
NY	318	2.5
OH	373	1.3
OK	404	4.8
PA	1,203	2.3
Total	7,976	2.5

TABLE C4. NUMBER OF TIMES PEOPLE WENT OUT TO EAT IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	336	3.0
AR	392	3.8
FL	1,204	3.7
GA	400	3.9
IL	345	3.2
KY	469	3.5
LA	392	3.5
ME	370	4.6
MO	530	3.3
NC	903	5.1
NH	389	9.0
NY	314	3.2
OH	351	2.7
OK	405	5.0
PA	1,218	3.6
Total	8,018	4.1

TABLE C5. NUMBER OF TIMES PEOPLE WENT OUT TO RELIGIOUS SERVICES IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	377	1.9
AR	387	2.4
FL	1,188	1.8
GA	395	2.2
IL	339	1.9
KY	461	1.5
LA	389	2.4
ME	376	1.0
MO	531	1.5
NC	892	2.4
NH	388	1.0
NY	322	1.5
OH	397	1.6
OK	403	2.1
PA	1,128	1.5
Total	7,973	1.8

TABLE C6. NUMBER OF TIMES PEOPLE WENT TO EXERCISE OR PLAY INTEGRATED SPORTS IN PAST MONTH (UNADJUSTED)

State	N	Average
AL	392	1.7
AR	391	6.7
FL	1,201	6.4
GA	433	3.3
IL	345	5.3
KY	467	2.3
LA	394	6.2
ME	366	7.4
MO	532	5.8
NC	897	9.1
NH	388	8.5
NY	324	5.1
OH	398	2.9
OK	406	2.5
PA	1,110	8.2
Total	8,044	5.4

**TABLE C7. NUMBER OF TIMES PEOPLE
WENT ON VACATION IN PAST YEAR
(UNADJUSTED)**

State	N	Average
AL	407	0.3
AR	392	0.9
FL	1,197	0.8
GA	416	0.7
IL	339	0.7
KY	465	0.3
LA	392	0.6
ME	363	0.9
MO	532	0.6
NC	898	0.9
NH	384	1.4
NY	321	0.8
OH	414	0.5
OK	400	0.6
PA	1,113	0.9
Total	8,033	0.7

Unadjusted Results: Choice and Decision-making

TABLE C8. PROPORTION OF PEOPLE WHO CHOSE WHERE THEY LIVE (UNADJUSTED)

State	N	Average
AL	493	21%
AR	385	45%
FL	1,147	54%
GA	440	62%
IL	324	45%
KY	466	58%
LA	374	49%
ME	364	55%
MO	502	35%
NC	879	38%
NH	382	70%
NY	323	49%
OH	408	52%
OK	364	61%
PA	1,126	45%
Total	7,977	50%

TABLE C9. PROPORTION OF PEOPLE WHO CHOOSE THE STAFF WHO HELP THEM AT HOME (UNADJUSTED)

State	N	Average
AL	319	9%
AR	390	65%
FL	662	82%
GA	281	79%
IL	269	62%
KY	278	65%
LA	320	67%
ME	346	66%
MO	487	69%
NC	579	60%
NH	94	67%
NY	180	75%
OH	291	69%
OK	404	72%
PA	508	48%
Total	5,408	64%

TABLE C10. PROPORTION OF PEOPLE WHO CHOSE THEIR PLACE OF WORK (UNADJUSTED)

State	N	Average
AL	26	65%
AR	33	88%
FL	274	82%
GA	113	90%
IL	78	68%
KY	77	77%
LA	84	80%
ME	128	80%
MO	72	83%
NC	159	76%
NH	122	86%
NY	65	92%
OH	79	82%
OK	168	88%
PA	361	68%
Total	1,839	80%

TABLE C11. PROPORTION OF PEOPLE WHO CHOOSE THE STAFF WHO HELP THEM AT WORK (UNADJUSTED)

State	N	Average
AL	12	25%
AR	29	62%
FL	183	79%
GA	101	84%
IL	66	68%
KY	59	49%
LA	78	65%
ME	117	59%
MO	58	55%
NC	149	64%
NH	85	61%
NY	57	61%
OH	68	63%
OK	169	64%
PA	328	46%
Total	1,559	60%

TABLE C12. PROPORTION OF PEOPLE WHO CHOSE THEIR DAY ACTIVITY (UNADJUSTED)

State	N	Average
AL	453	21%
AR	294	66%
FL	779	75%
GA	376	72%
IL	277	55%
KY	384	66%
LA	211	49%
ME	271	72%
MO	308	56%
NC	640	57%
NH	176	76%
NY	212	60%
OH	328	60%
OK	147	56%
PA	790	54%
Total	5,646	60%

TABLE C13. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAY ACTIVITY STAFF (UNADJUSTED)

State	N	Average
AL	457	11%
AR	311	48%
FL	805	80%
GA	391	71%
IL	290	67%
KY	412	59%
LA	224	49%
ME	279	63%
MO	308	67%
NC	676	57%
NH	176	66%
NY	200	64%
OH	300	69%
OK	150	56%
PA	803	43%
Total	5,782	58%

TABLE C14. PROPORTION OF PEOPLE WHO CHOOSE THEIR ROOMMATES (UNADJUSTED)

State	N	Average
AL	494	14%
AR	395	40%
FL	1,135	58%
GA	420	58%
IL	314	38%
KY	465	42%
LA	371	53%
ME	360	43%
MO	512	34%
NC	886	35%
NH	376	68%
NY	316	40%
OH	405	54%
OK	368	53%
PA	1,118	43%
Total	7,935	45%

TABLE C15. PROPORTION OF PEOPLE WHO CHOOSE HOW TO SPEND THEIR FREE TIME (UNADJUSTED)

State	N	Average
AL	499	90%
AR	399	91%
FL	1,183	91%
GA	440	96%
IL	356	89%
KY	474	91%
LA	390	94%
ME	387	96%
MO	542	95%
NC	909	90%
NH	390	97%
NY	331	92%
OH	427	91%
OK	405	93%
PA	1,277	94%
Total	8,409	93%

TABLE C16. PROPORTION OF PEOPLE WHO CHOOSE WHAT TO BUY WITH THEIR SPENDING MONEY (UNADJUSTED)

State	N	Average
AL	499	86%
AR	399	90%
FL	1,187	86%
GA	448	94%
IL	350	87%
KY	475	88%
LA	388	87%
ME	390	93%
MO	538	89%
NC	905	85%
NH	391	93%
NY	332	92%
OH	422	91%
OK	406	79%
PA	1,261	91%
Total	8,391	89%

TABLE C17. PROPORTION OF PEOPLE WHO CHOOSE THEIR DAILY SCHEDULE (UNADJUSTED)

State	N	Average
AL	500	86%
AR	394	81%
FL	1,194	86%
GA	442	92%
IL	354	73%
KY	473	87%
LA	394	84%
ME	380	88%
MO	542	82%
NC	906	77%
NH	391	95%
NY	333	87%
OH	431	83%
OK	405	87%
PA	1,278	86%
Total	8,417	85%