NCI Adult Consumer Survey Outcomes

Florida Report

2014-2015 Data

Self-Determination 39

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What is NCI?

The National Core Indicators© (NCI) program is a voluntary effort by state developmental disability agencies to gauge their own performance using a common and nationally validated set of measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) in collaboration with the Human Services Research Institute (HSRI). NCI has developed a set of more than 100 standard performance measures (or "indicators") that states use to assess the outcomes of services provided to individuals and their families. These indicators focus on areas such as: employment, rights, service planning, community inclusion, choice, health, and safety. During the 2014-15 data collection cycle, 41 states, the District of Columbia and 22 sub-state entities participated in NCI. Not all participating states complete each NCI survey every year.

What is the NCI Adult Consumer Survey?

The NCI Adult Consumer Survey is an interview conducted with a person who is receiving services from the state; it is used to gather data on approximately 60 consumer outcomes, and it is regularly refined and tested to ensure that it is valid and reliable. Interviewers meet with individuals to ask questions about where they live and work, the kinds of choices they make, the activities they participate in within their communities, their relationships with friends and family, and their health and well-being.

What topics are covered by the survey?

The National Core Indicators are organized by "domains" or topics. These domains are further broken down into sub-domains, each of which has a statement that indicates the concerns being measured. Each sub-domain includes one or more "indicators" of how the state performs in this area. The table on the following page lists the domains, sub-domains, and concern statements addressed by the NCI Adult Consumer Survey indicators.

TABLE 1. NCI ADULT CONSUMER SURVEY – DOMAINS, SUB-DOMAINS, CONCERN STATEMENTS

Domain	Sub-Domain	Concern Statement
Individual Outcomes	Work	People have support to find and maintain community integrated employment.
	Community Inclusion	People have support to participate in everyday community activities.
	Choice and Decision-Making	People make choices about their lives and are actively engaged in planning their services and supports.
	Self Determination	People have authority and are supported to direct and manage their own services.
	Relationships	People have friends and relationships.
	Satisfaction	People are satisfied with the services and supports they receive.
Health, Welfare, and Rights	Safety	People are safe from abuse, neglect, and injury.
	Health	People secure needed health services.
	Medications	Medications are managed effectively and appropriately.
	Wellness	People are supported to maintain healthy habits.
	Respect/Rights	People receive the same respect and protections as others in the community.
System Performance	Service Coordination	Service coordinators are accessible, responsive, and support the person's participation in service planning.
	Access	Publicly-funded services are readily available to individuals who need and qualify for them.

How were people selected to participate?

Each state is instructed to attempt to complete a minimum of 400 surveys with a random sample of individuals age 18 or older who are receiving at least one publicly funded service besides case management. A sample size of 400 allows valid comparisons to be made across states with a 95% confidence level and a +/- 5% margin of error. Both the confidence level and margin of error used are widely accepted for reviewing results, regardless of population size. Most states draw a sample greater than 400 to account for refusals and inaccurate contact information. For more information on sampling, please see appendix A of the national report, accessible at http://www.nationalcoreindicators.org/resources/reports/

Proxy Respondents

Proxy responses are allowed only for Section II (Community Inclusion, Choices, Respect/Rights, and Access to Needed Services), which is based on objective measures, and may provide supplemental information for the Background Information Section. Proxy respondents are used only when the individual cannot complete the survey or chooses to have a proxy respondent. Only people who know the individual well – such as family, friends, or staff – are acceptable respondents. To avoid conflict of interest, service coordinators are not allowed to provide proxy responses for individuals on their caseloads.

Limitations of Data

The NCI Adult Consumer Survey tool is not intended to be used for monitoring individuals or providers; instead, it assesses system-wide performance. The NCI Average should not be interpreted as necessarily defining "acceptable" levels of performance or satisfaction. Instead, it describes average levels of performance or satisfaction across the states. It is up to public managers, policy-makers, and other stakeholders to decide what is an acceptable or unacceptable result (i.e., scale score or percentage of individuals achieving the indicated outcome).

What is contained in this report?

This report compares the 2014-15 NCI Adult Consumer Survey demographic and individual outcome results from Florida to the NCI Average (the average of all state percentages). The data shown in this report are unweighted and unadjusted. To see comparable data for all states, refer to Appendix B of the Adult Consumer Survey National Report, accessible at

http://www.nationalcoreindicators.org/resources/reports/. Thirty-two (32) states, the District of Columbia, and one regional council submitted valid samples of Adult Consumer Survey data. All results are shown in chart form along with descriptive text to the right of each outcome chart. **Please note,** if a state had fewer than 20 respondents to a certain question, the state is excluded from the analysis for that particular question.

State and national data results for the NCI Adult Consumer Survey can also be found online at http://www.nationalcoreindicators.org.

Results: Demographics

Illustrates the demographic profile of survey participants

GRAPH 1. AVERAGE AGE

Average Age

- 38 — Florida N = 1,426
- 43 — NCI Average N = 25,772

GRAPH 2. GENDER

Gender

	Male	Female
Florida N = 1,424	56%	44%
NCI Average N = 25,729	57%	43%

GRAPH 3. RACE

Race

	Florida N = 1,415	NCI Average N = 25,679
American Indian or Alaska Native	0%	1%
Asian	1%	3%
Black or African-American	26%	19%
Pacific Islander	0%	1%
White	67%	72%
Other Race Not Listed	4%	3%
Two or More Races	1%	1%
Don't Know	1%	1%

GRAPH 4. ETHNICITY

Ethnicity

	Non-Hispanic	Hispanic	Don't Know
Florida N = 1,413	85%	14%	1%
NCI Average N = 25,650	93%	5%	2%

GRAPH 5. LEVEL OF ID

Level of ID

	No ID	Mild	Moderate	Severe	Profound	Unspecified	Unknown
Florida N = 1,416	15%	24%	32%	13%	8%	2%	6%
NCI Average N = 25,499	5%	36%	28%	12%	10%	4%	4%

GRAPH 6. MOOD, ANXIETY, BEHAVIOR, PSYCHOTIC, AND OTHER MENTAL ILLNESS*

Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness

	Mood Disorder	Anxiety Disorder	Behavior Challenges	Psychotic Disorder	Other Mental Illness or Psychiatric Diagnosis
Florida	26%	24%	27%	11%	5%
NCI Average	32%	25%	29%	13%	12%
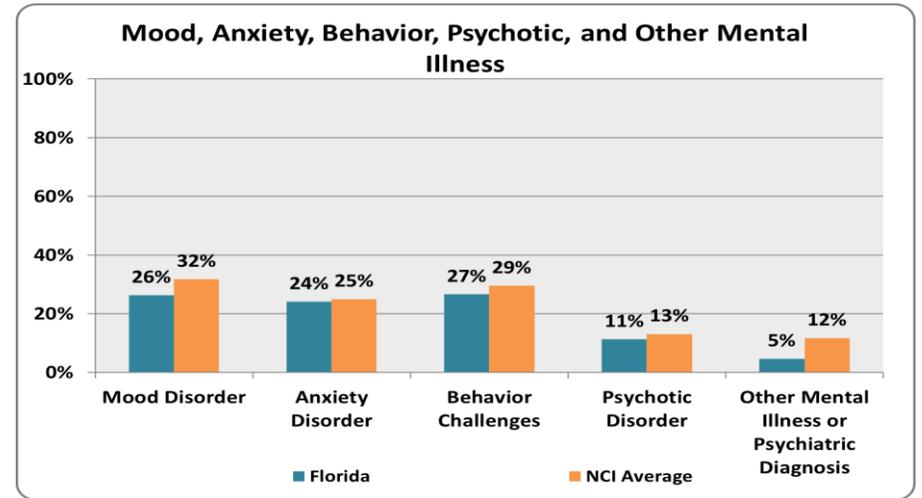
GRAPH 7. OTHER DISABILITIES*

Other Disabilities

	Autism Spectrum Disorder	Cerebral Palsy	Brain Injury	Seizure Disorder or Neurological Problem	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome
Florida	18%	23%	3%	28%	1%	8%	1%
NCI Average	16%	15%	5%	29%	2%	10%	1%
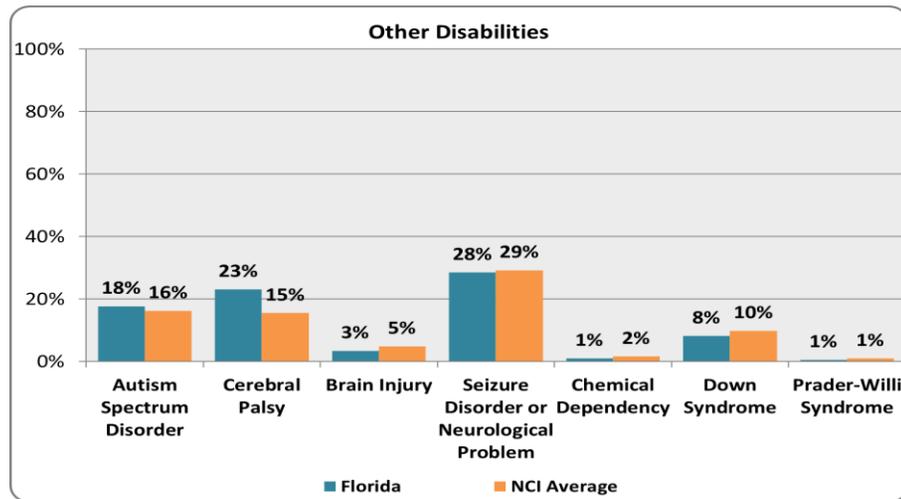
***Categories are not mutually exclusive**

GRAPH 8. TYPE OF RESIDENCE

Type of Residence

	ICF 1-3	ICF 4-6	ICF 7-15	ICF 16+	Other ICF	Group home 1-3	Group home 4-6	Group home 7-15
NCI Average N = 25,639	1%	1%	1%	3%	0%	12%	16%	5%
Florida N = 1,411	0%	0%	0%	0%	0%	1%	20%	5%
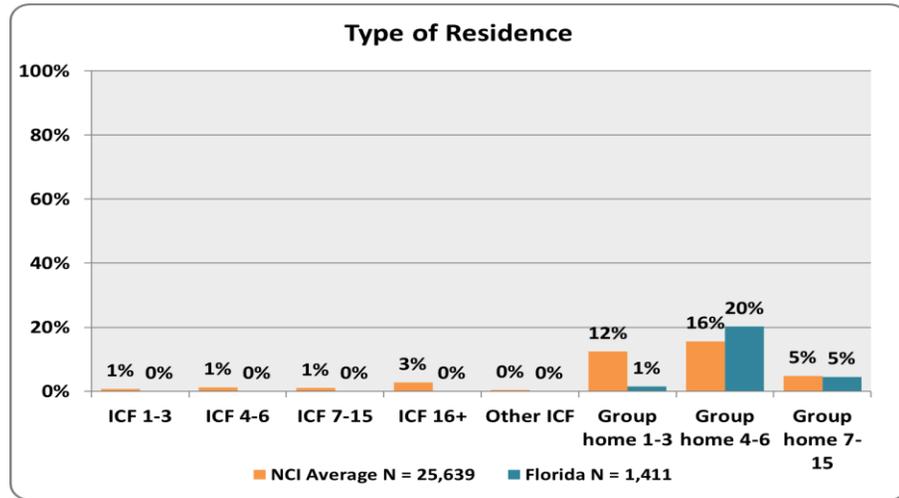
GRAPH 9. TYPE OF RESIDENCE (CONTINUED)

Type of Residence

	Indep. Home or apt	Parent/ relative's home	Foster care/ host home	Nursing facility	Homeless	Other	Don't know
NCI Average N = 25,639	17%	34%	8%	1%	0%	1%	0%
Florida N = 1,411	17%	55%	1%	0%	0%	1%	0%
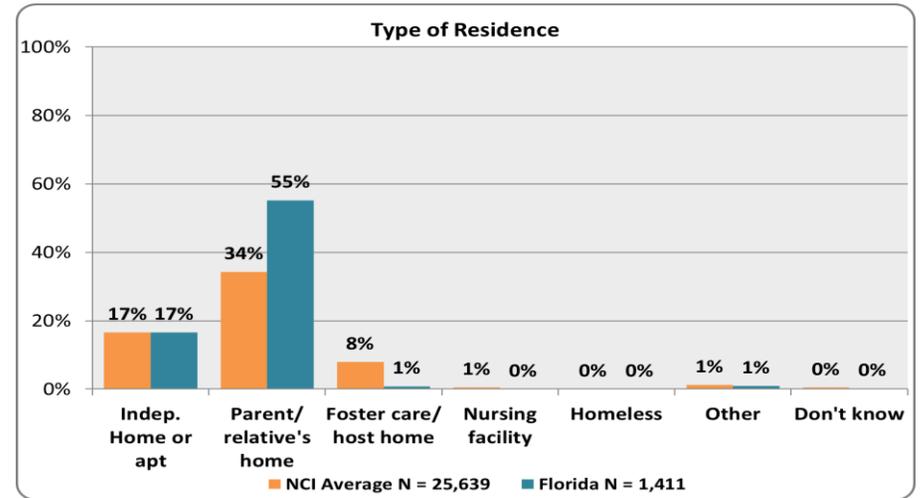
GRAPH 10. PRIMARY MEANS OF EXPRESSION

Primary Means of Expression

	Spoken	Gestures	Sign Language	Communication Device	Other	Don't Know
Florida N = 1,401	72%	25%	1%	1%	1%	0%
NCI Average N = 25,670	77%	18%	2%	1%	1%	1%
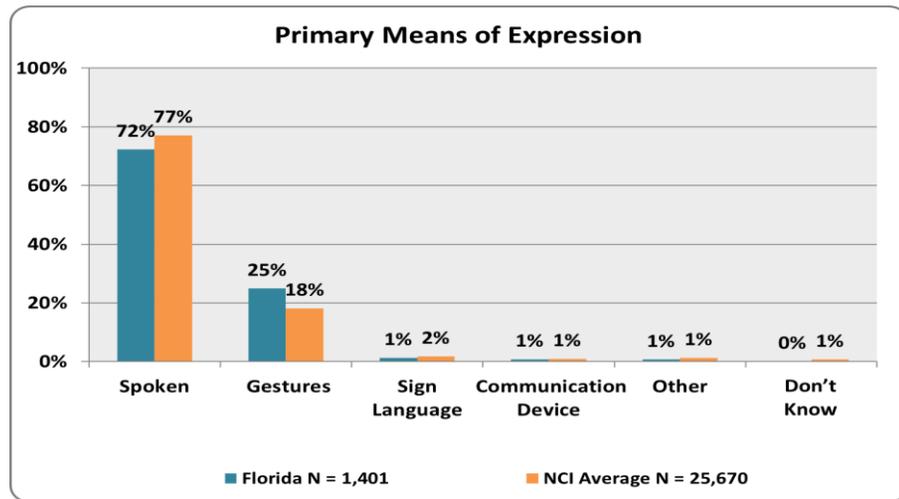
GRAPH 11. PRIMARY LANGUAGE

Primary Language

	English	Other
Florida N = 1,383	92%	8%
NCI Average N = 25,404	97%	3%

GRAPH 12. OVERALL HEALTH

Overall Health

	Excellent	Very Good	Fairly Good	Poor	Don't Know
Florida N = 1,411	16%	46%	32%	5%	0%
NCI Average N = 25,393	12%	44%	38%	4%	3%

GRAPH 13. MOBILITY

Mobility

	Moves Without Aids	Moves With Aids or Uses Wheelchair Independently	Always Needs Assistance to Move Around	Don't Know
Florida N = 1,401	72%	15%	12%	0%
NCI Average N = 25,659	76%	14%	9%	2%
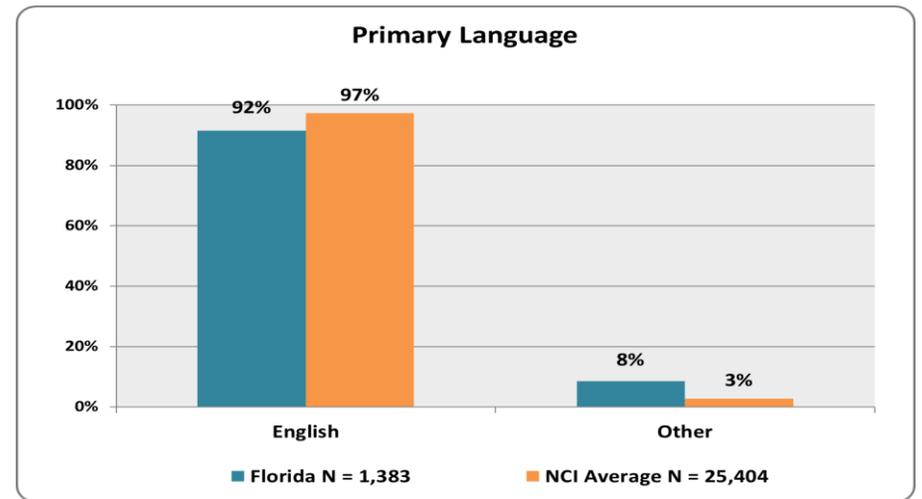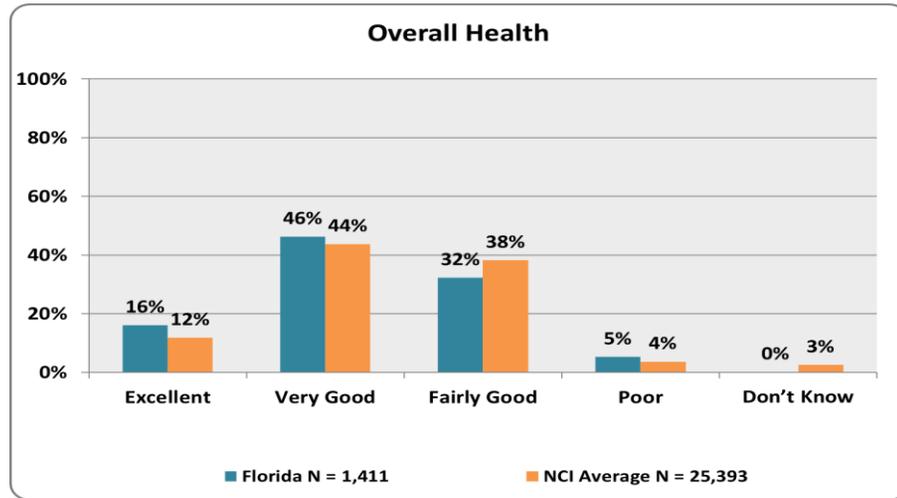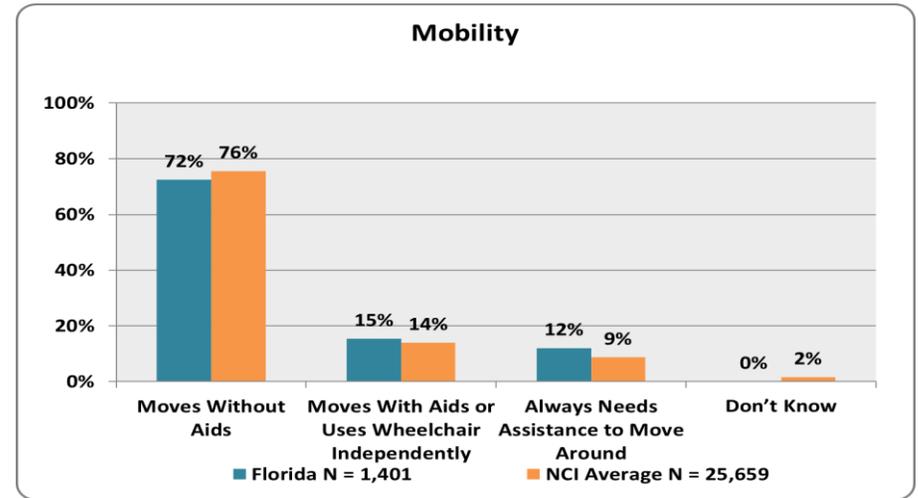
GRAPH 14. SUPPORT NEEDED FOR SELF-INJURIOUS BEHAVIOR

Amount of Support Needed to Manage Self-Injurious Behavior

	None	Some	Extensive	Don't Know
Florida N = 1,401	85%	11%	3%	0%
NCI Average N = 25,320	73%	18%	6%	3%

GRAPH 15. SUPPORT NEEDED FOR DISRUPTIVE BEHAVIOR

Amount of Support Needed to Manage Disruptive Behavior

	None	Some	Extensive	Don't Know
Florida N = 1,397	71%	20%	8%	1%
NCI Average N = 25,301	59%	30%	9%	3%

GRAPH 16. SUPPORT NEEDED FOR DESTRUCTIVE BEHAVIOR

Amount of Support Needed to Manage Destructive Behavior

Category	Florida N = 1,393	NCI Average N = 25,253
None	81%	72%
Some	13%	19%
Extensive	5%	6%
Don't Know	0%	3%

GRAPH 17. GUARDIANSHIP

Guardianship

Category	Florida N = 1,401	NCI Average N = 25,458
None	70%	47%
Limited Guardianship	10%	7%
Full Guardianship	19%	42%
Don't Know	1%	4%
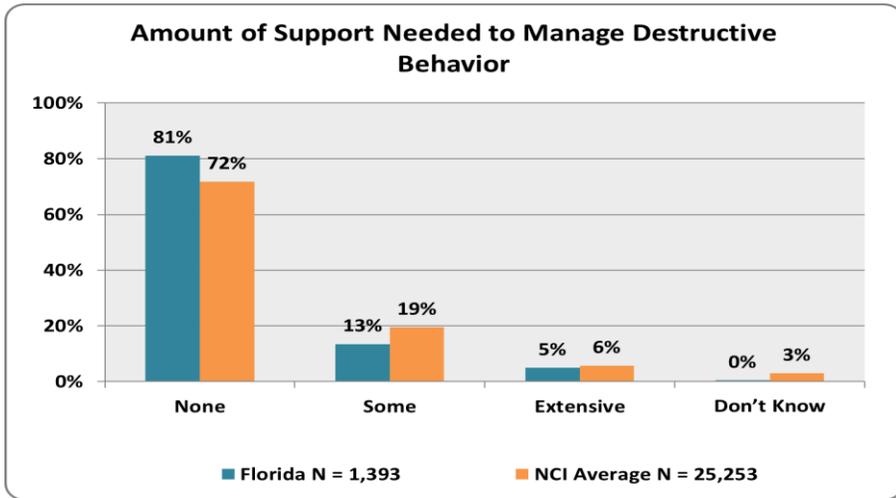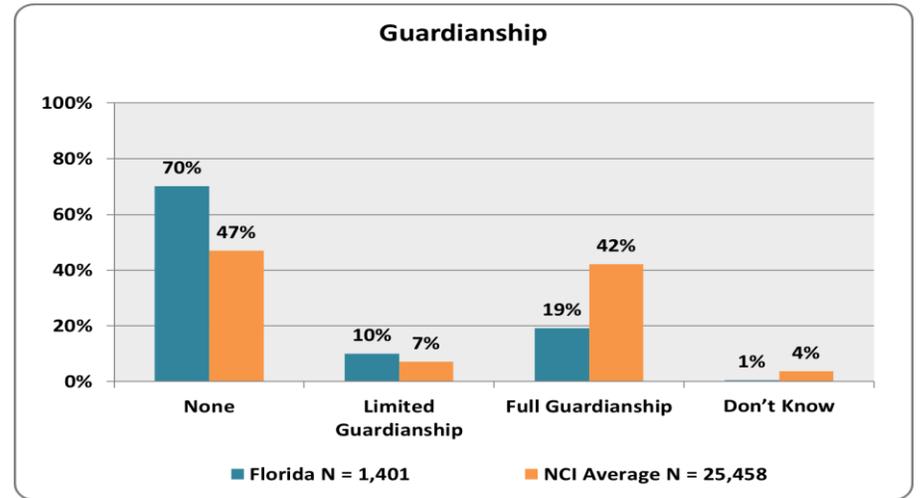
GRAPH 18. WHO OWNS OR LEASES THE HOME IN WHICH THE PERSON LIVES

Who Owns or Leases the Home

Category	Florida N = 1,405	NCI Average N = 25,636
Family, Guardian or Friend	56%	35%
Foster Care or Host Family	0%	8%
Private Agency	27%	28%
State or County Agency	1%	7%
Person Rents	13%	14%
Person Owns	2%	2%
Other	0%	2%
Don't Know	0%	4%
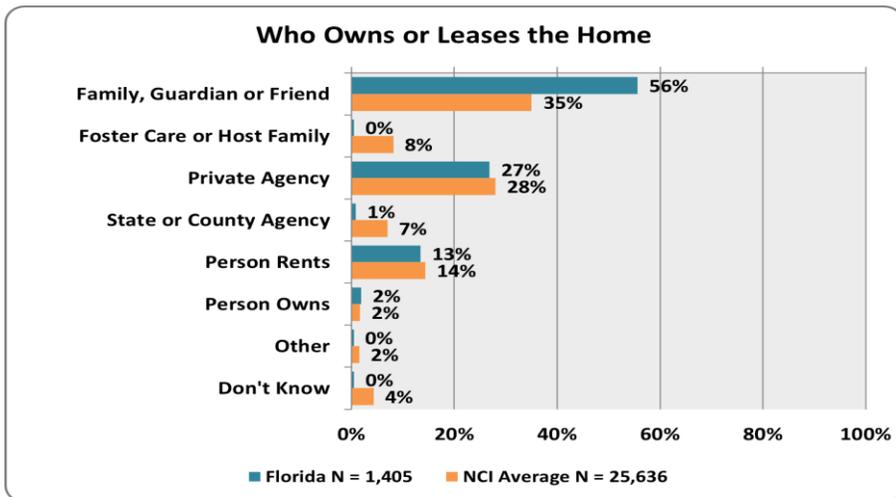
Choice

People make choices about their lives and are actively engaged in planning their services and supports.

GRAPH 19. CHOSE HOME

Chose Home
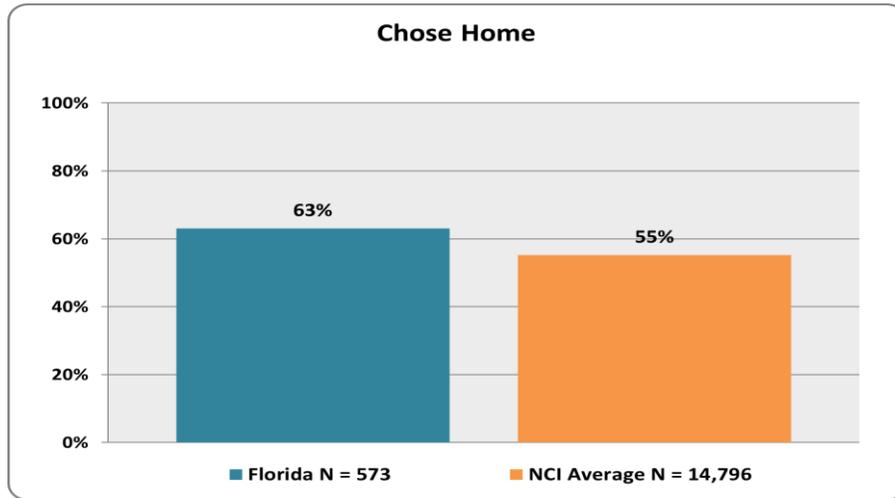
This graph illustrates that 63% of respondents from Florida and 55% across NCI states reported that they chose or had some input in choosing where they live.

States ranged from 18% to 82%.

GRAPH 20. CHOSE ROOMMATES

Chose Roommates or Chose to Live Alone
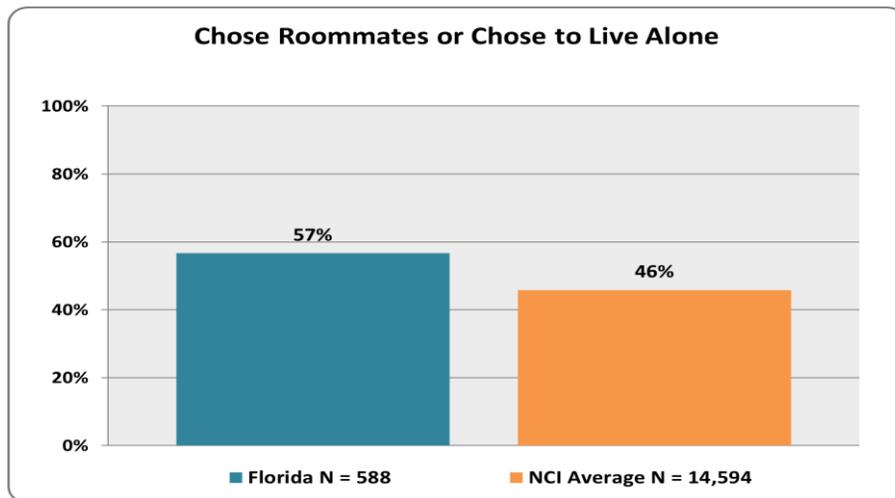
This graph illustrates that 57% of respondents from Florida and 46% across NCI states reported that they chose or had some input in choosing the people with whom they live, or that they chose to live alone.

States ranged from 10% to 78%.

GRAPH 21. CHOSE PAID COMMUNITY JOB

Chose Paid Community Job

- 96% — Florida N = 114
- 83% — NCI Average N = 3,173

This graph illustrates that among respondents with a paid job in the community, 96% from Florida and 83% across NCI states reported that they chose or had some input in choosing where they work.

States ranged from 43% to 98%.

GRAPH 22. CHOSE DAY PROGRAM OR REGULAR ACTIVITY

Chose Day Program or Regular Activity

- 77% — Florida N = 868
- 63% — NCI Average N = 18,674
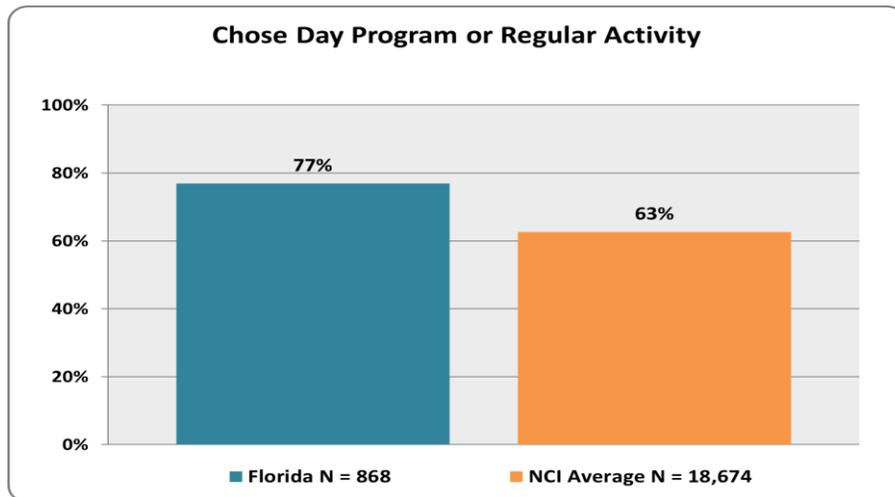
This graph illustrates that 77% from Florida and 63% across NCI states reported that they chose or had some input in choosing where they go during the day.

States ranged from 21% to 86%.

GRAPH 23. CHOSE STAFF

Chose Staff
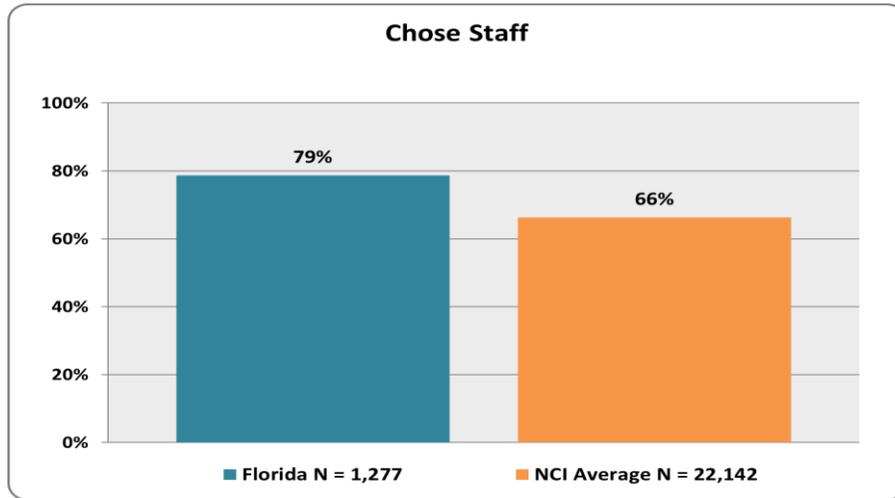
This chart illustrates that 79% of respondents from Florida and 66% across NCI states reported that they chose or could request to change their staff.

States ranged from 25% to 93%.

GRAPH 24. DECIDES DAILY SCHEDULE
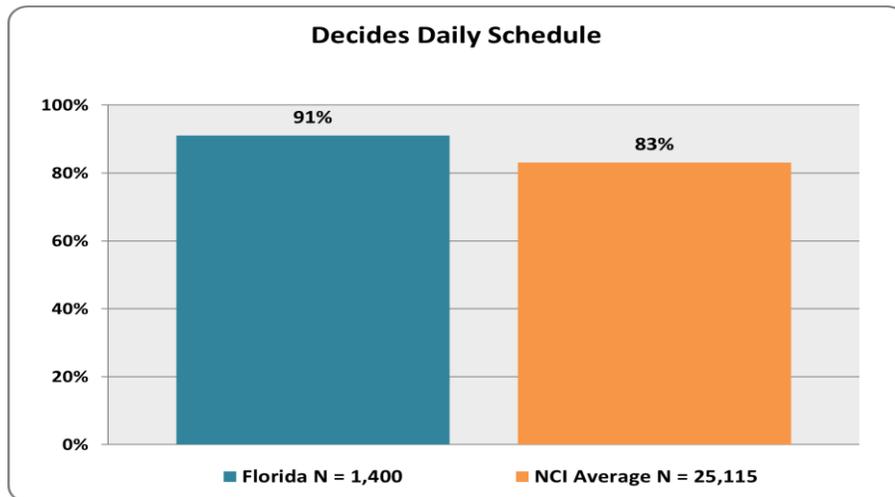
Decides Daily Schedule

This graph illustrates that 91% of respondents from Florida and 83% across NCI states reported that they decide or have input in choosing their daily schedule.

States ranged from 62% to 96%.

GRAPH 25. DECIDES HOW TO SPEND FREE TIME
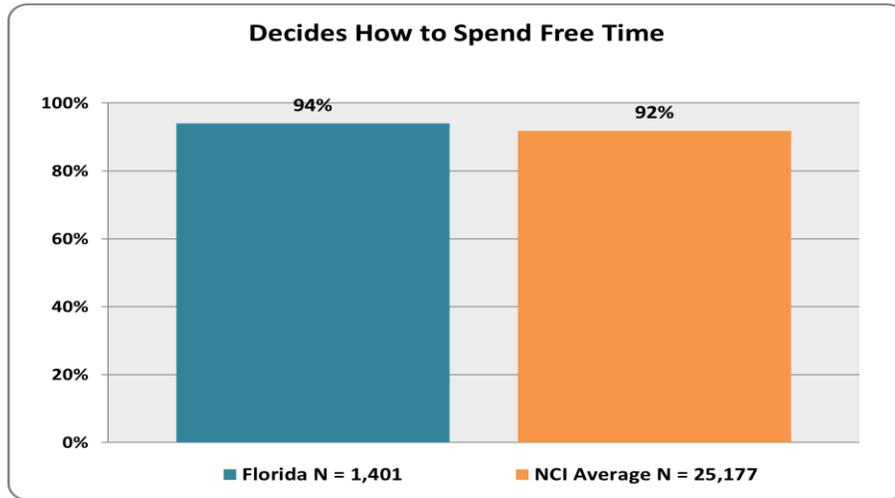
Decides How to Spend Free Time

- Florida N = 1,401: 94%
- NCI Average N = 25,177: 92%

This graph illustrates that 94% of respondents from Florida and 92% across NCI states reported that they decide or have input in choosing how to spend free time.

States ranged from 83% to 98%.

GRAPH 26. CHOOSES HOW TO SPEND MONEY

**Chooses How to Spend Money**

- Florida N = 1,374: 86%
- NCI Average N = 24,993: 87%
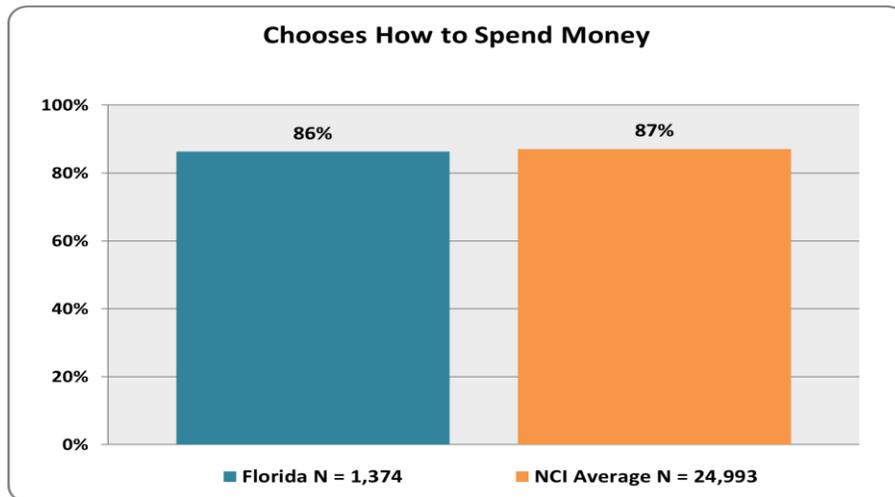
This graph illustrates that 86% of respondents from Florida and 87% across NCI states reported that they choose or have input in choosing how to spend their money.
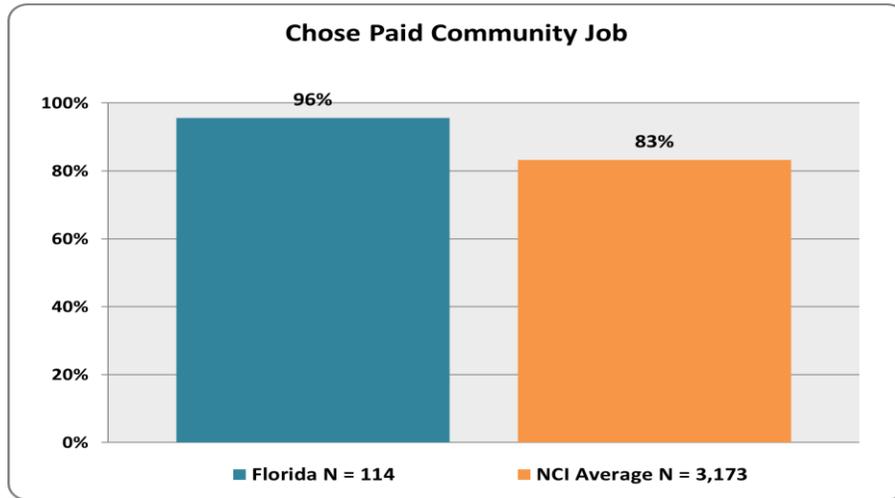
States ranged from 70% to 99%.

GRAPH 27. CHOSE CASE MANAGER/SERVICE COORDINATOR

Chose Case Manager/Service Coordinator

- Florida N = 1,316: 78%
- NCI Average N = 24,022: 67%
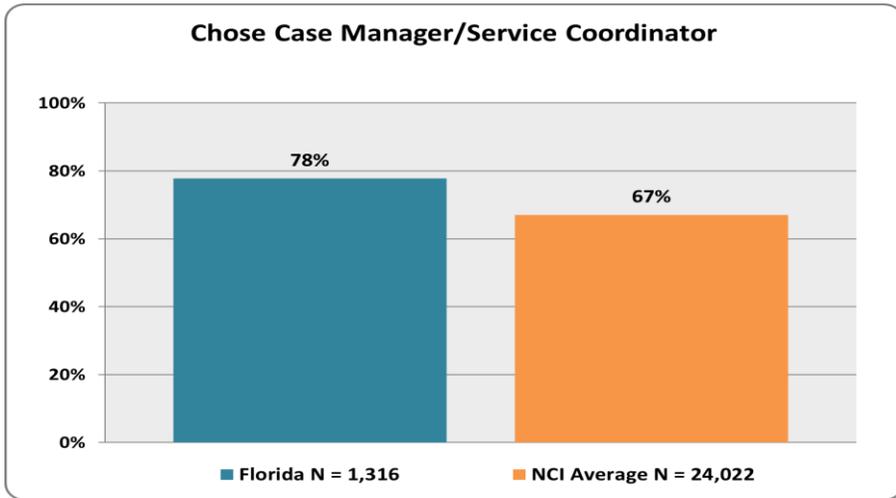
This graph illustrates that 78% of respondents from Florida and 67% across NCI states reported that they chose or were aware they could request to change their case manager/service coordinator.

States ranged from 28% to 98%.

Community Inclusion

People have support to participate in everyday community activities.

GRAPH 28. WENT OUT SHOPPING IN THE PAST MONTH
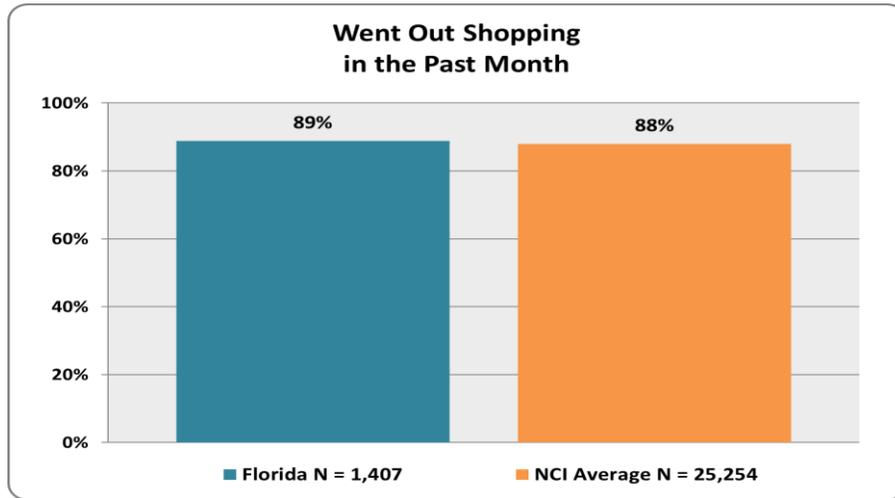
Went Out Shopping in the Past Month

- 89% — Florida N = 1,407
- 88% — NCI Average N = 25,254

This graph illustrates that 89% of respondents from Florida and 88% across NCI states reported that they went out shopping in the past month.

States ranged from 77% to 96%.

GRAPH 29. AVERAGE TIMES WENT OUT SHOPPING IN THE PAST MONTH

Average Times Out Shopping in the Past Month

- 5.3 — Florida N = 1,243
- 4.8 — NCI Average N = 21,556

This graph illustrates that respondents from Florida went out shopping an average of 5.3 times in the past month, and respondents across NCI states went an average of 4.8 times.

States ranged from 2.9 to 7.4 times.

GRAPH 30. WENT OUT ON ERRANDS IN THE PAST MONTH

**Went Out on Errands
in the Past Month**

Florida N = 1,395 — 84%
NCI Average N = 25,058 — 83%

This graph illustrates that 84% of respondents from Florida and 83% across NCI states reported that they went out on errands or for appointments in the past month.

States ranged from 60% to 92%.

GRAPH 31. AVERAGE TIMES WENT OUT ON ERRANDS IN THE PAST MONTH

**Average Times Out on Errands
in the Past Month**

Florida N = 1,165 — 3.5
NCI Average N = 19,643 — 3.5

This graph illustrates that respondents from Florida went out on errands or for appointments an average of 3.5 times in the past month, and respondents across NCI states went an average of 3.5 times.

States ranged from 1.8 to 7.7 times.

GRAPH 32. WENT OUT FOR ENTERTAINMENT IN THE PAST MONTH

Went Out for Entertainment in the Past Month

71% — Florida N = 1,401
69% — NCI Average N = 25,117

This graph illustrates that 71% of respondents from Florida and 69% across NCI states reported that they went out for entertainment in the past month.

States ranged from 55% to 88%.

GRAPH 33. AVERAGE TIMES WENT OUT FOR ENTERTAINMENT IN THE PAST MONTH

Average Times Out for Entertainment in the Past Month

4.5 — Florida N = 992
3.7 — NCI Average N = 16,952

This graph illustrates that respondents from Florida went out for entertainment an average of 4.5 times in the past month, and respondents across NCI states went an average of 3.7 times.

States ranged from 2.6 to 7.0 times.

GRAPH 34. WENT OUT TO EAT IN THE PAST MONTH

**Went Out to Eat
in the Past Month**

- Florida N = 1,402
- NCI Average N = 25,160

This graph illustrates that 82% of respondents from Florida and 84% across NCI states reported that they went out to eat in the past month.

States ranged from 72% to 93%.

GRAPH 35. AVERAGE TIMES WENT OUT TO EAT IN THE PAST MONTH

**Average Times Out to Eat
in the Past Month**

- Florida N = 1,145
- NCI Average N = 20,323

This graph illustrates that respondents from Florida went out to eat an average of 4.6 times in the past month, and respondents across NCI states went an average of 4.5 times.

States ranged from 2.8 to 8.4 times.

GRAPH 36. WENT OUT TO A RELIGIOUS OR SPIRITUAL SERVICE IN THE PAST MONTH

Went Out to a Religious or Spiritual Service in the Past Month
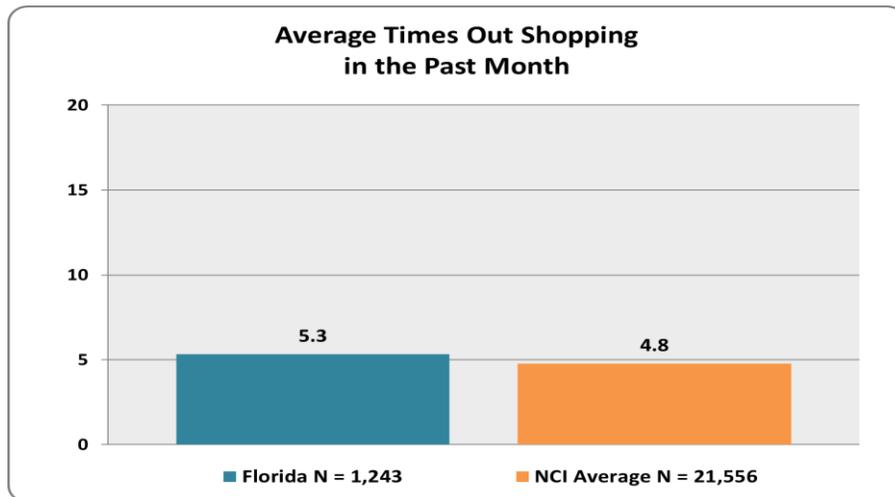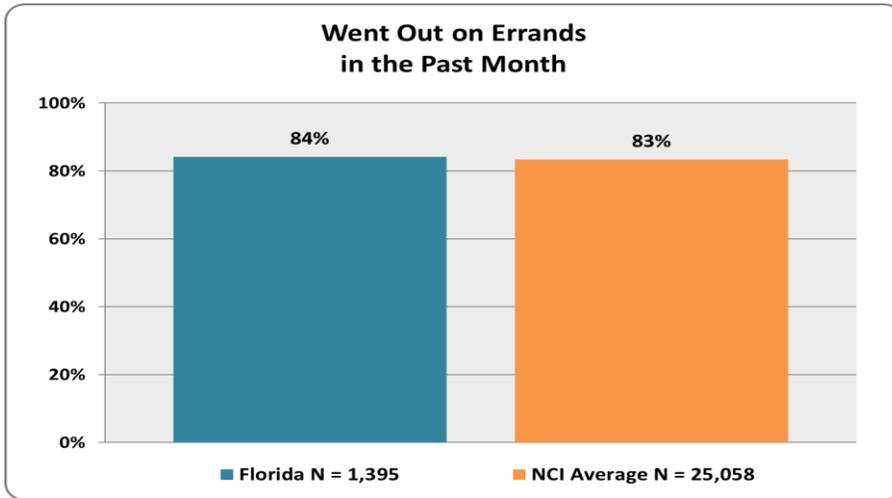

This graph illustrates that 47% of respondents from Florida and 45% across NCI states reported that they went out to a religious service or spiritual practice in the past month.

States ranged from 27% to 70%.

GRAPH 37. AVERAGE TIMES WENT OUT TO RELIGIOUS OR SPIRTUAL SERVICE IN THE PAST MONTH

Average Times Out to a Religious or Spiritual Service in the Past Month

This graph illustrates that respondents from Florida went out to a religious service or spiritual practice an average of 3.7 times in the past month, and respondents across NCI states went an average of 3.7 times.
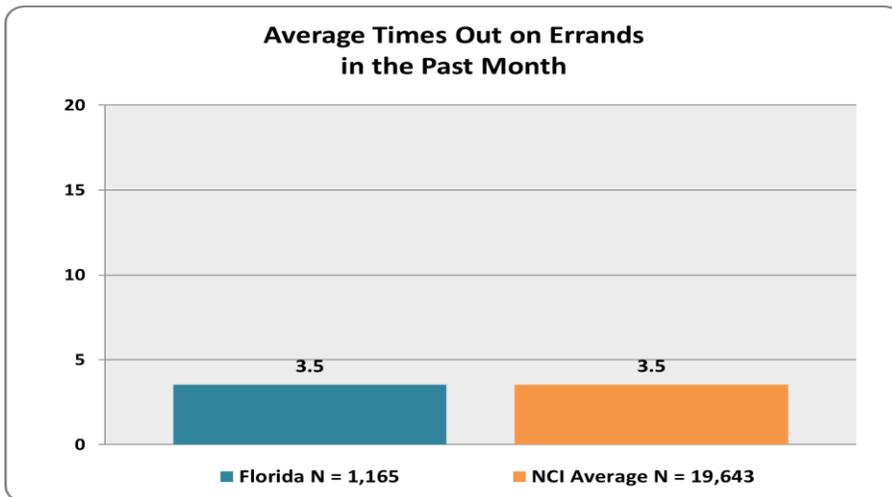
States ranged from 3.3 to 4.2 times.

GRAPH 38. WENT OUT FOR EXERCISE IN THE PAST MONTH

Went Out for Exercise in the Past Month

	Florida N = 1,383	NCI Average N = 25,112
	48%	55%
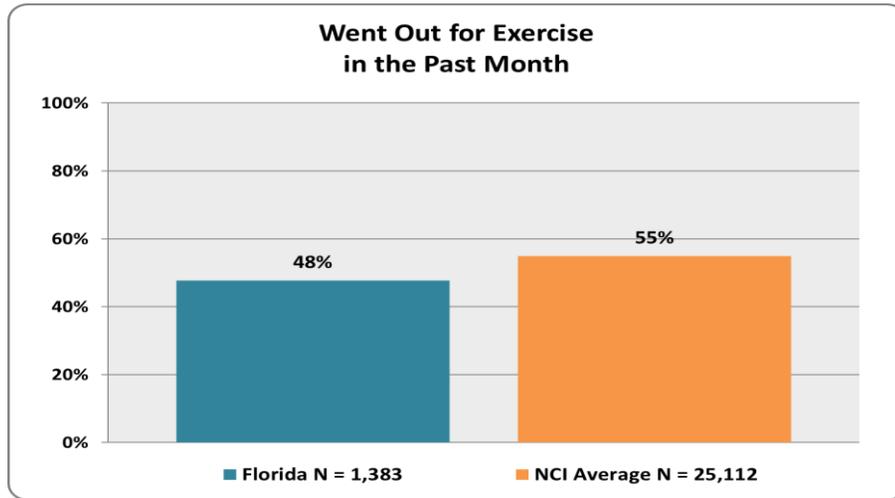
This graph illustrates that 48% of respondents from Florida and 55% across NCI states reported that they went out for exercise in the past month.
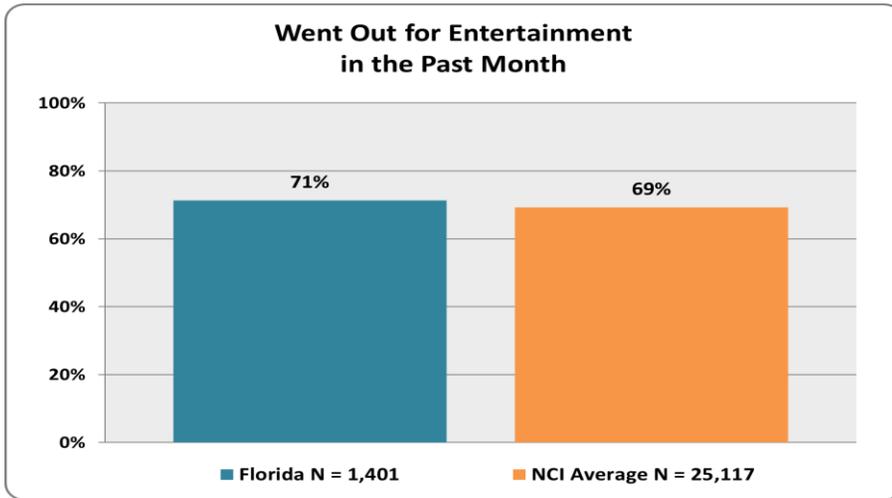
States ranged from 22% to 83%.

GRAPH 39. AVERAGE TIMES WENT OUT FOR EXERCISE IN THE PAST MONTH

Average Times Out for Exercise in the Past Month

	Florida N = 654	NCI Average N = 11,479
	11.7	10.5

This graph illustrates that respondents from Florida went out for exercise an average of 11.7 times in the past month, and respondents across NCI states went an average of 10.5 times.
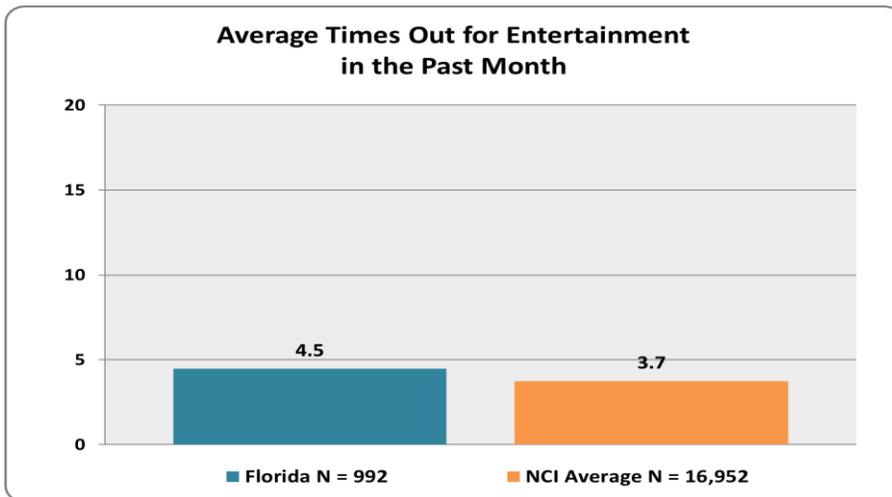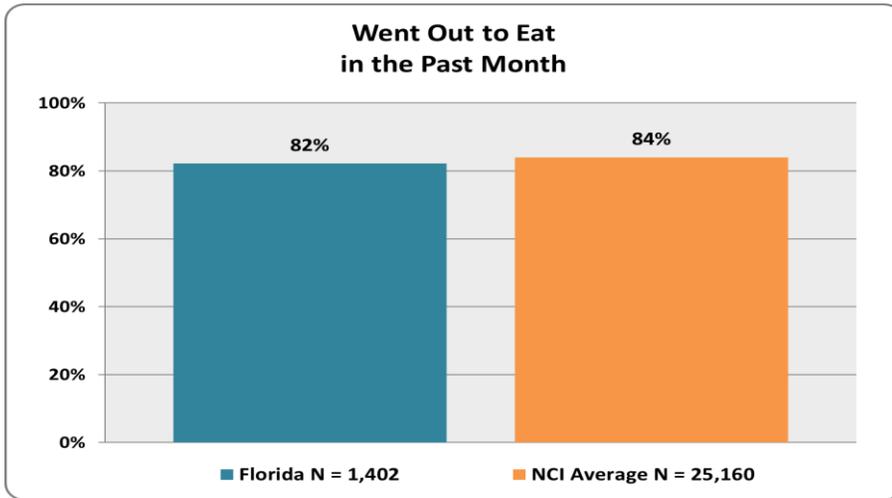
States ranged from 5.1 to 14.5 times.

GRAPH 40. WENT ON VACATION IN THE PAST YEAR
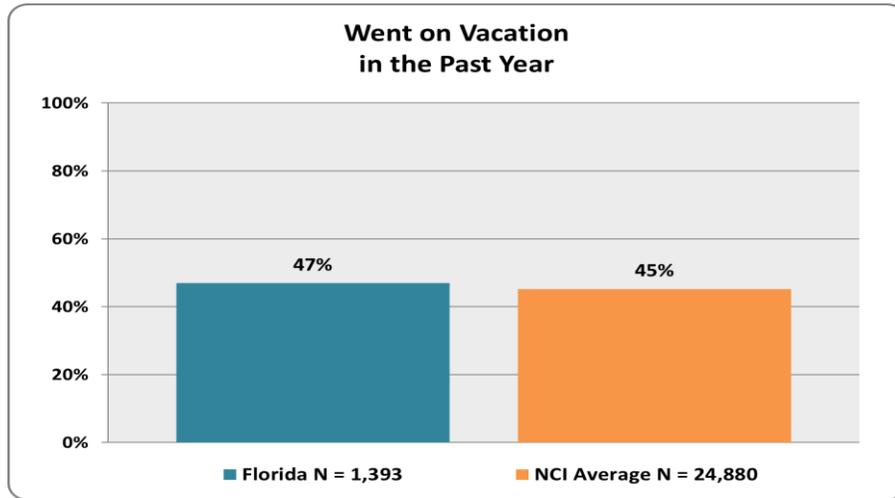
Went on Vacation in the Past Year

- Florida N = 1,393: 47%
- NCI Average N = 24,880: 45%

This graph illustrates that 47% of respondents from Florida and 45% across NCI states reported that they went on vacation in the past year.

States ranged from 22% to 74%.

GRAPH 41. AVERAGE TIMES WENT ON VACATION IN THE PAST YEAR

Average Times on Vacation in the Past Year

- Florida N = 648: 1.7
- NCI Average N = 10,482: 1.8
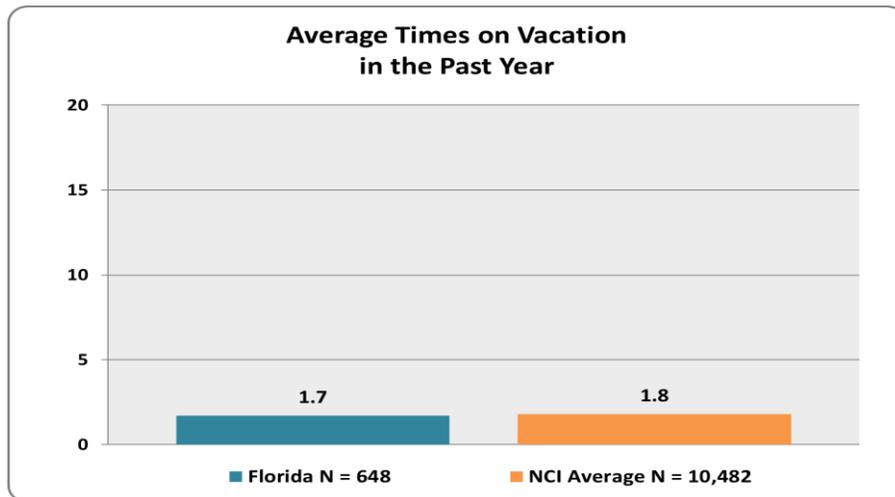
This graph illustrates that respondents from Florida went on vacation an average of 1.7 times in the past year, and respondents across NCI states went an average of 1.8 times.
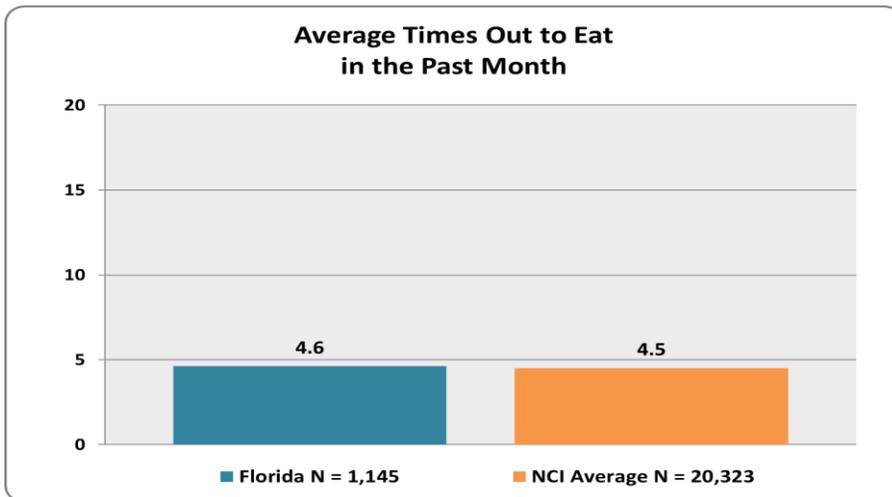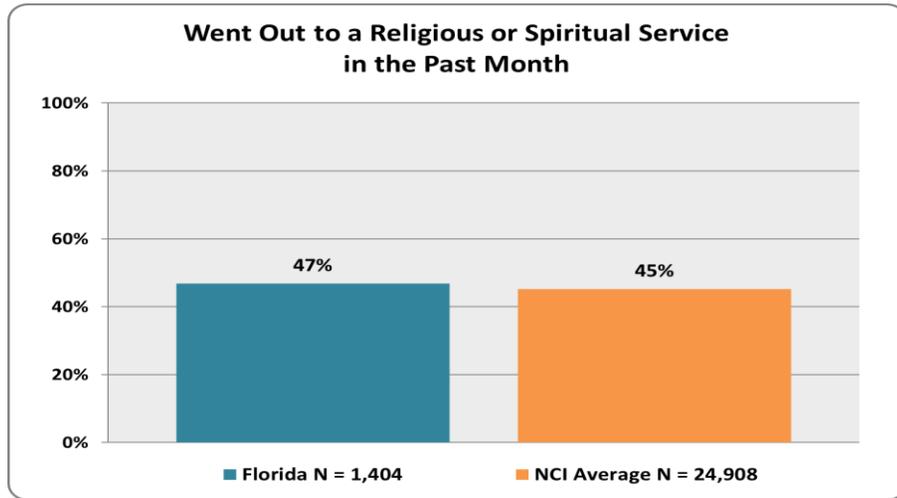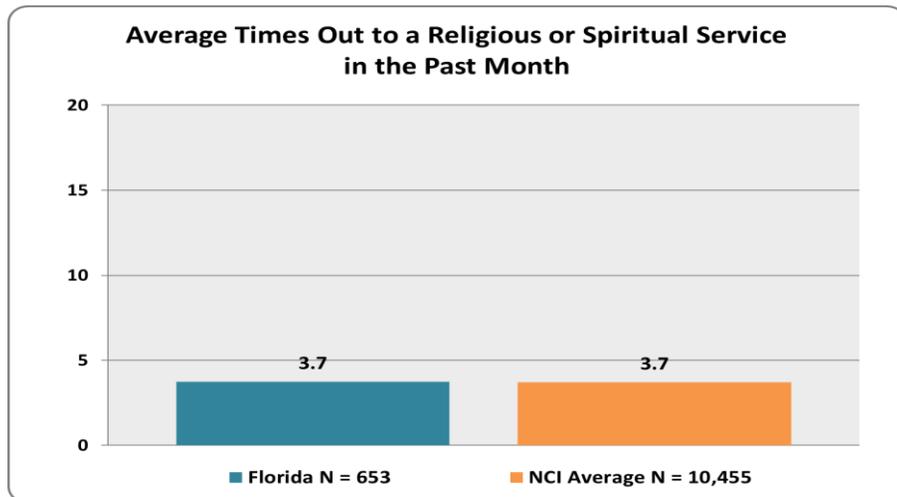
States ranged from 1.2 to 5.0 times.

Work

People have support to find and maintain community integrated employment.

GRAPH 42. HAS A PAID JOB IN THE COMMUNITY

Paid Job in the Community

Florida N = 1,406 ■ NCI Average N = 24,632
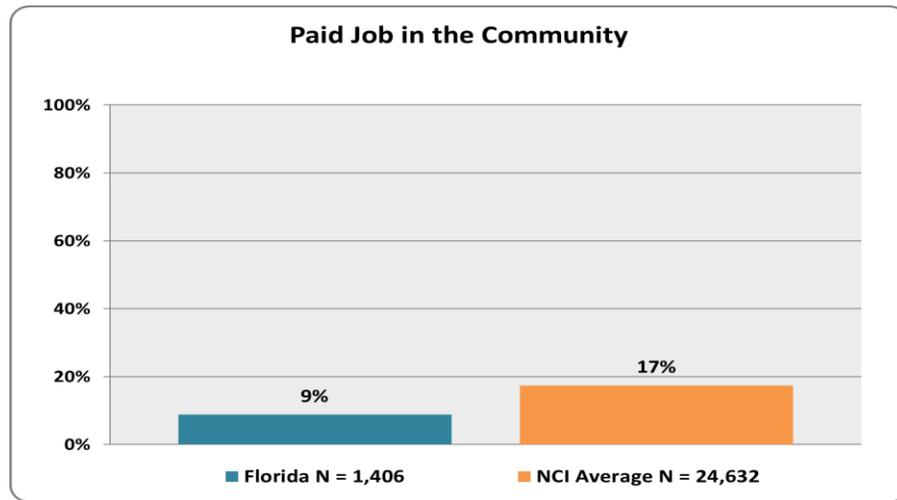
This graph illustrates that 9% of respondents from Florida and 17% across NCI states were reported to have a paid job in the community.

States ranged from 5% to 41%.

GRAPH 43. TYPE OF PAID EMPLOYMENT IN THE COMMUNITY[1]

Type of Paid Employment in the Community

Florida N = 111 ■ NCI Average N = 2,745

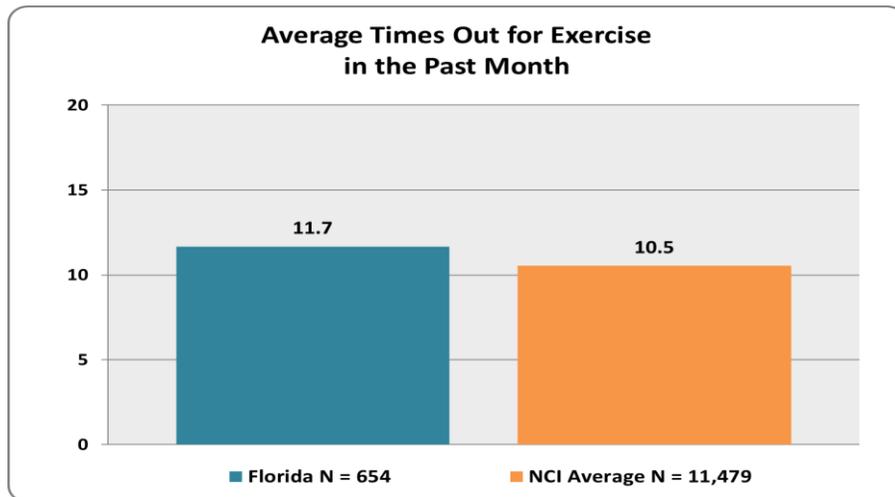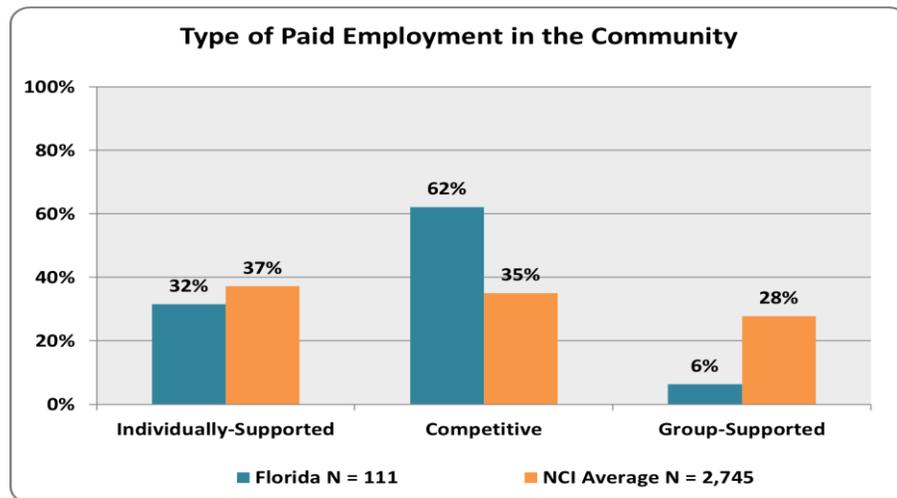This graph illustrates that respondents with a paid job in the community work in the following position types—in Florida and across NCI states, respectively: 32% and 37% in individually-supported positions, 62% and 35% in competitive positions, and 6% and 28% in group-supported positions.

State averages ranged from 12% to 61% in individually-supported employment; from 6% to 73% in competitive employment; and from 0% to 67% in group-supported employment.

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[1] A paid community job refers to an integrated job that consists of one of three types of employment: (1)Competitive – an individual job in which the person does not receive state or other funded supports. (2) Individually-supported- an individual job in which the person does receive state or other funded supports; or (3) Group-supported- a job that takes part in an integrated setting, but is does done with a group of individuals with disabilities (e.g., work crew)

GRAPH 44. AVERAGE BIWEEKLY HOURS BY TYPE OF EMPLOYMENT

Average Biweekly Hours
By Type of Community Employment Support

Type	Florida	NCI Average
Individually-Supported	25.6	26.6
Competitive	28.7	28.6
Group-Supported	N/A	34.3

■ Florida ■ NCI Average
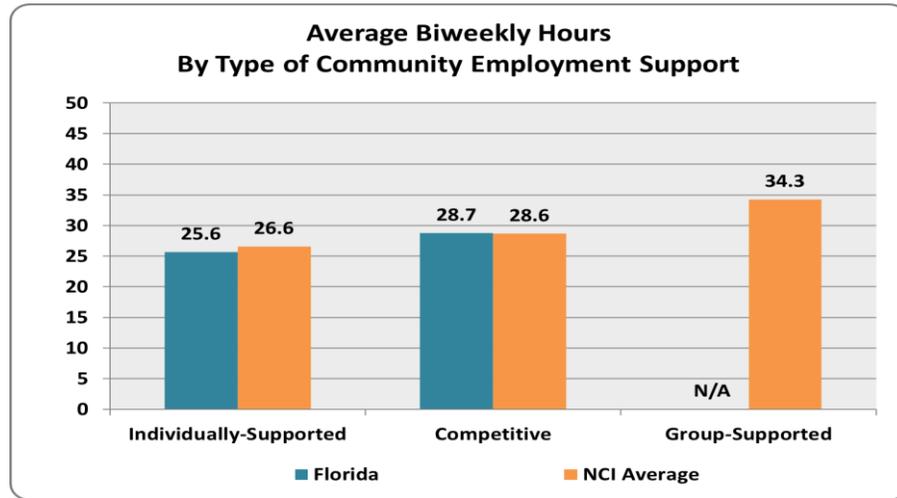
This graph illustrates the average number of hours that respondents with a paid job in the community—in Florida and across NCI states, respectively—worked in a typical two-week period: 25.6 and 26.6 in individually-supported employment, 28.7 and 28.6 in competitive positions, and 34.3 nationally in group-supported employment.

States ranged from 15.2 to 42.7 hours in individually-supported employment; from 16.0 to 38.2 hours in competitive employment; and from 21.3 to 53.1 hours in group-supported employment.

GRAPH 45. AVERAGE BIWEEKLY GROSS WAGES BY TYPE OF EMPLOYMENT

Average Biweekly Gross Wages
By Type of Community Employment Support

Type	Florida	NCI Average
Individually-Supported	$216.00	$216.57
Competitive	$260.33	$257.94
Group-Supported	N/A	$179.16

■ Florida ■ NCI Average
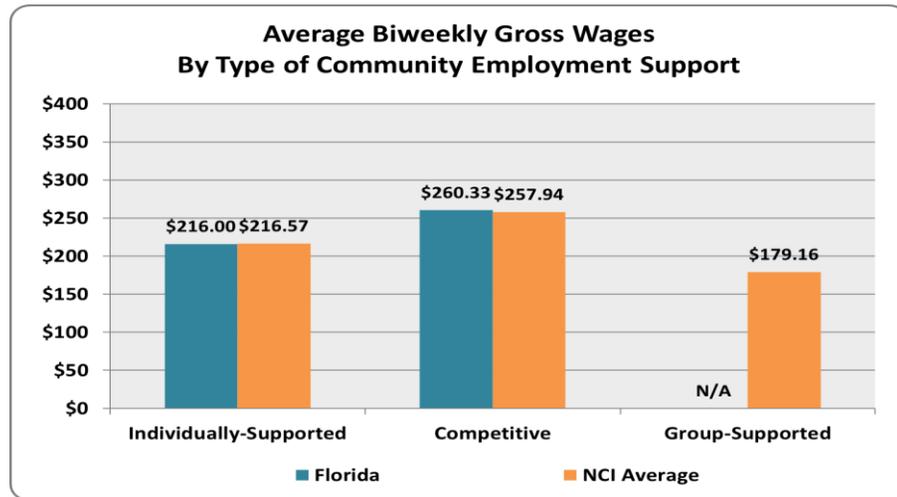
This graph illustrates the average gross wages earned in a typical two-week period among respondents with a paid job in the community—in Florida and across NCI states, respectively: $216.00 and $216.57 individually-supported, $260.33 and $257.94 competitive, and $179.16 nationally in group-supported employment.

States ranged from $147.59 to $321.87 in individually-supported employment; from $145.23 to $344.20 hours to in competitive employment; and from $135.29 to $256.94 in group-supported employment.

GRAPH 46. AVERAGE BIWEEKLY HOURLY WAGE BY TYPE OF EMPLOYMENT

Average Biweekly Hourly Wage By Type of Community Employment Support

	Individually-Supported	Competitive	Group-Supported
Florida	$8.40	$9.20	N/A
NCI Average	$8.58	$8.84	$5.73

■ Florida ■ NCI Average

This graph illustrates the average hourly wage among respondents with a paid job in the community, in Florida and across NCI states, respectively: $8.40 and $8.58 in individually-supported jobs, $9.20 and $8.84 in competitive jobs, and $5.73 in group-supported jobs.

States ranged from $6.32 to $10.30 in individually-supported employment; from $7.53 to $10.01 hours to in competitive employment; and from $4.59 to $6.90 in group-supported employment.
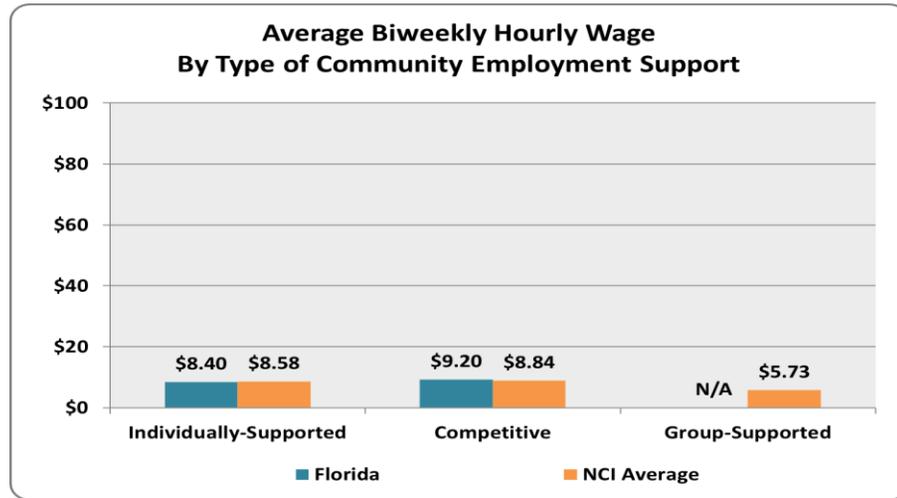
GRAPH 47. WORKED 10 OF THE LAST 12 MONTHS IN PAID COMMUNITY EMPLOYMENT

Worked 10 of the Past 12 Months in Paid Community Employment

Florida N = 126	NCI Average N = 3,379
81%	81%

■ Florida N = 126 ■ NCI Average N = 3,379
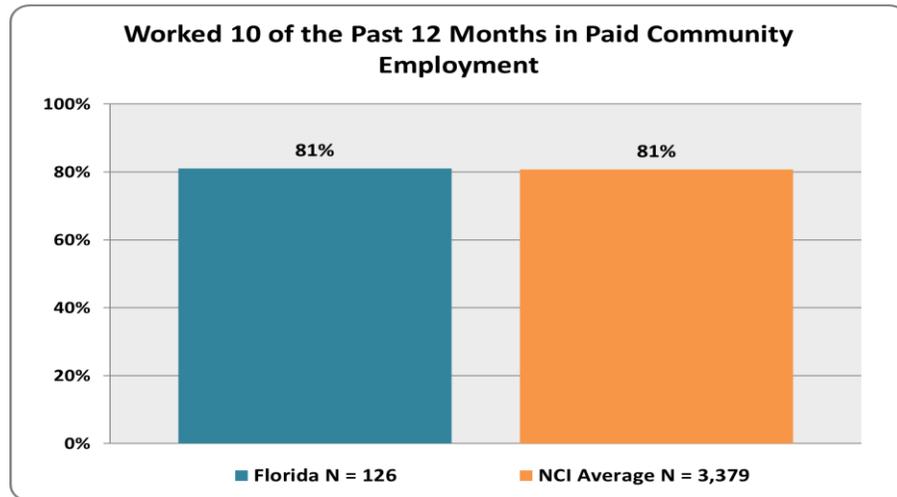
This graph illustrates that among respondents with a paid job in the community, 81% from Florida and 81% across NCI states were reported to have worked 10 of the last 12 months in a paid community job.

States ranged from 40% to 94%.

GRAPH 48. AVERAGE MONTHS OF EMPLOYMENT AT CURRENT PAID COMMUNITY JOB

Average Months of Employment at Current Paid Community Job

- Florida N = 121: 78.6
- NCI Average N = 3,107: 69.5
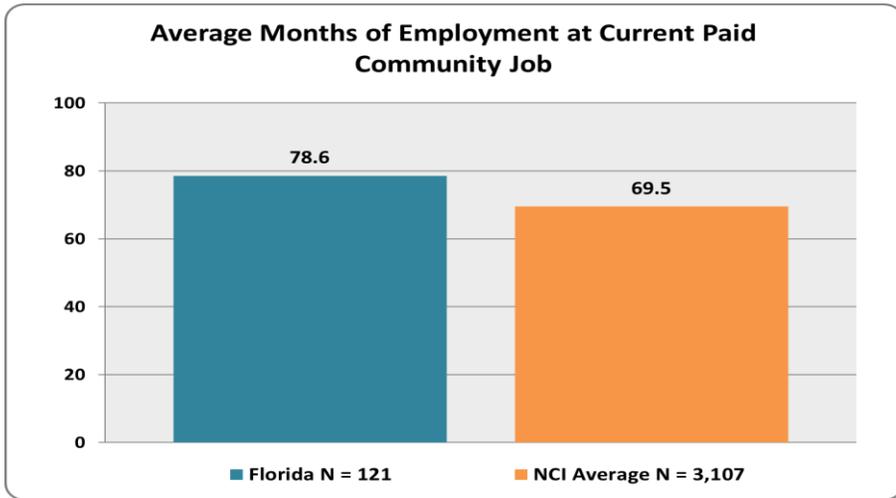
This graph illustrates that respondents with a paid community job had been at their job an average of 78.6 months in Florida and an average of 69.5 months across NCI states.

States ranged from 35.2 to 119.0months.

GRAPH 49. RECIEVES PAID VACATION AND/OR SICK TIME AT PAID COMMUNITY JOB

Receives Paid Vacation and/or Sick Time at Paid Community Job

- Florida N = 118: 23%
- NCI Average N = 3,039: 23%
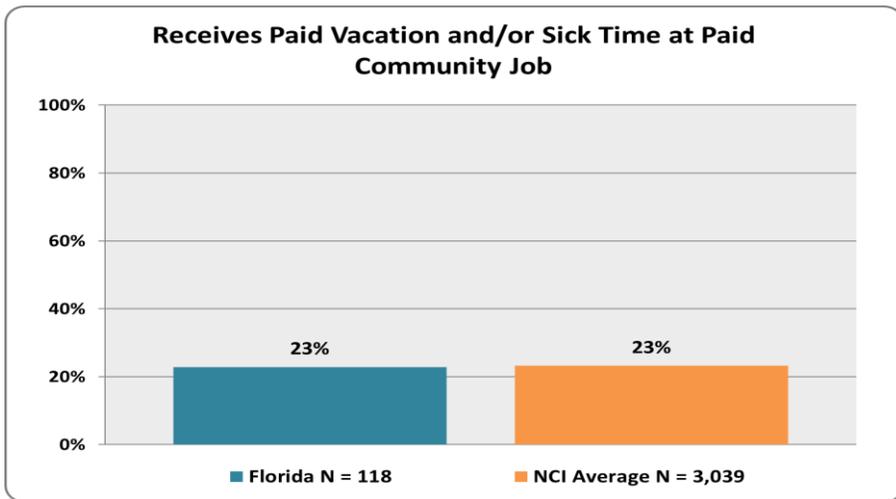
This graph illustrates that among respondents with a paid community job, 23% from Florida and 23% across NCI states were reported to receive paid vacation or sick time.

States ranged from 2% to 57%.

GRAPH 50. FOUR MOST COMMON FIELDS OF PAID COMMUNITY EMPLOYMENT

Four Most Common Fields of Paid Community Employment

Food Preparation and Food Service: Florida 25%, NCI Average 20%
Building and Grounds Cleaning or Maintenance: Florida 19%, NCI Average 30%
Retail: Florida 22%, NCI Average 15%
Assembly, Manufacturing, or Packaging: Florida 2%, NCI Average 9%

■ Florida N = 128   ■ NCI Average N = 3,402
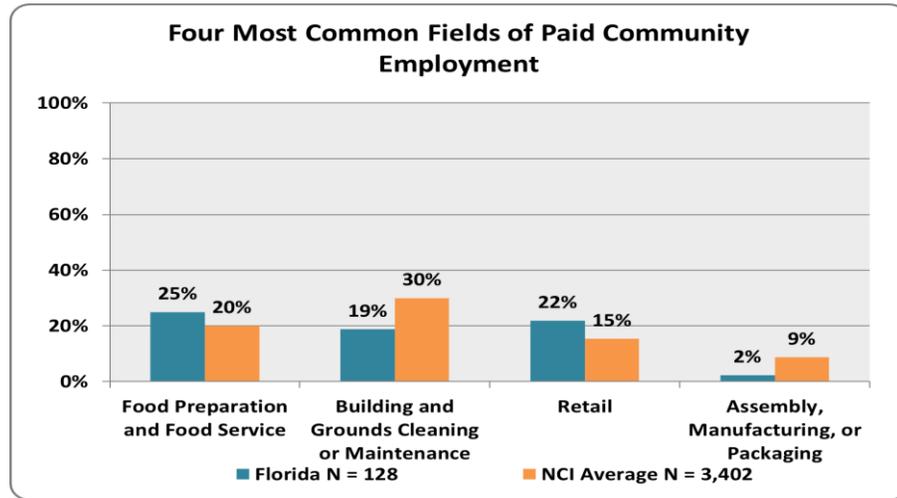
This graph illustrates the percentage of respondents working in the most common job industries, in Florida and across NCI states, respectively: 25% and 20% in food preparation and service; 19% and 30% in building and grounds cleaning or maintenance; 22% and 15% in retail; and 2% and 9% in assembly, manufacturing, or packaging.

States ranged from 4% to 34% in food preparation and service; 15% to 48% in building and grounds cleaning or maintenance; 3% to 26% in retail; and 1% to 22% in assembly, manufacturing, or packaging.

GRAPH 51. WANTS A PAID JOB IN THE COMMUNITY

Wants a Paid Job in the Community

Florida 41%, NCI Average 49%

■ Florida N = 696   ■ NCI Average N = 10,344
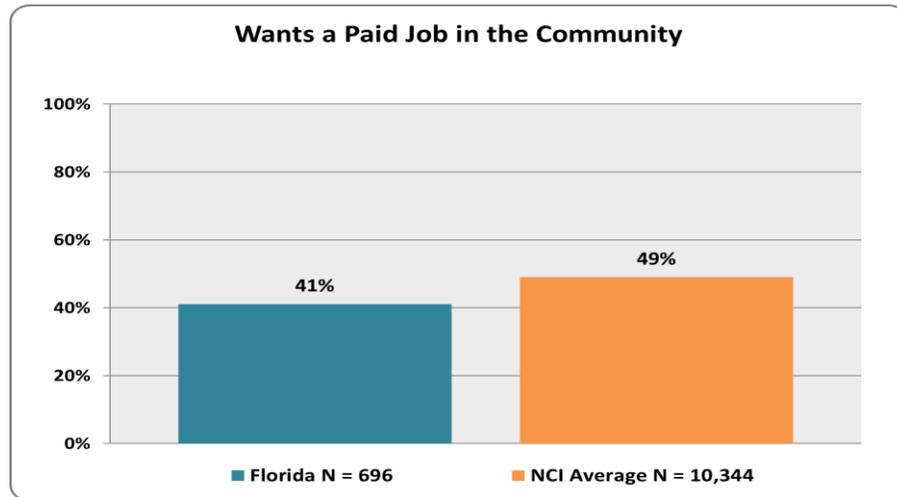
This graph illustrates that among respondents without a paid job in the community, 41% from Florida and 49% across NCI states reported they'd like a paid job in the community.

States ranged from 24% to 74%.

GRAPH 52. HAS COMMUNITY EMPLOYMENT AS A GOAL IN SERVICE PLAN

Has Community Employment as a Goal in Service Plan

Florida: 19%
NCI Average: 28%

Florida N = 1,371
NCI Average N = 23,910
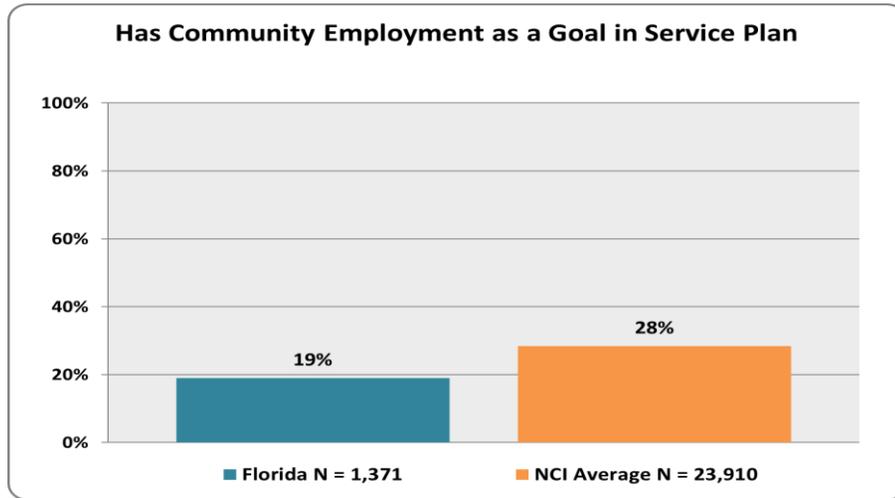
This graph illustrates that 19% of respondents from Florida and 28% across NCI states were reported to have community employment as a goal in their service plan.

States ranged from 2% to 78%.

GRAPH 53. ATTENDS A DAY PROGRAM OR REGULAR ACTIVITY

Attends a Day Program or Regular Activity

Florida: 52%
NCI Average: 71%

Florida N = 887
NCI Average N = 16,343
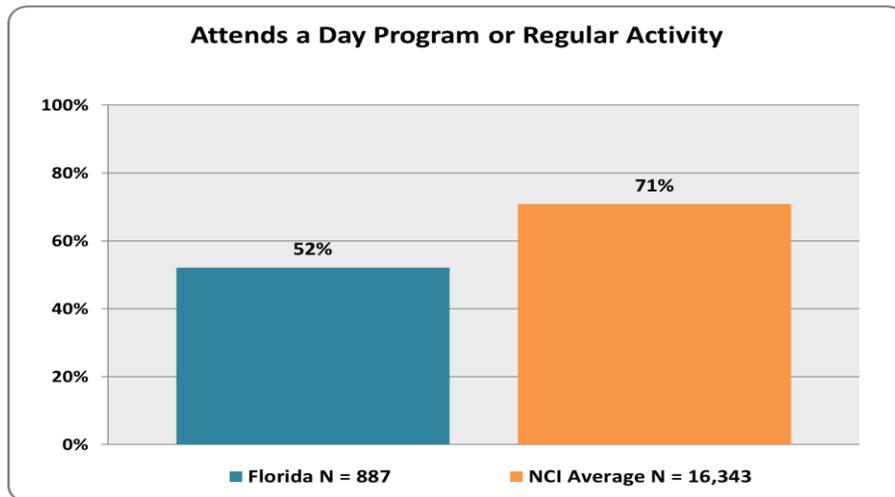
This graph illustrates that 52% of respondents from Florida and 71% across NCI states reported that they attend a day program or regular activity.

States ranged from 44% to 95%.

GRAPH 54. VOLUNTEERS

Volunteers

- Florida N = 871: 23%
- NCI Average N = 15,864: 34%
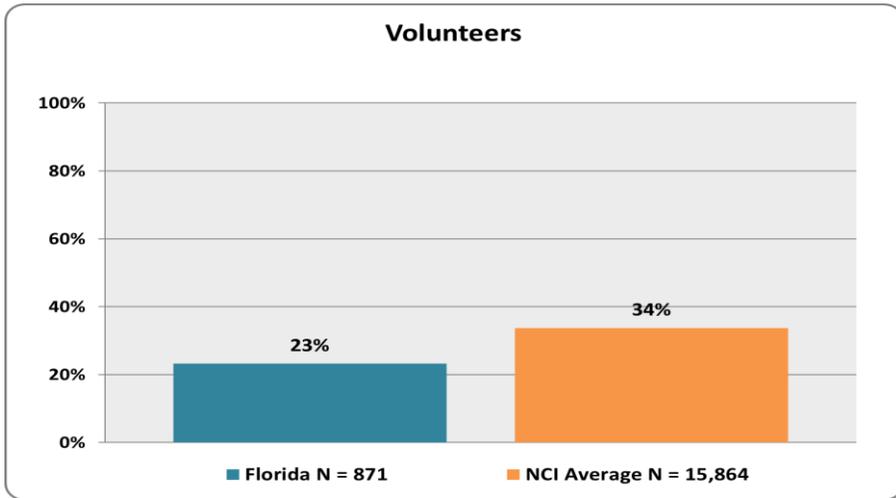
This graph illustrates that 23% of respondents from Florida and 34% across NCI states reported that they volunteer.

States ranged from 18% to 52%.

Self-Determination

People have authority and are supported to direct and manage their own services.

GRAPH 55. USES SELF-DIRECTED SUPPORTS

Uses Self-Directed Supports

23%

10%

■ Florida N = 1,396   ■ NCI Average N = 16,539
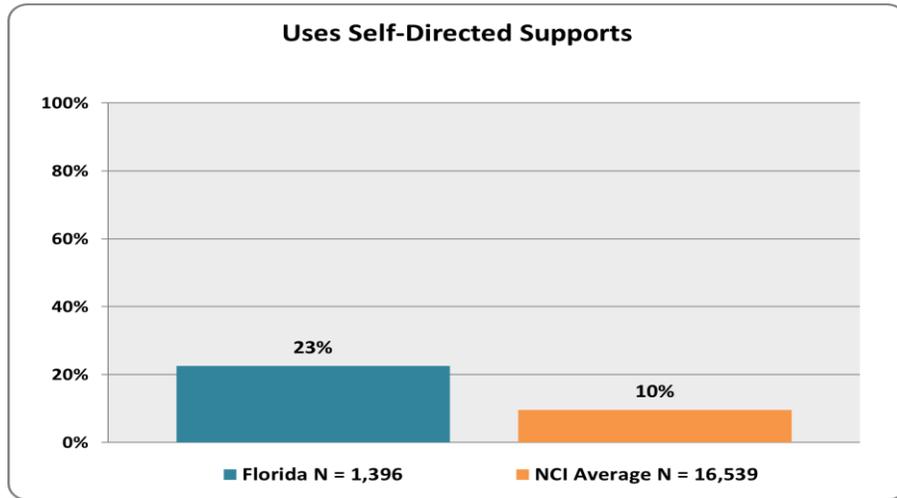
This graph illustrates that 23% of respondents from Florida and 10% across NCI states were reported to use a self-directed supports option.

States ranged from 0% to 28%.

GRAPH 56. SOMEONE TALKS TO PERSON ABOUT THE BUDGET/SERVICES AVAILABLE

Someone Talks to Them About Budget/Services Available

90%

77%

■ Florida N = 122   ■ NCI Average N = 621
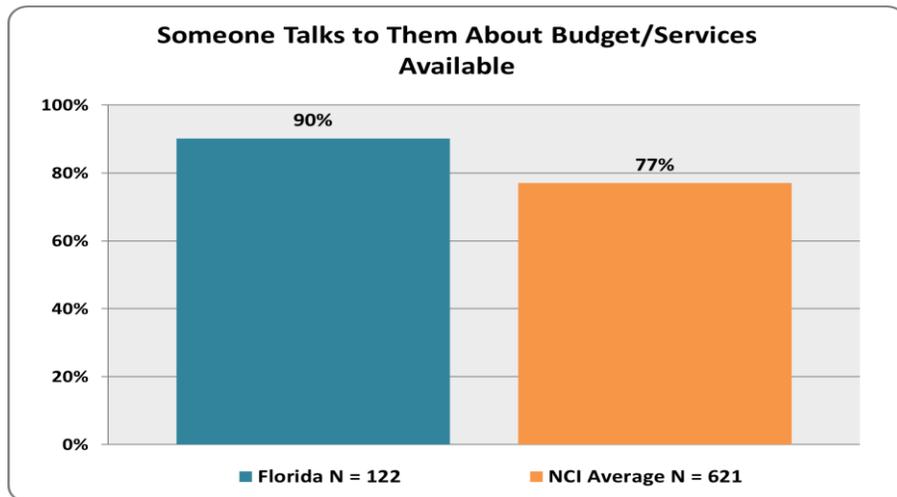
This graph illustrates that among respondents using self-directed supports, 90% from Florida and 62100% across NCI states reported that someone talked to them about their budget and the services they can get; 77% and n/a responded "maybe, not sure" and 12200% and n/a do not have someone who talks to them about their budget or services.

States ranged from 64% to 90%.

GRAPH 57. SOMEONE HELPS PERSON DECIDE HOW TO USE BUDGET/SERVICES

Someone Helps Them Decide How to Use Budget/Services

Florida N = 119 — 96%
NCI Average N = 544 — 88%
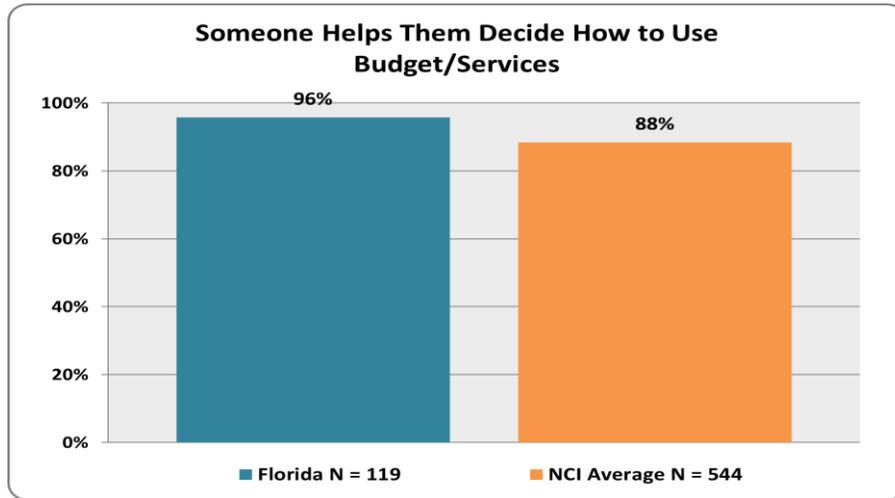
This graph illustrates that among respondents using self-directed supports, 96% from Florida and 88% across NCI states reported that they have help deciding how to use their individual budget and services.

States ranged from 84% to 100%.

GRAPH 58. CAN MAKE CHANGES TO BUDGET/SERVICES IF NEEDED

Can Make Changes to Budget/Services If Needed

Florida N = 112 — 91%
NCI Average N = 480 — 86%

This graph illustrates that among respondents using self-directed supports, 91% from Florida and 86% across NCI states reported that they can make changes to their budget and services if needed.
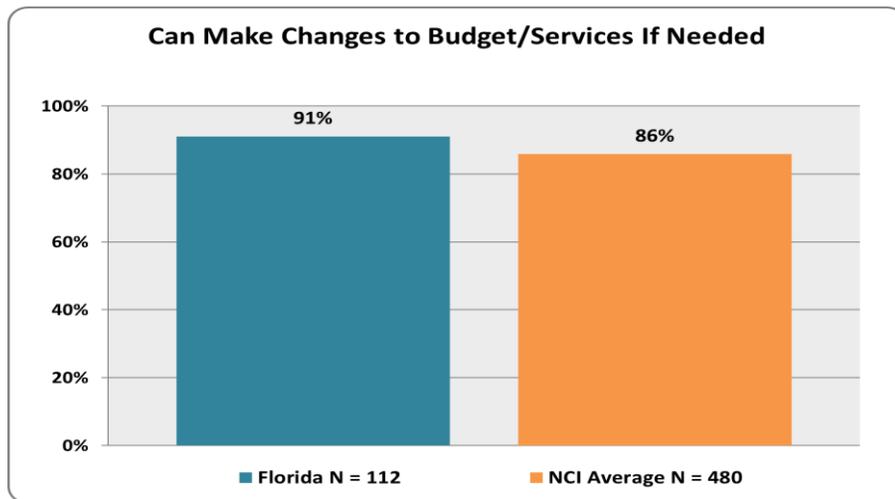
States ranged from 74% to 96%.

GRAPH 59. WANTS MORE HELP DECIDING HOW TO USE BUDGET/SERVICES

This graph illustrates that among respondents using self-directed supports, 33% from Florida and 29% across NCI states reported that they want more help deciding how to use their budget and services.
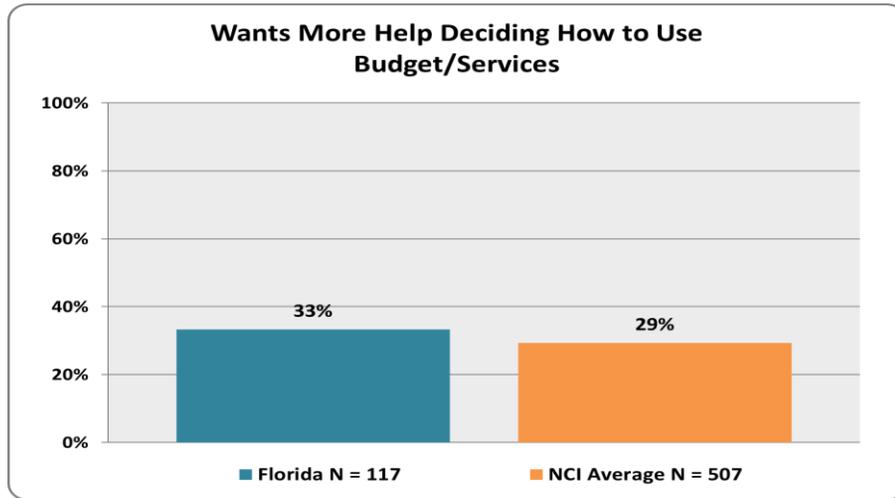
States ranged from 10% to 46%.

GRAPH 60. RECEIVES INFORMATION ABOUT HOW MUCH MONEY IS LEFT IN BUDGET/SERVICES
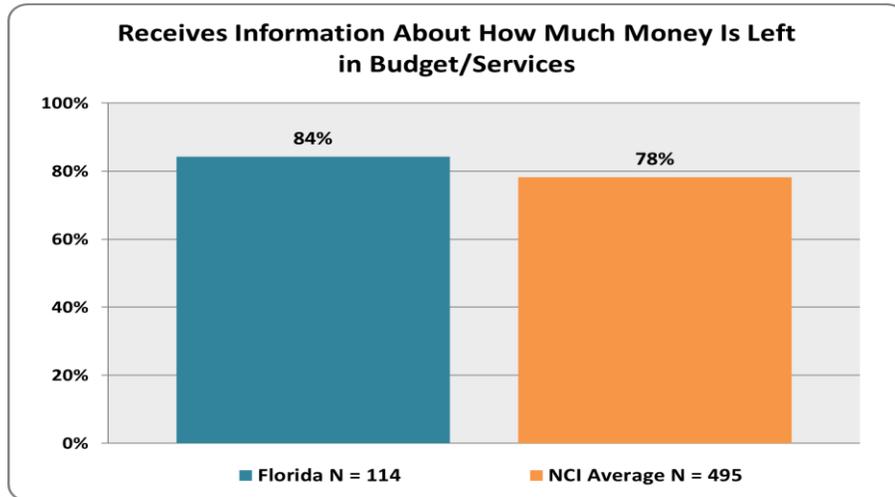
This graph illustrates that among respondents using self-directed supports, 84% from Florida and 78% across NCI states reported that they get information about how much money is left in their budget and services.

States ranged from 71% to 96%.

GRAPH 61. INFORMATION ABOUT MONEY LEFT IN BUDGET/SERVICES IS EASY TO UNDERSTAND

Information About Money Left in Budget/Services Is Easy to Understand

- Florida N = 103: 74%
- NCI Average N = 410: 77%
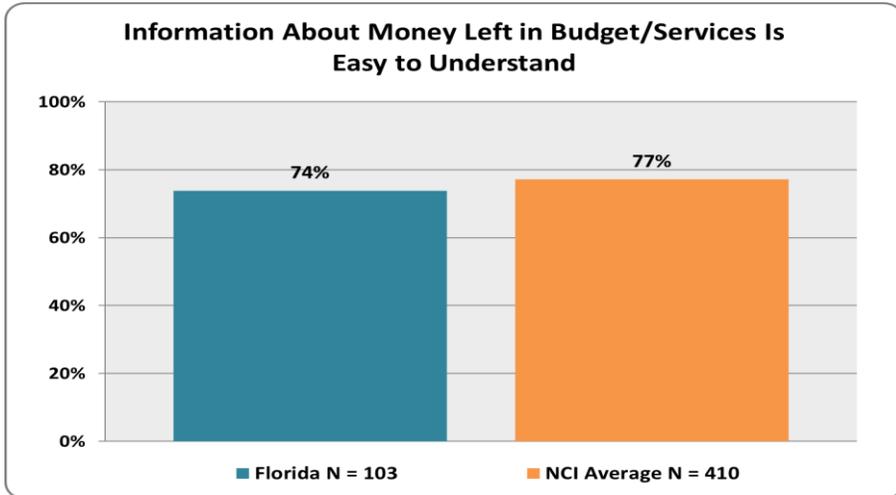
This graph illustrates that among respondents who use self-directed supports and receive information about how much money left in their budget and services, 74% from Florida and 77% across NCI states say the information they receive is easy to understand.

States ranged from 64% to 96%.

Relationships

People have friends and relationships.

GRAPH 62. HAS FRIENDS

Has Friends

76% — Florida N = 864
76% — NCI Average N = 16,249
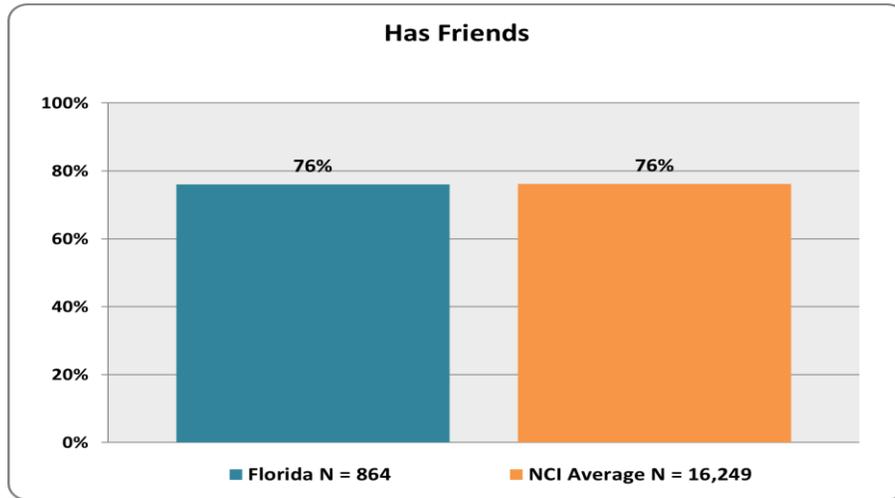
This graph illustrates that 76% of respondents from Florida and 76% across NCI states reported that they have friends other than family or paid staff.

States ranged from 58% to 87%.

GRAPH 63. HAS A BEST FRIEND

Has a Best Friend

80% — Florida N = 848
79% — NCI Average N = 15,794
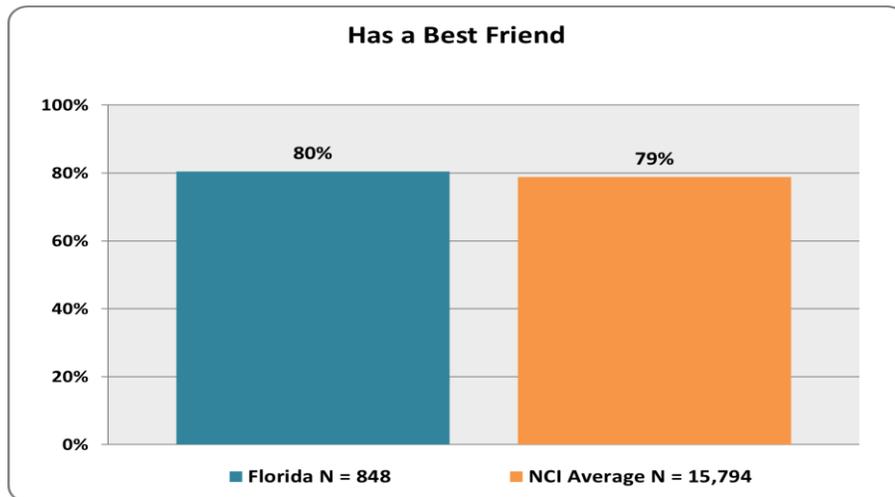
This graph illustrates that 80% of respondents from Florida and 79% across NCI states reported that they have a best friend (who may be family or paid staff).

States ranged from 55% to 92%.

GRAPH 64. CAN SEE FRIENDS

Can See Friends

75% — Florida N = 781

79% — NCI Average N = 14,559
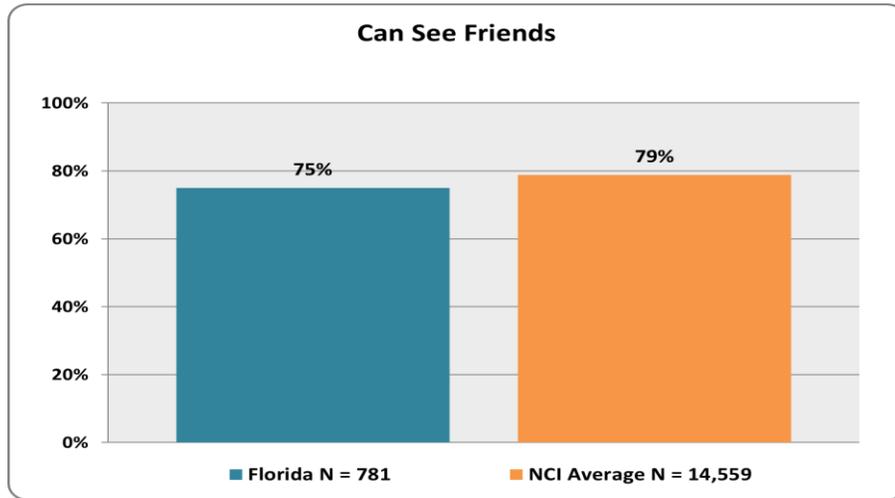
This graph illustrates that 75% of respondents from Florida and 79% across NCI states reported that they can see their friends when they want.

States ranged from 60% to 91%.

GRAPH 65. CAN SEE FAMILY
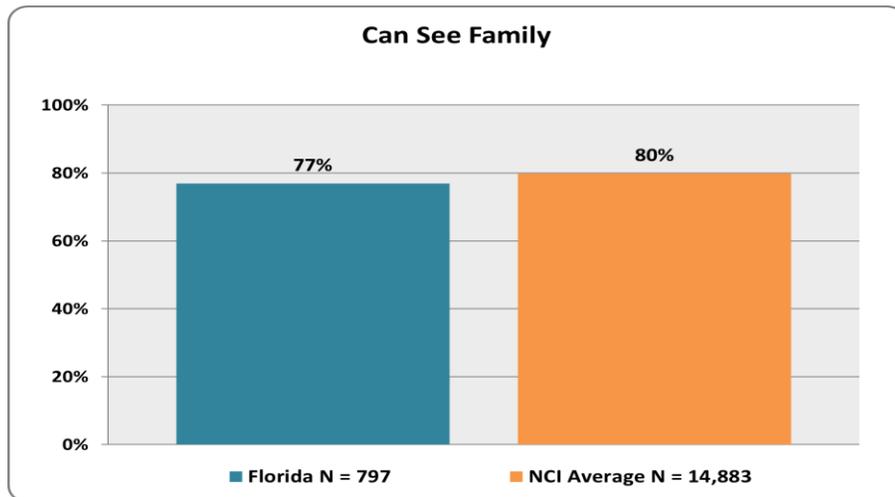
Can See Family

77% — Florida N = 797

80% — NCI Average N = 14,883

This graph illustrates that 77% of respondents from Florida and 80% across NCI states reported that they can see their family when they want.

States ranged from 69% to 92%.

GRAPH 66. FEELS LONELY

Feels Lonely

Florida N = 842 — 37%
NCI Average N = 15,765 — 39%

This graph illustrates that 37% of respondents from Florida and 39% across NCI states reported that they feel lonely at least half the time.

States ranged from 27% to 50%.

GRAPH 67. CAN GO ON A DATE
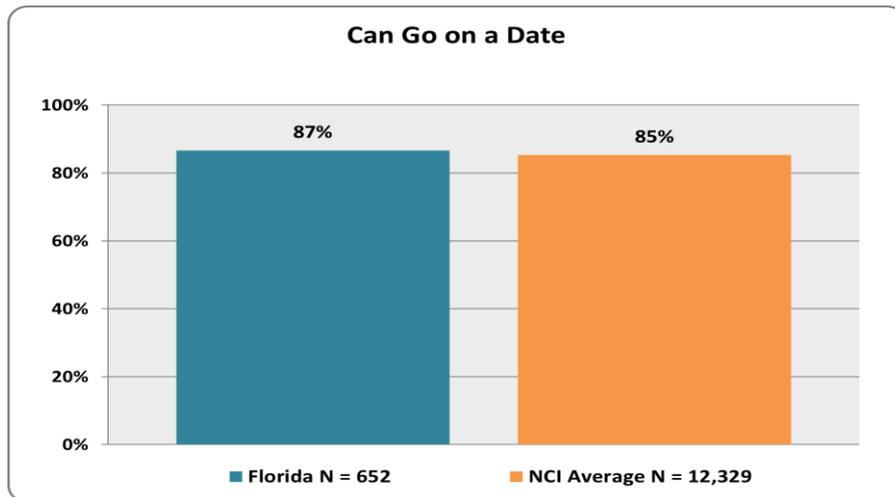
Can Go on a Date

Florida N = 652 — 87%
NCI Average N = 12,329 — 85%

This graph illustrates that 87% of respondents from Florida and 85% across NCI states reported that they can date, are married or can date with some restrictions.

States ranged from 56% to 95%.

GRAPH 68. CAN HELP OTHER PEOPLE
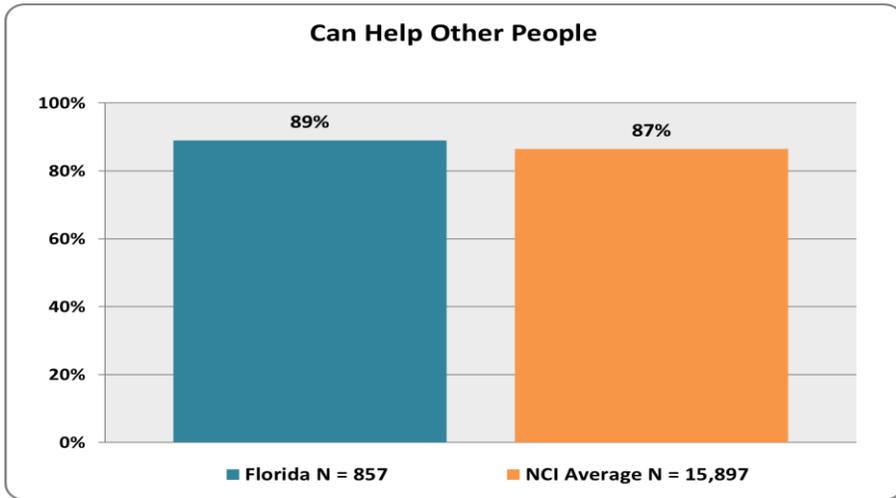
Can Help Other People

This graph illustrates that 89% of respondents from Florida and 87% across NCI states reported that they can help others if they want to.
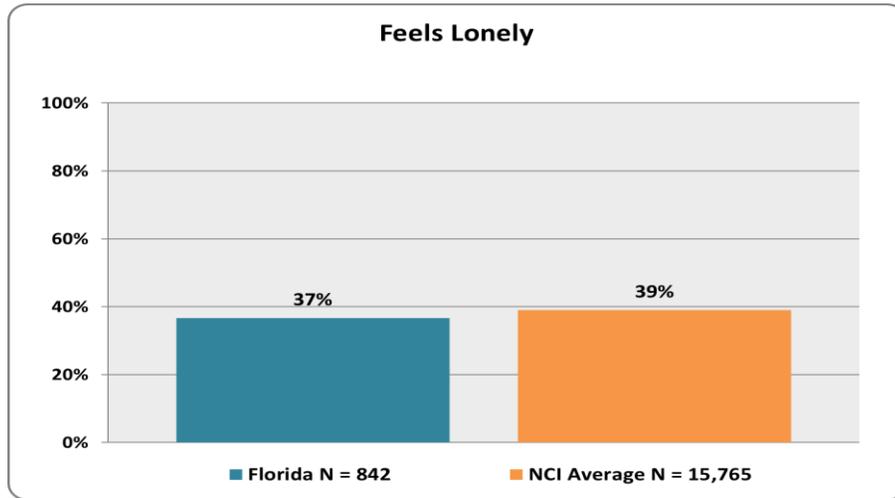
States ranged from 36% to 96%.

Satisfaction

People are satisfied with the services and supports they receive.

GRAPH 69. LIKES HOME

Likes Home

This graph illustrates that 89% of respondents from Florida and 90% across NCI states reported that they like their home.

States ranged from 84% to 96%.

GRAPH 70. WANTS TO LIVE SOMEWHERE ELSE

Wants to Live Somewhere Else
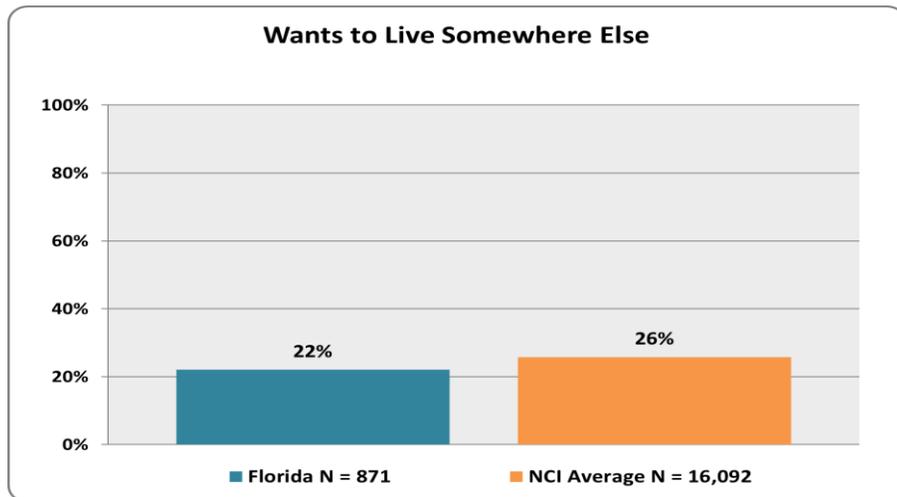
This graph illustrates that 22% of respondents from Florida and 26% across NCI states reported that they want to live somewhere else.

States ranged from 12% to 39%.

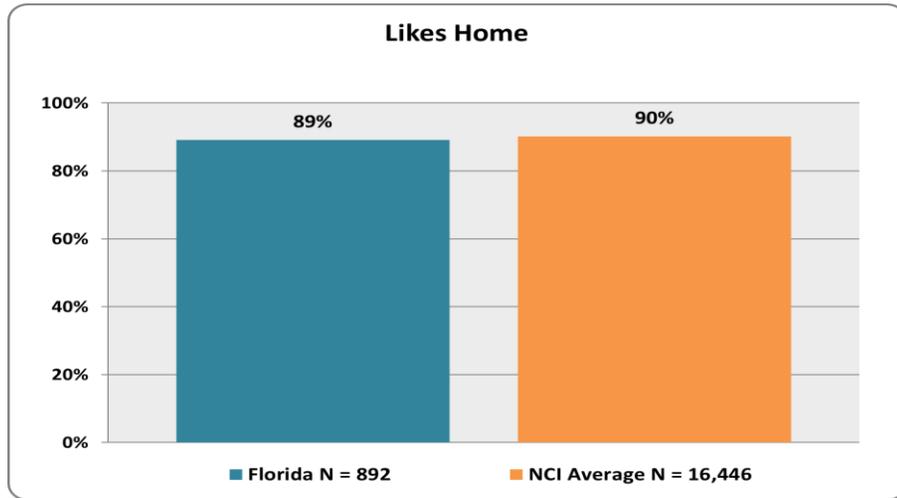**GRAPH 71. TALKS WITH NEIGHBORS**

Talks With Neighbors
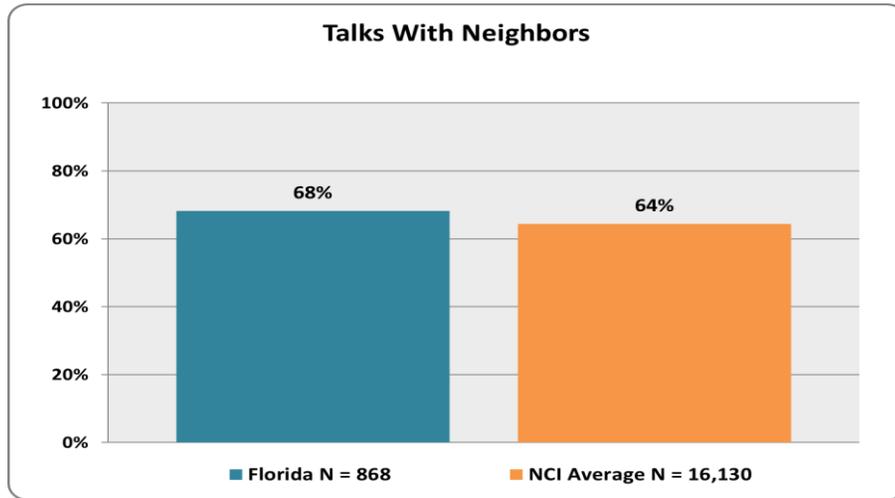
This graph illustrates that 68% of respondents from Florida and 64% across NCI states reported that they talk with their neighbors.

States ranged from 45% to 91%.

GRAPH 72. LIKES PAID COMMUNITY JOB

Likes Paid Community Job
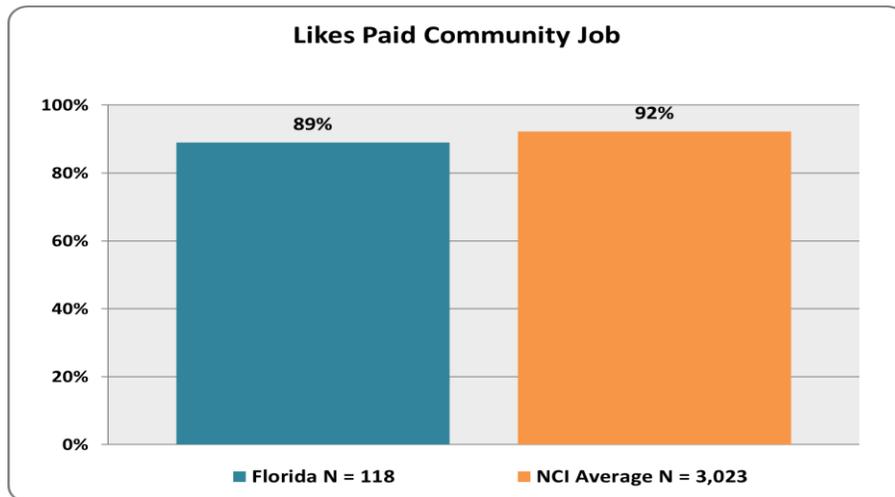
This graph illustrates that among respondents with a paid community job, 89% from Florida and 92% across NCI states reported that they like where they work.

States ranged from 85% to 100%.

GRAPH 73. WANTS TO WORK SOMEWHERE ELSE

Wants to Work Somewhere Else

Florida N = 116: 21%
NCI Average N = 2,976: 30%
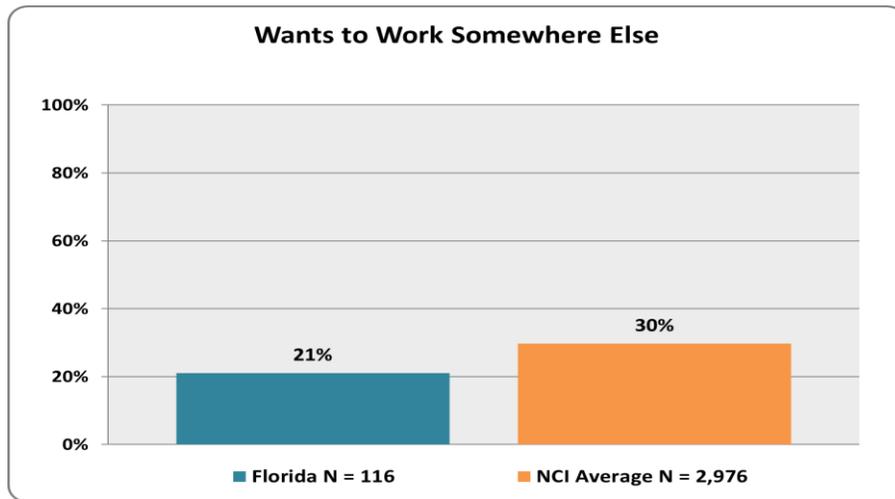
This graph illustrates that among respondents with a paid community job, 21% from Florida and 30% across NCI states reported that they want to work somewhere else.

States ranged from 15% to 45%.

GRAPH 74. LIKES DAY PROGRAM OR REGULAR ACTIVITY

Likes Day Program or Regular Activity

Florida N = 457: 89%
NCI Average N = 10,902: 90%
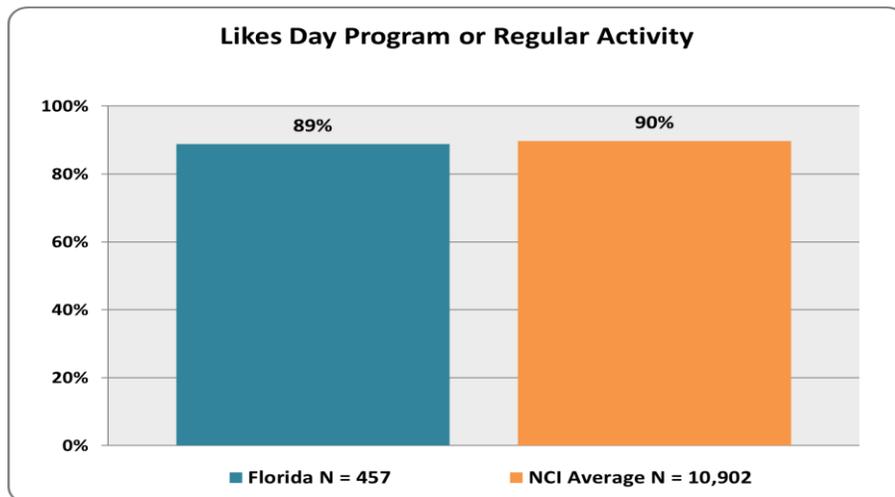
This graph illustrates that 89% from Florida and 90% across NCI states reported that they like their day program or regular activity.

States ranged from 79% to 96%.

GRAPH 75. WANTS TO GO SOMEWHERE ELSE OR DO SOMETHING ELSE DURING THE DAY

Wants to Go Somewhere Else or Do Something Else During the Day

- Florida N = 442: 26%
- NCI Average N = 10,503: 31%
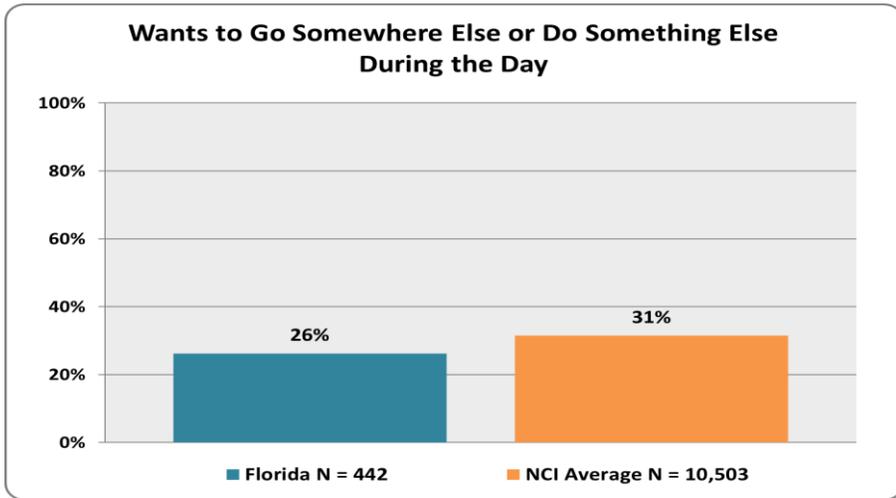
This graph illustrates that 26% from Florida and 31% across NCI states reported that they want to go somewhere else or do something else during the day.

States ranged from 7% to 60%.

Service Coordination

Case Managers/Service Coordinators are accessible, responsive, and support the person's participation in service planning.

GRAPH 76. MET CASE MANAGER/SERVICE COORDINATOR
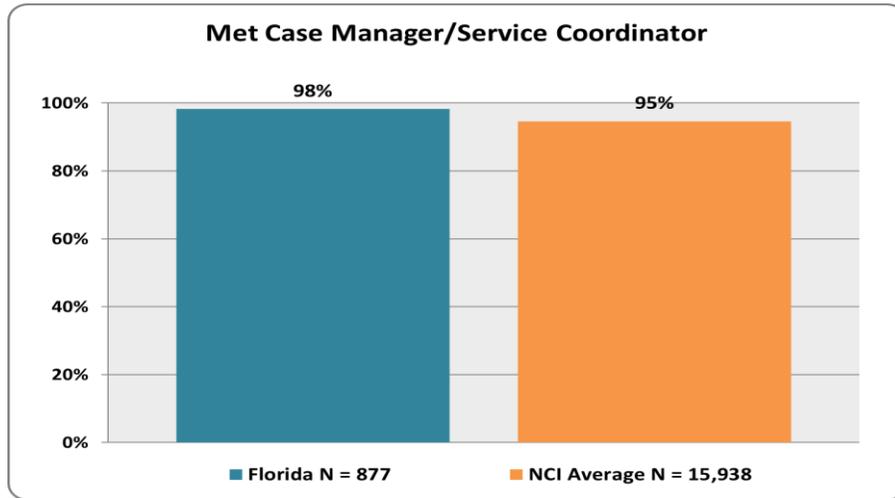
This graph illustrates that 98% of respondents from Florida and 95% across NCI states reported that they met their case manager/service coordinator.

States ranged from 75% to 99%.

GRAPH 77. CASE MANAGER/SERVICE COORDINATOR ASKS WHAT PERSON WANTS
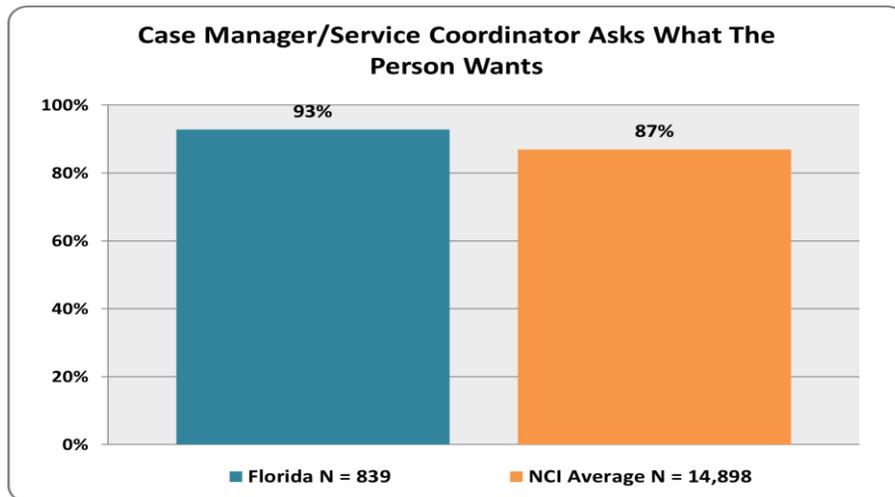
This graph illustrates that 93% of respondents from Florida and 87% across NCI states reported that their case manager/service coordinator asks them what they want.

States ranged from 68% to 97%.

GRAPH 78. CASE MANAGER/SERVICE COORDINATOR HELPS GET WHAT PERSON NEEDS

Case Manager/Service Coordinator Helps The Person Get What They Need

This graph illustrates that 92% of respondents from Florida and 88% across NCI states reported their case manager/service coordinator helps them get what they need.

States ranged from 77% to 97%.

GRAPH 79. CASE MANAGER/SERVICE COORDINATOR CALLS PERSON BACK RIGHT AWAY

Case Manager/Service Coordinator Calls Back Right Away
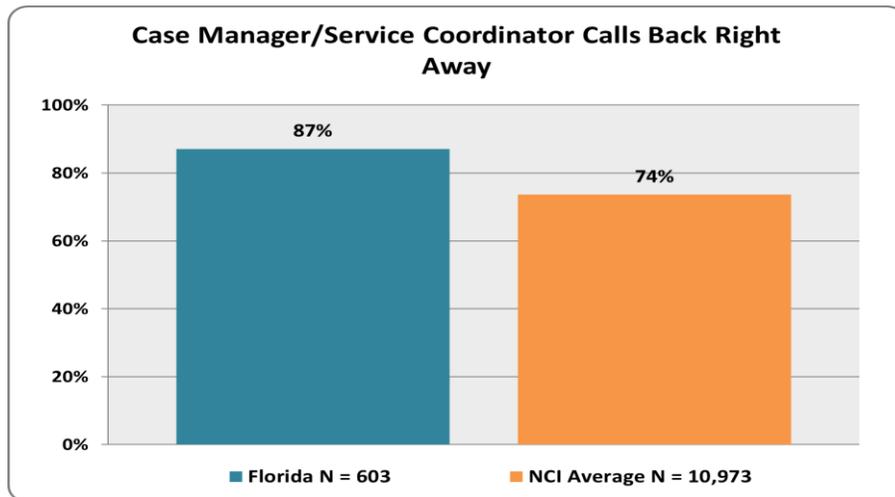
This graph illustrates that 87% of respondents from Florida and 74% across NCI states reported that if they leave a message, their case manager/service coordinator calls them back right away.

States ranged from 47% to 92%.

GRAPH 80. STAFF COME WHEN THEY ARE SUPPOSED TO

Staff Come When They Are Supposed To

Florida N = 766	94%
NCI Average N = 13,796	94%
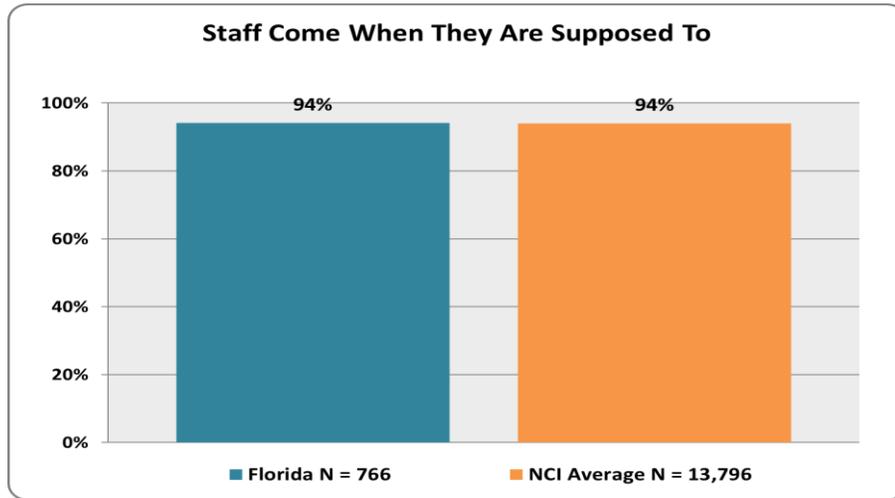
This graph illustrates that 94% of respondents from Florida and 94% across NCI states reported their staff come when they are supposed to.

States ranged from 85% to 99%.

GRAPH 81. HAS HELP NEEDED TO FIX PROBLEMS WITH STAFF
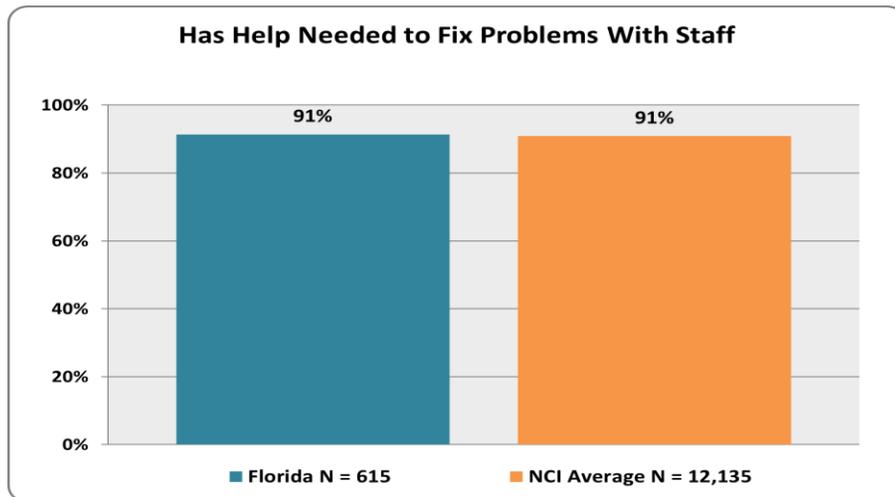
Has Help Needed to Fix Problems With Staff

Florida N = 615	91%
NCI Average N = 12,135	91%

This graph illustrates that 91% of respondents from Florida and 91% across NCI states reported that they get the help they need to work out problems with their staff.

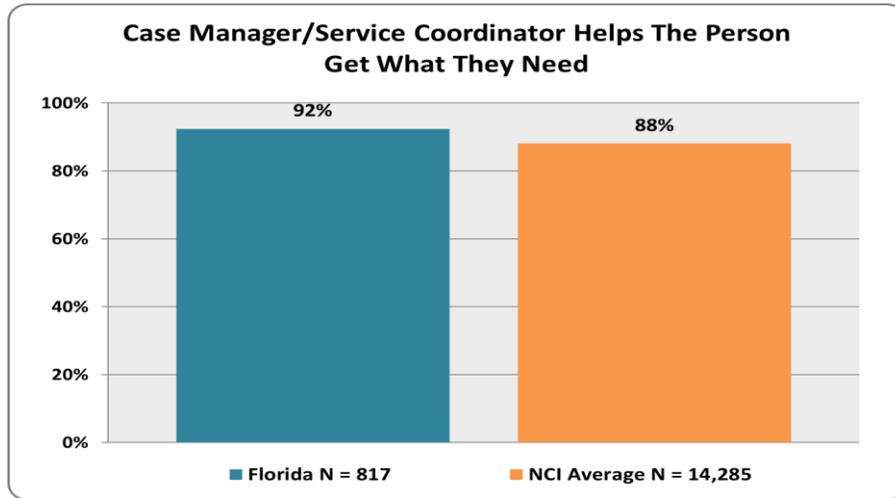States ranged from 83% to 99%.

GRAPH 82. PERSON HELPED MAKE SERVICE PLAN
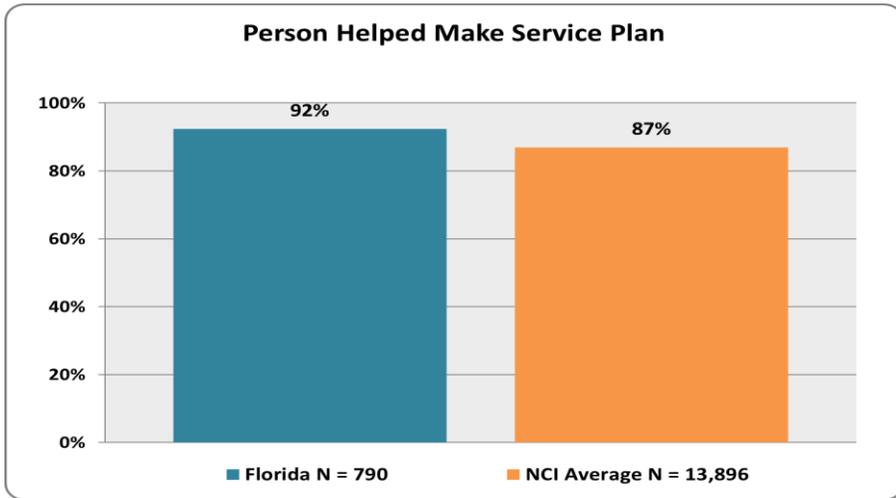
Person Helped Make Service Plan

This graph illustrates that 92% of respondents from Florida and 87% across NCI states reported that they helped make their service plan.

States ranged from 68% to 96%.

Access

Publicly-funded services are readily available to individuals who need and qualify for them.

GRAPH 83. GETS NEEDED SERVICES

Gets Needed Services

Florida N = 1,371 — 71%
NCI Average N = 24,891 — 82%
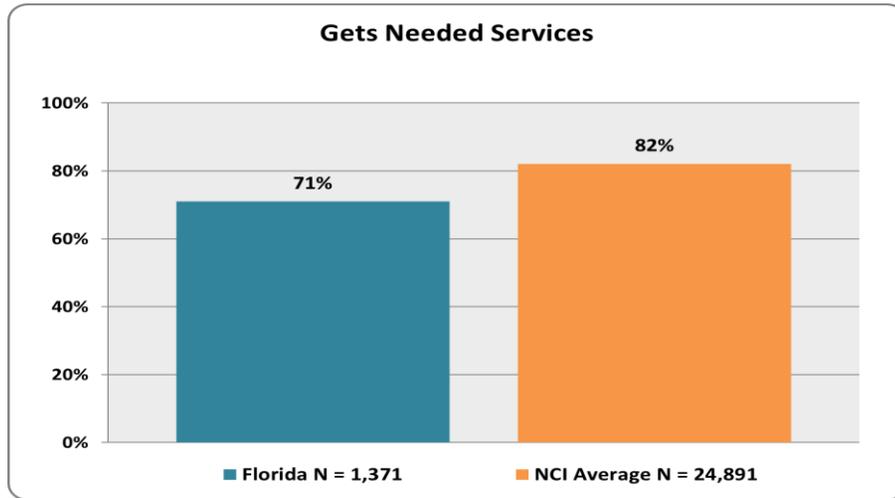
This graph illustrates that 71% of respondents from Florida and 82% across NCI states reported that they get all the services they need.

States ranged from 57% to 94%.

GRAPH 84. STAFF HAVE RIGHT TRAINING TO MEET PERSON'S NEEDS
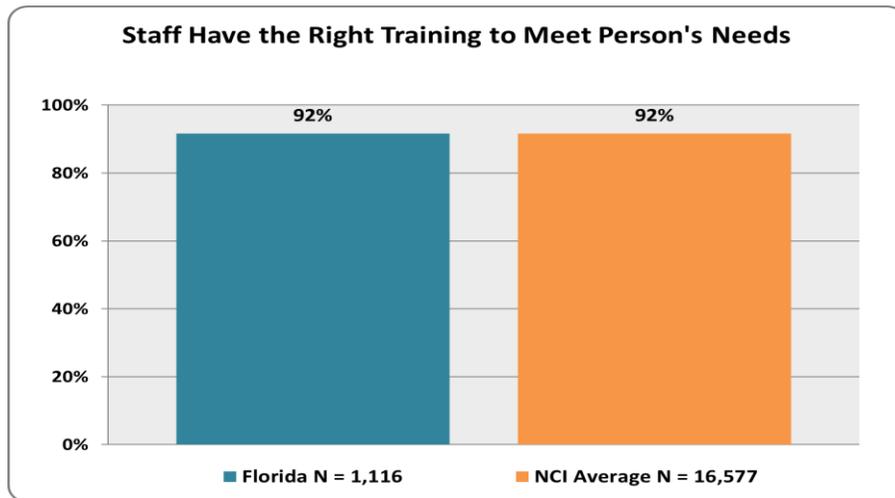
Staff Have the Right Training to Meet Person's Needs

Florida N = 1,116 — 92%
NCI Average N = 16,577 — 92%

This graph illustrates that 92% of respondents from Florida and 92% across NCI states reported their staff have the right training to meet their needs.

States ranged from 82% to 99%.

GRAPH 85. ALWAYS HAS A WAY TO GET PLACES
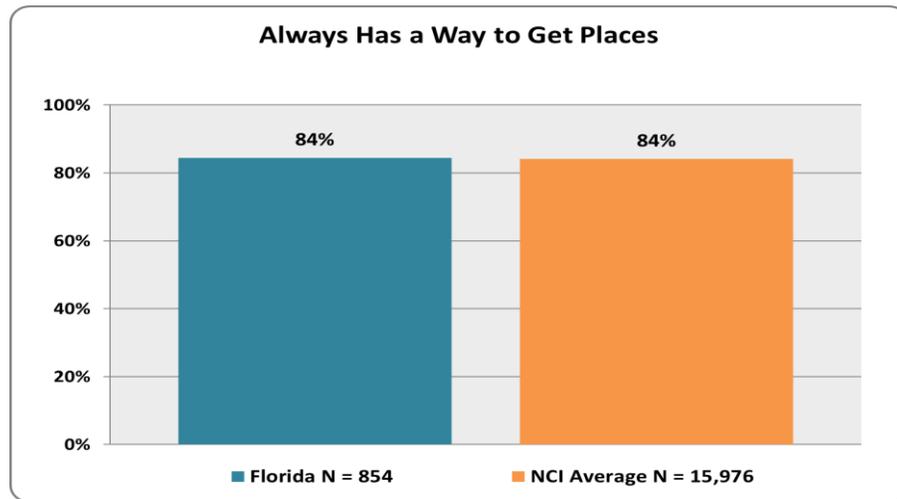
Always Has a Way to Get Places

- Florida N = 854: 84%
- NCI Average N = 15,976: 84%

This graph illustrates that 84% of respondents from Florida and 84% across NCI states reported that they always have a way to get places when they want to go somewhere.

States ranged from 52% to 97%.

GRAPH 86. ADDITIONAL SERVICES NEEDED (1 OF 3)
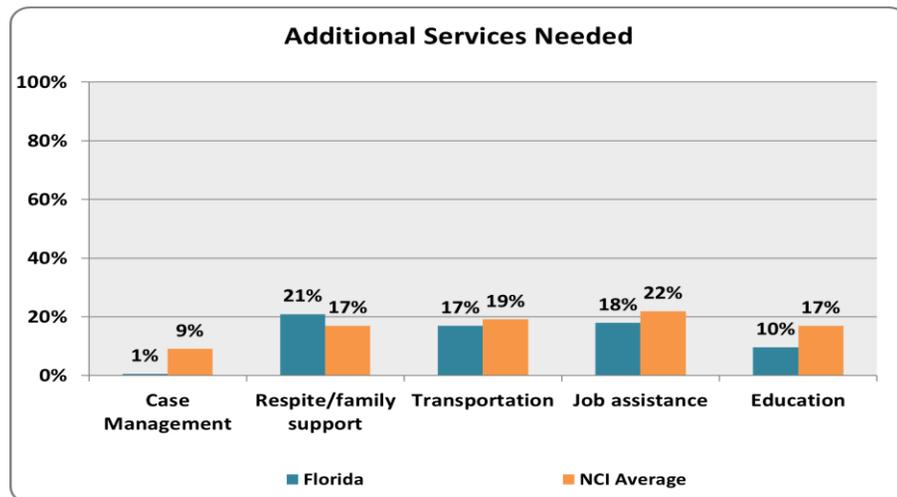
Additional Services Needed

	Florida	NCI Average
Case Management	1%	9%
Respite/family support	21%	17%
Transportation	17%	19%
Job assistance	18%	22%
Education	10%	17%

This chart illustrates the proportion of respondents from Florida and across NCI states need the following services: 1% and 9% case management; 21% and 17% respite or family support, 17% and 19% transportation; 18% and 22% job assistance, 10% and 17 % education.

States ranged from 0% to 48% for case management; 2% to 35% for respite or family support, 0% to 35% for transportation; 0% to 56% for job assistance, 0% to 38% for education.

GRAPH 87. ADDITIONAL SERVICES NEEDED (2 OF 3)
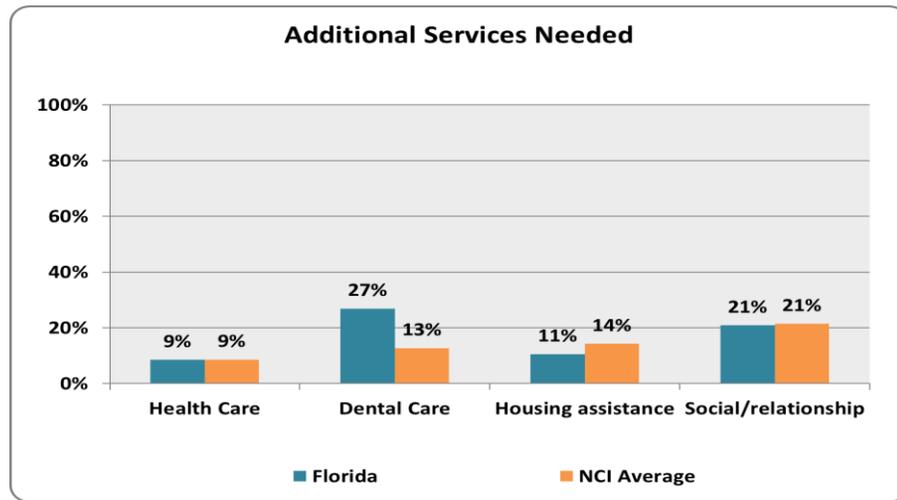
Additional Services Needed

This chart illustrates the proportion of respondents from Florida and across NCI states need the following services: 9% and 9% health care; 27% and 13% dental care; 11% and 14% housing assistance; 21% and 21% social or relationships.

States ranged from 2% to 26% for health care; 0% to 31% for dental care; 3% to 51% for housing assistance; 3% to 47% for social or relationships.

GRAPH 88. ADDITIONAL SERVICES NEEDED (3 OF 3)
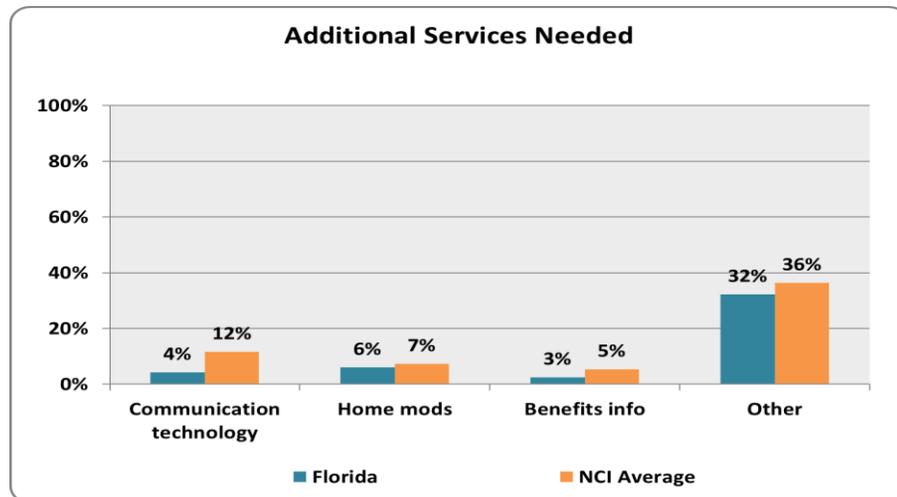
Additional Services Needed

This chart illustrates the proportion of respondents from Florida and across NCI states need the following services: 4% and 12% communication technology; 6% and 7% Home modifications; 3% and 5% information about benefits and 32% and 36% other.

States ranged from 0% to 27% for communication technology; 0% to 23% for home modifications; 0% to 23% for information about benefits; and 7% to 65% for other.

Health

People secure needed health services.

GRAPH 89. HAS A PRIMARY CARE DOCTOR

Has a Primary Care Doctor

	Florida N = 1,408	NCI Average N = 25,359
	98%	98%
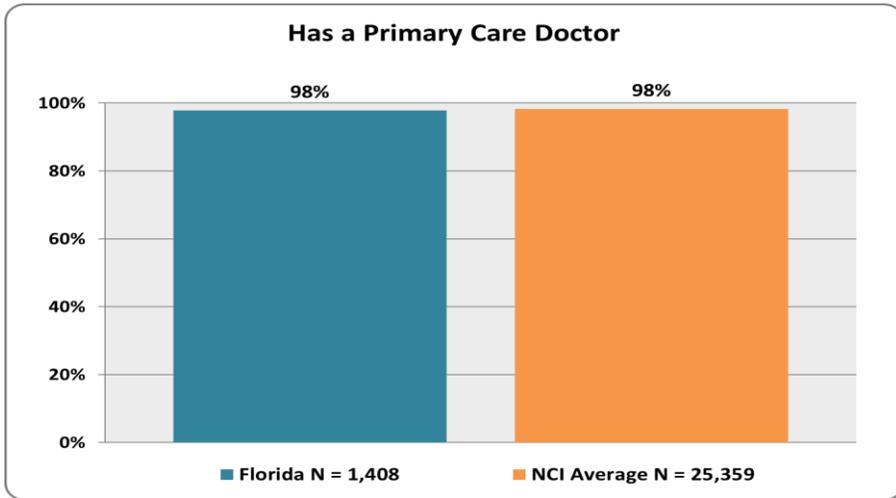
This graph illustrates that 98% of respondents from Florida and 98% across NCI states were reported to have a primary care doctor.

States ranged from 96% to 100%.

GRAPH 90. IN POOR HEALTH

Poor Health

	Florida N = 1,409	NCI Average N = 24,946
	5%	4%
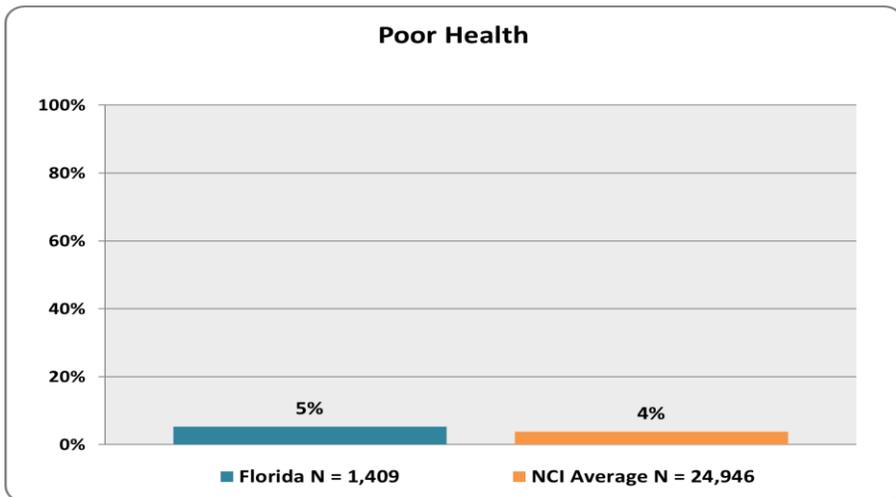
This graph illustrates that 5% of respondents from Florida and 4% across NCI states were reported to be in poor health.

States ranged from 1% to 10%.

GRAPH 91. HAD AN ANNUAL PHYSICAL EXAM (IN THE PAST YEAR)
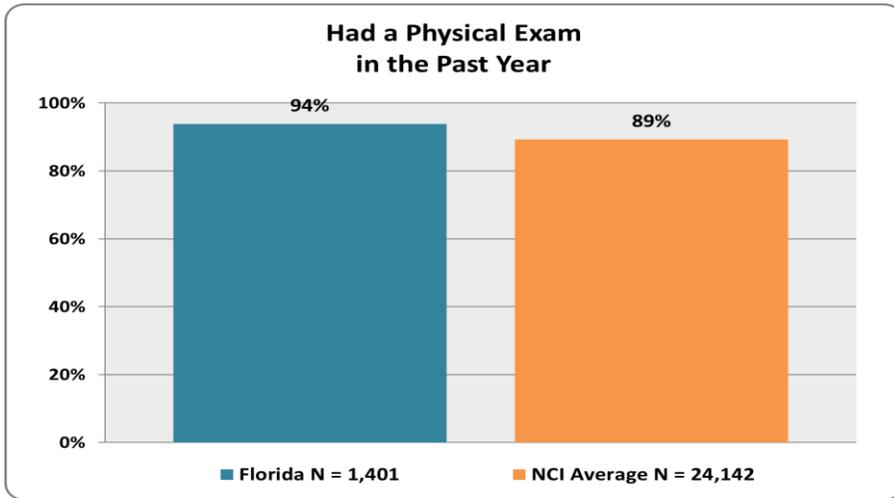
Had a Physical Exam in the Past Year

94% Florida N = 1,401
89% NCI Average N = 24,142

This graph illustrates that 94% of respondents from Florida and 89% across NCI states were reported to have had a physical exam in the past year.

States ranged from 71% to 98%.

GRAPH 92. HAD A DENTAL EXAM (IN THE PAST YEAR)
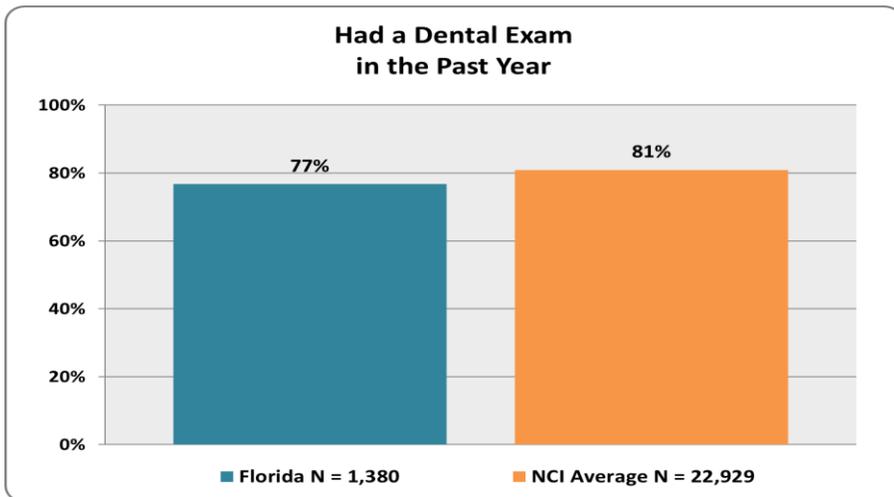
Had a Dental Exam in the Past Year

77% Florida N = 1,380
81% NCI Average N = 22,929

This graph illustrates that 77% of respondents from Florida and 81% across NCI states were reported to have had a dental exam in the past year.

States ranged from 66% to 95%.

GRAPH 93. HAD AN EYE EXAM OR VISION SCREENING (IN THE PAST YEAR)

Had an Eye Exam or Vision Screening in the Past Year

- Florida N = 1,337: 51%
- NCI Average N = 21,312: 59%

This graph illustrates that 51% of respondents from Florida and 59% across NCI states were reported to have had an eye exam or vision screening in the past year.

States ranged from 36% to 76%.

GRAPH 94. HAD A HEARING TEST (IN THE PAST FIVE YEARS)

Had a Hearing Test in the Past Five Years

- Florida N = 1,194: 51%
- NCI Average N = 17,693: 60%

This graph illustrates that 51% of respondents from Florida and 60% across NCI states were reported to have had a hearing test in the past five years.

States ranged from 36% to 95%.

GRAPH 95. HAD A PAP TEST (IN THE PAST THREE YEARS, WOMEN)

**Had a Pap Test
in the Past Three Years, Women**

Florida N = 574 : 57%
NCI Average N = 8,012 : 67%
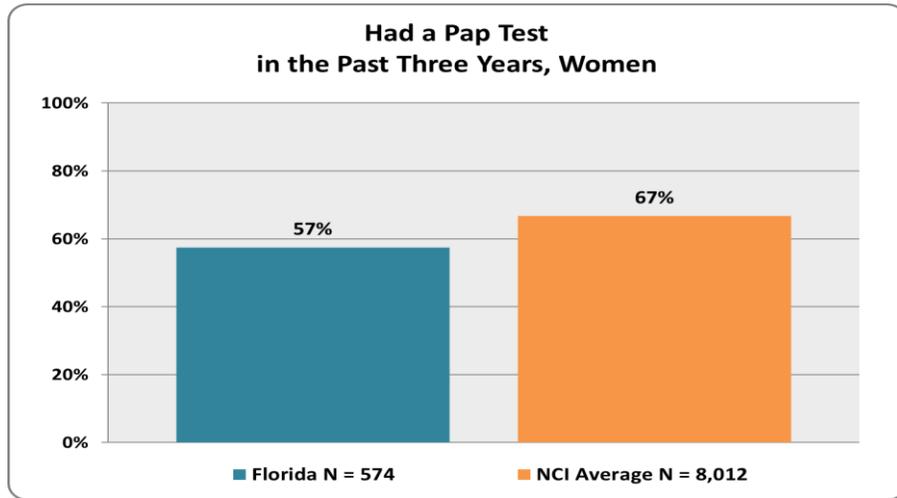
This graph illustrates that among female respondents, 57% from Florida and 67% across NCI states were reported to have had a pap test in the past three years.
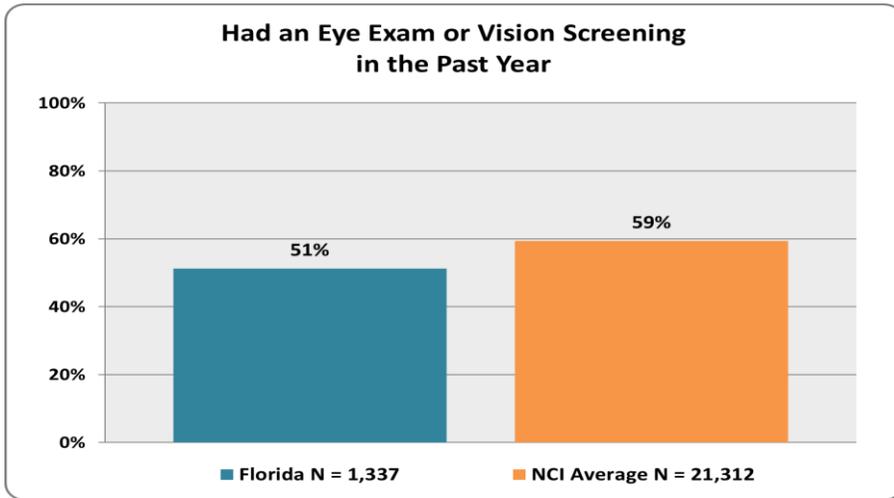
States ranged from 47% to 98%.

GRAPH 96. HAD A MAMMOGRAM (IN THE PAST TWO YEARS, WOMEN 40 AND OVER)

**Had a Mammogram
in the Past Two Years, Women Age 40 and Over**

Florida N = 259 : 74%
NCI Average N = 4,329 : 77%
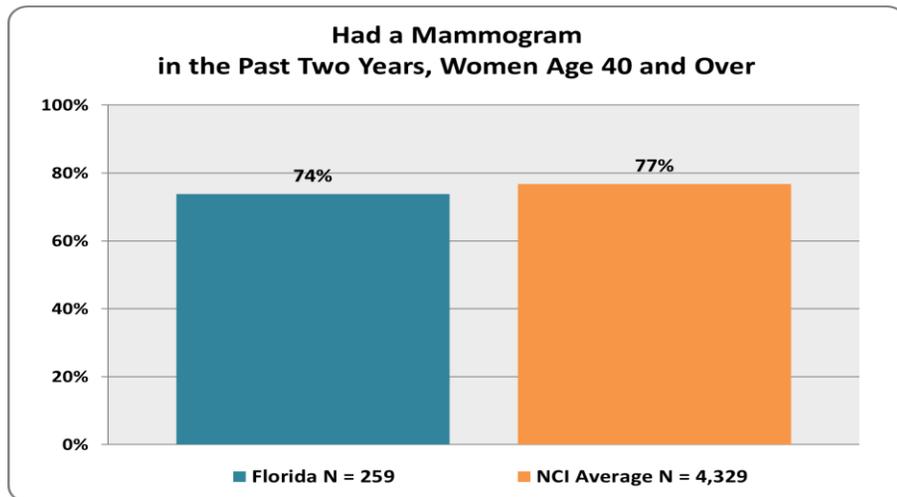
This graph illustrates that among female respondents age 40 and over, 74% from Florida and 77% across NCI states were reported to have had a mammogram in the past two years.

States ranged from 54% to 93%.

GRAPH 97. HAD A COLORECTAL CANCER SCREENING (IN THE PAST YEAR, AGE 50 AND OVER)

Had a Colorectal Cancer Screening in the Past Year, People Age 50 and Over

Florida N = 273	NCI Average N = 4,855
22%	21%
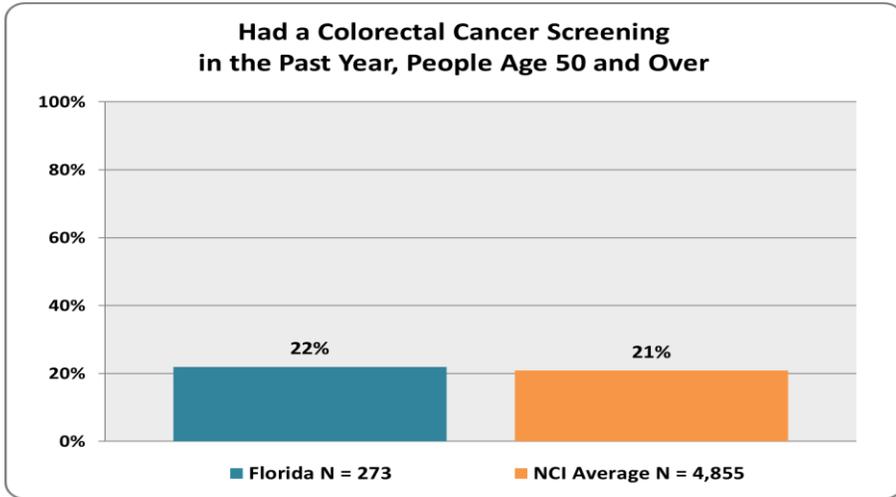
This graph illustrates that among respondents age 50 and older, 22% from Florida and 21% across NCI states were reported to have had a colorectal cancer screening in the past year.

States ranged from 2% to 31%.

GRAPH 98. HAD A FLU VACCINE (IN THE PAST YEAR)

Had a Flu Vaccine in the Past Year

Florida N = 1,317	NCI Average N = 20,880
50%	80%
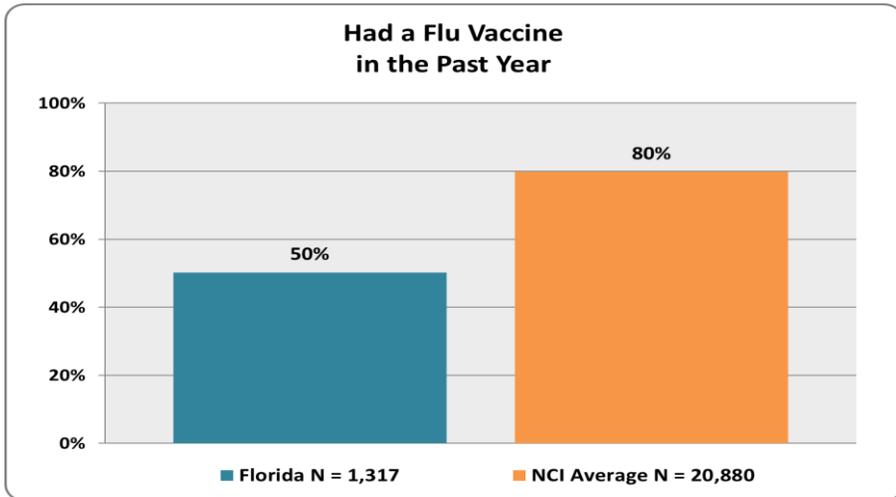
This graph illustrates that 50% of respondents from Florida and 80% across NCI states were reported to have had a flu vaccine in the past year.
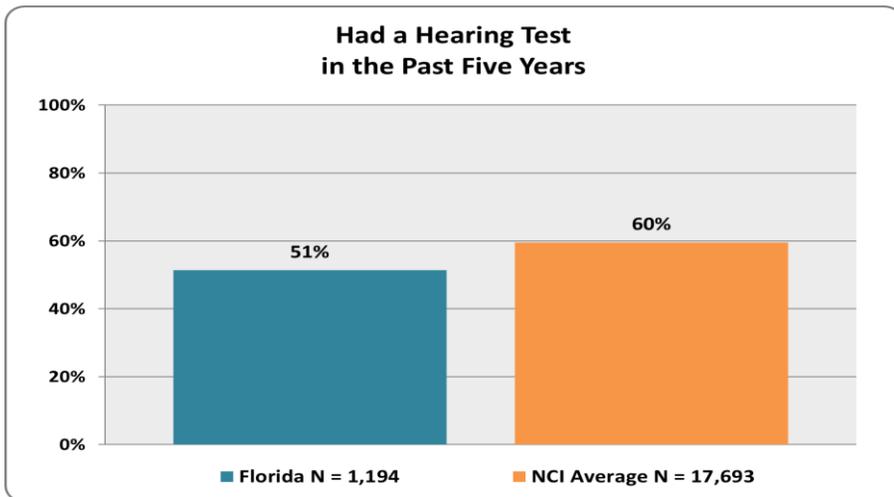
States ranged from 50% to 92%.

**GRAPH 99. HAS EVER BEEN VACCINATED FOR PNEUMONIA**

Has Ever Been Vaccinated for Pneumonia
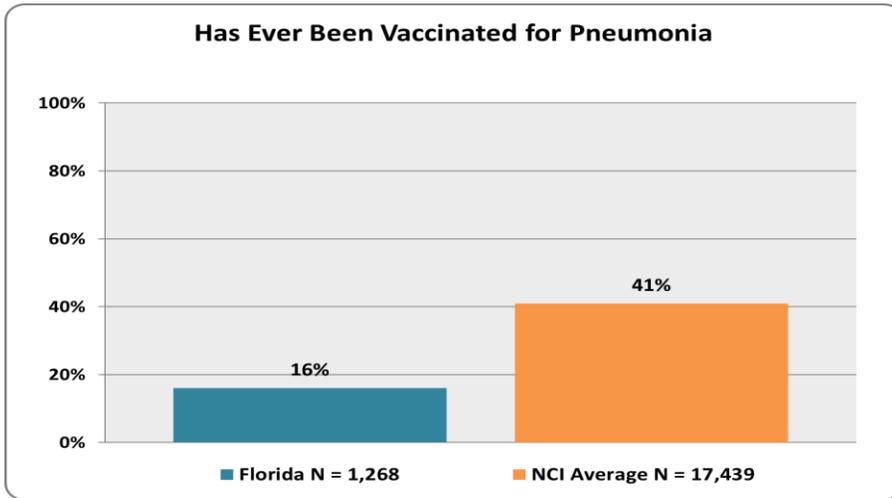
This graph illustrates that 16% of respondents from Florida and 41% across NCI states were reported to have ever had a pneumonia vaccine.

States ranged from 16% to 94%.

Medication

Medications are managed effectively and appropriately.

GRAPH 100. TAKES AT LEAST ONE MEDICATION FOR MOOD DISORDERS, ANXIETY, AND/OR PSYCHOTIC DISORDERS

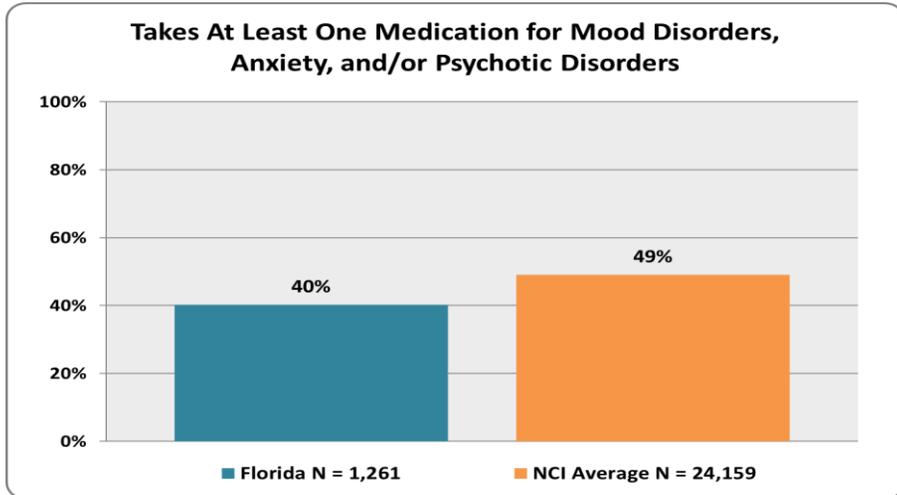**Takes At Least One Medication for Mood Disorders, Anxiety, and/or Psychotic Disorders**

Florida N = 1,261: 40%
NCI Average N = 24,159: 49%

This graph illustrates that 40% of respondents from Florida and 49% across NCI states were reported to take at least one medication for mood disorders, anxiety or psychotic disorders.

States ranged from 21% to 69%.

GRAPH 101. NUMBER OF MEDICATIONS TAKEN TO TREAT FOR MOOD DISORDERS, ANXIETY AND/OR PSYCHOTIC DISORDERS
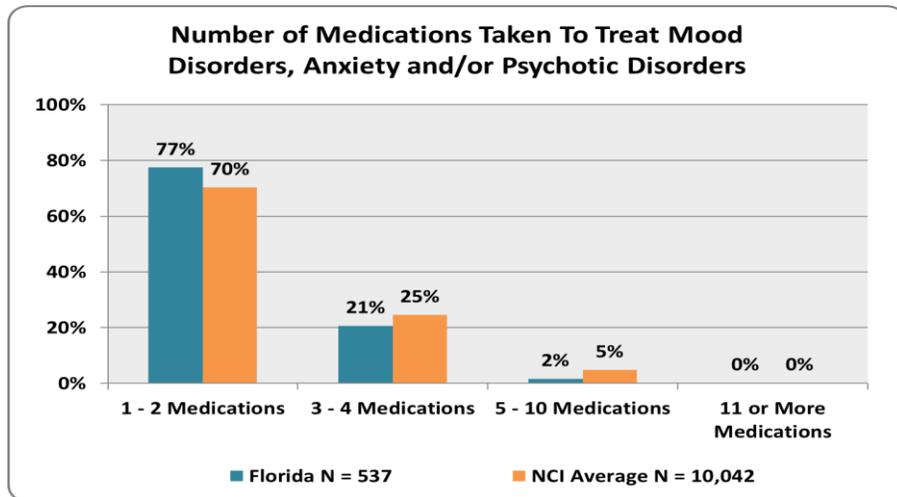
Number of Medications Taken To Treat Mood Disorders, Anxiety and/or Psychotic Disorders

	1 - 2 Medications	3 - 4 Medications	5 - 10 Medications	11 or More Medications
Florida N = 537	77%	21%	2%	0%
NCI Average N = 10,042	70%	25%	5%	0%

This graph illustrates that among respondents from Florida and across NCI states who were reported to take at least one medication for mood disorders, anxiety and/or psychotic disorders, the number of medications taken was 77% and 70% 1-2 medications, 21% and 25% 3-4 medications, 2% and 5% 5-10 medications, and 0% and 0% 11 or more.

States ranged from 54% to 100% 1-2 medications, 0% to 36% 3-4 medications, 0% to 11% 5-10 medications and 0% to 2% 11 or more medications for mood disorders, anxiety and/or psychotic disorders.

GRAPH 102. TAKES AT LEAST ONE MEDICATION FOR BEHAVIOR CHALLENGES

Takes At Least One Medication for Behavior Challenges

- Florida N = 1,363: 21%
- NCI Average N = 24,147: 25%
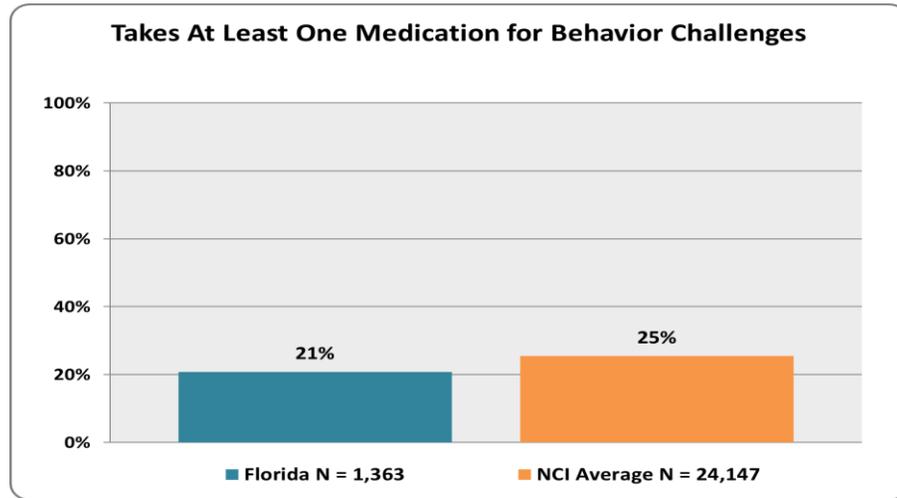
This graph illustrates that 21% of respondents from Florida and 25% across NCI states were reported to take at least one medication for behavior challenges.
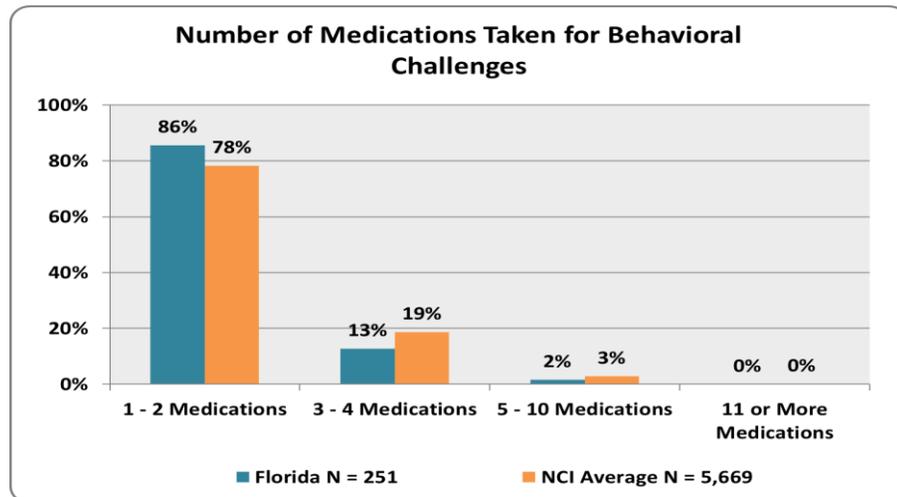
States ranged from 6% to 42%.

GRAPH 103. NUMBER OF MEDICATIONS TAKEN TO TREAT FOR BEHAVIORAL CHALLENGES

Number of Medications Taken for Behavioral Challenges

	Florida N = 251	NCI Average N = 5,669
1 - 2 Medications	86%	78%
3 - 4 Medications	13%	19%
5 - 10 Medications	2%	3%
11 or More Medications	0%	0%

This graph illustrates that among respondents from Florida and across NCI states who were reported to take at least one medication for behavioral challenges, the number of medications taken was 1-2 medications 86% and 78%, 3-4 medications 13% and 19%, 5-10 medications 2% and 3%, and 11 or more medications 0% and 0%.

States ranged from 64% to 97% 1-2 medications, 3% to 31% 3-4 medications, 0% to 8% 5-10 medications and 0% to 2% 11 or more medications for behavioral challenges.

Wellness

People are supported to maintain healthy habits.

GRAPH 104. ENGAGES IN REGULAR, MODERATE PHYSICAL ACTIVITY

**Engages in Regular, Moderate Physical Activity
(30 Minutes a Day, Three Days a Week)**

- 28% Florida N = 1,371
- 23% NCI Average N = 25,293
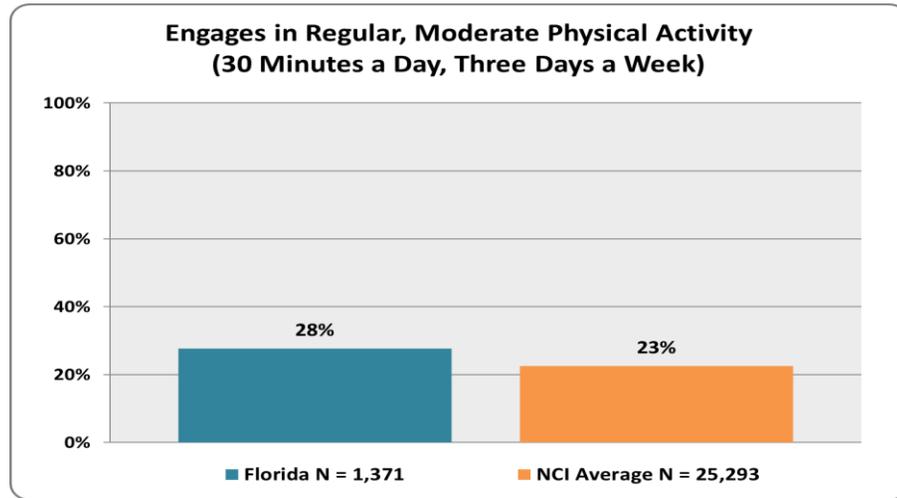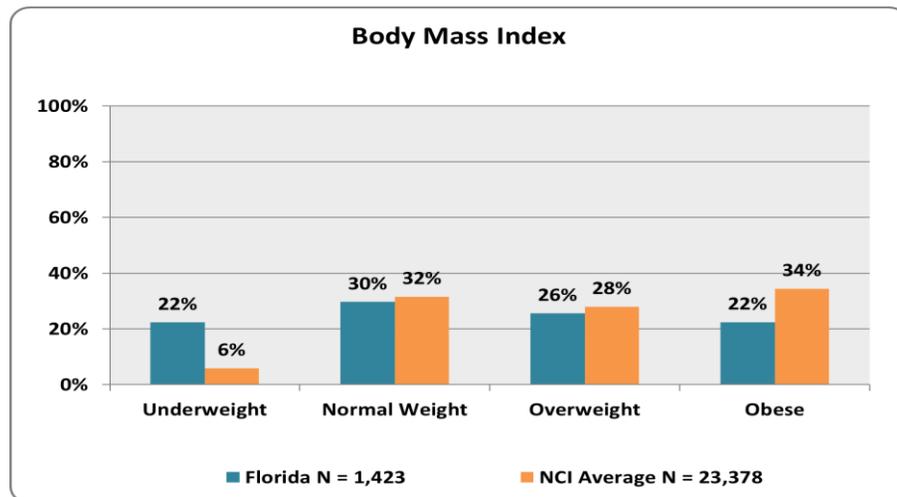
This graph illustrates that 28% of respondents from Florida and 23% across NCI states were reported to engage in moderate physical activity at least 30 minutes a day three days a week.

States ranged from 7% to 37%.

GRAPH 105. BMI (BODY MASS INDEX)

Body Mass Index

Category	Florida	NCI Average
Underweight	22%	6%
Normal Weight	30%	32%
Overweight	26%	28%
Obese	22%	34%

Florida N = 1,423   NCI Average N = 23,378
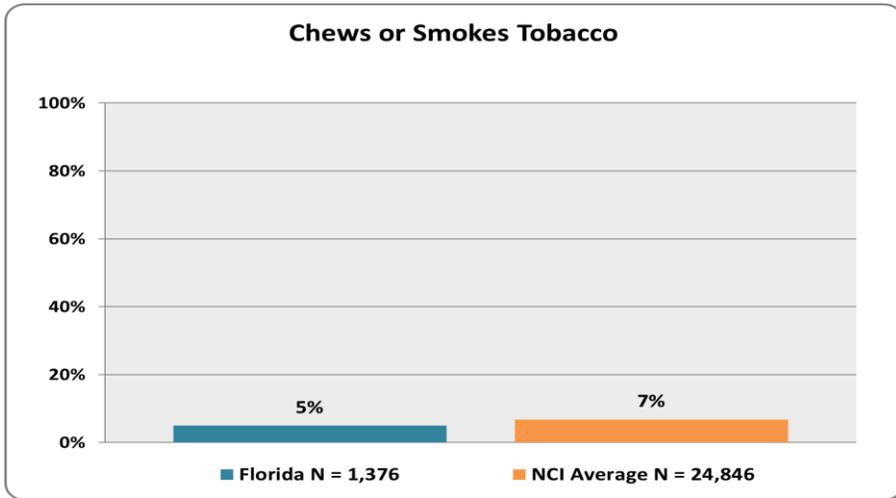
This graph illustrates that respondents from Florida and across NCI states fall into the following BMI categories, respectively: 22% and 6% underweight, 30% and 32% within a normal weight, 26% and 28% overweight, and 22% and 34% obese.

States ranged from 3% to 22% underweight; 23% to 39% normal weight; 23% to 32% overweight; and 22% to 45% obese.

GRAPH 106. CHEWS OR SMOKES TOBACCO

Chews or Smokes Tobacco

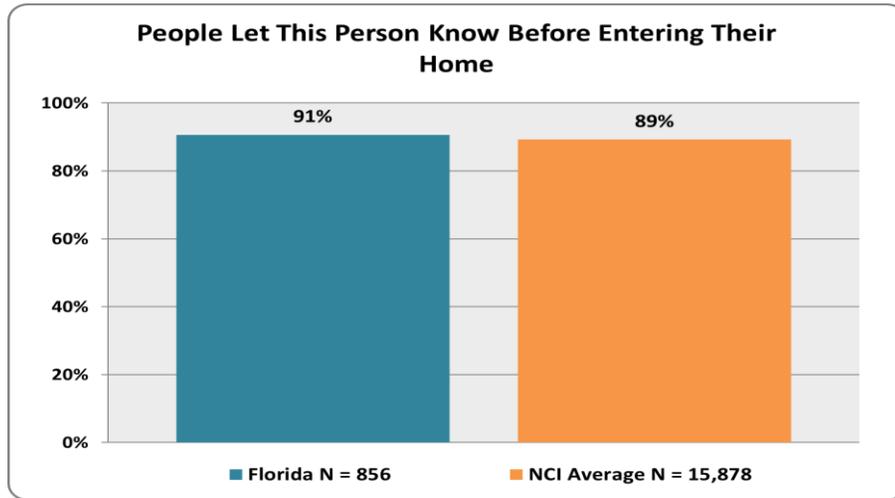Florida N = 1,376   5%
NCI Average N = 24,846   7%

This graph illustrates that 5% of respondents from Florida and 7% across NCI states were reported to chew or smoke tobacco.

States ranged from 0% to 14%.

Respect and Rights

People receive the same respect and protections as others in the community.
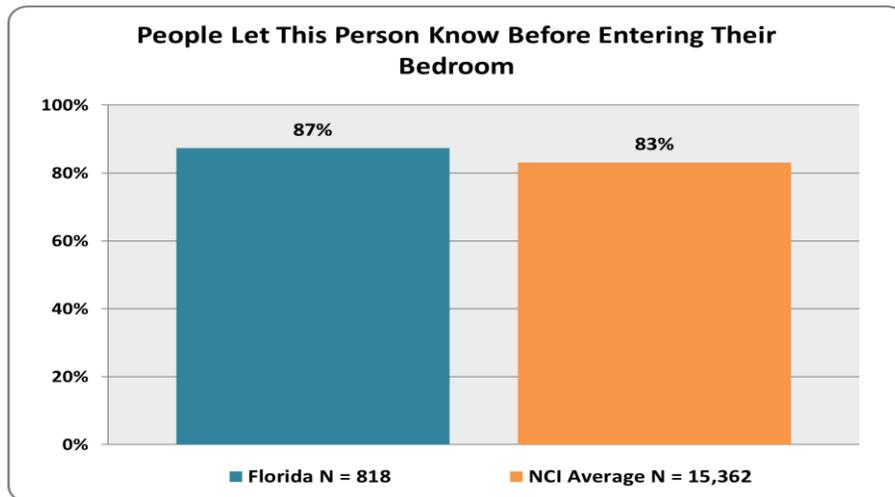
GRAPH 107. PEOPLE LET THIS PERSON KNOW BEOFRE ENTERING THEIR HOME

People Let This Person Know Before Entering Their Home

- Florida N = 856: 91%
- NCI Average N = 15,878: 89%

This graph illustrates that 91% of respondents from Florida and 89% across NCI states reported that people let this person know before entering their home.

States ranged from 75% to 98%.

GRAPH 108. PEOPLE LET THIS PERSON KNOW BEFORE ENTERING THEIR BEDROOM

People Let This Person Know Before Entering Their Bedroom

- Florida N = 818: 87%
- NCI Average N = 15,362: 83%

This graph illustrates that 87% of respondents from Florida and 83% across NCI states reported that people let this person know before entering their bedroom.
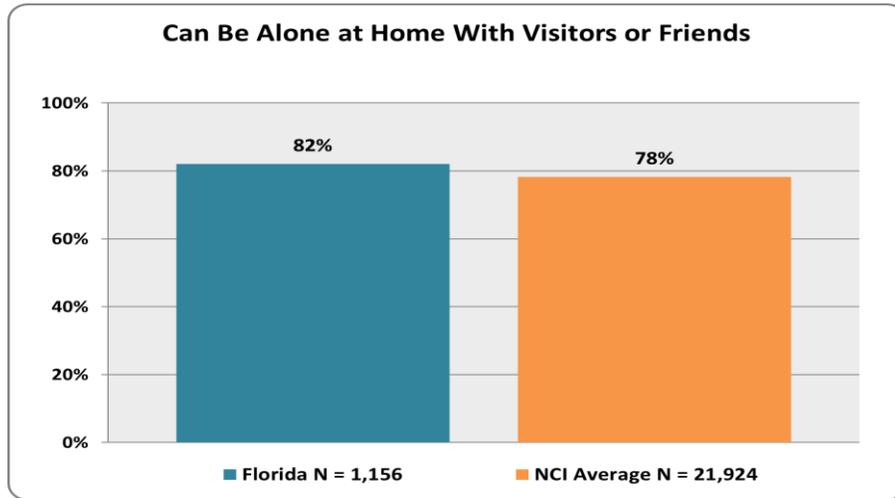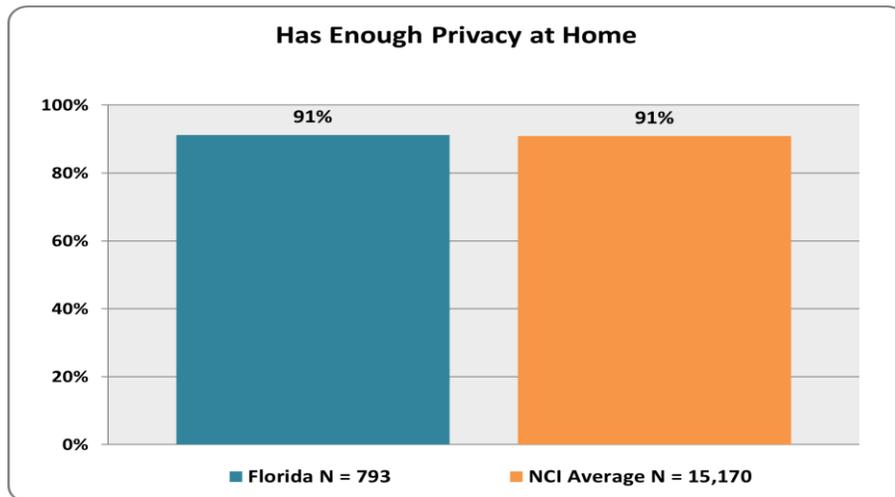
States ranged from 69% to 93%.

GRAPH 109. CAN BE ALONE AT HOME WITH VISITORS OR FRIENDS

Can Be Alone at Home With Visitors or Friends

- Florida N = 1,156: 82%
- NCI Average N = 21,924: 78%

This graph illustrates that 82% of respondents from Florida and 78% across NCI states reported that they could be alone at home with visitors or friends.

States ranged from 63% to 93%.

GRAPH 110. HAS ENOUGH PRIVACY AT HOME

Has Enough Privacy at Home

- Florida N = 793: 91%
- NCI Average N = 15,170: 91%

This graph illustrates that 91% of respondents from Florida and 91% across NCI states reported that they have enough privacy at home.

States ranged from 81% to 98%.

GRAPH 111. MAIL OR EMAIL IS NOT READ BY OTHERS WITHOUT PERMISSION
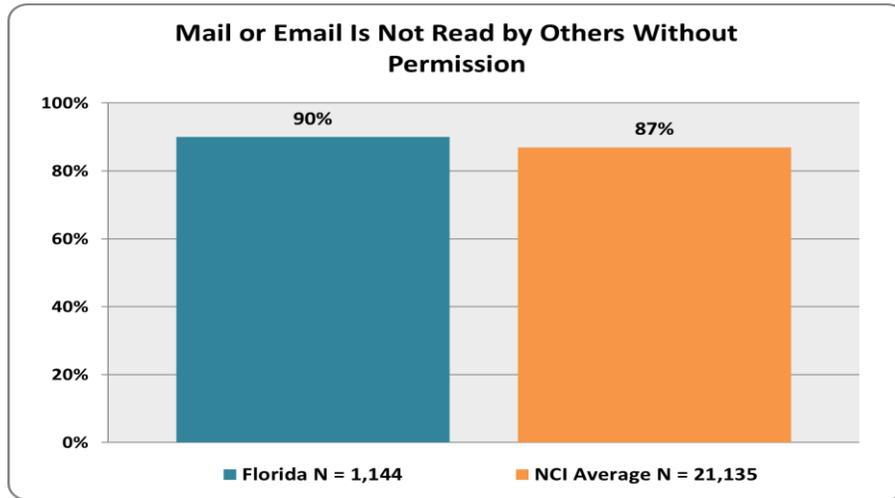
Mail or Email Is Not Read by Others Without Permission

- Florida N = 1,144: 90%
- NCI Average N = 21,135: 87%

This graph illustrates that 90% of respondents from Florida and 87% across NCI states reported others do not read their mail or email without their permission.

States ranged from 59% to 99%.

GRAPH 112. CAN USE PHONE AND INTERNET WITHOUT RESTRICTIONS

Can Use Phone and Internet Without Restrictions

- Florida N = 984: 93%
- NCI Average N = 19,343: 90%
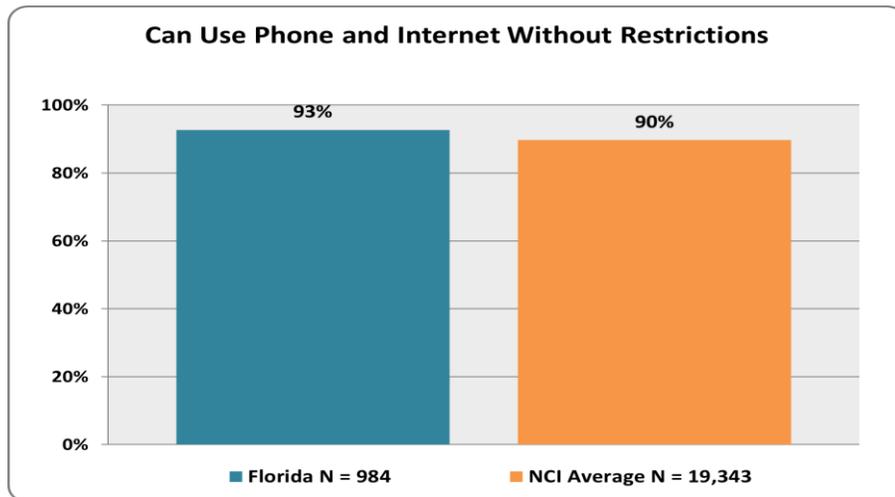
This graph illustrates that 93% of respondents from Florida and 90% across NCI states reported that they can use the phone and Internet without restrictions.

States ranged from 81% to 97%.

GRAPH 113. STAFF TREAT THEM WITH RESPECT
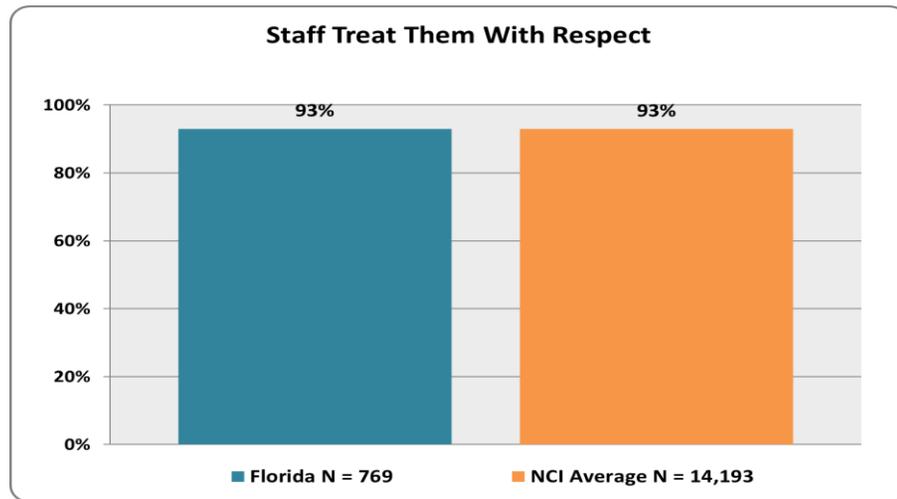
Staff Treat Them With Respect

- 93% Florida N = 769
- 93% NCI Average N = 14,193

This graph illustrates that 93% of respondents from Florida and 93% across NCI states reported that their staff treat them with respect.

States ranged from 86% to 98%.

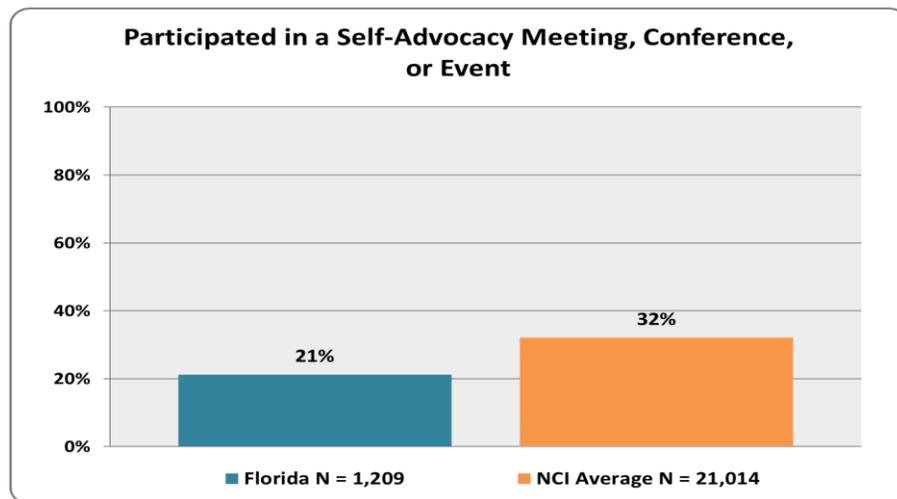**GRAPH 114. PARTICIPATED IN A SELF-ADVOCACY MEETING, CONFERENCE, OR EVENT**

Participated in a Self-Advocacy Meeting, Conference, or Event

- 21% Florida N = 1,209
- 32% NCI Average N = 21,014

This graph illustrates that 21% of respondents from Florida and 32% across NCI states reported that they have participated in a self-advocacy meeting, conference, or event—or were given the opportunity and chose not to.

States ranged from 17% to 54%.

Safety

*People are safe from abuse, neglect, and injury.*

GRAPH 115. NEVER OR RARELY FEEL AFRAID OR SCARED AT HOME
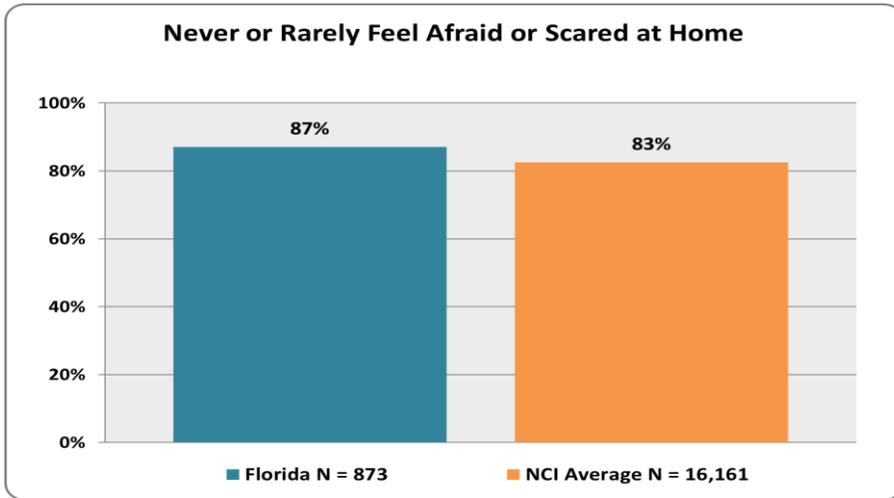
Never or Rarely Feel Afraid or Scared at Home

87%
83%

■ Florida N = 873   ■ NCI Average N = 16,161

This graph illustrates that 87% of respondents from Florida and 83% across NCI states reported that they never or rarely feel afraid or scared in their home.

States ranged from 71% to 96%.

GRAPH 116. NEVER OR RARELY FEEL AFRAID OR SCARED IN NEIGHBORHOOD

Never or Rarely Feel Afraid or Scared in Neighborhood

88%
85%

■ Florida N = 848   ■ NCI Average N = 15,936
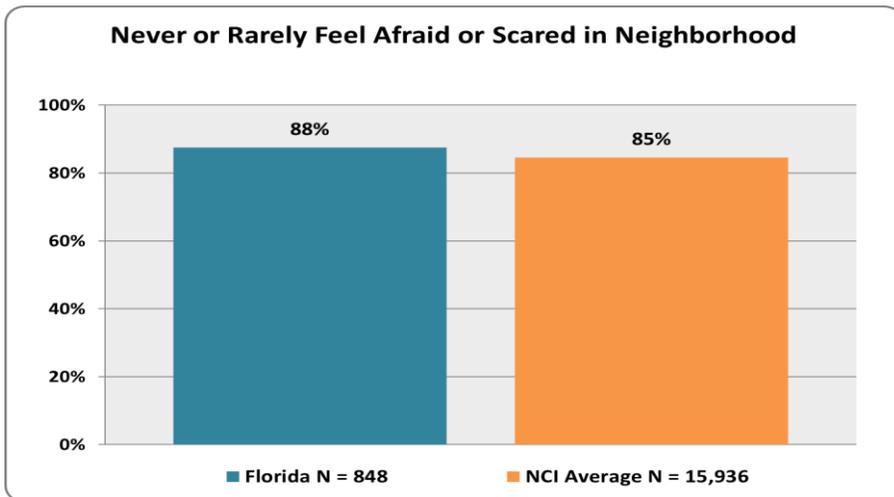
This graph illustrates that 88% of respondents from Florida and 85% across NCI states reported that they never or rarely feel afraid or scared in their neighborhood.
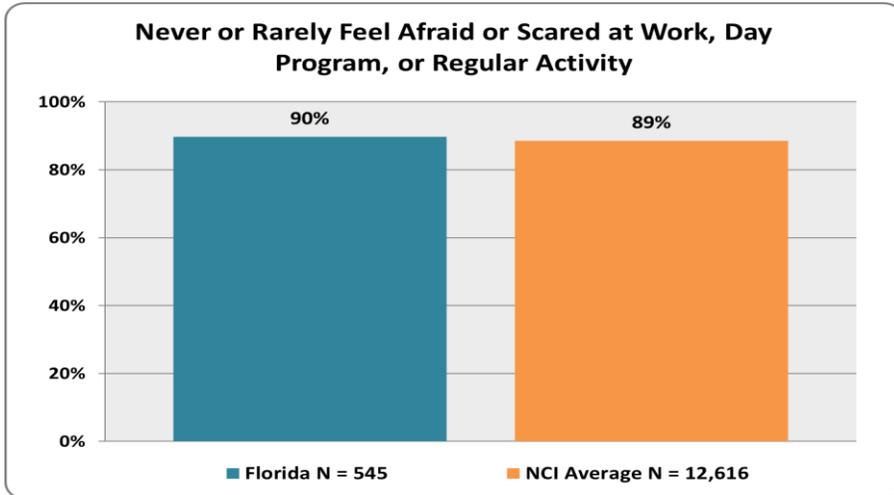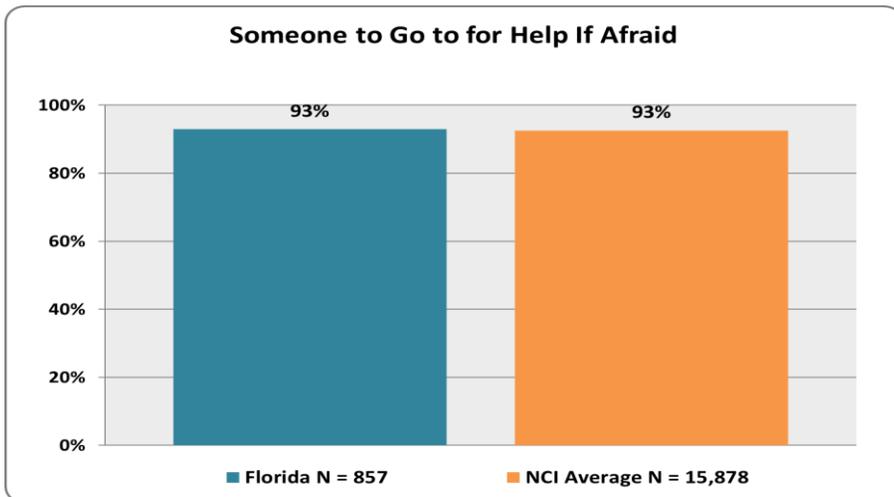
States ranged from 77% to 97%.

GRAPH 117. NEVER OR RARELY FEEL AFRAID OR SCARED AT WORK, DAY PROGRAM OR REGULAR ACTIVITY

Never or Rarely Feel Afraid or Scared at Work, Day Program, or Regular Activity

- Florida: 90%
- NCI Average: 89%

Florida N = 545
NCI Average N = 12,616

This graph illustrates that 90% of respondents from Florida and 89% across NCI states reported that they never or rarely feel afraid or scared at their work, day program, or regular activity.

States ranged from 80% to 98%.

GRAPH 118. SOMEONE TO GO TO FOR HELP IF AFRAID

Someone to Go to for Help If Afraid

- Florida: 93%
- NCI Average: 93%

Florida N = 857
NCI Average N = 15,878

This graph illustrates that 93% of respondents from Florida and 93% across NCI states reported that they have someone to go to for help if they ever feel afraid.

States ranged from 86% to 97%.

Summary

Recommendations/best practices for interpreting results:

- The NCI State Report allows the state to compare its own results against the average across all NCI states reporting for that particular year.
- The NCI State Report will be generated on an annual basis, enabling states to track system-level changes in performance and outcomes over time as well as in relation to the average across all NCI states.

Cautions:

- The data presented in this report are raw data, meaning no statistical testing was performed. The NCI average was derived from an average of all participating states, with weighting applied to the large CA sample. For more information on the weights used for the California sample, and for individual state-to-state comparisons, please refer to the 2014-15 NCI Adult Consumer Survey Report, which is posted on the NCI website (http://www.nationalcoreindicators.org).
- A few of these charts show results for questions that had a small number of survey responses (e.g., questions on self-directed supports). These should be interpreted with particular caution, since the response averages may be influenced by a small number of responses.

To review additional NCI reports, visit http://www.nationalcoreindicators.org.

For further information regarding this State Report, please contact the National Core Indicators Director at HSRI, Alixe Bonardi at abonardi@hsri.org