

Consumer Outcomes

Phase IX Final Report
Fiscal Year 2006-2007 Data



NATIONAL CORE INDICATORS

A Collaboration of the
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Services and Human Services Research Institute

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I. Organization of Report

This document serves as the **final** report for the consumer outcomes portion of **Phase IX (2006-2007)** National Core Indicators (NCI) data collection. All consumer survey data submitted between **July 2006** and **June 2007** are included in this report. **A total of 19 states plus the local DD authority in Orange County, CA (RCOC) are included in this final report.**

The report is organized as follows:

INTRODUCTION -- Gives a brief overview of NCI activities to date, and presents the core indicators measured with the Consumer Survey.

CONSUMER SURVEY -- Briefly describes the development and structure of the survey instrument.¹

METHODS -- Describes the protocol for administering NCI consumer surveys, including sampling criteria, administration guidelines, and interviewer training procedures.

DATA ANALYSIS -- Explains the statistical methods used to analyze the consumer survey data, including an explanation of how certain outcomes are “adjusted” for the purposes of making comparisons across states.

RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS -- Presents aggregate and state-by-state results of demographic information used for outcome adjustment.

RESULTS: CORE INDICATOR COMPARISONS ACROSS STATES -- Presents aggregate and state-by-state results for each question.

APPENDICES -- Include additional analysis information, services and supports received, and detailed item-by-item results.

¹ For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to test for consistency of responses, please see the NCI Phase II Technical Report.

II. Introduction

Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

NCI Phase I began in January 1997. In August 1997, the Phase I Steering Committee selected a "candidate" set of 61 performance/outcome indicators in order to test their utility/feasibility. Six states agreed to conduct a field test of these indicators, including administering the NCI consumer and family surveys and compiling other data. Field test data were transmitted to NCI staff during the summer of 1998. The results were compiled, analyzed and reported to participating states in September 1998.

NCI Phase II was launched in January 1999. Phase II data collection wrapped up in June 2000 and set the stage for continuation and further expansion of the NCI. During Phase II, the Phase I indicators were revised, and data collection tools and methods were improved. The Version 2.0 indicator set consisted of 60 performance and outcome indicators. Going forward, NCI expanded its scope to include services for children with developmental disabilities and their families, continued to develop and refine the indicators, and recruited additional states to participate in the collaboration. Phase II data are considered baseline NCI data. Phase II technical reports and other selected documents are available online at www.hsri.org/nci.

Twelve states (AZ, CT, KY, MA, MN, NE, NC, PA, RI, VA, VT, WA) participated in Phase II. Four additional states joined during the following year (DE, IA, MT, UT), and seven states joined in 2001 (AL, HI, IL, IN, OK, WV, WY). Virginia, Minnesota, Montana, Illinois, and Utah are currently on hiatus. South Dakota, South Carolina, and Maine signed on in 2002. Arkansas, Georgia, New Mexico, and Texas joined in 2005. Since last year's report, New Jersey, Louisiana and New York have joined and Missouri has rejoined, thus bringing the total to 27 participating states plus Orange County, CA. State participation in NCI is entirely voluntary. For a complete list of NCI states, visit www.hsri.org/nci.

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2006-2007 and their corresponding survey item(s).

Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2006 – 2007

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-16	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-19	The proportion of people who have had a physical exam in the past year.
BI-20	The proportion of women who have had an OB/GYN exam in the past year.
BI-21	The proportion of people who have had a routine dental exam in the past six months.
BI-22-24	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-31	The proportion of people who are exercising self-determination with regard to the services they receive.
Q1	The proportion of people who are satisfied with their job or day program.
Q2, Q7	The proportion of people indicating that most support staff treat them with respect.
Q3	The proportion of people satisfied with where they live.
Q4	The proportion of people who report satisfaction with the amount of privacy they have.
Q5, Q6	The proportion of people who report that they feel safe in their home and neighborhood.
Q8, Q9, Q46-Q48	The proportion of people whose basic rights are respected by others.
Q11	The proportion of people who have friends and caring relationships with people other than support staff and family members.

Q10	The proportion of people who have a close friend, someone they can talk to about personal things.
Q12, Q14	The proportion of people who are able to see their families and friends when they want.
Q13	The proportion of people who feel lonely.
Q15	The proportion of people who know their service coordinators.
Q17	The proportion of people reporting that service coordinators help them get what they need.
Q16	The proportion of people who report that their service coordinators asked about their preferences.
Q18	The proportion of people who have an advocate or someone who speaks on their behalf.
Q19, Q20	The proportion of people reporting that they received support to learn or do something new in the past year.
Q21	The proportion of people who are satisfied with their personal lives.
Q22	The proportion of people who report having adequate transportation when they want to go somewhere.
Q23, Q24	The proportion of people who control their own budgets.
Q28-Q33	The proportion of people who participate in everyday integrated activities in their communities.
Q34	The proportion of people who exercise or play integrated sports
Q35, Q37- Q41, Q43, Q45	The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, case manager, support staff or providers, and social activities.
Q44	The proportion of people reporting that they choose what to buy with their own spending money.
Q36, Q42	The proportion of people who report having been provided options about where to live and work.
Q49	The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
Q50	The rate at which people report that "needed" services were not available.

III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and an interviewer feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form also was used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager. [Note: Individual identifying information was excluded from data submitted to HSRI.]
- THE BACKGROUND INFORMATION SECTION requests data that would most likely be found in agency records or information systems. In some states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview.
- SECTION I of the survey, which concerns questions aimed at obtaining expressions of satisfaction and opinions from each individual, may be completed only through a direct interview with the individual; proxy responses are not acceptable.
- SECTION II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate is asked to answer.
- The last page of the survey is the INTERVIEWER FEEDBACK SHEET. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.
- Note: The DAY/VOCATIONAL/EDUCATIONAL SUPPLEMENT is an optional add-on to the survey instrument. These data are generally collected at the same time the background information section is completed. **These data and results will be included in a separate report.**

Note on Self-Determination Questions

The current survey includes items related to self-determination in the background section (BI-31 through BI-36) and two questions about knowledge of individual budgets in Section I of the direct

interview (Q23-Q24). These indicators are not included in this report due to inconsistencies in data collection. These questions are currently being evaluated and considered for revision.

IV. Methods

Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on specific criteria described below.

The total number of surveys administered in **Phase IX** was **12,193**. Section I is administered only to **the person receiving services**. A person's responses are excluded if any of the following criteria are met:

- ◆ The consumer responded to less than half of the questions in Section I.
- ◆ The interviewer recorded that the person did not understand the questions being asked
- ◆ The interviewer recorded that the person gave inconsistent responses.

After excluding incomplete and inconsistent responses, the number of valid respondents to Section I = **8,300**. Overall, **68.1%** (8,300/12,193) of consumers in the total sample were able to respond to Section I of the direct interview. The “**%Valid Answers To Section I**” column in Table 2 indicates the percentage of consumers who were able to respond to Section I, by state. Section I response rates by state ranged from 33.3% to 89.0%. The median response rate to Section I was 68.5%.

Section II allows multiple respondents. The “**% Consumer Respondents Section II**” column in Table 2 indicates that a consumer was **one of the respondents** to Section II. Other informants (e.g., family, friend, support worker) may have provided answers to some of the questions. In the final analysis, if a respondent is excluded from Section I, his or her responses are also excluded from Section II, *if* the respondent is the only one to provide answers for Section II (without any proxies). Otherwise, **all responses to questions in Section II are included in the analysis**, regardless of how many questions were answered. Thus, the consumer response rate to Section I may be lower than the response rate to Section II due to stricter criteria for including Section I responses. The number of valid responses to Section II = **11,692**. Out of the total responses to Section II, **66.7%** included consumer responses. The total response rate (proxies included) to Section II was **95.9%**.

Sampling

The goal of each state was to conduct a minimum of 400 interviews. Each state is asked to conduct a random sample of individuals over age 18 who are receiving at least one service, besides case management. Most states draw an over-sample to account for refusals. Some states did not complete 400 interviews, and others exceeded this goal. A sample size of 400 allows valid comparisons across states with a 95% confidence level. Those that did not complete 400 are also included in this report; however, readers are cautioned to take sample sizes into consideration when comparing results across states. Table 2 presents the number of surveys completed and response rates to each section, by state.

Table 2. Valid Number of Surveys and Response Rates by State

<i>State</i>	<i>%Valid Answers to Section 1</i>	<i>%Consumer Responses to Section 2</i>	<i>Final Sample Size (N)</i>	<i>% of Total Sample Size (N)</i>
AL	70.7	75.0	403	3.3
AR	79.9	75.6	299	2.5
CT	61.6	54.5	409	3.4
DE	46.5	45.9	185	1.5
GA	78.4	62.6	398	3.3
HI	55.6	60.8	401	3.3
IN	89.0	91.1	1266	10.4
KY	74.8	74.1	436	3.6
ME	71.2	68.3	597	4.9
NC	64.2	68.4	614	5.0
OK	45.4	36.2	403	3.3
PA	71.9	69.5	1393	11.4
RCOC	71.2	73.7	605	5.0
RI	74.4	75.1	414	3.4
SC	82.6	75.4	518	4.2
TX	64.2	64.1	2175	17.8
VT ²	33.3	33.3	460	3.8
WA	66.2	59.7	506	4.1
WV	48.1	45.8	308	2.5
WY	61.3	61.5	403	3.3
Total	68.1	66.7	12193	100.0

Administration

Most participating states used the basic survey tool developed by the project. Vermont and Pennsylvania have integrated NCI items in their own statewide survey tools. States used a variety of types of surveyors, including: consumers and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid volunteers. All of the above methods were acceptable and no major differences were

² The Vermont Consumer Survey was originally developed in 1995 by Susan Culbert, Ph.D. and Sara Buchard, Ph.D. of the University of Vermont. In recent years this tool has been adapted to align with the NCI Consumer Survey. There are some differences in sampling and survey methods used in Vermont. For example, Vermont only allows the interview to be completed by individuals receiving supports. Surrogate responses are not accepted. For those individuals who do not complete the survey for any reason, demographic information only is collected. Vermont's sample included a total of 460 individuals, 153 who validly responded to the survey and 307 for whom demographic information only was collected. The response rate of 33.3% reported here is calculated by dividing the number of survey respondents (153) by the total number of individuals in the sample (460).

noted in terms of using different types of interviewers. The only stipulation was that if case managers are used, they do not interview consumers on their own caseload³.

Training

“Train-the-trainer” sessions were provided to the lead agencies from each state. These trainings were conducted by conference call or occasionally on-site. The first part of the training reviewed the survey tool in detail, question by question. The second part reviewed general interviewing techniques. The participants, or “trainers” from each state, then conducted training with the actual interviewers. NCI provided a packet of standardized materials (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) to be used at these in-state training sessions.

V. Data Analysis

NCI data management and analysis is coordinated by Human Services Research Institute (HSRI). Data is entered by each state, and files are submitted to HSRI for analysis. All data files received are reviewed for completeness and compliance with standard NCI formats. The data files are cleaned and merged, and invalid responses are eliminated. An outcome adjustment procedure is performed on selected outcomes. See Appendix A for specific rules used to recode, collapse, and adjust outcome variables.

Outcome Adjustment

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This method effectively “levels the playing field” across states. It is necessary to perform this analysis because a state that has a broad eligibility definition (i.e., serves people with autism, brain injury, or other developmental disability) will probably have a sample that looks slightly different from a state that only serves people diagnosed with mental retardation/intellectual disability (MR/ID).

Only those indicators that are likely to be affected by individual characteristics are adjusted; the rest are not adjusted. For example, a person who has limited mobility and frequent seizures might be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or has contact with his or her service coordinator. The individual characteristics used as adjustment variables are: age, gender, legal status, level of MR/ID, other diagnoses (mental illness/psychiatric diagnosis, autism, cerebral palsy, brain injury, neurological disorder), mobility, frequency of seizures, frequency of medical care, primary means of expression, support to prevent self-injury, support to prevent disruptive behavior, hearing and vision⁴.

³ The State of Maine is transitioning from a previously established Quality of Life survey process to the NCI survey process. The interviewers are assigned differently and may include individuals’ case managers or provider staff.

⁴ The following items were not included in the outcome adjustment procedure this year due to missing data in a number of states: other diagnosis categories “physical disability” and “other.”

VI. Results: Demographic Characteristics of Respondents

First, we present descriptive information about the sample of respondents. Nineteen states and Orange County, CA administered the consumer survey in 2006-2007 and together collected background information on a total of 12,193 individuals⁵. The participating states represented are: AL, AR, CT, DE, GA, HI, IN, KY, ME, NC, OK, PA, RCOC (Regional Center- Orange County), RI, SC, TX, VT, WA, WV and WY. Respondent characteristics are summarized in the following tables.

Table 3. Gender

State	%Male	%Female	N
AL	60.0	40.0	403
AR	56.4	43.6	298
CT	53.3	46.7	407
DE	51.9	48.1	185
GA	57.9	42.1	387
HI	52.4	47.6	401
IN	54.4	45.6	1265
KY	52.5	47.5	436
ME	52.3	47.7	597
NC	56.6	43.4	611
OK	62.3	37.7	403
PA	53.9	46.1	1383
RCOC	53.2	46.8	605
RI	54.8	45.2	414
SC	55.8	44.2	518
TX	55.7	44.3	2175
VT	52.4	47.6	460
WA	56.5	43.5	503
WV	56.8	43.2	308
WY	52.6	47.4	403
Total	55.0	45.0	12162

⁵ Note: This figure includes cases submitted with background information only; the actual number of completed surveys is smaller.

Table 4. Race

State	%American Indian or Alaska Native	%Asian	%Black or African American	%Pacific Islander	%White	%Other race not listed	%Two or more races	%Don't Know	N
AL	0.0	0.0	31.8	0.2	67.7	0.0	0.0	0.2	403
AR	0.3	0.3	22.1	0.0	76.5	0.0	0.7	0.0	298
CT	0.7	0.0	11.2	0.0	80.2	5.9	0.5	1.5	409
DE	0.0	0.5	20.0	0.0	77.8	1.1	0.5	0.0	185
GA	0.0	0.3	41.8	0.0	55.9	1.0	1.0	0.0	395
HI	0.5	50.6	1.7	14.0	19.0	4.2	10.0	0.0	401
IN	0.3	0.5	7.2	0.2	91.1	0.6	0.0	0.1	1264
KY	0.2	0.0	9.9	0.0	89.0	0.9	0.0	0.0	436
NC	0.8	0.5	36.7	0.0	61.0	0.8	0.2	0.0	607
OK	6.7	0.2	10.2	0.0	79.7	2.0	0.7	0.5	403
PA	0.4	0.4	5.0	0.1	91.9	1.2	0.3	0.8	1385
RCOC	0.2	6.1	1.7	0.2	61.5	30.2	0.0	0.2	605
RI	1.2	0.7	4.6	0.5	87.4	3.1	0.7	1.7	414
SC	0.4	0.4	47.3	0.0	50.7	1.2	0.0	0.0	503
TX	0.1	0.5 ⁶	15.9	0.0	58.4	24.1	0.0	1.0	2175
VT	0.7	0.7	0.9	0.0	92.2	0.7	0.4	4.6	460
WA	2.0	2.6	3.6	0.8	87.4	2.6	0.6	0.4	501
WV	0.6	1.0	3.6	0.0	92.2	1.0	1.6	0.0	308
WY	3.0	0.2	0.7	0.0	95.5	0.2	0.2	0.0	402
Total	0.7	2.5	13.5	0.6	74.1	7.2	0.6	0.6	11554

⁶ Texas does not differentiate between Asian and Pacific Islander. Since Asians account for a much larger proportion of Texas's population, Asians and Pacific Islanders are both reported under Asians.

Table 5. Ethnicity

<i>State</i>	<i>%Non-Hispanic</i>	<i>% Hispanic</i>	<i>% Don't Know</i>	<i>N</i>
AL	98.0	2.0	0.0	403
AR	99.3	0.7	0.0	299
CT	89.4	9.1	1.5	406
DE	98.4	1.6	0.0	185
GA	98.6	0.8	0.5	366
HI	95.3	4.2	0.5	401
IN	98.6	1.2	0.2	1266
KY	97.5	1.6	0.9	435
NC	98.8	0.7	0.5	579
OK	98.5	1.5	0.0	403
PA	96.8	1.7	1.5	1379
RCOC	71.1	27.8	1.2	605
RI	94.0	3.6	2.4	414
SC	95.9	1.2	2.9	518
TX	76.1	22.9	1.0	2175
VT	96.5	0.2	3.3	460
WA	95.1	3.0	2.0	506
WV	97.1	1.0	1.9	308
WY	98.3	1.7	0.0	403
Total	91.6	7.3	1.1	11511

Table 6. Level of MR

<i>State</i>	<i>% No MR label</i>	<i>% Mild</i>	<i>% Moderate</i>	<i>% Severe</i>	<i>% Pro-found</i>	<i>% Don't Know</i>	<i>N</i>
AL	0.0	30.3	30.3	20.6	18.7	0.0	402
AR	2.0	41.3	36.6	12.4	6.4	1.3	298
CT	2.0	37.2	26.1	20.0	12.6	2.2	406
DE	2.2	28.3	27.7	22.8	17.9	1.1	184
GA	0.5	36.0	34.1	17.6	10.6	1.1	369
HI	2.0	19.7	37.9	22.4	16.7	1.2	401
IN	1.3	55.7	25.0	11.7	5.2	1.0	1263
KY	2.8	28.7	28.4	20.4	18.1	1.6	436
NC	0.7	26.6	32.4	18.1	21.7	0.5	553
OK	0.7	33.5	20.8	12.2	25.3	7.4	403
PA	0.6	46.7	26.9	11.5	11.7	2.6	1378
RCOC	7.4	35.5	28.8	17.9	10.2	0.2	605
RI	4.6	36.0	28.0	9.9	9.4	12.1	414
TX	27.1	22.1	17.7	12.4	19.8	0.9	2171
VT	5.9	52.0	20.7	8.3	8.9	4.3	460
WA	12.9	27.1	35.6	16.2	6.3	1.8	505
WV	7.1	17.5	35.4	21.4	10.4	8.1	308
WY	6.5	54.1	23.8	8.7	5.7	1.2	403
Total	7.9	35.7	26.4	14.4	13.4	2.2	10959

Table 7. Other Disabilities
(Duplicated Counts)

<i>State</i>	<i>% Mental Illness/ Psychiatric Diagnosis</i>	<i>%Autism</i>	<i>%Cerebral Palsy</i>	<i>%Brain Injury</i>	<i>%Seizure Disorder/ Neurological Problem</i>	<i>%Chemical Dependency</i>	<i>%Vision and/or Hearing Impairment</i>	<i>%Physical Disability</i>	<i>%Communication Disorder</i>	<i>%Alzheimer's Disease</i>	<i>%Down Syndrome</i>	<i>%Prader-Willi Syndrome</i>	<i>%Other</i>
AL	22.8	7.2	10.9	1.2	26.1	0.5	14.5	6.2	7.4	0.7	7.7	0.2	14.6
AR	17.1	8.4	20.5	3.3	22.8	0.3	10.1	8.4	6.4	0.0	9.4	0.7	15.1
CT	34.9	8.8	13.5	1.7	20.6	0.5	23.6	13.0	12.5	2.2	11.8	0.2	24.3
DE	24.9	14.6	11.9	3.2	23.8	0.0	22.2	19.5	10.3	3.2	7.6	1.1	22.2
GA	19.6	5.5	11.1	2.5	20.6	1.0	14.6	8.0	5.3	0.5	8.5	0.5	23.4
HI	13.5	5.5	10.7	0.2	35.7	0.0	11.0	7.5	0.5	0.0	10.7	0.2	15.7
IN	25.2	6.8	12.9	2.2	25.2	1.6	28.9	13.7	24.3	0.7	10.1	0.4	44.4
KY	51.8	8.0	16.7	3.9	30.3	0.5	26.6	15.1	16.5	1.4	9.2	0.0	33.0
NC	24.9	10.6	15.5	2.1	29.1	0.5	19.3	14.6	8.0	0.2	9.3	0.5	21.9
OK	37.2	5.2	17.4	2.7	33.3	0.2	54.6	30.3	21.3	1.5	10.4	0.2	74.4
PA	39.6	5.1	12.3	2.0	26.4	0.5	21.5	14.0	9.8	0.8	10.1	0.4	18.7
RCOC	33.4	6.8	23.3	0.0	30.7	0.0	7.8	0.8	0.3	0.0	14.4	0.5	15.5
RI	30.7	4.3	12.6	4.1	24.4	0.2	21.7	13.0	8.2	2.4	9.4	0.0	30.2
SC	18.1	8.6	10.5	1.2	16.2	0.4	N/A	7.6	12.9	0.2	4.7	N/A	8.4
TX	18.7	4.8	16.5	1.1	37.9	0.0	7.9	N/A	N/A	2.8	3.0	0.0	N/A
VT	32.2	12.0	11.7	2.8	20.7	0.7	22.2	13.0	7.6	2.8	11.3	0.7	11.3
WA	28.7	11.4	21.0	2.5	31.3	1.0	17.7	10.8	9.2	1.2	13.6	0.7	28.2
WV	22.7	16.9	26.6	13.6	38.6	1.3	39.3	29.3	39.6	2.3	11.7	1.6	31.2
WY	29.8	2.5	11.2	0.2	24.3	2.2	11.4	31.1	5.7	0.0	12.2	0.5	28.0
Total	27.2	7.1	15.0	2.2	28.7	0.6	18.9	13.6	11.8	1.3	8.8	0.4	26.0
Total N	11155	11151	11162	11131	11174	11131	10638	8971	8968	11132	11154	10437	8987

Table 8. Type of Residence

State	%Specialized Institutional Facility	%Group Home	%Apartment Program	%Independent Home/Apt.	%Parent/Relative's Home	%Foster Care/Host Home	%Nursing Facility	%Other	%Don't Know	N
AL	8.2	50.0	3.5	3.7	32.6	1.5	0.0	0.5	0.0	402
AR	0.3	11.4	20.1	24.7	36.8	5.7	0.0	1.0	0.0	299
CT	5.4	40.4	6.9	15.4	26.5	3.7	0.0	1.5	0.2	408
DE	8.1	35.1	15.1	4.3	18.9	16.8	0.0	1.6	0.0	185
GA	0.5	20.1	3.1	13.2	53.2	5.9	0.0	3.3	0.8	393
HI	0.5	1.5	1.0	4.0	53.9	38.2	0.2	0.7	0.0	401
IN	0.6	36.8	1.8	34.0	24.5	1.4	0.0	0.7	0.2	1266
KY	16.1	46.8	0.9	4.6	25.7	4.4	0.7	0.9	0.0	436
ME	8.4	44.4	14.8	13.2	5.3	3.4	1.2	9.3	0.0	583
NC	21.7	21.8	2.0	8.9	39.9	3.3	1.0	1.5	0.0	609
OK	17.1	20.6	0.5	55.1	1.0	5.0	0.0	0.7	0.0	403
PA	7.3	21.9	2.2	12.6	40.4	3.9	3.6	8.1	0.0	1377
RCOC	23.3	43.0	0.2	5.1	27.8	0.3	0.3	0.0	0.0	605
RI	0.0	45.2	5.8	15.2	28.7	1.7	0.7	2.2	0.5	414
SC	4.1	21.1	7.6	7.4	42.1	1.9	0.2	5.1	10.5	513
TX	33.7	9.9	0.0	14.4	33.4	7.7	0.0	0.2	0.6	2175
VT	0.7	2.8	1.1	13.7	32.0	45.4	0.7	3.0	0.7	460
WA	0.4	4.6	5.4	44.0	28.6	11.1	0.2	5.8	0.0	504
WV	4.6	6.3	6.6	16.8	59.4	4.6	0.3	1.3	0.0	303
WY	0.2	63.3	5.5	13.9	14.4	2.2	0.5	0.0	0.0	403
Total	11.7	25.3	3.6	16.8	31.5	7.2	0.7	2.5	0.7	12139

Table 9. Age

<i>State</i>	<i>N</i>	<i>Minimum</i>	<i>Maximum</i>	<i>Mean</i>	<i>Std. Deviation</i>
AL	403	18	84	42.95	12.932
AR	298	18	76	36.57	12.894
CT	408	18	86	44.13	13.620
DE	185	20	91	44.42	15.208
GA	389	18	82	41.91	12.932
HI	401	18	85	41.15	14.955
IN	1266	18	86	45.10	13.838
KY	436	20	73	43.32	12.100
NC	606	18	85	40.60	12.643
OK	403	18	81	42.09	11.597
PA	1393	18	93	42.15	15.900
RCOC	605	18	78	39.56	13.883
RI	414	20	87	42.91	15.520
SC	518	18	69	40.81	13.018
TX	2175	19	99	39.19	14.217
VT	460	19	86	41.86	14.919
WA	506	19	76	41.03	13.247
WV	307	18	80	38.26	14.235
WY	403	21	86	43.96	12.672
Total	11576	18	99	41.56	14.128

Table 10. Language

State	%English	%Other	N
AL	99.8	0.2	402
AR	99.3	0.7	299
CT	96.3	3.7	408
DE	98.4	1.6	185
GA	99.2	0.8	389
HI	97.8	2.2	401
IN	96.5	3.5	1265
KY	99.5	0.5	436
NC	98.6	1.4	580
OK	99.0	1.0	403
PA	99.1	0.9	1385
RCOC	76.5	23.5	605
RI	98.8	1.2	414
SC	99.8	0.2	513
TX	90.8	9.2	2162
VT	99.1	0.9	460
WA	98.4	1.6	505
WV	98.4	1.6	307
WY	97.5	2.5	403
Total	95.9	4.1	11522

Demographic Profile of Sample

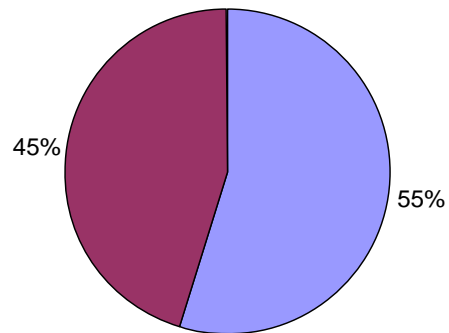
This section summarizes selected demographic characteristics of the overall sample.

- » Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 55% male and 45% female.

Figure 1. Gender

(N= 12,162)

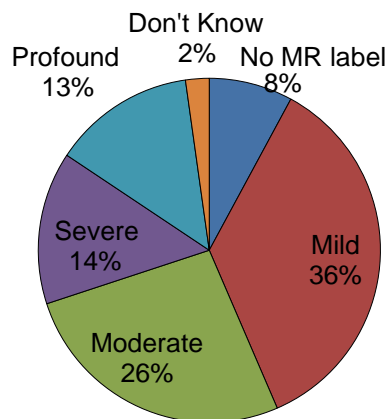
■ Male ■ Female



- » The average age of respondents was 42 years old, with a range of ages from 18 to 99.
- » The reported levels of mental retardation among respondents varied by state. Overall, 62% of the sample had a diagnosis of “mild” or “moderate” MR, and 27% had a diagnosis of “severe” or “profound” MR.

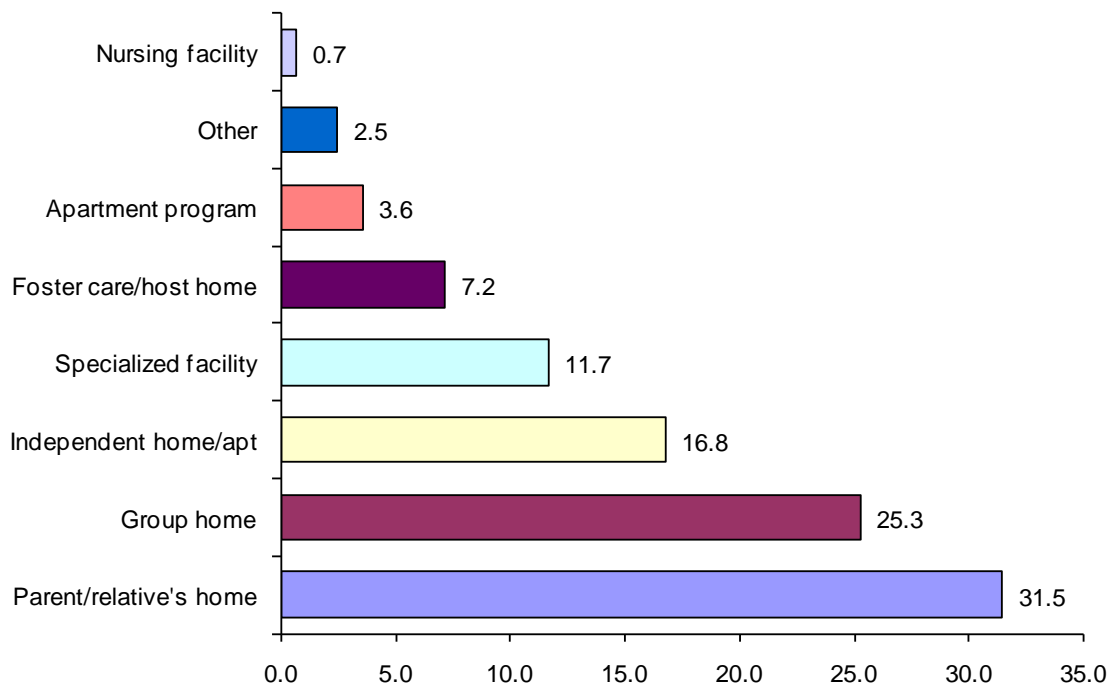
Figure 2. Level of MR

(N=10,959)



- » 24.4% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device).
- » The overall sample of respondents included the following racial and ethnic diversity: 13.5% identified their race as Black or African American; 3.1% reported their race as Asian, Native Hawaiian, or Other Pacific Islander; and 0.7% reported their race as American Indian or Alaska Native. Another 7.8% reported their race as “Other” or “Mixed Race.” In addition, 7.3% reported their ethnicity as Hispanic.
- » Overall, 31.5% of the total respondents live with their families, although this figure varies by state. The percent of respondents living in other types of homes is shown in the table below.

Figure 3. Type of Residence
(N= 12,139)



- » Overall, 27.2% of the total respondents also were reported to have a mental illness/psychiatric diagnosis, and 28.7% had a diagnosis of seizure disorder or other neurological problem.
- » The types of day/employment services and supports received by respondents varied by state. Overall, 13.2% receive supported employment services, 5.6% receive group employment services, 23.5% receive facility-based vocational services, and 40.2% receive non-vocational day services.
- » 64.4% of respondents in the overall sample receive Home and Community Based Waiver Services; 15.7% receive ICF/MR funding.

Additional Outcome Adjustment Variables

Several variables related to individual characteristics are used to “adjust” certain consumer outcome results. The adjustment variables include demographic information such as age, gender, level of MR, and other disabilities diagnosed. Additional adjustment factors are displayed in the following tables, by state and for the sample as a whole.

Table 11. Consumer Legal Status

<i>State</i>	<i>%Legally Competent Adult</i>	<i>%Private Guardian or Conservator</i>	<i>%State/ County Guardian</i>	<i>%Don't Know or Never Evaluated</i>	<i>N</i>
AL	67.5	29.3	3.0	0.2	403
AR	60.9	38.8	0.3	0.0	299
CT	22.5	73.8	2.7	1.0	408
DE	54.1	34.1	9.2	2.7	185
GA	78.2	15.4	4.0	2.4	377
HI	33.9	41.9	24.2	0.0	401
IN	83.3	16.6	0.1	0.1	1266
KY	26.8	47.7	25.2	0.2	436
NC	40.1	50.3	7.5	2.2	599
OK	41.3	57.5	0.5	0.8	400
PA	80.4	12.3	1.1	6.2	1378
RCOC	93.9	5.8	0.3	0.0	605
RI	75.4	19.3	0.7	4.6	414
SC	72.3	17.0	1.0	9.7	513
TX	59.8	32.0	5.6	2.6	2161
VT	20.9	53.5	25.4	0.2	460
WA	51.7	46.9	0.4	1.0	505
WV	21.8	71.8	6.2	0.3	308
WY	36.5	56.1	7.2	0.2	403
Total	59.7	32.7	5.4	2.2	11521

Table 12. Primary Means of Expression

<i>State</i>	<i>%Spoken</i>	<i>%Uses Gestures</i>	<i>%Uses Sign Language</i>	<i>%Uses Communication Device</i>	<i>%Other</i>	<i>%Don't Know</i>	<i>N</i>
AL	79.6	18.4	1.2	0.0	0.7	0.0	402
AR	81.3	15.1	2.3	0.7	0.3	0.3	299
CT	73.5	21.1	2.0	0.2	3.2	0.0	408
DE	64.3	34.1	0.0	0.5	1.1	0.0	185
GA	79.3	18.7	1.3	0.3	0.5	0.0	386
HI	70.1	21.9	3.5	0.5	4.0	0.0	401
IN	88.5	8.7	1.0	0.5	1.3	0.0	1266
KY	67.2	29.6	1.1	1.1	0.9	0.0	436
NC	70.8	0.0	25.9	1.5	1.8	0.0	607
OK	70.2	13.2	1.2	1.0	14.4	0.0	403
PA	78.3	18.9	0.7	0.4	1.2	0.4	1385
RCOC	78.7	19.2	1.7	0.5	0.0	0.0	605
RI	81.6	14.7	2.4	1.0	0.2	0.0	414
TX	65.5	25.3	3.7	1.1	3.0	1.4	2163
VT	77.6	15.0	2.4	2.8	1.5	0.7	460
WA	77.4	18.8	1.4	1.6	0.2	0.6	504
WV	62.2	24.4	3.3	1.6	7.8	0.7	307
WY	87.6	4.2	1.7	0.5	6.0	0.0	403
Total	75.2	17.8	3.3	0.9	2.4	0.4	11034

Table 13. Mobility

<i>State</i>	<i>%Walks with or without Aids</i>	<i>%Non-Ambulatory</i>	<i>%Don't Know</i>	<i>N</i>
AL	95.3	4.7	0.0	402
AR	92.6	7.4	0.0	299
CT	90.9	9.1	0.0	407
DE	89.7	9.7	0.5	185
GA	92.6	7.1	0.3	393
HI	90.5	9.5	0.0	401
IN	93.4	6.5	0.1	1266
KY	90.1	9.6	0.2	436
NC	86.7	13.3	0.0	609
OK	83.6	16.4	0.0	403
PA	90.0	9.3	0.6	1386
RCOC	90.7	9.3	0.0	605
RI	93.0	7.0	0.0	414
SC	83.2	9.2	7.6	512
TX	84.8	14.8	0.5	2161
VT	87.6	10.9	1.5	460
WA	93.5	6.3	0.2	504
WV	87.0	12.7	0.3	308
WY	93.3	6.7	0.0	403
Total	89.3	10.0	0.6	11554

Table 14. Frequency of Medical Care

<i>State</i>	<i>%Less than Once per Month</i>	<i>%Once per Month</i>	<i>%At Least Once per Week</i>	<i>%Don't Know</i>	<i>N</i>
AL	93.5	3.7	2.0	0.7	402
AR	83.9	13.0	1.3	1.7	299
CT	73.2	15.8	6.4	4.7	406
DE	64.9	21.6	4.3	9.2	185
GA	83.3	11.2	1.3	4.2	384
HI	90.5	7.2	1.2	1.0	401
IN	88.6	8.2	0.9	2.3	1263
KY	76.4	17.4	4.6	1.6	436
NC	66.2	10.5	14.4	9.0	591
OK	78.9	16.1	5.0	0.0	403
PA	80.7	8.6	4.4	6.3	1376
RCOC	67.6	28.1	2.8	1.5	605
RI	68.1	15.2	4.6	12.1	414
SC	53.7	11.1	1.8	33.4	512
TX	59.3	21.3	10.6	8.9	2168
VT	78.5	8.9	3.3	9.3	460
WA	82.9	8.0	4.8	4.4	503
WV	77.3	10.7	11.0	1.0	308
WY	7.9	86.6	5.5	0.0	403
Total	72.0	16.2	5.4	6.3	11519

Table 15. Frequency of Seizures

State	None	%Less than Once per Month	%At Least Once per Month	%At Least Once per Week	%Don't Know	N
AL	75.6	20.7	2.5	0.7	0.5	401
AR	71.7	19.2	3.7	2.7	2.7	297
CT	78.5	13.6	2.2	1.7	4.0	404
DE	65.4	23.8	2.7	1.6	6.5	185
GA	71.2	15.2	2.6	1.0	9.9	382
HI	65.8	28.7	2.2	2.7	0.5	401
IN	74.9	16.0	3.2	2.3	3.7	1266
KY	66.1	26.6	3.9	3.2	0.2	436
NC	67.6	20.3	3.8	4.3	4.0	602
OK	66.7	27.0	3.2	3.0	0.0	403
PA	71.5	14.9	3.3	2.6	7.7	1366
RCOC	67.3	25.3	3.0	4.0	0.5	605
RI	72.9	16.7	2.7	0.2	7.5	414
SC	66.3	12.3	1.4	1.0	19.1	513
TX	66.4	17.6	2.9	2.7	10.5	2165
VT	77.0	14.1	3.3	2.2	3.5	460
WA	68.5	16.5	3.4	3.0	8.7	504
WV	58.8	26.3	4.9	8.4	1.6	308
WY	72.5	18.4	4.2	4.2	0.7	403
Total	69.8	18.5	3.1	2.7	5.9	11515

Table 16. Support to Prevent Self-injury

State	%No	%Yes	%Don't Know	N
AL	87.0	12.5	0.5	401
AR	82.9	16.4	0.7	299
CT	79.0	19.8	1.2	405
DE	70.3	25.9	3.8	185
GA	85.1	13.9	1.0	395
HI	77.1	22.9	0.0	401
IN	81.3	11.6	7.1	1259
KY	79.4	20.2	0.5	436
NC	81.8	17.7	0.5	599
OK	81.3	18.7	0.0	402
PA	86.5	10.1	3.4	1372
RCOC	78.5	21.3	0.2	605
RI	81.6	16.7	1.7	414
SC	85.4	10.1	4.5	513
TX	80.0	17.1	2.9	2171
VT	85.2	13.3	1.5	460
WA	76.5	22.1	1.4	494
WV	75.3	23.7	1.0	308
WY	81.6	18.4	0.0	403
Total	81.4	16.2	2.4	11522

Table 17. Support to Prevent Disruptive Behavior

State	%No	%Yes	%Don't Know	N
AL	69.8	30.2	0.0	400
AR	66.9	32.8	0.3	299
CT	62.4	35.9	1.7	404
DE	57.8	37.3	4.9	185
GA	72.8	25.7	1.5	393
HI	61.3	38.7	0.0	401
IN	65.9	26.8	7.2	1259
KY	67.4	32.4	0.2	435
NC	66.3	32.6	1.2	596
OK	66.4	33.6	0.0	402
PA	76.3	19.5	4.2	1374
RCOC	49.1	50.7	0.2	605
RI	64.5	34.3	1.2	414
SC	68.2	26.7	5.1	513
TX	68.8	28.4	2.8	2169
VT	64.8	33.9	1.3	460
WA	59.2	39.4	1.4	495
WV	69.2	30.2	0.6	308
WY	64.3	35.7	0.0	403
Total	66.6	30.9	2.5	11515

VII. Results: Core Indicator Outcomes and Comparisons across States

The data from the Consumer Survey were analyzed to assess core indicator outcomes for the sample as a whole and separately by state. The following brief summary highlights national results from 2006-2007 NCI data.

Summary of Aggregate Results by Indicator

The following aggregate results are organized by indicator. The survey question numbers are also indicated. The results that were adjusted for comparison reasons (state to state comparisons can be found in the next section) are labeled as such. The raw data for all the indicators can be found in Appendix C.

Question:	Core Indicator and Results:
BI-16	46.6% of people take medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-19	80.9% of people have had a physical exam in the past year.
BI-20	47.4% of women have had an OB/GYN exam in the past year.
BI-21	48.5% of people have had a routine dental exam in the past six months.
BI-22-24	91.9% of people maintain healthy habits in such areas as smoking, 69.3% of people maintain healthy habits in weight, and 79.3% of people maintain healthy habits in exercise.
Q1	96.8% of people are satisfied with their job or day program.
Q2, Q7	94.9% of people indicated that day support staff treat them with respect; 90.6% of people indicated that residential support staff treat them with respect.
Q3	95.6% of people are satisfied with where they live.
Q4	93.3% of people report satisfaction with the amount of privacy they have. (<i>Adjusted value</i>)
Q5, Q6	82.6% of people report that they feel safe in their home; 83.1% of people report that they feel safe in their neighborhood.
Q8, Q9, Q46-Q48	91.6% of people have no restrictions on using the telephone; 87.2% of people have no restrictions on being alone with guests; 88.2% of people do not have their mail opened by others without permission; 83.4% of people do not have others enter their bedroom without permission; 94.9% of people do not have others enter their home without permission. (<i>All adjusted values</i>)
Q11	75.4% of people have friends and caring relationships with people other than support staff and family members.

Q10	85.4% of people have a close friend, someone they can talk to about personal things.
Q12, Q14	79.6% of people are able to see their families when they want; 82.5% of people are able to see their friends when they want.
Q13	48.6% of people feel lonely (often or sometimes).
Q15	90.3% of people know their service coordinators.
Q17	77.9% of people report that service coordinators help them get what they need.
Q16	75.5% of people report that their service coordinators asked about their preferences.
Q18	86.0% of people have an advocate or someone who speaks on their behalf.
Q19, Q20	82.7% of people report that they received support to learn or do something new in the past year.
Q21	81.0% of people are satisfied with their personal lives.
Q22	81.0% of people report having adequate transportation when they want to go somewhere.
Q28-Q33	People participate in everyday integrated activities in their communities, including: Shopping (95.0%), Errands/Appointments (97.1%), Entertainment (88.4%), Going Out to Eat (93.1%), Religious Services (56.1%), and Community Meetings (19.1%) (All adjusted values).
Q34	44.3% of people exercise or play integrated sports (Adjusted value)
Q35, Q37-Q41, Q43, Q45	People who make choices about their everyday lives, including: housing (52.3%), roommates (45.8%), daily routines (83.3%), jobs (65.4%), case manager (56.0%), support staff or providers (Home- 65.7%; Work/Day- 71.3%), and social activities (91.0%) (All adjusted values).
Q44	88.0% of people report that they choose what to buy with their own spending money (Adjusted value).
Q36, Q42	38.8% of people report having been provided options about where to live; 39.1% of people report having been provided options about where to work.
Q49	32.4% of people have participated in activities of self-advocacy groups or other groups that address rights (Adjusted value)
Q50	14.7% of people report that "needed" services were not available.

Presentation of Detailed Results by State

The results are organized according to the current list of Core Indicators. Each section represents one Sub-domain and contains the following information:

- Concern statement for the Sub-domain
- Indicators in that Sub-domain measured by the Consumer Survey
- Statistics provided for **all** indicators:
 - ♦ **Mean proportion** (either adjusted or non-adjusted) for each state and for the total sample
 - ♦ One “summary” measure.
 - ♦ **Valid N** for each state
- The results for the states are indicated by the two letter abbreviations.
- Tables that display “adjusted” results are so noted. For these indicators, the sample sizes may be slightly smaller because cases that are missing data for the adjustment variables drop out of the analysis.
- Question-by-question, “raw” results are included in Appendix C of this report. States may find the raw results useful for probing further into the breakdown of responses to specific questions.
- In no instance should the cross-state averages be interpreted as necessarily defining “acceptable” levels of performance or satisfaction. Instead, they are a multi-state “norms” that describe present levels of performance or satisfaction across the participating states.
- Data from previous years are not presented in this report. **Comparisons of results from year to year should be made with caution**, for three reasons: (1) even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; (2) the mix of participating states differs slightly each year and may affect the “total sample” results; and (3) the states draw new samples each year rather than following the same group of individuals. **Appendix D includes a crosswalk of consumer survey questions from year to year, and indicates item comparability across years.**

Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People have support to participate in everyday community activities.” There is one indicator listed:

1. The proportion of people who participate in everyday integrated activities in their communities.

The following seven tables display the results for each adjusted item that addresses the above indicator. Results are ordered from highest to lowest scores by state. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 18. Proportion of people who go shopping (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	393	99.3%
OK	369	98.9%
IN	1055	97.4%
AR	272	97.1%
WV	266	97.0%
KY	417	96.8%
HI	389	96.6%
RI	301	96.3%
AL	387	95.9%
GA	268	95.8%
RCOC	591	95.1%
CT	349	94.8%
NC	441	94.5%
WA	319	93.2%
PA	920	92.8%
DE	151	90.6%
TX	1735	90.0%
VT	143	88.0%
Average Across States		95.0%

Table 19. Proportion of people who go out on errands or appointments (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	393	100.0%
OK	369	99.5%
IN	1055	99.4%
HI	389	99.3%
WV	266	99.3%
AL	387	98.9%
TX	1735	98.0%
WA	319	98.0%
RI	301	97.8%
GA	268	97.0%
DE	151	96.7%
CT	349	96.7%
PA	920	96.7%
KY	417	96.6%
AR	272	95.6%
RCOC	591	95.1%
NC	441	94.1%
VT	143	88.5%
Average Across States		97.1%

Table 20. Proportion of people who go out for entertainment (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
OK	369	98.8%
WY	393	97.7%
AL	387	96.2%
AR	272	93.6%
CT	349	93.5%
IN	1055	92.9%
KY	417	92.6%
WA	319	91.2%
RI	301	88.8%
GA	268	87.3%
RCOC	591	87.3%
TX	1735	86.9%
WV	266	85.0%
DE	151	83.9%
NC	441	81.8%
PA	920	80.4%
HI	389	78.9%
VT	143	74.8%
Average Across States		88.4%

Table 21. Proportion of people who go out to eat (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	98.2%
IN	1055	96.9%
WV	266	96.0%
OK	369	95.9%
AL	387	95.7%
HI	389	95.1%
AR	272	94.6%
RI	301	94.6%
KY	417	94.2%
PA	920	93.8%
NC	441	93.8%
DE	151	92.7%
CT	349	92.7%
GA	268	91.5%
WA	319	91.5%
TX	1735	89.0%
RCOC	591	88.8%
VT	143	80.5%
Average Across States		93.1%

Table 22. Proportion of people who go to religious services (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
AR	272	72.4%
AL	387	72.3%
GA	268	68.1%
TX	1735	67.5%
NC	441	66.4%
OK	369	63.5%
WV	266	60.7%
IN	1055	59.4%
DE	151	57.8%
RCOC	591	56.5%
PA	920	54.6%
HI	389	53.6%
KY	417	48.1%
WY	393	47.2%
WA	319	43.2%
CT	349	42.8%
RI	301	37.9%
VT	143	37.5%
Average Across States		56.1%

Table 23. Proportion of people who go to community meetings (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
PA	920	65.9%
VT	143	42.0%
WY	393	27.1%
IN	1055	23.9%
CT	349	21.0%
WA	319	19.1%
GA	268	17.4%
WV	266	16.2%
TX	1735	15.4%
AR	272	12.7%
NC	441	12.5%
AL	387	11.5%
KY	417	11.4%
OK	369	10.9%
RCOC	591	10.8%
DE	151	10.2%
RI	301	8.6%
HI	389	6.8%
Average Across States		19.1%

Table 24. Proportion of people who exercise or play integrated sports (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
HI	389	75.8%
VT	143	74.7%
RI	301	70.1%
AR	272	68.5%
IN	1055	58.6%
WY	393	56.5%
DE	151	44.1%
CT	349	41.8%
PA	920	40.2%
WA	319	38.2%
WV	266	36.4%
NC	441	34.0%
GA	268	32.8%
RCOC	591	31.2%
AL	387	29.4%
OK	369	24.3%
TX	1735	20.4%
KY	417	20.0%
Average Across States		44.3%

Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators listed are:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, and social activities.
2. The proportion of people who report having been provided options about where to live and work.

The Consumer Survey includes eleven choice items. The following tables display the results for each choice item. The first nine are risk adjusted; the last two items are not risk-adjusted.

Results are ordered from highest to lowest scores by state. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 25. Proportion of people who chose place where they live (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	393	84.5%
AR	272	70.3%
IN	1055	67.2%
OK	369	66.5%
WA	319	65.1%
KY	417	60.6%
DE	151	55.1%
RI	301	55.0%
CT	349	53.0%
GA	268	46.4%
VT	143	46.2%
PA	920	45.5%
WV	266	44.3%
NC	441	43.6%
TX	1735	42.6%
HI	389	38.1%
RCOC	591	34.6%
AL	387	23.2%
Average Across States		52.3%

Table 26. Proportion of people who choose staff who help them at home (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	97.4%
DE	151	94.3%
IN	1055	93.6%
AR	272	84.5%
RI	301	77.3%
WA	319	75.7%
OK	369	72.5%
WV	266	69.4%
TX	1735	69.4%
RCOC	591	67.0%
GA	268	63.9%
CT	349	62.1%
VT	143	57.6%
AL	387	50.7%
NC	441	47.3%
KY	417	39.5%
HI	389	36.2%
PA	920	23.4%
Average Across States		65.7%

Table 27. Proportion of people who chose place of work or day activity (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	89.8%
VT	143	85.7%
RI	301	85.3%
WA	319	81.3%
AR	272	77.7%
OK	369	74.3%
IN	1055	73.3%
DE	151	67.8%
PA	920	66.7%
CT	349	66.0%
HI	389	63.1%
NC	441	60.5%
GA	268	60.4%
WV	266	58.6%
KY	417	57.8%
TX	1735	47.0%
RCOC	591	37.3%
AL	387	24.2%
Average Across States		65.4%

Table 28. Proportion of people who choose staff who help them at work or day activity (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	98.4%
DE	151	96.3%
IN	1055	94.6%
HI	389	89.9%
AR	272	80.1%
GA	268	77.7%
RI	301	77.2%
TX	1735	76.9%
WA	319	76.2%
WV	266	74.6%
OK	369	70.1%
RCOC	591	65.0%
VT	143	62.5%
CT	349	59.8%
AL	387	59.1%
NC	441	50.4%
KY	417	40.4%
PA	920	34.3%
Average Across States		71.3%

Table 29. Proportion of people who chose case manager/service coordinator (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
AR	272	94.6%
WY	393	90.4%
HI	389	82.6%
IN	1055	78.1%
WV	266	73.1%
TX	1735	71.7%
GA	268	70.2%
RI	301	68.9%
OK	369	64.3%
AL	387	59.0%
RCOC	591	50.5%
KY	417	44.8%
NC	441	41.9%
WA	319	39.8%
VT	143	38.7%
CT	349	33.0%
PA	920	6.1%
DE	151	0.0%
Average Across States		56.0%

Table 30. Proportion of people who choose people they live with (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	83.5%
RI	301	71.5%
DE	151	68.9%
IN	1055	67.5%
WA	319	63.6%
AR	272	62.1%
VT	143	53.4%
OK	369	52.4%
WV	266	46.7%
GA	268	40.8%
CT	349	36.5%
HI	389	33.0%
KY	417	32.4%
TX	1735	31.9%
NC	441	31.2%
PA	920	21.9%
AL	387	13.9%
RCOC	591	12.7%
Average Across States		45.8%

Table 31. Proportion of people who choose their daily schedule (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	393	96.8%
IN	1055	91.0%
RI	301	90.9%
WA	319	90.8%
KY	417	90.7%
CT	349	89.6%
PA	920	87.7%
AR	272	85.7%
OK	369	84.0%
WV	266	83.2%
NC	441	82.7%
HI	389	80.5%
GA	268	79.7%
DE	151	79.5%
RCOC	591	76.3%
TX	1735	72.5%
VT	143	70.5%
AL	387	66.6%
Average Across States		83.3%

Table 32. Proportion of people who choose how to spend free time (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	393	97.2%
DE	151	96.2%
IN	1055	95.5%
RI	301	95.1%
CT	349	94.9%
PA	920	94.8%
OK	369	94.1%
AR	272	93.3%
WA	319	92.7%
WV	266	92.5%
KY	417	91.8%
GA	268	91.0%
NC	441	90.3%
AL	387	89.3%
RCOC	591	87.0%
TX	1735	82.6%
HI	389	81.7%
VT	143	77.3%
Average Across States		91.0%

Table 33. Proportion of people who choose what to buy with spending money (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	393	94.2%
IN	1055	93.8%
CT	349	93.5%
OK	369	92.1%
AR	272	92.0%
PA	920	91.8%
WV	266	90.7%
WA	319	90.5%
NC	441	90.0%
KY	417	89.4%
GA	268	89.0%
RCOC	591	88.5%
AL	387	87.2%
HI	389	83.4%
TX	1735	83.0%
RI	301	80.7%
DE	151	78.2%
VT	143	75.4%
Average Across States		88.0%

Table 34. Proportion of people who looked at more than one home

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	302	61.6
PA	800	53.1
TX	734	48.2
WA	242	46.3
AR	178	44.4
IN	756	43.1
RI	127	37.0
RCOC	252	36.9
NC	243	34.6
OK	255	30.2
WV	102	28.4
GA	117	27.4
ME	382	27.0
DE	114	26.3
CT	162	24.7
AL	177	20.3
KY	304	19.1
HI	122	13.1
SC	121	1.7
State Average		32.8
Total	5490	38.8

Table 35. Proportion of people who looked at more than one job

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	272	82.7
PA	1075	52.0
RI	143	50.3
WA	243	48.1
OK	274	47.1
RCOC	346	42.5
DE	109	42.2
IN	847	41.8
AR	204	38.7
TX	1021	36.8
NC	408	36.8
ME	284	35.2
CT	202	33.7
GA	231	28.1
WV	190	26.3
HI	237	26.2
KY	405	17.8
AL	276	10.5
SC	161	4.3
State Average		36.9
Total	6928	39.1

Consumer Outcomes: Relationships

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are four indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their families and friends when they want.
4. The proportion of people who feel lonely.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 36. Proportion of people who report having friends and caring relationships with people other than support staff and family members

State	Valid N	Mean Proportion (%)
DE	86	96.5
OK	181	90.6
RI	287	85.7
KY	323	83.6
AR	237	81.9
WY	246	79.3
ME	410	78.8
IN	1090	78.5
SC	424	78.3
RCOC	421	77.9
GA	306	75.5
TX	1345	73.5
WA	331	73.4
VT	133	72.2
WV	143	71.3
CT	235	71.1
HI	221	69.2
NC	386	68.4
PA	940	66.9
AL	280	66.8
State Average		77.0
Total	8025	75.4

Table 37. Proportion of people who report having a close friend

State	Valid N	Mean Proportion (%)
WY	247	95.5
OK	180	93.9
KY	323	92.6
VT	134	90.3
AR	237	89.0
RI	287	88.5
IN	1087	88.5
HI	222	87.4
ME	387	87.1
GA	303	86.5
AL	280	86.1
PA	927	84.6
WA	329	83.0
CT	233	82.8
TX	1346	82.4
WV	143	81.1
NC	383	80.9
RCOC	424	80.4
SC	425	78.8
DE	83	77.1
State Average		85.8
Total	7980	85.4

Table 38. Proportion of people who are able to see their families when they want to

State	Valid N	Mean Proportion (%)
PA	439	94.5
SC	383	94.0
RI	257	91.8
WY	240	90.0
AR	230	87.0
KY	321	84.4
TX	1303	84.0
OK	169	81.1
VT	115	80.0
CT	230	79.6
WV	130	77.7
ME	387	77.3
GA	285	77.2
AL	266	73.7
IN	997	73.4
NC	365	72.9
RCOC	382	67.5
HI	207	64.3
DE	74	60.8
WA	307	59.9
State Average		78.6
Total	7087	79.6

Table 39. Proportion of people who are able to see their friends when they want to

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	237	97.5
OK	178	95.5
KY	309	94.2
SC	367	89.4
CT	199	86.9
PA	837	86.5
VT	129	85.3
RI	273	85.0
ME	391	83.1
IN	1016	82.4
RCOC	355	82.3
AR	212	81.6
TX	1185	81.3
WA	280	80.4
NC	331	78.5
WV	123	75.6
AL	249	73.5
GA	270	72.6
HI	202	55.9
DE	82	47.6
State Average		80.7
Total	7225	82.5

Table 40. Proportion of people who feel lonely (often or sometimes)

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
VT	114	37.7
CT	235	37.9
WV	137	39.4
HI	217	41.9
OK	173	42.8
GA	292	43.2
PA	937	43.3
RCOC	403	44.2
RI	286	44.8
NC	373	44.8
IN	1066	45.5
ME	401	46.4
TX	1345	47.4
AL	279	48.0
AR	231	49.4
DE	80	50.0
WY	244	55.7
WA	322	61.8
KY	321	70.7
SC	415	75.4
State Average		48.5
Total	7871	48.6

Consumer Outcomes: Satisfaction

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports they receive.” The indicators measured by the Consumer Survey are:

1. The proportion of people satisfied with where they live.
2. The proportion of people who are satisfied with their job or day program.
3. The proportion of people who are satisfied with their personal lives.

Results are presented below for each item, ordered from highest to lowest scores by state. The “**Total**” figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 41. Proportion of people who report satisfaction with where they live

State	Valid N	Mean Proportion (%)
DE	86	98.8
WY	247	98.4
HI	223	97.8
GA	312	97.4
WV	146	97.3
RCOC	430	96.7
IN	1126	96.7
AR	238	96.2
NC	391	95.9
WA	332	95.8
VT	153	95.4
TX	1385	95.1
AL	284	95.1
PA	989	95.0
OK	183	94.5
ME	425	94.1
CT	251	94.0
KY	325	93.8
RI	307	93.8
SC	421	93.3
State Average		95.8
Total	8254	95.6

Table 42. Proportion of people who report satisfaction with their work/day program

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
AL	273	98.9
DE	82	98.8
WY	210	98.6
NC	339	98.2
VT	104	98.1
HI	195	97.9
IN	977	97.9
WA	230	97.4
RCOC	387	97.2
KY	315	97.1
SC	368	97.0
OK	159	96.9
WV	120	96.7
RI	285	96.5
AR	191	96.3
TX	944	96.2
PA	753	95.8
GA	281	95.4
CT	233	95.3
ME	347	94.5
State Average		97.0
Total	6793	96.8

Table 43. Proportion of people who report satisfaction with their personal life

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	247	93.5
WV	145	88.3
AR	238	88.2
RCOC	426	86.2
OK	182	83.5
PA	967	83.4
GA	305	83.0
TX	1371	82.4
WA	330	80.9
HI	223	80.7
NC	382	80.4
CT	246	79.3
IN	1107	77.4
AL	284	76.8
RI	297	73.1
KY	325	68.9
DE	86	67.4
State Average		80.8
Total	7161	81.0

System Performance: Service Coordination

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures three indicators related to service coordination:

1. The proportion of people reporting that service coordinators help them get what they need.
2. The proportion of people who know their service coordinators.
3. The proportion of people who report that their service coordinators asked about their preferences.

Results are presented below for each Service Coordination item, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 44. Proportion of people who report that their service coordinators help them get what they need

State	Valid N	Mean Proportion (%)
WY	245	96.3
SC	386	91.5
KY	325	91.4
VT	126	91.3
AR	226	90.3
GA	283	88.0
RI	268	87.7
OK	174	87.4
TX	1301	82.7
NC	321	79.4
AL	277	79.4
WV	135	74.1
IN	837	72.4
PA	847	71.0
CT	233	67.4
WA	310	66.8
RCOC	369	65.9
HI	221	62.0
ME	371	60.1
DE	68	51.5
State Average		77.8
Total	7323	77.9

Table 45. Proportion of people who report that they know their case manager

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	246	100.0
GA	298	99.0
OK	180	98.9
VT	131	98.5
SC	376	98.1
KY	323	97.2
AR	234	96.6
RI	284	95.8
NC	333	95.2
TX	1357	93.5
AL	281	91.1
PA	909	89.3
WV	142	86.6
ME	385	84.9
IN	925	84.1
HI	222	82.4
RCOC	407	82.3
CT	241	81.3
DE	78	78.2
WA	324	76.2
State Average		90.5
Total	7676	90.3

Table 46. Proportion of people who report that their case manager asks them about their preferences

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	246	95.5
KY	325	90.8
GA	292	88.7
AR	234	87.6
AL	280	82.5
TX	1323	79.6
RI	274	79.6
OK	174	77.6
NC	317	76.7
VT	121	75.2
ME	372	71.8
IN	853	70.9
PA	869	69.6
CT	231	68.4
WV	138	67.4
WA	304	65.8
HI	223	64.6
RCOC	393	63.6
DE	77	42.9
State Average		74.7
Total	7046	75.5

System Performance: Access

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are three Access indicators measured by the Consumer Survey:

1. The proportion of people reporting that they received support to learn or do something new in the past year.
2. The proportion of people who report having adequate transportation when they want to go somewhere.
3. The rate at which people report that “needed” services were not available.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 47. Proportion of people who report that needed services were not available

State	Valid N	Mean Proportion (%)
WY	402	5.0
SC	470	7.2
VT	129	7.8
KY	434	7.8
AL	395	8.4
OK	403	8.4
ME	568	8.5
PA	932	9.5
AR	297	10.8
CT	381	11.3
TX	2084	12.6
IN	1206	12.9
HI	394	14.7
WA	485	15.9
RCOC	592	16.4
GA	386	17.1
NC	581	27.9
DE	185	33.0
WV	291	33.3
RI	397	52.1
State Average		16.0
Total	11012	14.7

Table 48. Proportion of people reporting that they received help to do or learn new things

State	Valid N	Mean Proportion (%)
WY	247	96.8
KY	323	93.2
HI	218	91.3
SC	420	87.6
WV	144	87.5
AL	284	86.6
OK	180	86.1
NC	370	85.9
TX	1347	84.9
WA	319	83.7
ME	403	83.1
RI	281	82.9
IN	1022	81.5
VT	125	80.8
AR	235	79.6
PA	868	77.0
CT	225	76.0
GA	299	74.9
RCOC	401	68.8
DE	81	65.4
State Average		82.7
Total	7792	82.7

Table 49. Proportion of people who report having adequate transportation when they want to go somewhere

State	Count	Mean Proportion (%)
VT	135	94.8
WY	247	94.3
OK	183	93.4
AR	238	90.8
WA	326	89.9
HI	221	88.7
IN	1112	88.5
CT	238	86.6
ME	420	85.0
KY	326	84.7
PA	967	84.1
RCOC	405	81.5
RI	285	81.4
WV	144	79.9
NC	379	78.6
SC	422	76.1
GA	302	71.5
TX	1347	68.4
DE	82	65.9
AL	279	58.8
State Average		82.1
Total	8058	81.0

Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There is one Safety indicator measured with the Consumer Survey:

1. The proportion of people who report that they feel safe in their home and neighborhood.

Results are presented below for the two items related to this indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 50. Proportion of people who report that they feel safe in their home

State	Valid N	Mean Proportion (%)
WY	247	94.7
VT	136	91.2
HI	221	88.2
NC	380	87.4
DE	84	86.9
AL	278	86.7
GA	304	85.5
RI	301	85.0
PA	821	84.9
SC	421	84.8
KY	324	84.6
CT	246	84.6
IN	1085	84.5
RCOC	412	83.5
AR	237	81.4
OK	182	78.6
WV	140	78.6
TX	1350	75.9
ME	412	74.3
WA	325	74.2
State Average		83.8
Total	7906	82.6

Table 51. Proportion of people who report that they feel safe in their neighborhood

State	Valid N	Mean Proportion (%)
WY	247	94.7
VT	130	93.8
RI	294	88.1
SC	416	88.0
AL	274	86.5
GA	297	85.9
IN	1072	85.0
KY	323	84.5
DE	80	83.8
PA	943	83.5
WV	138	83.3
CT	241	83.0
HI	221	82.8
NC	367	82.0
RCOC	415	81.9
AR	231	81.0
ME	403	80.6
OK	178	79.2
TX	1337	78.0
WA	309	75.1
State Average		84.0
Total	7916	83.1

Health, Welfare & Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” There are three Health indicators collected with the Background Information section of the Consumer Survey:

1. The proportion of people who have had a physical exam in the past year.
2. The proportion of women who have had a GYN exam in the past year.
3. The proportion of people who have had a routine dental exam in the past six months.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 52. Proportion of people who had a physical exam in the past year

State	Valid N	Mean Proportion (%)
WV	308	98.1
AR	298	97.7
OK	403	97.0
IN	1265	96.6
ME	585	94.2
KY	436	93.1
NC	606	89.8
GA	384	89.3
CT	407	86.0
AL	402	85.1
WY	403	82.1
DE	185	81.1
VT	460	80.7
PA	1380	79.2
TX	2165	79.0
RI	414	78.3
WA	501	77.6
SC	513	65.5
HI	401	56.9
RCOC	605	21.0
State Average		81.4
Total	12121	80.9

Table 53. Proportion of women who had a gynecological exam in the past year

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
IN	567	67.5
WY	189	67.2
DE	88	65.9
NC	257	58.4
OK	152	57.2
KY	207	56.0
AL	160	53.8
GA	160	53.1
CT	183	52.5
RI	187	51.3
PA	625	45.8
ME	262	44.7
SC	226	44.2
TX	946	44.0
WV	129	42.6
AR	130	42.3
WA	205	26.8
HI	190	20.0
RCOC	281	11.7
State Average		47.6
Total	5144	47.4

Table 54. Proportion of people who had a routine dental exam in the past six months

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
ME	574	67.4
WY	403	66.5
DE	185	64.9
IN	1263	61.3
CT	403	60.8
WV	307	59.9
RI	414	59.2
VT	460	56.1
NC	606	55.8
TX	2168	54.9
OK	403	54.6
KY	436	47.5
PA	1357	42.7
GA	382	42.4
WA	500	40.6
SC	512	36.1
AL	402	30.3
AR	294	24.5
HI	401	14.7
RCOC	605	6.3
State Average		47.3
Total	12075	48.5

Health, Welfare & Rights: Wellness

The Wellness Sub-domain has the following concern statement: “People are supported to maintain healthy habits.” There is one Wellness indicator collected with the Background Information section of the Consumer Survey:

1. The proportion of people who maintain health habits in such areas as smoking, weight, and exercise.

Table 55. Proportion of people for whom weight is a concern (underweight or overweight)

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WV	308	43.2
RI	414	40.4
HI	401	38.6
AR	299	36.8
WY	403	36.0
VT	460	35.9
CT	404	35.1
KY	436	33.9
AL	402	33.6
NC	600	33.5
WA	499	33.1
DE	185	33.0
PA	1379	29.0
OK	403	28.5
GA	389	27.8
IN	1266	24.1
RCOC	605	9.8
State Average		32.5
Total	8853	30.7

Table 56. Proportion of people who smoke or chew tobacco

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
RCOC	605	2.0
HI	401	3.7
DE	185	4.3
VT	460	5.7
CT	407	5.9
TX	2170	6.3
RI	414	6.8
WV	308	7.8
NC	604	7.8
WA	504	7.9
WY	403	8.4
GA	389	9.0
PA	1380	9.3
OK	403	9.9
AL	402	10.2
KY	436	11.2
AR	298	11.7
IN	1266	13.3
State Average		7.8
Total	11035	8.1

Table 57. Proportion of people who are physically inactive

State	Valid N	Mean Proportion (%)
RCOC	605	7.9
IN	1265	12.8
CT	403	17.6
OK	403	17.9
AL	402	18.2
VT	460	18.9
HI	401	20.4
WA	501	21.2
GA	391	21.7
PA	1384	23.3
WY	403	24.1
AR	299	24.7
RI	414	25.1
WV	308	27.3
NC	606	28.1
DE	185	29.2
KY	436	33.3
State Average		21.9
Total	8866	20.7

Health, Welfare & Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Results are presented below for this indicator, ordered from highest to lowest scores by state. The “**Total**” figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 58. Proportion of people receiving psychotropic medications

State	Valid N	Mean Proportion (%)
WY	403	61.8
DE	176	58.0
KY	423	57.0
RI	375	56.8
WV	303	55.8
OK	402	52.5
AR	293	50.2
AL	401	48.1
PA	1280	47.2
CT	391	47.1
WA	494	47.0
IN	1185	46.6
GA	353	46.2
TX	1872	42.8
RCOC	604	40.1
NC	540	37.8
HI	401	27.2
State Average		48.3
Total	9896	46.6

Health, Welfare & Rights: Respect/Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are five indicators measured by the Consumer Survey:

1. The proportion of people who have an advocate or someone who speaks on their behalf.
2. The proportion of people whose basic rights are respected by others.
3. The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
4. The proportion of people who report satisfaction with the amount of privacy they have.
5. The proportion of people indicating that most support staff treat them with respect.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed in Appendix C.

Table 59. Proportion of people reporting that they have an advocate or someone who speaks on their behalf

State	Valid N	Mean Proportion (%)
WY	203	98.0
IN	659	96.7
AR	161	95.7
OK	115	95.7
KY	301	93.7
WA	175	91.4
NC	297	89.9
TX	858	88.6
ME	326	88.0
RI	60	86.7
HI	118	85.6
DE	54	85.2
GA	154	85.1
CT	180	82.2
WV	85	80.0
SC	369	79.7
RCOC	246	57.3
AL	181	38.1
State Average		84.3
Total	4542	86.0

Table 60. Proportion of people reporting that their mail is opened without permission (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
RI	301	1.8%
DE	151	4.1%
RCOC	591	4.2%
KY	417	7.3%
WY	393	7.4%
NC	441	7.5%
TX	1735	7.9%
CT	349	8.1%
IN	1055	8.6%
AL	387	8.9%
OK	369	10.2%
AR	272	11.5%
WA	319	13.8%
VT	143	18.0%
HI	389	20.1%
WV	266	24.0%
PA	920	24.0%
GA	268	25.3%
Average Across States		11.8%

Table 61. Proportion of people who report that they have some restrictions on being alone with guests (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
KY	417	3.7%
HI	389	4.5%
WA	319	5.9%
NC	441	6.2%
RCOC	591	7.5%
WY	393	9.9%
OK	369	10.2%
CT	349	11.2%
IN	1055	12.2%
PA	920	12.8%
TX	1735	14.3%
GA	268	15.4%
WV	266	16.0%
AR	272	16.6%
AL	387	18.5%
DE	151	18.9%
RI	301	20.3%
VT	143	26.6%
Average Across States		12.8%

Table 62. Proportion of people reporting that there are restrictions on their use of the phone (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
OK	369	2.5%
RI	301	3.9%
KY	417	4.0%
CT	349	4.1%
WY	393	4.1%
RCOC	591	5.7%
WA	319	7.0%
WV	266	7.1%
DE	151	7.6%
TX	1735	8.0%
PA	920	8.0%
NC	441	8.1%
HI	389	8.8%
AL	387	8.8%
IN	1055	9.9%
GA	268	11.8%
VT	143	13.0%
AR	272	29.5%
Average Across States		8.4%

Table 63. Proportion of people reporting that other people enter their home without permission (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	244	1.4%
HI	221	1.8%
AR	221	2.7%
VT	143	3.0%
RCOC	422	3.5%
KY	315	3.5%
RI	228	4.0%
IN	951	4.1%
WA	226	4.5%
CT	221	4.6%
AL	276	5.1%
NC	274	6.2%
TX	1137	6.5%
PA	683	6.9%
GA	218	7.1%
OK	155	7.8%
DE	70	9.4%
WV	135	10.0%
Average Across States		5.1%

Table 64. Proportion of people report that other people enter their bedroom without permission (adjusted variable)

State	Valid N	Adjusted Mean Proportion (%)
WY	244	2.2%
RI	228	7.8%
AR	221	8.0%
KY	315	10.3%
OK	155	11.3%
IN	951	12.3%
WA	226	13.7%
VT	143	13.9%
CT	221	14.4%
RCOC	422	16.2%
NC	274	16.6%
WV	135	16.7%
TX	1137	18.2%
PA	683	18.3%
AL	276	21.0%
GA	218	24.9%
HI	221	31.7%
DE	70	41.8%
Average Across States		16.6%

Table 65. Proportion of people who have attended activities of self-advocacy groups (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
DE	151	60.9%
IN	1055	45.2%
VT	143	45.1%
NC	441	43.6%
KY	417	42.2%
OK	369	35.5%
GA	268	35.3%
AR	272	34.4%
RI	301	31.0%
WV	266	29.9%
CT	349	29.2%
WY	393	29.0%
TX	1735	28.9%
WA	319	27.1%
AL	387	20.6%
RCOC	591	18.9%
PA	920	15.3%
HI	389	10.2%
Average Across States		32.4%

Table 66. Proportion of people reporting they can be alone (have privacy) (adjusted variable)

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	244	97.2%
PA	683	95.8%
AR	221	95.7%
WA	226	95.1%
DE	70	94.8%
OK	155	94.6%
IN	951	93.7%
HI	221	93.7%
CT	221	93.5%
RCOC	422	92.2%
AL	276	92.2%
KY	315	91.9%
WV	135	91.9%
NC	274	91.8%
TX	1137	91.6%
GA	218	91.5%
VT	143	91.2%
RI	228	91.1%
Average Across States		93.3%

Table 67. Proportion of people reporting that most day support staff treat them with respect

State	Valid N	Mean Proportion (%)
VT	93	97.8
AR	173	97.7
WV	118	96.6
RCOC	373	96.5
WA	224	96.4
RI	278	96.4
SC	356	96.3
CT	216	96.3
WY	210	96.2
IN	964	96.1
TX	869	95.9
AL	271	95.2
OK	155	94.2
ME	325	94.2
GA	273	94.1
DE	80	93.8
NC	305	93.1
PA	568	92.6
KY	318	92.5
HI	195	84.1
State Average		94.8
Total	6364	94.9

Table 68. Proportion of people reporting that most residential support staff treat them with respect

State	Valid N	Mean Proportion (%)
AR	232	96.1
TX	1046	95.5
VT	62	95.2
WY	214	94.9
WA	296	94.3
ME	399	93.2
SC	265	92.8
IN	827	92.0
PA	436	92.0
WV	114	91.2
RCOC	296	90.2
OK	182	90.1
NC	262	90.1
RI	199	89.9
CT	186	87.1
DE	62	83.9
AL	178	83.7
HI	86	76.7
GA	186	73.7
KY	294	73.5
State Average		88.8
Total	5822	90.6

Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators

Table 69. Background Information Variables Used to Adjust Outcomes

<i>BI Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>
BI-3	DOB	Create AGE variable
BI-4	GENDER	As is
BI-7	LGLSTAT	Collapse into 2 categories: a) independent and b) not independent
BI-10	LEVELMR	Collapse into 3 categories: a) No MR + Mild ; b) Moderate ; and c) Severe + Profound
BI-11	DXMIPD, DXAUTISM, DXCP, DXBI, DXNEURO, DXSENSE	Use each disability as separate adjustment variable. As is
BI-13	EXPRESS	Collapse into 2 categories: a) verbal and b) non-verbal
BI-14	MOBILITY	As is
BI-18	MEDICAL CARE	Collapse into 2 categories: a) infrequent and b) frequent
BI-17	SEIZURE	Collapse into 3 categories a) none ; b) infrequent and c) frequent
BI-37, BI-38	SELF INJURY, DISRUPTIVE BEHAVIOR	Use each disability as separate adjustment variable. As is

Table 70. Outcome Variables -- Rules for Analysis

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q1	LIKEWORK	Collapse <i>In-between</i> (1) and <i>Yes</i> (2)	
Q2	STAFNICE	Collapse <i>In-between</i> (1) and <i>No</i> (0)	
Q3	LIKEHOME	Collapse <i>Yes</i> (2) and <i>In-between</i> (1)	
Q4	BEALONE	As is	YES
Q5	AFRAIDHM	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q6	AFRAIDNH	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q7	HOMESTAF	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q8-9	ENTERHM, ENTERBRM	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q11	HASFRNDS	Collapse <i>No</i> (0) and <i>Yes - staff or family</i> (1)	
Q10	BESTFRND	As is	
Q12	SEEFRNDS	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q13	LONELY	Collapse <i>Sometimes</i> (1) and <i>Often</i> (2)	
Q14	SEEFAMILY	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q15	KNOWSCM	Collapse <i>Maybe</i> (1) and <i>Yes</i> (2)	
Q17	HELPSGET	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q16	ASKIMPOR	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q18	HASADVOC	Collapse <i>Maybe</i> (1) and <i>No</i> (0)	
Q19	HELPGOAL	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q20	NEWGOAL	As is	
Q21	HAPPY	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q22	TRANSPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	YES
Q23	STFPAY	Not included in report	
Q24	BUDGET	Not included in report	

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q28-33	SHOPPING, ERRANDS, ENTERTAN, EATOUT, RELIGION, COMUNITY	As is	YES
Q34	SPORTS	Collapse <i>Non-integrated (1) and No exercise (0)</i>	YES
Q35, Q37- Q41, Q43- Q45	CHOSHOME, ROOMATES, CHSSTAFF, SCHEDULE, FREETIME, CHOOSJOB, CHSJBSTF, CHOOSBUY CHOOSCM	Collapse <i>Person had some input (1) and Person chose without help (2)</i>	YES
Q36, Q42	HVISIT, JVISIT	Collapse <i>Visited one place only (1) and Did not visit (0)</i>	
Q46-48	MAIOPEN, ALONEGST, USEPHONE	As is	YES
Q49	SELFADVO	Collapse <i>Yes (2) and Had opportunity but chose not to (1)</i>	YES
Q50	SERVED	Collapse <i>No (0) and Sometimes (1)</i>	

Appendix B: Services and Supports Received

Service Coordination/Case Management

State	%No	%Yes	%Don't Know	N
AL	2.2	97.8	0.0	402
AR	0.3	99.7	0.0	299
CT	4.0	95.3	0.7	405
DE	9.2	90.8	0.0	184
GA	1.5	98.5	0.0	391
HI	0.0	100.0	0.0	401
IN	0.8	99.1	0.1	1266
KY	1.8	97.7	0.5	436
NC	19.3	79.6	1.2	592
OK	0.0	100.0	0.0	403
PA	1.8	98.0	0.1	1372
RCOC	0.0	100.0	0.0	605
RI	9.7	88.2	2.2	414
SC	4.1	94.0	1.9	513
TX	54.0	46.0	0.0	2175
VT	8.7	91.1	0.2	460
WA	6.0	94.0	0.0	470
WV	0.6	99.0	0.3	308
WY	0.7	99.3	0.0	403
Total	13.2	86.5	0.3	11499

Voc- Supported Employment

State	%No	%Yes	%Don't Know	N
AL	88.6	6.0	5.5	402
AR	95.3	4.7	0.0	299
CT	77.4	20.8	1.8	390
DE	75.1	23.2	1.6	185
GA	85.7	13.5	0.9	342
HI	95.3	4.7	0.0	401
IN	76.7	23.3	0.0	1108
KY	87.4	11.9	0.7	436
NC	78.8	20.0	1.2	580
OK	87.1	12.9	0.0	403
PA	88.4	9.7	1.9	1239
RCOC	93.6	6.4	0.0	605
RI	81.6	16.7	1.7	414
SC	76.4	7.8	15.8	513
TX	96.2	3.8	0.0	2175
VT	63.3	36.5	0.2	460
WA	72.6	26.9	0.5	424
WV	87.5	12.5	0.0	305
WY	78.4	21.3	0.2	403
Total	85.4	13.2	1.5	11084

Voc- Group Employment

State	%No	%Yes	%Don't Know	N
AL	92.8	1.5	5.7	402
AR	97.0	3.0	0.0	299
CT	64.0	34.2	1.8	389
DE	85.9	10.3	3.8	185
GA	88.9	9.6	1.5	333
HI	99.8	0.2	0.0	401
IN	98.5	1.5	0.0	1098
KY	96.3	2.3	1.4	436
NC	92.5	6.4	1.0	575
OK	83.6	16.4	0.0	403
PA	95.4	2.5	2.1	1226
RCOC	95.0	5.0	0.0	605
RI	78.3	20.0	1.7	414
SC	73.3	10.3	16.4	513
TX	100.0	0.0	0.0	2175
VT	98.0	1.7	0.2	460
WA	87.3	11.3	1.5	408
WV	95.1	4.2	0.7	307
WY	94.8	5.0	0.2	403
Total	92.8	5.6	1.6	11032

Voc- Facility Based

State	%No	%Yes	%Don't Know	N
AL	81.1	13.2	5.7	402
AR	71.2	28.8	0.0	299
CT	78.4	19.0	2.6	389
DE	61.4	35.9	2.7	184
GA	63.1	35.7	1.2	339
HI	97.5	2.5	0.0	401
IN	13.2	86.8	0.0	189
KY	56.4	43.3	0.2	436
NC	61.5	37.7	0.9	584
OK	54.8	45.2	0.0	403
PA	72.1	26.3	1.6	1267
RCOC	68.8	31.2	0.0	605
RI	56.3	42.0	1.7	414
SC	39.2	48.1	12.7	513
TX	100.0	0.0	0.0	2175
VT	100.0	0.0	0.0	460
WA	90.0	8.8	1.2	408
WV	88.9	11.1	0.0	307
WY	45.9	53.8	0.2	403
Total	75.0	23.5	1.4	10178

Non-Voc Day Services

State	%No	%Yes	%Don't Know	N
AL	23.1	76.6	0.2	402
AR	64.9	34.8	0.3	299
CT	67.4	30.8	1.8	390
DE	51.4	46.5	2.2	185
GA	43.9	54.7	1.4	351
HI	32.7	67.3	0.0	401
IN	40.2	59.8	0.1	1250
KY	36.2	62.8	0.9	436
NC	70.4	28.8	0.9	587
OK	98.0	2.0	0.0	403
PA	64.8	33.3	1.9	1263
RCOC	86.9	13.1	0.0	605
RI	68.6	29.7	1.7	414
SC	70.4	16.0	13.6	513
TX	51.3	48.7	0.0	2175
VT	40.7	58.9	0.4	460
WA	90.1	8.6	1.2	406
WV	59.0	40.4	0.7	307
WY	86.1	13.6	0.2	403
Total	58.5	40.2	1.2	11250

Community Participation

State	%No	%Yes	%Don't Know	N
AL	85.6	8.7	5.7	402
AR	7.4	92.0	0.7	299
CT	51.0	46.2	2.8	394
DE	29.7	65.4	4.9	185
GA	35.7	60.6	3.7	350
HI	49.1	50.9	0.0	401
IN	3.1	96.8	0.1	1264
KY	45.2	53.0	1.8	436
NC	49.8	48.6	1.6	578
OK	86.4	13.2	0.5	403
PA	63.3	32.6	4.0	1260
RCOC	77.0	23.0	0.0	605
RI	50.5	45.2	4.3	414
SC	73.9	9.6	16.6	513
TX	82.0	18.0	0.0	2175
WA	75.6	22.5	1.9	414
WV	33.1	66.9	0.0	308
WY	41.2	58.8	0.0	403
Total	55.8	41.9	2.2	10804

Assistive Technology

State	%No	%Yes	%Don't Know	N
AL	92.5	1.7	5.7	402
AR	88.3	11.7	0.0	299
CT	80.6	16.6	2.8	386
DE	61.1	33.5	5.4	185
GA	91.9	4.5	3.6	333
HI	99.5	0.5	0.0	401
IN	67.8	30.7	1.5	1105
KY	84.2	14.4	1.4	436
NC	81.8	16.0	2.2	582
OK	71.5	28.5	0.0	403
PA	89.1	6.8	4.2	1225
RCOC	100.0	0.0	0.0	605
RI	85.7	10.9	3.4	414
SC	63.9	21.6	14.4	513
TX	73.8	26.2	0.0	2175
WA	95.6	2.2	2.2	408
WV	78.2	21.1	0.6	308
WY	50.6	49.4	0.0	403
Total	80.0	17.7	2.3	10583

Clinical Services

State	%No	%Yes	%Don't Know	N
AL	82.6	11.8	5.5	397
AR	74.6	25.4	0.0	299
CT	38.5	59.9	1.5	397
DE	31.4	65.4	3.2	185
GA	67.0	27.0	6.1	330
HI	82.3	17.7	0.0	401
IN	48.6	48.4	3.0	1111
KY	45.6	53.9	0.5	436
NC	61.9	35.8	2.2	583
OK	24.3	75.2	0.5	403
PA	66.9	28.3	4.8	1248
RCOC	98.7	1.2	0.2	605
RI	42.8	52.9	4.3	414
SC	57.3	28.3	14.4	513
TX	36.0	64.0	0.0	2175
VT	52.6	46.3	1.1	460
WA	72.9	25.6	1.4	414
WV	29.9	69.5	0.6	308
WY	78.4	21.6	0.0	403
Total	55.5	42.1	2.4	11082

Transportation

State	%No	%Yes	%Don't Know	N
AL	41.8	57.7	0.5	402
AR	7.4	92.6	0.0	299
CT	25.5	73.3	1.3	400
DE	10.9	89.1	0.0	183
GA	20.4	78.4	1.1	357
HI	98.0	2.0	0.0	401
IN	2.5	97.5	0.0	1263
KY	15.1	84.4	0.5	436
NC	43.6	54.7	1.7	587
OK	2.0	97.8	0.2	403
PA	47.7	50.0	2.3	1287
RCOC	23.5	76.5	0.0	605
RI	21.0	77.1	1.9	414
SC	52.4	31.8	15.8	513
TX	99.1	0.9	0.0	2175
VT	58.5	40.9	0.7	460
WA	69.0	30.1	0.9	422
WV	11.1	88.6	0.3	307
WY	0.0	100.0	0.0	403
Total	44.2	54.5	1.3	11317

Respite

State	%No	%Yes	%Don't Know	N
AL	87.8	6.2	6.0	402
AR	82.3	17.7	0.0	299
CT	78.8	16.5	4.7	387
DE	67.4	28.8	3.8	184
GA	69.6	25.9	4.5	332
HI	91.8	8.2	0.0	401
IN	90.4	9.2	0.4	1103
KY	68.3	30.7	0.9	436
NC	62.8	34.3	2.9	580
OK	98.0	2.0	0.0	403
PA	75.9	20.9	3.1	1246
RCOC	91.1	8.9	0.0	605
RI	81.6	14.7	3.6	414
SC	71.7	11.1	17.2	513
TX	73.3	26.7	0.0	2175
VT	50.9	48.7	0.4	460
WA	82.6	16.7	0.7	419
WV	44.0	53.7	2.3	307
WY	100.0	0.0	0.0	403
Total	77.7	20.1	2.2	11069

Enrolled in School System

State	%No	%Yes	%Don't Know	N
AL	93.5	1.0	5.5	402
AR	97.0	3.0	0.0	299
CT	96.4	2.1	1.6	384
DE	95.1	2.2	2.7	185
GA	97.3	1.5	1.2	334
HI	95.8	4.2	0.0	401
IN	98.3	1.7	0.0	1100
KY	98.4	1.4	0.2	436
NC	95.2	4.1	0.7	581
OK	99.0	1.0	0.0	403
PA	92.2	6.2	1.5	1236
RCOC	92.1	7.9	0.0	605
RI	96.1	1.7	2.2	414
SC	82.5	3.7	13.8	513
TX	100.0	0.0	0.0	2175
VT	100.0	0.0	0.0	460
WA	94.2	5.4	0.5	411
WV	90.9	8.4	0.6	308
WY	99.3	0.7	0.0	403
Total	96.0	2.7	1.3	11050

Other Services and Supports

State	%No	%Yes	%Don't Know	N
AL	93.5	0.8	5.8	397
AR	91.0	9.0	0.0	299
CT	83.6	4.2	12.1	354
DE	87.7	0.0	12.3	122
GA	82.7	6.6	10.7	289
HI	37.4	62.6	0.0	401
IN	98.8	0.5	0.6	1100
KY	87.8	8.3	3.9	436
NC	78.4	14.4	7.2	444
OK	66.5	33.0	0.5	403
PA	85.4	7.9	6.7	1039
RCOC	94.5	5.5	0.0	605
RI	91.1	5.8	3.1	414
SC	46.0	4.7	49.3	513
TX	82.7	17.3	0.0	2175
VT	85.8	12.4	1.7	459
WA	92.7	4.9	2.4	409
WV	84.8	5.0	10.2	303
WY	57.8	42.2	0.0	403
Total	81.9	12.8	5.3	10565

Home and Community Based Waiver (HCBS)

State	%ICF/ MR	%HCBS	%Don't Know	%Other	N
AL	4.5	94.8	0.2	0.5	402
AR	2.7	96.3	0.0	1.0	299
CT	12.1	73.8	3.7	10.4	405
GA	0.0	79.9	1.0	19.0	394
HI	1.0	86.5	0.0	12.5	392
IN	21.8	41.4	1.5	35.3	1264
KY	17.4	67.2	2.5	12.8	436
NC	30.8	29.6	4.9	34.8	575
OK	18.4	78.4	0.7	2.5	403
PA	11.2	40.7	3.0	45.1	1362
RCOC	23.5	50.1	0.2	26.3	605
RI	1.0	38.6	47.3	13.0	414
SC	6.2	64.3	5.1	24.4	513
TX	33.7	66.3	0.0	0.0	2174
VT	0.7	84.6	0.4	14.3	460
WA	0.0	100.0	0.0	0.0	506
WV	9.1	89.0	0.6	1.3	308
WY	0.0	100.0	0.0	0.0	403
Total	15.7	64.4	3.1	16.8	11315

Appendix C: Item-by-Item Survey Results

Notes about item-by-item survey results:

- The tables contained in this Appendix are grouped by sub-domain (e.g., Community Inclusion).
- Each table displays data for **one** survey item.
- The title of each table contains the question number and wording as it appears on the NCI Consumer Survey.
- Results are listed **alphabetically** by state.
- The data presented are **unadjusted**, basic frequencies of responses.
- All valid response categories are broken out.
- For most items, “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables.
- The “total” line represents the results of the entire sample (all states, all cases). This aggregate figure is **not adjusted for sample size**; therefore, some states may be under- or over-represented in the total.
- Only items that provided data for the indicators are listed. Probe questions and consistency checks are not included.
- Missing data is indicated as “Not available.”
- **Q1 – Q24** are Section I questions, which **only allow consumer responses**.
- **Q28 – Q50** are Section II questions, which **allow other informants to respond** (except in the state of Vermont).

COMMUNITY INCLUSION

Q28. Do you go shopping?

State	%No	%Yes	N
AL	3.5	96.5	395
AR	2.0	98.0	297
CT	5.0	95.0	398
DE	11.4	88.6	185
GA	3.3	96.7	391
HI	3.3	96.7	398
IN	1.9	98.1	1238
KY	3.2	96.8	435
ME	3.6	96.4	578
NC	6.7	93.3	612
OK	1.2	98.8	402
PA	6.8	93.2	1300
RCOC	5.1	94.9	591
RI	3.2	96.8	409
SC	4.7	95.3	473
TX	12.3	87.7	2117
VT	6.1	93.9	131
WA	5.5	94.5	490
WV	2.7	97.3	297
WY	0.7	99.3	402
Total	5.7	94.3	11539

Q29. Do you go out on errands or appointments?

State	%No	%Yes	N
AL	1.0	99.0	388
AR	3.7	96.3	297
CT	3.3	96.7	398
DE	3.8	96.2	184
GA	2.6	97.4	388
HI	0.8	99.2	398
IN	0.5	99.5	1234
KY	3.5	96.5	434
ME	1.7	98.3	576
NC	6.8	93.2	607
OK	0.5	99.5	403
PA	3.2	96.8	1290
RCOC	4.7	95.3	590
RI	2.0	98.0	408
SC	0.8	99.2	472
TX	2.2	97.8	2124
VT	8.4	91.6	131
WA	1.8	98.2	491
WV	0.7	99.3	297
WY	0.0	100.0	402
Total	2.4	97.6	11512

Q30. Do you go out for entertainment?

State	%No	%Yes	N
AL	3.5	96.5	395
AR	5.8	94.2	291
CT	6.1	93.9	396
DE	16.8	83.2	185
GA	11.9	88.1	387
HI	20.6	79.4	398
IN	7.2	92.8	1226
KY	7.1	92.9	434
ME	7.7	92.3	574
NC	17.9	82.1	605
OK	1.2	98.8	402
PA	19.6	80.4	1314
RCOC	12.4	87.6	596
RI	10.8	89.2	409
SC	10.8	89.2	465
TX	13.4	86.6	2120
VT	23.1	76.9	130
WA	8.3	91.7	492
WV	14.2	85.8	296
WY	2.0	98.0	402
Total	11.5	88.5	11517

Q31. Do you always eat at home or do you sometimes go out to eat?

State	%Always Eats at Home	%Sometimes Goes Out to Eat	N
AL	3.6	96.4	394
AR	4.1	95.9	295
CT	7.1	92.9	393
DE	8.6	91.4	185
GA	6.9	93.1	390
HI	4.8	95.2	398
IN	2.4	97.6	1236
KY	6.0	94.0	435
ME	5.6	94.4	575
NC	7.7	92.3	607
OK	5.0	95.0	399
PA	6.4	93.6	1297
RCOC	12.2	87.8	598
RI	4.9	95.1	409
SC	0.0	100.0	432
TX	14.7	85.3	2116
VT	11.5	88.5	130
WA	6.9	93.1	492
WV	3.7	96.3	295
WY	2.0	98.0	402
Total	7.2	92.8	11478

Q32. Do you go to religious services?

State	%No	%Yes	N
AL	26.0	74.0	377
AR	26.3	73.7	293
CT	58.9	41.1	384
DE	44.3	55.7	183
GA	29.3	70.7	368
HI	46.0	54.0	346
IN	38.9	61.1	1216
KY	54.6	45.4	434
ME	61.3	38.7	558
NC	35.0	65.0	603
OK	38.6	61.4	396
PA	44.1	55.9	1245
RCOC	43.7	56.3	586
RI	60.8	39.2	406
SC	24.4	75.6	451
TX	32.6	67.4	2080
VT	61.8	38.2	131
WA	57.0	43.0	484
WV	41.7	58.3	295
WY	53.7	46.3	402
Total	41.8	58.2	11238

Q33. Do you go to other meetings in the community?

State	%No	%Yes	N
AL	89.0	11.0	374
AR	87.8	12.2	294
CT	83.0	17.0	377
DE	91.9	8.1	185
GA	81.9	18.1	359
HI	94.7	5.3	378
IN	74.8	25.2	1176
KY	90.7	9.3	430
ME	66.2	33.8	547
NC	89.9	10.1	601
OK	90.8	9.3	400
PA	32.1	67.9	1310
RCOC	89.6	10.4	570
RI	91.3	8.7	392
SC	76.7	23.3	429
TX	86.7	13.3	2053
VT	60.3	39.7	131
WA	82.4	17.6	477
WV	87.1	12.9	294
WY	78.4	21.6	402
Total	77.9	22.1	11179

Q34. Do you exercise or play sports?

<i>State</i>	<i>%No</i>	<i>%Yes- In a Non- Integrated Setting</i>	<i>%Yes- In a Community Setting</i>	<i>N</i>
AL	22.4	46.0	31.6	389
AR	17.7	9.5	72.8	294
CT	27.7	30.2	42.1	394
DE	33.5	24.3	42.2	185
GA	26.9	36.4	36.7	376
HI	12.1	11.8	76.1	398
IN	19.4	18.1	62.5	1214
KY	62.9	19.1	18.0	434
ME	19.6	26.1	54.3	560
NC	32.2	35.6	32.2	609
OK	42.3	35.6	22.1	402
PA	37.7	20.2	42.1	1319
RCOC	22.2	45.7	32.1	599
RI	8.5	19.3	72.2	399
SC	22.1	74.9	3.0	467
TX	28.6	51.7	19.8	2112
VT	20.6	0.0	79.4	131
WA	29.6	29.0	41.4	493
WV	30.4	34.8	34.8	296
WY	7.5	35.3	57.2	402
Total	27.1	33.2	39.7	11473

CHOICE AND DECISION-MAKING

Q35. Who chose the place where you live?

<i>State</i>	<i>%Someone Else Chose</i>	<i>%Person Had Some Input</i>	<i>%Person Chose Without Help</i>	<i>N</i>
AL	78.0	15.2	6.8	250
AR	25.7	46.4	27.9	179
CT	50.0	39.1	10.9	220
DE	52.6	42.9	4.5	133
GA	49.4	37.3	13.3	158
HI	68.0	26.7	5.3	150
IN	26.1	58.2	15.7	833
KY	46.2	45.6	8.2	316
ME	44.8	44.6	10.6	509
NC	63.2	25.8	11.0	299
OK	39.0	45.7	15.3	326
PA	50.1	37.0	13.0	633
RCOC	63.7	26.9	9.4	372
RI	40.4	42.8	16.8	208
SC	50.4	33.6	16.0	125
TX	59.3	25.0	15.7	1038
VT	41.5	43.6	14.9	94
WA	33.8	49.8	16.3	331
WV	63.2	29.8	7.0	114
WY	11.6	17.5	71.0	303
Total	46.8	37.4	15.9	6591

Q36. How many places did you visit before moving here?

<i>State</i>	<i>%Did Not Visit</i>	<i>%Visited Only One</i>	<i>%Looked at More Than One</i>	<i>N</i>
AL	41.8	37.9	20.3	177
AR	18.0	37.6	44.4	178
CT	24.7	50.6	24.7	162
DE	21.9	51.8	26.3	114
GA	29.9	42.7	27.4	117
HI	64.8	22.1	13.1	122
IN	8.6	48.3	43.1	756
KY	62.5	18.4	19.1	304
ME	18.1	55.0	27.0	382
NC	22.6	42.8	34.6	243
OK	19.6	50.2	30.2	255
PA	32.6	14.3	53.1	800
RCOC	19.8	43.3	36.9	252
RI	25.2	37.8	37.0	127
SC	62.8	35.5	1.7	121
TX	24.7	27.1	48.2	734
WA	13.6	40.1	46.3	242
WV	31.4	40.2	28.4	102
WY	5.3	33.1	61.6	302
Total	25.4	35.8	38.8	5490

Q37. Did you choose the people you live with (or to live by yourself)?

<i>State</i>	<i>%No, Someone Else Chose</i>	<i>%Chose Some People or Had Some Input</i>	<i>%Yes, Chose Who to Live With</i>	<i>N</i>
AL	86.1	7.5	6.3	252
AR	33.7	13.9	52.4	166
CT	64.9	7.9	27.2	228
DE	34.5	53.1	12.4	145
GA	54.3	13.9	31.8	151
HI	71.0	17.4	11.6	155
IN	25.2	34.3	40.5	810
KY	72.1	16.6	11.3	301
ME	61.5	11.7	26.8	488
NC	72.6	13.1	14.3	329
OK	50.6	29.9	19.6	358
PA	74.5	11.0	14.5	509
RCOC	86.1	7.8	6.0	397
RI	24.3	51.4	24.3	251
SC	0.0	27.3	72.7	22
TX	68.0	11.3	20.7	1068
VT	37.1	46.8	16.1	62
WA	34.5	26.1	39.4	322
WV	57.5	15.0	27.4	113
WY	12.9	21.9	65.2	302
Total	55.2	19.6	25.2	6429

Q38. Do you choose who helps you at home?

<i>State</i>	<i>%No, Someone Else Chooses</i>	<i>% No, but Can Request a Change</i>	<i>%Yes, Person Chooses</i>	<i>N</i>
AL	48.5	50.8	0.8	260
AR	13.5	59.4	27.0	281
CT	39.1	42.1	18.8	271
DE	6.2	75.3	18.5	146
GA	32.4	47.0	20.5	185
HI	65.8	31.0	3.2	155
IN	5.0	75.6	19.3	853
KY	64.9	27.6	7.5	322
ME	38.3	38.8	22.9	515
NC	55.6	32.3	12.1	430
OK	29.5	56.3	14.3	400
PA	74.2	16.6	9.2	652
RCOC	29.4	63.6	7.0	415
RI	19.8	70.6	9.5	262
SC	0.0	81.4	18.6	59
TX	29.0	42.6	28.3	1598
VT	36.4	47.3	16.4	55
WA	22.7	44.9	32.4	401
WV	34.7	53.6	11.7	196
WY	1.9	63.9	34.2	310
Total	32.9	48.3	18.8	7766

Q39. Who decides your daily schedule?

State	%Someone Else Decides	%Person Has Help Deciding	%Person Decides	N
AL	33.4	30.1	36.5	395
AR	11.4	26.8	61.7	298
CT	11.5	36.1	52.4	391
DE	26.6	57.1	16.3	184
GA	17.4	46.2	36.4	390
HI	23.9	25.4	50.8	394
IN	6.1	29.5	64.5	1202
KY	11.5	45.7	42.8	435
ME	14.0	35.5	50.5	564
NC	22.8	35.9	41.3	605
OK	20.8	36.7	42.4	403
PA	11.0	28.2	60.8	1300
RCOC	23.7	34.6	41.8	596
RI	7.7	49.2	43.1	392
SC	20.4	48.3	31.3	466
TX	31.6	26.8	41.6	2113
VT	14.8	35.6	49.6	135
WA	8.1	34.5	57.4	493
WV	20.9	44.1	35.0	297
WY	2.5	14.9	82.6	402
Total	17.9	33.3	48.8	11455

Q40. Who decides how you spend your free time?

State	%Someone Else Decides	%Person Has Help Deciding	%Person Decides	N
AL	9.6	32.5	57.9	397
AR	5.1	18.5	76.4	297
CT	5.8	28.9	65.3	395
DE	4.9	48.4	46.7	184
GA	6.8	36.6	56.6	385
HI	22.6	23.8	53.6	390
IN	2.8	19.3	77.8	1195
KY	9.9	32.9	57.2	435
ME	5.3	27.2	67.5	570
NC	13.0	26.4	60.6	607
OK	8.2	20.6	71.2	403
PA	4.4	20.8	74.7	1310
RCOC	11.7	26.0	62.3	600
RI	3.8	43.0	53.3	400
SC	17.1	52.3	30.7	463
TX	19.0	19.3	61.8	2108
VT	10.6	29.5	59.8	132
WA	6.1	28.7	65.2	488
WV	10.1	32.6	57.4	298
WY	1.8	9.0	89.3	400
Total	9.8	25.8	64.4	11457

Q41. Who chose the place where you work (or go during the day?)

<i>State</i>	<i>%Someone Else Chose</i>	<i>%Person Had Some Input</i>	<i>%Person Chose Without Help</i>	<i>N</i>
AL	78.4	14.7	6.9	375
AR	21.2	40.9	37.9	203
CT	37.7	48.3	14.0	292
DE	40.3	56.7	3.0	134
GA	38.6	45.3	16.1	329
HI	45.1	38.9	16.0	306
IN	22.8	51.6	25.6	967
KY	49.3	45.1	5.6	430
ME	30.0	49.2	20.8	437
NC	47.7	41.8	10.5	455
OK	31.4	49.0	19.6	306
PA	31.8	44.7	23.5	868
RCOC	64.1	28.4	7.6	490
RI	13.9	72.9	13.3	332
SC	43.0	40.2	16.8	179
TX	57.1	28.8	14.1	1311
VT	9.6	70.2	20.2	104
WA	19.3	57.3	23.4	295
WV	49.8	40.4	9.9	203
WY	8.1	12.5	79.5	273
Total	39.7	41.6	18.7	8289

Q42. How many places did you visit before working (or going) here?

<i>State</i>	<i>%Did Not Visit</i>	<i>%Visited Only One</i>	<i>%Looked at More Than One</i>	<i>N</i>
AL	47.5	42.0	10.5	276
AR	26.5	34.8	38.7	204
CT	28.2	38.1	33.7	202
DE	11.0	46.8	42.2	109
GA	28.6	43.3	28.1	231
HI	46.0	27.8	26.2	237
IN	4.8	53.4	41.8	847
KY	62.0	20.2	17.8	405
ME	17.3	47.5	35.2	284
NC	21.8	41.4	36.8	408
OK	15.3	37.6	47.1	274
PA	35.0	13.0	52.0	1075
RCOC	23.1	34.4	42.5	346
RI	14.7	35.0	50.3	143
SC	67.1	28.6	4.3	161
TX	29.4	33.8	36.8	1021
WA	10.3	41.6	48.1	243
WV	30.5	43.2	26.3	190
WY	4.8	12.5	82.7	272
Total	27.2	33.8	39.1	6928

Q43. Do you choose who helps you at work?

<i>State</i>	<i>%No</i>	<i>%Some Staff, or Can Request Someone Different</i>	<i>%Yes</i>	<i>N</i>
AL	40.1	58.6	1.3	374
AR	19.3	73.3	7.5	187
CT	39.5	43.1	17.4	311
DE	3.6	95.2	1.2	168
GA	21.2	61.1	17.8	321
HI	9.9	86.0	4.0	322
IN	4.8	83.4	11.8	956
KY	61.8	28.7	9.6	429
ME	33.7	43.2	23.2	410
NC	50.9	42.0	7.1	438
OK	31.8	53.0	15.2	302
PA	65.6	18.4	16.1	790
RCOC	33.3	60.4	6.3	495
RI	21.4	72.3	6.3	336
SC	46.3	40.3	13.4	201
TX	22.3	66.1	11.6	1258
VT	34.4	49.5	16.1	93
WA	22.8	61.6	15.6	294
WV	28.9	64.2	6.8	190
WY	1.2	35.7	63.1	249
Total	30.4	56.6	13.0	8124

Q44. Do you choose what to buy with your spending money?

<i>State</i>	<i>%Someone Else Chooses</i>	<i>%Has Help Choosing or Has Set Limits</i>	<i>%Person Chooses</i>	<i>N</i>
AL	11.8	30.4	57.8	398
AR	5.8	36.9	57.3	295
CT	7.6	42.2	50.1	393
DE	28.6	59.5	11.9	185
GA	8.3	40.4	51.3	386
HI	21.5	41.2	37.3	391
IN	3.6	25.1	71.3	1221
KY	13.1	42.4	44.5	434
ME	5.9	35.0	59.1	574
NC	14.3	44.1	41.6	601
OK	11.2	32.0	56.8	403
PA	6.9	16.5	76.7	1281
RCOC	10.1	28.6	61.3	594
RI	15.1	65.1	19.8	398
SC	14.8	50.0	35.2	458
TX	20.0	21.8	58.2	2093
VT	9.6	45.9	44.4	135
WA	7.9	31.2	60.9	493
WV	12.8	46.1	41.1	297
WY	4.0	10.9	85.1	402
Total	11.6	31.8	56.6	11432

Q45. Did you choose your case manager/service coordinator?

State	%No, Someone Else Chose	%No, but Can Request a Change	%Yes	N
AL	40.6	57.6	1.8	394
AR	4.8	81.8	13.4	291
CT	66.1	30.6	3.3	360
DE	100.0	0.0	0.0	180
GA	28.6	68.8	2.6	384
HI	16.4	82.0	1.6	377
IN	20.2	35.5	44.3	1002
KY	57.5	39.8	2.8	435
ME	59.0	32.3	8.7	495
NC	58.7	34.3	7.0	530
OK	37.7	53.3	9.0	398
PA	94.0	3.3	2.6	1176
RCOC	48.4	47.1	4.5	556
RI	30.1	65.3	4.5	375
SC	0.0	86.2	13.8	355
TX	26.3	69.1	4.6	2054
VT	56.7	31.5	11.8	127
WA	58.5	39.3	2.3	484
WV	27.8	65.3	6.9	291
WY	7.7	21.4	70.9	402
Total	41.9	47.0	11.2	10666

RELATIONSHIPS

Q11. Do you have friends you like to talk or do things with?

<i>State</i>	<i>%No</i>	<i>%Yes - Staff or Family</i>	<i>%Yes - Not Staff or Family</i>	<i>N</i>
AL	8.9	24.3	66.8	280
AR	9.3	8.9	81.9	237
CT	11.1	17.9	71.1	235
DE	0.0	3.5	96.5	86
GA	7.5	17.0	75.5	306
HI	5.4	25.3	69.2	221
IN	5.0	16.5	78.5	1090
KY	6.5	9.9	83.6	323
ME	5.1	16.1	78.8	410
NC	11.4	20.2	68.4	386
OK	2.2	7.2	90.6	181
PA	12.9	20.2	66.9	940
RCOC	11.4	10.7	77.9	421
RI	1.0	13.2	85.7	287
SC	15.1	6.6	78.3	424
TX	11.3	15.2	73.5	1345
VT	3.8	24.1	72.2	133
WA	10.6	16.0	73.4	331
WV	10.5	18.2	71.3	143
WY	3.7	17.1	79.3	246
Total	8.8	15.8	75.4	8025

Q10. Do you have a best friend or someone you are really close to?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	13.9	86.1	280
AR	11.0	89.0	237
CT	17.2	82.8	233
DE	22.9	77.1	83
GA	13.5	86.5	303
HI	12.6	87.4	222
IN	11.5	88.5	1087
KY	7.4	92.6	323
ME	12.9	87.1	387
NC	19.1	80.9	383
OK	6.1	93.9	180
PA	15.4	84.6	927
RCOC	19.6	80.4	424
RI	11.5	88.5	287
SC	21.2	78.8	425
TX	17.6	82.4	1346
VT	9.7	90.3	134
WA	17.0	83.0	329
WV	18.9	81.1	143
WY	4.5	95.5	247
Total	14.6	85.4	7980

Q12. Can you see your friends when you want to see them?

State	%No	%Sometimes	%Yes	N
AL	2.8	23.7	73.5	249
AR	4.2	14.2	81.6	212
CT	1.5	11.6	86.9	199
DE	1.2	51.2	47.6	82
GA	7.4	20.0	72.6	270
HI	9.9	34.2	55.9	202
IN	4.0	13.6	82.4	1016
KY	1.3	4.5	94.2	309
ME	2.0	14.8	83.1	391
NC	3.9	17.5	78.5	331
OK	1.7	2.8	95.5	178
PA	3.5	10.0	86.5	837
RCOC	3.7	14.1	82.3	355
RI	1.8	13.2	85.0	273
SC	1.6	9.0	89.4	367
TX	4.5	14.3	81.3	1185
VT	7.0	7.8	85.3	129
WA	3.9	15.7	80.4	280
WV	4.1	20.3	75.6	123
WY	0.4	2.1	97.5	237
Total	3.6	13.9	82.5	7225

Q14. Can you see your family when you want to?

State	%No	%Sometimes	%Yes	N
AL	6.8	19.5	73.7	266
AR	2.6	10.4	87.0	230
CT	5.7	14.8	79.6	230
DE	5.4	33.8	60.8	74
GA	5.3	17.5	77.2	285
HI	9.7	26.1	64.3	207
IN	5.0	21.6	73.4	997
KY	8.1	7.5	84.4	321
ME	5.4	17.3	77.3	387
NC	4.9	22.2	72.9	365
OK	5.9	13.0	81.1	169
PA	2.5	3.0	94.5	439
RCOC	5.5	27.0	67.5	382
RI	1.9	6.2	91.8	257
SC	1.6	4.4	94.0	383
TX	5.0	11.0	84.0	1303
VT	9.6	10.4	80.0	115
WA	15.6	24.4	59.9	307
WV	6.2	16.2	77.7	130
WY	5.4	4.6	90.0	240
Total	5.5	14.9	79.6	7087

Q13. Do you ever feel lonely?

<i>State</i>	<i>%No, Not Often</i>	<i>%Sometimes</i>	<i>%Yes, Often Feels Lonely</i>	<i>N</i>
AL	52.0	36.9	11.1	279
AR	50.6	40.3	9.1	231
CT	62.1	26.8	11.1	235
DE	50.0	42.5	7.5	80
GA	56.8	35.3	7.9	292
HI	58.1	36.4	5.5	217
IN	54.5	35.7	9.8	1066
KY	29.3	50.8	19.9	321
ME	53.6	33.4	13.0	401
NC	55.2	34.0	10.7	373
OK	57.2	27.2	15.6	173
PA	56.7	39.8	3.5	937
RCOC	55.8	30.0	14.1	403
RI	55.2	29.7	15.0	286
SC	24.6	27.0	48.4	415
TX	52.6	34.3	13.2	1345
VT	62.3	32.5	5.3	114
WA	38.2	34.5	27.3	322
WV	60.6	30.7	8.8	137
WY	44.3	27.9	27.9	244
Total	51.4	34.8	13.9	7871

SATISFACTION

Q1. Do you like working at [your job or day activity]?

<i>State</i>	<i>%No</i>	<i>%In-Between</i>	<i>%Yes</i>	<i>N</i>
AL	1.1	6.6	92.3	273
AR	3.7	5.8	90.6	191
CT	4.7	3.0	92.3	233
DE	1.2	13.4	85.4	82
GA	4.6	2.1	93.2	281
HI	2.1	1.5	96.4	195
IN	2.1	7.6	90.3	977
KY	2.9	5.7	91.4	315
ME	5.5	6.1	88.5	347
NC	1.8	7.1	91.2	339
OK	3.1	9.4	87.4	159
PA	4.2	4.1	91.6	753
RCOC	2.8	5.7	91.5	387
RI	3.5	8.1	88.4	285
SC	3.0	1.6	95.4	368
TX	3.8	4.3	91.8	944
VT	1.9	1.9	96.2	104
WA	2.6	8.7	88.7	230
WV	3.3	5.0	91.7	120
WY	1.4	1.9	96.7	210
Total	3.2	5.3	91.5	6793

Q3. Do you like your home or where you live?

<i>State</i>	<i>%No</i>	<i>%In-Between</i>	<i>%Yes</i>	<i>N</i>
AL	4.9	4.6	90.5	284
AR	3.8	4.2	92.0	238
CT	6.0	8.8	85.3	251
DE	1.2	10.5	88.4	86
GA	2.6	5.4	92.0	312
HI	2.2	3.6	94.2	223
IN	3.3	8.1	88.6	1126
KY	6.2	8.6	85.2	325
ME	5.9	9.4	84.7	425
NC	4.1	5.6	90.3	391
OK	5.5	12.6	82.0	183
PA	5.0	6.4	88.7	989
RCOC	3.3	4.7	92.1	430
RI	6.2	6.8	87.0	307
SC	6.7	2.9	90.5	421
TX	4.9	4.3	90.8	1385
VT	4.6	4.6	90.8	153
WA	4.2	4.5	91.3	332
WV	2.7	3.4	93.8	146
WY	1.6	4.0	94.3	247
Total	4.4	6.0	89.5	8254

Q21. Are you happy with your personal life, or do you feel unhappy?

State	%Unhappy	%In-Between	%Happy	N
AL	5.6	17.6	76.8	284
AR	1.7	10.1	88.2	238
CT	5.7	15.0	79.3	246
DE	0.0	32.6	67.4	86
GA	2.6	14.4	83.0	305
HI	5.4	13.9	80.7	223
IN	2.2	20.4	77.4	1107
KY	4.0	27.1	68.9	325
NC	2.4	17.3	80.4	382
OK	2.2	14.3	83.5	182
PA	4.6	12.1	83.4	967
RCOC	3.3	10.6	86.2	426
RI	2.4	24.6	73.1	297
TX	3.5	14.1	82.4	1371
WA	3.3	15.8	80.9	330
WV	4.1	7.6	88.3	145
WY	2.0	4.5	93.5	247
Total	3.3	15.7	81.0	7161

SERVICE COORDINATION

Q17. If you ask for something, does [your case manager/service coordinator] help you get what you need?

State	%No	%Sometimes	%Yes	N
AL	11.6	9.0	79.4	277
AR	4.4	5.3	90.3	226
CT	23.2	9.4	67.4	233
DE	26.5	22.1	51.5	68
GA	2.5	9.5	88.0	283
HI	29.9	8.1	62.0	221
IN	21.3	6.3	72.4	837
KY	4.0	4.6	91.4	325
ME	28.0	11.9	60.1	371
NC	9.0	11.5	79.4	321
OK	5.7	6.9	87.4	174
PA	17.8	11.2	71.0	847
RCOC	24.1	10.0	65.9	369
RI	7.1	5.2	87.7	268
SC	4.1	4.4	91.5	386
TX	9.9	7.4	82.7	1301
VT	4.0	4.8	91.3	126
WA	27.7	5.5	66.8	310
WV	16.3	9.6	74.1	135
WY	1.2	2.4	96.3	245
Total	14.2	7.9	77.9	7323

Q15. Do you know your case manager/service coordinator?

State	%No	%Maybe, Not Sure	%Yes	N
AL	8.9	5.3	85.8	281
AR	3.4	0.9	95.7	234
CT	18.7	11.2	70.1	241
DE	21.8	2.6	75.6	78
GA	1.0	4.4	94.6	298
HI	17.6	1.4	81.1	222
IN	15.9	6.9	77.2	925
KY	2.8	4.3	92.9	323
ME	15.1	6.5	78.4	385
NC	4.8	4.2	91.0	333
OK	1.1	1.1	97.8	180
PA	10.7	0.0	89.3	909
RCOC	17.7	13.3	69.0	407
RI	4.2	0.7	95.1	284
SC	1.9	2.4	95.7	376
TX	6.5	6.2	87.3	1357
VT	1.5	2.3	96.2	131
WA	23.8	9.6	66.7	324
WV	13.4	4.9	81.7	142
WY	0.0	0.0	100.0	246
Total	9.7	4.8	85.5	7676

Q16. Does [your case manager/service coordinator] ask you what you want?

State	%No	%Sometimes	%Yes	N
AL	11.1	6.4	82.5	280
AR	4.7	7.7	87.6	234
CT	22.5	9.1	68.4	231
DE	28.6	28.6	42.9	77
GA	2.7	8.6	88.7	292
HI	26.0	9.4	64.6	223
IN	22.4	6.7	70.9	853
KY	4.0	5.2	90.8	325
ME	19.4	8.9	71.8	372
NC	14.5	8.8	76.7	317
OK	12.1	10.3	77.6	174
PA	19.1	11.3	69.6	869
RCOC	26.7	9.7	63.6	393
RI	11.3	9.1	79.6	274
TX	12.6	7.8	79.6	1323
VT	18.2	6.6	75.2	121
WA	29.9	4.3	65.8	304
WV	23.2	9.4	67.4	138
WY	2.4	2.0	95.5	246
Total	16.3	8.2	75.5	7046

ACCESS

Q19. Do people help you do or learn new things?

State	%No	%Sometimes	%Yes	N
AL	6.0	7.4	86.6	284
AR	5.5	14.9	79.6	235
CT	7.1	16.9	76.0	225
DE	25.9	8.6	65.4	81
GA	7.0	18.1	74.9	299
HI	3.7	5.0	91.3	218
IN	5.8	12.7	81.5	1022
KY	2.8	4.0	93.2	323
ME	4.0	12.9	83.1	403
NC	5.7	8.4	85.9	370
OK	9.4	4.4	86.1	180
PA	7.0	16.0	77.0	868
RCOC	14.5	16.7	68.8	401
RI	6.8	10.3	82.9	281
SC	8.8	3.6	87.6	420
TX	7.5	7.6	84.9	1347
VT	15.2	4.0	80.8	125
WA	6.9	9.4	83.7	319
WV	4.2	8.3	87.5	144
WY	1.2	2.0	96.8	247
Total	7.0	10.3	82.7	7792

Q20. Do you want [more] help to do or learn new things?

State	%No	%Yes	N
AL	48.6	51.4	37
AR	28.6	71.4	42
CT	48.2	51.8	56
DE	43.3	56.7	30
GA	31.1	68.9	74
HI	20.0	80.0	15
IN	17.7	82.3	181
KY	95.2	4.8	21
NC	51.1	48.9	45
OK	25.0	75.0	20
PA	41.7	58.3	218
RCOC	30.0	70.0	120
RI	30.6	69.4	49
TX	35.9	64.1	184
VT	38.5	61.5	26
WA	50.0	50.0	44
WV	26.7	73.3	15
WY	0.0	100.0	8
Total	35.4	64.6	1185

Q22. When you want to go somewhere, do you always have a way to get there?

State	%No, Almost Never	%Sometimes	%Yes, Almost Always	N
AL	2.2	39.1	58.8	279
AR	0.8	8.4	90.8	238
CT	1.3	12.2	86.6	238
DE	4.9	29.3	65.9	82
GA	3.0	25.5	71.5	302
HI	0.5	10.9	88.7	221
IN	2.2	9.3	88.5	1112
KY	2.5	12.9	84.7	326
ME	1.0	14.0	85.0	420
NC	1.1	20.3	78.6	379
OK	0.5	6.0	93.4	183
PA	2.9	13.0	84.1	967
RCOC	4.0	14.6	81.5	405
RI	2.8	15.8	81.4	285
SC	3.8	20.1	76.1	422
TX	6.9	24.6	68.4	1347
VT	4.4	0.7	94.8	135
WA	1.2	8.9	89.9	326
WV	2.1	18.1	79.9	144
WY	1.2	4.5	94.3	247
Total	3.0	16.0	81.0	8058

Q50. Do you get the services you need?

State	%No	%Sometimes	%Yes	N
AL	0.3	8.1	91.6	395
AR	2.4	8.4	89.2	297
CT	2.6	8.7	88.7	381
DE	1.6	31.4	67.0	185
GA	4.9	12.2	82.9	386
HI	2.8	11.9	85.3	394
IN	2.2	10.8	87.1	1206
KY	2.5	5.3	92.2	434
ME	2.5	6.0	91.5	568
NC	10.0	17.9	72.1	581
OK	8.2	0.2	91.6	403
PA	9.5	0.0	90.5	932
RCOC	7.8	8.6	83.6	592
RI	35.5	16.6	47.9	397
SC	4.5	2.8	92.8	470
TX	4.5	8.1	87.4	2084
VT	4.7	3.1	92.2	129
WA	6.6	9.3	84.1	485
WV	11.3	22.0	66.7	291
WY	1.5	3.5	95.0	402
Total	6.0	8.7	85.3	11012

SAFETY

Q5. Are you ever afraid or scared when you are at home?

State	%No, Rarely	%Sometimes	%Yes, Most of the Time	N
AL	86.7	12.6	0.7	278
AR	81.4	16.5	2.1	237
CT	84.6	12.6	2.8	246
DE	86.9	11.9	1.2	84
GA	85.5	11.2	3.3	304
HI	88.2	10.4	1.4	221
IN	84.5	12.6	2.9	1085
KY	84.6	11.1	4.3	324
ME	74.3	21.1	4.6	412
NC	87.4	9.2	3.4	380
OK	78.6	11.5	9.9	182
PA	84.9	11.8	3.3	821
RCOC	83.5	12.9	3.6	412
RI	85.0	10.3	4.7	301
SC	84.8	5.0	10.2	421
TX	75.9	18.0	6.1	1350
VT	91.2	2.2	6.6	136
WA	74.2	16.3	9.5	325
WV	78.6	14.3	7.1	140
WY	94.7	3.2	2.0	247
Total	82.6	12.9	4.5	7906

Q6. Are you ever afraid or scared when you are out in your neighborhood?

State	%No, Rarely	%Sometimes	%Yes, Most of the Time	N
AL	86.5	12.8	0.7	274
AR	81.0	15.6	3.5	231
CT	83.0	9.5	7.5	241
DE	83.8	13.8	2.5	80
GA	85.9	10.4	3.7	297
HI	82.8	11.3	5.9	221
IN	85.0	10.7	4.3	1072
KY	84.5	11.8	3.7	323
ME	80.6	13.6	5.7	403
NC	82.0	10.1	7.9	367
OK	79.2	10.7	10.1	178
PA	83.5	13.9	2.7	943
RCOC	81.9	13.5	4.6	415
RI	88.1	7.8	4.1	294
SC	88.0	4.8	7.2	416
TX	78.0	15.0	7.0	1337
VT	93.8	2.3	3.8	130
WA	75.1	14.2	10.7	309
WV	83.3	12.3	4.3	138
WY	94.7	3.2	2.0	247
Total	83.1	11.7	5.2	7916

HEALTH AND WELL-BEING

BI-19. When was his/her last physical exam?

State	%Within Past Year	%Over a Year Ago	%Don't Know	N
AL	85.1	10.7	4.2	402
AR	97.7	1.0	1.3	298
CT	86.0	2.7	11.3	407
DE	81.1	1.1	17.8	185
GA	89.3	5.2	5.5	384
HI	56.9	29.2	14.0	401
IN	96.6	1.8	1.6	1265
KY	93.1	4.1	2.8	436
ME	94.2	5.0	0.9	585
NC	89.8	4.6	5.6	606
OK	97.0	2.5	0.5	403
PA	79.2	6.4	14.3	1380
RCOC	21.0	24.0	55.0	605
RI	78.3	5.8	15.9	414
SC	65.5	16.4	18.1	513
TX	79.0	5.2	15.8	2165
VT	80.7	8.5	10.9	460
WA	77.6	13.0	9.4	501
WV	98.1	1.0	1.0	308
WY	82.1	17.4	0.5	403
Total	80.9	7.7	11.4	12121

BI-20. If female, when was her last OB/GYN exam?

State	%Within Past Year	%Over a Year Ago	%Never Had an Exam	%Don't Know	N
AL	53.8	25.0	2.5	18.8	160
AR	42.3	13.8	3.1	40.8	130
CT	52.5	15.3	3.8	28.4	183
DE	65.9	11.4	0.0	22.7	88
GA	53.1	14.4	6.3	26.3	160
HI	20.0	23.2	1.6	55.3	190
IN	67.5	9.3	5.5	17.6	567
KY	56.0	15.5	6.3	22.2	207
ME	44.7	23.3	11.1	21.0	262
NC	58.4	17.5	7.8	16.3	257
OK	57.2	26.3	2.6	13.8	152
PA	45.8	11.2	6.1	37.0	625
RCOC	11.7	21.4	5.0	61.9	281
RI	51.3	9.6	7.5	31.6	187
SC	44.2	28.8	5.3	21.7	226
TX	44.0	9.1	7.2	39.7	946
WA	26.8	11.2	11.7	50.2	205
WV	42.6	21.7	33.3	2.3	129
WY	67.2	30.2	2.6	0.0	189
Total	47.4	15.6	6.7	30.3	5144

BI-21. When was his/her last dentist visit?

<i>State</i>	<i>%Within Last Six Months</i>	<i>%Over Six Months Ago</i>	<i>%Don't Know</i>	<i>N</i>
AL	30.3	57.2	12.4	402
AR	24.5	37.1	38.4	294
CT	60.8	18.1	21.1	403
DE	64.9	15.1	20.0	185
GA	42.4	35.6	22.0	382
HI	14.7	46.6	38.7	401
IN	61.3	33.3	5.4	1263
KY	47.5	37.8	14.7	436
ME	67.4	26.7	5.9	574
NC	55.8	44.2	0.0	606
OK	54.6	40.4	5.0	403
PA	42.7	26.0	31.3	1357
RCOC	6.3	52.2	41.5	605
RI	59.2	18.4	22.5	414
SC	36.1	39.8	24.0	512
TX	54.9	19.1	26.0	2168
VT	56.1	21.3	22.6	460
WA	40.6	46.0	13.4	500
WV	59.9	35.2	4.9	307
WY	66.5	32.8	0.7	403
Total	48.5	32.0	19.5	12075

BI-22. Is weight a concern for this person?

<i>State</i>	<i>%Yes, Underweight</i>	<i>%Yes, Overweight</i>	<i>%No</i>	<i>%Don't Know</i>	<i>N</i>
AL	5.5	28.1	66.2	0.2	402
AR	2.0	34.8	62.9	0.3	299
CT	5.9	29.2	58.4	6.4	404
DE	9.2	23.8	60.5	6.5	185
GA	4.1	23.7	71.2	1.0	389
HI	3.2	35.4	61.3	0.0	401
IN	2.2	21.9	71.8	4.1	1266
KY	5.0	28.9	64.7	1.4	436
NC	4.3	29.2	63.0	3.5	600
OK	5.7	22.8	71.2	0.2	403
PA	4.7	24.3	64.5	6.5	1379
RCOC	3.0	6.8	87.6	2.6	605
RI	5.1	35.3	54.8	4.8	414
VT	3.9	32.0	61.1	3.0	460
WA	4.6	28.5	64.1	2.8	499
WV	8.1	35.1	56.2	0.6	308
WY	4.7	31.3	63.3	0.7	403
Total	4.4	26.3	66.2	3.2	8853

BI-23. Does this person smoke or chew tobacco?

State	%No	%Yes	%Don't Know	N
AL	89.3	10.2	0.5	402
AR	86.9	11.7	1.3	298
CT	89.9	5.9	4.2	407
DE	94.6	4.3	1.1	185
GA	88.4	9.0	2.6	389
HI	96.3	3.7	0.0	401
IN	84.4	13.3	2.3	1266
KY	87.6	11.2	1.1	436
NC	91.7	7.8	0.5	604
OK	90.1	9.9	0.0	403
PA	84.3	9.3	6.4	1380
RCOC	97.7	2.0	0.3	605
RI	91.1	6.8	2.2	414
TX	89.8	6.3	3.9	2170
VT	90.9	5.7	3.5	460
WA	89.9	7.9	2.2	504
WV	91.9	7.8	0.3	308
WY	91.6	8.4	0.0	403
Total	89.3	8.1	2.6	11035

BI-24. How physically active is this person?

State	% Very Active	% Moderately Active	% Physically Inactive	%Don't Know	N
AL	31.6	49.3	18.2	1.0	402
AR	29.1	45.5	24.7	0.7	299
CT	17.9	61.0	17.6	3.5	403
DE	10.8	54.6	29.2	5.4	185
GA	14.1	62.4	21.7	1.8	391
HI	15.5	64.1	20.4	0.0	401
IN	31.3	54.2	12.8	1.7	1265
KY	12.2	53.7	33.3	0.9	436
NC	13.4	55.9	28.1	2.6	606
OK	30.3	51.9	17.9	0.0	403
PA	11.9	58.6	23.3	6.1	1384
RCOC	36.9	54.9	7.9	0.3	605
RI	14.3	56.5	25.1	4.1	414
VT	15.9	62.4	18.9	2.8	460
WA	15.0	60.5	21.2	3.4	501
WV	17.2	54.2	27.3	1.3	308
WY	5.0	70.7	24.1	0.2	403
Total	19.7	57.2	20.7	2.4	8866

MEDICATIONS

BI-16. Does this person currently take medications for...?

Mood disorders

State	%No	%Yes	%Don't Know	N
AL	66.2	33.6	0.2	402
AR	64.5	32.4	3.0	299
CT	65.8	28.7	5.4	404
DE	58.4	30.3	11.4	185
GA	64.5	27.4	8.1	369
HI	74.1	25.9	0.0	401
IN	62.8	30.8	6.4	1265
KY	56.2	40.1	3.7	436
NC	82.9	15.5	1.6	516
OK	63.3	36.2	0.5	403
PA	61.8	31.0	7.2	1358
RCOC	82.6	17.2	0.2	605
RI	55.6	33.8	10.6	414
TX	61.6	24.0	14.4	2164
WA	67.6	30.8	1.6	494
WV	59.4	39.0	1.6	308
WY	47.9	52.1	0.0	403
Total	64.3	29.4	6.3	10426

Anxiety

State	%No	%Yes	%Don't Know	N
AL	73.6	25.6	0.7	402
AR	77.3	19.1	3.7	299
CT	68.8	26.3	5.0	400
DE	65.9	21.6	12.4	185
GA	73.0	19.1	7.9	366
HI	73.6	26.4	0.0	401
IN	73.5	19.2	7.3	1265
KY	72.5	23.4	4.1	436
NC	86.5	11.2	2.4	502
OK	69.2	30.3	0.5	403
PA	70.6	20.5	8.8	1335
RCOC	87.8	12.2	0.0	605
RI	60.6	29.2	10.1	414
TX	69.0	14.0	17.0	2162
WA	76.4	20.8	2.8	495
WV	66.2	30.8	2.9	308
WY	52.6	47.4	0.0	403
Total	71.8	20.9	7.3	10381

Behavior problems

State	%No	%Yes	%Don't Know	N
AL	74.9	24.9	0.2	402
AR	74.9	22.4	2.7	299
CT	71.6	24.4	4.0	402
DE	57.3	36.2	6.5	185
GA	72.5	20.2	7.4	367
HI	73.8	26.2	0.0	401
IN	72.3	20.8	7.0	1265
KY	77.1	20.0	3.0	436
NC	77.2	21.0	1.7	518
OK	67.2	32.5	0.2	403
PA	76.0	16.0	8.0	1339
RCOC	95.4	4.5	0.2	605
RI	69.6	22.0	8.5	414
TX	65.0	20.8	14.2	2164
WA	79.1	18.7	2.2	493
WV	65.9	31.8	2.3	308
WY	51.4	48.6	0.0	403
Total	72.0	21.8	6.2	10404

Psychotic disorders

State	%No	%Yes	%Don't Know	N
AL	76.6	23.1	0.2	402
AR	84.9	13.0	2.0	299
CT	79.6	15.5	5.0	401
DE	69.6	21.7	8.7	184
GA	73.6	19.9	6.5	371
HI	74.1	25.9	0.0	401
IN	78.9	14.3	6.7	1263
KY	78.7	18.8	2.5	436
NC	89.1	8.5	2.4	497
OK	82.6	16.9	0.5	403
PA	81.3	11.0	7.7	1332
RCOC	70.2	29.8	0.0	605
RI	75.6	14.7	9.7	414
TX	68.7	16.9	14.4	2161
WA	83.7	13.6	2.7	485
WV	84.7	12.7	2.6	308
WY	80.6	19.4	0.0	403
Total	77.1	16.6	6.3	10365

RESPECT AND RIGHTS

Q18. Do you know who your advocate or guardian is?

State	%No	%Maybe, Not Sure	%Yes	N
AL	56.4	5.5	38.1	181
AR	3.1	1.2	95.7	161
CT	10.0	7.8	82.2	180
DE	11.1	3.7	85.2	54
GA	6.5	8.4	85.1	154
HI	9.3	5.1	85.6	118
IN	1.8	1.5	96.7	659
KY	3.0	3.3	93.7	301
ME	8.6	3.4	88.0	326
NC	5.1	5.1	89.9	297
OK	1.7	2.6	95.7	115
RCOC	32.9	9.8	57.3	246
RI	13.3	0.0	86.7	60
SC	19.8	0.5	79.7	369
TX	4.7	6.8	88.6	858
WA	4.6	4.0	91.4	175
WV	7.1	12.9	80.0	85
WY	1.5	0.5	98.0	203
Total	9.6	4.4	86.0	4542

Q46. Do people read your mail without your permission?

State	%[No] Reads Own or Others Have Permission	%Some Mail Opened	%Yes	N
AL	90.8	0.0	9.2	251
AR	88.1	0.0	11.9	269
CT	91.4	0.0	8.6	338
DE	95.4	0.0	4.6	173
GA	75.8	0.0	24.2	302
HI	76.2	0.0	23.8	383
IN	92.4	0.0	7.6	1134
KY	91.8	0.0	8.2	425
ME ⁷	85.8	8.4	5.8	549
NC	91.5	0.0	8.5	519
OK	88.8	0.0	11.2	385
PA	77.9	0.0	22.1	1195
RCOC	96.4	0.0	3.6	523
RI	98.4	0.0	1.6	372
SC	64.1	0.0	35.9	301
TX	92.4	0.0	7.6	1720
VT	84.7	0.0	15.3	118
WA	85.8	0.0	14.2	451
WV	68.1	0.0	31.9	251
WY	95.4	0.0	4.6	367
Total	87.5	0.5	12.0	10026

⁷ ME used an older version of this question

Q47. Can you be alone with [friends], or does someone have to be with you?

<i>State</i>	<i>%No - Someone Always Present</i>	<i>%Some Restrictions</i>	<i>%Can Be Alone With Friends</i>	<i>N</i>
AL	20.3	0.0	79.7	237
AR	18.0	0.0	82.0	211
CT	13.2	0.0	86.8	235
DE	24.1	0.0	75.9	141
GA	15.8	0.0	84.2	241
HI	5.8	0.0	94.2	137
IN	11.2	0.0	88.8	816
KY	4.8	0.0	95.3	400
ME ⁸	12.4	18.6	69.0	458
NC	7.6	0.0	92.4	367
OK	12.0	0.0	88.0	383
PA	13.1	0.0	86.9	1211
RCOC	8.3	0.0	91.7	278
RI	21.2	0.0	78.8	217
SC	6.4	0.0	93.6	361
TX	15.9	0.0	84.1	1282
VT	23.5	0.0	76.5	102
WA	6.6	0.0	93.4	318
WV	21.6	0.0	78.4	167
WY	8.8	0.0	91.2	342
Total	12.7	1.1	86.2	7904

Q48. Are you allowed to use the phone when you want to?

<i>State</i>	<i>%No, Not Allowed</i>	<i>%Some Restrictions</i>	<i>%Yes, Can Use Anytime</i>	<i>N</i>
AL	9.2	0.0	90.8	293
AR	31.7	0.0	68.3	230
CT	4.5	0.0	95.5	288
DE	8.1	0.0	91.9	135
GA	12.2	0.0	87.8	311
HI	9.6	0.0	90.4	208
IN	10.1	0.0	89.9	1076
KY	4.6	0.0	95.4	415
ME ⁹	1.8	10.7	87.6	507
NC	8.6	0.0	91.4	453
OK	2.6	0.0	97.4	306
PA	8.7	0.0	91.3	1079
RCOC	6.4	0.0	93.6	484
RI	4.3	0.0	95.7	324
SC	4.8	0.0	95.2	394
TX	8.2	0.0	91.8	1426
VT	14.4	0.0	85.6	132
WA	7.9	0.0	92.1	382
WV	7.5	0.0	92.5	174
WY	4.0	0.0	96.0	347
Total	8.0	0.6	91.4	8964

⁸ ME used an older version of this question

⁹ ME used an older version of this question

Q8. Do people let you know before they come into your home?

State	%No	%Sometimes	%Yes	N
AL	4.3	5.0	90.7	280
AR	2.1	3.0	94.8	233
CT	3.8	5.8	90.4	240
DE	8.4	8.4	83.1	83
GA	5.1	7.4	87.5	296
HI	3.2	0.5	96.3	216
IN	3.8	3.5	92.7	1058
KY	2.8	4.9	92.3	324
ME	9.8	10.3	79.9	408
NC	7.1	5.3	87.6	379
OK	7.7	6.1	86.2	181
PA	6.5	5.3	88.3	588
RCOC	1.7	5.2	93.0	401
RI	2.8	4.5	92.7	287
SC	4.3	1.9	93.9	423
TX	6.2	6.6	87.2	1340
VT	4.4	1.5	94.1	135
WA	2.8	5.9	91.4	324
WV	8.3	10.4	81.3	144
WY	2.4	0.8	96.7	246
Total	4.9	5.2	89.9	7586

Q9. Do people let you know before coming into your bedroom?

State	%No	%Sometimes	%Yes	N
AL	12.5	7.5	80.1	281
AR	2.6	5.2	92.1	229
CT	8.2	6.6	85.2	243
DE	11.9	28.4	59.7	67
GA	8.4	15.1	76.5	298
HI	25.3	7.8	66.8	217
IN	7.1	4.5	88.4	1056
KY	4.6	5.9	89.5	323
ME	10.3	9.3	80.4	409
NC	7.4	9.3	83.2	376
OK	5.5	5.5	89.1	183
PA	8.1	8.4	83.5	741
RCOC	6.2	8.6	85.2	405
RI	4.4	2.6	93.0	272
SC	13.5	2.4	84.1	414
TX	8.4	9.3	82.3	1342
VT	12.3	2.3	85.4	130
WA	4.9	8.3	86.8	325
WV	7.8	9.2	83.0	141
WY	0.8	1.2	98.0	246
Total	8.2	7.3	84.5	7698

Q49. Have you ever participated in a self-advocacy group, meeting, conference, or event?

State	%No	%Had Opportunity But Chose Not To	%Yes	N
AL	80.7	1.1	18.1	348
AR	66.2	7.2	26.7	195
CT	70.2	10.8	19.0	332
DE	41.0	19.7	39.3	178
GA	65.2	7.8	27.0	282
HI	90.9	0.8	8.3	121
IN	52.4	7.6	40.0	1061
KY	58.8	9.6	31.6	408
ME	50.8	12.4	36.7	498
NC	58.8	2.2	39.0	500
OK	64.9	4.1	30.9	362
PA	84.9	7.6	7.5	1081
RCOC	82.9	0.2	16.9	538
RI	68.6	0.5	30.9	376
SC	57.4	0.2	42.3	411
TX	74.1	5.2	20.6	1547
VT	48.5	13.8	37.7	130
WA	72.9	9.2	17.9	469
WV	70.7	1.6	27.6	123
WY	69.1	0.5	30.4	392
Total	68.0	5.9	26.1	9352

Q4. Can you be alone if you want to?

State	%No	%Yes	N
AL	7.1	92.9	267
AR	4.4	95.6	182
CT	7.1	92.9	225
DE	5.0	95.0	80
GA	7.7	92.3	286
HI	6.4	93.6	202
IN	5.8	94.2	1005
KY	9.8	90.2	317
ME	5.7	94.3	389
NC	8.6	91.4	359
OK	5.5	94.5	181
PA	3.9	96.1	981
RCOC	8.1	91.9	394
RI	8.4	91.6	249
SC	3.2	96.8	371
TX	9.0	91.0	1299
VT	9.4	90.6	117
WA	4.8	95.2	289
WV	8.3	91.7	133
WY	3.8	96.2	234
Total	6.6	93.4	7560

Q2. Is [staff who helps you at job/day activity] nice and polite to you?

State	%No	%Some Staff Are Nice	%Yes	N
AL	0.4	4.4	95.2	271
AR	0.0	2.3	97.7	173
CT	1.9	1.9	96.3	216
DE	0.0	6.3	93.8	80
GA	0.7	5.1	94.1	273
HI	0.0	15.9	84.1	195
IN	0.3	3.6	96.1	964
KY	2.2	5.3	92.5	318
ME	0.9	4.9	94.2	325
NC	0.7	6.2	93.1	305
OK	1.3	4.5	94.2	155
PA	0.7	6.7	92.6	568
RCOC	0.3	3.2	96.5	373
RI	0.7	2.9	96.4	278
SC	2.0	1.7	96.3	356
TX	1.3	2.9	95.9	869
VT	0.0	2.2	97.8	93
WA	0.9	2.7	96.4	224
WV	0.8	2.5	96.6	118
WY	1.0	2.9	96.2	210
Total	0.8	4.2	94.9	6364

Q7. Is [staff who helps you at home] nice and polite to you?

State	%No	%Sometimes	%Yes	N
AL	4.5	11.8	83.7	178
AR	0.9	3.0	96.1	232
CT	5.9	7.0	87.1	186
DE	1.6	14.5	83.9	62
GA	21.0	5.4	73.7	186
HI	16.3	7.0	76.7	86
IN	2.7	5.3	92.0	827
KY	21.4	5.1	73.5	294
ME	1.5	5.3	93.2	399
NC	4.2	5.7	90.1	262
OK	2.2	7.7	90.1	182
PA	1.4	6.7	92.0	436
RCOC	4.1	5.7	90.2	296
RI	6.5	3.5	89.9	199
SC	4.2	3.0	92.8	265
TX	2.0	2.5	95.5	1046
VT	1.6	3.2	95.2	62
WA	1.7	4.1	94.3	296
WV	6.1	2.6	91.2	114
WY	2.3	2.8	94.9	214
Total	4.5	4.9	90.6	5822

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Appendix D: Comparability of Questions across Past Versions

NCI Consumer Survey -- Comparability of Questions Across Past Versions						
Codes:	comparable across years					
	may not be comparable					
	not comparable - do not use					
	<i>Phase VII-IX</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 data, FY06 data, and FY07 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
taking meds for mood, anxiety, or behavior (*added psychotic disorders in Phase VII)	BI-16	BI-17	BI-17	BI-17	BI-19	DK code changed from 9 to 3 in 2001. In 1999, all three in one category.
had physical exam in past year	BI-19	BI-20	BI-20	BI-20	BI-22	"n/a in records" added to DK response in 2001
had GYN exam in past year	BI-20	BI-21	BI-21	BI-21	BI-23	"n/a in records" added to DK response in 2001
had routine dental exam in past 6 months	BI-21	BI-22	BI-22	BI-22	BI-24	"n/a in records" added to DK response in 2001
Is weight a concern?	BI-22					
Does person smoke or chew tobacco?	BI-23					
How physically active is person?	BI-24					
type of residence	BI-25	BI-24	BI-24	BI-24	BI-26	Demographic
who owns or leases residence	BI-27	BI-25	BI-25	BI-25	BI-27	Demographic
receives HCBS funding	BI-30	BI-29	BI-29	BI-29	BI-31	Demographic
Currently uses self-directed supports option?	BI-31					
has individually-negotiated budget	BI-32	BI-30	BI-30	BI-30	n/a	
has person-centered plan	BI-33	BI-30	BI-30	BI-30	n/a	
uses FI or ISO	BI-34	BI-30	BI-30	BI-30	n/a	
microboard manages funds	BI-35	BI-30	BI-30	BI-30	n/a	
has support broker or personal agent	BI-36	BI-30	BI-30	BI-30	n/a	

	<i>Phase VII-IX</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 data, FY06 data, and FY07 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
satisfied with job or day program	1	1	1	1	1&6	day and work separated in 1999
day staff nice (treat with respect)	2	2	2	2	4&8	day and work separated in 1999
<i>consistency check</i>		3	3	8		Dropped
satisfied with home	3	4	4	13	19	
can be alone, have privacy	4	5	5	14	21	Wording of question changed
afraid at home	5	6	6	15	22	y/n codes reversed in V.2000 - should not affect outcome but may have caused data entry errors. 1999 wording different
afraid in neighborhood	6	7	7	16	22	y/n codes reversed in V.2000 - should not affect outcome but may have caused data entry errors. 1999 wording different
home staff nice (treat with respect)	7	8	8	17	25	slightly re-phrasing of question; probably O.K.
people ask before entering home	8	9	9	48	59	moved from Section II to Section 1. Also wording of question reversed in V.2000.
people ask before entering room	9	10	10	49	60	moved from Section II to Section 1. Also wording of question reversed in V.2000.
<i>consistency check</i>		11	11	12		Dropped
has friends	11	12	12	5	11	
has best friend	10	13	13	6	12	
can see friends	12	14	14	7	13	
lonely	13	15	15	9	15	y/n codes were reversed prior to 2002 – should not affect outcome but may have caused data entry errors
can see family	14	16	16	11	17	

	<i>Phase VII-IX</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 data, FY06 data, and FY07 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
know case manager	15	17	17	19	n/a	
case manager helps get what they need	17	18	18	21	29	
case manager asks what they want	16	19	19	22	n/a	wording change from "...what's important to you" to "...what you want"
has an advocate	18	20	20	23	31	wording change from "do you have..." to "do you know..."
received support to do new things	19	21	21	24	36	wording change from "did anyone help you learn to do something new this year" to "...reach your goals" to "...do new things you want to do"
Want more help to do new things?	20					
Happy with personal life?	21					
has transportation	22	22	22	53	63	moved from Section II to Section 1
Know how much money spent on staff?	23					
Know how much money in budget?	24					
<i>section completed</i>	25	23	23	25	37	
<i>did person understand</i>	26	24	24	26	38	
<i>did person give consistent & valid responses</i>	27	25	25	27		
Shopping	28	26	26	28	39	
Errands	29	27	27	29	40	
Entertainment	30	28	28	31	42	
eat out	31	29	29	32	43	
religious activity	32	30	31	33	44	
clubs or community orgs	33	31	31	n/a	n/a	
sports or exercise	34	32	33	30	41	added "1-yes in non-integrated setting" code in V.2001

	<i>Phase VII-IX</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 data, FY06 data, and FY07 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
chose home	35	33	34	36	46	wording change from "did you choose" to "who chose"
looked at more than one home	36	34	35	n/a	n/a	
chose roommate	37	35	36	37	47	
chooses home staff	38	36	37	43	52	
chooses schedule	39	37	38	38	48	wording change from "do you choose the times you do things..." to "who decides your daily schedule"
chooses free time	40	38	39	39	49	wording change from "do you choose..." to "who decides...". Also 1999 version uses phrase "for fun" instead of "in free time".
chose job	41	39	40	42	51	wording change from "did you choose" to "who chose"
looked at more than one job	42	40	41	n/a	n/a	
chose job staff	43	41	42	44	53	V.1999 and V.2000 refer to job only
chooses what to buy	44	42	43	41	56	
chose case manager	45	43	44	45	54	
mail opened without permission	46	44	45	46	57	V.2000 question more complex
can be alone with guests	47	45	46	47	58	
can use phone	48	46	47	50	61	
attended self-advocacy	49	47	48	51	n/a	added definition and response choices "n/a" and "1"
gets needed services	50	48	49	52	62	wording of question reversed in V.2000

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