

Consumer Outcomes

Phase X Final Report
2007-2008 Data



A Collaboration of the
National Association of State Directors of Developmental Disabilities
Services and Human Services Research Institute

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I. Organization of Report

This document serves as the **final** report for the consumer outcomes portion of **Phase X (2007-2008)** National Core Indicators (NCI) data collection. All consumer survey data submitted between **July 2007** and **June 2008** are included in this report. **A total of 24 States are included in this final report.**

The report is organized as follows:

INTRODUCTION -- Gives a brief overview of NCI activities to date, and presents the core indicators measured with the Consumer Survey.

CONSUMER SURVEY -- Briefly describes the development and structure of the survey instrument.¹

METHODS -- Describes the protocol for administering NCI consumer surveys, including sampling criteria, administration guidelines, and interviewer training procedures.

DATA ANALYSIS -- Explains the statistical methods used to analyze the consumer survey data, including an explanation of how certain outcomes are “adjusted” for the purposes of making comparisons across states. Also discusses scale construction and significance testing of results.

RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS -- Presents aggregate and state-by-state results of demographic information used for outcome adjustment.

RESULTS: CORE INDICATOR COMPARISONS ACROSS STATES -- Presents aggregate and state-by-state results for each question.

APPENDICES – Includes sampling and analysis information, services and supports received and detailed item-by-item results.

¹ For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to test for consistency of responses, please see the NCI Phase II Technical Report at www.nationalcoreindicators.org.

II. Introduction

Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

NCI Phase I began in January 1997. In August 1997, the Phase I Steering Committee selected a "candidate" set of 61 performance/outcome indicators in order to test their utility/feasibility. Six states agreed to conduct a field test of these indicators, including administering the NCI consumer and family surveys and compiling other data. Field test data were transmitted to NCI staff during the summer of 1998. The results were compiled, analyzed and reported to participating states in September 1998.

NCI Phase II was launched in January 1999. Phase II data collection wrapped up in June 2000 and set the stage for continuation and further expansion of the NCI. During Phase II, the Phase I indicators were revised, and data collection tools and methods were improved. The Version 2.0 indicator set consisted of 60 performance and outcome indicators. Going forward, NCI expanded its scope to include services for children with developmental disabilities and their families, continued to develop and refine the indicators, and recruited additional states to participate in the collaboration. Phase II data are considered baseline NCI data. Phase II technical reports and other selected documents are available online at www.nationalcoreindicators.org.

Twelve states (AZ, CT, KY, MA, MN, NE, NC, PA, RI, VA, VT, WA) participated in Phase II. Four additional states joined during the following year (DE, IA, MT, UT), and seven states joined in 2001 (AL, HI, IL, IN, OK, WV, WY). Virginia, Nebraska, Iowa, Minnesota, Montana, and Utah are currently on hiatus. South Dakota, South Carolina, and Maine signed on in 2002. Arkansas, Georgia, New Mexico, and Texas joined in 2005. Over the next two years, New Jersey, Louisiana and New York joined and Missouri rejoined. Since last year's report, Ohio and New Hampshire have joined and Illinois has rejoined thus bringing the total to 30 participating states plus Orange County, CA. State participation in NCI is entirely voluntary. For a complete list of NCI states, visit www.nationalcoreindicators.org.

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2007-2008 and their corresponding survey item(s).

Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2007-2008

Key to codes: BI = background information question Q = consumer interview question (bold indicates question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-16	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-19	The proportion of people who have had a physical exam in the past year.
BI-20	The proportion of women who have had an OB/GYN exam in the past year.
BI-21	The proportion of people who have had a routine dental exam in the past six months.
BI-22, BI-23, BI-24	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-31	The proportion of people who are exercising self-determination with regard to the services they receive.
Q1	The proportion of people who are satisfied with their job or day program.
Q2, Q7	The proportion of people indicating that most support staff treat them with respect.
Q3	The proportion of people satisfied with where they live.
Q4	The proportion of people who report satisfaction with the amount of privacy they have.
Q5, Q6	The proportion of people who report that they feel safe in their home and neighborhood.
Q8, Q9, Q46, Q47, Q48	The proportion of people whose basic rights are respected by others.
Q10	The proportion of people who have a close friend, someone they can talk to about personal things.

Q11	The proportion of people who have friends and caring relationships with people other than support staff and family members.
Q12, Q14	The proportion of people who are able to see their families and friends when they want.
Q13	The proportion of people who feel lonely.
Q15	The proportion of people who know their service coordinators.
Q16	The proportion of people who report that their service coordinators asked about their preferences.
Q17	The proportion of people reporting that service coordinators help them get what they need.
Q18	The proportion of people who have an advocate or someone who speaks on their behalf.
Q19, Q20	The proportion of people reporting that they received support to learn or do something new in the past year.
Q21	The proportion of people who are satisfied with their personal lives.
Q22	The proportion of people who report having adequate transportation when they want to go somewhere.
Q23, Q24	The proportion of people who control their own budgets.
Q28,Q29, Q30,Q31, Q32,Q33	The proportion of people who participate in everyday integrated activities in their communities.
Q34	The proportion of people who exercise or play integrated sports
Q35, Q37, Q38, Q39, Q40, Q41, Q43, Q45	The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, case manager, support staff or providers, and social activities.
Q36, Q42	The proportion of people who report having been provided options about where to live and work.
Q44	The proportion of people reporting that they choose what to buy with their own spending money.
Q49	The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
Q50	The rate at which people report that "needed" services were not available.

III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and an interviewer feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form also was used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager. [Note: Individual identifying information was excluded from data submitted to HSRI.]
- THE BACKGROUND INFORMATION SECTION requests data that would most likely be found in agency records or information systems. In some states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview.
- SECTION I of the survey, which concerns questions aimed at obtaining expressions of satisfaction and opinions from each individual, may be completed only through a direct interview with the individual; proxy responses are not acceptable.
- SECTION II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate is asked to answer.
- The last page of the survey is the INTERVIEWER FEEDBACK SHEET. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.
- Note: The DAY/VOCATIONAL/EDUCATIONAL SUPPLEMENT is an optional add-on to the survey instrument. These data are generally collected at the same time the background information section is completed. **These data and results will be included in a separate report.**

Note on Self-Determination Questions

The current survey includes items related to self-determination in the background section (BI-31 through BI-36) and two questions about knowledge of individual budgets in Section I of the direct interview (Q23-Q24). These indicators are not included in this report due to inconsistencies in data collection. These questions have been revised for the 2008-09 Consumer Survey.

IV. Methods

Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on specific criteria described below.

The total number of surveys administered in **Phase X** was **12,058**. Section I is administered only to **the person receiving services**. A person's responses are excluded if any of the following criteria are met:

- ◆ The consumer responded to less than half of the questions in Section I.
- ◆ The interviewer recorded that the person did not understand the questions being asked.
- ◆ The interviewer recorded that the person gave inconsistent responses.

After excluding incomplete and inconsistent responses, the number of valid respondents to Section I = **7,714**. Overall, **64%** (7,714/12,058) of consumers in the total sample were able to respond to Section I of the direct interview. The “**% Valid Answers To Section I**” column in Table 2 indicates the percentage of consumers who were able to respond to Section I, by state. Section I response rates by state ranged from 44% to 88%. The median response rate to Section I was 62%.

Section II allows multiple respondents. The “**% Consumer Respondents Section II**” column in Table 2 indicates that a consumer was **one of the respondents** to Section II. Other informants (e.g., family, friend, support worker) may have provided answers to some of the questions. In the final analysis, if a respondent is excluded from Section I, his or her responses are also excluded from Section II, *if* the respondent is the only one to provide answers for Section II (without any proxies). Otherwise, **all responses to questions in Section II are included in the analysis**, regardless of how many questions were answered. Thus, the consumer response rate to Section I may be lower than the response rate to Section II due to stricter criteria for including Section I responses. The number of valid responses to Section II = **11,645**. Out of these total responses to Section II, **63%** included consumer responses. The total response rate (proxies included) to Section II was **97%** (11,645/12,058).

Sampling

The goal of each state was to conduct a minimum of 400 interviews. Each state is asked to conduct a random sample of individuals over age 18 who are receiving at least one service, besides case management. Most states draw an over-sample to account for refusals. Some states did not complete 400 interviews, and others exceeded this goal. A sample size of 400 allows valid comparisons across states with a 95% confidence level. Those that did not complete 400 are also included in this report; however, readers are cautioned to take sample sizes into consideration

when comparing results across states. Table 2 presents the number of surveys completed and response rates to each section, by state.

Table 2. Valid Number of Surveys and Response Rates by State

State	% Valid Answers to Section 1	% Consumer Responses to Section 2	Final Sample Size (N)	% of Total Sample Size (N)
AL	77.6	76.3	402	3.3
AR	88.1	86.2	396	3.3
AZ	77.9	68.9	515	4.3
CT	56.6	45.8	399	3.3
DE	57.3	59.0	234	1.9
GA	73.3	59.2	408	3.4
HI	53.1	55.7	422	3.5
IN	73.6	72.0	311	2.6
KY	64.1	66.4	404	3.4
LA	74.4	72.4	399	3.3
ME	71.6	71.7	436	3.6
MO	70.4	69.8	405	3.4
NC	69.9	n/a	914	7.6
NJ	54.5	53.2	483	4.0
NM	54.2	48.8	402	3.3
NY	60.4	58.0	465	3.9
OK	44.5	34.8	402	3.3
PA	69.0	67.2	1399	11.6
RI	72.1	74.4	312	2.6
SC	74.0	72.5	427	3.5
TX	51.3	58.3	1594	13.2
VT²	43.7	100.0	391	3.2
WV	51.1	45.9	137	1.1
WY	60.1	60.1	401	3.3
Total	64.0	63.3	12,058	100.0

² The Vermont Consumer Survey was originally developed in 1995 by Susan Culbert, Ph.D. and Sara Buchard, Ph.D. of the University of Vermont. In recent years this tool has been adapted to align with the NCI Consumer Survey. There are some differences in survey methods used in Vermont. For example, Vermont only allows the interview to be completed by the individuals receiving supports. Surrogate responses are not accepted. For those individuals who do not complete the survey for any reason, demographic information only is collected. Vermont's sample included a total of 391 individuals, 171 who validly responded to the survey and 220 for whom demographic information only was collected. The response rate of 43.7% reported here is calculated by dividing the number of survey respondents (171) by the total number of individuals in the sample (391).

Administration

Most participating states used the basic survey tool developed by the project. Vermont and Pennsylvania have integrated NCI items in their own statewide survey tools. States used a variety of types of surveyors, including self-advocates and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid volunteers. All of the above methods were acceptable and no major differences were noted in terms of using different types of interviewers. The only stipulation was that if case managers are used, they do not interview consumers on their own caseload³.

Training

“Train-the-trainer” sessions were provided to the lead agencies from each state. These trainings were conducted by conference call or occasionally on-site. The first part of the training reviewed the survey tool in detail, section by section. The second part reviewed general interviewing techniques. The participants, or “trainers” from each state, then conducted training with the actual interviewers. NCI provided a packet of standardized materials (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) to be used at these in-state training sessions. Note: In a few instances, all of a state’s interviewing team participated in the “train-the-trainer” sessions.

V. Data Analysis

NCI data management and analysis is coordinated by Human Services Research Institute (HSRI). Data is entered by each state, and files are submitted to HSRI for analysis. All data files received are reviewed for completeness and compliance with standard NCI formats. The data files are cleaned and merged, and invalid responses are eliminated. An outcome adjustment procedure is performed on selected outcomes. See Appendix A for specific rules used to recode, collapse, and adjust outcome variables. Below is a summary of the statistical procedures used to analyze the NCI Consumer Report data. A more detailed description of these procedures can be found on page 28. Results from these procedures are presented starting on page 31.

Outcome Adjustment

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This procedure allows for more accurate state comparisons of the Core Indicators. Only those indicators that are likely to be affected by individual characteristics were adjusted. These indicators were adjusted by the following seventeen characteristics: age, gender, legal status, level of mental retardation, primary means of expression, level of mobility, frequency of required medical care, support needed to prevent self-injury, support needed to prevent disruptive behavior, mental illness/psychiatric diagnosis, autism, cerebral palsy, seizure/neurological disorder, chemical dependency, hearing or vision problem, physical disability, and Down syndrome.

³ The State of Maine is transitioning from a previously established Quality of Life survey process to the NCI survey process. The interviewers are assigned differently and may include individuals’ case managers or provider staff.

Scale Development

For the sub-domains of Community Inclusion and Choice and Decision-making, we combined certain items into three scales. These scales were created by averaging together three sets of variables.

Significance Testing

For all unadjusted Core Indicators, each state's proportion of individuals responding "yes" to the Indicator were compared to the average proportion across all of the other NCI states (not including that state). These comparisons were conducted using T-tests.

VI. Results: Demographic Characteristics of Respondents

First, we present descriptive information about the sample of respondents. Twenty-four States administered the consumer survey in 2007-2008 and together collected background information on a total of 12,058 individuals⁴. The participating states represented are: AL, AR, AZ, CT, DE, GA, HI, IN, KY, LA, ME, MO, NC, NJ, NM, NY, OK, PA, RI, SC, TX, VT, WV, and WY. Respondent characteristics are summarized in the following tables.

Table 3. Gender

State	% Male	% Female	N
AL	58.2	41.8	402
AR	54.0	46.0	396
AZ	52.6	47.4	504
CT	53.0	47.0	396
DE	56.8	43.2	234
GA	58.3	41.7	403
HI	55.5	44.5	422
IN	57.9	42.1	309
KY	49.8	50.2	404
LA	56.3	43.7	398
ME	53.4	46.6	429
MO	53.8	46.2	405
NC	51.8	48.2	914
NJ	61.7	38.3	475
NM	57.7	42.3	402
NY	60.0	40.0	465
OK	57.2	42.8	402
PA	53.6	46.4	1384
RI	52.9	47.1	312
SC	54.6	45.4	427
TX	58.3	41.7	1594
VT	58.1	41.9	391
WV	54.7	45.3	137
WY	51.6	48.4	401
Total	55.5	44.5	12,006

⁴ Note: This figure includes cases submitted with background information only. The actual number of completed surveys is smaller.

Table 4. Race

State	% American Indian or Alaska Native	% Asian	% Black or African American	% Pacific Islander	% White	% Other race not listed	% Two or more races	% Don't Know	N
AL	0.0	0.0	39.3	0.5	60.0	0.2	0.0	0.0	402
AR	0.0	0.0	25.1	0.0	74.9	0.0	0.0	0.0	395
AZ	7.6	0.4	3.0	0.0	72.3	13.9	0.4	2.4	502
CT	0.3	0.5	13.1	0.0	77.3	5.5	1.8	1.5	397
DE	0.0	0.4	20.9	0.0	77.8	0.4	0.0	0.4	234
GA	0.0	0.2	46.1	0.0	52.5	0.2	0.7	0.2	406
HI	0.0	51.2	0.9	14.0	17.1	3.3	13.3	0.2	422
IN	0.3	0.6	7.4	1.3	86.8	3.2	0.0	0.3	311
KY	0.5	0.5	9.7	0.0	88.1	1.0	0.2	0.0	404
LA	0.8	0.3	36.2	0.0	61.8	0.5	0.0	0.5	390
MO	0.7	0.0	8.4	0.0	89.6	0.2	0.2	0.7	405
NC	2.0	0.4	35.3	0.1	60.3	1.8	0.1	0.0	912
NJ	0.0	1.8	17.2	0.0	78.7	1.8	0.3	0.3	390
NM	6.0	0.2	2.0	0.0	61.2	27.6	3.0	0.0	402
NY	0.0	0.2	17.8	0.2	71.7	7.8	0.7	1.5	460
OK	6.2	0.2	9.7	0.0	81.1	0.7	2.0	0.0	402
PA	0.5	0.3	6.2	0.2	91.4	1.0	0.3	0.1	1389
RI	0.6	0.6	3.2	0.6	89.4	3.2	1.0	1.3	312
SC	0.5	0.5	54.5	0.0	43.2	0.7	0.5	0.2	426
TX	0.2	0.7 ⁵	14.7	0.0	63.4	21.0	0.0	0.0	1594
VT	1.0	0.8	0.8	0.0	94.1	0.8	0.5	2.0	391
WV	0.7	0.0	3.6	0.0	93.4	0.0	2.2	0.0	137
WY	3.5	1.0	0.2	0.0	95.0	0.2	0.0	0.0	401
Total	1.3	2.3	16.5	0.6	72.1	5.8	0.9	0.4	11,484

⁵ Texas does not differentiate between Asian and Pacific Islander. Since Asians account for a much larger proportion of Texas's population, Asians and Pacific Islanders are both reported under Asians.

Table 5. Ethnicity

State	% Non-Hispanic	% Hispanic	% Don't Know	N
AL	99.5	0.5	0.0	401
AR	100.0	0.0	0.0	396
AZ	68.4	27.4	4.2	497
CT	91.4	7.6	1.0	395
DE	98.3	0.9	0.9	234
GA	98.2	0.0	1.8	399
HI	97.2	2.6	0.2	422
IN	97.1	1.9	1.0	311
KY	98.3	1.7	0.0	404
LA	96.9	1.0	2.0	393
MO	96.3	1.5	2.2	405
NC	98.0	1.5	0.5	857
NJ	91.0	8.0	1.0	311
NM	56.0	43.8	0.2	402
NY	87.5	9.5	3.0	465
OK	98.8	1.0	0.2	402
PA	97.1	1.3	1.7	1391
RI	93.9	3.5	2.6	312
SC	99.1	0.5	0.5	427
TX	79.7	20.3	0.0	1594
VT	98.2	1.0	0.8	391
WV	97.8	0.7	1.5	137
WY	98.3	1.7	0.0	401
Total	91.6	7.3	1.0	11,347

Table 6. Level of MR

State	% No MR label	% Mild	% Moderate	% Severe	% Profound	% Don't Know	N
AL	0.2	28.2	34.7	17.2	19.5	0.2	401
AR	3.5	51.0	32.8	7.8	3.5	1.3	396
AZ	5.1	52.5	31.2	7.3	2.4	1.4	493
CT	2.0	36.5	31.7	14.6	14.1	1.0	397
DE	1.3	28.2	29.9	18.4	19.2	3.0	234
GA	0.8	36.7	33.7	16.3	9.9	2.6	392
HI	2.1	15.9	36.0	23.0	20.9	2.1	422
IN	8.4	46.9	24.4	9.0	6.1	5.1	311
KY	2.2	33.5	27.3	17.6	17.4	2.0	403
LA	4.5	31.9	22.1	15.1	21.9	4.5	398
ME	3.1	39.1	26.1	13.4	15.1	3.1	417
MO	16.1	34.7	19.4	14.9	11.7	3.2	403
NC	1.6	31.1	32.8	20.0	13.9	0.6	832
NJ	3.4	37.1	24.8	15.7	16.7	2.2	407
NM	10.9	30.3	25.9	12.9	17.7	2.2	402
NY	5.0	35.6	22.8	13.1	21.8	1.7	464
OK	0.7	38.6	19.9	12.9	25.6	2.2	402
PA	0.9	45.2	28.6	11.2	12.4	1.7	1388
RI	4.8	30.1	26.3	17.9	10.9	9.9	312
SC	4.9	29.7	31.1	18.3	14.3	1.6	427
TX	1.2	27.2	20.1	18.4	33.0	0.1	1594
VT	10.0	55.2	19.2	6.9	3.6	5.1	391
WV	1.5	18.2	43.1	21.9	10.9	4.4	137
WY	3.5	55.1	23.9	9.0	7.2	1.2	401
Total	3.5	36.4	27.0	14.8	16.3	2.1	11,824

Table 7. Other Disabilities (Duplicated Counts)

State	% Mental Illness/ Psychiatric Diagnosis	% Autism	% Cerebral Palsy	% Brain Injury	% Seizure Disorder/ Neurological Problem	% Chemical Dependency	% Vision and/or Hearing Impairment	% Physical Disability	% Communication Disorder	% Alzheimer's Disease	% Down Syndrome	% Prader-Willi Syndrome	% Other
AL	25.9	5.5	14.2	1.0	28.1	0.5	9.0	5.0	5.0	0.5	7.5	0.0	15.2
AR	19.9	4.5	19.5	3.5	23.3	0.0	9.3	3.8	2.0	0.0	8.1	1.0	23.8
AZ	13.7	4.8	17.1	1.3	19.1	0.4	13.2	4.6	9.1	0.4	13.0	0.4	24.3
CT	37.6	10.0	14.0	1.3	21.3	0.8	22.6	15.5	13.0	1.8	9.8	0.3	29.1
DE	24.4	9.4	9.0	3.0	19.2	0.0	23.9	14.5	7.7	2.1	4.7	0.4	29.1
GA	19.6	6.9	7.1	1.2	19.1	0.5	10.8	4.2	3.7	0.5	6.9	0.5	22.1
HI	13.2	5.7	11.5	1.0	32.5	0.5	11.5	3.6	0.5	0.0	9.1	0.2	12.4
IN	28.8	27.4	13.2	3.8	29.5	1.4	28.5	7.6	20.8	2.4	8.0	2.1	24.3
KY	43.6	6.9	20.8	2.2	30.9	0.5	21.8	14.1	15.6	1.7	8.9	1.7	31.2
LA	24.2	6.0	18.9	4.5	26.2	0.5	24.2	18.1	15.6	0.8	7.8	0.5	32.2
MO	33.6	10.4	11.4	4.4	28.4	0.7	18.3	11.1	11.9	0.7	6.4	0.7	26.4
NC	34.2	10.9	14.3	2.8	26.4	1.1	18.1	11.3	8.6	0.3	9.3	0.3	17.2
NJ	32.9	11.2	12.0	2.5	19.5	0.4	18.0	5.8	10.8	1.7	11.2	0.4	23.6
NM	34.8	9.7	22.4	7.2	34.8	1.5	33.3	20.4	27.1	0.7	10.0	0.5	21.4
NY	26.1	8.0	16.6	3.9	29.5	0.2	23.1	17.5	9.1	0.6	13.1	0.0	24.6
OK	44.8	4.5	16.9	3.0	35.8	0.2	56.0	27.9	19.7	1.0	7.7	0.5	75.4
PA	39.7	5.9	13.1	2.0	23.0	0.7	21.6	15.0	7.9	1.2	10.9	0.2	21.1
RI	24.0	5.4	16.7	4.5	24.7	0.6	27.6	15.7	13.1	2.9	13.5	0.3	31.1
SC	23.4	7.5	8.4	2.8	20.8	0.5	12.9	7.7	4.9	0.7	5.4	0.0	16.9
TX	42.0	6.7	13.0	5.1	29.9	0.7	24.9	18.4	18.7	0.4	6.7	0.1	36.3
VT	20.7	12.0	11.8	3.1	18.2	0.5	20.5	14.1	7.2	0.8	14.6	0.5	12.3
WV	22.6	19.7	25.5	8.8	39.4	1.5	43.8	27.7	36.5	2.2	14.6	2.9	22.6
WY	28.7	3.7	12.2	0.0	30.2	1.5	3.2	15.2	0.0	0.0	12.2	0.2	35.2
Total	31.2	8.0	14.3	3.1	26.3	0.7	21.0	13.2	11.3	0.9	9.3	0.4	26.6
Total N	11,363	11,363	11,362	11,362	11,362	11,363	11,363	11,363	11,363	11,363	11,363	11,363	11,362

Table 8. Type of Residence

State	% Specialized Institutional Facility	% Group Home	% Apartment Program	% Independent Home/ Apartment	% Parent/ Relative's Home	% Foster Care/Host Home	% Nursing Facility	% Other	% Don't Know	N
AL	8.7	38.1	10.2	2.7	38.6	1.2	0.0	0.5	0.0	402
AR	1.0	14.6	25.8	22.0	27.3	7.6	0.0	1.8	0.0	396
AZ	0.6	3.6	2.0	23.0	66.0	0.8	0.0	3.6	0.4	500
CT	8.8	41.2	5.1	21.2	19.7	2.8	0.3	0.8	0.3	396
DE	12.0	39.3	12.8	1.7	21.4	11.5	0.0	0.4	0.9	234
GA	0.5	19.9	5.7	10.1	53.1	8.6	0.0	1.5	0.7	407
HI	0.5	1.2	1.9	4.0	42.9	48.1	0.2	1.2	0.0	422
IN	1.0	2.6	6.8	31.9	50.6	3.2	0.0	2.6	1.3	310
KY	12.7	23.8	10.9	7.2	30.0	13.4	0.5	1.5	0.0	403
LA	19.3	9.5	1.8	23.1	41.9	0.3	0.3	3.5	0.5	399
ME	7.1	36.5	17.7	12.8	8.3	8.3	0.9	7.1	1.4	436
MO	17.6	25.0	6.7	30.0	14.9	0.7	1.5	3.5	0.2	404
NC	17.8	26.2	2.2	6.8	39.0	2.8	2.1	2.6	0.4	908
NJ	28.2	43.3	9.3	1.4	4.1	11.0	0.2	2.5	0.0	483
NM	0.2	36.1	2.5	12.4	33.8	13.9	0.0	0.7	0.2	402
NY	12.3	31.3	6.9	8.6	31.7	6.0	0.0	3.0	0.2	464
OK	16.2	21.6	0.0	56.5	1.0	2.7	0.0	2.0	0.0	402
PA	8.1	26.2	2.3	11.1	36.2	3.8	3.9	8.4	0.0	1389
RI	3.5	46.5	5.4	16.3	24.0	2.9	0.0	1.0	0.3	312
SC	3.7	19.4	6.8	12.9	46.1	1.6	3.0	6.3	0.0	427
TX	66.9	11.1	0.0	1.1	6.6	13.8	0.0	0.0	0.4	1594
VT	0.5	2.0	0.3	21.7	29.9	43.0	0.3	2.3	0.0	391
WV	5.1	6.6	4.4	12.4	68.6	1.5	0.0	1.5	0.0	137
WY	0.0	60.1	10.5	10.7	10.0	1.7	0.2	2.5	4.2	401
Total	16.5	23.5	5.4	13.0	28.7	8.8	0.9	2.9	0.4	12,019

Table 10. Age

State	Minimum	Maximum	Mean	Std. Deviation	N
AL	20	77	42.18	13.907	402
AR	18	75	39.30	12.527	395
AZ	18	81	39.28	12.758	515
CT	19	100	45.65	14.470	389
DE	20	85	46.82	14.461	234
GA	18	84	40.24	13.367	402
HI	19	86	43.75	15.720	422
IN	18	82	39.16	14.453	311
KY	18	81	44.56	13.123	404
LA	18	86	39.70	13.327	395
ME	18	80	45.25	14.534	405
MO	18	85	43.02	14.758	405
NC	18	85	40.46	14.577	914
NJ	21	92	47.64	12.487	481
NM	18	94	41.33	14.074	402
NY	18	93	45.26	14.848	465
OK	19	74	42.87	11.924	402
PA	19	94	43.63	15.824	1378
RI	21	83	46.41	15.213	312
SC	18	88	41.22	14.914	427
TX	19	95	44.67	13.984	1594
VT	19	89	41.11	14.890	391
WV	19	67	36.12	12.641	137
WY	21	83	44.41	13.577	401
Total	18	100	42.95	14.419	11,983

Table 9. Language

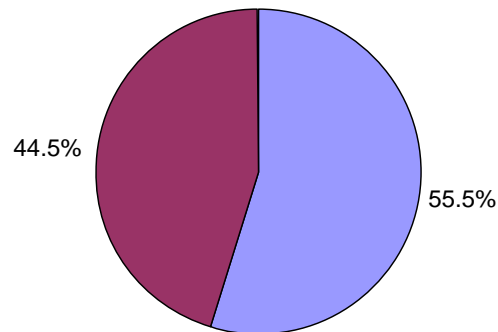
State	% English	% Other	N
AL	99.3	0.7	402
AR	100.0	0.0	395
AZ	91.0	9.0	498
CT	95.5	4.5	396
DE	99.1	0.9	234
GA	99.3	0.7	404
HI	99.1	0.9	422
IN	99.0	1.0	311
KY	99.8	0.2	404
LA	99.0	1.0	397
MO	98.8	1.2	405
NC	97.6	2.4	910
NJ	98.4	1.6	383
NM	87.8	12.2	402
NY	95.9	4.1	463
OK	100.0	0.0	402
PA	99.4	0.6	1392
RI	97.8	2.2	312
SC	99.1	0.9	427
TX	93.9	6.1	1587
VT	99.2	0.8	391
WV	100.0	0.0	137
WY	99.3	0.7	401
Total	97.3	2.7	11,475

Demographic Profile of Sample

This section summarizes selected demographic characteristics of the overall sample.

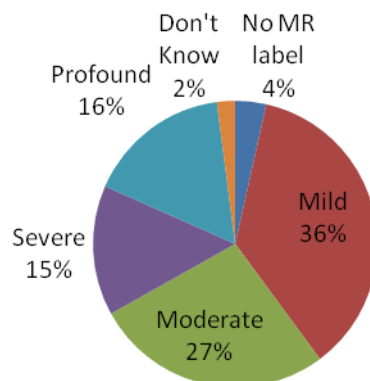
- » Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 55.5% male and 44.5% female.

Figure 1. Gender
(N= 12,006)
■ Male ■ Female



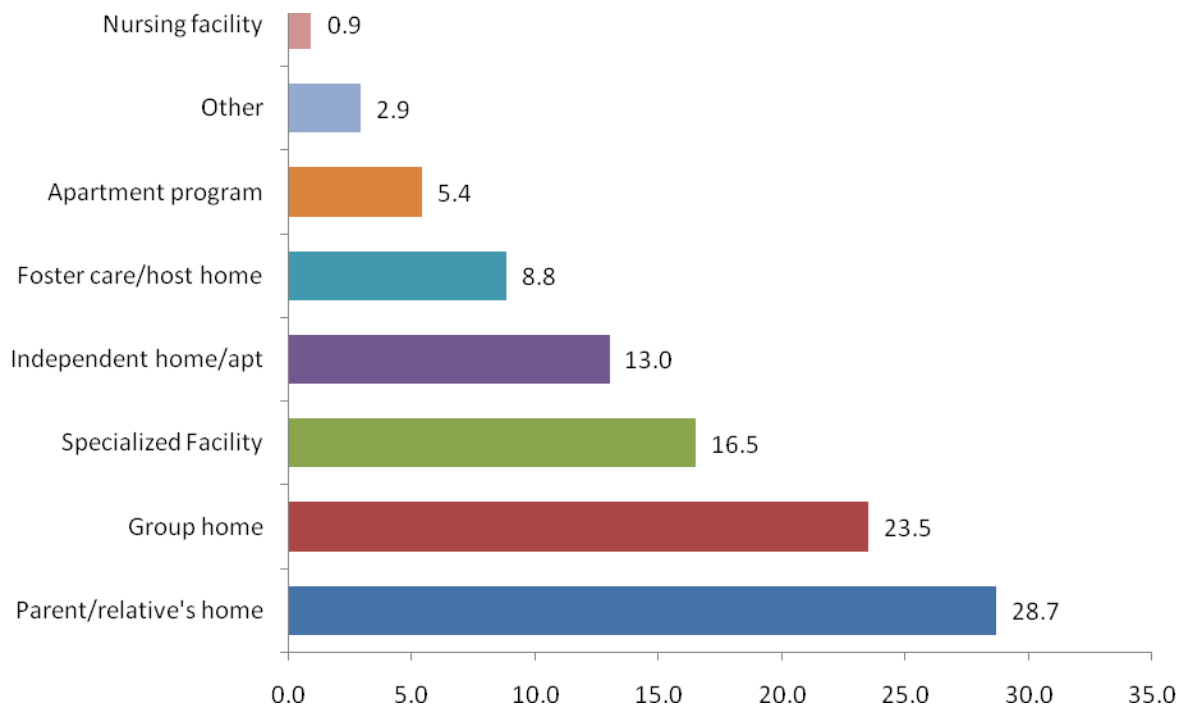
- » The average age of respondents was 43 years old, with a range of ages from 18 to 100.
- » The reported levels of mental retardation among respondents varied by state. Overall, 63% of the sample had a diagnosis of “mild” or “moderate” MR, and 31% had a diagnosis of “severe” or “profound” MR.

Figure 2. Level of MR
(N=11,824)



- » 25.2% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device).
- » The overall sample of respondents included the following racial and ethnic diversity: 16.5% identified their race as Black or African American; 2.9% reported their race as Asian, Native Hawaiian, or Other Pacific Islander; and 1.3% reported their race as American Indian or Alaska Native. Another 6.7% reported their race as “Other” or “Mixed Race.” In addition, 7.3% reported their ethnicity as Hispanic.
- » Overall, 28.7% of the total respondents live with their families, although this figure varies by state. The percent of respondents living in other types of homes is shown in the table below.

Figure 3. Type of Residence
(N= 12,019)



- » Overall, 31.2% of the total respondents also were reported to have a mental illness/psychiatric diagnosis, and 26.3% had a diagnosis of seizure disorder or other neurological problem.
- » The types of day/employment services and supports received by respondents varied by state. Overall, 12.6% receive supported employment services, 6.3% receive group employment services, 24.5% receive facility-based vocational services, and 40.3% receive non-vocational day services.

- » 58.5% of respondents in the overall sample receive Home and Community Based Waiver Services; 20.5% receive ICF/MR Services.

Additional Outcome Adjustment Variables

Several variables related to individual characteristics are used to “adjust” certain consumer outcome results. The adjustment variables include demographic information such as age, gender, level of MR, and other disabilities diagnosed. Additional adjustment factors are displayed in the following tables, by state and for the sample as a whole.

Table 11. Consumer Legal Status

State	% Legally Competent Adult	% Private Guardian or Conservator	% State/County Guardian	% Don't Know / Never Evaluated	N
AL	76.6	20.0	3.5	0.0	401
AR	73.0	27.0	0.0	0.0	396
AZ	46.4	47.0	5.0	1.6	496
CT	21.6	74.6	3.8	0.0	398
DE	60.7	24.8	11.1	3.4	234
GA	79.4	15.7	2.3	2.5	394
HI	32.9	41.2	25.8	0.0	422
IN	57.2	39.9	2.9	0.0	311
KY	30.4	45.8	23.8	0.0	404
LA	73.6	23.9	1.3	1.3	398
ME	24.5	52.2	23.3	0.0	425
MO	22.1	54.1	23.6	0.2	403
NC	40.6	51.4	6.4	1.6	911
NJ	26.6	41.5	29.9	2.0	398
NM	20.4	70.3	8.5	0.7	401
NY	49.5	36.6	3.9	10.1	465
OK	38.3	57.0	4.2	0.5	402
PA	79.5	12.9	0.9	6.6	1385
RI	75.0	22.1	1.0	1.9	312
SC	74.2	19.4	1.2	5.2	427
TX	56.1	37.5	4.5	2.0	1594
VT	28.9	50.9	19.4	0.8	391
WV	25.5	70.1	4.4	0.0	137
WY	3.7	96.3	0.0	0.0	401
Total	49.9	40.1	7.7	2.2	11,906

Table 12. Primary Means of Expression

State	% Spoken	% Uses Gestures	% Uses Sign Language	% Uses Communication Device	% Other	% Don't Know	N
AL	82.8	15.4	0.2	0.7	0.7	0.0	402
AR	87.6	10.1	0.8	0.3	1.3	0.0	396
AZ	84.8	13.6	0.8	0.2	0.4	0.2	501
CT	71.9	22.9	1.5	1.8	1.8	0.3	398
DE	65.0	32.1	0.4	1.3	0.9	0.4	234
GA	78.0	18.5	1.0	0.3	1.8	0.5	400
HI	67.1	27.5	2.8	0.2	2.4	0.0	422
IN	79.4	16.1	1.9	1.3	1.3	0.0	311
KY	70.0	25.3	2.5	1.5	0.5	0.2	403
LA	74.6	21.1	0.5	0.5	2.5	0.8	398
ME	74.3	19.6	2.8	1.4	1.9	0.0	428
MO	75.5	21.5	0.8	1.3	0.8	0.3	400
NC	78.1	18.6	0.0	1.5	1.3	0.4	912
NJ	73.6	22.1	1.4	0.5	1.7	0.7	416
NM	59.2	36.8	1.7	0.7	1.5	0.0	402
NY	70.0	25.9	1.9	0.4	1.3	0.4	463
OK	72.6	12.4	1.2	0.5	12.9	0.2	402
PA	77.3	18.9	0.9	1.0	1.1	0.7	1394
RI	79.5	17.9	1.6	1.0	0.0	0.0	312
SC	82.9	15.5	0.5	0.2	0.9	0.0	427
TX	63.0	32.3	0.9	0.2	2.7	0.8	1594
VT	84.1	12.0	1.0	1.5	1.0	0.3	391
WV	67.2	29.9	1.5	1.5	0.0	0.0	137
WY	83.8	8.0	1.7	0.0	6.5	0.0	401
Total	74.5	21.2	1.2	0.8	2.0	0.4	11,944

Table 13. Mobility

State	% Walks with or without Aids	% Non-Ambulatory	% Don't Know	N
AL	94.8	5.2	0.0	402
AR	94.9	5.1	0.0	396
AZ	93.6	6.2	0.2	498
CT	88.9	11.1	0.0	397
DE	82.9	16.7	0.4	234
GA	94.1	5.9	0.0	407
HI	87.0	12.8	0.2	422
IN	94.9	5.1	0.0	311
KY	89.6	10.1	0.2	404
LA	87.2	12.8	0.0	398
ME	92.6	7.4	0.0	430
MO	94.1	5.7	0.2	405
NC	90.4	9.4	0.2	912
NJ	88.8	10.7	0.5	410
NM	86.6	13.4	0.0	402
NY	86.2	13.6	0.2	464
OK	86.8	13.2	0.0	402
PA	89.9	9.7	0.4	1395
RI	88.8	10.9	0.3	312
SC	93.0	7.0	0.0	427
TX	83.4	15.2	1.4	1594
VT	94.9	4.6	0.5	391
WV	91.2	8.8	0.0	137
WY	85.8	14.0	0.2	401
Total	89.4	10.2	0.4	11,951

Table 14. Frequency of Medical Care

State	% Less than Once per Month	% Once per Month	% At Least Once per Week	% Don't Know	N
AL	89.5	6.0	4.5	0.0	401
AR	87.6	8.3	1.5	2.5	396
AZ	83.0	8.1	1.6	7.3	494
CT	63.8	22.8	8.4	5.1	395
DE	74.8	11.1	8.1	6.0	234
GA	86.0	9.2	1.7	3.0	401
HI	93.6	4.7	1.4	0.2	422
IN	84.2	10.9	2.6	2.3	311
KY	78.2	14.4	6.0	1.5	403
LA	73.8	15.6	6.8	3.8	397
MO	70.5	20.6	6.7	2.2	403
NC	68.8	9.5	10.8	10.9	898
NJ	87.7	8.9	2.5	0.9	439
NM	72.6	19.2	5.0	3.2	402
NY	67.2	17.9	9.1	5.8	463
OK	75.4	17.2	7.2	0.2	402
PA	79.2	10.5	4.6	5.6	1385
RI	67.9	14.7	7.4	9.9	312
SC	76.8	13.6	2.8	6.8	427
TX	52.8	25.0	18.7	3.5	1592
VT	83.4	8.4	2.0	6.1	391
WV	82.5	14.6	2.2	0.7	137
WY	40.4	18.0	20.2	21.4	401
Total	73.2	14.2	7.6	5.0	11,506

Table 15. Support to Prevent Self-injury

State	% No	% Yes	% Don't Know	N
AL	83.6	16.1	0.3	397
AR	90.4	9.3	0.3	396
AZ	88.8	9.2	2.0	490
CT	74.4	23.3	2.3	395
DE	79.1	19.2	1.7	234
GA	84.5	14.0	1.5	406
HI	70.2	29.8	0.0	420
IN	77.2	21.2	1.6	311
KY	77.7	21.0	1.2	404
LA	82.9	13.4	3.8	397
MO	77.7	22.1	0.2	403
NC	80.1	18.9	1.0	884
NJ	83.5	15.8	0.7	430
NM	74.4	25.6	0.0	402
NY	81.0	18.5	0.4	464
OK	81.6	18.2	0.2	402
PA	83.9	12.7	3.4	1383
RI	80.1	16.7	3.2	312
SC	88.8	9.1	2.1	427
TX	75.1	23.4	1.5	1591
VT	81.8	16.1	2.0	391
WV	66.2	33.1	0.7	136
WY	84.5	15.5	0.0	401
Total	80.5	18.0	1.5	11,476

Table 16. Support to Prevent Disruptive Behavior

State	% No	% Yes	% Don't Know	N
AL	68.7	30.8	0.5	396
AR	74.5	25.0	0.5	396
AZ	81.0	17.4	1.6	489
CT	57.4	40.9	1.8	394
DE	68.7	29.2	2.1	233
GA	71.4	27.4	1.2	405
HI	54.3	45.7	0.0	420
IN	62.7	35.4	1.9	311
KY	66.1	32.4	1.5	404
LA	72.0	24.4	3.5	397
MO	62.0	38.0	0.0	403
NC	59.5	39.7	0.8	881
NJ	68.2	31.3	0.5	428
NM	59.7	40.3	0.0	402
NY	62.9	36.5	0.6	463
OK	60.7	39.1	0.2	402
PA	74.4	22.0	3.6	1385
RI	58.0	38.1	3.8	312
SC	75.2	22.2	2.6	427
TX	62.1	36.5	1.4	1590
VT	65.7	32.5	1.8	391
WV	64.2	34.3	1.5	137
WY	52.1	47.9	0.0	401
Total	65.6	32.8	1.5	11,467

VII. Results: Core Indicator Outcomes and Comparisons across States

The data from the Consumer Survey were analyzed to assess Core Indicator outcomes for the sample as a whole and separately by state. The following brief summary highlights national results from 2007-2008 NCI data.

Summary of Aggregate Results by Indicator

The following aggregate results are organized by indicator. The survey question numbers are also indicated. The results that were adjusted for comparison reasons (state to state comparisons can be found in the next section) are labeled as such. The raw data for all the indicators can be found in Appendix D.

Question:	Core Indicator and Results:
BI-16	47.3% of people take medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-19	87.2% of people have had a physical exam in the past year.
BI-20	49.8% of women have had an OB/GYN exam in the past year.
BI-21	52.7% of people have had a routine dental exam in the past six months.
BI-22, BI-23, BI-24	Most people maintain healthy habits in such areas as smoking (92.1%), weight (67.3%), and exercise (76.8%).
Q1	Most people are satisfied with their job or day program (95.2%).
Q2, Q7	Most people feel that day support staff (93.9%) and residential support staff (90.0%) treat them with respect.
Q3	Most people are satisfied with where they live (94.6%).
Q4	91.6% of people are satisfied with the amount of privacy they have. (<i>Adjusted value</i>)
Q5, Q6	Most people feel safe in their home (83.0%) and neighborhood (83.3%).
Q8, Q9, Q46, Q47, Q48	Most people indicate that their basic rights are respected by others: Most people say others do not enter their home (86.1%) and bedroom (80.9%) without permission. 88.1% of people do not have their mail opened by others without permission, and most people have no restrictions on being alone with guests (87.7%) and using the telephone (91.0%). (<i>All adjusted values</i>)
Q10	83.8% of people have a close friend, someone they can talk to about personal things.
Q11	69.8% of people have friends and caring relationships with people other than support staff and family members.
Q12, Q14	Most people are able to see their friends (81.3%) and families (78.0%) when they want.

Q13	45.4% of people feel lonely (often or sometimes).
Q15	90.2% of people know their service coordinators.
Q16	74.7% of people report that their service coordinators asked about their preferences.
Q17	77.1% of people report that service coordinators help them get what they need.
Q18	86.6% of people have an advocate or someone who speaks on their behalf.
Q19, Q20	81.4% of people report that they received support to learn or do something new in the past year, and 62.1% want more help to learn new things.
Q21	81.6% of people are satisfied with their personal lives.
Q22	79.5% of people report having adequate transportation when they want to go somewhere.
Q28, Q29, Q30, Q31, Q32, Q33	People participate in everyday integrated activities in their communities, including: shopping (92.9%), errands/appointments (96.4%), entertainment (87.5%), going out to eat (90.5%), religious services (59.6%), and community meetings (22.6%). (<i>All adjusted values</i>)
Q34	36.9% of people exercise or play integrated sports (<i>Adjusted value</i>)
Q35, Q37, Q38, Q39, Q40, Q41, Q43, Q45	People make choices about their everyday lives, including: where they live (46.5%), who they live with (39.7%), where they work/day activity (57.4%), their daily routines (79.5%), their free time (89.8%), about their case manager (53.9%) and their home (59.8%) and work/day (65.3%) support staff/providers. (<i>All adjusted values</i>)
Q36, Q42	People report having been provided options about where to live (37.1%) and work (37.3%).
Q44	87.5% of people report that they choose what to buy with their own spending money (<i>Adjusted value</i>).
Q49	32.1% of people have participated in activities of self-advocacy groups or other groups that address rights. (<i>Adjusted value</i>)
Q50	13.6% of people report that "needed" services were not available.

Presentation of Detailed Results by State

The results from the Consumer Survey's Core Indicators were compared across states in two different ways. In addition to comparing the 24 participating states' responses to each of the survey questions, some of the responses were also compared by their scores on three scales constructed from two sets of indicators: Community Inclusion and Choices (divided into two parts- Life Decisions and Everyday Choices).

Outcome Adjustment

As stated above, outcome adjustment is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This method effectively "levels the playing field" across states. It is necessary to perform this analysis because a state that has a broad eligibility definition (i.e., serves people with autism, brain injury, or other developmental disability) will probably have a sample that looks slightly different from a state that only serves people diagnosed with mental retardation/intellectual disability (MR/ID).

Before states were compared on the two types of results, NCI participants' responses to several Core Indicator variables were adjusted to take into account state differences in seventeen individual characteristics: age, gender, legal status, level of mental retardation, primary means of expression, level of mobility, frequency of required medical care, support needed to prevent self-injury, support needed to prevent disruptive behavior, mental illness/psychiatric diagnosis, autism, cerebral palsy, seizure/neurological disorder, chemical dependency, hearing or vision problem, physical disability, and Down syndrome. These variables were selected because each predicted several Core Indicators and could differ across states. Furthermore, these variables were nearly identical to those identified by an analysis involving ICAP⁶ data in the early stages of NCI that predicted outcomes on the Consumer Survey (See "Technical Report: Outcome Adjustment" under the Reports section of the NCI website- www.nationalcoreindicators.org). These individual characteristics were: age, gender, legal status, level of MR/ID, other diagnoses (mental illness/psychiatric diagnosis, autism, cerebral palsy, brain injury, neurological disorder), mobility, frequency of seizures, frequency of medical care, primary means of expression, support to prevent self-injury, support to prevent disruptive behavior, hearing and vision.

Only those indicators that are likely to be affected by individual characteristics are adjusted; the rest are not adjusted. For example, a person who has limited mobility and frequent seizures might be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or has contact with his or her service coordinator. Core Indicators that were adjusted include those that were used to construct the Community Inclusion, Life Decisions, and Everyday Choices scales, as well as seven Respect/Rights variables. Results for adjusted indicators described below are labeled as such.

Responses to Core Indicators were adjusted by performing logistic regression on each indicator, where the seventeen individual characteristics were included in each regression as predictor variables. This procedure results in a predicted value for each person, which is a value that one would expect to observe given the individual's characteristics. The difference between the state's average observed rate and the

⁶ The Inventory for Client and Agency Planning is a tool that measures a variety of functional and behavioral characteristics.

average predicted rate is then used to produce the state's risk-adjusted rate. As a result of this procedure, state differences in adjusted indicators reflect true state differences rather than differences in the characteristics of the state populations. States that did not provide data on all seventeen adjustment variables did not receive adjusted Core Indicator scores and thus are not included in the analyses of these indicators and associated scales.

Explanation of Results

Scales

The three scales of Community Inclusion, Life Decisions (previously called "Supports-Related Choices"), and Everyday Choices (previously called "Personal Choices") were constructed by averaging individuals' responses to three sets of Core Indicators and then risk-adjusting them. The indicators that were used to create each scale are listed in the sections describing each scale below. Because responses to the adjusted Core Indicators ranged from 0 to 1, scale scores also range from 0 to 1. Higher scale scores represent higher levels of community inclusion and choice.

In addition, for each scale, the following information is provided:

1. The sample size for each state (N).
2. The average scale score for each state.
3. The average of all participating states' scale scores (average of averages).
4. The results in the tables are arranged from highest scale score to lowest.

Core Indicators

Following the description of the scale results, results for each of the current Core Indicators are presented. Each section addresses one Sub-domain and contains the Concern statement for the Sub-domain and the list of indicators in the Sub-domain that are measured by Consumer Survey questions.

Often the responses to the Consumer Survey questions were recoded to convert them into the Core Indicators. These recoding rules are included in Appendix A of this report. The "raw" or original results for each consumer survey question are included in Appendix C. States may find the raw results useful for probing further into the breakdown of responses to specific questions.

The following information is provided in a table for each adjusted Core Indicator:

1. The sample size for each state (N).
2. The proportion, or percent, of individuals in each state that performed the indicator.
3. The average of all participating states' proportions (average of averages).
4. The results in the tables are arranged from highest scale score to lowest.

The following information is provided in a table for each unadjusted Core Indicator:

1. The sample size for each state (N).
2. The proportion, or percent, of individuals in each state that performed the indicator.

3. The average proportion, or percent, of individuals in all other states except the state in question that performed the indicator to compare to each state's proportion.
4. T-test analyses were conducted to determine if each state's proportion of individuals performing the indicator was (a) significantly higher than the other states' average proportion, (b) within the average range (i.e., no different from the other states' average proportion in a statistical sense), or (c) significantly lower than the other states' average proportion. A conservative cut-off point of $p \leq 0.005$ was used to determine significant differences. The placement of each state into one of these three groups is indicated in each table.
5. Two summary measures are included at the bottom of each table.
 - a. The average proportion, or percent, of individuals calculated across all states that performed the indicator. This summary measure takes into account varying sample sizes across states.
 - b. The average proportion, or percent, of individuals calculated across all individuals that performed the indicator and the total number of individuals answering the survey question (N). This summary measure does not take into account varying sample sizes across states.

These cross-state averages should never be interpreted as necessarily defining “acceptable” levels of performance or satisfaction. Instead, they are a multi-state “norms” that describe present levels of performance or satisfaction across the participating states. Instances in which there are few significant differences found state-to-state mean that the majority of states are performing about the same. Instances in which several states' results are especially high (considerably above the average level) indicate that the levels of performance or satisfaction achieved there might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution for three reasons: (1) even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; (2) the mix of participating states differs slightly each year and may affect the NCI state averages; and (3) the states draw new samples each year rather than following the same group of individuals. Appendix E includes a crosswalk of consumer survey questions from year to year, and indicates item comparability across years.

Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People have support to participate in everyday community activities.” There is one indicator listed:

1. The proportion of people who participate in everyday integrated activities in their communities.

Seven items from the consumer survey were averaged together to create a composite scale score for Community Inclusion, which was then risk-adjusted. These items assess whether or not consumers:

- Go shopping
- Go out on errands or appointments

- Go out for entertainment
- Go out to eat
- Go to religious services
- Go to community meetings
- Exercise or play sports

Table 17 presents the average scale score for each state compared to all other NCI states. Tables 18 through 24 present the results for each of the seven adjusted items that make up the Community Inclusion scale. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unadjusted, raw data frequencies for these survey questions are displayed in Appendix D starting on page 88.

Table 17. Community Inclusion Scale Scores by State, Compared to the Other NCI States (Adjusted Variable)

	N	Average State Scale Score
NM	378	.790
WY	311	.789
AR	373	.757
PA	933	.739
RI	238	.711
HI	405	.710
AL	388	.705
CT	340	.696
GA	321	.694
LA	333	.692
WV	126	.690
IN	263	.688
OK	389	.687
NC	677	.684
NY	378	.683
DE	203	.677
VT	157	.674
TX	1443	.670
SC	362	.664
KY	378	.659
MO	368	.647
AZ	337	.629
NJ	304	.620
Average Across States	9405	0.694

Table 18. Proportion of people who go shopping (Adjusted Variable)

	N	Proportion of People in State
OK	389	99.1%
WV	125	98.5%
WY	311	97.9%
NM	375	97.2%
AL	386	96.4%
RI	236	96.4%
KY	378	95.9%
CT	336	95.8%
AR	372	95.6%
LA	332	95.5%
HI	404	95.4%
NY	375	94.8%
DE	201	94.6%
IN	261	93.7%
PA	893	92.6%
GA	319	91.4%
NJ	303	90.7%
NC	674	90.5%
MO	367	89.7%
TX	1425	88.9%
VT	154	88.5%
AZ	335	86.0%
SC	359	85.6%
Average Across States		93.5%

Table 19. Proportion of people who go out on errands or appointments (Adjusted Variable)

	N	Proportion of People in State
OK	389	100.0%
WV	126	99.3%
HI	402	99.1%
NM	376	98.6%
TX	1438	98.2%
AR	369	98.1%
DE	203	98.1%
AL	382	98.0%
CT	335	98.0%
WY	311	97.8%
RI	238	97.3%
PA	863	96.9%
IN	262	96.6%
NY	374	96.1%
MO	368	95.5%
AZ	335	95.1%
LA	331	95.1%
KY	378	94.8%
SC	359	94.4%
VT	156	93.4%
NC	669	92.0%
NJ	299	90.7%
GA	319	90.5%
Average Across States		96.2%

Table 20. Proportion of people who go out for entertainment (Adjusted Variable)

	N	Proportion of People in State
NM	376	96.8%
OK	389	96.3%
WY	311	95.3%
AR	371	94.1%
CT	334	93.6%
AL	385	93.6%
KY	376	93.4%
RI	237	92.3%
NY	378	91.4%
TX	1436	90.3%
DE	203	90.1%
NJ	301	90.0%
GA	314	89.3%
LA	331	86.0%
WV	125	85.6%
MO	364	84.8%
IN	261	84.5%
NC	667	80.8%
PA	912	80.5%
HI	405	78.4%
AZ	332	76.7%
SC	357	73.1%
VT	151	71.8%
Average Across States		87.3%

Table 21. Proportion of people who go out to eat (Adjusted Variable)

	N	Proportion of People in State
AL	386	97.8%
WY	311	96.1%
RI	236	95.9%
AR	371	95.7%
OK	388	94.5%
CT	332	93.8%
KY	376	93.6%
NM	378	93.6%
WV	126	92.6%
GA	317	92.1%
NY	370	91.7%
PA	888	91.3%
HI	403	91.2%
IN	261	91.1%
NC	665	90.8%
NJ	296	90.8%
DE	201	90.7%
LA	330	89.0%
TX	1426	86.6%
MO	363	86.5%
SC	356	84.2%
AZ	328	81.2%
VT	154	66.9%
Average Across States		90.3%

Table 22. Proportion of people who go to religious services (Adjusted Variable)

	N	Proportion of People in State
TX	1362	72.5%
GA	309	71.5%
LA	330	71.5%
SC	356	71.1%
AR	369	71.1%
NC	660	69.0%
AL	361	68.5%
NM	357	65.3%
IN	260	60.9%
OK	382	60.0%
WV	123	59.5%
NJ	286	53.5%
AZ	325	52.1%
HI	323	51.9%
PA	856	51.1%
KY	368	49.8%
NY	363	49.5%
WY	311	47.9%
DE	202	47.0%
MO	361	46.8%
VT	153	43.3%
CT	317	42.4%
RI	230	39.4%
Average Across States		57.2%

Table 23. Proportion of people who go to community meetings (Adjusted Variable)

	N	Proportion of People in State
PA	903	67.4%
WY	311	60.9%
NM	370	34.1%
SC	335	22.4%
CT	319	21.6%
VT	141	19.0%
IN	259	18.0%
NC	648	17.8%
AZ	327	16.7%
GA	304	16.4%
MO	360	15.8%
NY	359	15.8%
AR	365	15.0%
LA	322	14.9%
TX	1381	13.3%
KY	376	13.1%
WV	123	11.7%
NJ	272	10.0%
AL	365	10.0%
RI	230	9.1%
DE	202	6.7%
OK	387	5.6%
HI	388	5.1%
Average Across States		19.1%

Table 24. Proportion of people who exercise or play integrated sports (Adjusted Variable)

	N	Proportion of People in State
VT	151	80.8%
NM	377	67.5%
HI	405	66.8%
RI	233	66.3%
AR	371	64.8%
WY	311	57.1%
DE	202	43.4%
CT	336	40.2%
PA	914	37.7%
NC	669	37.0%
NY	376	35.9%
IN	260	35.6%
WV	125	35.5%
SC	355	33.3%
GA	317	32.7%
LA	333	32.2%
MO	365	31.6%
AZ	323	29.8%
AL	384	29.4%
OK	389	22.4%
KY	377	18.9%
TX	1424	17.3%
NJ	302	10.1%
Average Across States		40.3%

Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators listed are:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, and social activities.
2. The proportion of people who report having been provided options about where to live and work.

The Consumer Survey includes eleven choice items. Five of these items were averaged together to create a composite Life Decisions scale score (then risk-adjusted), which measures the first indicator listed above. These items indicate whether people chose (or had some input in choosing):

- The place where they live (if they are not living with family)
- The staff who help at home
- Their work or day activity
- The staff who help at work
- Their case manager/service coordinator

Four items were averaged together to create a composite Everyday Choices scale score (then risk-adjusted), which also measures the first indicator listed above. These items indicate whether people chose (or had some input in choosing):

- The people they live with (if not living with family)
- Their daily schedule
- How to spend their free time
- What to buy with their spending money

Tables 25 and 26 present the average Life Decisions and Everyday Choices scores for each state compared to all other NCI states. Tables 27 through 37 present the results for each of the eleven choice-related items, including the five risk-adjusted items that make up the Life Decisions scale, the four risk-adjusted items that make up the Everyday Choices scale, and the following two items that measure the second choice indicator:

- Person looked at more than one home
- Person looked at more than one job

Results in these eleven tables are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unadjusted, raw data frequencies for these survey questions are displayed in Appendix D starting on page 92.

Table 25. Life Decisions Scale Scores by State, Compared to the Other NCI States (Adjusted Variable)

	N	Average State Scale Score
WY	309	.858
NM	376	.838
KY	376	.801
AR	373	.799
HI	405	.705
DE	204	.681
LA	333	.670
RI	237	.667
IN	262	.662
GA	321	.646
SC	361	.631
WV	126	.618
AZ	329	.585
OK	389	.583
NY	376	.568
NC	669	.555
CT	337	.544
TX	1436	.539
VT	156	.473
MO	366	.469
AL	387	.319
PA	922	.302
NJ	308	.174
Average Across States	9358	0.595

Table 26. Everyday Choice Scale Scores by State, Compared to the Other NCI States (Adjusted Variable)

	N	Average State Scale Score
WY	311	.929
RI	238	.909
KY	377	.890
DE	203	.884
NM	378	.878
AR	373	.860
CT	340	.847
IN	263	.832
OK	389	.826
PA	930	.806
LA	333	.802
WV	126	.793
AZ	331	.788
GA	322	.776
MO	366	.765
SC	361	.763
NC	674	.757
VT	157	.752
NY	379	.722
TX	1438	.713
AL	387	.707
HI	405	.700
NJ	308	.658
Average Across States	9389	0.798

Table 27. Proportion of people who chose the place where they live (Adjusted Variable)

	N	Proportion of People in State
WY	260	84.8%
NM	240	78.4%
AR	252	77.9%
DE	113	62.9%
KY	252	62.9%
IN	123	60.0%
OK	310	57.0%
AZ	104	56.1%
RI	157	54.0%
CT	220	53.4%
NY	236	48.4%
WV	37	48.3%
LA	190	43.6%
PA	497	43.1%
SC	168	42.6%
MO	284	42.6%
GA	149	41.7%
VT	108	39.9%
NC	371	37.1%
HI	199	37.0%
TX	1018	30.8%
AL	223	19.4%
NJ	276	18.2%
Average Across States		49.6%

Table 28. Proportion of people who chose the staff who help them at home (Adjusted Variable)

	N	Proportion of People in State
DE	152	97.3%
WY	266	95.2%
AR	355	85.2%
KY	254	81.4%
NM	290	78.6%
RI	180	72.5%
LA	263	72.0%
IN	166	69.7%
GA	164	66.1%
OK	386	63.9%
CT	262	63.6%
AZ	126	62.2%
TX	1235	61.6%
NY	265	59.3%
WV	96	58.2%
NC	498	57.6%
SC	168	48.7%
VT	72	48.4%
MO	296	46.9%
HI	196	36.9%
AL	222	32.8%
PA	521	24.8%
NJ	265	20.3%
Average Across States		61.0%

Table 29. Proportion of people who chose their place of work or day activity (Adjusted Variable)

	N	Proportion of People in State
VT	126	82.6%
WY	212	82.2%
RI	192	82.2%
NM	320	76.0%
AR	275	73.8%
DE	117	71.5%
KY	337	67.9%
OK	277	67.2%
PA	643	64.5%
CT	251	63.9%
AZ	243	63.2%
MO	237	59.9%
LA	256	59.1%
IN	184	58.8%
WV	98	58.0%
HI	324	54.5%
GA	269	53.5%
NY	305	53.5%
NC	517	51.2%
SC	238	48.6%
TX	1083	46.1%
NJ	264	26.5%
AL	355	22.3%
Average Across States		60.3%

Table 30. Proportion of people who chose the staff who help them at work or day activity (Adjusted Variable)

	N	Proportion of People in State
WY	201	97.0%
NM	293	96.4%
DE	188	95.9%
KY	337	89.7%
HI	348	86.4%
GA	252	77.7%
AR	264	75.9%
TX	1080	71.1%
LA	247	71.0%
RI	199	70.4%
SC	220	68.8%
AZ	199	68.5%
WV	101	67.7%
IN	172	64.1%
NC	488	62.2%
NY	291	59.3%
CT	261	59.2%
OK	267	57.9%
VT	110	44.5%
MO	211	42.9%
AL	363	36.9%
PA	584	36.2%
NJ	262	30.2%
Average Across States		66.5%

Table 31. Proportion of people who chose their case manager/service coordinator (Adjusted Variable)

	N	Proportion of People in State
AR	364	91.5%
NM	360	91.2%
WY	303	89.6%
KY	370	88.3%
HI	386	85.2%
IN	247	74.2%
SC	345	71.8%
GA	317	71.5%
LA	301	69.6%
WV	124	65.7%
NC	580	60.3%
RI	229	58.4%
NY	361	57.4%
TX	1378	54.6%
AZ	306	51.4%
OK	379	46.9%
AL	379	41.2%
MO	336	36.2%
CT	298	31.4%
VT	148	28.0%
DE	200	21.7%
PA	836	3.8%
NJ	298	2.0%
Average Across States		56.2%

Table 32. Proportion of people who chose the people they live with (Adjusted Variable)

	N	Proportion of People in State
WY	256	76.8%
NM	233	73.9%
AZ	95	71.8%
DE	129	71.2%
RI	176	70.4%
AR	248	65.7%
IN	109	64.5%
LA	185	50.5%
KY	247	49.0%
OK	345	44.4%
WV	38	38.1%
GA	138	37.7%
CT	223	36.4%
MO	277	36.0%
TX	1143	34.9%
NC	386	32.1%
VT	46	28.4%
NY	230	27.1%
HI	192	26.4%
SC	167	25.6%
PA	421	19.6%
AL	224	10.9%
NJ	278	6.1%
Average Across States		43.4%

Table 33. Proportion of people who choose their daily schedule (Adjusted Variable)

	N	Proportion of People in State
WY	310	94.7%
KY	375	94.6%
RI	231	94.1%
CT	330	91.8%
PA	904	87.0%
AR	372	86.9%
NM	376	86.7%
DE	203	86.4%
IN	262	85.8%
OK	389	83.7%
LA	333	81.7%
SC	356	80.8%
AZ	327	80.1%
NC	661	77.5%
GA	315	76.6%
MO	363	76.6%
VT	147	76.0%
WV	126	75.0%
HI	396	74.7%
NJ	297	72.5%
NY	373	70.1%
AL	386	68.6%
TX	1413	68.0%
Average Across States		81.3%

Table 34. Proportion of people who choose how to spend their free time (Adjusted Variable)

	N	Proportion of People in State
RI	231	98.6%
DE	203	98.1%
KY	376	96.6%
AR	372	96.1%
WY	311	95.6%
PA	916	94.7%
CT	332	93.9%
IN	262	93.2%
LA	331	91.9%
OK	387	91.9%
WV	126	91.7%
NM	375	90.8%
MO	360	90.0%
GA	315	88.0%
NC	661	87.6%
NY	370	86.9%
AZ	324	86.8%
VT	149	86.6%
AL	384	86.6%
SC	350	86.2%
TX	1412	85.1%
NJ	301	84.2%
HI	403	81.9%
Average Across States		90.6%

Table 35. Proportion of people who choose what to buy with their spending money (Adjusted Variable)

	N	Proportion of People in State
WY	262	95.4%
CT	332	94.9%
KY	376	94.8%
NM	375	93.2%
AR	370	92.6%
OK	388	91.0%
WV	126	90.8%
PA	891	89.9%
RI	238	89.1%
GA	319	88.7%
IN	259	86.2%
AL	386	85.8%
SC	351	85.5%
NC	658	85.3%
NY	371	85.1%
TX	1389	84.7%
MO	363	84.5%
DE	203	84.2%
LA	332	83.7%
NJ	300	83.0%
AZ	320	82.4%
HI	394	79.5%
VT	149	75.0%
Average Across States		87.2%

Table 36. Proportion of people who looked at more than one home

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
NM	201	68.2%	36.0%
PA	865	55.4%	33.8%
AZ	104	51.9%	36.8%
AR	248	50.4%	36.5%
DE	94	50.0%	36.9%
IN	118	46.6%	36.9%
TX	715	45.2%	35.9%
Within the Average Range			
GA	127	40.2%	37.0%
LA	153	33.3%	37.2%
OK	252	32.9%	37.3%
RI	107	32.7%	37.2%
KY	237	32.5%	37.3%
Significantly Below Average			
WY	317	31.5%	37.4%
MO	257	30.0%	37.4%
CT	170	28.8%	37.4%
ME	257	28.8%	37.5%
NY	203	28.6%	37.4%
NC	359	28.4%	37.7%
SC	180	28.3%	37.4%
WV	36	27.8%	37.2%
AL	161	14.9%	37.7%
HI	152	11.8%	37.8%
NJ	340	5.0%	39.1%
Average Across States		34.9%	
Average Across Individuals	5653	37.1%	

Table 37. Proportion of people who looked at more than one job

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WY	264	68.2%	36.2%
NM	285	57.2%	36.5%
OK	248	55.2%	36.7%
AR	275	53.8%	36.7%
PA	1123	53.8%	34.3%
AZ	255	49.0%	36.9%
Within the Average Range			
DE	103	46.6%	37.2%
RI	124	42.7%	37.2%
CT	193	42.0%	37.2%
IN	179	38.5%	37.3%
TX	915	36.5%	37.4%
WV	103	34.0%	37.4%
GA	239	33.5%	37.5%
ME	227	33.0%	37.5%
Significantly Below Average			
NY	283	31.1%	37.6%
KY	332	29.5%	37.7%
NC	579	26.8%	38.2%
MO	224	25.0%	37.7%
LA	265	22.3%	37.9%
HI	250	20.8%	37.9%
SC	253	19.0%	38.0%
NJ	312	7.1%	38.7%
AL	273	5.9%	38.5%
Average Across States		36.1%	
Average Across Individuals	7304	37.3%	

Consumer Outcomes: Relationships

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are four indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their (a) families and (b) friends when they want.
4. The proportion of people who feel lonely.

Tables 38 through 42 present the results for these four Core Indicators. Results for the first four indicators are ordered from the highest to the lowest proportion of individuals in each state reporting the indicated types of relationships or abilities by state, where higher proportions are more desirable. Results for the indicator measuring loneliness are ordered from the lowest to the highest proportion of individuals in each state reporting feeling lonely, where lower proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 98.

Table 38. Proportion of people who report having friends and caring relationships with people other than support staff and family members

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
DE	134	94.8%	69.3%
RI	215	85.1%	69.3%
OK	177	84.7%	69.4%
MO	275	79.3%	69.4%
NM	216	76.4%	69.6%
ME	301	76.1%	69.5%
AR	341	75.7%	69.5%
Within the Average Range			
CT	217	74.7%	69.6%
NY	265	74.3%	69.6%
SC	301	74.1%	69.6%
WV	68	73.5%	69.7%
GA	289	73.4%	69.6%
IN	224	73.2%	69.7%
LA	291	70.8%	69.7%
PA	928	69.4%	69.8%
TX	787	68.6%	69.9%
Significantly Below Average			
AZ	383	63.2%	70.2%
KY	259	61.8%	70.1%
AL	308	61.4%	70.2%
WY	241	58.1%	70.2%
VT	165	57.0%	70.1%
HI	223	55.6%	70.3%
NJ	254	43.7%	70.8%
Average Across States		70.6%	
Average Across Individuals	6862	69.8%	

Table 39. Proportion of people who report having a close friend

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
RI	213	96.2%	83.4%
KY	259	95.8%	83.3%
WY	240	95.4%	83.4%
WV	69	92.8%	83.7%
HI	221	91.9%	83.5%
Within the Average Range			
VT	162	87.7%	83.7%
OK	176	87.5%	83.7%
ME	284	87.3%	83.7%
DE	133	87.2%	83.7%
IN	220	86.8%	83.7%
GA	279	86.4%	83.7%
MO	278	85.3%	83.8%
CT	216	85.2%	83.8%
AR	347	84.7%	83.8%
NY	271	84.5%	83.8%
AL	307	83.7%	83.8%
LA	292	83.6%	83.8%
NM	216	81.9%	83.9%
PA	901	81.9%	84.1%
Significantly Below Average			
TX	787	80.6%	84.2%
SC	298	78.5%	84.1%
AZ	378	69.6%	84.7%
NJ	248	65.7%	84.5%
Average Across States		85.2%	
Average Across Individuals	6795	83.8%	

Table 40. Proportion of people who are able to see their families when they want to

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
PA	444	94.6%	76.8%
RI	172	92.4%	77.6%
WV	64	92.2%	77.9%
KY	247	87.0%	77.6%
NM	208	86.5%	77.7%
AZ	371	83.0%	77.7%
Within the Average Range			
CT	202	82.2%	77.9%
SC	273	82.1%	77.8%
IN	206	82.0%	77.9%
AR	326	81.9%	77.8%
WY	227	81.5%	77.9%
LA	287	79.8%	77.9%
GA	275	79.6%	77.9%
TX	716	78.4%	78.0%
NC	590	74.9%	78.3%
NY	242	74.8%	78.1%
OK	162	73.5%	78.1%
Significantly Below Average			
MO	257	72.8%	78.2%
ME	287	72.5%	78.3%
AL	293	69.3%	78.4%
VT	132	68.2%	78.2%
DE	113	66.4%	78.2%
HI	203	56.7%	78.7%
NJ	231	48.1%	79.1%
Average Across States		77.5%	
Average Across Individuals	6528	78.0%	

Table 41. Proportion of people who are able to see their friends when they want to

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
RI	199	96.0%	80.8%
OK	165	93.9%	80.9%
NM	201	92.0%	80.9%
KY	247	90.7%	80.9%
CT	192	90.6%	81.0%
TX	660	89.2%	80.4%
PA	841	88.8%	80.1%
LA	261	87.4%	81.0%
AR	294	85.7%	81.0%
Within the Average Range			
IN	188	84.0%	81.2%
SC	239	83.7%	81.2%
ME	275	83.6%	81.2%
AZ	297	82.8%	81.2%
WV	64	82.8%	81.2%
WY	236	81.8%	81.2%
NJ	169	81.7%	81.2%
NY	230	77.4%	81.4%
GA	259	77.2%	81.4%
Significantly Below Average			
MO	249	73.1%	81.6%
NC	547	72.9%	82.0%
VT	151	70.2%	81.5%
HI	211	56.4%	82.1%
AL	267	52.1%	82.5%
DE	125	40.0%	82.1%
Average Across States		79.8%	
Average Across Individuals	6567	81.3%	

Table 42. Proportion of people who feel lonely (often or sometimes)

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Below Average (Better Result)			
NM	214	37.4%	45.7%
DE	128	37.5%	45.6%
NY	267	38.2%	45.7%
GA	283	38.5%	45.7%
PA	901	41.0%	46.1%
Within the Average Range			
AR	344	41.6%	45.6%
RI	204	41.7%	45.5%
AZ	384	42.2%	45.6%
MO	269	43.5%	45.5%
WV	68	45.6%	45.4%
ME	286	45.8%	45.4%
OK	170	45.9%	45.4%
HI	214	46.7%	45.4%
NC	598	47.2%	45.3%
VT	163	47.9%	45.4%
SC	306	48.0%	45.3%
IN	223	48.4%	45.3%
TX	777	48.5%	45.1%
CT	212	48.6%	45.3%
LA	284	48.6%	45.3%
WY	239	49.8%	45.3%
AL	303	49.8%	45.2%
Significantly Above Average (Poorer Result)			
KY	258	53.5%	45.1%
NJ	251	56.2%	45.0%
Average Across States		45.5%	
Average Across Individuals	7346	45.4%	

Consumer Outcomes: Satisfaction

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports they receive.” The indicators measured by the Consumer Survey are:

1. The proportion of people satisfied with where they live.
2. The proportion of people who are satisfied with their job or day program.
3. The proportion of people who are satisfied with their personal lives.

Tables 43 through 45 present the results for these three Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state reporting satisfaction by state, where higher proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 101.

Table 43. Proportion of people who report satisfaction with where they live

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
HI	222	98.2%	94.4%
GA	299	98.0%	94.4%
NM	218	97.7%	94.5%
AR	348	97.4%	94.4%
KY	259	97.3%	94.5%
WY	241	97.1%	94.5%
ME	305	96.7%	94.5%
PA	953	96.2%	94.3%
Within the Average Range			
AZ	397	96.0%	94.5%
VT	169	95.9%	94.5%
CT	225	95.6%	94.5%
DE	132	95.5%	94.5%
IN	228	95.2%	94.5%
WV	70	94.3%	94.6%
LA	297	93.9%	94.6%
AL	312	93.9%	94.6%
NC	631	93.7%	94.6%
SC	315	93.3%	94.6%
OK	179	92.7%	94.6%
RI	224	92.4%	94.6%
NY	279	92.1%	94.6%
Significantly Below Average			
TX	813	91.3%	94.9%
MO	284	90.8%	94.7%
NJ	260	87.7%	94.8%
Average Across States		94.7%	
Average Across Individuals	7660	94.6%	

Table 44. Proportion of people who report satisfaction with their work/day program

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WV	66	100.0%	95.1%
VT	140	99.3%	95.1%
KY	239	98.3%	95.1%
NM	192	97.9%	95.1%
Within the Average Range			
HI	188	97.3%	95.1%
RI	215	97.2%	95.1%
AR	271	96.7%	95.1%
AL	300	96.3%	95.1%
IN	185	96.2%	95.2%
CT	211	96.2%	95.2%
OK	155	96.1%	95.2%
NJ	229	96.1%	95.2%
GA	267	95.9%	95.2%
DE	125	95.2%	95.2%
NY	250	95.2%	95.2%
AZ	305	95.1%	95.2%
LA	242	94.6%	95.2%
ME	265	94.3%	95.2%
SC	238	94.1%	95.2%
NC	555	94.1%	95.3%
PA	753	94.0%	95.3%
Significantly Below Average			
TX	729	93.7%	95.4%
WY	224	92.4%	95.3%
MO	206	91.3%	95.3%
Average Across States		95.7%	
Average Across Individuals	6550	95.2%	

Table 45. Proportion of people who report satisfaction with their personal life

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
RI	221	87.8%	81.4%
AR	346	87.6%	81.3%
WY	238	87.0%	81.5%
LA	295	86.8%	81.4%
PA	938	86.2%	81.0%
Within the Average Range			
NM	218	85.8%	81.5%
CT	222	85.6%	81.5%
GA	294	85.0%	81.5%
SC	309	84.5%	81.5%
TX	791	81.5%	81.6%
NY	276	81.5%	81.6%
WV	70	80.0%	81.7%
IN	224	79.5%	81.7%
ME	294	79.3%	81.7%
NC	627	79.1%	81.9%
OK	177	79.1%	81.7%
HI	221	77.4%	81.8%
KY	256	77.3%	81.8%
MO	280	77.1%	81.8%
Significantly Below Average			
AZ	387	77.0%	81.9%
NJ	238	76.1%	81.8%
AL	306	72.2%	82.0%
DE	134	70.9%	81.8%
Average Across States		81.1%	
Average Across Individuals	7362	81.6%	

System Performance: Service Coordination

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures three indicators related to service coordination:

1. The proportion of people reporting that service coordinators help them get what they need.
2. The proportion of people who know their service coordinators.
3. The proportion of people who report that their service coordinators asked about their preferences.

Tables 46 through 48 present the results for these three Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 103.

Table 46. Proportion of people who report that they know their case manager

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
VT	166	98.8%	90.0%
WY	240	98.3%	89.9%
OK	176	98.3%	90.0%
RI	219	98.2%	90.0%
WV	68	97.1%	90.2%
AR	344	95.9%	89.9%
NY	268	95.9%	90.0%
KY	254	95.7%	90.0%
GA	263	95.1%	90.0%
NM	210	93.8%	90.1%
ME	285	93.3%	90.1%
Within the Average Range			
NC	563	92.5%	90.0%
AZ	382	92.4%	90.1%
TX	791	90.6%	90.2%
SC	302	90.1%	90.2%
IN	225	89.8%	90.2%
MO	272	89.3%	90.3%
PA	874	89.2%	90.4%
LA	272	86.8%	90.4%
Significantly Below Average			
AL	310	85.8%	90.4%
CT	213	85.4%	90.4%
HI	220	77.3%	90.6%
NJ	251	66.5%	91.1%
DE	132	60.6%	90.8%
Average Across States		89.9%	
Average Across Individuals	7300	90.2%	

Table 47. Proportion of people who report that their service coordinators help them get what they need

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WY	239	95.0%	76.5%
AR	339	90.0%	76.4%
RI	202	89.6%	76.7%
GA	248	87.1%	76.7%
OK	170	86.5%	76.9%
NM	201	85.6%	76.8%
WV	68	83.8%	77.0%
KY	256	83.6%	76.8%
NY	252	82.1%	76.9%
VT	162	82.1%	77.0%
Within the Average Range			
TX	752	80.9%	76.6%
ME	278	80.6%	76.9%
IN	202	79.7%	77.0%
NC	523	78.2%	77.0%
SC	297	76.4%	77.1%
PA	826	75.5%	77.3%
LA	264	73.9%	77.2%
CT	200	73.0%	77.2%
Significantly Below Average			
MO	260	71.9%	77.3%
AL	305	71.8%	77.3%
AZ	345	68.1%	77.6%
HI	210	59.0%	77.7%
NJ	215	43.3%	78.2%
DE	122	29.5%	77.9%
Average Across States		76.1%	
Average Across Individuals	6936	77.1%	

Table 48. Proportion of people who report that their case manager asks them about their preferences

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WY	240	91.7%	74.1%
AR	345	89.6%	73.9%
NM	207	85.0%	74.4%
RI	207	84.1%	74.4%
KY	255	82.7%	74.4%
NY	267	82.4%	74.4%
GA	253	81.4%	74.4%
Within the Average Range			
WV	66	77.3%	74.6%
IN	218	76.6%	74.6%
TX	773	76.2%	74.5%
PA	836	75.5%	74.6%
SC	299	75.3%	74.6%
NC	537	73.6%	74.8%
AL	307	73.0%	74.7%
CT	207	72.9%	74.7%
LA	263	71.1%	74.8%
ME	286	71.0%	74.8%
OK	170	70.0%	74.8%
VT	161	69.6%	74.8%
Significantly Below Average			
AZ	354	69.2%	75.0%
MO	269	69.1%	74.9%
HI	211	64.9%	75.0%
NJ	221	46.6%	75.6%
DE	130	36.2%	75.4%
Average Across States		73.5%	
Average Across Individuals	7082	74.7%	

System Performance: Access

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are three Access indicators measured by the Consumer Survey:

1. The proportion of people reporting that they received support to learn or do something new in the past year.
2. The proportion of people who report having adequate transportation when they want to go somewhere.
3. The rate at which people report that “needed” services were not available.

Tables 49 through 51 present the results for these three Core Indicators. Results for the first two indicators are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Results for the indicator measuring lack of availability of services are ordered from the lowest to the highest proportion of individuals in each state reporting a lack of services, where lower proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 105.

Table 49. Proportion of people reporting that they received help to do or learn new things

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WY	240	95.8%	80.9%
HI	221	91.4%	81.1%
AR	345	91.3%	80.9%
KY	248	90.3%	81.1%
TX	785	86.9%	80.7%
NM	216	86.1%	81.2%
Within the Average Range			
AL	303	84.2%	81.2%
ME	290	84.1%	81.3%
WV	66	83.3%	81.4%
OK	175	82.9%	81.3%
NC	594	82.5%	81.3%
PA	833	82.0%	81.3%
RI	200	80.5%	81.4%
GA	290	80.3%	81.4%
SC	293	79.5%	81.4%
NY	265	77.0%	81.5%
Significantly Below Average			
VT	161	73.9%	81.5%
CT	211	73.5%	81.6%
IN	224	73.2%	81.6%
MO	270	72.6%	81.7%
NJ	227	72.2%	81.7%
AZ	367	71.7%	81.9%
LA	283	70.3%	81.8%
DE	129	66.7%	81.6%
Average Across States		80.5%	
Average Across Individuals	7236	81.4%	

Table 50. Proportion of people who report having adequate transportation when they want to go somewhere

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
HI	218	95.0%	79.0%
OK	176	94.9%	79.1%
WV	69	94.2%	79.3%
WY	240	90.8%	79.1%
NM	217	90.8%	79.1%
RI	209	89.5%	79.2%
LA	295	89.2%	79.1%
CT	216	88.4%	79.2%
PA	932	87.9%	78.3%
VT	163	85.3%	79.4%
AR	342	84.5%	79.2%
Within the Average Range			
ME	302	83.4%	79.3%
IN	226	82.3%	79.4%
NY	268	80.6%	79.4%
KY	258	79.8%	79.5%
GA	295	77.6%	79.6%
SC	309	76.7%	79.6%
AZ	392	75.8%	79.7%
Significantly Below Average			
NC	624	74.8%	79.9%
MO	280	73.9%	79.7%
NJ	231	68.0%	79.9%
TX	763	66.3%	81.0%
DE	129	58.9%	79.8%
AL	304	49.3%	80.8%
Average Across States		80.7%	
Average Across Individuals	7458	79.5%	

Table 51. Proportion of people who report that needed services were not available

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Below Average (Better Result)			
WY	401	5.5%	14.0%
AR	390	5.9%	13.9%
OK	399	6.3%	13.9%
TX	1430	6.6%	14.7%
CT	372	6.7%	13.9%
KY	397	6.8%	13.9%
ME	408	6.9%	13.9%
PA	902	8.1%	14.2%
HI	413	9.2%	13.8%
NM	397	9.3%	13.8%
Within the Average Range			
VT	165	10.9%	13.7%
LA	393	10.9%	13.7%
GA	394	12.4%	13.7%
NY	437	13.3%	13.7%
MO	388	14.7%	13.6%
AL	395	15.9%	13.6%
Significantly Above Average (Poorer Result)			
NJ	405	17.8%	13.5%
SC	395	19.5%	13.4%
NC	857	21.6%	13.0%
AZ	426	21.6%	13.3%
WV	133	24.8%	13.5%
DE	234	25.6%	13.4%
IN	295	30.2%	13.2%
RI	306	57.5%	12.4%
Average Across States		15.3%	
Average Across Individuals	10732	13.6%	

Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There is one Safety indicator measured with the Consumer Survey:

1. The proportion of people who report that they feel safe in their (a) home and (b) neighborhood.

Tables 52 and 53 present the results for the two survey items measuring this indicator. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D on page 107.

Table 52. Proportion of people who report that they feel safe in their home

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
GA	291	89.7%	82.7%
DE	126	89.7%	82.9%
HI	220	89.1%	82.8%
WY	237	88.6%	82.8%
KY	259	87.6%	82.8%
NC	603	87.6%	82.6%
Within the Average Range			
AR	347	85.9%	82.8%
PA	792	83.8%	82.9%
NM	213	83.6%	83.0%
AZ	383	83.3%	83.0%
ME	297	83.2%	83.0%
RI	221	82.8%	83.0%
SC	308	82.8%	83.0%
NY	270	82.2%	83.0%
VT	168	81.5%	83.0%
OK	177	81.4%	83.0%
AL	303	81.2%	83.1%
CT	224	80.8%	83.1%
NJ	259	80.7%	83.1%
Significantly Below Average			
MO	275	78.2%	83.2%
LA	290	77.9%	83.2%
TX	779	77.5%	83.6%
WV	68	76.5%	83.0%
IN	224	76.3%	83.2%
Average Across States		83.0%	
Average Across Individuals	7334	83.0%	

Table 53. Proportion of people who report that they feel safe in their neighborhood

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
WY	240	91.7%	83.0%
KY	259	91.1%	83.0%
VT	167	89.8%	83.1%
GA	291	89.3%	83.0%
DE	126	88.1%	83.2%
HI	220	87.7%	83.1%
PA	909	86.9%	82.8%
NC	599	86.6%	83.0%
Within the Average Range			
AR	344	86.6%	83.1%
RI	217	86.2%	83.2%
LA	286	84.6%	83.2%
CT	216	83.3%	83.3%
NM	213	83.1%	83.3%
IN	218	81.7%	83.3%
AL	303	81.2%	83.3%
SC	307	80.1%	83.4%
NY	266	79.7%	83.4%
NJ	256	79.7%	83.4%
MO	271	79.3%	83.4%
Significantly Below Average			
AZ	383	78.9%	83.5%
OK	175	78.3%	83.4%
ME	297	78.1%	83.5%
TX	780	75.6%	84.2%
WV	65	66.2%	83.4%
Average Across States		83.1%	
Average Across Individuals	7408	83.3%	

Health, Welfare & Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” There are three Health indicators collected with the Background Information section of the Consumer Survey:

1. The proportion of people who have had a physical exam in the past year.
2. The proportion of women who have had a gynecological exam in the past year.
3. The proportion of people who have had a routine dental exam in the past six months.

Tables 54 through 56 present the results for these three Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 108.

Table 54. Proportion of people who had a physical exam in the past year

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
NJ	438	98.2%	86.7%
AR	396	97.2%	86.8%
OK	402	96.8%	86.8%
ME	429	96.3%	86.8%
WV	137	95.6%	87.1%
LA	396	95.2%	86.9%
TX	1583	92.2%	86.4%
NY	464	92.0%	87.0%
KY	404	90.1%	87.0%
Within the Average Range			
GA	404	89.9%	87.1%
NC	905	89.8%	86.9%
NM	402	89.3%	87.1%
CT	396	89.1%	87.1%
MO	403	88.3%	87.1%
AL	402	88.1%	87.1%
RI	312	85.6%	87.2%
IN	311	84.9%	87.2%
PA	1390	84.7%	87.5%
DE	234	84.2%	87.2%
Significantly Below Average			
VT	391	81.1%	87.4%
SC	427	76.6%	87.5%
WY	401	76.1%	87.5%
AZ	498	67.9%	88.0%
HI	422	58.3%	88.2%
Average Across States		87.0%	
Average Across Individuals	11947	87.2%	

Table 55. Proportion of women who had a gynecological exam in the past year

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
DE	101	69.3%	49.4%
CT	182	64.3%	49.3%
OK	172	59.9%	49.4%
MO	183	57.9%	49.5%
NY	182	57.7%	49.5%
TX	659	57.4%	48.7%
NC	429	56.9%	49.1%
Within the Average Range			
LA	170	55.3%	49.6%
WY	194	55.2%	49.6%
RI	147	55.1%	49.6%
AL	167	54.5%	49.6%
KY	193	48.7%	49.8%
GA	163	48.5%	49.8%
PA	632	48.3%	50.0%
NJ	153	47.1%	49.9%
VT	164	45.7%	49.9%
AR	179	43.6%	50.0%
Significantly Below Average			
IN	129	41.1%	50.0%
WV	61	41.0%	49.9%
ME	192	40.6%	50.1%
SC	191	40.3%	50.1%
NM	168	35.1%	50.3%
AZ	226	31.4%	50.6%
HI	188	20.7%	50.9%
Average Across States		49.0%	
Average Across Individuals	5225	49.8%	

Table 56. Proportion of people who had a routine dental exam in the past six months

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
CT	393	70.2%	52.1%
TX	1585	69.6%	50.1%
RI	312	66.3%	52.4%
NJ	445	63.8%	52.3%
WV	137	62.8%	52.6%
NY	464	62.1%	52.3%
DE	234	61.5%	52.5%
NM	402	59.5%	52.5%
OK	402	59.0%	52.5%
ME	421	58.0%	52.5%
Within the Average Range			
IN	311	56.9%	52.6%
VT	391	55.2%	52.6%
WY	401	52.9%	52.7%
NC	911	52.7%	52.7%
PA	1372	49.3%	53.2%
KY	404	48.5%	52.9%
Significantly Below Average			
LA	394	47.2%	52.9%
MO	403	46.2%	53.0%
AL	401	42.6%	53.1%
SC	427	39.8%	53.2%
GA	395	39.7%	53.2%
AR	395	35.7%	53.3%
AZ	499	26.7%	53.9%
HI	422	18.0%	54.0%
Average Across States		51.8%	
Average Across Individuals	11921	52.7%	

Health, Welfare & Rights: Wellness

The Wellness Sub-domain has the following concern statement: “People are supported to maintain healthy habits.” There is one Wellness indicator collected with the Background Information section of the Consumer Survey:

1. The proportion of people who maintain unhealthy habits in such areas as (a) smoking, (b) weight, and (c) exercise.

Tables 57 through 59 present the results for these three Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state reporting each type of unhealthy behavior, where lower proportions are more desirable. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 113.

Table 57. Proportion of people for whom weight is a concern (underweight or overweight)

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Below Average (Better Result)			
NJ	447	24.2%	33.0%
AZ	498	25.3%	33.0%
SC	427	27.2%	32.8%
OK	402	27.4%	32.8%
Within the Average Range			
DE	234	27.8%	32.7%
PA	1390	29.1%	33.1%
AR	396	29.3%	32.7%
GA	407	30.0%	32.7%
MO	401	30.9%	32.7%
LA	399	31.8%	32.6%
NY	464	32.1%	32.6%
CT	397	34.3%	32.5%
NC	895	34.6%	32.4%
NM	402	34.8%	32.5%
AL	401	35.7%	32.5%
RI	312	35.9%	32.5%
WY	401	36.2%	32.4%
Significantly Above Average (Poorer Result)			
KY	403	37.2%	32.4%
VT	391	41.4%	32.2%
HI	422	41.9%	32.2%
WV	137	43.1%	32.4%
IN	311	43.7%	32.2%
Average Across States		33.4%	
Average Across Individuals		9937	32.6%

Table 58. Proportion of people who smoke or chew tobacco

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Below Average (Better Result)			
HI	422	3.1%	8.1%
DE	234	3.8%	8.0%
NY	464	5.2%	8.0%
AZ	499	5.6%	8.0%
Within the Average Range			
CT	397	6.3%	8.0%
NJ	440	6.6%	8.0%
RI	312	6.7%	8.0%
WY	401	7.2%	8.0%
PA	1392	7.4%	8.0%
VT	391	7.4%	7.9%
TX	1590	7.7%	8.0%
NM	402	8.0%	7.9%
WV	137	8.0%	7.9%
GA	406	8.4%	7.9%
AL	401	8.7%	7.9%
NC	908	8.8%	7.9%
LA	399	9.0%	7.9%
KY	404	9.4%	7.9%
MO	401	10.0%	7.9%
SC	427	10.3%	7.8%
OK	402	10.4%	7.8%
Significantly Above Average (Poorer Result)			
AR	396	12.4%	7.8%
IN	311	13.2%	7.8%
Average Across States		8.0%	
Average Across Individuals		11536	7.9%

Table 59. Proportion of people who are physically inactive

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Below Average (Better Result)			
NM	402	10.4%	23.7%
OK	402	14.4%	23.6%
HI	422	14.9%	23.6%
AR	396	17.9%	23.4%
AZ	500	19.0%	23.4%
Within the Average Range			
GA	405	19.5%	23.4%
MO	402	21.1%	23.3%
WV	137	21.2%	23.2%
WY	401	21.2%	23.3%
VT	391	21.2%	23.3%
LA	399	23.3%	23.2%
AL	402	23.9%	23.2%
NC	906	24.4%	23.1%
SC	427	25.5%	23.1%
IN	311	26.0%	23.1%
CT	393	26.5%	23.1%
NJ	443	26.9%	23.0%
Significantly Above Average (Poorer Result)			
PA	1394	27.4%	22.5%
NY	464	27.6%	23.0%
RI	312	27.9%	23.1%
KY	402	30.1%	22.9%
DE	234	32.9%	23.0%
Average Across States		22.9%	
Average Across Individuals	9945	23.2%	

Health, Welfare & Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Table 60 presents the results for this Core Indicator. Results are ordered from the highest to the lowest proportion of individuals in each state taking psychotropic medications by state. Unranked, raw data frequencies for these survey questions are displayed in Appendix D starting on page 111.

Table 60. Proportion of people receiving psychotropic medications

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
MO	395	58.7%	46.9%
WY	392	57.7%	46.9%
IN	307	55.4%	47.1%
OK	400	55.3%	47.0%
WV	136	54.4%	47.2%
KY	395	54.2%	47.1%
TX	1499	53.3%	46.4%
CT	394	53.0%	47.1%
Within the Average Range			
RI	297	50.8%	47.2%
NJ	419	50.8%	47.2%
PA	1335	48.1%	47.2%
NM	388	47.7%	47.3%
SC	419	47.0%	47.4%
DE	219	45.7%	47.4%
GA	378	45.5%	47.4%
AL	402	42.8%	47.5%
Significantly Below Average			
NC	816	42.8%	47.7%
LA	396	42.4%	47.5%
NY	461	42.1%	47.6%
AR	392	40.3%	47.6%
HI	422	27.5%	48.2%
AZ	486	25.9%	48.4%
Average Across States		47.3%	
Average Across Individuals	10748	47.3%	

Health, Welfare & Rights: Respect/Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are five indicators measured by the Consumer Survey:

1. The proportion of people who have an advocate or someone who speaks on their behalf.
2. The proportion of people whose basic rights are not respected by others, including (a) having one’s mail opened without permission, (b) having restrictions on being alone with others, (c) having restrictions on using the phone, and having people enter their (d) home and (e) bedroom without permission.
3. The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
4. The proportion of people who report satisfaction with the amount of privacy they have.
5. The proportion of people indicating that most (a) day and (b) home support staff treat them with respect.

Tables 61 through 70 present the results for these five Core Indicators. Results for the five consumer survey questions addressing the second indicator measuring basic rights are ordered from the lowest to the highest proportion of individuals in each state reporting few rights, where lower proportions are more desirable. Results for the other indicators are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Unadjusted, raw data frequencies are displayed in Appendix D starting on page 113.

Table 61. Proportion of people reporting that they have an advocate or someone who speaks on their behalf

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
RI	60	100.0%	86.4%
WY	141	97.9%	86.2%
AR	223	97.8%	86.0%
OK	122	95.9%	86.3%
VT	107	94.4%	86.4%
LA	220	93.2%	86.2%
KY	152	92.8%	86.4%
DE	113	92.0%	86.5%
NY	201	91.5%	86.4%
NC	444	90.5%	86.1%
Within the Average Range			
IN	95	90.5%	86.5%
CT	151	89.4%	86.5%
TX	432	88.9%	86.3%
MO	196	88.3%	86.5%
NM	168	88.1%	86.5%
GA	133	87.2%	86.6%
AZ	258	87.2%	86.6%
WV	47	85.1%	86.6%
HI	118	84.7%	86.7%
ME	218	83.0%	86.8%
Significantly Below Average			
SC	155	79.4%	86.9%
NJ	170	67.1%	87.5%
AL	162	27.2%	89.1%
Average Across States		86.6%	
Average Across Individuals	4086	86.6%	

Table 62. Proportion of people reporting that their mail is opened without permission (Adjusted Variable)

	N	Proportion of People in State
RI	236	0.7%
DE	193	1.7%
TX	1137	5.2%
NM	336	6.0%
KY	349	6.9%
NJ	212	7.0%
CT	285	7.8%
AR	346	8.2%
AL	246	9.1%
LA	295	9.8%
NC	582	10.6%
SC	307	10.8%
WY	285	11.2%
VT	124	13.8%
WV	107	14.5%
AZ	278	16.9%
HI	377	16.9%
NY	301	18.4%
GA	265	18.7%
MO	319	18.8%
OK	381	19.8%
PA	848	20.3%
IN	242	21.4%
Average Across States		11.9%

Table 63. Proportion of people who report that they have some restrictions on being alone with guests (Adjusted Variable)

	N	Proportion of People in State
KY	324	4.2%
TX	830	6.1%
HI	130	6.4%
WY	266	7.9%
SC	183	8.8%
LA	233	9.7%
WV	87	10.4%
NM	310	10.7%
RI	137	11.7%
AR	271	11.7%
NC	448	11.8%
PA	855	12.9%
AZ	186	13.2%
MO	218	13.2%
OK	367	14.2%
NY	200	14.8%
CT	214	16.2%
IN	148	17.2%
GA	194	21.5%
AL	201	23.6%
NJ	109	25.7%
DE	156	28.4%
VT	95	30.0%
Average Across States		14.4%

Table 64. Proportion of people reporting that there are restrictions on their use of the phone (Adjusted Variable)

	N	Proportion of People in State
CT	255	1.6%
OK	332	1.9%
RI	191	2.2%
NM	240	2.7%
KY	276	4.2%
IN	202	6.0%
AZ	263	6.7%
DE	148	6.9%
PA	738	7.9%
GA	259	8.3%
LA	258	9.2%
WY	270	9.3%
NY	260	9.6%
MO	284	10.2%
SC	292	10.8%
TX	950	10.9%
HI	206	11.1%
NJ	197	11.5%
WV	91	11.9%
NC	524	12.2%
AL	297	14.5%
AR	318	17.2%
VT	131	21.5%
Average Across States		9.1%

Table 65. Proportion of people reporting that other people enter their home without permission (Adjusted Variable)

	N	Proportion of People in State
RI	166	1.3%
HI	209	2.3%
LA	243	3.2%
NM	205	3.8%
CT	191	6.4%
KY	249	6.5%
WY	192	7.0%
AR	329	7.1%
SC	263	8.5%
AZ	270	9.0%
WV	64	9.1%
PA	436	9.7%
GA	239	10.2%
NC	413	12.4%
NY	224	12.4%
DE	106	12.5%
IN	190	14.6%
MO	255	15.2%
OK	174	17.4%
AL	288	19.1%
VT	152	19.2%
NJ	182	31.6%
TX	681	32.7%
Average Across States		11.8%

Table 66. Proportion of people reporting that other people enter their bedroom without permission (Adjusted Variable)

	N	Proportion of People in State
RI	164	6.7%
CT	184	7.8%
WY	193	8.2%
AR	327	9.6%
KY	248	10.5%
LA	243	11.6%
NM	204	15.0%
MO	252	15.5%
PA	487	15.9%
OK	175	16.0%
SC	270	16.3%
WV	62	16.9%
AZ	270	17.9%
NY	223	19.8%
GA	238	21.0%
TX	727	22.1%
VT	139	25.4%
NJ	191	27.7%
AL	283	28.3%
IN	185	32.5%
DE	98	35.4%
HI	208	43.7%
Average Across States		19.3%

Table 67. Proportion of people who have attended activities of self-advocacy groups (Adjusted Variable)

	N	Proportion of People in State
VT	143	57.7%
DE	197	55.2%
WY	254	46.4%
OK	359	40.0%
KY	316	39.9%
NJ	279	38.2%
AR	274	37.6%
TX	1046	36.7%
NC	585	36.6%
SC	303	34.3%
CT	281	32.0%
RI	221	31.0%
IN	215	30.8%
GA	242	30.8%
MO	285	29.5%
NY	279	28.3%
LA	295	28.0%
WV	58	23.9%
AZ	228	23.2%
AL	332	21.8%
PA	738	16.4%
NM	356	14.6%
HI	314	11.6%
Average Across States		32.4%

Table 68. Proportion of people reporting they can be alone (have privacy) (Adjusted Variable)

	N	Proportion of People in State
OK	172	97.1%
PA	652	96.7%
KY	239	95.3%
GA	228	95.1%
CT	167	94.7%
AR	267	94.5%
WY	192	94.2%
DE	109	94.1%
HI	181	93.1%
NY	207	92.3%
LA	212	91.9%
WV	63	91.9%
NC	414	91.8%
IN	172	91.5%
RI	145	90.7%
MO	236	90.4%
TX	715	89.9%
SC	243	88.8%
NM	203	87.9%
AZ	252	87.1%
VT	130	85.4%
AL	285	85.3%
NJ	187	82.1%
Average Across States		91.4%

Table 69. Proportion of people reporting that most day support staff treat them with respect

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
IN	165	98.2%	93.7%
NM	178	97.2%	93.8%
Within the Average Range			
KY	238	95.8%	93.8%
LA	226	95.6%	93.8%
WV	66	95.5%	93.8%
GA	258	95.3%	93.8%
ME	236	95.3%	93.8%
NC	510	95.1%	93.7%
AR	261	95.0%	93.8%
SC	217	94.9%	93.8%
TX	702	94.9%	93.7%
CT	186	94.6%	93.8%
RI	207	94.2%	93.8%
AZ	265	94.0%	93.9%
NY	234	93.6%	93.9%
PA	591	93.6%	93.9%
NJ	222	93.2%	93.9%
OK	146	93.2%	93.9%
VT	127	92.9%	93.9%
WY	208	91.8%	93.9%
DE	120	91.7%	93.9%
Significantly Below Average			
AL	297	90.9%	94.0%
MO	180	89.4%	93.7%
HI	187	82.4%	94.2%
Average Across States		93.7%	
Average Across Individuals	6027	93.9%	

Table 70. Proportion of people reporting that most residential support staff treat them with respect

	N	Proportion of People in State	Average Proportion Across All Other States
Significantly Above Average			
RI	162	97.5%	89.7%
AR	337	95.8%	89.6%
LA	222	94.1%	89.8%
NM	170	94.1%	89.8%
ME	283	93.6%	89.8%
PA	462	93.3%	89.7%
Within the Average Range			
DE	89	93.3%	89.9%
NY	197	92.9%	89.9%
OK	179	92.7%	89.9%
TX	697	92.0%	89.7%
VT	91	91.2%	89.9%
WY	216	91.2%	89.9%
SC	160	90.6%	89.9%
CT	191	90.6%	89.9%
NC	500	89.8%	90.0%
MO	229	89.1%	90.0%
KY	169	87.6%	90.0%
NJ	249	87.6%	90.1%
AL	172	86.6%	90.1%
Significantly Below Average			
IN	138	84.1%	90.1%
AZ	165	81.2%	90.2%
WV	65	75.4%	90.1%
HI	122	74.6%	90.3%
GA	198	70.7%	90.7%
Average Across States		88.7%	
Average Across Individuals	5463	90.0%	

Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators

Table 71. Background Information Variables Used to Adjust Outcomes

<i>BI Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>
BI-3	DOB	Create AGE variable
BI-4	GENDER	As is
BI-7	LGLSTAT	Collapse into 2 categories: a) independent and b) not independent
BI-10	LEVELMR	Collapse into 3 categories: a) No MR + Mild ; b) Moderate ; and c) Severe + Profound
BI-11	DXMIPD, DXAUTISM, DXCP, DXBI, DXNEURO, DXSENSE	Use each disability as separate adjustment variable. As is
BI-13	EXPRESS	Collapse into 2 categories: a) verbal and b) non-verbal
BI-14	MOBILITY	As is
BI-18	MEDCARE	Collapse into 2 categories: a) infrequent and b) frequent
BI-17	SEIZURES	Collapse into 3 categories a) none ; b) infrequent and c) frequent
BI-37, BI-38	SELFJNJ, DISBEH	Use each disability as separate adjustment variable. As is

Table 72. Outcome Variables -- Rules for Analysis

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q1	LIKEWORK	Collapse <i>In-between</i> (1) and <i>Yes</i> (2)	
Q2	STAFNICE	Collapse <i>In-between</i> (1) and <i>No</i> (0)	
Q3	LIKEHOME	Collapse <i>Yes</i> (2) and <i>In-between</i> (1)	
Q4	BEALONE	As is	YES
Q5	AFRAIDHM	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q6	AFRAIDNH	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q7	HOMESTAF	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q8-9	ENTERHM, ENTERBRM	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q11	HASFRNDS	Collapse <i>No</i> (0) and <i>Yes - staff or family</i> (1)	
Q10	BESTFRND	As is	
Q12	SEEFRNDS	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q13	LONELY	Collapse <i>Sometimes</i> (1) and <i>Often</i> (2)	
Q14	SEEFAMILY	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q15	KNOWSCM	Collapse <i>Maybe</i> (1) and <i>Yes</i> (2)	
Q17	HELPSGET	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q16	ASKIMPOR	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q18	HASADVOC	Collapse <i>Maybe</i> (1) and <i>No</i> (0)	
Q19	HELPGOAL	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q20	NEWGOAL	As is	
Q21	HAPPY	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q22	TRANSPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	YES
Q23	STFPAY	Not included in report	

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q24	BUDGET	Not included in report	

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q28-33	SHOPPING, ERRANDS, ENTERTAN, EATOUT, RELIGION, COMUNITY	As is	YES
Q34	SPORTS	Collapse <i>Non-integrated (1) and No exercise (0)</i>	YES
Q35, Q37- Q41, Q43- Q45	CHOSHOME, ROOMATES, CHSSTAFF, SCHEDULE, FREETIME, CHOOSJOB, CHSJBSTF, CHOOSBUY CHOOSCM	Collapse <i>Person had some input (1) and Person chose without help (2)</i>	YES
Q36, Q42	HVISIT, JVISIT	Collapse <i>Visited one place only (1) and Did not visit (0)</i>	
Q46-48	MAIOPEN, ALONEGST, USEPHONE	As is	YES
Q49	SELFADVO	Collapse <i>Yes (2) and Had opportunity but chose not to (1)</i>	YES
Q50	SERVED	Collapse <i>No (0) and Sometimes (1)</i>	

Appendix B: State Sampling Procedures

ALABAMA- A random sample was drawn from just the people receiving ICF/MR and HCBS Waiver services. This sample was random within this parameter. All drawn were adults 18 and over who received at least one service besides case management.

ARKANSAS- A sample was drawn from just the people receiving waiver services. This sample was also stratified so each provider had a least one person surveyed. This sample was random within these parameters. All drawn were adults 18 and over and receiving at least one service besides case management.

ARIZONA- An equal sample was drawn from each of Arizona's 6 Districts. The goal was to pull 600 individuals for a sample to include 50 ALTCS (Medicaid Waiver) and 50 State-only (not funded by Medicaid) from each District. Some Districts do not have 50 State-only so all are pulled...that is why there are less than 600 in the total sample. All drawn were adults 18 and over who received at least one service besides case management.

CONNECTICUT- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

DELAWARE- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

GEORGIA- A sample was drawn from just the people receiving waiver services. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

HAWAII- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service (case management is included as a 'service').

INDIANA- A sample was drawn from just the people receiving waiver services from one of the three HCBS waivers in Indiana. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

KENTUCKY- A sample was drawn from just the people receiving ICF/MR, waiver, general funds, or supported living services. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

LOUISIANA- A sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management. This sample was stratified by region (to make sure the smallest regions were represented) and specific characteristics of the individuals, namely age and the types of services and supports received.

MAINE- A random sample was drawn from adults over age 18 receiving case management services and residential support services.

MISSOURI- A sample was drawn to assure that all regions of the state were represented. Within this parameter, the sample was random and from the entire service population of adults over 18 receiving at least one service besides case management.

NORTH CAROLINA- A sample was drawn from each LME of adults over 18 receiving at least one LME service (case management is included as a 'service') during 2006-07. The sample was intentionally drawn with the same amount of males and females.

NEW JERSEY- A sample was drawn from individuals residing in an alternate community placement, i.e., group home, supervised apartments, real life choice. This included adults living in development centers (ICFs/MR) who are being transitioned into the community. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

NEW MEXICO- A stratified random sample was drawn from the entire population of adults 18 and over on both the traditional Developmental Disabilities and the Mi Via (Self-Directed) Waivers. To be eligible for survey participation, recipients had to be receiving at least one service in addition to case management. The sample was created so that each region of the state was represented proportionately to the participant population size in that region. A larger sample was drawn to ensure sufficient representation of New Mexico members involved in a deinstitutionalization lawsuit.

NEW YORK- A sample was drawn from the entire service population of adults over 18 receiving at least one significant and ongoing service besides case management.

OKLAHOMA- A sample was drawn just from persons receiving residential supports. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

PENNSYLVANIA- A sample was drawn from the entire service population of ODP (Office of Developmental Persons) registered adults over 18 receiving at least case management or one other service. People surveyed in the prior year are excluded. Each of 48 Administrative Entities across the State (which cover a county or group of

smaller counties) arrange with an independent monitoring program to have up to 30 surveys completed from a random sample of 90 individuals issued by the State.

RHODE ISLAND- A random sample was drawn from the entire service population of adults over 18 receiving at least one service besides case management.

SOUTH CAROLINA- A sample was drawn from the entire service population of adults over 18 receiving at least one service besides case management, *excluding* those people who were surveyed the previous year.

TEXAS- A sample was drawn from people receiving Home and Community-Based Services, or receiving services from large and medium ICFs/MR or State Schools. This sample was also stratified by County, in hopes to get more participation from people in rural counties. All drawn were adults 18 and over and receiving at least one service besides case management.

VERMONT- A random sample was drawn from one-third of the provider agencies. People over 18 who were in high school were not included. The sample was random within this parameter.

WEST VIRGINIA- A sample was drawn from all of the active participants on the Title 19 Waiver Program and participants who reside in an ICF/MR. The sample was random within this parameter.

WYOMING- A random sample was drawn from the entire service population of adults over age 21 receiving at least one service besides case management.

Appendix C: Services and Supports Received

Service Coordination/Case Management

State	%No	%Yes	%Don't Know	N
AL	1.0	98.5	0.5	402
AR	0.5	99.5	0.0	395
AZ	2.3	97.7	0.0	484
CT	4.0	95.2	0.8	396
DE	1.3	98.3	0.4	234
GA	1.2	98.8	0.0	408
HI	0.5	99.5	0.0	422
IN	1.3	98.7	0.0	311
KY	4.5	94.8	0.7	404
LA	10.5	88.0	1.5	399
ME	4.8	94.7	0.5	433
MO	7.9	92.1	0.0	403
NC	20.2	78.8	1.0	898
NJ	10.7	89.3	0.0	440
NM	2.2	97.8	0.0	402
NY	4.5	95.3	0.2	465
OK	0.2	99.8	0.0	402
PA	2.2	97.5	0.4	1389
RI	11.9	87.5	0.6	312
SC	1.2	97.4	1.4	427
TX	0.0	100.0	0.0	1592
VT	4.6	94.6	0.8	391
WV	0.7	98.5	0.7	136
WY	0.0	100.0	0.0	401
Total	4.3	95.4	0.4	11,946

Voc- Supported Employment

State	%No	%Yes	%Don't Know	N
AL	91.5	8.3	0.3	400
AR	92.2	7.6	0.3	396
AZ	76.7	21.6	1.7	421
CT	77.8	20.7	1.5	392
DE	79.9	17.9	2.1	234
GA	85.5	13.7	0.8	372
HI	96.9	3.1	0.0	421
IN	81.7	18.3	0.0	311
KY	82.9	13.9	3.2	404
LA	79.8	13.1	7.1	396
ME	76.0	23.7	0.3	388
MO	95.1	4.7	0.3	384
NC	81.2	17.8	1.0	897
NJ	92.2	7.6	0.3	384
NM	75.4	24.6	0.0	402
NY	80.4	11.6	8.0	465
OK	92.5	7.5	0.0	402
PA	88.0	10.5	1.5	1238
RI	76.6	23.1	0.3	312
SC	88.3	7.3	4.4	427
TX	31.1	1.9	67.0	1592
VT	60.6	38.9	0.5	391
WV	89.7	9.6	0.7	136
WY	88.5	11.5	0.0	401
Total	76.8	12.6	10.6	11,566

Voc- Group Employment

State	%No	%Yes	%Don't Know	N
AL	96.8	3.0	0.3	400
AR	98.5	1.3	0.3	396
AZ	77.2	21.3	1.5	413
CT	70.5	28.7	0.8	390
DE	82.5	13.2	4.3	234
GA	91.8	7.4	0.8	367
HI	99.8	0.2	0.0	422
IN	97.4	2.3	0.3	311
KY	94.1	1.7	4.2	404
LA	80.5	11.8	7.8	399
ME	97.3	1.9	0.8	377
MO	96.1	3.6	0.3	384
NC	93.0	5.4	1.7	896
NJ	94.2	5.8	0.0	381
NM	97.8	2.2	0.0	401
NY	89.2	2.6	8.2	465
OK	82.8	17.2	0.0	402
PA	95.4	2.9	1.7	1236
RI	81.1	18.6	0.3	312
SC	81.0	14.5	4.4	427
TX	33.0	0.0	67.0	1592
VT	96.9	2.6	0.5	391
WV	95.6	3.7	0.7	135
WY	90.8	9.2	0.0	401
Total	82.9	6.3	10.8	11,536

Voc- Facility Based

State	%No	%Yes	%Don't Know	N
AL	87.0	12.8	0.3	400
AR	66.2	33.6	0.3	396
AZ	85.5	12.8	1.7	406
CT	82.5	16.2	1.3	388
DE	65.0	32.9	2.1	234
GA	64.2	34.7	1.1	377
HI	98.3	1.7	0.0	422
IN	57.9	41.5	0.6	311
KY	61.9	34.7	3.5	404
LA	67.2	28.3	4.5	399
ME	84.8	15.0	0.3	381
MO	70.4	29.1	0.5	385
NC	58.4	40.7	0.9	897
NJ	56.4	43.1	0.5	406
NM	92.8	7.2	0.0	402
NY	72.0	21.9	6.0	465
OK	55.7	44.3	0.0	402
PA	69.5	29.1	1.4	1269
RI	53.2	46.2	0.6	312
SC	63.2	33.7	3.0	427
TX	33.0	0.0	67.0	1592
VT	100.0	0.0	0.0	391
WV	84.6	15.4	0.0	136
WY	38.7	61.3	0.0	401
Total	65.2	24.5	10.3	11,603

Non-Voc Day Services

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	24.6	75.1	0.2	402
AR	53.8	45.7	0.5	396
AZ	57.4	41.7	0.9	434
CT	64.9	34.3	0.8	388
DE	49.6	48.7	1.7	234
GA	48.9	49.5	1.6	380
HI	25.4	74.6	0.0	421
IN	67.5	31.8	0.6	311
KY	36.0	61.8	2.2	403
LA	69.4	25.1	5.5	399
ME	40.3	59.2	0.5	409
MO	69.2	30.6	0.3	389
NC	74.0	24.9	1.1	897
NJ	59.3	40.7	0.0	413
NM	19.9	80.1	0.0	402
NY	34.0	62.6	3.4	465
OK	97.0	3.0	0.0	402
PA	65.6	32.6	1.9	1287
RI	65.1	34.0	1.0	312
SC	72.4	22.5	5.2	427
TX	6.1	26.9	67.0	1592
VT	27.6	71.9	0.5	391
WV	48.5	51.5	0.0	136
WY	83.0	17.0	0.0	401
Total	49.5	40.3	10.3	11,691

Community Participation

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	85.8	14.0	0.3	400
AR	24.7	75.3	0.0	396
AZ	67.8	29.9	2.4	422
CT	50.3	48.0	1.8	392
DE	36.3	62.0	1.7	234
GA	42.4	50.3	7.4	380
HI	51.7	48.3	0.0	422
IN	62.4	37.0	0.6	311
KY	37.1	59.7	3.2	404
LA	42.9	49.4	7.8	399
ME	31.1	67.4	1.5	408
MO	50.0	48.2	1.8	392
NC	48.6	48.9	2.5	891
NJ	82.0	17.8	0.3	388
NM	12.4	85.8	1.7	402
NY	57.4	35.3	7.3	465
OK	89.8	10.0	0.2	402
PA	61.9	34.9	3.2	1270
RI	38.5	59.0	2.6	312
SC	63.2	25.1	11.7	427
TX	92.3	7.7	0.0	1592
WV	44.9	54.4	0.7	136
WY	0.0	100.0	0.0	401
Total	56.6	41.0	2.4	11,246

Assistive Technology

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	96.5	3.3	0.3	400
AR	91.7	8.1	0.3	396
AZ	91.7	6.8	1.5	409
CT	78.5	17.4	4.1	391
DE	53.2	39.9	6.9	233
GA	93.3	4.4	2.3	389
HI	95.0	5.0	0.0	421
IN	85.5	14.1	0.3	311
KY	78.7	16.4	5.0	403
LA	72.9	19.0	8.0	399
ME	88.2	10.8	1.0	389
MO	88.0	11.5	0.5	384
NC	87.2	10.9	1.9	894
NJ	82.5	17.0	0.5	383
NM	74.1	25.4	0.5	402
NY	76.8	15.3	8.0	465
OK	72.9	27.1	0.0	402
PA	87.6	9.5	2.9	1236
RI	82.1	17.3	0.6	312
SC	78.5	15.0	6.6	427
TX	22.9	10.1	67.0	1592
WV	81.0	16.1	2.9	137
WY	88.5	11.5	0.0	401
Total	75.4	13.0	11.7	11,176

Clinical Services

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	80.3	19.5	0.3	400
AR	75.5	24.5	0.0	396
AZ	75.7	22.9	1.4	420
CT	34.9	62.0	3.0	395
DE	29.9	65.8	4.3	234
GA	71.9	24.7	3.4	388
HI	84.1	15.9	0.0	422
IN	54.7	44.7	0.6	311
KY	42.9	54.1	3.0	403
LA	56.9	36.6	6.5	399
ME	32.3	66.4	1.3	396
MO	63.7	35.8	0.5	391
NC	59.5	38.4	2.1	889
NJ	61.7	38.0	0.3	392
NM	10.7	89.1	0.2	402
NY	40.2	56.3	3.4	465
OK	21.1	78.4	0.5	402
PA	66.0	30.9	3.1	1257
RI	40.7	58.0	1.3	312
SC	64.4	28.8	6.8	427
TX	0.0	33.0	67.0	1592
VT	46.8	52.7	0.5	391
WV	40.9	56.9	2.2	137
WY	69.8	30.2	0.0	401
Total	47.9	41.2	10.9	11,622

Transportation

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	43.0	56.5	0.5	402
AR	5.3	94.7	0.0	396
AZ	49.5	48.8	1.6	434
CT	26.1	71.8	2.0	394
DE	5.6	93.2	1.3	234
GA	24.9	74.1	1.0	401
HI	97.4	2.6	0.0	422
IN	39.9	59.5	0.6	311
KY	18.1	79.7	2.2	404
LA	35.4	59.0	5.5	398
ME	16.3	83.3	0.5	406
MO	46.3	53.4	0.3	393
NC	47.5	50.8	1.7	897
NJ	62.4	37.3	0.2	418
NM	63.9	33.8	2.2	402
NY	34.8	57.4	7.7	465
OK	1.2	98.3	0.5	402
PA	46.8	50.9	2.3	1288
RI	14.7	84.9	0.3	312
SC	46.1	46.6	7.3	427
TX	33.0	0.0	67.0	1592
VT	51.9	47.6	0.5	391
WV	18.2	81.0	0.7	137
WY	8.7	91.3	0.0	401
Total	37.2	52.1	10.7	11,727

Respite

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	93.3	6.5	0.3	400
AR	92.7	7.1	0.3	396
AZ	54.3	43.9	1.8	444
CT	79.1	16.0	4.8	393
DE	76.9	20.1	3.0	234
GA	78.2	18.8	2.9	377
HI	92.7	7.3	0.0	422
IN	73.6	25.1	1.3	311
KY	61.1	35.4	3.5	404
LA	67.8	26.1	6.0	398
ME	64.6	33.6	1.8	381
MO	96.6	2.8	0.5	386
NC	58.4	38.6	3.0	892
NJ	94.0	5.5	0.5	381
NM	52.0	44.8	3.2	402
NY	75.9	17.4	6.7	465
OK	97.5	2.5	0.0	402
PA	77.7	19.5	2.8	1241
RI	77.6	18.9	3.5	312
SC	73.1	21.3	5.6	427
TX	96.7	3.3	0.0	1592
VT	46.0	53.5	0.5	391
WV	48.9	51.1	0.0	137
WY	93.8	6.2	0.0	401
Total	78.0	19.9	2.1	11,589

Enrolled in School System

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	99.5	0.3	0.3	400
AR	98.2	1.8	0.0	396
AZ	91.5	7.5	1.0	411
CT	95.6	2.8	1.5	389
DE	95.7	2.1	2.1	234
GA	94.4	4.9	0.8	390
HI	97.6	2.4	0.0	422
IN	90.6	9.0	0.3	310
KY	95.3	1.0	3.7	404
LA	88.7	4.0	7.3	399
ME	95.9	3.6	0.5	386
MO	96.9	2.9	0.3	384
NC	89.9	9.4	0.7	895
NJ	96.1	3.4	0.5	381
NM	96.0	4.0	0.0	402
NY	89.7	3.0	7.3	465
OK	98.8	1.2	0.0	402
PA	92.5	6.3	1.1	1232
RI	99.4	0.0	0.6	312
SC	91.1	3.7	5.2	427
TX	33.0	0.0	67.0	1592
WV	89.1	10.9	0.0	137
WY	100.0	0.0	0.0	401
Total	85.6	3.6	10.9	11,171

Other Services and Supports

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	97.5	2.3	0.3	400
AR	93.7	6.1	0.3	395
AZ	77.8	15.3	6.9	333
CT	82.8	5.8	11.4	378
DE	96.6	3.4	0.0	234
GA	88.7	2.9	8.4	309
HI	28.5	71.5	0.0	421
IN	91.3	6.8	1.9	311
KY	60.4	8.9	30.7	404
LA	73.7	9.4	17.0	395
ME	81.8	5.8	12.4	242
MO	94.6	3.8	1.6	367
NC	80.4	12.6	7.0	700
NJ	96.0	0.8	3.2	372
NM	99.5	0.0	0.5	402
NY	83.2	5.6	11.2	465
OK	64.9	34.6	0.5	402
PA	86.8	7.6	5.6	1017
RI	95.5	2.6	1.9	312
SC	62.5	9.8	27.6	427
TX	7.0	26.0	67.0	1592
VT	92.6	6.9	0.5	391
WV	84.7	13.1	2.2	137
WY	2.0	98.0	0.0	401
Total	67.8	16.5	15.7	10,807

Home and Community Based Waiver (HCBS)

<i>State</i>	<i>%ICF/ MR</i>	<i>%HCBS</i>	<i>%Don't Know</i>	<i>%Other</i>	<i>N</i>
AL	10.0	86.8	2.0	1.2	402
AR	2.5	97.2	0.3	0.0	395
AZ	1.0	23.6	22.8	52.6	483
CT	12.7	80.4	0.8	6.1	393
DE	12.4	55.1	21.4	11.1	234
GA	0.0	99.5	0.5	0.0	402
HI	0.7	89.5	0.2	9.5	421
IN	0.0	100.0	0.0	0.0	311
KY	12.9	55.4	6.9	24.8	404
LA	33.2	50.0	4.5	12.3	398
ME	19.5	58.3	9.4	12.8	415
MO	25.6	46.9	2.5	25.1	403
NC	24.2	34.4	18.6	22.8	883
NJ	67.0	1.8	31.2	0.0	443
NM	1.2	98.8	0.0	0.0	402
NY	6.9	83.6	1.3	8.2	463
OK	16.2	80.1	0.2	3.5	402
PA	11.8	46.4	3.9	37.8	1380
RI	0.6	45.2	34.6	19.6	312
SC	12.9	40.5	2.6	44.0	427
TX	66.9	33.1	0.0	0.0	1594
VT	0.3	81.6	3.8	14.3	391
WV	20.4	79.6	0.0	0.0	137
WY	0.5	99.5	0.0	0.0	401
Total	20.5	58.5	6.4	14.6	11,896

Appendix D: Item-by-Item Survey Results

Notes about item-by-item survey results:

- The tables contained in this Appendix are grouped by sub-domain (e.g., Community Inclusion).
- Each table displays data for **one** survey item.
- The title of each table contains the question number and wording as it appears on the NCI Consumer Survey.
- Results are listed **alphabetically** by state.
- The data presented are **unadjusted**, basic frequencies of responses.
- All valid response categories are broken out.
- For most items, “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables.
- The “total” line represents the results of the entire sample (all states, all cases). This aggregate figure is **not adjusted for sample size**; therefore, some states may be under- or over-represented in the total.
- Only items that provided data for the indicators are listed. Probe questions and consistency checks are not included.
- Missing data is indicated as “Not available.”
- **Q1 – Q24** are Section I questions, which **only allow consumer responses**.
- **Q28 – Q50** are Section II questions, which **allow other informants to respond** (except in the state of Vermont).

COMMUNITY INCLUSION

Q28. Do you go shopping?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	3.3	96.7	399
AR	3.1	96.9	391
AZ	9.5	90.5	454
CT	4.2	95.8	385
DE	6.9	93.1	231
GA	7.3	92.7	399
HI	4.8	95.2	421
IN	5.3	94.7	301
KY	4.0	96.0	399
LA	5.0	95.0	397
ME	1.9	98.1	420
MO	9.0	91.0	400
NC	8.7	91.3	907
NJ	9.0	91.0	424
NM	3.0	97.0	397
NY	5.9	94.1	456
OK	1.0	99.0	402
PA	7.4	92.6	1278
RI	3.9	96.1	309
SC	13.1	86.9	419
TX	14.8	85.2	1555
VT	6.6	93.4	167
WV	1.5	98.5	134
WY	1.7	98.3	401
Total	7.1	92.9	11,446

Q29. Do you go out on errands or appointments?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	1.8	98.2	395
AR	1.5	98.5	388
AZ	4.2	95.8	454
CT	2.3	97.7	383
DE	2.1	97.9	233
GA	8.0	92.0	399
HI	1.0	99.0	419
IN	3.0	97.0	302
KY	5.5	94.5	399
LA	4.5	95.5	396
ME	1.4	98.6	422
MO	4.7	95.3	402
NC	8.4	91.6	898
NJ	10.7	89.3	421
NM	1.5	98.5	399
NY	4.0	96.0	455
OK	0.0	100.0	402
PA	2.6	97.4	1234
RI	2.6	97.4	311
SC	4.8	95.2	419
TX	1.9	98.1	1568
VT	5.9	94.1	169
WV	0.7	99.3	135
WY	2.7	97.3	401
Total	3.6	96.4	11,404

Q30. Do you go out for entertainment?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	6.5	93.5	397
AR	5.6	94.4	390
AZ	21.5	78.5	452
CT	6.0	94.0	383
DE	10.7	89.3	233
GA	10.6	89.4	396
HI	21.6	78.4	422
IN	14.3	85.7	301
KY	6.3	93.7	397
LA	13.6	86.4	396
ME	9.0	91.0	411
MO	14.1	85.9	398
NC	17.8	82.2	901
NJ	9.5	90.5	421
NM	2.8	97.2	398
NY	8.5	91.5	460
OK	3.2	96.8	402
PA	20.1	79.9	1305
RI	8.0	92.0	311
SC	27.3	72.7	417
TX	9.9	90.1	1565
VT	25.6	74.4	164
WV	11.9	88.1	134
WY	4.2	95.8	401
Total	12.5	87.5	11,455

Q31. Do you always eat at home or do you sometimes go out to eat?

<i>State</i>	<i>%Always Eats at Home</i>	<i>%Sometimes Goes Out to Eat</i>	<i>N</i>
AL	1.8	98.2	399
AR	3.1	96.9	390
AZ	13.5	86.5	444
CT	6.3	93.7	381
DE	12.2	87.8	230
GA	6.5	93.5	398
HI	8.3	91.7	420
IN	6.3	93.7	301
KY	6.3	93.7	397
LA	12.9	87.1	394
ME	4.9	95.1	425
MO	11.6	88.4	397
NC	8.3	91.7	892
NJ	8.4	91.6	416
NM	7.0	93.0	401
NY	9.3	90.7	451
OK	6.0	94.0	401
PA	8.4	91.6	1273
RI	4.2	95.8	309
SC	14.4	85.6	416
TX	18.3	81.7	1556
VT	22.2	77.8	167
WV	6.7	93.3	135
WY	3.7	96.3	401
Total	9.5	90.5	11,394

Q32. Do you go to religious services?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	28.6	71.4	374
AR	26.0	74.0	388
AZ	44.7	55.3	443
CT	58.7	41.3	361
DE	52.6	47.4	232
GA	25.6	74.4	386
HI	47.9	52.1	336
IN	39.3	60.7	300
KY	50.6	49.4	389
LA	25.8	74.2	395
ME	59.9	40.1	414
MO	54.2	45.8	395
NC	30.6	69.4	883
NJ	47.0	53.0	398
NM	36.2	63.8	376
NY	49.9	50.1	441
OK	38.5	61.5	395
PA	46.1	53.9	1233
RI	58.0	42.0	300
SC	25.8	74.2	415
TX	27.3	72.7	1486
VT	54.8	45.2	166
WV	39.4	60.6	132
WY	53.6	46.4	401
Total	40.4	59.6	11,039

Q33. Do you go to other meetings in the community?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	91.0	9.0	378
AR	83.6	16.4	385
AZ	80.7	19.3	446
CT	79.5	20.5	365
DE	94.4	5.6	232
GA	84.7	15.3	379
HI	96.3	3.7	405
IN	80.8	19.2	297
KY	87.7	12.3	397
LA	86.5	13.5	393
ME	77.3	22.7	401
MO	84.5	15.5	394
NC	84.3	15.7	874
NJ	90.7	9.3	408
NM	66.3	33.7	392
NY	84.9	15.1	438
OK	95.0	5.0	400
PA	30.9	69.1	1295
RI	91.1	8.9	302
SC	79.8	20.2	392
TX	88.4	11.6	1506
VT	77.1	22.9	153
WV	88.6	11.4	132
WY	38.4	61.6	401
Total	77.4	22.6	11,165

Q34. Do you exercise or play sports?

State	%No	%Yes- In a Non- Integrated Setting	%Yes- In a Community Setting	N
AL	22.7	46.3	31.0	397
AR	23.6	5.9	70.5	390
AZ	34.6	29.4	36.0	442
CT	33.9	27.4	38.6	383
DE	25.9	34.1	40.1	232
GA	32.1	30.8	37.1	396
HI	12.8	20.1	67.1	422
IN	31.0	29.0	40.0	300
KY	49.7	32.9	17.3	398
LA	34.4	34.7	30.9	398
ME	18.4	31.1	50.5	412
MO	33.6	34.1	32.3	399
NC	27.5	35.6	36.8	901
NJ	51.2	38.8	10.0	420
NM	8.8	26.3	65.0	400
NY	29.8	36.5	33.7	457
OK	51.5	28.9	19.7	402
PA	43.6	18.4	38.0	1310
RI	6.3	28.6	65.1	304
SC	32.0	32.5	35.4	415
TX	26.3	60.1	13.6	1554
VT	14.0	0.0	86.0	164
WV	26.9	38.8	34.3	134
WY	6.2	36.7	57.1	401
Total	29.8	33.4	36.9	11,431

CHOICE AND DECISION-MAKING

Q35. Who chose the place where you live?

State	%Someone Else Chose	%Person Had Some Input	%Person Chose Without Help	N
AL	81.4	13.9	4.8	231
AR	13.1	52.4	34.5	267
AZ	28.8	47.7	23.5	132
CT	46.7	43.1	10.2	246
DE	41.3	50.4	8.3	121
GA	54.1	32.0	13.8	181
HI	71.6	22.5	5.9	204
IN	32.1	47.1	20.7	140
KY	41.9	53.1	5.0	258
LA	59.0	25.5	15.6	212
ME	47.8	40.3	11.9	360
MO	57.9	33.4	8.7	311
NC	66.0	26.4	7.7	470
NJ	81.7	15.2	3.1	389
NM	25.5	58.7	15.8	247
NY	54.1	33.3	12.5	279
OK	41.6	42.5	15.9	320
PA	50.7	34.0	15.4	671
RI	43.8	43.8	12.5	192
SC	52.4	28.3	19.3	187
TX	75.3	17.0	7.7	1106
VT	42.1	39.5	18.4	114
WV	56.1	29.3	14.6	41
WY	12.9	45.4	41.6	317
Total	53.5	33.2	13.3	6,996

Q36. How many places did you visit before moving here?

State	%Did Not Visit	%Visited Only One	%Looked at More Than One	N
AL	60.9	24.2	14.9	161
AR	7.3	42.3	50.4	248
AZ	16.3	31.7	51.9	104
CT	23.5	47.6	28.8	170
DE	14.9	35.1	50.0	94
GA	29.9	29.9	40.2	127
HI	65.1	23.0	11.8	152
IN	26.3	27.1	46.6	118
KY	52.3	15.2	32.5	237
LA	37.3	29.4	33.3	153
ME	23.7	47.5	28.8	257
MO	38.5	31.5	30.0	257
NC	35.4	36.2	28.4	359
NJ	69.1	25.9	5.0	340
NM	4.0	27.9	68.2	201
NY	29.6	41.9	28.6	203
OK	32.5	34.5	32.9	252
PA	32.6	12.0	55.4	865
RI	33.6	33.6	32.7	107
SC	30.0	41.7	28.3	180
TX	30.3	24.5	45.2	715
WV	27.8	44.4	27.8	36
WY	5.0	63.4	31.5	317
Total	32.2	30.7	37.1	5,653

Q37. Did you choose the people you live with (or to live by yourself)?

<i>State</i>	<i>%No, Someone Else Chose</i>	<i>%Chose Some People or Had Some Input</i>	<i>%Yes, Chose Who to Live With</i>	<i>N</i>
AL	89.2	4.7	6.0	232
AR	25.6	17.6	56.9	262
AZ	19.0	12.1	69.0	116
CT	62.9	8.5	28.6	248
DE	30.2	55.4	14.4	139
GA	58.8	12.9	28.2	170
HI	77.3	11.1	11.6	198
IN	29.6	22.4	48.0	125
KY	53.4	36.0	10.7	253
LA	50.0	13.6	36.4	206
ME	59.4	12.8	27.8	345
MO	62.0	15.4	22.6	305
NC	68.7	13.0	18.3	486
NJ	93.6	3.8	2.5	393
NM	28.3	39.2	32.5	240
NY	73.6	12.1	14.3	273
OK	54.3	23.5	22.1	357
PA	80.0	8.5	11.5	565
RI	28.0	43.1	28.9	211
SC	71.1	4.8	24.1	187
TX	68.7	18.4	12.9	1247
VT	61.2	24.5	14.3	49
WV	64.3	11.9	23.8	42
WY	18.5	59.7	21.7	313
Total	60.3	19.0	20.7	6,962

Q38. Do you choose who helps you at home?

<i>State</i>	<i>%No, Someone Else Chooses</i>	<i>% No, but Can Request a Change</i>	<i>%Yes, Person Chooses</i>	<i>N</i>
AL	67.8	30.9	1.3	230
AR	12.3	60.4	27.3	374
AZ	31.9	33.1	35.0	163
CT	34.4	41.9	23.7	291
DE	3.0	85.4	11.6	164
GA	32.8	50.0	17.2	204
HI	65.3	32.2	2.5	202
IN	27.8	43.3	28.9	180
KY	18.3	74.9	6.8	263
LA	27.6	47.0	25.3	304
ME	37.9	43.4	18.7	364
MO	49.8	32.3	17.8	325
NC	40.8	41.8	17.4	655
NJ	79.4	19.6	1.0	383
NM	21.0	66.8	12.3	310
NY	40.8	37.3	21.8	316
OK	34.7	48.5	16.8	398
PA	76.4	15.0	8.6	712
RI	27.2	52.7	20.1	224
SC	49.7	38.7	11.5	191
TX	39.7	46.6	13.6	1349
VT	43.4	38.2	18.4	76
WV	39.8	38.8	21.4	103
WY	3.6	76.8	19.6	336
Total	40.2	44.1	15.6	8,117

Q39. Who decides your daily schedule?

<i>State</i>	<i>%Someone Else Decides</i>	<i>%Person Has Help Deciding</i>	<i>%Person Decides</i>	<i>N</i>
AL	30.1	38.3	31.6	399
AR	8.4	22.5	69.1	391
AZ	13.1	27.3	59.6	443
CT	8.7	45.0	46.3	378
DE	16.7	63.1	20.2	233
GA	19.9	47.0	33.1	396
HI	30.0	28.3	41.6	413
IN	11.0	33.8	55.2	299
KY	6.1	44.2	49.7	396
LA	20.1	25.9	54.0	398
ME	11.7	35.2	53.1	418
MO	22.7	35.9	41.4	396
NC	23.7	35.9	40.4	891
NJ	27.9	40.1	32.0	394
NM	15.5	38.3	46.1	399
NY	32.5	29.6	37.8	452
OK	18.9	43.8	37.3	402
PA	11.5	25.9	62.6	1292
RI	5.9	62.8	31.3	304
SC	17.1	28.0	54.9	415
TX	41.4	33.2	25.4	1542
VT	12.0	25.3	62.7	158
WV	28.1	34.8	37.0	135
WY	4.8	23.6	71.7	399
Total	20.5	34.6	44.9	11,343

Q40. Who decides how you spend your free time?

<i>State</i>	<i>%Someone Else Decides</i>	<i>%Person Has Help Deciding</i>	<i>%Person Decides</i>	<i>N</i>
AL	11.8	32.5	55.7	397
AR	2.3	10.7	87.0	391
AZ	8.4	22.7	68.9	441
CT	6.3	36.8	56.8	380
DE	2.6	27.5	70.0	233
GA	9.6	40.4	50.0	396
HI	22.6	32.6	44.8	420
IN	5.0	26.6	68.4	301
KY	3.8	33.5	62.7	397
LA	9.1	19.9	71.0	396
ME	2.9	30.8	66.3	416
MO	9.6	30.5	59.9	394
NC	12.9	27.4	59.8	892
NJ	16.3	46.7	36.9	398
NM	11.3	46.7	42.0	398
NY	14.6	34.8	50.6	451
OK	9.3	24.5	66.3	400
PA	4.4	19.2	76.4	1315
RI	1.3	44.4	54.3	302
SC	11.7	26.2	62.1	409
TX	20.4	24.1	55.5	1540
VT	5.6	25.3	69.1	162
WV	10.4	28.9	60.7	135
WY	3.7	18.0	78.3	401
Total	10.2	28.1	61.6	11,365

**Q41. Who chose the place where you work
(or go during the day?)**

<i>State</i>	<i>%Someone Else Chose</i>	<i>%Person Had Some Input</i>	<i>%Person Chose Without Help</i>	<i>N</i>
AL	78.5	18.2	3.3	368
AR	19.4	43.7	37.0	284
AZ	29.2	50.3	20.5	322
CT	37.0	51.4	11.6	284
DE	31.6	57.1	11.3	133
GA	44.8	49.9	5.4	335
HI	54.4	31.5	14.1	333
IN	35.8	45.3	18.9	212
KY	35.4	60.0	4.6	350
LA	42.5	34.2	23.3	301
ME	31.1	47.7	21.1	331
MO	38.8	41.9	19.2	260
NC	51.5	38.3	10.2	699
NJ	75.3	21.6	3.2	348
NM	25.6	55.9	18.5	340
NY	48.6	36.4	14.9	368
OK	33.0	51.9	15.1	285
PA	32.5	43.9	23.5	892
RI	16.7	64.6	18.7	257
SC	50.2	33.9	15.9	271
TX	58.6	32.7	8.6	1180
VT	11.0	63.2	25.7	136
WV	44.3	47.2	8.5	106
WY	14.4	30.0	55.6	270
Total	42.6	41.4	15.9	8,665

**Q42. How many places did you visit before
working (or going) here?**

<i>State</i>	<i>%Did Not Visit</i>	<i>%Visited Only One</i>	<i>%Looked at More Than One</i>	<i>N</i>
AL	59.0	35.2	5.9	273
AR	14.5	31.6	53.8	275
AZ	14.5	36.5	49.0	255
CT	14.5	43.5	42.0	193
DE	10.7	42.7	46.6	103
GA	31.4	35.1	33.5	239
HI	54.4	24.8	20.8	250
IN	25.1	36.3	38.5	179
KY	48.8	21.7	29.5	332
LA	46.0	31.7	22.3	265
ME	22.9	44.1	33.0	227
MO	42.0	33.0	25.0	224
NC	33.3	39.9	26.8	579
NJ	68.6	24.4	7.1	312
NM	7.4	35.4	57.2	285
NY	26.9	42.0	31.1	283
OK	20.2	24.6	55.2	248
PA	32.2	14.0	53.8	1123
RI	25.8	31.5	42.7	124
SC	36.0	45.1	19.0	253
TX	36.5	27.0	36.5	915
WV	39.8	26.2	34.0	103
WY	3.0	28.8	68.2	264
Total	32.7	30.0	37.3	7,304

Q43. Do you choose who helps you at work?

<i>State</i>	<i>%No</i>	<i>%Some Staff, or Can Request Someone Different</i>	<i>%Yes</i>	<i>N</i>
AL	63.8	34.8	1.3	376
AR	23.5	68.4	8.1	272
AZ	29.2	47.3	23.5	264
CT	37.9	45.4	16.7	293
DE	4.1	94.9	0.9	217
GA	22.6	69.9	7.5	319
HI	12.8	85.2	2.0	358
IN	35.4	46.2	18.5	195
KY	10.0	77.7	12.3	350
LA	30.3	58.9	10.8	287
ME	31.2	53.0	15.8	317
MO	54.3	34.1	11.6	232
NC	36.4	52.4	11.2	651
NJ	68.6	27.0	4.4	341
NM	3.5	85.3	11.2	313
NY	40.6	45.2	14.2	352
OK	42.0	46.7	11.2	276
PA	65.7	18.3	16.0	808
RI	30.2	60.7	9.2	262
SC	32.0	52.0	16.0	250
TX	29.2	59.3	11.5	1177
VT	51.7	32.8	15.5	116
WV	31.5	51.9	16.7	108
WY	2.3	60.9	36.7	256
Total	34.7	53.2	12.2	8,390

Q44. Do you choose what to buy with your spending money?

<i>State</i>	<i>%Someone Else Chooses</i>	<i>%Has Help Choosing or Has Set Limits</i>	<i>%Person Chooses</i>	<i>N</i>
AL	12.3	31.3	56.4	399
AR	4.1	46.8	49.1	389
AZ	9.9	31.4	58.7	433
CT	5.0	44.2	50.8	380
DE	20.2	70.8	9.0	233
GA	9.0	43.6	47.4	401
HI	26.3	41.8	31.9	411
IN	10.1	32.7	57.2	297
KY	5.5	45.8	48.6	397
LA	18.4	30.8	50.8	396
ME	6.9	35.5	57.7	423
MO	14.1	34.8	51.1	397
NC	14.2	36.4	49.4	887
NJ	17.4	47.8	34.8	454
NM	8.3	37.2	54.5	398
NY	16.6	34.1	49.3	452
OK	10.2	37.7	52.1	401
PA	8.1	13.6	78.2	1277
RI	9.7	74.1	16.2	309
SC	12.0	30.5	57.5	407
TX	20.5	31.4	48.1	1515
VT	8.8	35.2	56.0	159
WV	11.9	41.5	46.7	135
WY	3.0	29.9	67.2	335
Total	12.5	35.6	51.8	11,285

Q45. Did you choose your case manager/service coordinator?

State	%No, Someone Else Chose	%No, but Can Request a Change	%Yes	N
AL	56.6	41.3	2.0	392
AR	7.0	78.1	14.9	383
AZ	41.4	51.2	7.4	420
CT	65.9	31.5	2.6	343
DE	79.0	20.5	0.4	229
GA	26.4	67.6	6.0	398
HI	12.9	86.8	0.2	403
IN	22.5	34.2	43.3	284
KY	10.7	87.5	1.8	391
LA	29.6	64.6	5.8	362
ME	49.5	45.7	4.8	376
MO	58.9	34.6	6.5	370
NC	36.2	52.2	11.6	784
NJ	97.8	2.2	0.0	446
NM	7.9	76.4	15.7	381
NY	41.4	39.8	18.8	437
OK	52.0	40.8	7.1	392
PA	96.3	1.6	2.1	1203
RI	41.9	47.8	10.3	301
SC	26.7	62.1	11.2	401
TX	47.0	46.6	6.4	1505
VT	66.0	22.6	11.3	159
WV	30.1	62.4	7.5	133
WY	7.9	37.3	54.7	391
Total	46.1	44.5	9.4	10,884

RELATIONSHIPS

Q11. Do you have friends you like to talk or do things with?

<i>State</i>	<i>%No</i>	<i>%Yes - Staff or Family</i>	<i>%Yes - Not Staff or Family</i>	<i>N</i>
AL	7.5	31.2	61.4	308
AR	15.0	9.4	75.7	341
AZ	16.2	20.6	63.2	383
CT	7.4	18.0	74.7	217
DE	3.0	2.2	94.8	134
GA	7.3	19.4	73.4	289
HI	3.1	41.3	55.6	223
IN	11.2	15.6	73.2	224
KY	3.5	34.7	61.8	259
LA	7.9	21.3	70.8	291
ME	6.0	17.9	76.1	301
MO	8.7	12.0	79.3	275
NJ	26.0	30.3	43.7	254
NM	5.6	18.1	76.4	216
NY	10.6	15.1	74.3	265
OK	8.5	6.8	84.7	177
PA	12.4	18.2	69.4	928
RI	0.5	14.4	85.1	215
SC	17.6	8.3	74.1	301
TX	13.5	17.9	68.6	787
VT	6.1	37.0	57.0	165
WV	2.9	23.5	73.5	68
WY	2.5	39.4	58.1	241
Total	10.2	20.1	69.8	6,862

Q10. Do you have a best friend or someone you are really close to?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	16.3	83.7	307
AR	15.3	84.7	347
AZ	30.4	69.6	378
CT	14.8	85.2	216
DE	12.8	87.2	133
GA	13.6	86.4	279
HI	8.1	91.9	221
IN	13.2	86.8	220
KY	4.2	95.8	259
LA	16.4	83.6	292
ME	12.7	87.3	284
MO	14.7	85.3	278
NJ	34.3	65.7	248
NM	18.1	81.9	216
NY	15.5	84.5	271
OK	12.5	87.5	176
PA	18.1	81.9	901
RI	3.8	96.2	213
SC	21.5	78.5	298
TX	19.4	80.6	787
VT	12.3	87.7	162
WV	7.2	92.8	69
WY	4.6	95.4	240
Total	16.2	83.8	6,795

Q12. Can you see your friends when you want to see them?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	5.2	42.7	52.1	267
AR	5.1	9.2	85.7	294
AZ	4.7	12.5	82.8	297
CT	2.1	7.3	90.6	192
DE	4.8	55.2	40.0	125
GA	3.9	18.9	77.2	259
HI	13.7	29.9	56.4	211
IN	4.3	11.7	84.0	188
KY	1.2	8.1	90.7	247
LA	4.2	8.4	87.4	261
ME	1.8	14.5	83.6	275
MO	9.2	17.7	73.1	249
NC	6.8	20.3	72.9	547
NJ	5.9	12.4	81.7	169
NM	2.5	5.5	92.0	201
NY	3.9	18.7	77.4	230
OK	2.4	3.6	93.9	165
PA	3.2	8.0	88.8	841
RI	0.5	3.5	96.0	199
SC	6.3	10.0	83.7	239
TX	1.8	8.9	89.2	660
VT	9.3	20.5	70.2	151
WV	0.0	17.2	82.8	64
WY	2.1	16.1	81.8	236
Total	4.3	14.5	81.3	6,567

Q14. Can you see your family when you want to?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	4.1	26.6	69.3	293
AR	7.4	10.7	81.9	326
AZ	6.7	10.2	83.0	371
CT	5.0	12.9	82.2	202
DE	2.7	31.0	66.4	113
GA	2.9	17.5	79.6	275
HI	9.4	34.0	56.7	203
IN	5.8	12.1	82.0	206
KY	4.0	8.9	87.0	247
LA	7.3	12.9	79.8	287
ME	4.9	22.6	72.5	287
MO	6.6	20.6	72.8	257
NC	6.1	19.0	74.9	590
NJ	14.7	37.2	48.1	231
NM	4.3	9.1	86.5	208
NY	3.7	21.5	74.8	242
OK	6.8	19.8	73.5	162
PA	2.7	2.7	94.6	444
RI	0.6	7.0	92.4	172
SC	7.7	10.3	82.1	273
TX	6.7	14.9	78.4	716
VT	12.9	18.9	68.2	132
WV	1.6	6.3	92.2	64
WY	10.6	7.9	81.5	227
Total	6.1	15.9	78.0	6,528

Q13. Do you ever feel lonely?

<i>State</i>	<i>%No, Not Often</i>	<i>%Sometimes</i>	<i>%Yes, Often Feels Lonely</i>	<i>N</i>
AL	50.2	34.3	15.5	303
AR	58.4	35.8	5.8	344
AZ	57.6	33.1	9.4	384
CT	51.4	43.4	5.2	212
DE	62.5	29.7	7.8	128
GA	61.5	33.2	5.3	283
HI	53.3	39.3	7.5	214
IN	51.6	31.8	16.6	223
KY	46.5	48.1	5.4	258
LA	51.4	37.3	11.3	284
ME	54.2	37.4	8.4	286
MO	56.5	32.0	11.5	269
NC	52.8	35.6	11.5	598
NJ	43.8	42.6	13.5	251
NM	62.6	24.8	12.6	214
NY	61.8	27.0	11.2	267
OK	54.1	32.9	12.9	170
PA	59.0	37.8	3.1	901
RI	58.3	32.8	8.8	204
SC	52.0	34.0	14.1	306
TX	51.5	30.2	18.3	777
VT	52.1	31.3	16.6	163
WV	54.4	27.9	17.6	68
WY	50.2	41.0	8.8	239
Total	54.6	35.0	10.4	7,346

SATISFACTION

Q1. Do you like working at [your job or day activity]?

<i>State</i>	<i>%No</i>	<i>%In-Between</i>	<i>%Yes</i>	<i>N</i>
AL	3.7	6.7	89.7	300
AR	3.3	4.1	92.6	271
AZ	4.9	4.6	90.5	305
CT	3.8	7.1	89.1	211
DE	4.8	14.4	80.8	125
GA	4.1	5.2	90.6	267
HI	2.7	1.6	95.7	188
IN	3.8	4.9	91.4	185
KY	1.7	1.7	96.7	239
LA	5.4	2.9	91.7	242
ME	5.7	3.0	91.3	265
MO	8.7	10.2	81.1	206
NC	5.9	6.7	87.4	555
NJ	3.9	7.0	89.1	229
NM	2.1	3.6	94.3	192
NY	4.8	4.8	90.4	250
OK	3.9	7.7	88.4	155
PA	6.0	6.1	87.9	753
RI	2.8	9.8	87.4	215
SC	5.9	6.3	87.8	238
TX	6.3	4.7	89.0	729
VT	0.7	5.7	93.6	140
WV	0.0	6.1	93.9	66
WY	7.6	3.1	89.3	224
Total	4.8	5.5	89.6	6,550

Q3. Do you like your home or where you live?

<i>State</i>	<i>%No</i>	<i>%In-Between</i>	<i>%Yes</i>	<i>N</i>
AL	6.1	8.0	85.9	312
AR	2.6	4.9	92.5	348
AZ	4.0	6.3	89.7	397
CT	4.4	12.0	83.6	225
DE	4.5	10.6	84.8	132
GA	2.0	3.7	94.3	299
HI	1.8	4.1	94.1	222
IN	4.8	7.0	88.2	228
KY	2.7	1.5	95.8	259
LA	6.1	5.1	88.9	297
ME	3.3	5.9	90.8	305
MO	9.2	8.5	82.4	284
NC	6.3	8.1	85.6	631
NJ	12.3	8.8	78.8	260
NM	2.3	6.4	91.3	218
NY	7.9	6.1	86.0	279
OK	7.3	12.3	80.4	179
PA	3.8	5.9	90.3	953
RI	7.6	3.6	88.8	224
SC	6.7	6.3	87.0	315
TX	8.7	6.0	85.2	813
VT	4.1	7.1	88.8	169
WV	5.7	7.1	87.1	70
WY	2.9	7.5	89.6	241
Total	5.4	6.5	88.0	7,660

**Q21. Are you happy with your personal life,
or do you feel unhappy?**

State	%Unhappy	%In- Between	%Happy	N
AL	3.9	23.9	72.2	306
AR	1.7	10.7	87.6	346
AZ	3.4	19.6	77.0	387
CT	0.9	13.5	85.6	222
DE	3.0	26.1	70.9	134
GA	0.7	14.3	85.0	294
HI	4.1	18.6	77.4	221
IN	3.1	17.4	79.5	224
KY	2.0	20.7	77.3	256
LA	5.4	7.8	86.8	295
ME	3.1	17.7	79.3	294
MO	5.7	17.1	77.1	280
NC	4.6	16.3	79.1	627
NJ	5.5	18.5	76.1	238
NM	2.8	11.5	85.8	218
NY	3.3	15.2	81.5	276
OK	3.4	17.5	79.1	177
PA	3.0	10.8	86.2	938
RI	2.7	9.5	87.8	221
SC	4.2	11.3	84.5	309
TX	5.3	13.1	81.5	791
WV	2.9	17.1	80.0	70
WY	1.7	11.3	87.0	238
Total	3.5	14.8	81.6	7,362

SERVICE COORDINATION

Q17. If you ask for something, does [your case manager/service coordinator] help you get what you need?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	16.1	12.1	71.8	305
AR	5.0	5.0	90.0	339
AZ	14.5	17.4	68.1	345
CT	19.0	8.0	73.0	200
DE	50.0	20.5	29.5	122
GA	6.0	6.9	87.1	248
HI	33.3	7.6	59.0	210
IN	13.9	6.4	79.7	202
KY	4.7	11.7	83.6	256
LA	16.7	9.5	73.9	264
ME	9.0	10.4	80.6	278
MO	14.2	13.8	71.9	260
NC	11.3	10.5	78.2	523
NJ	40.5	16.3	43.3	215
NM	9.0	5.5	85.6	201
NY	6.3	11.5	82.1	252
OK	4.1	9.4	86.5	170
PA	16.2	8.2	75.5	826
RI	4.5	5.9	89.6	202
SC	15.2	8.4	76.4	297
TX	13.2	6.0	80.9	752
VT	6.2	11.7	82.1	162
WV	2.9	13.2	83.8	68
WY	2.1	2.9	95.0	239
Total	13.5	9.4	77.1	6,936

Q15. Do you know your case manager/service coordinator?

<i>State</i>	<i>%No</i>	<i>%Maybe, Not Sure</i>	<i>%Yes</i>	<i>N</i>
AL	14.2	5.2	80.6	310
AR	4.1	0.9	95.1	344
AZ	7.6	12.8	79.6	382
CT	14.6	11.7	73.7	213
DE	39.4	6.8	53.8	132
GA	4.9	7.6	87.5	263
HI	22.7	2.7	74.5	220
IN	10.2	8.0	81.8	225
KY	4.3	4.3	91.3	254
LA	13.2	4.8	82.0	272
ME	6.7	9.1	84.2	285
MO	10.7	7.4	82.0	272
NC	7.5	6.6	86.0	563
NJ	33.5	10.8	55.8	251
NM	6.2	2.9	91.0	210
NY	4.1	4.9	91.0	268
OK	1.7	1.1	97.2	176
PA	10.8	0.0	89.2	874
RI	1.8	0.9	97.3	219
SC	9.9	4.0	86.1	302
TX	9.4	4.9	85.7	791
VT	1.2	3.0	95.8	166
WV	2.9	4.4	92.6	68
WY	1.7	10.0	88.3	240
Total	9.8	5.3	84.9	7,300

Q16. Does [your case manager/service coordinator] ask you what you want?

State	%No	%Sometimes	%Yes	N
AL	17.3	9.8	73.0	307
AR	5.8	4.6	89.6	345
AZ	15.3	15.5	69.2	354
CT	18.8	8.2	72.9	207
DE	50.0	13.8	36.2	130
GA	8.3	10.3	81.4	253
HI	28.9	6.2	64.9	211
IN	14.7	8.7	76.6	218
KY	5.5	11.8	82.7	255
LA	20.5	8.4	71.1	263
ME	13.3	15.7	71.0	286
MO	17.5	13.4	69.1	269
NC	13.8	12.7	73.6	537
NJ	38.5	14.9	46.6	221
NM	10.1	4.8	85.0	207
NY	7.9	9.7	82.4	267
OK	13.5	16.5	70.0	170
PA	18.9	5.6	75.5	836
RI	8.2	7.7	84.1	207
SC	16.7	8.0	75.3	299
TX	14.7	9.1	76.2	773
VT	17.4	13.0	69.6	161
WV	9.1	13.6	77.3	66
WY	2.9	5.4	91.7	240
Total	15.6	9.8	74.7	7,082

ACCESS

Q19. Do people help you do or learn new things?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	3.3	12.5	84.2	303
AR	4.9	3.8	91.3	345
AZ	10.9	17.4	71.7	367
CT	8.5	18.0	73.5	211
DE	24.8	8.5	66.7	129
GA	4.5	15.2	80.3	290
HI	2.3	6.3	91.4	221
IN	11.2	15.6	73.2	224
KY	4.4	5.2	90.3	248
LA	18.7	11.0	70.3	283
ME	4.8	11.0	84.1	290
MO	13.3	14.1	72.6	270
NC	6.7	10.8	82.5	594
NJ	10.1	17.6	72.2	227
NM	3.7	10.2	86.1	216
NY	10.6	12.5	77.0	265
OK	5.1	12.0	82.9	175
PA	7.0	11.0	82.0	833
RI	12.0	7.5	80.5	200
SC	14.3	6.1	79.5	293
TX	6.5	6.6	86.9	785
VT	18.0	8.1	73.9	161
WV	7.6	9.1	83.3	66
WY	1.7	2.5	95.8	240
Total	8.2	10.4	81.4	7,236

Q20. Do you want [more] help to do or learn new things?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	32.6	67.4	46
AR	44.4	55.6	27
AZ	40.3	59.7	72
CT	33.3	66.7	57
DE	47.6	52.4	42
GA	34.5	65.5	55
HI	29.4	70.6	17
IN	25.5	74.5	55
KY	29.4	70.6	17
LA	40.0	60.0	80
ME	33.3	66.7	48
MO	43.8	56.2	73
NC	40.2	59.8	102
NJ	42.3	57.7	52
NM	55.2	44.8	29
NY	29.7	70.3	64
OK	12.5	87.5	24
PA	36.1	63.9	183
RI	37.8	62.2	45
SC	37.0	63.0	54
TX	45.1	54.9	102
VT	53.8	46.2	39
WV	41.7	58.3	12
WY	0.0	100.0	10
Total	37.9	62.1	1,305

Q22. When you want to go somewhere, do you always have a way to get there?

<i>State</i>	<i>%No, Almost Never</i>	<i>%Sometimes</i>	<i>%Yes, Almost Always</i>	<i>N</i>
AL	3.9	46.7	49.3	304
AR	1.8	13.7	84.5	342
AZ	4.3	19.9	75.8	392
CT	1.4	10.2	88.4	216
DE	4.7	36.4	58.9	129
GA	1.7	20.7	77.6	295
HI	0.0	5.0	95.0	218
IN	3.1	14.6	82.3	226
KY	2.7	17.4	79.8	258
LA	3.4	7.5	89.2	295
ME	2.0	14.6	83.4	302
MO	2.9	23.2	73.9	280
NC	4.3	20.8	74.8	624
NJ	5.2	26.8	68.0	231
NM	1.8	7.4	90.8	217
NY	1.5	17.9	80.6	268
OK	1.7	3.4	94.9	176
PA	2.5	9.7	87.9	932
RI	1.0	9.6	89.5	209
SC	9.7	13.6	76.7	309
TX	8.1	25.6	66.3	763
VT	7.4	7.4	85.3	163
WV	1.4	4.3	94.2	69
WY	0.8	8.3	90.8	240
Total	3.6	16.9	79.5	7,458

Q50. Do you get the services you need?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	3.5	12.4	84.1	395
AR	1.3	4.6	94.1	390
AZ	7.3	14.3	78.4	426
CT	1.1	5.6	93.3	372
DE	3.0	22.6	74.4	234
GA	3.3	9.1	87.6	394
HI	2.9	6.3	90.8	413
IN	12.5	17.6	69.8	295
KY	1.8	5.0	93.2	397
LA	4.1	6.9	89.1	393
ME	1.2	5.6	93.1	408
MO	5.7	9.0	85.3	388
NC	7.2	14.4	78.4	857
NJ	7.7	10.1	82.2	405
NM	1.0	8.3	90.7	397
NY	3.4	9.8	86.7	437
OK	5.5	0.8	93.7	399
PA	8.1	0.0	91.9	902
RI	31.7	25.8	42.5	306
SC	7.6	11.9	80.5	395
TX	2.5	4.1	93.4	1430
VT	6.1	4.8	89.1	165
WV	9.8	15.0	75.2	133
WY	2.5	3.0	94.5	401
Total	5.4	8.3	86.4	10,732

SAFETY

Q5. Are you ever afraid or scared when you are at home?

<i>State</i>	<i>%No, Rarely</i>	<i>%Sometimes</i>	<i>%Yes, Most of the Time</i>	<i>N</i>
AL	81.2	14.9	4.0	303
AR	85.9	11.5	2.6	347
AZ	83.3	12.8	3.9	383
CT	80.8	14.7	4.5	224
DE	89.7	7.9	2.4	126
GA	89.7	8.2	2.1	291
HI	89.1	9.1	1.8	220
IN	76.3	19.6	4.0	224
KY	87.6	9.7	2.7	259
LA	77.9	16.9	5.2	290
ME	83.2	14.8	2.0	297
MO	78.2	16.0	5.8	275
NC	87.6	9.1	3.3	603
NJ	80.7	15.4	3.9	259
NM	83.6	11.7	4.7	213
NY	82.2	13.7	4.1	270
OK	81.4	11.9	6.8	177
PA	83.8	13.8	2.4	792
RI	82.8	13.6	3.6	221
SC	82.8	12.0	5.2	308
TX	77.5	16.4	6.0	779
VT	81.5	14.3	4.2	168
WV	76.5	23.5	0.0	68
WY	88.6	6.8	4.6	237
Total	83.0	13.2	3.9	7,334

Q6. Are you ever afraid or scared when you are out in your neighborhood?

<i>State</i>	<i>%No, Rarely</i>	<i>%Sometimes</i>	<i>%Yes, Most of the Time</i>	<i>N</i>
AL	81.2	14.9	4.0	303
AR	86.6	11.0	2.3	344
AZ	78.9	13.8	7.3	383
CT	83.3	7.9	8.8	216
DE	88.1	9.5	2.4	126
GA	89.3	7.6	3.1	291
HI	87.7	9.5	2.7	220
IN	81.7	11.9	6.4	218
KY	91.1	5.8	3.1	259
LA	84.6	9.4	5.9	286
ME	78.1	18.2	3.7	297
MO	79.3	14.8	5.9	271
NC	86.6	9.0	4.3	599
NJ	79.7	13.3	7.0	256
NM	83.1	10.8	6.1	213
NY	79.7	12.4	7.9	266
OK	78.3	13.1	8.6	175
PA	86.9	11.0	2.1	909
RI	86.2	10.6	3.2	217
SC	80.1	13.0	6.8	307
TX	75.6	15.3	9.1	780
VT	89.8	9.0	1.2	167
WV	66.2	12.3	21.5	65
WY	91.7	5.8	2.5	240
Total	83.3	11.6	5.2	7,408

HEALTH AND WELL-BEING

BI-19. When was his/her last physical exam?

State	%Within Past Year	%Over a Year Ago	%Don't Know	N
AL	88.1	9.2	2.7	402
AR	97.2	0.0	2.8	396
AZ	67.9	19.9	12.2	498
CT	89.1	3.0	7.8	396
DE	84.2	4.3	11.5	234
GA	89.9	4.0	6.2	404
HI	58.3	28.7	13.0	422
IN	84.9	9.6	5.5	311
KY	90.1	5.2	4.7	404
LA	95.2	2.3	2.5	396
ME	96.3	2.8	0.9	429
MO	88.3	3.2	8.4	403
NC	89.8	5.4	4.8	905
NJ	98.2	1.4	0.5	438
NM	89.3	7.7	3.0	402
NY	92.0	6.3	1.7	464
OK	96.8	2.0	1.2	402
PA	84.7	5.3	10.0	1390
RI	85.6	9.0	5.4	312
SC	76.6	12.4	11.0	427
TX	92.2	3.8	4.0	1583
VT	81.1	7.9	11.0	391
WV	95.6	3.6	0.7	137
WY	76.1	11.2	12.7	401
Total	87.2	6.7	6.2	11,947

BI-20. If female, when was her last OB/GYN exam?

State	%Within Past Year	%Over a Year Ago	%Never Had an Exam	%Don't Know or 'N/A'	N
AL	54.2	8.9	4.2	32.7	168
AR	43.3	17.8	3.3	35.6	180
AZ	30.1	17.8	16.1	36.0	236
CT	62.9	12.4	2.7	22.1	186
DE	69.3	8.9	1.0	20.8	101
GA	48.2	12.8	7.3	31.7	164
HI	20.7	23.9	1.1	54.3	188
IN	40.0	24.6	14.6	20.8	130
KY	46.3	17.7	5.9	30.0	203
LA	54.0	14.9	11.5	19.5	174
ME	40.4	25.9	11.4	22.2	193
MO	57.3	14.6	3.2	24.9	185
NC	56.4	16.6	9.0	18.0	433
NJ	42.2	13.0	3.1	41.7	161
NM	34.7	22.4	14.1	28.8	170
NY	56.5	16.1	6.5	21.0	186
OK	59.9	20.3	2.9	16.9	172
PA	47.9	11.2	4.6	36.3	634
RI	55.1	12.2	6.8	25.9	147
SC	39.7	26.3	5.7	28.3	194
TX	57.0	16.4	4.8	21.7	663
VT	45.7	18.9	4.3	31.1	164
WV	40.3	19.4	35.5	4.8	62
WY	55.2	23.7	8.8	12.4	194
Total	49.1	16.9	6.9	27.2	5,288

BI-21. When was his/her last dentist visit?

State	%Within Last Six Months	%Over Six Months Ago	%Don't Know	N
AL	42.6	41.1	16.2	401
AR	35.7	35.7	28.6	395
AZ	26.7	43.5	29.9	499
CT	70.2	14.8	15.0	393
DE	61.5	20.5	17.9	234
GA	39.7	42.3	18.0	395
HI	18.0	47.2	34.8	422
IN	56.9	33.1	10.0	311
KY	48.5	37.9	13.6	404
LA	47.2	36.8	16.0	394
ME	58.0	22.6	19.5	421
MO	46.2	38.7	15.1	403
NC	52.7	47.3	0.0	911
NJ	63.8	29.4	6.7	445
NM	59.5	31.1	9.5	402
NY	62.1	20.3	17.7	464
OK	59.0	32.6	8.5	402
PA	49.3	23.3	27.4	1372
RI	66.3	19.2	14.4	312
SC	39.8	33.3	26.9	427
TX	69.6	22.9	7.5	1585
VT	55.2	20.5	24.3	391
WV	62.8	31.4	5.8	137
WY	52.9	30.4	16.7	401
Total	52.7	30.9	16.3	11,921

BI-22. Is weight a concern for this person?

State	%Yes, Underweight	%Yes, Overweight	%No	%Don't Know	N
AL	5.0	30.7	64.3	0.0	401
AR	2.5	26.8	68.4	2.3	396
AZ	4.0	21.3	65.9	8.8	498
CT	6.5	27.7	61.5	4.3	397
DE	8.1	19.7	64.5	7.7	234
GA	4.7	25.3	66.1	3.9	407
HI	7.1	34.8	58.1	0.0	422
IN	9.6	34.1	52.1	4.2	311
KY	6.0	31.3	61.3	1.5	403
LA	5.5	26.3	65.4	2.8	399
MO	4.5	26.4	65.1	4.0	401
NC	3.9	30.7	60.2	5.1	895
NJ	4.5	19.7	75.6	0.2	447
NM	9.2	25.6	65.2	0.0	402
NY	6.3	25.9	65.9	1.9	464
OK	5.2	22.1	72.4	0.2	402
PA	4.7	24.5	64.2	6.7	1390
RI	5.1	30.8	59.0	5.1	312
SC	5.6	21.5	65.3	7.5	427
VT	4.1	37.3	56.5	2.0	391
WV	8.0	35.0	56.9	0.0	137
WY	6.0	30.2	57.9	6.0	401
Total	5.4	27.2	63.6	3.8	9,937

BI-23. Does this person smoke or chew tobacco?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>%Don't Know</i>	<i>N</i>
AL	89.3	8.7	2.0	401
AR	87.6	12.4	0.0	396
AZ	88.8	5.6	5.6	499
CT	90.4	6.3	3.3	397
DE	92.3	3.8	3.8	234
GA	89.9	8.4	1.7	406
HI	96.7	3.1	0.2	422
IN	83.3	13.2	3.5	311
KY	89.6	9.4	1.0	404
LA	87.7	9.0	3.3	399
MO	87.5	10.0	2.5	401
NC	90.5	8.8	0.7	908
NJ	93.2	6.6	0.2	440
NM	91.5	8.0	0.5	402
NY	94.2	5.2	0.6	464
OK	89.3	10.4	0.2	402
PA	88.4	7.4	4.2	1392
RI	92.6	6.7	0.6	312
SC	85.0	10.3	4.7	427
TX	90.9	7.7	1.3	1590
VT	90.5	7.4	2.0	391
WV	91.2	8.0	0.7	137
WY	84.3	7.2	8.5	401
Total	89.8	7.9	2.3	11,536

BI-24. How physically active is this person?

<i>State</i>	<i>% Very Active</i>	<i>% Moderately Active</i>	<i>% Physically Inactive</i>	<i>%Don't Know</i>	<i>N</i>
AL	25.9	49.5	23.9	0.7	402
AR	30.1	52.0	17.9	0.0	396
AZ	20.8	52.2	19.0	8.0	500
CT	14.0	56.5	26.5	3.1	393
DE	9.8	51.3	32.9	6.0	234
GA	16.5	62.2	19.5	1.7	405
HI	14.7	70.1	14.9	0.2	422
IN	14.1	55.0	26.0	4.8	311
KY	9.0	59.0	30.1	2.0	402
LA	18.3	55.4	23.3	3.0	399
MO	11.9	65.2	21.1	1.7	402
NC	11.4	60.3	24.4	4.0	906
NJ	10.6	62.1	26.9	0.5	443
NM	32.1	56.5	10.4	1.0	402
NY	12.5	57.8	27.6	2.2	464
OK	28.6	57.0	14.4	0.0	402
PA	10.3	57.4	27.4	4.9	1394
RI	8.0	59.3	27.9	4.8	312
SC	16.9	49.9	25.5	7.7	427
VT	12.8	64.2	21.2	1.8	391
WV	15.3	62.0	21.2	1.5	137
WY	10.7	62.3	21.2	5.7	401
Total	15.5	58.1	23.2	3.2	9,945

MEDICATIONS

BI-16. Does this person currently take medications for...?

Mood disorders

State	%No	%Yes	%Don't Know	N
AL	68.9	31.1	0.0	402
AR	66.9	31.8	1.3	396
AZ	78.0	18.7	3.3	491
CT	65.1	32.2	2.8	395
DE	63.2	26.5	10.3	234
GA	67.3	25.1	7.6	382
HI	72.5	27.5	0.0	422
IN	62.1	35.7	2.3	311
KY	58.9	38.1	3.0	404
LA	70.2	28.3	1.5	396
MO	57.5	38.8	3.7	402
NC	78.4	17.5	4.1	754
NJ	68.6	30.5	1.0	417
NM	58.2	38.1	3.7	402
NY	71.1	24.1	4.7	464
OK	60.4	39.1	0.5	402
PA	63.3	30.7	6.1	1367
RI	59.0	35.6	5.4	312
SC	71.7	23.9	4.4	427
TX	57.7	33.0	9.3	1578
WV	63.5	34.3	2.2	137
WY	47.9	49.9	2.2	401
Total	64.8	30.8	4.4	10,896

Anxiety

State	%No	%Yes	%Don't Know	N
AL	82.6	17.2	0.2	402
AR	78.3	20.5	1.3	396
AZ	82.1	14.0	3.9	485
CT	67.7	27.2	5.1	393
DE	65.8	20.9	13.2	234
GA	76.2	15.7	8.1	382
HI	72.7	27.3	0.0	422
IN	70.1	27.0	2.9	311
KY	68.2	25.6	6.2	403
LA	80.7	16.8	2.5	394
MO	72.4	22.4	5.2	402
NC	83.5	11.8	4.6	735
NJ	75.2	24.6	0.2	411
NM	67.9	27.6	4.5	402
NY	74.8	20.5	4.7	464
OK	73.1	26.4	0.5	402
PA	70.3	22.5	7.2	1345
RI	63.8	30.4	5.8	312
SC	78.9	16.6	4.4	427
TX	69.6	19.8	10.7	1574
WV	68.6	29.2	2.2	137
WY	64.3	33.2	2.5	401
Total	73.1	21.6	5.2	10,834

Behavior problems

State	%No	%Yes	%Don't Know	N
AL	76.1	23.9	0.0	402
AR	80.6	17.7	1.8	396
AZ	87.5	9.7	2.9	487
CT	65.9	31.1	3.0	396
DE	68.4	20.9	10.7	234
GA	73.4	19.8	6.8	383
HI	72.7	27.3	0.0	422
IN	72.7	24.1	3.2	311
KY	75.5	18.8	5.7	404
LA	80.5	17.2	2.3	395
MO	63.9	32.3	3.7	402
NC	74.2	22.4	3.4	767
NJ	74.5	25.3	0.2	415
NM	72.6	23.1	4.2	402
NY	72.0	24.4	3.7	464
OK	66.9	32.6	0.5	402
PA	75.7	17.8	6.5	1346
RI	70.5	24.4	5.1	312
SC	71.7	24.8	3.5	427
TX	60.2	30.9	9.0	1581
WV	70.1	27.7	2.2	137
WY	65.1	32.4	2.5	401
Total	71.6	24.0	4.4	10,886

Psychotic disorders

State	%No	%Yes	%Don't Know	N
AL	80.3	19.8	0.0	400
AR	88.4	10.1	1.5	396
AZ	89.6	6.9	3.5	480
CT	78.3	18.1	3.5	397
DE	74.4	12.0	13.7	234
GA	73.8	18.8	7.3	382
HI	73.5	15.4	11.1	422
IN	80.4	14.8	4.8	311
KY	78.2	16.3	5.4	404
LA	84.1	13.2	2.8	395
MO	74.4	21.6	4.0	402
NC	81.4	15.4	3.2	754
NJ	78.5	21.3	0.2	413
NM	80.1	15.4	4.5	402
NY	80.6	15.8	3.7	463
OK	85.1	14.2	0.7	402
PA	82.3	11.1	6.5	1347
RI	81.4	13.5	5.1	312
SC	77.8	16.9	5.4	427
TX	65.0	25.2	9.8	1579
WV	86.9	11.7	1.5	137
WY	82.8	14.7	2.5	401
Total	78.5	16.3	5.2	10,860

RESPECT AND RIGHTS

Q18. Do you know who your advocate or guardian is?

<i>State</i>	<i>%No</i>	<i>%Maybe, Not Sure</i>	<i>%Yes</i>	<i>N</i>
AL	66.7	6.2	27.2	162
AR	1.8	0.4	97.8	223
AZ	5.8	7.0	87.2	258
CT	3.3	7.3	89.4	151
DE	4.4	3.5	92.0	113
GA	6.8	6.0	87.2	133
HI	12.7	2.5	84.7	118
IN	6.3	3.2	90.5	95
KY	2.6	4.6	92.8	152
LA	4.1	2.7	93.2	220
ME	9.6	7.3	83.0	218
MO	7.1	4.6	88.3	196
NC	6.8	2.7	90.5	444
NJ	14.7	18.2	67.1	170
NM	5.4	6.5	88.1	168
NY	4.0	4.5	91.5	201
OK	1.6	2.5	95.9	122
RI	0.0	0.0	100.0	60
SC	19.4	1.3	79.4	155
TX	7.4	3.7	88.9	432
VT	2.8	2.8	94.4	107
WV	8.5	6.4	85.1	47
WY	0.0	2.1	97.9	141
Total	8.8	4.6	86.6	4,086

Q46. Do people read your mail without your permission?

<i>State</i>	<i>%[No] Reads Own or Others Have Permission</i>	<i>%Yes</i>	<i>N</i>
AL	90.7	9.3	257
AR	92.3	7.7	365
AZ	84.7	15.3	380
CT	92.6	7.4	323
DE	98.2	1.8	221
GA	81.2	18.8	330
HI	80.7	19.3	393
IN	79.4	20.6	277
KY	92.9	7.1	368
LA	89.8	10.2	352
ME	94.0	6.0	385
MO	82.5	17.5	348
NC	89.3	10.7	787
NJ	93.3	6.7	312
NM	93.8	6.2	356
NY	81.2	18.8	362
OK	79.9	20.1	393
PA	79.5	20.5	1218
RI	99.3	0.7	304
SC	89.6	10.4	355
TX	94.6	5.4	1249
VT	88.6	11.4	132
WV	84.2	15.8	114
WY	90.2	9.8	356
Total	88.1	11.9	9,937

Q47. Can you be alone with [friends], or does someone have to be with you?

<i>State</i>	<i>%No - Someone Always Present</i>	<i>%Can Be Alone With Friends</i>	<i>N</i>
AL	22.4	77.6	210
AR	10.5	89.5	286
AZ	11.6	88.4	251
CT	16.5	83.5	242
DE	27.3	72.7	176
GA	19.4	80.6	232
HI	6.8	93.2	133
IN	17.9	82.1	162
KY	4.7	95.3	342
LA	8.9	91.1	282
ME	10.6	89.4	331
MO	13.8	86.2	239
NC	13.1	86.9	581
NJ	24.1	75.9	158
NM	12.7	87.3	330
NY	13.7	86.3	233
OK	15.5	84.5	380
PA	11.9	88.1	1216
RI	9.8	90.2	173
SC	7.6	92.4	210
TX	6.2	93.8	901
VT	29.4	70.6	102
WV	12.2	87.8	90
WY	8.0	92.0	336
Total	12.3	87.7	7,596

Q48. Are you allowed to use the phone when you want to?

<i>State</i>	<i>%No, Not Allowed</i>	<i>%Yes, Can Use Anytime</i>	<i>N</i>
AL	14.3	85.7	308
AR	16.5	83.5	334
AZ	6.2	93.8	354
CT	1.7	98.3	293
DE	6.5	93.5	169
GA	8.1	91.9	320
HI	12.7	87.3	213
IN	6.0	94.0	233
KY	4.2	95.8	289
LA	8.1	91.9	309
ME	8.6	91.4	360
MO	10.9	89.1	312
NC	13.0	87.0	706
NJ	11.6	88.4	268
NM	2.8	97.2	252
NY	9.2	90.8	306
OK	1.7	98.3	343
PA	7.3	92.7	1062
RI	2.0	98.0	250
SC	10.6	89.4	339
TX	10.7	89.3	1030
VT	21.3	78.7	141
WV	11.6	88.4	95
WY	10.1	89.9	338
Total	9.0	91.0	8,624

Q8. Do people let you know before they come into your home?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	4.7	14.0	81.3	299
AR	3.5	2.9	93.6	344
AZ	3.0	4.6	92.3	366
CT	2.7	4.5	92.7	220
DE	3.2	9.7	87.1	124
GA	2.8	6.9	90.3	290
HI	0.9	1.4	97.7	217
IN	6.4	7.8	85.8	219
KY	3.5	3.5	93.0	258
LA	1.0	2.1	96.9	292
ME	4.7	13.7	81.7	300
MO	8.4	7.7	83.9	274
NC	5.1	8.0	86.9	573
NJ	20.1	11.1	68.9	244
NM	1.9	2.3	95.8	215
NY	6.4	7.2	86.4	265
OK	6.8	11.9	81.3	176
PA	7.4	3.0	89.6	595
RI	0.5	0.9	98.6	212
SC	3.6	4.6	91.7	302
TX	29.8	7.2	62.9	734
VT	7.9	10.3	81.8	165
WV	4.5	4.5	91.0	67
WY	4.2	4.2	91.6	239
Total	7.6	6.3	86.1	6,990

Q9. Do people let you know before coming into your bedroom?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	17.0	12.9	70.1	294
AR	2.9	6.7	90.4	342
AZ	7.9	10.3	81.8	368
CT	5.2	2.8	92.0	213
DE	12.4	24.8	62.8	113
GA	5.5	16.3	78.2	289
HI	36.1	11.1	52.8	216
IN	17.8	14.1	68.1	213
KY	6.6	4.3	89.1	257
LA	6.2	5.5	88.3	291
ME	5.0	11.0	84.0	300
MO	9.9	5.9	84.2	273
NJ	15.5	13.1	71.4	252
NM	8.9	6.1	85.0	214
NY	9.5	10.3	80.2	263
OK	5.1	10.7	84.2	177
PA	9.7	6.4	83.8	699
RI	4.8	1.9	93.3	209
SC	10.0	6.8	83.2	309
TX	13.8	9.0	77.2	781
VT	17.2	8.6	74.2	151
WV	7.7	9.2	83.1	65
WY	7.1	2.1	90.8	240
Total	10.4	8.7	80.9	6,529

Q49. Have you ever participated in a self-advocacy group, meeting, conference, or event?

<i>State</i>	<i>%No</i>	<i>%Had Opportunity But Chose Not To</i>	<i>%Yes</i>	<i>N</i>
AL	79.1	3.2	17.7	344
AR	61.4	23.4	15.2	290
AZ	74.6	3.4	21.9	319
CT	66.9	13.2	19.9	326
DE	46.9	16.4	36.7	226
GA	70.1	10.1	19.8	308
HI	89.3	1.5	9.1	328
IN	67.9	6.4	25.7	249
KY	60.5	10.8	28.7	334
LA	73.1	4.6	22.3	349
ME	44.2	17.8	38.1	360
MO	69.0	8.4	22.6	310
NC	63.6	2.9	33.5	795
NJ	61.6	6.0	32.4	383
NM	85.4	0.3	14.4	376
NY	71.1	8.8	20.1	339
OK	60.0	6.5	33.5	370
PA	83.9	7.0	9.0	1065
RI	68.3	4.2	27.5	287
SC	66.9	11.3	21.8	354
TX	64.7	13.8	21.5	1138
VT	37.7	0.0	62.3	154
WV	77.4	3.2	19.4	62
WY	48.5	9.5	42.1	328
Total	67.9	8.3	23.8	9,394

Q4. Can you be alone if you want to?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	13.9	86.1	296
AR	5.0	95.0	280
AZ	12.3	87.7	341
CT	6.2	93.8	195
DE	5.5	94.5	127
GA	4.3	95.7	278
HI	7.4	92.6	188
IN	8.5	91.5	200
KY	5.3	94.7	247
LA	7.8	92.2	257
ME	5.2	94.8	291
MO	11.3	88.7	257
NC	9.2	90.8	579
NJ	18.9	81.1	249
NM	14.6	85.4	213
NY	7.8	92.2	245
OK	2.9	97.1	174
PA	2.9	97.1	937
RI	9.1	90.9	186
SC	10.0	90.0	281
TX	10.7	89.3	769
VT	15.6	84.4	141
WV	9.1	90.9	66
WY	7.9	92.1	239
Total	8.4	91.6	7,036

Q2. Is [staff who helps you at job/day activity] nice and polite to you?

<i>State</i>	<i>%No</i>	<i>%Some Staff Are Nice</i>	<i>%Yes</i>	<i>N</i>
AL	0.0	9.1	90.9	297
AR	0.0	5.0	95.0	261
AZ	0.4	5.7	94.0	265
CT	1.1	4.3	94.6	186
DE	0.0	8.3	91.7	120
GA	0.0	4.7	95.3	258
HI	0.0	17.6	82.4	187
IN	0.6	1.2	98.2	165
KY	1.7	2.5	95.8	238
LA	2.7	1.8	95.6	226
ME	0.0	4.7	95.3	236
MO	1.7	8.9	89.4	180
NC	1.0	3.9	95.1	510
NJ	1.4	5.4	93.2	222
NM	0.6	2.2	97.2	178
NY	1.3	5.1	93.6	234
OK	0.7	6.2	93.2	146
PA	0.3	6.1	93.6	591
RI	0.5	5.3	94.2	207
SC	2.3	2.8	94.9	217
TX	1.6	3.6	94.9	702
VT	1.6	5.5	92.9	127
WV	0.0	4.5	95.5	66
WY	3.8	4.3	91.8	208
Total	1.0	5.2	93.9	6,027

Q7. Is [staff who helps you at home] nice and polite to you?

<i>State</i>	<i>%No</i>	<i>%Sometimes</i>	<i>%Yes</i>	<i>N</i>
AL	1.7	11.6	86.6	172
AR	1.2	3.0	95.8	337
AZ	12.7	6.1	81.2	165
CT	3.1	6.3	90.6	191
DE	0.0	6.7	93.3	89
GA	27.3	2.0	70.7	198
HI	15.6	9.8	74.6	122
IN	8.0	8.0	84.1	138
KY	6.5	5.9	87.6	169
LA	2.3	3.6	94.1	222
ME	1.8	4.6	93.6	283
MO	5.7	5.2	89.1	229
NC	7.2	3.0	89.8	500
NJ	2.8	9.6	87.6	249
NM	2.9	2.9	94.1	170
NY	2.0	5.1	92.9	197
OK	0.0	7.3	92.7	179
PA	0.9	5.8	93.3	462
RI	1.2	1.2	97.5	162
SC	5.0	4.4	90.6	160
TX	2.4	5.6	92.0	697
VT	0.0	8.8	91.2	91
WV	12.3	12.3	75.4	65
WY	4.2	4.6	91.2	216
Total	4.6	5.4	90.0	5,463

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Appendix E: Comparability of Questions across Past Versions

NCI Consumer Survey -- Comparability of Questions Across Past Versions						
Codes:	comparable across years					
	may not be comparable					
	not comparable - do not use					
	<i>Phase VII-X</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05, FY06, FY07, and FY08 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
taking meds for mood, anxiety, or behavior (*added psychotic disorders in Phase VII)	BI-16	BI-17	BI-17	BI-17	BI-19	DK code changed from 9 to 3 in 2001. In 1999, all three in one category.
had physical exam in past year	BI-19	BI-20	BI-20	BI-20	BI-22	"n/a in records" added to DK response in 2001
had GYN exam in past year	BI-20	BI-21	BI-21	BI-21	BI-23	"n/a in records" added to DK response in 2001
had routine dental exam in past 6 months	BI-21	BI-22	BI-22	BI-22	BI-24	"n/a in records" added to DK response in 2001
Is weight a concern?	BI-22					
Does person smoke or chew tobacco?	BI-23					
How physically active is person?	BI-24					
type of residence	BI-25	BI-24	BI-24	BI-24	BI-26	Demographic
who owns or leases residence	BI-27	BI-25	BI-25	BI-25	BI-27	Demographic
receives HCBS funding	BI-30	BI-29	BI-29	BI-29	BI-31	Demographic
Currently uses self-directed supports option?	BI-31					
has individually-negotiated budget	BI-32	BI-30	BI-30	BI-30	n/a	
has person-centered plan	BI-33	BI-30	BI-30	BI-30	n/a	
uses FI or ISO	BI-34	BI-30	BI-30	BI-30	n/a	
microboard manages funds	BI-35	BI-30	BI-30	BI-30	n/a	
has support broker or personal agent	BI-36	BI-30	BI-30	BI-30	n/a	
	<i>Phase VII-X</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05, FY06, FY07, and</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	

	<i>FY08 data</i>					
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
satisfied with job or day program	1	1	1	1	1&6	day and work separated in 1999
day staff nice (treat with respect)	2	2	2	2	4&8	day and work separated in 1999
<i>consistency check</i>		3	3	8		Dropped
satisfied with home	3	4	4	13	19	
can be alone, have privacy	4	5	5	14	21	Wording of question changed
afraid at home	5	6	6	15	22	y/n codes reversed in V.2000 - should not affect outcome but may have caused data entry errors. 1999 wording different
afraid in neighborhood	6	7	7	16	22	y/n codes reversed in V.2000 - should not affect outcome but may have caused data entry errors. 1999 wording different
home staff nice (treat with respect)	7	8	8	17	25	slightly re-phrasing of question; probably O.K.
people ask before entering home	8	9	9	48	59	moved from Section II to Section 1. Also wording of question reversed in V.2000.
people ask before entering room	9	10	10	49	60	moved from Section II to Section 1. Also wording of question reversed in V.2000.
<i>consistency check</i>		11	11	12		Dropped
has friends	11	12	12	5	11	
has best friend	10	13	13	6	12	
can see friends	12	14	14	7	13	
lonely	13	15	15	9	15	y/n codes were reversed prior to 2002 – should not affect outcome but may have caused data entry errors
can see family	14	16	16	11	17	
	<i>Phase VII-X</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05, FY06, FY07, and FY08 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
know case manager	15	17	17	19	n/a	

case manager helps get what they need	17	18	18	21	29	
case manager asks what they want	16	19	19	22	n/a	wording change from "...what's important to you" to "...what you want"
has an advocate	18	20	20	23	31	wording change from "do you have..." to "do you know..."
received support to do new things	19	21	21	24	36	wording change from "did anyone help you learn to do something new this year" to "...reach your goals" to "...do new things you want to do"
Want more help to do new things?	20					
Happy with personal life?	21					
has transportation	22	22	22	53	63	moved from Section II to Section 1
Know how much money spent on staff?	23					
Know how much money in budget?	24					
<i>section completed</i>	25	23	23	25	37	
<i>did person understand</i>	26	24	24	26	38	
<i>did person give consistent & valid responses</i>	27	25	25	27		
Shopping	28	26	26	28	39	
Errands	29	27	27	29	40	
Entertainment	30	28	28	31	42	
eat out	31	29	29	32	43	
religious activity	32	30	31	33	44	
clubs or community orgs	33	31	31	n/a	n/a	
sports or exercise	34	32	33	30	41	added "1=yes in non-integrated setting" code in V.2001
	Phase VII-X	Phase V-VI	Phase IV	Phase III	Phase II	
	FY05, FY06, FY07, and FY08 data	FY03 and FY04 data	FY02 data	FY01 data	FY00 data	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
chose home	35	33	34	36	46	wording change from "did you choose" to "who chose"
looked at more than one home	36	34	35	n/a	n/a	

chose roommate	37	35	36	37	47	
chooses home staff	38	36	37	43	52	
chooses schedule	39	37	38	38	48	wording change from "do you choose the times you do things..." to "who decides your daily schedule"
chooses free time	40	38	39	39	49	wording change from "do you choose..." to "who decides...". Also 1999 version uses phrase "for fun" instead of "in free time".
chose job	41	39	40	42	51	wording change from "did you choose" to "who chose"
looked at more than one job	42	40	41	n/a	n/a	
chose job staff	43	41	42	44	53	V.1999 and V.2000 refer to job only
chooses what to buy	44	42	43	41	56	
chose case manager	45	43	44	45	54	
mail opened without permission	46	44	45	46	57	V.2000 question more complex
can be alone with guests	47	45	46	47	58	
can use phone	48	46	47	50	61	
attended self-advocacy	49	47	48	51	n/a	added definition and response choices "n/a" and "1"
gets needed services	50	48	49	52	62	wording of question reversed in V.2000

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