

Consumer Outcomes

Phase XI Final Report
2008-2009 Data



NATIONAL CORE INDICATORS

A Collaboration of the
National Association of State Directors of Developmental Disabilities
Services and Human Services Research Institute

HUMAN SERVICES RESEARCH INSTITUTE
2336 Massachusetts Avenue
Cambridge, MA 02140

**NATIONAL ASSOCIATION OF STATE DIRECTORS
OF DEVELOPMENTAL DISABILITIES SERVICES**
113 Oronoco Street
Alexandria, VA 22314

June 2010

Table of Contents

Contents

TABLE OF CONTENTS	3
LIST OF TABLES	4
LIST OF FIGURES	5
I. ORGANIZATION OF REPORT	6
II. INTRODUCTION.....	7
OVERVIEW OF NCI.....	7
THE INDICATORS	8
III. CONSUMER SURVEY.....	11
ORGANIZATION OF THE SURVEY.....	11
IV.METHODS.....	12
CRITERIA FOR EXCLUSION OF RESPONSES.....	12
SAMPLING	12
ADMINISTRATION.....	13
TRAINING	13
V.DATAANALYSIS.....	14
WEIGHTING.....	14
OUTCOME ADJUSTMENT.....	14
SCALE DEVELOPMENT.....	14
SIGNIFICANCE TESTING	14
VI.RESULTS:DEMOGRAPHICCHARACTERISTICSOFRSPONDENTS.....	15
DEMOGRAPHIC PROFILE OF SAMPLE	21
ADDITIONAL OUTCOME ADJUSTMENT VARIABLES.....	23
VII.RESULTS: COREINDICATOROUTCOMESANDCOMPARISONSCROSSSTATES.....	27
SUMMARY OF AGGREGATE RESULTS BY INDICATOR.....	27
PRESENTATION OF DETAILED RESULTS BY STATE	30
<i>Consumer Outcomes: Community Inclusion</i>	35
<i>Consumer Outcomes: Choice and Decision-Making</i>	40
<i>Consumer Outcomes: Relationships</i>	51
<i>Consumer Outcomes: Satisfaction</i>	59
<i>System Performance: Service Coordination</i>	67
<i>System Performance: Access</i>	70
<i>Health, Welfare, and Rights: Safety</i>	74
<i>Health, Welfare & Rights: Health</i>	78
<i>Health, Welfare & Rights: Wellness</i>	91
<i>Health, Welfare & Rights: Medications</i>	94
<i>Health, Welfare & Rights: RespectRights</i>	945
<i>Self-Determination</i>	106
<i>Work</i>	117
APPENDIX A: RULES FOR RECODING AND COMBINING VARIABLES	1382
APPENDIX B: STATE SAMPLING PROCEDURES	138
APPENDIX C: UNADJUSTED SURVEY RESULTS.....	141

List of Tables

Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2008-2009	8
Table 2. Valid Number of Surveys and Response Rates by State	13
Table 3. Gender	Error! Bookmark not defined.
Table 4. Race	16
Table 5. Ethnicity	17
Table 6. Level of MR	17
Table 7. Other Disabilities (Duplicated Counts)	18
Table 8. Type of Residence	189
Table 9. Age	20
Table 10. Language	Error! Bookmark not defined.
Table 11. Primary Means of Expression	23
Table 12. Mobility	24
Table 13. FOverall Health	24
Table 14. Support to Manage Self-injury	25
Table 15. Support to Manage Disruptive Behavior	25
Table 16. Support to Manage Destructive Behavior	26
Table 17. Residence Type by State	33
Table 18. Number of times people went shopping in past month (Adjusted variable)	36
Table 19. Number of times people went out on errands or appointments in past month (Adjusted variable)	36
Table 20. Number of times people went out for entertainment in past month (Adjusted variable)	37
Table 21. Number of times people went out to eat in past month (Adjusted variable)	37
Table 22. Number of times people went to religious services in past month (Adjusted variable)	38
Table 23. Number of times people went to exercise or play integrated sports in past month (Adjusted variable)	38
Table 24. Number of times people went on vacation in past year (Adjusted variable)	389
Table 25. Community Inclusion Scale Scores (Adjusted Variable)	Error! Bookmark not defined.
Table 26. Proportion of people who chose the place where they live (Adjusted Variable)	41
Table 27. Proportion of people who chose the staff who help them at home (Adjusted Variable)	41
Table 28. Proportion of people who chose their place of work (Adjusted Variable)	42
Table 29. Proportion of people who chose the staff who help them at work (Adjusted Variable)	42
Table 30. Proportion of people who chose their day activity (Adjusted Variable)	423
Table 31. Proportion of people who chose their day activity staff (Adjusted Variable)	423
Table 32. Proportion of people who chose their roommates (Adjusted Variable)	434
Table 33. Proportion of people who choose how to spend their free time (Adjusted Variable)	44
Table 34. Proportion of people who choose what to buy with their spending money (Adjusted Variable)	445
Table 35. Proportion of people who choose their daily schedule (Adjusted Variable)	445
Table 36. Life Decision Scale scores (Adjusted Variable)	446
Table 37. Everyday Choices Scale scores (Adjusted Variable)	446
Table 38. Proportion of people who chose their case manager/service coordinator	437
Table 39. Proportion of people who looked at more than one home	458
Table 40. Proportion of people who looked at more than one job	489
Table 41. Proportion of people who looked at more than one day program	50
Table 42. Proportion of people who report having friends and caring relationships with people other than support staff and family members	52
Table 43. Proportion of people who report having a close friend	53
Table 44. Proportion of people who are able to see their families when they want to	54
Table 45. Proportion of people who are able to see their friends when they want to	55
Table 46. Proportion of people who feel lonely	56
Table 47. Proportion of people who can go on a date if they want to	57
Table 48. Proportion of people who report that they get to help others	58
Table 49. Proportion of people who like their home or where they live	Error! Bookmark not defined.
Table 50. Proportion of people who like their neighborhood	61
Table 51. Proportion of people who would like to live somewhere else	62
Table 52. Proportion of people who are satisfied with their job	63
Table 53. Proportion of people who would like to work somewhere else	64
Table 54. Proportion of people who are satisfied with their day program/daily activity	65
Table 55. Proportion of people who would like to go to a different day program/daily activity	66
Table 56. Proportion of people who report that their service coordinators help them get what they need	67
Table 57. Proportion of people who have met their service coordinator	68
Table 58. Proportion of people who report that their service coordinator calls them back right away	69
Table 59. Proportion of people who report having adequate transportation when they want to go somewhere	71
Table 60. Proportion of people who report getting the services they need	72
Table 61. Proportion of people who use different types of transportation	73
Table 62. Proportion of people who report that they never feel scared in their home	74
Table 63. Proportion of people who report that they never feel scared in their neighborhood	75
Table 64. Proportion of people who report that they never feel scared at work or day program/daily activity	76
Table 65. Proportion of people who report that they have someone to go to for help when they feel afraid	77
Table 66. Proportion of people who had a physical exam in the past year	79

Table 67. Proportion of women 18 and over who had a Pap test in the past 3 years.....	80
Table 68. Proportion of people who had a routine dental exam in the past year.....	81
Table 69. Proportion of people described as having poor health.....	82
Table 70. Proportion of people reported as having a primary care doctor.....	83
Table 71. Proportion of people who had a vision screening in the past year.....	84
Table 72. Proportion of people who had a hearing test in the past 5 years.....	85
Table 73. Proportion of people who had a flu vaccination in the past year.....	86
Table 74. Proportion of people who have had a vaccination for pneumonia.....	87
Table 75. Proportion of women over 40 who had a mammogram in the past 2 years.....	88
Table 76. Proportion of men over 50 who had a PSA test in the past year.....	89
Table 77. Proportion of people 50 and over who had a screening for colorectal cancer in the past year.....	90
Table 78. Proportion of people who smoke or chew tobacco.....	91
Table 79. Proportion of people who are underweight, normal weight, overweight, and obese (using BMI).....	92
Table 80. Proportion of people who engage in moderate physical activity for at least 30 minutes 3 times a week.....	93
Table 81. Proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.....	94
Table 82. Proportion of people whose home is entered without permission.....	96
Table 83. Proportion of people whose bedroom is entered without permission.....	97
Table 84. Proportion of people whose mail is opened without permission.....	98
Table 85. Proportion of people who can be alone with visitors at home.....	99
Table 86. Proportion of people who are allowed to use phone/internet when he/she wants to.....	100
Table 87. Proportion of people who have participated in a self-advocacy event.....	101
Table 88. Proportion of people who have enough privacy at home.....	102
Table 89. Proportion of people whose staff at home are nice and polite.....	103
Table 90. Proportion of people whose staff at work are nice and polite.....	104
Table 91. Proportion of people whose staff at day program are nice and polite.....	105
Table 92. Proportion of people who are currently using a self-directed supports option.....	107
Table 93. Proportion of people self-directing who employ their own support workers and 'agency of choice'.....	108
Table 94. Proportion of people self-directing who report that someone talked with them about their budget/services.....	109
Table 95. Proportion of people self-directing who have help in deciding how to use their budget/services.....	110
Table 96. Proportion of people self-directing who report that they can make changes to their budget/services if they need to.....	111
Table 97. Proportion of people self-directing who report that they get enough help in deciding how to use their budget/services.....	112
Table 98. Proportion of people self-directing who receive enough information about their budget/services.....	113
Table 99. Proportion of people self-directing who report that information about their budget/services is easy to understand.....	114
Table 100. Proportion of people self-directing whose support workers come when they are supposed to.....	115
Table 101. Proportion of people self-directing who get the help they need to work out problems with their support workers.....	116
Table 102. Proportion of people who have a job in the community in each type of community-based setting.....	118
Table 103. Average number of bi-weekly hours, bi-weekly earnings, and average hourly wage of people in individually-supported community employment.....	119
Table 104. Average number of bi-weekly hours, bi-weekly earnings, and average hourly wage of people in group-supported community employment.....	120
Table 105. Average number of bi-weekly hours, bi-weekly earnings, and average hourly wage of people in competitive community employment.....	121
Table 106. Proportion of people earning at or above the State hourly minimum wage in their community-based job.....	122
Table 107. Proportion of people who worked 10 out of last 12 months in a community job.....	123
Table 108. Proportion of people who received paid vacation and/or sick time benefits.....	124
Table 109. Average length of time working at current job.....	125
Table 110. Proportion of people employed in the four most common types of community jobs.....	126
Table 111. Proportion of people who have integrated employment in their service plan.....	127
Table 112. Proportion of people who report having a job in the community.....	128
Table 113. Proportion of people who report they would like a job in the community.....	129
Table 114. Proportion of people who report going to a day program/daily activity.....	130
Table 115. Proportion of people who report doing volunteer work.....	131
Table 116. Background Information Variables Used to Adjust Outcomes.....	133
Table 117. Outcome Variables -- Rules for Analysis.....	134
Tables 118-134. Unadjusted survey results.....	142-150

List of Figures

Figure 1. Gender.....	21
Figure 2. Level of MR.....	21
Figure 3. Type of Residence.....	22

I. Organization of Report

This document serves as the **final** report for the consumer outcomes portion of **Phase XI (2008-2009)** National Core Indicators (NCI) data collection. All consumer survey data submitted between **July 2008** and **June 2009** are included in this report. **A total of 20 States are included in this final report.**

The report is organized as follows:

INTRODUCTION -- Gives a brief overview of NCI activities to date, and presents the core indicators measured with the Consumer Survey.

CONSUMER SURVEY -- Briefly describes the development and structure of the survey instrument.¹

METHODS -- Describes the protocol for administering NCI consumer surveys, including sampling criteria, administration guidelines, and interviewer training procedures.

DATA ANALYSIS -- Explains the statistical methods used to analyze the consumer survey data, including an explanation of how certain outcomes are “adjusted” for the purposes of making comparisons across states. Also discusses scale construction and significance testing of results.

RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS -- Presents aggregate and state-by-state results of demographic information used for outcome adjustment.

RESULTS: CORE INDICATOR COMPARISONS ACROSS STATES -- Presents aggregate and state-by-state results for each question.

APPENDICES – Includes sampling and analysis information, services and supports received and detailed item-by-item results.

¹ For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to test for consistency of responses, please see the NCI Phase II Technical Report at www.nationalcoreindicators.org.

II. Introduction

Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

NCI Phase I began in January 1997. In August 1997, the Phase I Steering Committee selected a "candidate" set of 61 performance/outcome indicators in order to test their utility/feasibility. Six states agreed to conduct a field test of these indicators, including administering the NCI consumer and family surveys and compiling other data. Field test data were transmitted to NCI staff during the summer of 1998. The results were compiled, analyzed and reported to participating states in September 1998.

NCI Phase II was launched in January 1999. Phase II data collection wrapped up in June 2000 and set the stage for continuation and further expansion of the NCI. During Phase II, the Phase I indicators were revised, and data collection tools and methods were improved. The Version 2.0 indicator set consisted of 60 performance and outcome indicators. Going forward, NCI expanded its scope to include services for children with developmental disabilities and their families, continued to develop and refine the indicators, and recruited additional states to participate in the collaboration. Phase II data are considered baseline NCI data. Phase II technical reports and other selected documents are available online at www.nationalcoreindicators.org.

A total of 26² states plus the Regional Center of Orange County, CA and three sub-state entities in Ohio³ participated in the 2008-2009 NCI cycle. Participating states included: AL, AR, AZ, CA (Orange County), CT, DE, GA, HI, IL, IN, KY, LA, MA, ME, MO, NC, NJ, NM, NY, OH, OK, PA, SC, SD, TX, WA, WY. New Hampshire and Washington, D.C. joined for 2009-2010, and California and Florida are collecting data for 2010-2011. State participation in NCI is entirely voluntary. For a complete list of NCI states, visit www.nationalcoreindicators.org.

² Arizona, Orange County, Hawaii, Maine, New Mexico, and Washington State did not collect Consumer Survey data in 2008-2009.

³ Ohio's sub-state entities are not included in this report.

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2008-2009 and their corresponding survey item(s).

Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2008-2009

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-14	The proportion of people described as having poor health.
BI-15	The proportion of people who have a primary care doctor.
BI-16	The proportion of people who have had a physical exam in the past year.
BI-17	The proportion of people who have had a routine dental exam in the past year.
BI-18	The proportion of people who have had a vision screening in the past year.
BI-19	The proportion of people who had a hearing test in the past 5 years.
BI-20	The proportion of people who had a flu vaccination in the past year.
BI-21	The proportion of people who have ever had a vaccination for pneumonia.
BI-26	The proportion of women who had a Pap test in the past 3 years.
BI-27	The proportion of women over 40 who had a mammogram in the past 2 years.
BI-28	The proportion of men over 50 who had a PSA test in the past year.
BI-29	The proportion of people age 50 and over who had a screening for colorectal cancer in the past year.
BI-22-BI-25	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-32	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39, BI-41	The average number of biweekly hours worked and earnings made by people who have a paid job.
BI-39	The average number of biweekly hours worked and earnings made by people who

	have jobs in the community and the percentage of people earning at or above the State minimum wage.
BI-46	The proportion of people having a job in the community who were continuously employed in the past year.
BI-47	The proportion of people having a job in the community who receive vacation and/or sick time benefits.
BI-48	The average length of time that people have worked at their current community job.
BI-49	The proportion of people employed in the four most common types of community jobs.
BI-43	The proportion of people who have a goal of integrated employment in their individualized service plan.
BI-52, BI-53	The proportion of people who are using a self-directed supports option and who employ their own support workers.
Q1	The proportion of people who have a job in the community.
Q2	The proportion of people who do not have a job in the community, but would like one.
Q7	The proportion of people who go to a day program or have some other daily activity.
Q4, Q9	The proportion of people who have a community job but would like to work somewhere else and the proportion of people who go to a day program/daily activity but would like to go somewhere else.
Q12	The proportion of people who do volunteer work.
Q3, Q8	The proportion of people who are satisfied with their job or day program.
Q13, Q15	The proportion of people satisfied with where they live.
Q14	The proportion of people who would like to live somewhere else.
Q6, Q11, Q18	The proportion of people indicating that most support staff treat them with respect.
Q21	The proportion of people who report satisfaction with the amount of privacy they have.
Q19, Q20, Q72-Q74	The proportion of people whose basic rights are respected by others.
Q75	The proportion of people who have participated in a self-advocacy meeting or event.
Q22-Q24	The proportion of people who report that they feel safe in their home, neighborhood, workplace, and day program/daily activity.

Q25	The proportion of people who have someone to go to for help when they feel afraid.
Q16	The proportion of people who talk with their neighbors.
Q27	The proportion of people who have friends and caring relationships with people other than support staff and family members.
Q28	The proportion of people who have a close friend, someone they can talk to about personal things.
Q29, Q33	The proportion of people who are able to see their families and friends when they want.
Q30	The proportion of people who can go out on a date if they want to.
Q31	The proportion of people who feel lonely.
Q34	The proportion of people who get to help others.
Q35	The proportion of people who have met their service coordinators.
Q36	The proportion of people who report that their service coordinators help them get what they need.
Q37	The proportion of people who report that their service coordinators call them back right away.
Q39	The proportion of people who report having adequate transportation when they want to go somewhere.
Q38	The proportion of people who use different types of transportation.
Q76	The rate at which people report that they do not get the services they need.
Q40	The proportion of people self-directing who report that someone talked with them about their budget/services.
Q41	The proportion of people self-directing who have help in deciding how to use their budget/services.
Q42	The proportion of people self-directing who report that they can make changes to their budget/services if they need to.
Q43	The proportion of people self-directing who report they have enough help in deciding how to use their budget/services.
Q44-Q45	The proportion of people self-directing who receive information about their budget/services that is easy to understand.
Q46	The proportion of people self-directing whose support workers come when they are supposed to.

Q47	The proportion of people self-directing who get the help they need to work out problems with their support workers.
Q51-Q57	The proportion of people who regularly participate in everyday integrated activities in their communities.
Q58, Q60, Q61, Q64, Q66, Q67, Q69, Q71	The proportion of people who make choices about their lives, including: housing, roommates, jobs, and support staff or providers.
Q62, Q63, Q70	The proportion of people who make choices about their everyday lives, including: daily routines, what to spend money on, and social activities.
Q59, Q65, Q68	The proportion of people who report having been provided options about where to live, work, and go during the day.

III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and an interviewer feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form is also used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager.
- THE BACKGROUND INFORMATION SECTION requests data that would most likely be found in agency records or information systems. In some states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview.
- SECTION I of the survey, which concerns questions aimed at obtaining expressions of satisfaction and opinions from each individual, may be completed only through a direct interview with the individual; proxy responses are not acceptable.

- SECTION II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate is asked to answer.
- The last page of the survey is the INTERVIEWER FEEDBACK SHEET. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.

IV. Methods

Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on specific criteria described below.

The total number of surveys administered in **Phase XI** was **11,569**. Section I is administered only to **the person receiving services**. A person's responses are excluded if any of the following criteria are met:

- ◆ The interviewer recorded that the person did not complete Section 1.
- ◆ The interviewer recorded that the person did not understand the questions being asked.
- ◆ The interviewer recorded that the person gave inconsistent responses.

After excluding incomplete and inconsistent responses, the number of valid respondents to Section I = **7,884**. Overall, **68%** (7,884/11,569) of consumers in the total sample were able to respond to Section I of the direct interview. The “**% Valid Answers To Section I**” column in Table 2 indicates the percentage of consumers who were able to respond to Section I, by state. Section I response rates by state ranged from 43% to 91%. The median response rate to Section I was 69%.

Section II allows multiple respondents. The “**% Consumer Respondents Section II**” column in Table 2 indicates that a consumer was **one of the respondents** to Section II. Other informants (e.g., family, friend, support worker) may have provided answers to some of the questions. In the final analysis, if a respondent is excluded from Section I, his or her responses are also excluded from Section II, *if* the respondent is the only one to provide answers for Section II (without any proxies). Otherwise, **all responses to questions in Section II are included in the analysis**, regardless of how many questions were answered. Thus, the consumer response rate to Section I may be lower than the response rate to Section II due to stricter criteria for including Section I responses. The number of valid responses to Section II = **11,396**. The total response rate (proxies included) to Section II was **98.5%** (11,396/11,569).

Sampling

The goal of each state was to conduct a minimum of 400 interviews. A sample size of 400 allows valid comparisons across states with a 95% confidence level and a +/- 5% margin of error. Each state is asked to draw a random sample of individuals over ages 18 who receive at least one service, besides case management. Most states draw an over-sample to account for refusals. Some states did not complete 400 interviews, and others exceeded this goal. Those that did not complete 400

are also included in this report; however, readers are cautioned to take sample sizes into consideration when comparing results across states. Table 2 presents the number of surveys completed and response rates to each section, by state.

Table 2. Valid Number of Surveys and Response Rates by State

State	% Valid Answers to Section 1	% Valid Answers to Section 2	Sample Size (N)	% of Total Sample Size (N)
AL	78.8	98.0	452	3.9
AR	80.8	99.0	302	2.6
CT	56.2	99.5	402	3.5
DE	68.4	100.0	193	1.7
GA	66.5	99.4	481	4.2
IL	65.7	97.3	414	3.6
IN	83.5	98.2	339	2.9
KY	69.3	98.4	427	3.7
LA	79.8	100.0	421	3.6
MA	78.4	100.0	601	5.2
MO	58.3	99.3	403	3.5
NC	60.9	98.4	913	7.9
NJ	64.8	85.5	415	3.6
NY	74.8	99.0	1,502	13.0
OH	91.3	100.0	438	3.8
OK	42.9	100.0	401	3.5
PA	71.2	98.4	1,436	12.4
SC	72.3	97.9	336	2.9
TX	55.3	99.4	1,293	11.2
WY	53.0	99.8	400	3.5
Total sample	68.1	98.5	11,569	100.0

Administration

Most participating states used the basic survey tool developed by the project. Pennsylvania has integrated NCI items into its own statewide survey tools. States used a variety of types of surveyors, including self-advocates and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid volunteers. All of the above methods were acceptable. The only stipulation was that if case managers are used, they do not interview consumers on their own caseload.

Training

“Train-the-trainer” sessions were provided to the lead agencies from each state. These trainings were conducted by conference call or occasionally on-site. The first part of the training reviewed

the survey tool in detail, section by section. The second part reviewed general interviewing techniques. The participants, or “trainers” from each state, then conducted training with the actual interviewers. NCI provided a packet of standardized materials (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) to be used at these in-state training sessions. Note: In a few instances, all of a state’s interviewing team participated in the “train-the-trainer” sessions.

V. Data Analysis

NCI data management and analysis is coordinated by Human Services Research Institute (HSRI). Data is entered by each state, and files are submitted to HSRI for analysis. All data files received are reviewed for completeness and compliance with standard NCI formats. The data files are cleaned and merged, and invalid responses are eliminated. An outcome adjustment procedure is performed on selected outcomes. See Appendix A for specific rules used to recode, collapse, and adjust outcome variables. Below is a summary of the statistical procedures used to analyze the NCI Consumer Report data. A more detailed description of these procedures can be found on page 30. Results from these procedures are presented starting on page 35.

Weighting

One state (MA) oversampled certain segments of its population in order to be able to conduct additional internal analyses. To account for the oversampling we applied weights during analysis and when calculating MA’s averages and proportions.

Outcome Adjustment

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This procedure allows for more accurate state comparisons of the Core Indicators. Only those indicators that are likely to be affected by individual characteristics were adjusted. These indicators were adjusted by the following seven characteristics: age, level of mental retardation, primary means of expression (spoken or not), level of mobility, health, mental illness/psychiatric diagnosis, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior..

Scale Development

For the sub-domains of Community Inclusion and Choice and Decision-making, we combined certain items into three reliable scales. The Community Inclusion Scale was created by summing four individual items. The two Choice and Decision-making scales were created by averaging items. The scales were also risk-adjusted.

Significance Testing

For all non-adjusted items, each state’s score was compared to the average score (average of state scores) across all NCI states. These comparisons were conducted using T-tests.

VI. Results: Demographic Characteristics of Respondents

First, we present descriptive information about the sample of respondents. Twenty States administered the consumer survey in 2008-2009 and together collected background information on a total of 11,569 individuals⁴. The participating states represented are: AL, AR, CT, DE, GA, IL, IN, KY, LA, MA, MO, NC, NJ, NY, OH, OK, PA, SC, TX, and WY. Respondent characteristics are summarized in the following tables.

Table 3. Gender

State	% Male	% Female	N
AL	56.3	43.7	451
AR	50.3	49.7	302
CT	53.9	46.1	401
DE	51.8	48.2	193
GA	54.7	45.3	481
IL	57.6	42.4	413
IN	53.6	46.4	338
KY	56.2	43.8	427
LA	55.3	44.7	421
MA	58.7	41.3	601
MO	60.0	40.0	403
NC	58.8	41.2	897
NJ	52.5	47.5	415
NY	57.5	42.5	1,502
OH	54.3	45.7	433
OK	54.9	45.1	401
PA	52.9	47.1	1,394
SC	53.0	47.0	334
TX	58.9	41.1	1,293
WY	53.1	46.9	399
Total sample	55.9%	44.1%	11,499

⁴ Note: This figure includes cases submitted with background information only. The actual number of completed surveys is smaller.

Table 4. Race

State	% American Indian or Alaska Native	% Asian	% Black or African American	% Pacific Islander	% White	% Other race not listed	% Two or more races	% Don't know	N
AL	0.0	0.0	34.4	0.2	64.7	0.4	0.2	0.0	451
AR	0.0	0.3	14.3	0.0	84.4	0.7	0.3	0.0	301
CT	0.7	0.2	13.2	0.0	77.4	5.5	1.7	1.2	402
DE	0.0	0.0	23.3	0.5	75.1	1.0	0.0	0.0	193
GA	0.2	0.6	46.6	0.0	50.1	0.8	1.5	0.2	479
IL	0.5	0.2	16.9	0.0	79.5	2.4	0.5	0.0	409
IN	0.9	0.3	12.2	0.6	85.5	0.6	0.0	0.0	337
KY	0.0	0.2	8.0	0.2	89.7	0.7	0.9	0.2	427
LA	0.7	0.2	36.5	0.2	61.8	0.5	0.0	0.0	419
MA	0.7	1.0	5.0	0.3	87.8	2.5	1.5	1.2	599
MO	0.2	0.0	12.7	0.0	85.5	0.5	0.5	0.5	401
NC	0.8	0.4	37.3	0.0	60.3	0.1	1.0	0.0	895
NJ	0.3	1.3	15.2	0.3	79.7	2.5	0.3	0.5	394
NY	0.3	1.6	17.1	0.2	70.3	6.6	1.2	2.7	1,460
OH	1.2	0.0	10.9	0.0	86.4	1.2	0.2	0.2	433
OK	4.2	0.5	9.2	0.0	83.8	0.2	0.7	1.2	401
PA	0.7	0.9	4.3	0.1	92.1	1.2	0.1	0.7	1,384
SC	0.0	0.6	50.3	0.0	46.7	0.0	1.2	1.2	332
TX	0.3	1.2	22.6	0.0	73.2	0.0	0.0	2.7	1,007
WY	3.0	0.0	0.5	0.0	95.0	0.8	0.8	0.0	400
Total sample	0.7%	0.7%	18.7%	0.1%	76.5%	1.8%	0.6%	0.9%	11,124

Table 5. Ethnicity

State	% Non-Hispanic	% Hispanic	% Don't Know	N
AL	99.6	0.4	0.0	450
AR	99.0	0.7	0.3	300
CT	88.6	9.5	2.0	402
DE	98.4	0.5	1.0	193
GA	98.1	1.3	0.6	477
IL	95.6	2.9	1.5	410
IN	98.2	0.6	1.2	338
KY	98.1	0.5	1.4	424
LA	97.9	0.7	1.4	419
MA	95.3	4.4	0.3	593
MO	98.0	0.0	2.0	403
NC	98.9	1.0	0.1	892
NJ	92.9	6.6	0.5	408
NY	89.2	9.5	1.4	1,477
OH	97.7	0.9	1.4	426
OK	98.8	1.2	0.0	401
PA	97.3	1.9	0.8	1,377
SC	97.0	0.6	2.4	330
TX	75.8	22.1	2.1	1,293
WY	98.5	1.5	0.0	400
Total sample	93.7%	5.2%	1.1%	11,413

Table 6. Level of MR

State	% No MR label	% Mild	% Moderate	% Severe	% Profound	% Don't Know	N
AL	0.0	26.3	38.9	19.9	14.6	0.2	452
AR	5.4	40.5	32.8	11.0	6.4	4.0	299
CT	1.0	42.0	28.9	16.2	11.4	0.4	402
DE	0.5	28.0	28.0	18.1	19.2	6.2	193
GA	1.0	32.4	32.0	16.7	9.8	7.9	478
IL	3.6	31.1	25.1	15.3	23.4	1.4	411
IN	9.5	42.3	25.9	8.0	5.7	8.7	336
KY	0.7	30.6	33.4	18.1	13.4	3.7	425
LA	7.2	34.9	28.0	15.4	12.5	1.9	415
MA	6.3	41.0	25.6	7.5	2.2	17.5	591
MO	7.3	34.9	17.6	20.6	15.6	4.0	398
NC	3.1	27.0	32.1	18.3	17.4	2.1	851
NJ	11.7	28.9	20.1	10.9	8.6	19.8	394
NY	3.4	46.4	28.4	10.1	11.0	0.7	1,481
OH	6.8	43.4	26.9	13.0	6.8	3.0	424
OK	0.0	33.9	21.4	14.7	29.2	0.7	401
PA	1.5	46.5	26.8	12.0	9.7	3.7	1,354
SC	9.4	30.7	31.9	15.5	8.2	4.2	329
TX	9.4	25.2	22.7	16.3	23.4	3.0	1,293
WY	8.0	52.3	23.5	9.0	6.3	1.0	400
Total sample	4.7%	36.7%	27.3%	14.0%	13.2%	4.2%	11,327

Table 7. Other Disabilities (Duplicated Counts)

State	% Mental Illness/ Psychiatric Diagnosis	% Autism	% Cerebral Palsy	% Brain Injury	% Seizure Disorder/ Neurological Problem	% Chemical Depen dency	% Vision and/or Hearing Impairment	% Physical Disability	% Communi cation Disorder	% Alzheimer's Disease/ Other Dementia	% Down Syndr ome	% Prader- Willi Syndro me	% Other	% w/ No Other Disabili ties
AL	35.4	4.7	11.6	0.8	27.9	0.0	6.5	6.7	5.9	1.6	10.3	0.0	9.8	18.3
AR	23.2	9.8	18.8	4.3	26.8	0.4	10.9	7.6	10.9	0.7	12.3	0.4	17.4	14.1
CT	37.1	14.2	12.4	3.0	26.4	0.7	13.2	12.7	12.9	3.2	9.2	0.2	16.9	16.7
DE	27.1	8.5	12.4	2.8	29.4	0.0	14.7	23.2	18.1	3.4	11.9	0.0	27.7	13.6
GA	22.8	5.7	9.1	0.2	23.5	0.9	4.8	2.7	3.0	0.7	3.9	0.5	10.5	35.3
IL	35.8	7.0	20.0	3.3	33.3	0.5	15.0	16.3	13.5	1.8	9.5	0.3	22.0	12.3
IN	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
KY	62.3	8.9	15.7	1.9	33.7	0.0	16.2	11.7	12.6	1.4	4.4	0.2	23.0	3.7
LA	26.9	6.7	9.7	4.0	27.9	0.7	9.5	12.7	11.7	0.7	9.5	0.7	19.5	16.5
MA	36.3	15.2	7.7	3.2	21.7	0.5	19.1	16.3	16.1	3.3	16.5	0.0	14.7	11.4
MO	37.2	8.9	16.3	2.3	26.5	0.3	13.8	15.3	14.8	1.0	6.9	0.3	37.0	9.7
NC	29.9	13.5	17.5	4.3	29.1	0.8	13.7	14.8	13.2	2.1	9.1	0.3	25.6	9.1
NJ	44.3	18.9	14.5	2.6	20.2	1.6	8.3	6.0	6.0	1.0	14.0	0.5	16.8	6.0
NY	27.3	11.5	14.2	2.0	25.2	0.6	10.8	11.9	10.3	1.2	9.3	0.7	14.6	17.2
OH	36.9	9.7	17.4	4.1	26.9	0.8	12.3	9.7	8.7	1.0	10.8	1.0	20.5	12.8
OK	46.0	5.0	18.8	1.3	37.3	0.5	13.5	29.0	12.5	2.8	7.3	0.8	74.8	5.0
PA	39.8	15.9	13.9	17.4	37.9	4.7	10.2	13.8	7.7	1.2	9.3	0.5	15.4	14.4
SC	26.5	6.5	10.2	1.4	19.4	0.0	11.6	6.1	4.4	0.0	7.8	0.3	10.2	24.1
TX	32.0	9.1	16.6	3.5	29.4	0.4	16.0	18.0	11.8	0.9	8.4	0.5	29.5	17.8
WY	33.3	4.0	9.8	0.0	34.8	0.0	3.5	37.5	0.3	0.3	11.8	0.8	31.5	8.0
Total sample	34.4%	10.6%	14.3%	4.4%	28.9%	1.0%	12.1%	14.4%	10.3%	1.4%	9.4%	0.5%	22.2%	14.4%

Table 8. Type of Residence

State	% Specialized Institutional Facility	% Group Home	% Apartment Program	% Independent Home/Apartment	% Parent /Relative's Home	% Foster Care/Host Home	% Nursing Facility	% Other	% Don't Know	N
AL	5.8	47.0	4.9	4.2	36.4	1.6	0.0	0.2	0.0	451
AR	0.3	18.9	13.2	21.9	35.8	8.9	0.0	1.0	0.0	302
CT	5.2	43.0	6.5	16.2	20.4	6.0	0.2	2.2	0.2	402
DE	13.0	31.6	8.3	3.1	28.0	14.0	0.0	1.6	0.5	193
GA	0.0	23.9	5.4	15.2	44.5	8.1	0.0	2.9	0.0	481
IL	30.3	38.8	2.9	6.1	15.0	1.2	0.7	4.9	0.0	412
IN	0.0	2.1	7.7	26.5	54.5	1.5	0.0	6.5	0.9	336
KY	0.7	66.5	3.0	3.5	11.2	14.5	0.0	0.2	0.2	427
LA	13.6	14.8	2.1	26.0	41.7	1.0	0.0	0.7	0.2	420
MA	0.3	33.7	9.7	12.9	30.4	11.4	0.3	1.3	0.0	600
MO	13.4	30.3	11.7	28.6	2.0	0.7	1.0	12.2	0.0	402
NC	15.4	22.2	3.0	7.3	42.3	2.9	1.7	5.2	0.0	896
NJ	0.7	61.7	13.6	3.5	5.9	14.3	0.0	0.2	0.0	405
NY	1.1	40.0	7.7	10.1	35.3	3.8	0.0	1.8	0.2	1,489
OH	5.1	15.1	4.4	24.4	39.5	2.8	2.1	6.0	0.2	430
OK	15.0	20.2	0.2	58.4	0.2	5.0	0.0	1.0	0.0	401
PA	5.6	24.0	1.9	12.4	40.0	5.0	2.7	8.1	0.4	1,387
SC	6.0	20.2	4.5	8.1	44.3	1.5	0.9	12.7	1.8	332
TX	39.5	0.2	0.0	3.2	38.0	2.9	0.0	11.8	4.4	1,293
WY	0.3	51.3	8.0	9.3	10.1	4.5	0.3	0.5	15.8	398
Total sample	10.2%	28.4%	5.1%	13.1%	31.5%	5.0%	0.7%	4.8%	1.2%	11,457

Table 9. Age

State	Min	Max	Mean	Std. Deviation	Median	N
AL	18	88	44.2	14.2	44	450
AR	18	74	38.1	13.6	35.5	302
CT	20	84	44.1	13.9	44	402
DE	20	93	46.3	16.9	46	193
GA	19	77	41.5	12.6	41	476
IL	19	85	45.1	14.1	46	411
IN	19	82	42.5	14.6	41	331
KY	18	77	43.0	14.0	43	427
LA	19	76	41.9	12.3	42	421
MA	18	88	43.5	15.5	43	601
MO	18	91	46.6	13.0	47	402
NC	18	90	40.0	14.6	39	913
NJ	20	91	47.2	12.5	47	413
NY	18	97	41.2	14.8	40	1,502
OH	19	85	41.9	14.3	41	434
OK	20	73	43.0	11.3	43	401
PA	18	89	42.9	15.4	43	1,379
SC	18	89	41.1	14.6	40	325
TX	18	91	41.1	14.2	39	1,293
WY	20	88	44.3	14.3	43	400
Total sample	18	97	42.5	14.4	42	11,470

Table 10. Language

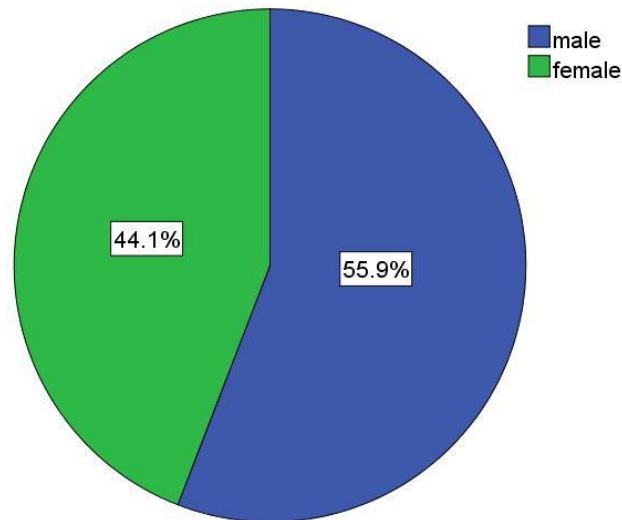
State	% English	% Other	N
AL	100.0	0.0	449
AR	100.0	0.0	301
CT	96.3	3.7	402
DE	100.0	0.0	193
GA	99.8	0.2	475
IL	98.0	2.0	408
IN	99.1	0.9	338
KY	99.3	0.7	423
LA	99.8	0.2	420
MA	95.8	4.2	594
MO	99.0	1.0	401
NC	98.8	1.2	894
NJ	98.8	1.2	409
NY	96.5	3.5	1,446
OH	99.5	0.5	401
OK	99.5	0.5	401
PA	98.7	1.3	1,390
SC	100.0	0.0	330
TX	92.0	8.0	1,293
WY	99.8	0.3	400
Total sample	97.8%	2.2%	11,368

Demographic Profile of Sample

This section summarizes selected demographic characteristics of the overall sample.

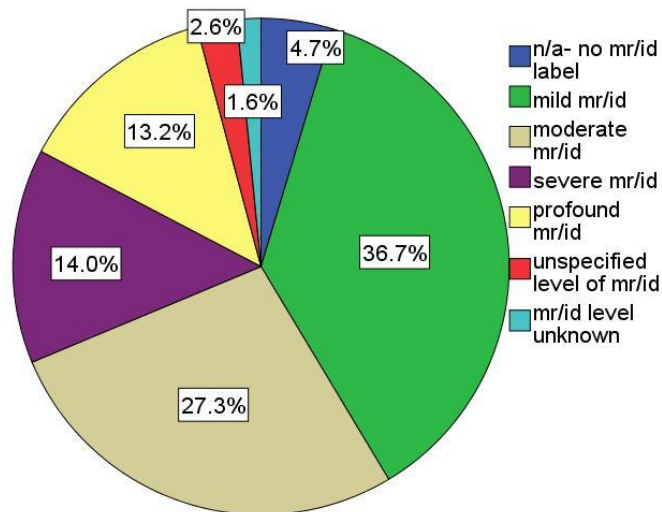
- » Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 55.9% male and 44.1% female.

Figure 1. Gender
(N= 11,499)



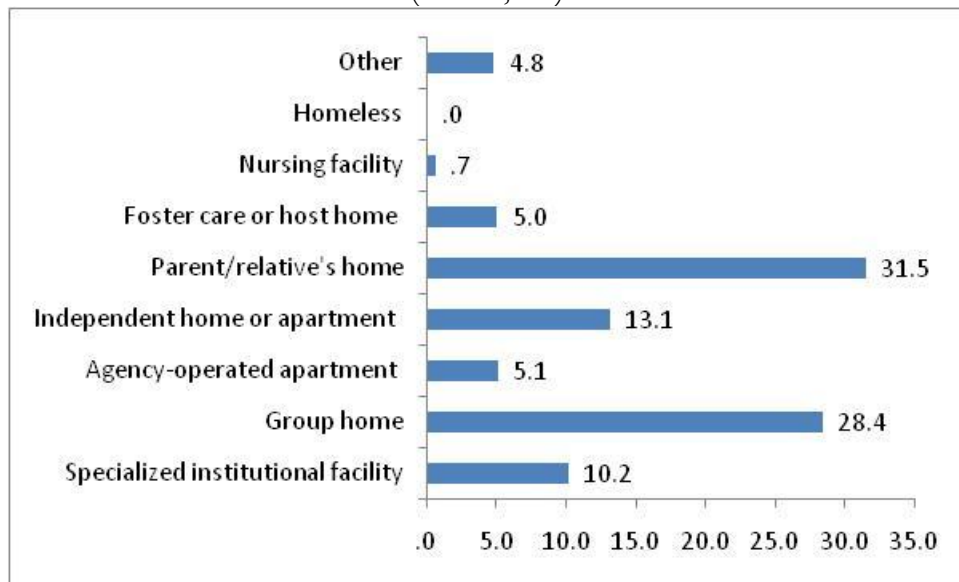
- » The average age of respondents was 42.5 years old, with a range of ages from 18 to 97.
- » The reported levels of mental retardation among respondents varied by state. Overall, 64% of the sample had a diagnosis of “mild” or “moderate” MR, and 27.2% had a diagnosis of “severe” or “profound” MR.

Figure 2. Level of MR
(N=11,327)



- » 22.8% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device).
- » The overall sample of respondents included the following racial and ethnic diversity: 18.7% were identified as Black or African American; 0.8% as Asian, Native Hawaiian, or Other Pacific Islander; and 0.7% as American Indian or Alaska Native. Another 2.4% were reported as “Other” or “Mixed Race.” In addition, 5.2% were reported as being of Hispanic ethnicity.
- » Overall, 31.5% of the total respondents live with their families, although this figure varies by state. The percent of respondents living in other types of homes is shown in the table below.

Figure 3. Type of Residence
(N= 11,457)



- » Overall, 34.4% of the total respondents also were reported to have a mental illness/psychiatric diagnosis, and 28.9% had a diagnosis of seizure disorder or other neurological problem.
- » 68.8% of respondents in the overall sample receive Home and Community Based Waiver Services; 13.1% receive ICF/MR Services.

Additional Outcome Adjustment Variables

Several variables related to individual characteristics are used to “adjust” certain consumer outcome results. The adjustment variables include demographic information such as age, level of MR, and other disabilities diagnosed. Additional adjustment factors are displayed in the following tables, by state and for the sample as a whole.

Table11. Primary Means of Expression

State	% Spoken	% Uses Gestures	% Uses Sign Language	% Uses Communication Device	% Other	% Don't Know	N
AL	84.4	13.2	0.4	0.4	1.3	0.2	448
AR	83.4	12.3	0.3	1.3	2.0	0.7	302
CT	74.6	19.4	2.0	1.2	2.7	0.0	402
DE	69.4	28.5	0.0	0.5	1.0	0.5	193
GA	73.1	25.0	0.6	0.4	0.8	0.0	476
IL	71.2	23.9	1.5	2.2	0.7	0.5	410
IN	88.4	9.5	0.9	0.9	0.3	0.0	336
KY	69.5	25.2	1.7	1.0	2.6	0.0	416
LA	86.2	12.4	0.2	0.2	0.7	0.2	419
MA	85.9	11.7	1.3	0.5	0.3	0.2	597
MO	65.9	30.1	1.0	0.2	1.7	1.0	402
NC	70.0	25.4	1.7	1.0	1.9	0.0	891
NJ	76.3	21.0	1.5	0.7	0.5	0.0	410
NY	81.9	13.6	1.5	1.4	1.2	0.5	1,473
OH	81.4	12.1	2.5	1.2	2.2	0.5	404
OK	65.6	17.2	1.7	0.2	15.2	0.0	401
PA	79.1	16.9	1.2	0.8	1.2	0.8	1,388
SC	84.3	12.7	0.9	0.3	1.2	0.6	332
TX	68.3	26.9	1.3	0.8	2.3	0.5	1,292
WY	84.5	7.0	2.3	0.8	4.3	1.3	400
Total sample	76.9%	18.5%	1.3%	0.9%	2.0%	0.4%	11,392

Table 12. Mobility

State	% Moves Without Aids	% Moves With Aids/ Wheelchair	% Non-ambulatory	% Don't Know	N
AL	87.5	8.0	4.5	0.0	449
AR	82.5	10.9	6.6	0.0	302
CT	76.9	14.2	9.0	0.0	402
DE	72.5	9.8	17.1	0.5	193
GA	85.9	10.3	3.8	0.0	476
IL	72.2	13.8	14.0	0.0	406
IN	82.5	14.2	3.3	0.0	338
KY	80.5	13.4	6.1	0.0	426
LA	84.4	10.3	4.8	0.5	418
MA	82.9	11.9	5.0	0.2	597
MO	74.2	16.4	9.2	0.2	403
NC	73.3	13.2	13.4	0.1	888
NJ	84.6	8.6	6.9	0.0	408
NY	78.7	8.2	13.1	0.0	1,495
OH	78.7	14.7	6.6	0.0	409
OK	72.1	13.5	14.5	0.0	401
PA	78.1	12.6	8.7	0.6	1,385
SC	79.5	14.2	5.1	1.2	332
TX	69.8	18.8	11.2	0.2	1,292
WY	74.3	15.5	10.3	0.0	400
Total sample	77.8%	12.7%	9.3%	0.2%	11,420

Table 13. Overall Health

State	Excellent/Very Good	Fairly Good	Poor	% Don't Know	N
AL	40.1	55.7	4.0	0.2	451
AR	30.6	62.8	6.6	0.0	301
CT	40.4	50.4	4.5	4.7	401
DE	40.4	54.9	3.1	1.6	193
GA	40.6	54.0	5.2	0.2	480
IL	38.5	57.6	3.9	0.0	413
IN	45.3	45.6	7.7	1.5	338
KY	33.3	63.2	3.5	0.0	427
LA	46.9	49.3	2.6	1.2	418
MA	52.6	42.4	3.5	1.5	596
MO	39.2	55.1	4.0	1.7	401
NC	36.2	56.5	7.0	0.2	894
NJ	43.7	52.3	2.2	1.7	405
NY	45.9	50.7	2.3	1.0	1,478
OH	40.9	53.6	3.3	2.1	425
OK	50.1	46.1	3.7	0.0	401
PA	39.8	52.4	5.4	2.4	1,377
SC	35.3	57.8	3.6	3.3	329
TX	n/a	n/a	n/a	n/a	n/a
WY	28.8	48.4	6.3	16.5	399
Total sample	41.1%	52.7%	4.3%	1.9%	10,127

Table 14. Support to Manage Self-injury

State	% No	% Some	% Extensive	% Don't Know	N
AL	85.8	8.4	5.5	0.2	452
AR	82.7	11.3	4.0	2.0	300
CT	66.9	20.9	8.0	4.2	402
DE	75.6	13.5	5.7	5.2	193
GA	85.5	11.7	2.7	0.0	477
IL	76.8	17.6	5.1	0.5	409
IN	86.6	6.5	4.7	2.1	337
KY	67.7	23.3	8.3	0.7	424
LA	84.5	9.8	3.1	2.6	419
MA	83.8	11.6	3.9	0.7	595
MO	67.8	23.0	8.3	1.0	400
NC	72.3	20.0	7.0	0.7	867
NJ	85.3	11.0	2.9	0.7	408
NY	80.0	13.9	4.2	1.9	1,462
OH	81.9	13.6	4.0	0.5	420
OK	72.6	19.0	8.0	0.5	401
PA	78.4	13.5	4.3	3.8	1,363
SC	85.4	6.5	2.2	5.9	323
TX	79.5	14.1	5.3	1.1	1,289
WY	81.3	15.8	3.0	0.0	400
Total sample	78.9%	14.4%	5.0%	1.7%	11,341

Table 15. Support to Manage Disruptive Behavior

State	% No	% Some	% Extensive	% Don't Know	N
AL	66.4	22.7	10.7	0.2	449
AR	62.5	28.9	7.3	1.3	301
CT	49.5	32.6	14.2	3.7	402
DE	56.0	31.6	8.3	4.1	193
GA	74.9	19.2	5.6	0.2	478
IL	60.8	29.9	8.8	0.5	408
IN	72.7	16.6	8.6	2.1	337
KY	52.8	34.6	12.1	0.5	422
LA	70.4	20.8	6.9	1.9	419
MA	70.2	24.0	5.6	0.2	593
MO	48.5	39.0	11.8	0.8	400
NC	50.6	38.2	10.4	0.8	866
NJ	74.6	19.3	5.9	0.2	410
NY	62.8	28.4	7.0	1.8	1,462
OH	64.4	26.1	9.1	0.5	418
OK	61.6	25.9	12.0	0.5	401
PA	66.0	23.2	6.8	4.0	1,362
SC	70.5	15.5	7.1	6.8	322
TX	67.6	25.1	6.3	1.1	1,289
WY	51.0	44.5	4.5	0.0	400
Total sample	63.1%	27.2%	8.0%	1.6%	11,332

Table 16. Support to Manage Destructive Behavior

State	% No	% Some	% Extensive	% Don't Know	N
AL	82.9	12.9	4.0	0.2	449
AR	80.8	13.9	3.6	1.7	302
CT	65.2	19.7	11.2	4.0	402
DE	72.5	15.5	5.7	6.2	193
GA	81.6	14.9	3.6	0.0	478
IL	73.4	20.5	5.6	0.5	410
IN	83.1	9.2	5.9	1.8	337
KY	64.9	25.0	9.4	0.7	424
LA	79.1	12.9	6.2	1.7	417
MA	82.3	14.2	3.4	0.2	593
MO	64.8	24.7	9.0	1.5	401
NC	72.4	20.8	5.8	1.0	865
NJ	85.3	10.8	3.7	0.2	408
NY	76.5	17.1	4.2	2.1	1,459
OH	77.9	17.5	4.3	0.2	417
OK	77.8	17.0	4.5	0.7	401
PA	78.4	13.4	3.5	4.6	1,362
SC	78.7	10.8	4.3	6.2	324
TX	79.9	15.6	3.5	1.0	1,288
WY	93.0	6.0	1.0	0.0	400
Total sample	77.6%	15.9%	4.8%	1.8%	11,330

VII. Results: Core Indicator Outcomes and Comparisons across States

The data from the Consumer Survey were analyzed to assess Core Indicator outcomes for the sample as a whole and separately by state. The following brief summary highlights aggregate results from 2008-2009 NCI data. State to state comparisons can be found in the next section.

Summary of Aggregate Results by Indicator

The following aggregate results are organized by indicator and represent averages across all people interviewed in the 20 NCI states. The survey question numbers are also indicated. The items that are adjusted for comparison reasons are indicated by italics. Questions that allow consumer responses only are highlighted in bold type.

Question:	Core Indicator and Results:
<p>Key to codes:</p> <p>BI = background information question Q = consumer interview question (bold indicates question allows consumer responses only, italics indicates risk-adjustment) * = means that "don't knows" are included in the denominator</p>	
BI-14*	Only 4.3% of people are described as having poor health.
BI-15*	97.9% of people have a primary care doctor.
BI-16*	86.4% of people have had a physical exam in the past year.
BI-17*	73.1% of people have had a routine dental exam in the past year.
BI-18*, BI-19*	51.9% of people had a vision screening in the past year; 44.3% had a hearing test in the past 5 years.
BI-20*, BI-21*	54.5% of people had a flu vaccination in the past year. 19.4% have had a pneumonia vaccination.
BI-26*, BI-27*	54% of women had a Pap test in the past 3 years. 61.5% of women over 40 had a mammogram in the past 2 years
BI-28*	35.9% of men over 50 had a PSA test in the past year.
BI-29*	12.8% of people age 50 and over had a screening for colorectal cancer in the past year.
BI-22-BI-23	5.8% of people were underweight, 28.4% were overweight, and 33.4% were obese.
BI-24*	21% of people engaged in at least moderate physical activity (for 30 minutes, 3 or more times/week).
BI-25*	90% of people do not use tobacco products.

BI-32*	47.8% of people take medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39*, BI-41*	40.4% of people were in a paid job during the most recent two-week period (either in community-based job, facility-based job, or both). On average, they worked 36.4 hours in the two-week period and made \$114.38; their average hourly wage was \$3.61.
BI-39*	17.5% of people were in a community paid job during the most recent two-week period. On average, they worked 31.1 hours in that job in the two-week period and made \$189.20; their average hourly wage was \$6.28. 30.6% were in competitive employment, their average hourly wage was \$7.17; 35.3% were in individually-supported employment, their average hourly wage was \$7.27; 34.1% were in group-supported employment, and their hourly wage was \$5.01.
BI-46*, BI-47*, BI-48*	79.6% of people who had a job in the community were employed for at least 10 out of the last 12 months; the average length of time at the current job was 66.3 months. 28.0% received benefits.
BI-49	The majority of people who had a job in the community worked in building/ground cleaning/maintenance (29.6%), food preparation and service (20.1%), retail jobs (14.8%), and assembly/manufacturing/packaging (10.8%).
BI-43*	21.9% of people had a goal of integrated employment in their individualized service plan.
BI-52*, BI-53*	4.1% of people were using a self-directed supports option. For 43.2% “agency of choice” is the common-law employer of support workers; for 38.6% the persons or representative is the employer.
Q1, Q2, Q3, Q4	27.6% of people report having a job in the community; 92.6% report liking it, and 31.8% report wanting to work somewhere else. 44.0% report they do not have a job but would like one.
Q7, Q8, Q9	70.7% of people report going to a day program/doing day activity; 85.1% report liking it, and 33.3% report wanting to go /do something else.
Q12	29.2% of people report doing volunteer work.
Q13, Q14, Q15	88.9% of people report that they are satisfied with where they live, and 87.7% report liking their neighborhood. 27.3% would like to live somewhere else.
Q6, Q11, Q18	94.6% report that job staff are nice to them, 95.1% that day program/activity staff are nice to them, and 94.0% that home staff are nice to them.
Q21	90.3% of people report that they have enough privacy at home.
Q19, Q20, Q72-Q74	The majority of people report that their basic rights are respected by others. People let them know before entering their home (88.9%) and bedroom (82.2%). 87.8% report that they read their own mail or have others read it with their permission. 84.2% report that they can be alone with visitors at home. 91.4% report they can use phone or internet when they want to.

Q75	29.9% of people report that they participated or had an opportunity to participate in a self-advocacy meeting or event.
Q22-Q24, Q25	82.1% of people report that they feel safe in their home, 84.0% that they feel safe in neighborhood, and 87.7% that they feel safe at work/day activity. 91.1% report that there is someone they can go to for help if afraid.
Q16	66.8% of people report talking to their neighbors.
Q27, Q28	74.1% of people report that they have friends who are not staff or family, and 77.8% have a best friend.
Q29, Q33	79.0% of people report that they can see their friends whenever they want to; 79.9% report they can see their family whenever they want.
Q30	84.1% report that they can go on a date if they want to.
Q31	42.3% of people report feeling sometime or often lonely.
Q34	64.1% of people report being able to help others.
Q35, Q36, Q37	92.9% of people report having met their case manager/service coordinator, 87.8% report that case manager/service coordinator helps them get what they need, and 76.6% report that case manager/service coordinator calls them back right away.
Q39	78.8% of people report they always have a way to get where they want to go.
Q38	52.3% report that they most often get rides from staff in either provider vehicle or staff car, 28.9% from family or friends, 8.6% report self-transporting (car or bike), 6.0% use public transportation, 3.6% use specialized transportation, and 0.5% use a taxi.
Q76	85.0% of people report that they get the services they need.
Q40, Q41, Q42, Q43	70.7% of people who are self-directing report that someone talked with them about their budget/services, 89.7% report that someone helps them decide how to use the budget; 31.5% report that they need more help to decide how to use their budget. 76.9% report that they can make changes to their budget if they need to.
Q44-Q45	74.0% of people who are self-directing report that they receive information about their budget/services, and 73.2% report that that information is easy to understand.
Q46, Q47	92.4% of people who are self-directing report that their support workers come when they are supposed to; 87.7% report that they get the help they need to work out any problems with their support workers.
Q51-Q57	People participated in everyday community activities: went out shopping on average 3.8 times in the past month, went on errands 3.1 times, went out for entertainment 2.4 times, out to eat 3.6 times, to religious services 1.8 times, sports activities 5.7 times in the past month, and on vacation 0.8 times in the past year.
Q58, Q60,	About half the people report having chosen their housing (44%), roommates

Q61, Q64, Q66, Q67, Q69, Q71	(42%), jobs or day program (62%), support staff or providers (59% for job/day staff and 65% for home staff) and case managers (55%).
Q62, Q63, Q70	The majority of people make choices about their everyday lives, including: choosing schedule (82%), what to spend money on (88%), and free time activities (91%).
Q59, Q65, Q68	26.9% of people report having visited more than one home before moving to the current one, 51.2% more than one job, and 31.3% more than one day program/activity.

Presentation of Detailed Results by State

The results from the Consumer Survey’s Core Indicators were compared across states in two different ways: (1) comparisons were made across the 20 participating states’ responses to each of the survey questions; and (2) three scales were constructed from two sets of items: Community Inclusion and Choice/Decision-making (divided into two parts - Life Decisions and Everyday Choices), and scale scores were compared across states.

Outcome Adjustment

As stated above, outcome adjustment is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This method effectively “levels the playing field” across states. It is necessary to perform this analysis because a state that has a broad eligibility definition (e.g., serves people with mental illness) or differs demographically will probably have a sample that looks slightly different from other states’.

Before states were compared on the two types of results, NCI participants’ responses to several Core Indicator variables were adjusted to take into account state differences in seven individual characteristics: age, level of mental retardation, primary means of expression (spoken or not), level of mobility, health, whether support is needed to prevent self-injury, disruptive or destructive behavior, and mental illness/psychiatric diagnosis.

Only those indicators that are likely to be affected by individual characteristics are adjusted; the rest are not. For example, a person who has limited mobility and is older may be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or has contact with his or her service coordinator. Core Indicators that were adjusted include those that were used to construct the Community Inclusion, Life Decisions, and Everyday Choices scales. Results for adjusted indicators described below are labeled as such.

Responses to Core Indicators were adjusted by performing logistic regression on each indicator, where the seven individual characteristics were included in each regression as predictor variables. This procedure results in a predicted value for each person, which is a value that one would expect to observe given the individual’s characteristics. The difference between the state’s average observed rate and the average predicted rate is then used to produce the state’s risk-adjusted rate. As a result of this procedure, state differences in adjusted indicators reflect true state differences rather than differences in the characteristics

of the state populations.

States that did not provide data on all seven adjustment variables did not receive adjusted Core Indicator scores and thus are not included in the analyses of these indicators and associated scales.

Explanation of Results

Core Indicators

Results for each of the current Core Indicators are presented. Each section addresses one Sub-domain and contains the Concern statement for the Sub-domain and the list of indicators in the Sub-domain that are measured by Consumer Survey questions.

Often the responses to the Consumer Survey questions were recoded to convert them into the Core Indicators. These recoding rules are included in Appendix A of this report. In addition, Appendix C includes the unadjusted results for all consumer survey questions that were risk-adjusted. This year, states received individual state reports containing unadjusted results that can be used for internal purposes; therefore, the rest of the raw data are not included in the Appendix of this report.

The following information is provided in a table for each Core Indicator:

1. Whether the indicator was adjusted.
2. The sample size for each state (N).
3. The proportion, or percent, of individuals in each state that performed the indicator (or the average scores in some cases).
4. The average of all participating states' proportions (average of averages) (called "NCI Average" in tables).
5. T-test analyses were conducted to determine if each state's proportion of individuals performing the indicator was (a) significantly higher than the other states' average proportion, (b) within the average range (i.e., no different from the other states' average proportion in a statistical sense), or (c) significantly lower than the other states' average proportion. A conservative cut-off point of $p \leq 0.005$ was used to determine significant differences. The placement of each state into one of these three groups is indicated in each table. T-tests were performed only on non-adjusted indicators. For adjusted indicators, states are listed in the tables in order of decreasing score; no conclusions about significant differences are drawn.

Please note that this report does not provide benchmarks for acceptable or unacceptable levels of performance for each indicator. Rather, it is up to each state to decide what is an acceptable or unacceptable performance level (i.e., scale score or percentage of individuals achieving the indicated outcome). States that fall into the "below average" tier on any scale or indicator are not necessarily underperforming on that scale or indicator. Instead, falling into the "below average" tier indicates that the state's scale score or indicator percentage is significantly lower than the average, where "significantly" means "not due to chance." "Significantly" lower, or higher, does NOT mean that the state is necessarily doing poorly or performing exceptionally well. The tables display states' scores relative to one another and show which states tend to have similar results. The difference between a "below average" state and the average across the other states may be very small. Again, it is up to public managers, policy-makers, and other stakeholders to decide

whether the differences in results suggest that state-level changes or further investigation are necessary.

Furthermore, the average of states' proportions should not be interpreted as necessarily defining "acceptable" levels of performance or satisfaction. Instead, it is a multi-state "norm" that describes present average levels of performance or satisfaction across the participating states. Instances in which there are few significant differences between states mean that the majority of states are performing about the same. Instances in which several states' results are especially high (considerably above the average level) indicate that the levels of performance or satisfaction achieved there might define a level of performance that may serve as a guidepost for other states.

6. For each state, the charts also break out results for individuals in several types of residential settings. The most common types of settings were used in this analysis, and some categories were collapsed for ease of reporting. The settings included are: parent/relative's home, independent home/apartment, community-based residence (which includes group homes and agency-operated apartment-type setting), and specialized institutional facility). This information is presented only for non-adjusted indicators, since adjustment takes place at state-level.

Please note that the number of people in each residential setting is often too small to allow for valid state-to-state comparisons. For the same reason, in many cases statistically valid conclusions cannot be drawn about differences between residence types. Therefore this information should only be used to examine in-state performance, not to compare one state with another. If a state had fewer than 20 people in a residence type with valid responses to a given indicator, the rate for that residence type for that indicator is not reported. Table 17 on the next page presents the number of people surveyed in each residential type by state.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution for several reasons: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI state averages; and the states draw new samples each year rather than following the same group of individuals. Furthermore, both the instrument and the risk-adjustment procedure have been extensively redesigned this year.

Table 17. Residence Type by State

State	Institution	Community- Based Residence	Independent Home/Apt	Parent/ Relative's Home	Total N Surveyed
AL	26	234	19	164	452
AR	1	97	66	108	302
CT	21	199	65	82	402
DE	25	77	6	54	193
GA	0	141	73	214	481
IL	125	172	25	62	414
IN	0	33	89	183	339
KY	3	297	15	48	427
LA	57	71	109	175	421
MA	2	322	70	124	601
MO	54	169	115	8	403
NC	138	226	65	379	913
NJ	3	305	14	24	415
NY	17	710	151	525	1,502
OH	22	84	105	170	438
OK	60	82	234	1	401
PA	77	359	172	555	1,436
SC	20	82	27	147	336
TX	511	3	41	491	1,293
WY	1	236	37	40	400
Total sample	1,163	3,899	1,498	3,554	11,569

Scales

The three scales of Community Inclusion, Life Decisions, and Everyday Choices were constructed by adding (Community Inclusion) or averaging (Life Decisions and Everyday Choices) individuals' responses to three sets of Core Indicators. The indicators that were used to create each scale are listed in the sections describing each scale below. Because responses to the questions making up the Life Decisions and Everyday Choices scales ranged from 0 to 1, scale scores also range from 0 to 1. Higher scale scores represent higher levels of choice. Community Inclusion scale scores range from 0 to 102. Higher scores represent more frequent participation in four typical, integrated activities in the community.

Each scale's reliability was assessed using Cronbach's alpha. This statistic indicates whether individuals' responses to the indicators which comprise the scale of interest tend to be similar. An alpha value of 0.70 or greater generally indicates that these responses are similar, and therefore the indicators are likely to be measuring the same dimension. Thus, the scale is said to have an adequate level of internal consistency and reliability. The results of this reliability test are provided for each scale.

In addition, for each scale, the following information is provided:

-
1. The sample size for each state (N).
 2. The risk-adjusted scale score for each state.
 3. The average of risk-adjusted scale scores for all 20 states (average of averages).

Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People have support to participate in everyday community activities.” There is one indicator listed:

1. The proportion of people who regularly participate in everyday integrated activities in their communities.

Seven items from the consumer survey were used to measure this indicator. These items assess how often consumers:

- Go shopping (in the past month)
- Go out on errands or appointments (in the past month)
- Go out for entertainment (in the past month)
- Go out to eat (in the past month)
- Go to religious services (in the past month)
- Exercise or play sports (in the past month)
- Go on vacation (in the past year)

The seven items were risk-adjusted and are presented in Tables 18-24. Results are ordered from highest to the lowest average (adjusted) number of times individuals in the state participated in the activity.

We also created a Community Inclusion composite scale score by adding four of the items: the number of times person went shopping, on errands, for entertainment, and out to eat. As mentioned above, a scale is usually considered reliable if its internal consistency, or Cronbach’s alpha value, is ≥ 0.70 . However, a cut-off value of 0.60 is sometimes considered sufficient. Cronbach’s alpha for this set of four items is 0.67, indicating a relatively good level of reliability for the Community Inclusion scale. The Community Inclusion scale was also risk-adjusted and the results are presented in Table 25.

Unadjusted data frequencies for these survey questions are displayed in Appendix C starting on page 142.

Note: IN and TX are not included in adjusted results due to missing adjustment variable data. See Appendix C for unadjusted results.

Table 18. Number of times people went shopping in past month (Adjusted Variable)

State	N (observed)	Average
AR	290	5.18
NC	889	4.68
OK	399	4.54
WY	394	4.29
LA	415	4.22
PA	1,323	4.19
MA	559	3.94
CT	390	3.76
DE	192	3.67
NY	1,357	3.67
GA	472	3.53
NJ	399	3.46
OH	371	3.40
MO	389	3.30
KY	422	2.81
IL	394	2.73
AL	357	2.66
SC	326	2.37
NCI Average		3.69

Table 19. Number of times people went out on errands or appointments in past month (Adjusted Variable)

State	N (observed)	Average
DE	192	4.91
OK	399	4.53
PA	1,280	3.79
CT	384	3.50
MA	565	3.44
WY	396	3.32
AR	294	3.24
NY	1,369	3.17
NC	871	3.09
GA	456	2.85
NJ	339	2.70
MO	389	2.57
IL	391	2.19
OH	372	2.16
SC	320	2.15
LA	410	2.12
KY	413	2.05
AL	333	1.68
NCI Average		2.97

Table 20. Number of times people went out for entertainment in past month (Adjusted Variable)

State	N (observed)	Average
OK	400	4.45
WY	394	3.69
AR	294	3.16
NJ	334	3.01
CT	387	2.90
MA	554	2.46
KY	416	2.40
GA	452	2.36
NY	1,365	2.24
NC	876	2.20
PA	1,293	2.14
OH	376	1.93
IL	385	1.86
DE	193	1.82
MO	382	1.82
AL	349	1.55
LA	410	1.54
SC	321	1.33
NCI Average		2.38

Table 21. Number of times people went out to eat in past month (Adjusted Variable)

State	N (observed)	Average
AR	296	5.07
MA	573	4.97
NC	877	4.85
OK	399	4.24
DE	193	4.22
WY	394	4.06
CT	390	4.04
GA	460	3.79
PA	1,274	3.56
NY	1,358	3.41
NJ	340	3.23
OH	375	3.12
LA	411	3.08
KY	415	2.88
AL	351	2.70
IL	389	2.58
MO	389	2.47
SC	321	2.43
NCI Average		3.59

Table 22. Number of times people went to religious services in past month (Adjusted Variable)

State	N (observed)	Average
LA	405	2.68
NC	878	2.54
GA	441	2.40
SC	323	2.40
AR	294	2.39
AL	371	2.29
OH	388	2.04
OK	396	1.93
IL	379	1.93
DE	193	1.80
MO	388	1.65
PA	1,309	1.62
NJ	328	1.43
NY	1,384	1.43
WY	394	1.35
MA	560	1.20
KY	413	1.18
CT	381	1.18
NCI Average		1.86

Table 23. Number of times people went to exercise or play integrated sports in past month (Adjusted Variable)

State	N (observed)	Average
WY	393	11.99
AR	296	10.97
OH	385	8.72
NC	886	7.99
PA	1,321	7.08
MA	570	5.92
MO	388	5.31
IL	390	5.15
CT	386	4.84
GA	461	4.52
LA	408	4.46
NY	1,375	4.43
SC	320	4.40
DE	192	4.33
AL	390	3.88
OK	401	3.48
NJ	331	3.06
KY	417	2.23
NCI Average		5.71

Table 24. Number of times people went on vacation in past year (Adjusted Variable)

State	N (observed)	Average
MA	563	1.03
AR	296	1.01
NC	867	1.00
DE	188	.96
NY	1,382	.91
PA	1,263	.87
WY	393	.80
CT	384	.80
OH	392	.75
NJ	330	.74
MO	384	.73
OK	393	.71
IL	388	.69
SC	316	.69
LA	389	.55
GA	441	.49
KY	406	.46
AL	385	.37
NCI Average		0.75

Table 25. Community Inclusion Scale score (Adjusted Variable)

State	N (observed)	Average
OK	399	17.81
AR	286	16.81
WY	386	15.55
NC	845	15.04
MA	512	14.76
DE	192	14.68
CT	376	14.32
PA	1,140	13.85
GA	432	12.84
NY	1,188	12.63
NJ	322	12.49
MO	357	11.23
LA	398	11.07
OH	328	10.70
KY	404	10.20
IL	370	9.56
AL	308	8.99
SC	306	8.41
NCI Average		12.83

Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators listed are:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, social activities, and what to spend money on.
2. The proportion of people who report having been provided options about where to live, work, and go during the day.

1. The Consumer Survey includes eleven choice items about whether the individual chose or chooses:

- The place where they live (if they are not living with family)
- The people they live with (if not living with family)
- The staff who help at home
- Their work or day activity
- The staff who help at work or day activity
- Their case manager/service coordinator
- Their daily schedule
- How to spend their free time
- What to buy with their spending money

All but one item (choosing case manager) were risk-adjusted and are presented in Tables 26-35 and 38. Results in these tables are ordered from the highest to the lowest adjusted proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Results for the unadjusted item are also ordered from highest to lowest proportion.

We also created two Choice composite scale scores by adding and averaging items: Life Decisions scale and Everyday Choices scale. The Life Decisions scale consists of items about choosing place of residence, work, day activity, staff in each of them and roommates. The Everyday Choices scale consists of items about choosing schedule, money, and free time activities. Cronbach’s alpha is 0.71 for the Life Decisions scale and also 0.71 for the Everyday Choices scale. Both scales were also risk-adjusted and the results are presented in Tables 36-37.

2. The Consumer Survey includes three questions about the person having been provided options about where to live, work and go during the day:

- Person looked at more than one home
- Person looked at more than one job
- Person looked at more than one day program

Tables 39 through 41 present the results for these items. Results are ordered from the highest to the lowest proportion of individuals in each state reporting looking at more than one option by state, where higher proportions are more desirable.

Unadjusted frequencies for these survey questions are displayed in Appendix C starting on page 146.

Table 26. Proportion of people who chose the place where they live (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	390	74%
KY	418	63%
DE	183	63%
AR	296	59%
GA	458	54%
OK	318	51%
SC	315	47%
OH	423	47%
NC	854	46%
IL	369	43%
MA	545	42%
CT	321	41%
PA	1,265	41%
NY	1,355	40%
LA	405	37%
MO	352	36%
NJ	319	20%
AL	429	14%
NCI Average		45%

Table 27. Proportion of people who chose the staff who help them at home (Adjusted Variable)

State	N (observed)	Adjusted Proportion
DE	81	93%
WY	183	91%
AR	234	86%
GA	146	81%
LA	224	80%
OK	394	74%
CT	166	73%
NY	764	68%
KY	249	68%
NC	397	65%
IL	229	64%
MA	316	63%
OH	231	60%
MO	241	57%
PA	474	50%
SC	117	47%
NJ	278	41%
AL	209	33%
NCI Average		66%

Table 28. Proportion of people who chose their place of work (Adjusted Variable)

State	N (observed)	Adjusted Proportion
KY	50	96%
OK	133	91%
DE	43	90%
SC	39	89%
AR	40	86%
WY	82	86%
GA	73	84%
IL	34	83%
MO	48	81%
PA	247	80%
OH	91	80%
MA	174	80%
LA	98	78%
NC	150	77%
CT	125	77%
NY	304	76%
AL	24	75%
NJ	50	55%
NCI Average		81%

Table 29. Proportion of people who chose the staff who help them at work (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	73	93%
GA	67	89%
OK	127	83%
AR	27	81%
DE	40	80%
LA	95	74%
IL	29	69%
KY	44	67%
NY	249	63%
NC	118	62%
SC	29	52%
MA	134	51%
CT	109	51%
OH	76	43%
NJ	24	40%
MO	35	39%
PA	202	36%
AL	18	26%
NCI Average		61%

Table 30. Proportion of people who chose their day activity (Adjusted Variable)

State	N (observed)	Adjusted Proportion
KY	274	83%
DE	104	78%
WY	169	77%
AR	166	77%
OH	293	75%
GA	249	71%
CT	87	66%
OK	196	64%
MO	123	64%
PA	545	60%
NY	887	59%
NC	397	58%
IL	235	56%
LA	255	55%
MA	324	54%
SC	152	51%
AL	349	25%
NJ	267	21%
NCI Average		61%

Table 31. Proportion of people who chose their day activity staff (Adjusted Variable)

State	N (observed)	Adjusted Proportion
DE	107	98%
WY	174	91%
GA	254	83%
AR	170	73%
LA	246	71%
IL	237	69%
NY	767	65%
KY	269	63%
CT	87	62%
OK	194	61%
NC	392	60%
MA	313	57%
SC	154	56%
OH	294	55%
NJ	283	53%
PA	552	39%
AL	343	35%
MO	116	31%
NCI Average		62%

Table 32. Proportion of people who chose their roommates (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	393	79%
OH	418	61%
AR	295	55%
GA	450	54%
DE	187	54%
OK	362	50%
PA	1,204	45%
SC	314	43%
NC	855	42%
MA	535	42%
MO	359	41%
LA	410	40%
KY	416	35%
CT	335	35%
NY	1,335	35%
IL	375	33%
NJ	321	12%
AL	428	10%
NCI Average		43%

Table 33. Proportion of people who choose how to spend their free time (Adjusted Variable)

State	N (observed)	Adjusted Proportion
DE	192	97%
CT	387	96%
WY	398	95%
KY	418	95%
OH	424	94%
GA	462	94%
SC	320	94%
PA	1,387	93%
OK	401	92%
MA	579	91%
AL	440	90%
AR	298	90%
NC	888	89%
NY	1,434	88%
MO	395	87%
IL	390	86%
NJ	327	85%
LA	407	83%
NCI Average		91%

Table 34. Proportion of people who choose what to buy with their spending money (Adjusted Variable)

State	N (observed)	Adjusted Proportion
KY	416	96%
WY	395	96%
CT	392	93%
GA	463	92%
OH	427	91%
AL	441	90%
AR	296	90%
MA	581	89%
IL	389	88%
SC	324	87%
NC	882	87%
PA	1,378	87%
OK	401	87%
NY	1,439	86%
DE	192	84%
NJ	341	83%
MO	394	83%
LA	403	81%
NCI Average		88%

Table 35. Proportion of people who choose their daily schedule (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	396	93%
KY	417	92%
CT	382	89%
GA	464	88%
MA	579	88%
SC	321	85%
DE	192	85%
AR	295	84%
OK	400	84%
PA	1,386	83%
AL	434	83%
NJ	326	81%
NC	885	80%
OH	432	80%
MO	395	79%
NY	1,432	77%
IL	392	73%
LA	406	64%
NCI Average		83%

Table 36. Life Decisions scale (Adjusted Variable)

State	N (observed)	Adjusted Score
WY	398	0.77
DE	192	0.71
OK	399	0.63
AR	298	0.63
GA	469	0.60
KY	420	0.55
OH	434	0.55
NC	888	0.48
LA	419	0.48
NY	1,450	0.47
SC	324	0.47
IL	397	0.47
MA	594	0.47
CT	366	0.45
PA	1,370	0.43
MO	389	0.41
NJ	353	0.26
AL	442	0.19
NCI Average		0.50

Table 37. Everyday Choices scale (Adjusted Variable)

State	N (observed)	Adjusted Score
KY	420	0.94
WY	399	0.92
CT	400	0.92
GA	478	0.91
DE	193	0.89
SC	329	0.88
AL	443	0.88
MA	600	0.88
OH	438	0.88
AR	299	0.88
OK	401	0.87
PA	1,413	0.87
NC	898	0.85
NJ	355	0.85
NY	1,487	0.84
MO	400	0.83
IL	403	0.81
LA	421	0.78
NCI Average		0.87

Table 38. Proportion of people who chose their case manager/service coordinator

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	393	91%	n/a	92%	97%	79%
AR	294	90%	n/a	95%	88%	89%
LA	347	82%	44%	60%	91%	91%
IN	308	78%	n/a	71%	84%	80%
NY	1,296	72%	n/a	64%	86%	79%
SC	313	72%	65%	74%	85%	72%
GA	444	71%	n/a	66%	79%	71%
NC	804	63%	20%	63%	78%	70%
Within Average Range						
OK	395	61%	8%	71%	69%	n/a
TX	1,242	58%	49%	n/a	78%	65%
OH	397	56%	n/a	61%	58%	53%
KY	394	52%	n/a	52%	n/a	51%
AL	436	50%	24%	58%	n/a	43%
IL	377	48%	43%	48%	70%	56%
Significantly Below Average						
MO	369	42%	33%	38%	50%	n/a
CT	363	36%	n/a	38%	44%	32%
PA	1,282	34%	29%	28%	45%	36%
MA	562	33%	n/a	36%	46%	28%
NJ	336	2%	n/a	2%	n/a	n/a
DE	190	2%	4%	0%	n/a	2%
NCI Average		55%	32%	54%	72%	59%

Table 39. Proportion of people who looked at more than one home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	323	54%	n/a	51%	59%	69%
AR	287	46%	n/a	62%	54%	20%
OK	218	43%	n/a	37%	51%	n/a
IL	271	38%	53%	35%	52%	20%
Within Average Range						
MO	250	35%	28%	29%	44%	n/a
TX	852	33%	44%	n/a	62%	19%
PA	997	27%	30%	38%	44%	11%
NC	747	26%	19%	42%	44%	13%
GA	346	25%	n/a	26%	56%	9%
DE	168	25%	8%	30%	n/a	9%
NY	1,118	25%	n/a	28%	41%	14%
MA	433	24%	n/a	25%	31%	18%
CT	246	24%	n/a	24%	38%	11%
IN	310	23%	n/a	23%	58%	7%
OH	384	22%	n/a	36%	43%	6%
Significantly Below Average						
KY	402	19%	n/a	19%	n/a	9%
LA	357	18%	20%	25%	38%	3%
SC	291	15%	n/a	27%	50%	3%
NJ	343	11%	n/a	13%	n/a	n/a
AL	380	11%	n/a	16%	n/a	1%
NCI Average		27%	29%	31%	48%	14%

Table 40. Proportion of people who looked at more than one job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	77	87%	n/a	86%	n/a	n/a
DE	40	80%	n/a	n/a	n/a	81%
Within Average Range						
AR	40	68%	n/a	n/a	n/a	n/a
OK	112	60%	n/a	n/a	64%	n/a
MA	148	55%	n/a	46%	57%	68%
NY	277	52%	n/a	49%	57%	54%
CT	105	51%	n/a	42%	55%	61%
PA	224	51%	n/a	n/a	43%	55%
TX	137	51%	39%	n/a	n/a	55%
NC	132	51%	n/a	51%	n/a	49%
IN	67	49%	n/a	n/a	57%	47%
GA	61	48%	n/a	n/a	n/a	47%
MO	40	45%	n/a	40%	n/a	n/a
IL	26	42%	n/a	n/a	n/a	n/a
OH	88	42%	n/a	n/a	52%	35%
SC	39	41%	n/a	n/a	n/a	n/a
NJ	46	37%	n/a	28%	n/a	n/a
KY	49	35%	n/a	38%	n/a	n/a
AL	22	32%	n/a	n/a	n/a	n/a
Significantly Below Average						
LA	94	24%	n/a	14%	34%	22%
NCI Average		50%	39%	44%	52%	52%

Table 41. Proportion of people who looked at more than one day program

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	158	67%	n/a	68%	n/a	n/a
AR	164	59%	n/a	66%	53%	48%
Within Average Range						
DE	85	47%	n/a	50%	n/a	50%
OK	160	43%	46%	47%	37%	n/a
IL	181	40%	49%	34%	n/a	41%
TX	424	38%	35%	n/a	n/a	35%
CT	59	37%	n/a	24%	n/a	n/a
OH	280	35%	n/a	41%	33%	35%
MA	245	35%	n/a	32%	24%	42%
NY	722	33%	n/a	28%	22%	42%
GA	181	33%	n/a	30%	26%	35%
PA	421	31%	n/a	35%	25%	32%
NC	344	30%	n/a	24%	33%	32%
SC	140	28%	n/a	28%	n/a	28%
IN	146	25%	n/a	n/a	31%	22%
Significantly Below Average						
LA	222	20%	10%	19%	21%	22%
MO	82	20%	n/a	26%	20%	n/a
KY	254	17%	n/a	17%	n/a	n/a
NJ	249	11%	n/a	13%	n/a	n/a
AL	293	7%	n/a	9%	n/a	3%
NCI Average		33%	35%	33%	30%	33%

Consumer Outcomes: Relationships

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are six indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their (a) families and (b) friends whenever they want.
4. The proportion of people who feel lonely.
5. The proportion of people who can go on a date if they want to.
6. The proportion of people who report that they get to help others.

Tables 42 through 48 present the results for these six Core Indicators. Results for the indicator measuring loneliness are ordered from the lowest to the highest proportion of individuals in each state reporting feeling lonely, where lower proportions are more desirable. Results for the other five indicators are ordered from the highest to the lowest proportion of individuals in each state reporting the indicated types of relationships or abilities by state, where higher proportions are more desirable.

Table 42. Proportion of people who report having friends and caring relationships with people other than support staff and family members

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
DE	126	98%	n/a	96%	n/a	100%
LA	331	87%	79%	91%	90%	85%
OH	396	86%	n/a	84%	85%	87%
AR	244	85%	n/a	87%	84%	82%
MO	224	80%	57%	81%	87%	n/a
NC	547	78%	n/a	79%	88%	78%
Within Average Range						
IL	267	77%	69%	71%	92%	94%
TX	693	76%	72%	n/a	78%	79%
MA	483	76%	n/a	76%	79%	77%
NY	1,087	76%	n/a	77%	84%	73%
PA	993	76%	n/a	67%	81%	78%
OK	158	75%	n/a	78%	82%	n/a
CT	214	74%	n/a	72%	82%	78%
GA	303	73%	n/a	65%	82%	71%
IN	278	71%	n/a	77%	81%	66%
AL	351	68%	n/a	50%	n/a	88%
Significantly Below Average						
SC	240	62%	n/a	68%	79%	56%
WY	211	59%	n/a	58%	67%	59%
NJ	254	53%	n/a	55%	n/a	n/a
KY	291	35%	n/a	29%	n/a	57%
NCI Average		73%	69%	72%	83%	77%

Table 43. Proportion of people who report having a close friend

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	211	92%	n/a	92%	95%	86%
AR	242	85%	n/a	97%	78%	75%
PA	952	83%	90%	84%	82%	82%
Within Average Range						
TX	672	80%	83%	n/a	81%	80%
OK	141	79%	n/a	88%	75%	n/a
MO	210	79%	71%	82%	79%	n/a
NC	525	79%	n/a	83%	76%	77%
DE	126	79%	n/a	77%	n/a	72%
LA	326	78%	79%	73%	84%	77%
MA	454	77%	n/a	73%	77%	82%
NY	1,065	77%	n/a	77%	78%	76%
IL	257	77%	64%	76%	88%	87%
GA	289	77%	n/a	72%	81%	76%
AL	351	76%	n/a	76%	n/a	82%
OH	389	75%	n/a	85%	73%	73%
KY	287	75%	n/a	72%	n/a	85%
CT	200	74%	n/a	78%	85%	64%
SC	229	72%	n/a	75%	75%	71%
IN	272	70%	n/a	81%	69%	71%
Significantly Below Average						
NJ	240	61%	100%	63%	n/a	n/a
NCI Average		77%	81%	79%	80%	77%

Table 44. Proportion of people who are able to see their families when they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OH	365	89%	n/a	85%	81%	97%
PA	867	86%	n/a	85%	87%	91%
LA	306	85%	65%	82%	88%	90%
TX	648	85%	74%	n/a	79%	95%
MA	440	85%	n/a	86%	71%	90%
IN	256	85%	n/a	83%	80%	90%
AR	226	85%	n/a	83%	78%	92%
GA	293	84%	n/a	73%	82%	88%
NY	996	83%	n/a	77%	79%	88%
Within Average Range						
WY	192	81%	n/a	84%	n/a	100%
CT	197	81%	n/a	78%	83%	91%
SC	224	79%	n/a	63%	81%	96%
NC	520	79%	n/a	77%	72%	88%
IL	244	76%	70%	77%	71%	85%
KY	239	70%	n/a	67%	n/a	100%
AL	325	69%	n/a	60%	n/a	86%
OK	140	66%	n/a	56%	75%	n/a
Significantly Below Average						
MO	196	65%	33%	66%	75%	n/a
NJ	207	59%	n/a	57%	n/a	n/a
DE	97	31%	n/a	17%	n/a	51%
NCI Average		76%	61%	71%	79%	89%

Table 45. Proportion of people who are able to see their friends whenever they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	207	93%	n/a	93%	95%	95%
CT	182	88%	n/a	95%	86%	85%
PA	890	86%	n/a	89%	87%	84%
LA	309	86%	92%	77%	92%	84%
AR	233	86%	n/a	88%	90%	82%
TX	633	84%	87%	n/a	83%	83%
Within Average Range						
GA	277	82%	n/a	78%	90%	80%
IN	233	81%	n/a	86%	86%	79%
OH	371	80%	n/a	80%	81%	79%
NY	953	79%	n/a	84%	79%	74%
IL	241	78%	83%	78%	71%	76%
NC	486	78%	n/a	75%	84%	77%
OK	148	76%	n/a	74%	79%	n/a
SC	190	76%	n/a	82%	95%	70%
MO	200	76%	n/a	76%	87%	n/a
MA	419	75%	n/a	79%	67%	72%
NJ	186	75%	n/a	75%	n/a	n/a
AL	326	71%	n/a	72%	n/a	72%
Significantly Below Average						
KY	284	61%	n/a	59%	n/a	79%
DE	123	23%	n/a	24%	n/a	24%
NCI Average		77%	87%	77%	85%	76%

Table 46. Proportion of people who feel lonely

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
CT	213	30%	n/a	31%	36%	24%
GA	301	31%	n/a	38%	31%	27%
AR	241	34%	n/a	37%	37%	30%
IL	254	35%	28%	39%	38%	23%
NY	1,054	37%	n/a	40%	42%	32%
Within Average Range						
MO	216	37%	33%	43%	36%	n/a
NC	519	40%	n/a	47%	35%	38%
MA	450	40%	n/a	44%	41%	37%
PA	957	41%	n/a	38%	39%	40%
TX	678	43%	53%	n/a	31%	36%
LA	312	45%	59%	46%	54%	36%
OH	388	46%	n/a	47%	56%	39%
WY	210	46%	n/a	46%	48%	41%
OK	153	46%	n/a	55%	40%	n/a
SC	226	47%	n/a	57%	57%	42%
IN	268	47%	n/a	63%	46%	44%
AL	330	48%	n/a	45%	n/a	50%
NJ	253	50%	n/a	53%	n/a	n/a
DE	126	52%	n/a	56%	n/a	49%
Significantly Below Average						
KY	284	73%	n/a	74%	n/a	69%
NCI Average		43%	43%	47%	42%	39%

Table 47. Proportion of people who can go on a date if they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NJ	142	93%	n/a	94%	n/a	n/a
GA	260	93%	n/a	89%	98%	91%
Within Average Range						
WY	189	89%	n/a	87%	100%	95%
SC	169	88%	n/a	80%	n/a	86%
KY	210	88%	n/a	88%	n/a	90%
CT	153	86%	n/a	94%	96%	76%
MA	374	86%	n/a	84%	93%	85%
NC	411	86%	n/a	89%	95%	83%
OH	364	86%	n/a	83%	93%	82%
PA	660	86%	n/a	85%	96%	84%
IN	213	85%	n/a	100%	93%	79%
OK	137	84%	n/a	81%	90%	n/a
IL	196	83%	70%	88%	86%	90%
TX	567	83%	84%	n/a	91%	80%
DE	76	82%	n/a	76%	n/a	92%
NY	807	82%	n/a	84%	92%	74%
MO	179	80%	n/a	75%	88%	n/a
AR	196	79%	n/a	89%	86%	58%
Significantly Below Average						
LA	267	77%	68%	79%	83%	74%
AL	219	70%	n/a	71%	n/a	65%
NCI Average		84%	74%	85%	92%	81%

Table 48. Proportion of people who report that they get to help others

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	210	87%	n/a	85%	81%	86%
TX	690	78%	82%	n/a	64%	78%
PA	954	76%	n/a	73%	76%	79%
NJ	235	71%	n/a	69%	n/a	n/a
MA	456	68%	n/a	68%	59%	72%
NY	1,046	68%	n/a	69%	66%	71%
NC	518	68%	n/a	70%	58%	69%
Within Average Range						
DE	121	72%	n/a	64%	n/a	81%
OK	149	70%	n/a	72%	67%	n/a
GA	294	68%	n/a	68%	63%	69%
CT	203	67%	n/a	69%	56%	75%
IN	257	65%	n/a	64%	55%	72%
IL	256	61%	57%	56%	68%	70%
MO	218	59%	58%	64%	48%	n/a
OH	389	59%	n/a	61%	56%	62%
Significantly Below Average						
AR	242	50%	n/a	43%	60%	49%
LA	326	48%	32%	49%	42%	57%
SC	231	39%	n/a	38%	54%	37%
KY	285	33%	n/a	30%	n/a	26%
AL	337	31%	n/a	29%	n/a	33%
NCI Average		62%	57%	60%	61%	64%

Consumer Outcomes: Satisfaction

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports they receive.” The indicators measured by the Consumer Survey are:

1. The proportion of people satisfied with where they live.
2. The proportion of people who would like to live somewhere else.
3. The proportion of people who are satisfied with their job.
4. The proportion of people who have a community job who would like to work somewhere else.
5. The proportion of people who are satisfied with their day program or other daily activity.
6. The proportion of people who go to a day program or have other daily activity who would like to go somewhere else or do something else during the day.

Tables 49 through 55 present the results for these six Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state reporting satisfaction by state, where higher proportions are more desirable, and from lowest to highest where lower proportions are more desirable.

Table 49. Proportion of people who like their home or where they live

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AR	244	95%	n/a	92%	97%	97%
LA	335	93%	83%	83%	96%	97%
Within Average Range						
WY	212	93%	n/a	92%	95%	100%
GA	308	92%	n/a	91%	91%	92%
OH	398	91%	n/a	85%	90%	96%
KY	293	90%	n/a	89%	n/a	100%
NY	1,109	90%	n/a	87%	88%	94%
PA	1,013	89%	80%	90%	86%	92%
CT	225	89%	n/a	89%	79%	98%
SC	240	89%	n/a	87%	88%	94%
NC	551	89%	n/a	83%	89%	94%
TX	710	88%	80%	n/a	86%	96%
DE	132	88%	n/a	81%	n/a	93%
IL	268	88%	84%	89%	80%	91%
MA	492	87%	n/a	84%	80%	92%
NJ	260	86%	n/a	84%	n/a	n/a
AL	354	86%	n/a	79%	n/a	97%
IN	283	86%	n/a	78%	78%	92%
MO	230	84%	75%	83%	87%	n/a
OK	169	80%	n/a	76%	83%	n/a
NCI Average		89%	80%	85%	87%	95%

Table 50. Proportion of people who like their neighborhood

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Within Average Range						
WY	209	92%	n/a	93%	95%	95%
GA	304	92%	n/a	92%	91%	91%
SC	236	90%	n/a	89%	92%	94%
AR	241	90%	n/a	89%	90%	90%
LA	331	90%	82%	93%	85%	94%
OH	393	89%	n/a	89%	86%	92%
MO	220	89%	72%	92%	90%	n/a
NC	534	88%	n/a	87%	78%	92%
PA	987	88%	n/a	89%	78%	92%
MA	481	88%	n/a	87%	85%	91%
KY	293	88%	n/a	88%	n/a	93%
IL	260	87%	91%	89%	68%	89%
DE	125	87%	n/a	82%	n/a	88%
NJ	249	87%	n/a	85%	n/a	n/a
TX	677	87%	82%	n/a	86%	89%
NY	1,071	87%	n/a	88%	79%	89%
CT	215	87%	n/a	83%	80%	95%
AL	348	86%	n/a	83%	n/a	93%
OK	165	82%	n/a	81%	83%	n/a
IN	277	82%	n/a	81%	71%	91%
NCI Average		88%	82%	87%	84%	92%

Table 51. Proportion of people who would like to live somewhere else

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	290	12%	n/a	13%	n/a	7%
NJ	249	14%	n/a	17%	n/a	n/a
DE	125	15%	n/a	16%	n/a	12%
AR	240	16%	n/a	20%	19%	10%
GA	303	19%	n/a	19%	27%	17%
Within Average Range						
WY	211	23%	n/a	25%	24%	18%
CT	217	25%	n/a	28%	33%	11%
PA	972	26%	n/a	31%	30%	18%
TX	675	26%	42%	n/a	19%	16%
SC	234	27%	n/a	28%	21%	25%
MO	223	29%	78%	27%	20%	n/a
NC	534	30%	n/a	33%	27%	28%
NY	1,080	30%	n/a	31%	28%	27%
OH	391	31%	n/a	48%	21%	27%
AL	353	32%	n/a	36%	n/a	25%
LA	328	32%	50%	50%	30%	24%
IL	260	33%	33%	32%	42%	29%
IN	270	34%	n/a	41%	36%	31%
Significantly Below Average						
MA	470	33%	n/a	38%	34%	28%
OK	162	42%	n/a	44%	41%	n/a
NCI Average		27%	51%	30%	28%	21%

Table 52. Proportion of people who are satisfied with their job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AR	42	100%	n/a	n/a	n/a	n/a
Within Average Range						
AL	24	100%	n/a	n/a	n/a	n/a
WY	91	97%	n/a	94%	n/a	n/a
LA	101	96%	n/a	90%	94%	100%
KY	46	96%	n/a	93%	n/a	n/a
DE	43	95%	n/a	n/a	n/a	95%
MA	168	94%	n/a	90%	100%	94%
CT	139	94%	n/a	94%	90%	100%
GA	80	94%	n/a	n/a	96%	90%
IL	31	94%	n/a	n/a	n/a	n/a
OH	92	93%	n/a	n/a	86%	97%
TX	148	93%	96%	n/a	n/a	94%
PA	243	93%	n/a	98%	92%	91%
NC	143	92%	n/a	85%	n/a	98%
NY	281	91%	n/a	91%	92%	93%
OK	97	90%	n/a	86%	91%	n/a
IN	73	88%	n/a	n/a	83%	90%
NJ	45	84%	n/a	83%	n/a	n/a
SC	40	83%	n/a	n/a	n/a	n/a
MO	51	82%	n/a	80%	n/a	n/a
NCI Average		92%	96%	89%	92%	95%

Table 53. Proportion of people who would like to work somewhere else

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NJ	45	4%	n/a	3%	n/a	n/a
Within Average Range						
PA	246	25%	n/a	37%	30%	21%
AR	42	26%	n/a	n/a	n/a	n/a
OH	92	27%	n/a	n/a	24%	25%
IL	33	27%	n/a	n/a	n/a	n/a
CT	138	28%	n/a	28%	29%	24%
DE	41	29%	n/a	n/a	n/a	24%
GA	80	30%	n/a	n/a	24%	29%
KY	46	30%	n/a	30%	n/a	n/a
MO	49	31%	n/a	30%	n/a	n/a
TX	147	31%	35%	n/a	n/a	30%
OK	84	32%	n/a	42%	27%	n/a
IN	65	32%	n/a	n/a	38%	28%
WY	89	34%	n/a	29%	n/a	n/a
SC	37	35%	n/a	n/a	n/a	n/a
NC	141	37%	n/a	52%	n/a	28%
NY	271	37%	n/a	39%	27%	40%
MA	167	37%	n/a	46%	18%	44%
LA	99	41%	n/a	n/a	30%	42%
AL	24	50%	n/a	n/a	n/a	n/a
NCI Average		31%	35%	34%	27%	30%

Table 54. Proportion of people who are satisfied with their day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
CT	95	94%	n/a	89%	n/a	94%
LA	251	93%	83%	92%	87%	98%
AR	166	93%	n/a	93%	84%	96%
OH	302	92%	n/a	94%	96%	88%
NC	360	91%	n/a	88%	94%	94%
PA	529	91%	n/a	87%	88%	94%
TX	517	89%	89%	n/a	n/a	90%
Within Average Range						
MO	107	91%	n/a	97%	88%	n/a
KY	261	90%	n/a	90%	n/a	n/a
IL	212	89%	89%	88%	n/a	91%
NY	777	88%	n/a	85%	80%	93%
OK	79	87%	n/a	86%	85%	n/a
SC	157	87%	n/a	92%	n/a	89%
AL	336	87%	n/a	85%	n/a	93%
DE	103	85%	n/a	79%	n/a	86%
WY	177	85%	n/a	84%	n/a	n/a
GA	241	85%	n/a	79%	77%	89%
MA	336	84%	n/a	84%	85%	85%
IN	171	82%	n/a	n/a	69%	94%
Significantly Below Average						
NJ	232	8%	n/a	8%	n/a	n/a
NCI Average		84%	87%	83%	85%	92%

Table 55. Proportion of people who would like to go to a different day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NJ	224	10%	n/a	10%	n/a	n/a
AR	162	16%	n/a	16%	26%	13%
DE	100	20%	n/a	22%	n/a	24%
KY	263	21%	n/a	20%	n/a	n/a
Within Average Range						
PA	493	28%	n/a	33%	18%	27%
GA	235	29%	n/a	28%	38%	26%
LA	244	29%	50%	33%	23%	26%
WY	174	30%	n/a	28%	n/a	n/a
CT	93	33%	n/a	40%	n/a	30%
IL	208	36%	29%	40%	n/a	29%
NY	725	36%	n/a	41%	39%	31%
TX	481	37%	42%	n/a	n/a	32%
MO	94	38%	n/a	50%	28%	n/a
AL	330	39%	n/a	41%	n/a	37%
NC	337	39%	n/a	44%	36%	35%
SC	146	39%	n/a	36%	n/a	39%
Significantly Below Average						
OH	295	41%	n/a	41%	43%	43%
MA	322	43%	n/a	46%	58%	33%
IN	159	46%	n/a	n/a	59%	36%
OK	73	55%	n/a	59%	50%	n/a
NCI Average		33%	40%	35%	38%	31%

System Performance: Service Coordination

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures three indicators related to service coordination:

1. The proportion of people reporting that service coordinators help them get what they need.
2. The proportion of people who have met their service coordinators.
3. The proportion of people who report that their service coordinator calls them back right away.

Tables 56 through 58 present the results for these three Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

Table 56. Proportion of people reporting that service coordinators help them get what they need

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent’s Home
Significantly Above Average						
WY	207	95%	n/a	94%	100%	95%
OH	350	94%	n/a	95%	91%	96%
IL	250	94%	96%	92%	91%	98%
AR	235	92%	n/a	94%	86%	94%
NY	992	89%	n/a	86%	93%	91%
PA	820	89%	n/a	91%	87%	89%
Within Average Range						
KY	293	90%	n/a	90%	n/a	89%
MO	191	90%	81%	93%	88%	n/a
NC	469	88%	n/a	87%	93%	89%
TX	633	88%	92%	n/a	80%	88%
SC	217	88%	n/a	91%	95%	85%
GA	239	87%	n/a	86%	88%	85%
AL	322	85%	n/a	81%	n/a	91%
CT	176	85%	n/a	91%	88%	83%
OK	142	85%	n/a	91%	85%	n/a
LA	248	84%	n/a	78%	88%	84%
MA	401	84%	n/a	81%	80%	88%
IN	212	83%	n/a	n/a	85%	86%
Significantly Below Average						
NJ	165	76%	n/a	75%	n/a	n/a
DE	70	39%	n/a	38%	n/a	24%
NCI Average		85%	90%	85%	89%	86%

Table 57. Proportion of people who have met their service coordinator

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	293	100%	n/a	100%	n/a	100%
AR	242	99%	n/a	100%	97%	100%
NY	1,038	98%	n/a	97%	100%	99%
OK	158	98%	n/a	98%	99%	n/a
WY	210	98%	n/a	97%	100%	95%
IL	261	97%	96%	98%	96%	95%
OH	380	96%	n/a	96%	96%	95%
NC	524	95%	n/a	95%	100%	93%
Within Average Range						
TX	683	93%	91%	n/a	94%	93%
LA	278	92%	n/a	90%	94%	91%
MO	219	91%	85%	96%	89%	n/a
GA	299	91%	n/a	98%	94%	88%
PA	960	91%	n/a	93%	93%	93%
MA	468	90%	n/a	90%	92%	89%
IN	279	90%	n/a	85%	93%	89%
AL	344	90%	n/a	88%	n/a	90%
SC	232	89%	n/a	92%	88%	87%
CT	212	88%	n/a	81%	93%	92%
Significantly Below Average						
NJ	241	80%	n/a	81%	n/a	n/a
DE	120	76%	n/a	77%	n/a	67%
NCI Average		92%	91%	92%	95%	92%

Table 58. Proportion of people who report their service coordinator calls them back right away

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AL	173	87%	n/a	82%	n/a	94%
AR	216	86%	n/a	82%	91%	94%
LA	171	85%	n/a	n/a	91%	82%
KY	289	84%	n/a	83%	n/a	82%
IL	203	83%	98%	76%	73%	90%
NC	320	81%	n/a	78%	83%	82%
PA	607	81%	n/a	82%	80%	80%
Within Average Range						
OH	233	79%	n/a	78%	78%	80%
GA	189	77%	n/a	78%	78%	76%
NJ	34	76%	n/a	77%	n/a	n/a
CT	115	75%	n/a	77%	77%	76%
SC	144	74%	n/a	78%	n/a	78%
NY	817	74%	n/a	69%	71%	79%
TX	500	74%	65%	n/a	67%	80%
IN	166	72%	n/a	n/a	71%	80%
WY	199	71%	n/a	66%	70%	76%
MO	122	69%	n/a	61%	73%	n/a
Significantly Below Average						
MA	306	65%	n/a	68%	64%	62%
OK	68	53%	n/a	n/a	57%	n/a
DE	21	24%	n/a	n/a	n/a	n/a
NCI Average		73%	82%	76%	75%	81%

System Performance: Access

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are three Access indicators measured by the Consumer Survey:

1. The proportion of people who report having adequate transportation when they want to go somewhere.
2. The rate at which people report that they get the services they need.
3. The proportion of people who use different types of transportation.

Tables 59 through 61 present the results for these three Core Indicators. Results for the first two indicators are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Table 61 presents simple proportions for the top 5 modes of transportation.

Table 59. Proportion of people who report having adequate transportation when they want to go somewhere

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	202	99%	n/a	100%	100%	95%
AR	242	95%	n/a	91%	97%	97%
OK	155	93%	n/a	91%	96%	n/a
CT	211	90%	n/a	99%	89%	86%
PA	995	89%	n/a	96%	85%	91%
OH	395	87%	n/a	86%	84%	91%
LA	328	87%	72%	84%	95%	87%
NY	1,077	86%	n/a	84%	79%	88%
Within Average Range						
IL	263	87%	94%	84%	79%	87%
IN	280	85%	n/a	74%	88%	89%
NC	524	82%	n/a	87%	73%	84%
MA	474	82%	n/a	82%	79%	83%
MO	221	81%	60%	83%	91%	n/a
SC	231	79%	n/a	81%	70%	79%
GA	304	79%	n/a	75%	81%	78%
TX	684	77%	67%	n/a	81%	84%
NJ	251	74%	n/a	76%	n/a	n/a
Significantly Below Average						
KY	291	68%	n/a	66%	n/a	89%
AL	345	58%	n/a	54%	n/a	67%
DE	122	42%	n/a	33%	n/a	45%
NCI Average		81%	73%	80%	85%	84%

Table 60. Proportion of people who report getting the services they need

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
LA	413	97%	98%	97%	95%	97%
AR	294	96%	n/a	98%	95%	92%
KY	417	95%	n/a	95%	n/a	96%
WY	398	95%	n/a	93%	95%	98%
IL	388	95%	98%	95%	92%	88%
OK	400	94%	100%	95%	92%	n/a
MO	380	93%	94%	92%	94%	n/a
CT	390	92%	100%	97%	92%	77%
TX	1,264	91%	96%	n/a	90%	86%
OH	413	90%	n/a	95%	88%	88%
Within Average Range						
AL	440	85%	83%	83%	n/a	90%
NY	1,419	85%	n/a	96%	81%	72%
NJ	330	85%	n/a	87%	n/a	n/a
Significantly Below Average						
PA	1,345	81%	94%	91%	82%	69%
GA	454	80%	n/a	77%	89%	77%
SC	312	78%	n/a	93%	78%	64%
MA	573	76%	n/a	86%	79%	65%
IN	322	74%	n/a	86%	81%	72%
NC	870	66%	95%	67%	64%	55%
DE	193	65%	96%	62%	n/a	50%
NCI Average		86%	95%	87%	87%	79%

Table 61. Proportion of people who use different types of transportation

State	N	Ride From Staff In Provider Vehicle	Ride From Family/Friends	Ride From Staff In Staff's Car	Transports Self	Public Transportation
AL	352	57.7%	35.8%	3.4%	1.7%	0.0%
AR	243	31.3%	19.3%	42.0%	4.9%	2.1%
CT	216	44.0%	20.8%	15.7%	8.8%	6.5%
DE	126	34.9%	34.1%	9.5%	16.7%	0.0%
GA	304	30.3%	35.9%	22.0%	9.2%	1.0%
IL	261	62.1%	13.8%	2.3%	4.6%	10.7%
IN	233	8.6%	54.1%	23.6%	9.0%	3.9%
KY	247	75.3%	6.1%	7.3%	0.8%	2.8%
LA	331	40.2%	27.2%	25.7%	3.0%	2.1%
MA	475	28.8%	23.6%	23.4%	8.0%	6.9%
MO	229	32.3%	3.1%	52.8%	6.6%	2.2%
NC	542	18.6%	42.6%	20.5%	11.6%	3.1%
NJ	256	74.2%	6.3%	9.0%	2.0%	7.0%
NY	1,090	31.0%	22.6%	8.6%	15.0%	17.1%
OH	392	31.4%	30.1%	16.3%	7.1%	8.7%
OK	153	53.6%	2.6%	39.9%	2.6%	0.7%
PA	991	20.6%	42.8%	13.8%	13.3%	5.4%
SC	232	47.8%	34.1%	4.7%	4.7%	3.0%
TX	686	35.6%	42.7%	8.2%	6.9%	2.9%
WY	211	68.2%	9.0%	12.3%	8.5%	1.9%
NCI Average		41.3%	25.3%	18.1%	7.3%	4.4%

Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There is one Safety indicator measured with the Consumer Survey:

1. The proportion of people who report that they never feel scared or afraid in their home, neighborhood, workplace, and day program/daily activity.
2. The proportion of people who report having someone to go to for help when they feel afraid.

Tables 62-65 present the results for the four survey items measuring this indicator. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

Table 62. Proportion of people who report that they never feel scared in their home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	290	91%	n/a	89%	n/a	100%
Within Average Range						
WY	209	88%	n/a	88%	85%	95%
GA	303	87%	n/a	92%	85%	85%
IL	257	85%	78%	84%	84%	93%
AL	344	85%	n/a	85%	n/a	86%
PA	982	85%	n/a	85%	83%	86%
AR	241	85%	n/a	87%	76%	90%
CT	221	85%	n/a	85%	82%	88%
NY	1,092	83%	n/a	83%	83%	85%
LA	325	83%	69%	81%	84%	88%
MO	223	83%	69%	86%	84%	n/a
SC	236	82%	n/a	73%	74%	88%
TX	695	80%	72%	n/a	78%	86%
NC	531	79%	n/a	71%	83%	81%
OK	162	78%	n/a	69%	86%	n/a
DE	126	78%	n/a	80%	n/a	77%
IN	278	76%	n/a	52%	78%	81%
NJ	252	75%	n/a	73%	n/a	n/a
Significantly Below Average						
MA	474	76%	n/a	75%	79%	78%
OH	392	76%	n/a	69%	76%	76%
NCI Average		82%	72%	79%	81%	86%

Table 63. Proportion of people who report that they never feel scared in their neighborhood

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	290	94%	n/a	93%	n/a	100%
WY	208	91%	n/a	88%	90%	91%
Within Average Range						
CT	216	88%	n/a	87%	84%	93%
IL	252	88%	83%	90%	76%	93%
LA	329	87%	86%	91%	83%	89%
PA	974	86%	n/a	85%	86%	87%
GA	301	86%	n/a	86%	84%	88%
AR	240	86%	n/a	81%	89%	88%
NY	1,071	85%	n/a	87%	84%	83%
AL	346	85%	n/a	84%	n/a	85%
MO	225	84%	80%	89%	84%	n/a
SC	229	83%	n/a	80%	57%	88%
NC	519	82%	n/a	79%	81%	85%
NJ	251	82%	n/a	81%	n/a	n/a
IN	276	82%	n/a	81%	78%	85%
OH	389	80%	n/a	71%	81%	84%
OK	161	80%	n/a	82%	79%	n/a
DE	126	79%	n/a	80%	n/a	82%
Significantly Below Average						
MA	474	79%	n/a	81%	74%	82%
TX	683	78%	69%	n/a	81%	84%
NCI Average		84%	80%	84%	81%	87%

Table 64. Proportion of people who report that they never feel scared at work or day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	189	95%	n/a	96%	n/a	n/a
AR	194	94%	n/a	93%	93%	94%
GA	280	93%	n/a	92%	98%	93%
Within Average Range						
KY	271	92%	n/a	91%	n/a	n/a
LA	271	90%	n/a	89%	90%	92%
CT	193	90%	n/a	90%	83%	94%
IL	225	90%	91%	89%	85%	92%
NY	928	89%	n/a	89%	96%	88%
PA	686	89%	n/a	84%	94%	91%
AL	329	89%	n/a	88%	n/a	89%
NJ	237	87%	n/a	87%	n/a	n/a
NC	424	87%	n/a	84%	87%	87%
OH	338	86%	n/a	86%	89%	85%
MO	134	85%	85%	88%	76%	n/a
TX	559	84%	79%	n/a	n/a	88%
SC	172	84%	n/a	78%	n/a	81%
DE	122	83%	n/a	83%	n/a	77%
OK	148	82%	n/a	83%	83%	n/a
IN	208	80%	n/a	n/a	89%	79%
Significantly Below Average						
MA	413	82%	n/a	83%	86%	80%
NCI Average		88%	85%	87%	88%	87%

Table 65. Proportion of people who report that they have someone to go to for help when they feel afraid

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OH	125	96%	n/a	93%	100%	96%
Within Average Range						
SC	64	97%	n/a	100%	n/a	91%
AL	85	95%	n/a	91%	n/a	100%
AR	60	95%	n/a	100%	n/a	n/a
DE	50	94%	n/a	n/a	n/a	n/a
MO	56	93%	n/a	n/a	96%	n/a
NC	178	93%	n/a	94%	91%	95%
PA	309	93%	n/a	90%	97%	93%
WY	40	93%	n/a	91%	n/a	n/a
TX	230	92%	92%	n/a	n/a	93%
NY	309	92%	n/a	93%	93%	89%
GA	60	92%	n/a	n/a	n/a	84%
IL	53	91%	n/a	83%	n/a	n/a
CT	49	90%	n/a	n/a	n/a	n/a
OK	56	89%	n/a	96%	88%	n/a
MA	172	88%	n/a	87%	80%	91%
NJ	67	87%	n/a	89%	n/a	n/a
IN	108	85%	n/a	n/a	77%	94%
LA	75	80%	n/a	n/a	76%	85%
KY	36	78%	n/a	77%	n/a	n/a
NCI Average		91%	92%	91%	87%	92%

Health, Welfare & Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” There are three Health indicators collected with the Background Information section of the Consumer Survey:

1. The proportion of people who have had a complete annual physical exam in the past year.
2. The proportion of women 18 and over who have had a Pap test in the past 3 years.
3. The proportion of people who have had a routine dental exam in the past year.
4. The proportion of people described as having poor health.
5. The proportion of people reported as having a primary care doctor.
6. The proportion of people who have had a vision screening with the past year.
7. The proportion of people who have had a hearing test within the past 5 years.
8. The proportion of people who have had a flu vaccination within the past year.
9. The proportion of people who have ever had a vaccination for pneumonia.
10. The proportion of women over 40 who have had a mammogram within the past 2 years.
11. The proportion of men over 50 who have had a PSA test within the past year.
12. The proportion of people age 50 and older who have had a screening for colorectal cancer within the past year.

Tables 66 through 77 present the results for these twelve Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. For the indicator describing people being in poor health, results are ordered from lowest to highest proportion (lower proportions are more desirable).

Table 66. The proportion of people who have had a complete annual physical exam in the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OK	401	96%	100%	98%	95%	n/a
NJ	400	96%	n/a	98%	n/a	87%
AR	302	95%	n/a	99%	92%	94%
KY	425	95%	n/a	98%	n/a	83%
LA	418	93%	95%	94%	91%	93%
MO	401	92%	96%	93%	89%	n/a
NY	1,486	91%	n/a	99%	86%	83%
IL	408	91%	94%	96%	72%	74%
Within Average Range						
AL	450	89%	92%	93%	n/a	85%
GA	479	86%	n/a	88%	86%	85%
NC	890	86%	96%	92%	86%	80%
IN	337	85%	n/a	91%	89%	81%
MA	595	85%	n/a	89%	75%	78%
DE	193	84%	100%	97%	n/a	57%
TX	1,292	84%	93%	n/a	78%	73%
PA	1,382	84%	89%	98%	67%	77%
CT	401	84%	100%	95%	78%	54%
Significantly Below Average						
OH	424	73%	82%	82%	79%	60%
SC	331	68%	n/a	89%	48%	55%
WY	399	67%	n/a	80%	89%	55%
NCI Average		86%	94%	93%	81%	75%

Table 67. The proportion of women 18 and over who have had a Pap test in the past 3 years ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	169	73%	90%	73%	n/a	40%
MO	159	70%	88%	70%	64%	n/a
NY	625	64%	n/a	85%	63%	37%
Within Average Range						
OK	181	57%	44%	76%	57%	n/a
LA	185	57%	83%	81%	67%	36%
NJ	192	56%	n/a	63%	n/a	n/a
CT	181	55%	n/a	75%	38%	20%
KY	182	54%	n/a	61%	n/a	27%
SC	153	54%	n/a	69%	n/a	45%
NC	367	52%	78%	65%	56%	32%
WY	186	52%	n/a	61%	76%	24%
DE	93	51%	n/a	49%	n/a	21%
AL	197	49%	n/a	61%	n/a	32%
OH	188	48%	n/a	62%	53%	32%
MA	243	48%	n/a	60%	50%	25%
AR	149	45%	n/a	63%	61%	20%
PA	648	45%	60%	72%	57%	24%
GA	215	44%	n/a	43%	53%	35%
Significantly Below Average						
IN	n/a	n/a	n/a	n/a	n/a	n/a
TX	n/a	n/a	n/a	n/a	n/a	n/a
NCI Average		54%	74%	66%	58%	30%

Table 68. The proportion of people who have had a routine dental exam in the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NJ	403	90%	n/a	93%	n/a	63%
MO	400	87%	92%	92%	82%	n/a
IL	407	86%	90%	92%	76%	59%
OK	401	84%	98%	87%	79%	n/a
KY	426	83%	n/a	88%	n/a	58%
MA	593	80%	n/a	88%	69%	72%
TX	1,291	79%	93%	n/a	49%	64%
NY	1,477	79%	n/a	98%	59%	59%
Within Average Range						
CT	400	77%	86%	91%	69%	45%
IN	338	74%	n/a	85%	66%	77%
NC	892	72%	99%	79%	60%	59%
DE	193	70%	100%	87%	n/a	35%
AL	448	67%	85%	84%	n/a	43%
Significantly Below Average						
WY	399	65%	n/a	80%	84%	55%
GA	478	63%	n/a	78%	60%	53%
PA	1,378	63%	72%	91%	39%	50%
SC	332	62%	80%	88%	37%	48%
LA	419	62%	93%	92%	51%	46%
OH	424	58%	59%	81%	62%	42%
AR	298	53%	n/a	68%	49%	44%
NCI Average		73%	87%	86%	62%	54%

Table 69. The proportion of people described as having poor health ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NJ	405	2%	n/a	2%	n/a	0%
NY	1,478	2%	n/a	2%	7%	1%
Within Average Range						
LA	418	3%	0%	4%	4%	2%
DE	193	3%	8%	4%	n/a	0%
OH	425	3%	5%	1%	7%	2%
KY	427	4%	n/a	3%	n/a	6%
MA	597	4%	n/a	4%	2%	3%
SC	329	4%	11%	2%	7%	4%
OK	401	4%	7%	1%	4%	n/a
IL	413	4%	7%	3%	0%	2%
MO	401	4%	6%	3%	4%	n/a
AL	451	4%	0%	4%	n/a	4%
CT	401	4%	14%	4%	3%	6%
GA	480	5%	n/a	4%	12%	5%
PA	1,377	5%	5%	6%	5%	4%
WY	399	6%	n/a	8%	5%	3%
AR	301	7%	n/a	8%	8%	6%
IN	338	8%	n/a	3%	18%	2%
Significantly Below Average						
NC	894	7%	15%	6%	5%	6%
NCI Average		4%	7%	4%	6%	3%

Table 70. The proportion of people reported as having a primary care doctor ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AR	301	100%	n/a	100%	100%	100%
OK	401	100%	100%	100%	100%	n/a
KY	426	100%	n/a	100%	n/a	100%
NY	1,482	99%	n/a	100%	99%	98%
MA	592	99%	n/a	99%	97%	99%
Within Average Range						
DE	193	99%	100%	100%	n/a	96%
IN	338	99%	n/a	100%	99%	98%
NJ	407	99%	n/a	99%	n/a	100%
LA	419	99%	98%	100%	97%	99%
IL	413	99%	100%	99%	92%	95%
NC	893	99%	100%	100%	97%	98%
GA	479	99%	n/a	100%	97%	98%
PA	1,384	98%	96%	100%	97%	97%
MO	402	98%	98%	100%	95%	n/a
AL	452	98%	100%	97%	n/a	97%
CT	402	97%	100%	98%	94%	94%
OH	427	96%	95%	100%	95%	95%
SC	332	95%	100%	100%	96%	93%
Significantly Below Average						
WY	399	84%	n/a	100%	97%	98%
NCI Average		98%	99%	100%	97%	97%

Table 71. The proportion of people who have had a vision screening with the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	404	79%	89%	88%	50%	46%
MO	403	71%	78%	79%	64%	n/a
KY	425	69%	n/a	76%	n/a	33%
OK	401	69%	92%	76%	61%	n/a
NY	1,486	61%	n/a	83%	39%	36%
TX	1,292	57%	70%	n/a	37%	41%
Within Average Range						
NJ	406	57%	n/a	62%	n/a	25%
WY	399	55%	n/a	66%	76%	43%
LA	419	50%	81%	82%	50%	28%
CT	398	48%	38%	59%	45%	21%
SC	330	48%	90%	67%	41%	28%
MA	597	47%	n/a	55%	44%	40%
IN	337	44%	n/a	55%	61%	36%
Significantly Below Average						
PA	1,378	46%	57%	77%	35%	27%
NC	891	43%	63%	46%	39%	33%
DE	193	41%	60%	48%	n/a	15%
AR	300	39%	n/a	55%	39%	28%
GA	477	35%	n/a	39%	49%	30%
AL	451	34%	54%	39%	n/a	27%
OH	427	32%	55%	40%	35%	21%
NCI Average		51%	69%	63%	48%	31%

Table 72. The proportion of people who have had a hearing test within the past 5 years ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	408	72%	94%	71%	42%	38%
NJ	407	61%	n/a	62%	n/a	43%
NY	1,484	61%	n/a	88%	29%	33%
TX	1,292	58%	92%	n/a	34%	29%
PA	1,379	45%	63%	76%	26%	28%
Within Average Range						
AL	450	45%	46%	55%	n/a	33%
KY	422	44%	n/a	47%	n/a	33%
MO	402	43%	78%	40%	35%	n/a
LA	418	42%	81%	77%	35%	20%
MA	600	40%	n/a	48%	44%	32%
OK	401	38%	100%	37%	23%	n/a
Significantly Below Average						
NC	892	34%	65%	31%	28%	26%
CT	402	34%	57%	48%	22%	9%
GA	476	33%	n/a	36%	40%	27%
IN	338	32%	n/a	36%	37%	31%
OH	425	30%	64%	37%	32%	18%
AR	299	29%	n/a	40%	20%	28%
SC	328	27%	60%	37%	19%	12%
WY	398	21%	n/a	28%	22%	15%
DE	193	20%	28%	25%	n/a	11%
NCI Average		40%	69%	48%	31%	26%

Table 73. The proportion of people who have had a flu vaccination within the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
MO	401	78%	91%	85%	59%	n/a
IL	406	74%	97%	76%	58%	27%
OK	401	70%	97%	80%	60%	n/a
WY	399	69%	n/a	85%	65%	73%
NY	1,487	62%	n/a	85%	42%	35%
Within Average Range						
DE	193	64%	96%	73%	n/a	22%
MA	595	61%	n/a	71%	50%	49%
LA	418	59%	93%	87%	54%	41%
AR	300	59%	n/a	77%	54%	55%
KY	424	58%	n/a	63%	n/a	51%
CT	396	55%	85%	77%	36%	13%
TX	1,292	55%	85%	n/a	34%	25%
NC	887	54%	96%	52%	47%	39%
NJ	400	50%	n/a	52%	n/a	36%
AL	449	49%	69%	56%	n/a	37%
Significantly Below Average						
IN	337	48%	n/a	55%	55%	43%
GA	470	41%	n/a	59%	39%	31%
OH	420	39%	67%	60%	40%	20%
PA	1,377	37%	45%	63%	36%	19%
SC	319	34%	40%	49%	28%	21%
NCI Average		56%	80%	69%	47%	35%

Table 74. The proportion of people who have ever had a vaccination for pneumonia ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
DE	193	47%	96%	47%	n/a	15%
IL	405	37%	65%	33%	20%	7%
MO	397	34%	59%	31%	20%	n/a
OK	401	28%	77%	15%	21%	n/a
Within Average Range						
MA	595	26%	n/a	37%	27%	11%
IN	338	24%	n/a	33%	26%	21%
LA	419	22%	26%	21%	17%	25%
NC	882	20%	49%	9%	12%	16%
NY	1,401	19%	n/a	27%	13%	8%
AL	449	16%	23%	21%	n/a	9%
CT	401	16%	43%	22%	3%	5%
Significantly Below Average						
TX	1,288	17%	35%	n/a	5%	3%
OH	422	16%	40%	23%	16%	6%
AR	301	16%	n/a	19%	14%	17%
KY	426	15%	n/a	18%	n/a	10%
WY	399	15%	n/a	18%	16%	20%
PA	1,365	14%	29%	22%	8%	8%
GA	470	13%	n/a	18%	13%	10%
NJ	400	12%	n/a	12%	n/a	5%
SC	321	11%	n/a	8%	11%	9%
NCI Average		21%	49%	23%	15%	11%

Table 75. The proportion of women over 40 who have had a mammogram within the past 2 years ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	106	83%	86%	85%	n/a	n/a
MO	110	80%	n/a	75%	84%	n/a
NY	315	78%	n/a	91%	68%	45%
Within Average Range						
MA	131	71%	n/a	73%	82%	n/a
CT	111	68%	n/a	76%	n/a	n/a
IN	84	65%	n/a	n/a	90%	44%
LA	104	65%	n/a	n/a	65%	43%
DE	56	64%	n/a	61%	n/a	n/a
NJ	145	63%	n/a	68%	n/a	n/a
OK	104	63%	n/a	n/a	59%	n/a
SC	75	56%	n/a	73%	n/a	n/a
NC	188	56%	78%	58%	n/a	33%
WY	100	55%	n/a	65%	n/a	n/a
KY	109	53%	n/a	57%	n/a	n/a
OH	97	53%	n/a	52%	56%	n/a
AR	61	48%	n/a	58%	n/a	n/a
Significantly Below Average						
PA	370	52%	61%	79%	52%	29%
AL	126	42%	n/a	50%	n/a	25%
GA	115	42%	n/a	48%	58%	29%
NCI Average		61%	75%	67%	68%	35%

Table 76. The proportion of men over 50 who have had a PSA test within the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	79	52%	90%	29%	n/a	n/a
MO	92	51%	n/a	57%	48%	n/a
NY	238	44%	n/a	55%	28%	17%
Within Average Range						
LA	55	45%	n/a	n/a	29%	n/a
OK	61	43%	n/a	n/a	31%	n/a
NC	120	40%	68%	29%	n/a	n/a
MA	113	38%	n/a	45%	n/a	n/a
TX	194	37%	45%	n/a	n/a	18%
IN	47	36%	n/a	n/a	29%	n/a
PA	211	35%	33%	60%	24%	6%
NJ	74	34%	n/a	37%	n/a	n/a
DE	37	32%	n/a	n/a	n/a	n/a
KY	73	30%	n/a	25%	n/a	n/a
WY	70	30%	n/a	32%	n/a	n/a
SC	34	29%	n/a	n/a	n/a	n/a
AL	77	23%	n/a	25%	n/a	n/a
CT	65	23%	n/a	31%	n/a	n/a
AR	28	21%	n/a	n/a	n/a	n/a
Significantly Below Average						
OH	60	17%	n/a	n/a	n/a	n/a
GA	66	15%	n/a	36%	n/a	5%
NCI Average		34%	59%	38%	32%	12%

Table 77. The proportion of people age 50 and older who have had a screening for colorectal cancer within the past year ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NY	427	22%	n/a	25%	21%	10%
Within Average Range						
MO	158	19%	27%	16%	23%	n/a
MA	213	16%	n/a	16%	22%	n/a
TX	378	14%	17%	n/a	n/a	5%
IL	152	14%	23%	7%	n/a	n/a
NC	242	13%	19%	3%	9%	15%
KY	153	13%	n/a	11%	n/a	n/a
CT	136	13%	n/a	20%	0%	n/a
SC	89	12%	n/a	18%	n/a	n/a
DE	85	12%	n/a	13%	n/a	n/a
OK	122	11%	n/a	10%	13%	n/a
IN	106	11%	n/a	n/a	13%	13%
AR	71	11%	n/a	13%	n/a	n/a
OH	130	10%	n/a	11%	11%	4%
GA	135	10%	n/a	9%	6%	9%
LA	126	10%	0%	13%	10%	13%
PA	477	9%	9%	14%	9%	4%
NJ	169	9%	n/a	11%	n/a	n/a
WY	136	8%	n/a	7%	n/a	n/a
Significantly Below Average						
AL	172	3%	n/a	3%	n/a	3%
NCI Average		12%	16%	12%	12%	8%

Health, Welfare & Rights: Wellness

The Wellness Sub-domain has the following concern statement: “People are supported to maintain healthy habits.” There is one Wellness indicator collected with the Background Information section of the Consumer Survey:

1. The proportion of people who maintain unhealthy habits in such areas as (a) smoking, (b) weight, and (c) exercise.

Tables 78 through 80 present the results for these three Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state reporting each type of unhealthy behavior, where lower proportions are more desirable, and from highest to lowest where higher proportions are desirable. Table 79 presents simple proportions for the 4 BMI categories.

Table 78. The proportion of people who smoke or chew tobacco (*don’t knows’ included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent’s Home
Significantly Above Average						
NJ	411	4%	n/a	4%	n/a	0%
MA	598	4%	n/a	4%	6%	3%
Within Average Range						
DE	192	4%	0%	6%	n/a	4%
CT	398	5%	0%	4%	14%	1%
TX	1,286	7%	6%	n/a	20%	4%
IL	405	7%	5%	8%	8%	10%
PA	1,387	7%	0%	6%	18%	5%
GA	474	7%	n/a	4%	21%	6%
NY	1,482	7%	n/a	7%	22%	3%
AR	300	7%	n/a	7%	17%	3%
MO	401	8%	9%	8%	9%	n/a
AL	451	8%	12%	8%	n/a	6%
LA	419	8%	14%	16%	9%	2%
OH	428	8%	14%	10%	10%	6%
WY	398	9%	n/a	11%	14%	8%
NC	893	9%	3%	16%	26%	4%
SC	330	11%	10%	17%	19%	5%
OK	401	11%	5%	11%	13%	n/a
Significantly Below Average						
KY	422	14%	n/a	17%	n/a	2%
IN	338	15%	n/a	15%	31%	5%
NCI Average		8%	7%	9%	16%	4%

Table 79. The proportion of people who are underweight, normal weight, overweight, and obese (using BMI)

State	N	Underweight	Normal Weight	Overweight	Obese
AL	442	3%	29%	29%	39%
AR	277	5%	31%	30%	34%
CT	284	6%	36%	34%	25%
DE	193	8%	39%	29%	24%
GA	418	5%	37%	21%	37%
IL	397	6%	37%	29%	28%
IN	318	3%	27%	25%	46%
KY	404	4%	27%	30%	39%
LA	410	5%	27%	27%	40%
MA	482	5%	32%	33%	29%
MO	376	7%	31%	37%	24%
NC	801	9%	33%	27%	31%
NJ	375	5%	36%	26%	34%
NY	1,177	5%	33%	29%	32%
OH	332	4%	31%	27%	38%
OK	398	6%	37%	24%	32%
PA	805	5%	30%	29%	36%
SC	239	6%	29%	28%	38%
TX	1,134	9%	33%	27%	31%
WY	287	4%	30%	32%	34%
NCI Average		5%	32%	29%	34%

Table 80. The proportion of people who engage in moderate physical activity for at least 30 minutes 3 times a week ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
LA	415	32%	30%	43%	25%	33%
AR	302	31%	n/a	29%	44%	29%
GA	474	28%	n/a	28%	30%	27%
MA	596	28%	n/a	22%	35%	34%
AL	452	27%	19%	29%	n/a	27%
NJ	410	27%	n/a	30%	n/a	13%
Within Average Range						
WY	399	24%	n/a	24%	46%	30%
IL	405	22%	15%	20%	48%	34%
MO	402	20%	30%	16%	26%	n/a
NY	1,486	19%	n/a	20%	21%	17%
OK	401	18%	12%	22%	18%	n/a
OH	422	17%	5%	16%	15%	17%
SC	332	16%	20%	15%	15%	18%
CT	401	15%	5%	19%	18%	9%
Significantly Below Average						
PA	1,383	14%	13%	12%	18%	14%
KY	426	12%	n/a	11%	n/a	10%
DE	192	10%	0%	9%	n/a	17%
IN	n/a	n/a	n/a	n/a	n/a	n/a
NC	n/a	n/a	n/a	n/a	n/a	n/a
NCI Average		21%	15%	21%	28%	22%

Health, Welfare & Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Table 81 presents the results for this Core Indicator. Results are ordered from the highest to the lowest proportion of individuals in each state taking psychotropic medications by state.

Table 81. The proportion people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders (‘don’t knows’ included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	427	71%	n/a	76%	n/a	48%
MO	403	68%	80%	67%	63%	n/a
OK	401	57%	42%	49%	67%	n/a
NJ	415	57%	n/a	62%	n/a	17%
Within Average Range						
AL	452	50%	50%	66%	n/a	27%
CT	402	50%	43%	65%	40%	26%
MA	600	49%	n/a	64%	41%	26%
AR	302	49%	n/a	59%	55%	31%
NC	913	47%	43%	67%	45%	36%
WY	400	46%	n/a	59%	49%	28%
PA	1,436	46%	43%	65%	44%	30%
IL	414	44%	37%	60%	32%	23%
IN	339	44%	n/a	67%	53%	32%
DE	193	44%	20%	53%	n/a	33%
OH	438	43%	68%	58%	50%	26%
GA	481	42%	n/a	64%	29%	28%
Significantly Below Average						
TX	1,293	44%	48%	n/a	32%	33%
NY	1,502	44%	n/a	57%	37%	30%
SC	336	39%	50%	67%	33%	26%
LA	421	38%	49%	54%	53%	19%
NCI Average		49%	48%	62%	45%	29%

Health, Welfare & Rights: Respect/Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are five indicators measured by the Consumer Survey:

1. The proportion of people whose basic rights are not respected by others, including (a) having one’s mail opened without permission, (b) having restrictions on being alone with others, (c) having restrictions on using the phone, and having people enter their (d) home and (e) bedroom without permission.
2. The proportion of people who have participated in a self-advocacy group meeting, conference, or event.
3. The proportion of people who report satisfaction with the amount of privacy they have.
4. The proportion of people indicating that most (a) day, (b) work, and (c) home support staff treat them with respect.

Tables 82 through 91 present the results for these four Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state, where lower proportions are more desirable. Results are ordered from the highest to the lowest proportion, where higher proportions are more desirable.

Table 82. The proportion of people whose home is entered without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	210	4%	n/a	6%	0%	0%
KY	292	4%	n/a	5%	n/a	4%
LA	329	5%	0%	2%	6%	5%
OH	393	5%	n/a	8%	3%	3%
GA	300	6%	n/a	8%	4%	7%
AR	243	7%	n/a	8%	10%	4%
NY	1,061	8%	n/a	13%	5%	4%
Within Average Range						
CT	210	8%	n/a	9%	4%	9%
AL	353	9%	n/a	12%	n/a	3%
NC	521	9%	n/a	9%	3%	10%
SC	235	10%	n/a	15%	0%	5%
PA	964	10%	n/a	13%	5%	5%
MA	463	12%	n/a	15%	8%	7%
IN	271	12%	n/a	15%	14%	6%
TX	671	15%	28%	n/a	8%	6%
IL	255	15%	32%	14%	0%	9%
OK	165	18%	n/a	21%	9%	n/a
MO	219	18%	28%	19%	12%	n/a
DE	117	19%	n/a	26%	n/a	12%
Significantly Below Average						
NJ	255	52%	n/a	54%	n/a	n/a
NCI Average		12%	22%	14%	6%	6%

Table 83. The proportion of people whose bedroom is entered without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	292	7%	n/a	8%	n/a	0%
CT	201	8%	n/a	9%	4%	14%
AR	241	9%	n/a	9%	6%	11%
LA	328	10%	7%	5%	8%	14%
WY	210	11%	n/a	14%	0%	14%
SC	234	12%	n/a	17%	0%	11%
GA	296	12%	n/a	16%	5%	14%
Within Average Range						
NC	516	15%	n/a	11%	7%	23%
MA	461	15%	n/a	16%	9%	14%
IL	260	17%	15%	19%	12%	20%
NY	1,057	17%	n/a	16%	14%	21%
OH	396	18%	n/a	18%	9%	20%
MO	226	19%	38%	19%	11%	n/a
TX	678	21%	24%	n/a	6%	19%
NJ	257	21%	n/a	23%	n/a	n/a
PA	933	21%	n/a	20%	15%	24%
AL	350	23%	n/a	14%	n/a	35%
Significantly Below Average						
IN	266	27%	n/a	19%	24%	29%
OK	165	29%	n/a	32%	29%	n/a
DE	115	63%	n/a	48%	n/a	77%
NCI Average		19%	21%	18%	10%	21%

Table 84. The proportion of people whose mail is open without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
KY	410	4%	n/a	5%	n/a	0%
NJ	184	4%	n/a	3%	n/a	n/a
SC	291	4%	n/a	7%	4%	4%
WY	369	5%	n/a	5%	3%	3%
OH	422	6%	5%	8%	7%	5%
AL	315	7%	n/a	7%	n/a	8%
Within Average Range						
LA	353	8%	14%	5%	8%	9%
DE	180	9%	0%	4%	n/a	21%
AR	276	10%	n/a	6%	6%	16%
TX	960	10%	6%	n/a	12%	13%
NC	734	10%	6%	6%	5%	16%
IL	355	11%	8%	9%	16%	11%
PA	1,257	11%	8%	13%	7%	13%
CT	341	13%	n/a	9%	14%	18%
Significantly Below Average						
NY	1,195	15%	n/a	11%	12%	22%
MA	533	17%	n/a	13%	19%	21%
MO	346	18%	11%	21%	17%	n/a
IN	309	20%	n/a	30%	10%	22%
GA	404	21%	n/a	20%	17%	25%
OK	382	29%	37%	11%	32%	n/a
NCI Average		12%	11%	10%	12%	13%

Table 85. The proportion of people who can be alone with visitors at home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
DE	187	93%	100%	91%	n/a	94%
KY	418	92%	n/a	91%	n/a	98%
WY	378	92%	n/a	91%	100%	89%
PA	1,260	88%	91%	82%	99%	86%
Within Average Range						
IL	368	88%	90%	89%	100%	80%
NJ	229	87%	n/a	88%	n/a	n/a
MA	528	85%	n/a	84%	100%	78%
CT	337	85%	n/a	86%	92%	83%
OH	416	84%	81%	87%	87%	80%
NC	742	84%	98%	81%	98%	78%
OK	396	84%	85%	88%	83%	n/a
MO	362	83%	92%	82%	77%	n/a
GA	433	83%	n/a	86%	97%	79%
TX	1,111	83%	88%	n/a	98%	78%
SC	277	83%	n/a	89%	84%	78%
IN	273	82%	n/a	88%	92%	82%
LA	379	81%	85%	86%	85%	77%
Significantly Below Average						
NY	1,277	80%	n/a	86%	96%	65%
AL	343	76%	63%	71%	n/a	88%
AR	259	71%	n/a	71%	90%	63%
NCI Average		84%	87%	85%	92%	81%

Table 86. The proportion of people who are allowed to use phone/internet when he/she wants to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	343	97%	98%	97%	100%	94%
KY	320	97%	n/a	97%	n/a	100%
SC	267	96%	n/a	96%	100%	96%
CT	310	96%	n/a	99%	100%	89%
OK	328	96%	88%	94%	98%	n/a
MA	516	95%	n/a	97%	100%	91%
Within Average Range						
GA	382	94%	n/a	95%	100%	90%
NJ	208	93%	n/a	93%	n/a	n/a
PA	1,089	93%	95%	94%	99%	92%
TX	887	92%	90%	n/a	100%	95%
DE	177	92%	100%	91%	n/a	90%
NC	669	91%	91%	91%	98%	91%
NY	1,203	91%	n/a	94%	99%	85%
LA	340	90%	81%	90%	97%	89%
MO	269	89%	63%	93%	95%	n/a
OH	366	89%	n/a	92%	97%	83%
IN	285	88%	n/a	92%	94%	89%
Significantly Below Average						
AL	354	83%	n/a	80%	n/a	89%
WY	344	81%	n/a	81%	89%	64%
AR	251	76%	n/a	68%	88%	80%
NCI Average		91%	88%	91%	97%	87%

Table 87. The proportion of people who have participated in a self-advocacy event

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
DE	186	70%	28%	84%	n/a	62%
KY	297	51%	n/a	48%	n/a	49%
OK	358	48%	28%	74%	45%	n/a
TX	949	37%	45%	n/a	39%	33%
Within Average Range						
NJ	271	39%	n/a	40%	n/a	n/a
MO	290	38%	38%	40%	42%	n/a
CT	345	35%	n/a	29%	58%	36%
NC	736	34%	65%	40%	36%	22%
OH	365	32%	10%	49%	38%	23%
SC	279	30%	n/a	37%	25%	23%
MA	472	29%	n/a	33%	30%	25%
WY	389	26%	n/a	28%	24%	23%
AR	257	26%	n/a	24%	32%	26%
Significantly Below Average						
GA	388	26%	n/a	19%	32%	30%
NY	1,160	24%	n/a	25%	29%	20%
IL	336	22%	17%	28%	17%	14%
IN	249	20%	n/a	29%	25%	17%
LA	391	20%	11%	28%	20%	19%
PA	971	20%	36%	22%	19%	16%
AL	395	13%	n/a	12%	n/a	13%
NCI Average		32%	31%	36%	32%	27%

Table 88. The proportion of people who have enough privacy at home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
GA	294	95%	n/a	97%	98%	93%
CT	195	95%	n/a	95%	98%	96%
PA	902	94%	n/a	92%	94%	96%
Within Average Range						
WY	209	93%	n/a	93%	100%	90%
KY	286	93%	n/a	92%	n/a	100%
AR	214	93%	n/a	92%	94%	92%
OH	388	91%	n/a	89%	95%	93%
NC	501	91%	n/a	90%	98%	93%
NY	950	90%	n/a	89%	91%	91%
LA	304	90%	75%	84%	95%	92%
IL	254	90%	92%	90%	86%	93%
MA	460	90%	n/a	88%	95%	90%
TX	658	89%	81%	n/a	96%	94%
IN	241	88%	n/a	91%	93%	89%
MO	214	88%	77%	87%	93%	n/a
AL	328	88%	n/a	82%	n/a	97%
SC	222	85%	n/a	85%	n/a	87%
DE	117	85%	n/a	85%	n/a	78%
OK	136	85%	n/a	85%	89%	n/a
Significantly Below Average						
NJ	244	81%	n/a	81%	n/a	n/a
NCI Average		90%	81%	89%	94%	92%

Table 89. The proportion of people whose staff at home are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AR	225	98%	n/a	98%	97%	100%
GA	136	98%	n/a	100%	97%	92%
NY	728	96%	n/a	96%	95%	97%
Within Average Range						
LA	231	97%	96%	93%	98%	98%
WY	186	96%	n/a	95%	n/a	n/a
CT	166	96%	n/a	96%	96%	n/a
IL	212	96%	98%	95%	n/a	n/a
PA	464	95%	90%	96%	98%	98%
TX	480	94%	91%	n/a	100%	98%
MO	215	94%	88%	95%	93%	n/a
IN	122	93%	n/a	92%	94%	100%
SC	118	93%	n/a	93%	n/a	n/a
MA	315	93%	n/a	94%	89%	94%
OH	235	93%	n/a	90%	95%	94%
NJ	236	92%	n/a	91%	n/a	n/a
KY	249	92%	n/a	91%	n/a	n/a
NC	379	92%	n/a	92%	82%	96%
OK	167	91%	n/a	91%	92%	n/a
DE	82	88%	n/a	86%	n/a	n/a
Significantly Below Average						
AL	209	83%	n/a	84%	n/a	n/a
NCI Average		94%	93%	93%	94%	97%

Table 90. The proportion of people whose staff at work are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Within Average Range						
AL	18	100%	n/a	n/a	n/a	n/a
IN	50	100%	n/a	n/a	n/a	100%
WY	63	97%	n/a	100%	n/a	n/a
CT	119	97%	n/a	96%	100%	93%
TX	114	96%	100%	n/a	n/a	95%
PA	166	96%	n/a	91%	96%	100%
IL	27	96%	n/a	n/a	n/a	n/a
NC	108	96%	n/a	96%	n/a	95%
SC	27	96%	n/a	n/a	n/a	n/a
NY	230	96%	n/a	96%	94%	96%
AR	23	96%	n/a	n/a	n/a	n/a
DE	42	95%	n/a	n/a	n/a	95%
GA	61	95%	n/a	n/a	n/a	94%
LA	95	94%	n/a	n/a	97%	95%
KY	31	94%	n/a	91%	n/a	n/a
OK	89	91%	n/a	91%	90%	n/a
NJ	30	90%	n/a	91%	n/a	n/a
OH	80	90%	n/a	n/a	88%	91%
MO	35	89%	n/a	n/a	n/a	n/a
MA	119	88%	n/a	91%	80%	91%
NCI Average		95%	100%	94%	92%	95%

Table 91. The proportion of people whose staff at day program are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Within Average Range						
CT	88	97%	n/a	94%	n/a	96%
WY	170	96%	n/a	96%	n/a	n/a
NY	724	96%	n/a	96%	95%	96%
AR	156	96%	n/a	99%	97%	90%
GA	233	96%	n/a	98%	95%	96%
OH	301	96%	n/a	97%	96%	95%
SC	150	96%	n/a	100%	n/a	91%
LA	247	96%	96%	96%	94%	97%
NC	326	96%	n/a	98%	92%	95%
PA	505	96%	n/a	93%	94%	97%
TX	481	96%	96%	n/a	n/a	95%
NJ	228	95%	n/a	97%	n/a	n/a
IL	205	95%	98%	94%	n/a	94%
KY	261	95%	n/a	94%	n/a	n/a
IN	156	94%	n/a	n/a	100%	96%
DE	102	94%	n/a	93%	n/a	90%
MA	318	94%	n/a	95%	99%	93%
MO	86	93%	n/a	90%	92%	n/a
OK	74	92%	n/a	93%	90%	n/a
Significantly Below Average						
AL	331	90%	n/a	89%	n/a	94%
NCI Average		95%	97%	95%	95%	94%

Self-Determination

The Self-Determination Sub-domain has the following concern statement: “People have authority and are supported to direct and manage their own services.” There are nine indicators measured by the Consumer Survey:

1. The proportion of people who are currently using a self-directed supports option.
2. The proportion of people self-directing who employ their own support workers, and proportion who use “agency of choice”.
3. The proportion of people self-directing who report that someone talked with them about their individual budget/services.
4. The proportion of people self-directing who have help in deciding how to use their individual budget/services.
5. The proportion of people self-directing who report that they can make changes to their individual budget/services if they need to.
6. The proportion of people self-directing who report that they get enough help in deciding how to use their budget/services.
7. The proportion of people self-directing who receive enough information about their budget/services that is easy to understand.
8. The proportion of people self-directing whose support workers come when they are supposed to.
9. The proportion of people self-directing who get the help they need to work out problems with their support workers.

Tables 92 through 101 present the results for these nine Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state, where higher proportions are more desirable. Table 93 presents simple proportions of people who employ their own support workers and people whose employees are employed by an “agency of choice”.

Table 92. The proportion of people who are currently using a self-directed supports option ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OH	437	12%	0%	12%	17%	10%
CT	402	11%	0%	3%	18%	33%
LA	415	8%	2%	1%	13%	9%
PA	1,363	8%	3%	6%	12%	10%
Within Average Range						
IL	403	6%	2%	4%	12%	25%
NJ	408	6%	n/a	1%	n/a	75%
NC	869	4%	1%	3%	6%	5%
TX	1,292	4%	1%	n/a	17%	8%
NY	1,455	2%	0%	1%	8%	2%
SC	320	2%	n/a	0%	0%	4%
DE	193	2%	0%	1%	n/a	2%
Significantly Below Average						
MA	583	2%	n/a	0%	6%	3%
MO	397	1%	0%	1%	3%	n/a
KY	425	1%	n/a	0%	n/a	8%
AR	301	1%	n/a	0%	2%	2%
AL	450	1%	0%	0%	n/a	1%
GA	479	0%	n/a	0%	0%	0%
IN	339	0%	n/a	0%	0%	0%
OK	401	0%	0%	0%	0%	n/a
NCI Average		4%	1%	2%	8%	12%

Table 93. The proportion of people self-directing who employ their own support workers, and proportion who use “agency of choice”

State	N	Employs Own	“Agency of Choice”
AL	3	0%	100%
AR	3	0%	67%
CT	46	83%	15%
DE	3	0%	0%
GA	1	100%	0%
IL	25	52%	32%
IN	n/a	n/a	n/a
KY	5	80%	20%
LA	32	16%	66%
MA	12	42%	42%
MO	5	80%	0%
NC	36	3%	64%
NJ	24	71%	17%
NY	30	33%	50%
OH	49	18%	65%
OK	n/a	n/a	n/a
PA	101	29%	41%
SC	7	14%	86%
TX	53	59%	38%
WY	n/a	n/a	n/a
NCI Average		40%	41%

Table 94. The proportion of people self-directing who report that someone talked with them about their individual budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Within Average Range						
AL	2	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
IL	13	85%	n/a	n/a	n/a	n/a
LA	19	79%	n/a	n/a	n/a	n/a
MA	9	74%	n/a	n/a	n/a	n/a
NY	25	72%	n/a	n/a	n/a	n/a
CT	20	70%	n/a	n/a	n/a	n/a
OH	16	69%	n/a	n/a	n/a	n/a
PA	43	67%	n/a	n/a	n/a	n/a
KY	3	67%	n/a	n/a	n/a	n/a
MO	3	67%	n/a	n/a	n/a	n/a
NJ	14	57%	n/a	n/a	n/a	n/a
NC	4	50%	n/a	n/a	n/a	n/a
NCI Average		74%	n/a	n/a	n/a	n/a

Table 95. The proportion of people self-directing who have help in deciding how to use their individual budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AL	2	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
CT	16	100%	n/a	n/a	n/a	n/a
IL	10	100%	n/a	n/a	n/a	n/a
PA	28	100%	n/a	n/a	n/a	n/a
Within Average Range						
NY	20	95%	n/a	n/a	n/a	n/a
MA	7	94%	n/a	n/a	n/a	n/a
LA	15	93%	n/a	n/a	n/a	n/a
OH	15	73%	n/a	n/a	n/a	n/a
KY	3	67%	n/a	n/a	n/a	n/a
NC	3	67%	n/a	n/a	n/a	n/a
NJ	10	60%	n/a	n/a	n/a	n/a
Significantly Below Average						
MO	1	0%	n/a	n/a	n/a	n/a
NCI Average		81%	n/a	n/a	n/a	n/a

Table 96. The proportion of people self-directing who report that they can make changes to their individual budget/services if they need to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
IL	11	100%	n/a	n/a	n/a	n/a
Within Average Range						
AL	2	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
PA	26	85%	n/a	n/a	n/a	n/a
TX	34	82%	n/a	n/a	n/a	n/a
LA	14	79%	n/a	n/a	n/a	n/a
NY	18	78%	n/a	n/a	n/a	n/a
OH	15	73%	n/a	n/a	n/a	n/a
CT	16	69%	n/a	n/a	n/a	n/a
MA	6	60%	n/a	n/a	n/a	n/a
NJ	10	60%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
NC	4	50%	n/a	n/a	n/a	n/a
KY	3	33%	n/a	n/a	n/a	n/a
NCI Average		73%	n/a	n/a	n/a	n/a

Table 97. The proportion of people self-directing who report that they get enough help in deciding how to use their budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
PA	26	85%	n/a	n/a	n/a	n/a
Within Average Range						
AL	1	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
LA	14	79%	n/a	n/a	n/a	n/a
CT	15	73%	n/a	n/a	n/a	n/a
IL	11	73%	n/a	n/a	n/a	n/a
NJ	10	70%	n/a	n/a	n/a	n/a
KY	3	67%	n/a	n/a	n/a	n/a
MA	7	66%	n/a	n/a	n/a	n/a
OH	14	64%	n/a	n/a	n/a	n/a
NY	19	63%	n/a	n/a	n/a	n/a
TX	33	58%	n/a	n/a	n/a	n/a
NC	4	50%	n/a	n/a	n/a	n/a
MO	2	0%	n/a	n/a	n/a	n/a
NCI Average		68%	n/a	n/a	n/a	n/a

Table 98. The proportion of people self-directing who receive enough information about their budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Within Average Range						
AL	2	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
LA	13	92%	n/a	n/a	n/a	n/a
IL	11	91%	n/a	n/a	n/a	n/a
PA	25	84%	n/a	n/a	n/a	n/a
NY	18	83%	n/a	n/a	n/a	n/a
NJ	10	80%	n/a	n/a	n/a	n/a
TX	32	78%	n/a	n/a	n/a	67%
MA	5	73%	n/a	n/a	n/a	n/a
CT	15	67%	n/a	n/a	n/a	n/a
KY	3	67%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
NC	4	50%	n/a	n/a	n/a	n/a
Significantly Below Average						
OH	14	14%	n/a	n/a	n/a	n/a
NCI Average		74%	n/a	n/a	n/a	67%

Table 99. The proportion of people self-directing who report that information about their budget/services is easy to understand

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
LA	13	92%	n/a	n/a	n/a	n/a
PA	21	90%	n/a	n/a	n/a	n/a
Within Average Range						
AR	1	100%	n/a	n/a	n/a	n/a
IL	9	89%	n/a	n/a	n/a	n/a
TX	27	81%	n/a	n/a	n/a	n/a
NY	16	81%	n/a	n/a	n/a	n/a
KY	4	75%	n/a	n/a	n/a	n/a
AL	2	50%	n/a	n/a	n/a	n/a
CT	14	50%	n/a	n/a	n/a	n/a
MA	5	48%	n/a	n/a	n/a	n/a
NJ	10	40%	n/a	n/a	n/a	n/a
NC	3	33%	n/a	n/a	n/a	n/a
OH	3	33%	n/a	n/a	n/a	n/a
MO	1	0%	n/a	n/a	n/a	n/a
NCI Average		62%	n/a	n/a	n/a	n/a

Table 100. The proportion of people self-directing whose support workers come when they are supposed to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
CT	22	100%	n/a	n/a	n/a	n/a
MA	7	100%	n/a	n/a	n/a	n/a
NC	5	100%	n/a	n/a	n/a	n/a
NY	21	100%	n/a	n/a	n/a	n/a
PA	49	98%	n/a	n/a	n/a	n/a
Within Average Range						
AL	2	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
IL	13	92%	n/a	n/a	n/a	n/a
LA	13	92%	n/a	n/a	n/a	n/a
OH	11	91%	n/a	n/a	n/a	n/a
TX	32	91%	n/a	n/a	n/a	n/a
KY	4	75%	n/a	n/a	n/a	n/a
NJ	13	62%	n/a	n/a	n/a	n/a
MO	3	33%	n/a	n/a	n/a	n/a
NCI Average		88%	n/a	n/a	n/a	n/a

Table 101. The proportion of people self-directing who get the help they need to work out problems with their support workers

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
LA	13	100%	n/a	n/a	n/a	n/a
MA	6	100%	n/a	n/a	n/a	n/a
Within Average Range						
AL	1	100%	n/a	n/a	n/a	n/a
AR	1	100%	n/a	n/a	n/a	n/a
OH	3	100%	n/a	n/a	n/a	n/a
TX	29	93%	n/a	n/a	n/a	n/a
IL	12	92%	n/a	n/a	n/a	n/a
PA	45	91%	n/a	n/a	n/a	n/a
CT	18	89%	n/a	n/a	n/a	n/a
NY	20	85%	n/a	n/a	n/a	n/a
NC	5	80%	n/a	n/a	n/a	n/a
KY	4	75%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
NJ	12	50%	n/a	n/a	n/a	n/a
NCI Average		86%	n/a	n/a	n/a	n/a

Work

The Work Sub-domain has the following concern statement: “People have support to find and maintain community integrated employment.” There are thirteen indicators measured by the Consumer Survey:

1. Of people who have a job in the community, the percent who work in each type of community-based setting.
2. The average bi-weekly earnings of people who have jobs in the community.
3. The average number of hours worked bi-weekly by people with jobs in the community.
4. The percent of people earning at or above the state minimum wages.
5. Of people who have a job in the community, the percent who were continuously employed during the previous year.
6. Of people who have a job in the community, the percent who receive vacation and/or sick time benefits.
7. Of people who have a job in the community, the average length of time they have been working at their current job.
8. Of people who have a job in the community, the percent who work in the most common types of jobs.
9. The proportion of who have a goal of integrated employment in their individualized service plan.
10. The proportion of people who have a job in the community.
11. The proportion of people who do not have a job in the community but would like to have one.
12. The proportion of people who go to a day program or have some other daily activity.
13. The proportion of people who do volunteer work.

Tables 102 through 115 present the results for these twelve Core Indicators. Results are ordered from the highest to the lowest number or proportion of individuals in each state, where higher numbers or proportions are more desirable. Tables 102 and 110 present simple proportions.

Table 102. The proportion of people who have a job in the community in each type of community-based setting

State	N	Individually-Supported	Group-Supported	Competitive
AL	19	37%	42%	21%
AR	27	26%	4%	70%
CT	110	23%	67%	10%
DE	37	32%	54%	14%
GA	59	42%	27%	31%
IL	25	40%	36%	24%
IN	62	48%	16%	35%
KY	45	49%	11%	40%
LA	34	18%	68%	15%
MA	126	35%	35%	30%
MO	26	15%	38%	46%
NC	105	57%	14%	29%
NJ	24	21%	33%	46%
NY	159	45%	35%	20%
OH	57	37%	39%	25%
OK	142	27%	67%	6%
PA	127	35%	18%	47%
SC	31	16%	35%	48%
TX	n/a	n/a	n/a	n/a
WY	59	20%	15%	64%
NCI Average		33%	34%	33%

Table 103. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in individually-supported community employment (community-based hours and earnings only)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (July 31 2008) (\$)
AL	25.3	224.29	7.26	5.85
AR	17.2	78.70	6.30	6.25
CT	30.9	242.49	6.68	7.65
DE	49.0	359.81	7.09	7.15
GA	24.3	164.27	6.99	6.55
IL	26.0	218.01	7.52	7.75
IN	29.4	211.80	8.17	6.55
KY	13.2	79.31	6.14	6.55
LA	44.0	319.53	6.49	6.55
MA	24.1	190.67	7.98	8.00
MO	14.5	38.67	6.42	6.65
NC	21.2	160.20	7.17	6.55
NJ	21.2	175.75	7.15	7.15
NY	31.1	255.03	7.91	7.15
OH	32.9	219.45	7.60	7.00
OK	37.3	206.07	6.15	6.55
PA	n/a	n/a	n/a	7.15
SC	37.5	160.24	2.91	6.55
TX	n/a	n/a	n/a	6.55
WY	13.5	n/1	n/a	6.55
NCI Average	27.4	194.37	6.82	---

Table 104. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in group-supported community employment (community-based hours and earnings only)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (July 31 2008) (\$)
AL	16.1	91.93	5.57	5.85
AR	20.0	150.70	7.54	6.25
CT	33.6	134.70	4.70	7.65
DE	34.2	250.11	6.10	7.15
GA	20.4	172.72	7.36	6.55
IL	35.1	181.49	5.72	7.75
IN	34.8	171.22	6.17	6.55
KY	32.4	57.33	6.08	6.55
LA	43.9	100.14	3.03	6.55
MA	27.5	102.47	4.57	8.00
MO	41.4	140.33	3.33	6.65
NC	20.5	114.46	4.97	6.55
NJ	16.2	27.83	5.10	7.15
NY	28.11	127.87	6.18	7.15
OH	39.6	205.97	6.53	7.00
OK	47.6	212.79	4.59	6.55
PA	n/a	n/a	n/a	7.15
SC	23.1	94.78	4.01	6.55
TX	n/a	n/a	n/a	6.55
WY	29.7	n/a	n/a	6.55
NCI Average	30.2	137.46	5.39	---

Table 105. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in competitive community employment (community-based hours and earnings only)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (July 31 2008) (\$)
AL	17.6	123.70	9.00	5.85
AR	28.8	208.79	7.11	6.25
CT	29.7	195.56	7.09	7.65
DE	37.8	276.94	7.52	7.15
GA	38.3	336.31	8.48	6.55
IL	28.5	292.50	9.46	7.75
IN	19.7	122.14	6.24	6.55
KY	17.2	115.52	6.26	6.55
LA	37.8	141.52	4.11	6.55
MA	33.9	255.63	7.69	8.00
MO	32.8	237.28	6.80	6.65
NC	24.6	150.12	6.47	6.55
NJ	45.5	331.40	7.50	7.15
NY	37.1	342.00	8.37	7.15
OH	34.1	242.49	6.55	7.00
OK	38.7	181.90	6.15	6.55
PA	n/a	n/a	n/a	7.15
SC	30.2	230.54	6.38	6.55
TX	n/a	n/a	n/a	6.55
WY	21.7	n/a	n/a	6.55
NCI Average	30.8	222.61	7.13	---

Table 106. The proportion of people earning at or above the State hourly minimum wage in their community-based job

State	N	At or Above State Min Wage	State Min Wage (Aug 2008) (\$)	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average							
AR	31	78%	6.25	n/a	n/a	n/a	n/a
OH	57	75%	7.00	n/a	n/a	71%	73%
Within Average Range							
AL	19	74%	5.85	n/a	n/a	n/a	n/a
NY	150	53%	7.15	n/a	38%	68%	61%
IN	57	53%	6.55	n/a	n/a	n/a	51%
MA	131	50%	8.00	n/a	30%	62%	53%
GA	64	50%	6.55	n/a	n/a	n/a	51%
NC	86	40%	6.55	n/a	39%	n/a	33%
DE	41	39%	7.15	n/a	n/a	n/a	45%
KY	45	38%	6.55	n/a	36%	n/a	n/a
NJ	25	36%	7.15	n/a	n/a	n/a	n/a
SC	31	36%	6.55	n/a	n/a	n/a	n/a
IL	27	33%	7.75	n/a	n/a	n/a	n/a
Significantly Below Average							
OK	132	32%	6.55	n/a	16%	37%	n/a
CT	101	25%	7.65	n/a	12%	n/a	27%
LA	68	16%	6.55	n/a	n/a	13%	4%
MO	21	14%	6.65	n/a	n/a	n/a	n/a
NCI Average		44%	---	n/a	29%	50%	44%

Table 107. The proportion of people who worked 10 out of the last 12 months in a community job ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
MA	165	88%	n/a	88%	91%	93%
Within Average Range						
MO	32	88%	n/a	n/a	n/a	n/a
LA	78	87%	n/a	n/a	89%	79%
OK	144	87%	n/a	88%	87%	n/a
TX	81	86%	n/a	n/a	n/a	94%
DE	41	85%	n/a	n/a	n/a	85%
GA	79	84%	n/a	n/a	88%	86%
AR	36	83%	n/a	n/a	n/a	n/a
KY	50	82%	n/a	81%	n/a	n/a
NJ	27	81%	n/a	n/a	n/a	n/a
NY	225	81%	n/a	78%	91%	76%
CT	159	81%	n/a	77%	83%	86%
AL	20	80%	n/a	n/a	n/a	n/a
IN	67	79%	n/a	n/a	n/a	74%
PA	161	79%	n/a	77%	93%	74%
WY	70	76%	n/a	75%	n/a	n/a
SC	55	73%	n/a	n/a	n/a	57%
NC	130	71%	n/a	74%	n/a	66%
IL	33	67%	n/a	n/a	n/a	n/a
Significantly Below Average						
OH	119	55%	n/a	n/a	56%	57%
NCI Average		80%	n/a	80%	85%	77%

Table 108. The proportion of people who received paid vacation and/or sick time at his/her job ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OH	119	48%	n/a	n/a	41%	53%
CT	160	46%	n/a	46%	48%	44%
MA	166	37%	n/a	35%	51%	31%
NY	223	37%	n/a	35%	50%	32%
Within Average Range						
DE	41	46%	n/a	n/a	n/a	40%
NJ	27	37%	n/a	n/a	n/a	n/a
IN	67	33%	n/a	n/a	n/a	32%
MO	31	32%	n/a	n/a	n/a	n/a
IL	33	30%	n/a	n/a	n/a	n/a
PA	159	26%	n/a	19%	41%	22%
TX	81	20%	n/a	n/a	n/a	23%
AR	37	19%	n/a	n/a	n/a	n/a
GA	78	18%	n/a	n/a	17%	19%
WY	70	17%	n/a	19%	n/a	n/a
KY	49	14%	n/a	10%	n/a	n/a
SC	55	13%	n/a	n/a	n/a	9%
Significantly Below Average						
LA	78	14%	n/a	n/a	22%	7%
NC	131	13%	n/a	14%	n/a	13%
OK	144	13%	n/a	10%	15%	n/a
AL	20	5%	n/a	n/a	n/a	n/a
NCI Average		26%	n/a	24%	36%	27%

Table 109. Average length of time the person has been working at his/her current job

State	N	Average Length (Months)
OH	103	101.2
CT	122	87.3
NY	197	76.1
MA	156	74.3
PA	103	69.8
IL	31	69.5
MO	28	68.5
NJ	19	66.4
GA	72	65.0
AL	20	64.2
IN	63	62.8
TX	71	58.4
WY	64	56.4
NC	119	55.7
DE	41	53.3
LA	69	50.2
OK	131	49.9
SC	37	48.8
AR	30	39.0
KY	43	26.2
NCI Average		62.2

Table 110. Proportion of people employed in the four most common types of community jobs

State	N	Food Prep	Cleaning/ Maintenance	Retail	Assembly/ Manufacturing
AL	20	15%	50%	5%	5%
AR	36	39%	19%	17%	8%
CT	149	14%	32%	14%	13%
DE	40	15%	35%	20%	15%
GA	79	10%	42%	11%	3%
IL	32	19%	25%	16%	9%
IN	63	35%	32%	8%	8%
KY	50	28%	36%	12%	4%
LA	73	10%	53%	21%	3%
MA	170	20%	29%	18%	12%
MO	32	19%	41%	3%	13%
NC	129	31%	25%	9%	12%
NJ	n/a	n/a	n/a	n/a	n/a
NY	223	21%	20%	21%	11%
OH	114	16%	16%	7%	39%
OK	144	8%	44%	19%	6%
PA	152	22%	30%	13%	7%
SC	51	27%	25%	8%	10%
TX	80	30%	9%	26%	8%
WY	67	21%	33%	9%	3%
NCI Average		21%	31%	14%	10%

Table 111. The proportion of people who have integrated employment in their service plan ('don't knows' included in denominator)

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
OK	401	51%	10%	62%	57%	n/a
MA	581	32%	n/a	22%	49%	40%
IN	337	31%	n/a	19%	34%	34%
Within Average Range						
CT	400	28%	0%	28%	38%	30%
IL	403	27%	17%	28%	54%	41%
NC	857	26%	11%	38%	40%	23%
NY	1,439	23%	n/a	16%	38%	29%
WY	398	23%	n/a	27%	41%	20%
LA	410	22%	18%	32%	28%	15%
DE	193	21%	0%	12%	n/a	39%
GA	473	21%	n/a	14%	29%	25%
OH	412	20%	24%	12%	21%	23%
AR	298	19%	n/a	19%	32%	14%
TX	1,276	19%	17%	n/a	29%	21%
KY	423	17%	n/a	18%	n/a	6%
Significantly Below Average						
PA	1,312	16%	4%	10%	20%	23%
AL	448	15%	15%	16%	n/a	12%
SC	312	14%	n/a	13%	27%	13%
MO	390	10%	12%	9%	12%	n/a
NJ	405	7%	n/a	6%	n/a	4%
NCI Average		22%	12%	21%	34%	23%

Table 112. The proportion of people who report having a job in the community

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
CT	222	63%	n/a	61%	72%	59%
OK	172	56%	n/a	62%	61%	n/a
WY	212	43%	n/a	42%	52%	36%
MA	482	39%	n/a	27%	52%	46%
Within Average Range						
DE	130	33%	n/a	25%	n/a	50%
LA	336	30%	3%	34%	34%	32%
NC	541	30%	n/a	39%	28%	26%
NY	1,090	28%	n/a	24%	35%	31%
IN	281	28%	n/a	8%	30%	34%
PA	1,008	28%	20%	25%	26%	34%
GA	309	26%	n/a	14%	37%	27%
TX	686	26%	15%	n/a	47%	30%
OH	400	24%	n/a	19%	28%	26%
MO	226	24%	26%	33%	18%	n/a
Significantly Below Average						
SC	239	19%	n/a	19%	33%	16%
KY	292	18%	n/a	15%	n/a	19%
AR	243	17%	n/a	14%	30%	10%
NJ	265	17%	n/a	15%	n/a	n/a
IL	262	13%	6%	13%	26%	16%
AL	355	7%	n/a	8%	n/a	4%
NCI Average		28%	14%	26%	38%	29%

Table 113. The proportion of people who report that they would like a job in the community

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
NC	354	62%	n/a	65%	56%	64%
OK	68	59%	n/a	60%	58%	n/a
IN	175	54%	n/a	65%	57%	48%
WY	100	54%	n/a	52%	n/a	n/a
GA	222	53%	n/a	58%	56%	48%
NY	633	52%	n/a	54%	43%	56%
MA	246	52%	n/a	47%	51%	60%
Within Average Range						
OH	295	49%	n/a	53%	48%	51%
IL	215	47%	35%	49%	n/a	49%
TX	414	47%	44%	n/a	n/a	44%
KY	226	43%	n/a	41%	n/a	38%
AL	315	43%	n/a	41%	n/a	46%
MO	138	42%	n/a	41%	44%	n/a
SC	161	40%	n/a	32%	n/a	46%
CT	75	37%	n/a	31%	n/a	38%
DE	83	33%	n/a	30%	n/a	41%
Significantly Below Average						
PA	544	33%	n/a	34%	25%	37%
AR	199	28%	n/a	34%	36%	20%
LA	230	23%	18%	23%	31%	21%
NJ	165	7%	n/a	8%	n/a	n/a
NCI Average		43%	32%	43%	46%	44%

Table 114. The proportion of people who report going to a day program or some other daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
AL	356	94%	n/a	93%	n/a	97%
KY	293	90%	n/a	96%	n/a	68%
NJ	268	88%	n/a	89%	n/a	n/a
WY	212	84%	n/a	86%	67%	82%
IL	266	82%	90%	85%	60%	70%
GA	309	78%	n/a	88%	63%	82%
OH	395	78%	n/a	86%	73%	77%
Within Average Range						
DE	132	78%	n/a	79%	n/a	66%
LA	336	75%	83%	85%	55%	85%
TX	703	74%	87%	n/a	31%	68%
NY	1,098	72%	n/a	81%	32%	77%
MA	491	71%	n/a	81%	44%	70%
AR	244	68%	n/a	84%	49%	64%
NC	546	67%	n/a	73%	48%	67%
SC	241	66%	n/a	76%	46%	63%
Significantly Below Average						
IN	281	62%	n/a	62%	46%	70%
PA	1,001	55%	n/a	77%	26%	53%
OK	172	47%	n/a	50%	38%	n/a
MO	232	47%	66%	43%	42%	n/a
CT	222	44%	n/a	44%	19%	54%
NCI Average		71%	82%	77%	46%	71%

Table 115. The proportion of people who report doing volunteer work

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
Significantly Above Average						
WY	212	52%	n/a	50%	43%	64%
TX	661	39%	42%	n/a	18%	40%
MA	473	36%	n/a	34%	28%	44%
NY	1,057	36%	n/a	38%	20%	42%
Within Average Range						
GA	293	33%	n/a	34%	24%	37%
NC	506	30%	n/a	26%	23%	37%
OH	389	29%	n/a	32%	23%	32%
PA	973	27%	n/a	24%	26%	29%
NJ	254	27%	n/a	26%	n/a	n/a
DE	124	26%	n/a	14%	n/a	40%
IN	274	25%	n/a	15%	25%	28%
IL	253	25%	23%	19%	24%	36%
OK	160	24%	n/a	21%	26%	n/a
MO	214	24%	32%	27%	20%	n/a
CT	211	22%	n/a	16%	19%	29%
LA	321	21%	25%	9%	24%	25%
Significantly Below Average						
AL	343	20%	n/a	19%	n/a	21%
SC	226	19%	n/a	18%	29%	19%
KY	289	16%	n/a	14%	n/a	21%
AR	244	16%	n/a	9%	21%	16%
NCI Average		27%	31%	23%	25%	33%

Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators

Table 116. Background Information Variables Used to Adjust Outcomes

<i>BI Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>
BI-3	DOB	Create AGE variable
BI-9	LEVELMR	5 categories: a) No MR ; b) Mild ; c) Moderate ; d) Severe ; and e) Profound
BI-10	DXMIPD	As is
BI-12	EXPRESS	Collapse into 2 categories: a) spoken and b) non-spoken
BI-13	MOBILITY	As is
BI-14	HEALTH	As is
BI-54, BI-55, BI-56	SELFINJ, DISBEH, UNCPBEH	Create a new binary variable Supp_beh_problems which equals 1 if any support is needed for any of the three variables (if Selfinj or Disbeh or Uncpbeh = 2 or 3), and equal 0 if no support is needed (if Selfinj and Disbeh and Uncpbeh = 1).

Table 117. Outcome Variables -- Rules for Analysis

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
BI-15	PRIMDOC	Collapse <i>No</i> (2) and <i>Don't know</i> (3)	
BI-16	PHYSEXAM	Collapse <i>One year ago or more</i> (2) and <i>Don't know</i> (3)	
BI-17	DENTVIS	Collapse 1) <i>One year ago or more</i> (3) and <i>Don't know</i> (4), and 2) <i>Within the last six months</i> (1) and <i>Within the past year</i> (2)	
BI-18	EYEEEXAM	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)) and <i>Don't know</i> (7)	
BI-19	HEARTEST	Collapse <i>5 years ago or more</i> (2), <i>Never had a hearing test</i> (3), and <i>Don't know</i> (4)	
BI-20	FLUVACC	Collapse <i>No</i> (1) and <i>Don't know</i> (3)	
BI-21	PNEUVACC	Collapse <i>No</i> (1) and <i>Don't know</i> (3)	
BI-24	PHYSACT	Create a new binary variable PhysAct_Mod which equals 1 when BI-24a=1 and BI-24b=1 or 2	
BI-26	PAPTEST	Collapse all categories that say 1) <i>more than three years ago</i> ((4),(5),(6)) and <i>Don't know</i> (7), and 2) <i>within the past three years</i> ((1),(2),(3))	
BI-27	MAMMO	Collapse all categories that say 1) <i>more than two years ago</i> ((3),(4),(5),(6)) and <i>Don't know</i> (7), and 2) <i>within the past two years</i> ((1),(2))	
BI-28	PSATEST	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)) and <i>Don't know</i> (7)	
BI-29	CCSCREEN	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)) and <i>Don't know</i> (7)	
Q1	HAVEJOB	As is	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q2	LIKEAJOB	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q3	LIKEJOB	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q4	JOBELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q6	JOBSTAFNICE	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q7	HAVEDAYACT	As is	
Q8	LIKEDAYACT	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q9	DAYACTELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q11	DAYACTSTAFNICE	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q12	VOLUNT	As is	
Q13	LIKEHOME	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q14	HOMEELSE	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q15	LIKEHOOD	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q16	TALKNEIGH	Collapse <i>Yes, not often</i> (1) and <i>Yes, often</i> (2)	
Q18	HOMESTAF	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q19	ENTERHM	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q20	ENTERBRM	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q21	BEALONE	As is	
Q22	AFRAIDHM	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q23	AFRAIDNH	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q24	AFRAIDDAY	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q25	AFRAIDHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
Q26	SEEDOC	Not included in report	
Q27	HASFRNDS	Collapse <i>No</i> (0) and <i>Only staff or family</i> (1)	
Q28	BESTFRND	As is	
Q29	SEEFRNDS	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q30	CANDATE	Collapse <i>Yes</i> (2) and <i>Yes, with restrictions</i> (1)	
Q31	LONELY	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q33	SEEFAMILY	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q34	HELPOTH	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q35	KNOWSCM	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q36	HELPSGET	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q37	GETSBACK	Collapse <i>Takes a long time</i> (0) and <i>In-between</i> (1)	
Q39	TRANSPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q40	BUDGTALK	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q41	BUDGHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q42	BUDGCHANG	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q43	BUDGMORE	Collapse <i>Yes</i> (2) and <i>Maybe</i> (1)	
Q44	FININFO	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q45	FINEASY	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q46	SWORKCOME	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q47	SWORKHELP	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q51-Q57	SHOPTIMES, ERRTIMES, ENTTIMES, EATTIMES, RELTIMES,	Recode so that if did not partake in activity, then, e.g. Shoptimes = 0.	YES YES YES YES YES

Survey Item #	Variable Name	Recode or Collapse?	Risk Adjust?
	SPORTIMES, VACATIMES		YES YES
Q58, Q60, Q61, Q62, Q63, Q64, Q66, Q67, Q69, Q70, Q71	CHOSHOME, ROOMATES, CHSSTAFF, SCHEDULE, FREETIME, CHOSJOB, CHOSJBSTF, CHOOSDAY, CHSDSTF, CHOOSBUY, CHOOSCM	Collapse <i>Person chose/chooses</i> (2) and <i>Person had/has some input</i> (1)	YES, YES, YES, YES, YES, YES, YES, YES, YES, YES, YES, NO
Q59, Q65, Q68	HVISIT, JOBVISIT, DVISIT	Collapse <i>Did not visit before current</i> (0) and <i>Visited only current</i> (1)	
Q72	MAIOPEN	As is	
Q73	ALONEGST	As is	
Q74	USEPHONE	As is	
Q75	SELFADVO	Collapse <i>Yes</i> (2) and <i>Had opportunity</i> (1)	
Q76	SERVED	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	

Appendix B: State Sampling Procedures

ALABAMA- A random sample was drawn from just the people receiving ICF/MR and HCBS Waiver services. This sample was random within this parameter. All drawn were adults 18 and over who received at least one service besides case management.

ARKANSAS- A sample was drawn from just the people receiving waiver services. This sample was also stratified so each provider had a least one person surveyed. This sample was random within these parameters. All drawn were adults 18 and over and receiving at least one service besides case management.

CONNECTICUT- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

DELAWARE- A random sample was drawn from the service population of adults 18 and over who are receiving at least one residential service or people living at home who attend a state funded day program.

GEORGIA- Did not provide HSRI with sampling procedure

ILLINOIS-- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

INDIANA- Did not provide HSRI with sampling procedure

KENTUCKY- A sample was drawn from just the people receiving waiver services. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

LOUISIANA- A sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management. This sample was stratified by region and type of service program.

MASSACHUSETTS-

DDS Massachusetts conducted the NCI Adult survey for 2008-2009 with 600 individuals. This number was set as it was determined to be of sufficient size/ percentage of individuals served to draw conclusions both from within the grouping listed, and overall. Individuals were eligible to be sampled if they were over 18 years old, and received Service Coordination and at least one additional service from DDS (excluding transportation). Two hundred individuals were randomly selected from each of the

following groups in order to evaluate these three service groups separately and as compared with each other: Residential, Non-residential, Ricci Class Members

MISSOURI- A sample was drawn to assure that all regions of the state were represented. Within this parameter, the sample was random and from the entire service population of adults over 18 receiving at least one service besides case management.

NORTH CAROLINA-

North Carolina interviewed two sets of consumers (1) those residing in the State's Developmental Centers and (2) those residing in the community (for whom the Local Management Entities had responsibility).

Samples from the Local Management Entities

The sample universe consisted of adults residing in Local Management Entities who had been diagnosed with intellectual disabilities and who received at least one state or federally-funded service in the past year in addition to case management.

The State drew the samples for the project from a paid-claims data base for Medicaid and State services that covered State Fiscal Year 2008 (July 1, 2007-June 30, 2008).

Each local Management Entity was given a quota of 40 consumers to interview. The State (through Adam Holtzman) drew a random sample of 105 names for each Local Management Entity. The first 40 names from each list were designated as "primary" and the rest as "back-up." LME staff members responsible for the project were instructed to go through the list sequentially (i.e., obtain consent and pre-survey information for primary # 1, and then going to primary # 2, etc.) until the LME got the required number of forms. Additional names were drawn for the LMEs had exhausted the names on their list and who needed more names to meet their quota. Two LMEs chose to oversample (i.e. exceed their quota).

Piedmont Behavioral Healthcare drew its own sample. Because of its waiver designation, Piedmont does not submit paid claims to the Division in the same manner as other LMEs (i.e., Piedmont submits paid claims directly to CMS; its paid claims data are not included in the database from which the NCI sample is drawn).

Samples from the State Developmental Centers

Four Developmental Centers and one Neuro-medical Facility participated in the 2009 survey. The Developmental Centers drew their own samples. Each was asked to select at least 30 participants for the adult consumer interview.

NEW JERSEY- A sample was drawn from the entire service population of adults over 18 receiving at least one significant and ongoing service besides case management. This included an oversample of adults living in development centers one year after being transitioned into the community. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

NEW YORK- A stratified sample (by service type) was drawn from the entire service population of adults over 18 receiving at least one service besides case management.

OHIO- Random sample of people receiving local funding support living or waiver services. Due to short time to gain info, there was a decision to sample a large portion out of the Adult Services Program Area.

OKLAHOMA- A sample was drawn just from persons receiving residential supports. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

PENNSYLVANIA- A sample was drawn from the entire service population of ODP (Office of Developmental Persons) registered adults over 18 receiving at least case management or one other service. People surveyed in the prior year are excluded. Each of 48 Administrative Entities across the State (which cover a county or group of smaller counties) arrange with an independent monitoring program to have up to 30 surveys completed from a random sample of 90 individuals issued by the State.

SOUTH CAROLINA- A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

TEXAS- A stratified sample was drawn from all counties in Texas except for 2. Only in-state supported living centers and general fund cases are being sampled for NCI

WYOMING- A random sample was drawn from the entire service population of adults over age 21 receiving at least one service besides case management.

Appendix C: Unadjusted Survey Results

Notes about item-by-item survey results:

- The tables contained in this Appendix are grouped by sub-domain (e.g., Community Inclusion).
- Each table displays data for **one** survey item.
- Results are listed **alphabetically** by state.
- The data presented are **unadjusted**, basic frequencies of collapsed responses.
- As for all Section 1 and Section 2 survey items “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables.

COMMUNITY INCLUSION

Table 118. Number of times people went shopping in past month (unadjusted)

State	N	Average
AL	357	2.8
AR	290	5.6
CT	390	3.8
DE	192	3.5
GA	472	3.8
IL	394	2.6
IN	325	3.7
KY	422	2.9
LA	415	4.5
MA	559	4.2
MO	389	3.2
NC	889	4.7
NJ	399	3.6
NY	1,357	3.9
OH	371	3.7
OK	399	4.4
PA	1,323	4.3
SC	326	2.6
TX	1,253	3.3
WY	394	4.4
NCI Average		3.8

Table 119. Number of times people went out on errands in past month (unadjusted)

State	N	Average
AL	340	1.7
AR	295	3.4
CT	385	3.6
DE	192	4.8
GA	458	2.9
IL	393	2.1
IN	325	3.0
KY	420	2.1
LA	410	2.2
MA	565	3.6
MO	389	2.6
NC	879	3.1
NJ	396	2.9
NY	1,372	3.3
OH	372	2.3
OK	399	4.4
PA	1,289	3.9
SC	325	2.3
TX	1,239	2.7
WY	397	3.4
NCI Average		3.0

Table 120. Number of times people went out for entertainment in past month (unadjusted)

State	N	Average
AL	356	1.6
AR	295	3.3
CT	388	3.0
DE	193	1.8
GA	454	2.5
IL	387	1.8
IN	320	1.5
KY	423	2.4
LA	410	1.7
MA	554	2.6
MO	382	1.8
NC	885	2.3
NJ	392	3.0
NY	1,368	2.3
OH	376	2.0
OK	400	4.4
PA	1,302	2.2
SC	325	1.4
TX	1,241	2.5
WY	395	3.7
NCI Average		2.4

Table 121. Number of times people went out to eat in past month (unadjusted)

State	N	Average
AL	358	2.8
AR	297	5.3
CT	391	4.1
DE	193	4.0
GA	462	3.9
IL	391	2.4
IN	323	3.8
KY	422	2.8
LA	411	3.3
MA	573	5.2
MO	389	2.5
NC	887	4.8
NJ	396	3.4
NY	1,360	3.5
OH	375	3.3
OK	399	4.0
PA	1,284	3.6
SC	326	2.6
TX	1,244	3.2
WY	395	4.2
NCI Average		3.6

Table 122. Number of times people went out to religious services in past month (unadjusted)

State	N	Average
AL	377	2.3
AR	295	2.5
CT	382	1.1
DE	193	1.6
GA	442	2.5
IL	381	1.7
IN	323	2.0
KY	419	1.0
LA	405	2.8
MA	560	1.3
MO	388	1.5
NC	888	2.4
NJ	381	1.4
NY	1387	1.4
OH	388	2.1
OK	396	1.7
PA	1318	1.6
SC	328	2.5
TX	1226	2.2
WY	395	1.3
NCI Average		1.8

Table 123. Number of times people went to exercise or play integrated sports in past month (unadjusted)

State	N	Average
AL	397	3.3
AR	296	11.0
CT	387	4.4
DE	192	3.4
GA	463	4.2
IL	392	4.3
IN	325	3.6
KY	424	1.4
LA	408	4.2
MA	570	5.7
MO	388	4.6
NC	896	7.5
NJ	388	2.5
NY	1,377	4.1
OH	385	8.4
OK	401	2.6
PA	1,329	6.6
SC	325	4.0
TX	1,259	9.2
WY	394	11.6
NCI Average		5.3

Table 124. Number of times people went on vacation in past year (unadjusted)

State	N	Average
AL	392	0.3
AR	297	1.0
CT	385	0.7
DE	188	0.8
GA	443	0.5
IL	390	0.6
IN	326	0.7
KY	412	0.3
LA	389	0.5
MA	563	1.0
MO	384	0.6
NC	877	0.9
NJ	387	0.7
NY	1,384	0.9
OH	392	0.7
OK	393	0.6
PA	1,271	0.8
SC	321	0.7
TX	1,227	1.2
WY	394	0.7
NCI Average		0.7

CHOICE AND DECISION-MAKING

Table 125. Proportion of people who chose where they live (unadjusted)

State	N	Proportion
AL	429	14%
AR	296	63%
CT	321	45%
DE	183	59%
GA	458	55%
IL	369	41%
IN	320	50%
KY	418	63%
LA	405	40%
MA	544	51%
MO	352	38%
NC	854	42%
NJ	319	27%
NY	1,355	43%
OH	423	52%
OK	318	47%
PA	1,265	46%
SC	315	51%
TX	1,169	27%
WY	390	79%
NCI Average		47%

Table 126. Proportion of people who chose the staff who help them at home (unadjusted)

State	N	Average
AL	209	33%
AR	234	87%
CT	166	75%
DE	81	93%
GA	146	82%
IL	229	63%
IN	124	77%
KY	249	66%
LA	224	80%
MA	316	66%
MO	241	59%
NC	397	66%
NJ	278	41%
NY	764	69%
OH	231	60%
OK	394	69%
PA	474	50%
SC	117	49%
TX	493	59%
WY	183	92%
NCI Average		67%

Table 127. Proportion of people who chose their place of work (unadjusted)

State	N	Proportion
AL	24	71%
AR	40	88%
CT	125	78%
DE	43	91%
GA	73	85%
IL	34	85%
IN	72	79%
KY	50	96%
LA	98	77%
MA	174	82%
MO	48	83%
NC	150	76%
NJ	50	54%
NY	304	77%
OH	91	82%
OK	133	90%
PA	247	83%
SC	39	90%
TX	151	72%
WY	82	87%
NCI Average		81%

Table 128. Proportion of people who chose the staff who help them at work (unadjusted)

State	N	Average
AL	18	28%
AR	27	81%
CT	109	52%
DE	40	80%
GA	67	90%
IL	29	69%
IN	60	68%
KY	44	68%
LA	95	76%
MA	134	52%
MO	35	43%
NC	118	63%
NJ	24	42%
NY	249	64%
OH	76	43%
OK	127	84%
PA	202	37%
SC	29	55%
TX	118	57%
WY	73	95%
NCI Average		62%

Table 129. Proportion of people who chose their day activity (unadjusted)

State	N	Proportion
AL	349	25%
AR	166	79%
CT	87	70%
DE	104	77%
GA	249	72%
IL	235	54%
IN	167	59%
KY	274	84%
LA	255	58%
MA	324	59%
MO	123	63%
NC	397	59%
NJ	267	23%
NY	887	61%
OH	293	76%
OK	196	51%
PA	545	64%
SC	152	53%
TX	564	54%
WY	169	82%
NCI Average		61%

Table 130. Proportion of people who chose their day activity staff (unadjusted)

State	N	Average
AL	343	34%
AR	170	75%
CT	87	63%
DE	107	98%
GA	254	83%
IL	237	68%
IN	154	62%
KY	269	62%
LA	246	71%
MA	313	57%
MO	116	30%
NC	392	61%
NJ	283	53%
NY	767	65%
OH	294	55%
OK	194	53%
PA	552	39%
SC	154	56%
TX	565	60%
WY	174	92%
NCI Average		62%

Table 131. Proportion of people who chose their roommates (unadjusted)

State	N	Proportion
AL	428	10%
AR	295	58%
CT	335	35%
DE	187	48%
GA	450	55%
IL	375	30%
IN	315	59%
KY	416	32%
LA	410	41%
MA	535	47%
MO	359	38%
NC	855	37%
NJ	321	14%
NY	1335	37%
OH	418	65%
OK	362	44%
PA	1204	48%
SC	314	46%
TX	1217	35%
WY	393	81%
NCI Average		43%

Table 132. Proportion of people who choose how to spend their free time (unadjusted)

State	N	Average
AL	440	93%
AR	298	92%
CT	387	96%
DE	192	96%
GA	462	95%
IL	390	83%
IN	322	92%
KY	418	95%
LA	407	87%
MA	578	95%
MO	395	87%
NC	888	86%
NJ	327	91%
NY	1434	89%
OH	424	96%
OK	401	89%
PA	1387	94%
SC	320	95%
TX	1264	84%
WY	398	97%
NCI Average		92%

Table 133. Proportion of people who choose what to buy with their spending money (unadjusted)

State	N	Proportion
AL	441	93%
AR	296	93%
CT	392	93%
DE	192	78%
GA	463	92%
IL	389	85%
IN	323	90%
KY	416	96%
LA	403	85%
MA	581	94%
MO	394	81%
NC	882	84%
NJ	341	90%
NY	1,439	88%
OH	427	94%
OK	401	81%
PA	1,378	89%
SC	324	91%
TX	1,256	80%
WY	395	97%
NCI Average		89%

Table 134. Proportion of people who choose their daily schedule (unadjusted)

State	N	Average
AL	434	86%
AR	295	88%
CT	382	90%
DE	192	82%
GA	464	90%
IL	392	70%
IN	325	89%
KY	417	92%
LA	406	70%
MA	579	92%
MO	395	78%
NC	885	78%
NJ	326	87%
NY	1,432	80%
OH	432	85%
OK	400	80%
PA	1,386	87%
SC	321	89%
TX	1,265	64%
WY	396	95%
NCI Average		84%

[LAST PAGE]