

# National Core Indicators® 2018-19 In-Person Survey (IPS) Report

## Executive Summary



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The National Core Indicators (NCI) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual/developmental disabilities and their families. Indicators address key areas of concern such as employment, respect/rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The NCI In-Person Survey is administered to individuals with a developmental disability who receive at least one service other than case management. Not all states that participate in NCI administer the In-Person Survey on an annual basis. Of the 46 states, District of Columbia and 22 sub-state entities who participated in NCI during the 2018-19 data collection cycle, 37 states submitted a valid sample of In-Person Survey data: Alabama (AL), Arizona (AZ), Arkansas (AR), Arizona (AZ), Colorado (CO), Connecticut (CT), Delaware (DE), Florida (FL), Georgia (GA), Hawaii (HI), Indiana (IN), Kansas (KS), Kentucky (KY), Maine (ME), Michigan (MI), Minnesota (MN), Missouri (MO), North Carolina (NC), Nebraska (NE), New Hampshire (NH), New Jersey (NJ), New York (NY), Ohio (OH), Oklahoma (OK), Oregon (OR), Pennsylvania (PA), Rhode Island (RI), South Carolina (SC), South Dakota (SD), Tennessee (TN), Texas (TX), Utah (UT), Virginia (VA), Vermont (VT), Washington (WA), Wisconsin (WI), and Wyoming (WY). This Final Report provides a summary of results based on data submitted by June 30, 2018.

The following are weighted NCI national averages for a selection of survey items. Complete breakouts by state of items in the In-Person Survey can be found in their respective chapters of this report.

## 2018-19 In-Person Survey

22,009 adults  
with IDD  
participated  
across  
37 states\*

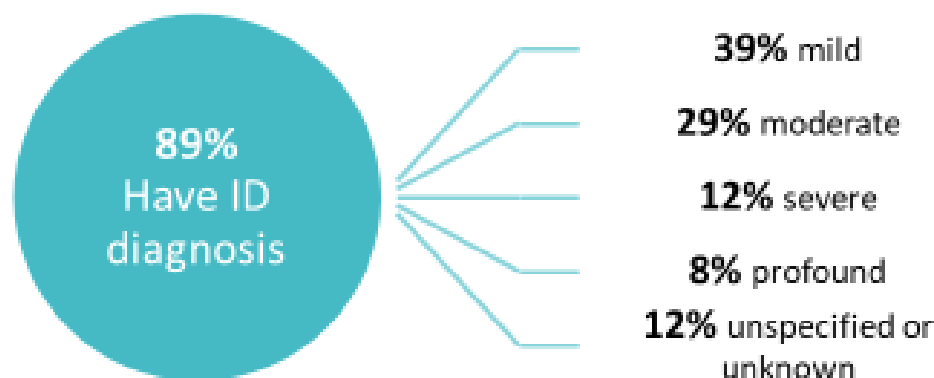
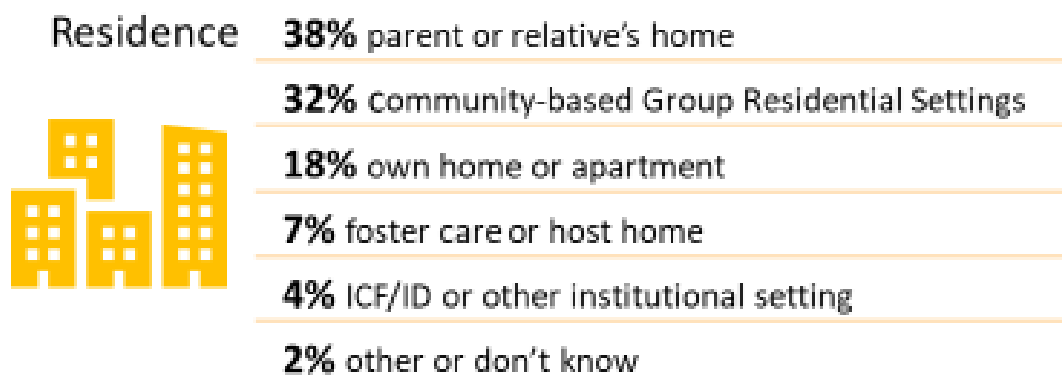
### NCI Averages:

- Include all participating states
- Data are weighted

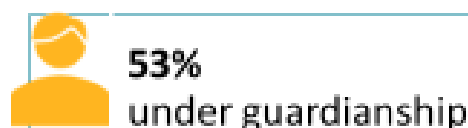
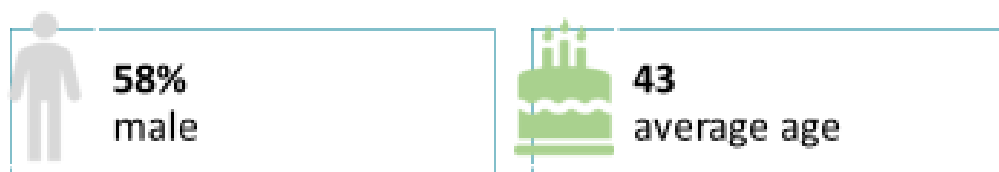
\*AL, AR, AZ, CO, CT, DE, FL, GA, HI, IN, KS, KY, ME, MI, MN, MO, NC, NE, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WY

### Respondents

Primarily adults with IDD age 18 and older receiving at least one service (in addition to case management) from the state DD agency. Some information may come from proxy respondents as well as administrative records.



### Mental Health Diagnoses (not mutually exclusive)



# 2018-19 In-Person Survey



**96%**  
reported  
having taken  
part in last  
service  
planning  
meeting



**81%**  
understood  
what was  
being talk  
about at last  
planning  
meeting



**94%**  
reported  
that they  
chose or had  
input in  
services gets  
as part of



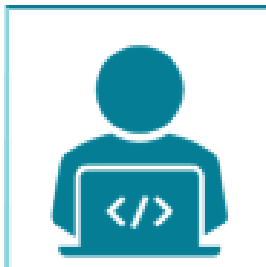
**83%**  
know who to  
ask to make  
changes to  
service plan

**79%**  
report having  
friends who are  
not staff or  
family

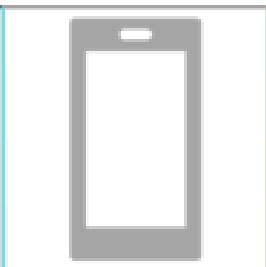
**79%**  
report that they  
can see friends  
when they want

**81%**  
report having  
other ways of  
talking or  
chatting with  
friends when  
cannot see them

**48%**  
want more help  
to make or keep  
in contact with  
friends



**89%**  
report being able  
to use phone or  
internet when  
wanted



**56%**  
report having a  
cell phone or  
smartphone



**44%**  
of those who do  
not have a cell  
phone or  
smartphone want  
a cell phone or  
smartphone