

# Consumer Outcomes

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Phase XII Final Report  
2009-2010 Data



NATIONAL CORE INDICATORS

A Collaboration of the  
National Association of State Directors of Developmental Disabilities  
Services and Human Services Research Institute

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## I. Organization of Report

This document serves as the **final** report for the consumer outcomes portion of **Phase XII (2009-2010)** National Core Indicators (NCI) data collection. All consumer survey data submitted between **July 2009** and **June 2010** are included in this report. **A total of 17 states plus the local DD authority in Orange County, CA (RCOC) are included in this final report.**

The report is organized as follows:

**INTRODUCTION** -- Gives a brief overview of NCI activities to date, and presents the core indicators measured with the Consumer Survey.

**CONSUMER SURVEY** -- Briefly describes the development and structure of the survey instrument.<sup>1</sup>

**METHODS** -- Describes the protocol for administering NCI consumer surveys, including sampling criteria, administration guidelines, and interviewer training procedures.

**DATA ANALYSIS** -- Explains the statistical methods used to analyze the consumer survey data, including an explanation of how certain outcomes are “adjusted” for the purposes of making comparisons across states. Also discusses scale construction and significance testing of results.

**RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS** -- Presents aggregate and state-by-state results of demographic information used for outcome adjustment.

**RESULTS: CORE INDICATOR COMPARISONS ACROSS STATES** -- Presents aggregate and state-by-state results for each question.

**APPENDICES** – Includes sampling and analysis information, services and supports received and detailed item-by-item results.

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<sup>1</sup> For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to test for consistency of responses, please see the NCI Phase II Technical Report at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

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## II. Introduction

### Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

NCI Phase I began in January 1997. In August 1997, the Phase I Steering Committee selected a "candidate" set of 61 performance/outcome indicators in order to test their utility/feasibility. Six states agreed to conduct a field test of these indicators, including administering the NCI consumer and family surveys and compiling other data. Field test data were transmitted to NCI staff during the summer of 1998. The results were compiled, analyzed and reported to participating states in September 1998.

NCI Phase II was launched in January 1999. Phase II data collection wrapped up in June 2000 and set the stage for continuation and further expansion of the NCI. During Phase II, the Phase I indicators were revised, and data collection tools and methods were improved. The Version 2.0 indicator set consisted of 60 performance and outcome indicators. Going forward, NCI expanded its scope to include services for children with developmental disabilities and their families, continued to develop and refine the indicators, and recruited additional states to participate in the collaboration. Phase II data are considered baseline NCI data. Phase II technical reports and other selected documents are available online at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

Twelve states (AZ, CT, KY, MA, MN, NE, NC, PA, RI, VA, VT, WA) participated in Phase II. Four additional states joined during the following year (DE, IA, MT, UT), and seven states joined in 2001 (AL, HI, IL, IN, OK, WV, WY). Virginia, Nebraska, Iowa, Minnesota, Montana, and Utah are currently on hiatus. South Dakota, South Carolina, and Maine signed on in 2002. Arkansas, Georgia, New Mexico, and Texas joined in 2005. Over the next two years, New Jersey, Louisiana and New York joined and Missouri rejoined. Presently, NCI is composed of 24 states, the District of Columbia, and four sub-state entities. State participation in NCI is entirely voluntary. For a complete list of NCI states, visit [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

## The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2009-2010 and their corresponding survey item(s).

**Table 1. Crosswalk of Core Indicators and Consumer Survey Questions: 2009-2010**

<b>Key to codes:</b>	
BI = background information question	
Q = consumer interview question ( <b>bold indicates question allows consumer responses only</b> )	
<b>Question:</b>	<b>Refers to Core Indicator:</b>
BI-14	The proportion of people described as having poor health.
BI-15	The proportion of people who have a primary care doctor.
BI-16	The proportion of people who have had a physical exam in the past year.
BI-17	The proportion of people who have had a routine dental exam in the past year.
BI-18	The proportion of people who have had a vision screening in the past year.
BI-19	The proportion of people who had a hearing test in the past 5 years.
BI-20	The proportion of people who had a flu vaccination in the past year.
BI-21	The proportion of people who have ever had a vaccination for pneumonia.
BI-26	The proportion of women who had a Pap test in the past year.
BI-27	The proportion of women over 40 who had a mammogram in the past 2 years.
BI-28	The proportion of men over 50 who had a PSA test in the past year.
BI-29	The proportion of people age 50 and over who had a screening for colorectal cancer in the past year.
BI-22-BI-25	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-32	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39, BI-41	The average number of biweekly hours worked and earning made by people who were in a paid job.
BI-39	The average number of biweekly hours worked and earnings made by people who



	have jobs in the community and the percentage of people earning at or above the State minimum wage.
BI-46	The proportion of people having a job in the community who were continuously employed in the past year.
BI-47	The proportion of people having a job in the community who receive vacation and/or sick time benefits.
BI-48	The average length of time that people have worked at their current community job.
BI-49	What kind of community jobs do people hold?
BI-43	The proportion of people who have a goal of integrated employment in their individualized service plan.
BI-52, BI-53	The proportion of people who are using a self-directed supports option and who employ their own support workers.
Q1	The proportion of people who have a job in the community.
Q2	The proportion of people who do not have a job in the community, but would like one.
Q7	The proportion of people who go to a day program or have some other daily activity.
Q4, Q9	The proportion of people who have a community job but would like to work somewhere else and the proportion of people who go to a day program/daily activity but would like to go somewhere else.
Q12	The proportion of people who do volunteer work.
Q3, Q8	The proportion of people who are satisfied with their job or day program.
Q13, Q15	The proportion of people satisfied with where they live.
Q14	The proportion of people who would like to live somewhere else.
Q6, Q11, Q18	The proportion of people indicating that most support staff treat them with respect.
Q21	The proportion of people who report satisfaction with the amount of privacy they have.
Q19, Q20, Q75-Q77	The proportion of people whose basic rights are respected by others.
Q78	The proportion of people who have participated in a self-advocacy meeting or event.
Q22-Q24	The proportion of people who report that they feel safe in their home, neighborhood, workplace, and day program/daily activity.
Q25	The proportion of people who have someone to go to for help when they feel afraid.

<b>Q16</b>	The proportion of people who talk with their neighbors.
<b>Q26</b>	The proportion of people who are able to go to the doctor whenever they need to.
<b>Q27</b>	The proportion of people who have friends and caring relationships with people other than support staff and family members.
<b>Q28</b>	The proportion of people who have a close friend, someone they can talk to about personal things.
<b>Q29, Q33</b>	The proportion of people who are able to see their families and friends when they want.
<b>Q30</b>	The proportion of people who can go out on a date if they want to.
<b>Q31</b>	The proportion of people who feel lonely.
<b>Q34</b>	The proportion of people who get to help others.
<b>Q35</b>	The proportion of people who have met their service coordinators.
<b>Q37</b>	The proportion of people who report that they helped make their service plan.
<b>Q38</b>	The proportion of people who report that their service coordinators ask them what they want.
<b>Q39</b>	The proportion of people who report that their service coordinators help them get what they want.
<b>Q40</b>	The proportion of people who report that their service coordinators call them back right away.
<b>Q42</b>	The proportion of people who report having adequate transportation when they want to go somewhere.
<b>Q41</b>	The proportion of people who use different types of transportation.
<b>Q43</b>	The proportion of people self-directing who report that someone talked with them about their budget/services.
<b>Q44</b>	The proportion of people self-directing who have help in deciding how to use their budget/services.
<b>Q45</b>	The proportion of people self-directing who report that they can make changes to their budget/services if they need to.
<b>Q46</b>	The proportion of people self-directing who report they have enough help in deciding how to use their budget/services.
<b>Q47-Q48</b>	The proportion of people self-directing who receive information about their budget/services that is easy to understand.

Q49	The proportion of people self-directing whose support workers come when they are supposed to.
Q50	The proportion of people self-directing who get the help they need to work out problems with their support workers.
Q54-Q60	The proportion of people who regularly participate in everyday integrated activities in their communities.
Q61, Q63, Q64, Q67, Q69, Q70, Q72, Q74	The proportion of people who make choices about their lives, including: housing, roommates, jobs, and support staff or providers.
Q65, Q66, Q73	The proportion of people who make choices about their everyday lives, including: daily routines, what to spend money on, and social activities.
Q62, Q68, Q71	The proportion of people who report having been provided options about where to live, work, and go during the day.
Q79	The rate at which people report that they do not get the services they need.
Q80	The proportion of people who feel their staff have adequate training.

### III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

#### Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and an interviewer feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form also was used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager. [Note: Individual identifying information was excluded from data submitted to HSRI.]

- THE BACKGROUND INFORMATION SECTION requests data that would most likely be found in agency records or information systems. In some states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview.
- SECTION I of the survey, which concerns questions aimed at obtaining expressions of satisfaction and opinions from each individual, may be completed only through a direct interview with the individual; proxy responses are not acceptable.
- SECTION II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate (e.g., family member, friend, support worker) is asked to answer.
- The last page of the survey is the INTERVIEWER FEEDBACK SHEET. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.

## IV. Methods

### Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on specific criteria described below.

The total number of surveys administered in **Phase XI** was **11,599**. Section I is administered only to **the person receiving services**. A person's responses are excluded if any of the following criteria are met:

- ◆ The consumer responded to less than half of the questions in Section I.
- ◆ The interviewer recorded that the person did not understand the questions being asked.
- ◆ The interviewer recorded that the person gave inconsistent responses.

After excluding incomplete and inconsistent responses, the number of valid respondents to Section I = **7,299**. Overall, **63%** (7,299/11,599) of consumers in the total sample were able to respond to Section I of the direct interview. The “**% Valid Answers To Section I**” column in Table 2 indicates the percentage of consumers who were able to respond to Section I, by state. Section I response rates by state ranged from 49% to 78%. The median response rate to Section I was 65%.

Section II allows multiple respondents. Other informants (e.g., family, friend, support worker) may have provided answers to some of the questions. In the final analysis, if a respondent is excluded from Section I, his or her responses are also excluded from Section II, *if* the respondent is the only one to provide answers for Section II (without any proxies). Otherwise, **all responses to questions in Section II are included in the analysis**, regardless of how many questions were answered. Thus, the consumer response rate to Section I may be lower than the response rate to Section II due to stricter criteria for including Section I responses. The number of valid responses

to Section II = **11,457**. The total response rate (proxies included) to Section II was **98.8%** (11,457/11,599).

## Sampling

The goal of each state was to conduct a minimum of 400 interviews. Each state is asked to conduct a random sample of individuals over age 18 who are receiving at least one service, besides case management. Most states draw an over-sample to account for refusals. Some states did not complete 400 interviews, and others exceeded this goal. A sample size of 400 allows valid comparisons across states with a 95% confidence level. Those that did not complete 400 are also included in this report; however, readers are cautioned to take sample sizes into consideration when comparing results across states. Each state’s sampling strategy can be found in Appendix B. Table 2 presents the number of surveys completed and response rates to each section, by state.

**Table 2. Valid Number of Surveys and Response Rates by State**

State	% Valid Answers to Section 1	% Valid Answers to Section 2	Sample Size (N)	% of Total Sample Size (N)
AL	72.7	99.3	451	3.9
AR	62.5	99.5	392	3.4
DC	72.0	98.5	393	3.4
GA	70.6	99.8	480	4.1
IL	62.6	97.4	382	3.3
KY	63.6	98.4	437	3.8
LA	66.0	100.0	326	2.8
ME	75.9	99.1	424	3.7
MO	62.3	99.5	419	3.6
NC	77.8	99.1	917	7.9
NJ	62.5	99.5	413	3.6
NY	72.6	99.3	1,223	10.5
OH	74.2	99.8	503	4.3
OK	49.0	100.0	402	3.5
PA	68.7	94.8	1,436	12.4
RCOC	69.8	99.8	606	5.2
TX	36.9	99.9	1,995	17.2
WY	53.5	97.8	400	3.4
<b>Total</b>	<b>63.0</b>	<b>98.8</b>	<b>11,599</b>	<b>100.0</b>

## Administration

Most participating states used the basic survey tool developed by the project. Pennsylvania have integrated NCI items in their own statewide survey tools. States used a variety of types of surveyors, including self-advocates and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid

volunteers. One state (ME) used community agencies. All of the above methods were acceptable and no major differences were noted in terms of using different types of interviewers. The only stipulation was that if case managers are used, they do not interview consumers on their own caseload<sup>2</sup>.

## **Training**

“Train-the-trainer” sessions were provided to the lead agencies from each state. These trainings were conducted by conference call or occasionally on-site. The first part of the training reviewed the survey tool in detail, section by section. The second part reviewed general interviewing techniques. The participants, or “trainers” from each state, then conducted training with the actual interviewers. NCI provided a packet of standardized materials (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) to be used at these in-state training sessions. Note: In some instances, all of a state’s interviewing team participated in the “train-the-trainer” sessions.

## **V. Data Analysis**

NCI data management and analysis is coordinated by Human Services Research Institute (HSRI). Most states enter their data into HSRI’s Online Data Entry Survey Administration (ODESA) system. HSRI staff is then able to download the data into files. Some states enter their data into their own data files and then these files are submitted to HSRI for analysis. All data files received are reviewed for completeness and compliance with standard NCI formats. The data files are cleaned and merged, and invalid responses are eliminated. An outcome adjustment procedure is performed on selected outcomes. See Appendix A for specific rules used to recode, collapse, and adjust outcome variables. Below is a summary of the statistical procedures used to analyze the NCI Consumer Report data. A more detailed description of these procedures can be found on page 30.

## **Weighting**

No weights were applied during this round of data analysis.

## **Outcome Adjustment**

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This procedure allows for more accurate state comparisons of the Core Indicators. Only those indicators that are likely to be affected by individual characteristics were adjusted. These indicators were adjusted by the following seven characteristics: age, level of intellectual disability, primary means of expression (spoken or not), level of mobility, health, mental illness/psychiatric diagnosis, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior.

## **Scale Development**

For the sub-domains of Community Inclusion and Choice and Decision-making, we combined certain items into three reliable scales. The Community Inclusion Scale was created by summing

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<sup>2</sup> The State of Maine’s interviewers are assigned differently and may include individuals’ case managers or provider staff.

four individual items. The two Choice and Decision-making scales were created by averaging items. The scales were also risk-adjusted.

### Significance Testing

For all non-adjusted items, each state’s score was compared to the average score (average of state scores) across all NCI states. These comparisons were conducted using T-tests.

## VI. Results: Demographic Characteristics of Respondents

First, we present descriptive information about the sample of respondents. Seventeen States and one county administered the consumer survey in 2009-2010 and together collected background information on a total of 11,599 individuals. The participating states represented are: AL, AR, DC, GA, IL, KY, LA, ME, MO, NC, NJ, NY, OH, OK, PA, TX, WY and Orange County, CA (RCOC). Respondent characteristics are summarized in the following tables.

**Table 3. Gender**

<b>State</b>	<b>% Male</b>	<b>% Female</b>	<b>N</b>
AL	56.9	43.1	448
AR	53.1	46.9	390
DC	67.9	32.1	392
GA	59.9	40.1	479
IL	56.7	43.3	381
KY	57.3	42.7	436
LA	49.2	50.8	325
ME	54.0	46.0	417
MO	59.8	40.2	418
NC	59.1	40.9	917
NJ	53.5	46.5	411
NY	56.7	43.3	1,223
OH	56.1	43.9	503
OK	62.7	37.3	402
PA	53.9	46.1	1,369
RCOC	54.0	46.0	606
TX	58.5	41.5	1,995
WY	52.8	47.2	396
<b>Total</b>	<b>56.9%</b>	<b>43.1%</b>	<b>11,508</b>

Table 4. Race

State	% American Indian or Alaska Native	% Asian	% Black or African American	% Pacific Islander	% White	% Other race not listed	% Two or more races	% Don't know	N
AL	0.0	0.7	34.8	0.0	63.6	0.2	0.7	0.0	451
AR	0.5	0.0	24.6	0.0	73.3	1.0	0.5	0.0	390
DC	0.3	0.5	86.6	0.3	8.8	1.0	1.0	1.6	387
GA	0.0	1.0	44.8	0.2	53.5	0.2	0.2	0.0	480
IL	0.0	0.8	27.2	0.3	66.9	3.2	1.3	0.3	378
KY	0.2	0.0	8.7	0.0	89.0	1.1	0.9	0.0	436
LA	0.0	0.3	34.4	0.0	63.8	0.9	0.3	0.3	326
ME	1.2	0.2	0.5	0.0	96.0	0.2	0.2	1.7	420
MO	0.2	0.2	13.4	0.0	85.2	0.2	0.2	1.7	418
NC	1.6	0.9	36.7	0.0	58.1	1.0	1.3	0.3	915
NJ	0.0	0.7	16.8	0.2	77.1	1.0	1.7	2.4	410
NY	0.3	1.4	18.7	0.1	70.9	6.6	1.1	1.0	1,174
OH	1.6	0.6	16.1	0.0	79.5	1.8	0.4	0.0	503
OK	6.7	0.5	7.0	0.0	84.8	0	1.0	0.0	402
PA	0.4	0.5	5.2	0.0	91.4	1.3	0.1	1.1	1,355
RCOC	0.5	7.9	1.5	0.0	66.8	23.3 <sup>3</sup>	0.0	0.0	606
TX*	1.4	1.2	19.5	0.0	74.5	1.1	0.0	2.3	1,593
WY	2.0	0.0	1.8	0.5	95.0	0.5	0.0	0.3	400
<b>Total</b>	<b>0.9%</b>	<b>1.1%</b>	<b>20.3%</b>	<b>0.1%</b>	<b>73.4%</b>	<b>2.8%</b>	<b>0.6%</b>	<b>0.8%</b>	<b>11,044</b>

\* Texas did not differentiate between Asian and Pacific Islander or between other race and more than one race.

<sup>3</sup> States differed in how they selected the Race for those persons who identified as “Hispanic” under the Ethnicity category. Some selected “Other Race not Listed” while others selected either “White”, “Black”, etc.



Table 5. Ethnicity

State	% Non-Hispanic	% Hispanic	% Don't Know	N
AL	99.6	0.4	0.0	449
AR	99.2	0.8	0.0	391
DC	96.6	1.8	1.6	381
GA	99.6	0.2	0.2	479
IL	95.3	4.5	0.3	380
KY	99.3	0.5	0.2	428
LA	95.0	3.1	1.9	322
ME	97.1	0.5	2.4	415
MO	99.3	0.5	0.2	414
NC	98.4	1.2	0.4	915
NJ	92.7	6.6	0.7	411
NY	87.6	11.4	1.0	1,192
OH	98.0	2.0	0.0	503
OK	99.8	0.2	0.0	402
PA	95.7	2.4	1.8	1,352
RCOC	78.7	21.3	0.0	606
TX	78.0	20.2	1.8	1,995
WY	96.2	3.8	0.0	398
<b>Total</b>	<b>92.0%</b>	<b>7.1%</b>	<b>0.9%</b>	<b>11,433</b>

Table 6. Level of ID

State	% No ID label	% Mild	% Moderate	% Severe	% Profound	% Don't Know	N
AL	0.0	25.3	34.6	19.7	20.4	0.0	451
AR	4.6	30.3	25.4	12.9	20.8	5.9	389
DC	2.7	24.7	34.6	22.0	15.0	1.0	373
GA	1.5	34.5	29.4	12.3	11.7	10.6	472
IL	3.2	28.0	27.4	14.8	24.7	1.8	372
KY	1.6	30.8	28.7	20.0	15.6	3.2	435
LA	5.6	32.2	24.1	17.3	19.5	1.2	323
ME	4.9	39.5	21.7	12.3	10.4	11.1	405
MO	4.1	31.4	23.4	22.2	16.7	2.1	414
NC	2.4	31.0	30.7	16.8	17.5	1.5	862
NJ	12.2	27.1	17.6	12.0	6.8	24.4	410
NY	1.3	47.2	26.7	10.5	13.8	0.7	1,196
OH	7.4	41.6	30.2	10.3	8.9	1.6	503
OK	0.0	38.8	19.4	14.9	26.4	0.4	402
PA	1.6	43.1	28.9	12.7	9.5	4.4	1,317
RCOC	7.3	39.4	24.1	17.0	11.1	1.2	606
TX	25.1	8.8	8.4	11.4	46.2	0.2	1,993
WY	4.5	52.8	27.6	8.8	4.8	1.5	398
<b>Total</b>	<b>7.2%</b>	<b>32.0%</b>	<b>23.9%</b>	<b>14.0%</b>	<b>19.8%</b>	<b>3.2%</b>	<b>11,321</b>

Table 7. Other Disabilities (Duplicated Counts)

State	% Mental Illness/ Psychiatric Diagnosis	% Autism	% Cerebral Palsy	% Brain Injury	% Seizure Disorder/ Neurologic al Problem	% Chemical Dependency	% Vision and/or Hearing Impairment	% Physical Disability	% Communica tion Disorder	% Alzheimer's Disease/ Other Dementia	% Down Syndrome	% Prader- Willi Syndrome	% Other	% w/ No Other Disabilities
AL	26.5	6.6	15.7	0.5	29.5	0.5	10.8	12.8	16.7	0.7	10.3	0.2	8.1	18.2
AR	26.4	8.5	23.1	3.8	35.4	0.0	14.3	11.3	8.2	1.4	7.7	0.3	25.3	9.6
DC	34.7	7.5	13.3	0.9	20.2	2.0	11.6	13.9	6.9	0.9	7.8	0.0	17.6	13.6
GA	23.7	8.6	8.6	0.9	20.8	0.0	5.6	2.9	0.7	0.7	6.8	0.2	11.7	37.9
IL	33.0	13.1	18.3	2.2	27.8	0.8	13.4	13.6	10.1	2.2	8.4	0.0	20.2	14.4
KY	59.1	12.5	19.9	3.0	30.5	0.2	11.5	12.9	13.4	2.1	6.9	0.5	21.2	5.1
LA	27.5	7.5	19.4	1.6	30.0	0.0	12.8	13.4	10.0	0.6	8.1	0.3	23.1	10.9
ME	41.3	15.1	11.2	4.3	25.0	1.3	12.5	13.8	11.2	3.6	11.0	0.5	19.9	9.2
MO	40.3	8.2	13.3	2.7	35.3	0.5	13.3	15.0	11.1	3.6	8.0	0.2	32.4	11.4
NC	31.6	14.4	15.2	4.0	30.3	0.4	13.1	15.9	12.3	1.6	8.3	0.3	26.9	9.3
NJ	44.6	16.8	14.8	5.4	24.4	0.8	8.5	8.5	9.1	1.8	11.9	0.0	16.8	6.0
NY	31.9	10.3	14.8	2.1	24.3	0.9	11.6	11.6	8.3	1.3	9.0	0.5	13.2	18.4
OH	31.9	10.7	19.4	4.0	23.6	0.2	9.5	7.7	5.1	1.0	7.9	0.0	14.1	18.6
OK	50.6	5.7	16.7	2.5	35.9	0.0	13.7	29.2	13.0	3.2	8.5	0.2	78.6	3.7
PA	41.7	17.5	12.2	15.6	44.3	1.1	11.3	13.3	8.0	2.0	8.6	0.3	14.2	17.5
RCOC	31.4	7.8	22.4	0.0	31.0	0.0	4.1	0.2	0.0	0.5	9.6	0.2	6.1	21.8
TX	39.6	10.5	10.9	7.2	35.2	0.9	16.7	28.1	29.9	1.2	5.0	0.2	-	24.4
WY	21.7	3.9	11.7	0.0	23.2	0.8	4.7	12.8	0.0	0.0	11.2	0.0	53.8	6.0
<b>Total</b>	<b>36.1%</b>	<b>11.0%</b>	<b>14.7%</b>	<b>4.8%</b>	<b>31.0%</b>	<b>0.6%</b>	<b>11.8%</b>	<b>15.0%</b>	<b>12.3%</b>	<b>1.5%</b>	<b>8.1%</b>	<b>0.2%</b>	<b>21.6%</b>	<b>16.3%</b>

**Table 8. Type of Residence**

State	% Specialized Institutional Facility	% Group Home	% Apartment Program	% Independent Home/Apartment	% Parent /Relative's Home	% Foster Care/Host Home	% Nursing Facility	% Other	% Don't Know	N
AL	5.5	43.5	3.3	3.5	43.2	0.4	0.0	0.2	0.2	451
AR	27.0	10.7	6.9	14.8	33.2	5.1	0.0	2.3	0.0	392
DC	1.3	16.4	36.5	12.0	27.6	0.8	0.0	5.2	0.3	384
GA	0.0	25.6	1.9	16.9	46.0	8.3	0.0	1.3	0.0	480
IL	26.3	32.6	3.4	7.9	24.5	0.8	2.4	1.8	0.3	380
KY	5.1	59.4	1.8	1.6	14.5	16.9	0.2	0.5	0.0	433
LA	14.5	32.1	1.5	18.5	32.1	0.3	0.0	0.9	0.0	324
ME	2.1	43.5	19.2	8.8	3.6	11.6	3.8	7.4	0.0	421
MO	11.8	40.0	7.4	29.5	5.0	1.7	0.7	3.6	0.2	417
NC	16.0	23.4	2.7	9.1	40.8	2.4	1.5	3.8	0.1	910
NJ	0.0	69.6	14.8	1.0	2.9	11.4	0.0	0.2	0.0	411
NY	3.1	41.4	8.4	9.4	33.2	4.1	0.0	0.4	0.0	1,197
OH	7.6	15.7	2.2	26.0	40.8	2.0	2.0	3.8	0.0	503
OK	13.4	20.9	1.2	59.5	0.2	3.0	0.0	1.7	0.0	402
PA	6.3	26.9	1.4	12.1	37.4	3.5	3.0	8.6	0.8	1,324
RCOC	23.6	46.0	0.3	9.7	20.3	0.0	0.0	0.0	0.0	606
TX	71.2	0.0	0.0	0.0	24.8	0.0	0.0	0.0	4.0	1,995
WY	0.3	48.4	10.5	7.3	9.0	4.0	0.0	1.3	19.3	399
<b>Total</b>	<b>20.0%</b>	<b>26.2%</b>	<b>5.2%</b>	<b>11.2%</b>	<b>27.0%</b>	<b>3.5%</b>	<b>0.8%</b>	<b>4.6%</b>	<b>1.5%</b>	<b>11,429</b>

**Table 9. Age**

State	Min	Max	Mean	Std. Deviation	Median	N
AL	20	86	43.8	12.9	44	447
AR	18	79	37.3	12.8	36	390
DC	19	89	47.4	13.2	48	383
GA	20	80	40.9	13.1	40	475
IL	18	95	44.9	15.1	45	382
KY	18	82	43.5	13.2	45	436
LA	18	78	41.2	13.5	41	326
ME	19	90	44.2	16.7	43	416
MO	21	92	49.4	11.8	49	417
NC	18	83	40.4	14.8	40	917
NJ	20	91	48.1	13.4	48	405
NY	19	92	43.2	15.1	42	1,223
OH	19	84	41.6	14.7	40	503
OK	19	82	43.8	12.1	44	402
PA	18	94	43.4	15.7	44	1,436
RCOC	18	91	43.5	14.4	44	606
TX	18	80	44.2	14.3	46	1,995
WY	19	81	43.9	13.7	42	400
<b>Total</b>	<b>18</b>	<b>95</b>	<b>43.5</b>	<b>14.5</b>	<b>44</b>	<b>11,559</b>

**Table 10. Language**

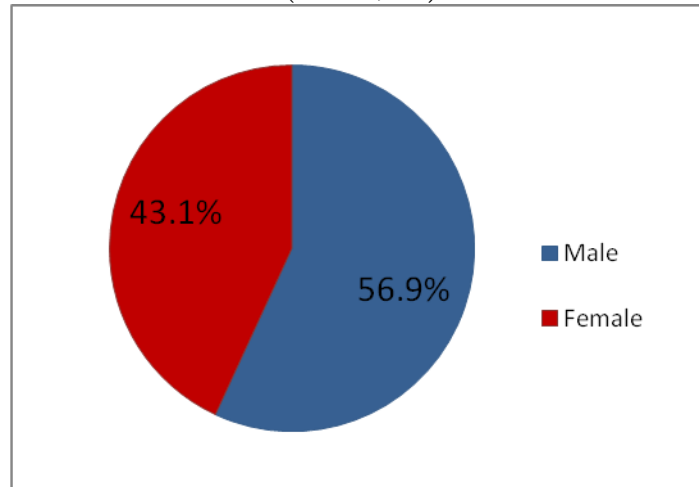
State	% English	% Other	N
AL	100.0	0	447
AR	100.0	0	392
DC	97.9	2.1	382
GA	99.8	0.2	472
IL	98.6	1.4	369
KY	99.8	0.2	433
LA	99.1	0.9	323
ME	98.6	1.4	416
MO	99.8	0.2	419
NC	98.9	1.1	910
NJ	99.0	1.0	407
NY	95.9	4.1	1,187
OH	98.6	1.4	503
OK	99.8	0.2	402
PA	98.4	1.6	1,352
RCOC	82.2	17.8	606
TX	91.1	8.9	1,995
WY	99.5	0.5	397
<b>Total</b>	<b>96.4%</b>	<b>3.6%</b>	<b>11,412</b>

## Demographic Profile of Sample

This section summarizes selected demographic characteristics of the overall sample.

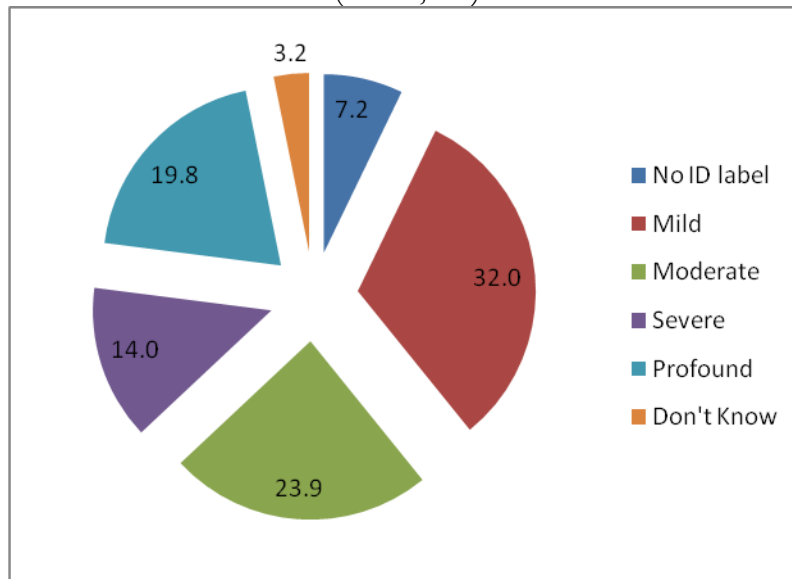
- » Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 56.9% male and 43.1% female.

**Figure 1. Gender**  
(N= 11,508)



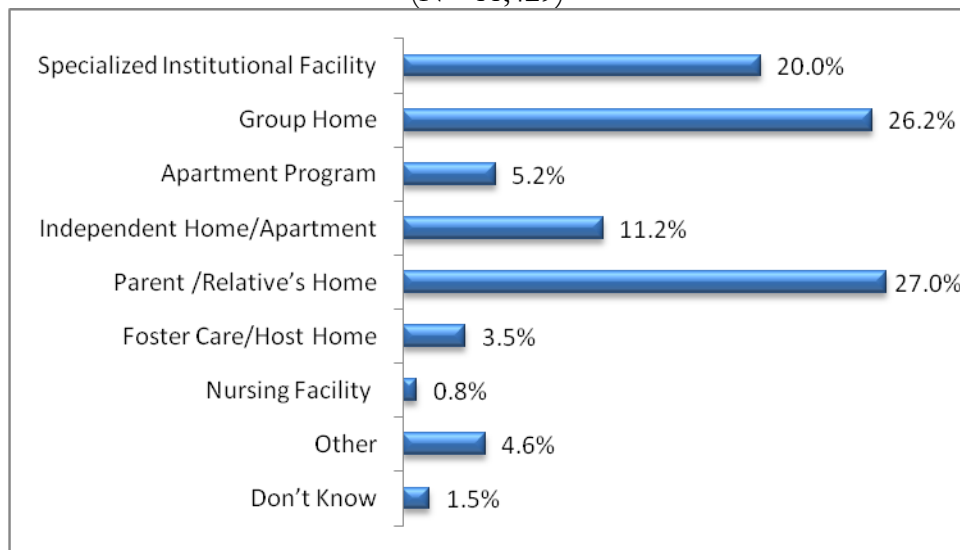
- » The average age of respondents was 43.5 years old, with a range of ages from 18 to 95.
- » The reported levels of intellectual disability among respondents varied by state. Overall, 56% of the sample had a diagnosis of “mild” or “moderate” intellectual disability, and 34% had a diagnosis of “severe” or “profound” intellectual disability.

**Figure 2. Level of ID**  
(N=11,321)



- » 28.7% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device).
- » The overall sample of respondents included the following racial and ethnic diversity: 20.3% were identified as Black or African American; 1.1% as Asian, 0.1% as Native Hawaiian or Other Pacific Islander; and 0.9% as American Indian or Alaska Native. Another 3.4% were reported as “Other” or “Mixed Race.” In addition, 7.1% were reported as being of Hispanic ethnicity.
- » Overall, 27.0% of the total respondents lived with their families, although this figure varies by state. The percent of respondents living in other types of homes is shown in the table below.

**Figure 3. Type of Residence**  
(N= 11,429)



- » Overall, 36.1% of the total respondents also were reported to have a mental illness/psychiatric diagnosis, and 31.0% had a diagnosis of seizure disorder or other neurological problem.
- » 58.8% of respondents in the overall sample receive Home and Community Based Waiver Services; 21.0% receive ICF/MR Services.

## Additional Outcome Adjustment Variables

Several variables related to individual characteristics are used to “adjust” certain consumer outcome results. The adjustment variables include demographic information such as age, level of ID, and other disabilities diagnosed. Additional adjustment factors are displayed in the following tables, by state and for the sample as a whole.

**Table 11. Primary Means of Expression**

State	% Spoken	% Uses Gestures	% Uses Sign Language	% Uses Communication Device	% Other	% Don't Know	N
AL	77.3	19.8	1.1	0.7	1.1	0.0	450
AR	73.1	22.5	1.5	0.5	1.8	0.5	391
DC	77.2	17.5	2.6	1.0	1.3	0.3	382
GA	78.9	20.0	0.6	0.4	0.0	0.0	474
IL	70.8	23.8	1.6	0.5	3.0	0.3	370
KY	66.0	30.8	1.9	0.7	0.7	0.0	432
LA	69.8	25.8	1.2	1.2	1.8	0.0	325
ME	80.4	15.5	1.4	0.7	1.2	0.7	419
MO	66.3	30.6	1.9	0.2	1.0	0.0	415
NC	70.6	24.9	1.6	1.5	1.0	0.3	914
NJ	75.2	22.0	1.7	0.7	0.2	0.0	404
NY	80.1	16.7	1.5	0.8	0.8	0.2	1,192
OH	81.7	13.9	2.0	0.8	1.6	0.0	503
OK	68.2	15.7	1.2	0.0	14.9	0.0	402
PA	76.6	19.4	1.3	0.7	1.6	0.5	1,353
RCOC	78.9	20.0	1.0	0.2	0.0	0.0	606
TX	49.2	46.7	0.8	0.5	2.2	0.7	1,995
WY	87.3	6.0	1.8	0.8	3.8	0.5	400
<b>Total</b>	<b>71.1%</b>	<b>24.7%</b>	<b>1.4%</b>	<b>0.7%</b>	<b>1.9%</b>	<b>0.3%</b>	<b>11,427</b>

Table 12. Mobility

State	% Moves Without Aids	% Moves With Aids/ Wheelchair	% Non-ambulatory	% Don't Know	N
AL	80.3	13.5	6.2	0.0	451
AR	76.7	13.3	10.0	0.0	391
DC	80.5	13.2	5.8	0.5	380
GA	84.8	10.9	4.2	0.0	475
IL	75.9	11.4	12.7	0.0	369
KY	82.3	10.4	7.1	0.2	434
LA	70.9	15.3	13.5	0.3	326
ME	79.2	14.1	6.7	0.0	419
MO	71.7	19.3	8.7	0.2	414
NC	72.6	13.4	14.0	0.0	903
NJ	76.8	13.6	9.6	0.0	405
NY	78.5	7.6	13.8	0.1	1,221
OH	76.1	15.7	8.0	0.2	503
OK	75.4	13.7	10.9	0.0	402
PA	75.6	13.7	9.6	1.2	1,350
RCOC	80.9	10.6	8.6	0.0	606
TX	61.7	14.7	22.8	0.8	1,995
WY	74.3	16.0	9.8	0.0	400
<b>Total</b>	<b>74.4%</b>	<b>13.1%</b>	<b>12.1%</b>	<b>0.3%</b>	<b>11,444</b>

Table 13. Overall Health

State	%Excellent/Very Good	%Fairly Good	%Poor	% Don't Know	N
AL	41.7	52.8	5.5	0.0	451
AR	28.4	63.2	7.7	0.8	391
DC	45.3	49.5	2.3	2.9	384
GA	50.5	45.5	3.8	0.2	477
IL	44.6	51.7	3.2	0.5	379
KY	30.9	62.0	7.1	0.0	437
LA	39.9	53.6	5.3	1.2	323
ME	40.8	54.0	4.8	0.5	417
MO	37.4	58.0	4.3	0.2	414
NC	35.1	56.2	8.3	0.3	911
NJ	46.6	49.3	3.9	0.2	410
NY	47.7	48.7	3.1	0.5	1,196
OH	43.5	51.1	5.0	0.4	503
OK	52.0	44.0	3.7	0.2	402
PA	39.6	51.9	5.8	2.8	1,340
RCOC	35.6	57.6	6.8	0.0	606
TX	-	-	-	-	-
WY	25.4	47.2	7.5	19.8	398
<b>Total</b>	<b>40.6%</b>	<b>52.5%</b>	<b>5.3%</b>	<b>1.6%</b>	<b>9,439</b>



Table 14. Support to Manage Self-injury

State	% No	% Some	% Extensive	% Don't Know	N
AL	87.8	6.7	4.2	1.3	449
AR	78.3	15.1	6.4	0.3	391
DC	82.1	11.2	4.5	2.1	374
GA	89.7	7.9	1.9	0.4	468
IL	79.4	14.3	5.6	0.8	378
KY	74.6	19.2	5.5	0.7	433
LA	77.9	14.3	4.7	3.1	321
ME	67.7	22.7	8.9	0.7	406
MO	66.8	24.0	9.2	0.0	413
NC	73.3	20.9	5.3	0.6	894
NJ	89.7	7.4	2.7	0.2	408
NY	78.1	17.1	4.0	0.8	1,165
OH	81.7	11.3	4.2	2.8	503
OK	79.9	15.2	5.0	0.0	402
PA	77.1	15.7	3.7	3.5	1,303
RCOC	75.6	21.5	3.0	0.0	606
TX	71.6	20.0	6.9	1.5	1,995
WY	85.9	10.8	3.3	0.0	398
<b>Total</b>	<b>77.4%</b>	<b>16.4%</b>	<b>5.0%</b>	<b>1.2%</b>	<b>11,307</b>

Table 15. Support to Manage Disruptive Behavior

State	% No	% Some	% Extensive	% Don't Know	N
AL	70.4	22.0	6.2	1.3	449
AR	63.4	26.9	9.0	0.8	391
DC	63.0	27.8	7.1	2.1	378
GA	74.4	19.7	5.5	.04	476
IL	61.8	28.2	9.5	0.5	380
KY	58.0	31.1	10.2	0.7	431
LA	62.3	26.2	8.6	2.8	324
ME	46.4	37.8	14.6	1.2	405
MO	51.3	35.9	12.8	0.0	415
NC	52.1	37.7	9.7	0.6	895
NJ	75.4	20.9	3.4	0.2	406
NY	62.4	30.4	6.4	0.8	1,163
OH	65.0	25.0	6.6	3.4	503
OK	65.7	25.4	9.0	0.0	402
PA	63.1	26.6	6.7	3.5	1,306
RCOC	53.3	36.5	10.2	0.0	606
TX	66.4	24.9	7.3	1.4	1,995
WY	59.3	30.7	10.1	0.0	398
<b>Total</b>	<b>62.2%</b>	<b>28.5%</b>	<b>8.1%</b>	<b>1.3%</b>	<b>11,323</b>

**Table 16. Support to Manage Destructive Behavior**

<b>State</b>	<b>% No</b>	<b>% Some</b>	<b>% Extensive</b>	<b>% Don't Know</b>	<b>N</b>
AL	83.1	10.4	5.1	1.3	451
AR	78.8	13.8	6.1	1.3	391
DC	73.0	17.8	5.8	3.4	382
GA	84.9	10.7	4.0	0.4	476
IL	77.4	17.6	4.5	0.5	380
KY	67.7	23.4	7.4	1.4	431
LA	75.2	13.9	6.8	4.0	323
ME	61.9	27.0	10.4	0.7	404
MO	66.6	25.4	8.0	0.0	413
NC	73.2	20.3	5.8	0.7	891
NJ	88.7	8.8	2.2	0.2	408
NY	76.6	19.4	2.8	1.1	1,164
OH	77.7	13.1	5.8	3.4	503
OK	79.6	15.2	5.2	0.0	402
PA	77.4	15.3	3.2	4.1	1,307
RCOC	76.1	21.5	2.5	0.0	606
TX	75.5	18.3	4.7	1.6	1,995
WY	88.2	9.8	2.0	0.0	398
<b>Total</b>	<b>76.5%</b>	<b>17.2%</b>	<b>4.7%</b>	<b>1.5%</b>	<b>11,325</b>

## VII. Results: Core Indicator Outcomes and Comparisons across States

The data from the Consumer Survey were analyzed to assess Core Indicator outcomes for the sample as a whole and separately by state. The following brief summary highlights national results from 2009-2010 NCI data.

### Summary of Aggregate Results by Indicator

The following aggregate results are organized by indicator and represent averages across all people interviewed in the NCI states. The survey question numbers are also indicated. The results that are adjusted for comparison reasons (state to state comparisons can be found in the next section) are labeled as such. PLEASE NOTE THAT, UNLIKE IN PREVIOUS YEARS, NONE OF THE ITEMS IN THE BACKGROUND SECTION INCLUDE “DON’T KNOW” RESPONSES IN THE DENOMINATOR. Due to this change, the percentages for these items (noted with an asterisk in the table below) should not be directly compared with the percentages from previous years. Footnotes are used to indicate if over 10% of responses to the item were coded as “Don’t Know” or “Missing.” If year-to-year comparison is desired, please use raw data. The raw data for all the indicators can be found in Appendix D.

Question:	Core Indicator and Results:
<b>Key to codes:</b> BI = background information question Q = consumer interview question ( <b>bold indicates question allows consumer responses only, italics indicates risk-adjustment</b> ) * = “don’t knows” no longer included in the denominator	
BI-14*	Only 5.4% of people are described as having poor health <sup>1</sup> .
BI-15*	86.6% of people have a primary care doctor <sup>1</sup> .
BI-16*	91.3% of people have had a physical exam in the past year.
BI-17*	84.3% of people have had a routine dental exam in the past year <sup>1</sup> .
BI-18*, BI-19*	65.2% of people had a vision screening in the past year <sup>2</sup> , 75.3% had a hearing test in the past 5 years <sup>2</sup> .
BI-20*, BI-21*	77.7% of people had a flu vaccination in the past year <sup>2</sup> , 42.7% have had a pneumonia vaccination <sup>2</sup> .
BI-26*, BI-27*	54.5% of women had a Pap test in the past year <sup>2</sup> . 84.0% of women over 40 had a mammogram in the past 2 years <sup>2</sup> .
BI-28*	58.9% of men over 50 had a PSA test in the past year <sup>2</sup> .
BI-29*	23.1% of people age 50 and over had a screening for colorectal cancer in the past year <sup>2</sup> .

BI-22-BI-23	5.5% of people were underweight, 29.2% were overweight, and 29.4% were obese <sup>1</sup> .
BI-24*	23.6% of people engaged in at least moderate physical activity (30 mins 3 or more times/week) <sup>2</sup> .
BI-25*	92.9% of people do not use tobacco products.
BI-32*	51.3% of people take medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-39*, BI-41*	39.2% of people were in a paid job during the most recent two-week period (either in community-based job, facility-based job, or both) <sup>1</sup> . On average, they worked 33.8 hours in the two-week period and made \$127.65; their average hourly wage was \$4.08.
BI-39*	14.5% of people were in a community paid job during the most recent two-week period <sup>1</sup> . On average, they worked 31.4 hours in that job in the two-week period and made \$223.05; their average hourly wage was \$7.10. 33.7% were in competitive employment, their average hourly wage was \$8.28; 37.4% were in individually-supported employment, their average hourly wage was \$7.81; 28.9% were in group-supported employment, and their hourly wage was \$5.22.
BI-46*, BI-47*, BI-48*	83.6% of people who had a job in the community were employed for at least 10 out of the last 12 months; the average length at the current job was 57.8 months. 25.4% received benefits.
BI-49	The majority of people who had a job in the community worked in building/ground cleaning/maintenance (29.9%), food preparation and service (16.4%), and retail jobs (17.7%).
BI-43*	22.0% of people had a goal of integrated employment in their individualized service plan.
BI-52*, BI-53*	2.1% of people were using a self-directed supports option. For 50.7% the person or representative is the employer; for 37.1% of them an "agency of choice" is the common-law employer of support workers. (the rest were "don't know"s).
<b>Q1, Q2, Q3, Q4</b>	26.7% of people report having a job in the community; 91.4% report liking it, and 30.3% report wanting to work somewhere else. 45.2% of those without a job in the community report they would like one.
<b>Q7, Q8, Q9</b>	68.7% of people report going to a day program/doing day activity; 89.7% report liking it, and 33.1% report wanting to go /do something else.
<b>Q12</b>	29.5% of people report doing volunteer work.
<b>Q13, Q14, Q15</b>	89.8% of people report that they are satisfied with where they live, and 87.4% report liking their neighborhood. 26.1% would like to live somewhere else.
<b>Q6, Q11, Q18</b>	95.4% report that job staff are nice to them, 95.0% that day program/activity staff are nice to them, and 94.1% that home staff are nice to them.

<b>Q21</b>	89.8% of people report that they have enough privacy at home.
<b>Q19, Q20, Q75-Q77</b>	The majority of people report that their basic rights are respected by others. People let them know before entering their home (89.9%) and bedroom (84.6%). 89.0% report that they read their own mail/email or have others read it with their permission. 85.1% report that they can be alone with visitors at home. 91.6% report they can use phone or internet when they want to.
<b>Q78</b>	30.2% of people report that they participated or had an opportunity to participate in a self-advocacy meeting or event.
<b>Q22-Q24, Q25</b>	83.3% of people report that they feel safe in their home, 85.0% that they feel safe in neighborhood, and 89.4% that they feel safe at work/day activity. 92.0% report that there is someone they can go to for help if afraid.
<b>Q16</b>	65.0% of people report talking to their neighbors.
<b>Q27, Q28</b>	73.4% of people report that they have friends who are not staff or family, and 78.4% have a best friend.
<b>Q29, Q33</b>	81.3% of people report that they can see their friends whenever they want to; 80.0% report they can see their family whenever they want.
<b>Q30</b>	84.8% report that they can go on a date if they want to.
<b>Q31</b>	40.9% of people report feeling sometime or often lonely.
<b>Q34</b>	69.2% of people report being able to help others.
<b>Q35, Q37, Q38, Q39, Q40</b>	92.9% of people report having met their case manager/service coordinator, 85.9% say that their case manager/service coordinator asks what they want and 87.2% that the service coordinator helps them get what they need, 75.4% report that case manager/service coordinator calls them back right away. 84.2% report that they helped make their service plan.
<b>Q42</b>	84.3% of people report they always have a way to get where they want to go.
<b>Q41</b>	45.6% report that they usually get rides from staff in provider vehicle, 29.3% in staff car, 38.7% from family or friends, 14.9% report self-transporting (car or bike), 11.3% use public transportation, 7.9% use specialized transportation, and 2.0% use a taxi.
<b>Q79</b>	86.1% of people report that they get the services they need.
<b>Q43, Q44, Q45, Q46</b>	72.7% of people who are self-directing report that someone talked with them about their budget/services, 90.7% report that someone helps them decide how to use the budget; 53.9% report that they need more help to decide how to use their budget. 74.7% report that they can make changes to their budget if they need to.
<b>Q47, Q48</b>	71.1% of people who are self-directing report that they receive information about their budget/services, and 65.6% report that that information is easy to understand.

Q49, Q50	91.7% of people who are self-directing report that their support workers come when they are supposed to; 97.4% report that they get the help they need to work out any problems with their support workers.
Q54-Q60	People participated in everyday community activities: went out shopping on average 3.6 times in the past month, went on errands 2.7 times, went out for entertainment 2.4 times, out to eat 3.3 times, to religious services 1.7 times, to exercise 5.6 times in the past month, and on vacation 0.6 times in the past year.
Q61, Q63, Q64, Q67, Q69, Q70, Q72, Q74	Less than half the people report having chosen their housing (40.8%) or roommates (36.8%), and a little over half reported having chosen their jobs or day program (64%), support staff or providers (58.6% for job/day staff and 63.4% for home staff) and case managers (55.0%).
Q65, Q66, Q73	The majority of people make choices about their everyday lives, including: choosing schedule (80.7%), what to spend money on (86.9%), and free time activities (89.4%).
Q62, Q68, Q71	30.0% of people report having visited more than one home before moving to the current one, 56.1% more than one job, and 34.2% more than one day program/activity.
Q80	93.3% of people feel their staff has the right training to meet the person's needs

<sup>1</sup> Over 10 percent "don't know" responses or missing data.

<sup>2</sup> Over 20 percent "don't know" responses or missing data.

## Presentation of Detailed Results by State

The results from the Consumer Survey's Core Indicators were compared across states in two different ways. In addition to comparing the participating states' responses on each of the survey questions, some of the responses were also compared by their scores on three scales constructed from two sets of indicators: Community Inclusion and Choice/Decision-making (divided into two parts- Life Decisions and Everyday Choices).

### *Outcome Adjustment*

As stated above, outcome adjustment is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This method effectively "levels the playing field" across states. It is necessary to perform this analysis because a state that has a broad eligibility definition (e.g., serves people with mental illness) or differs demographically will probably have a sample that looks slightly different from other states<sup>7</sup>.

Before states were compared on the two types of results, NCI participants' responses to several Core Indicator variables were adjusted to take into account state differences in seven individual characteristics: age, level of mental retardation, primary means of expression (spoken or not), level of mobility, health, whether support is needed to prevent self-injury, disruptive or destructive behavior, and mental illness/psychiatric diagnosis.

Only those indicators that are likely to be affected by individual characteristics are adjusted; the rest are not. For example, a person who has limited mobility and is older may be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or has contact with his or her service coordinator. Core Indicators that were adjusted include those that were used to construct the Community Inclusion, Life Decisions, and Everyday Choices scales. Results for adjusted indicators described below are labeled as such.

Responses to Core Indicators were adjusted by performing logistic regression on each indicator, where the seven individual characteristics were included in each regression as predictor variables. This procedure results in a predicted value that one would expect to observe given the individual's characteristics. Then the state's average observed rate is adjusted by the predicted rate to produce the risk-adjusted rate. As a result of this procedure, state differences in adjusted indicators reflect true state differences in these indicators rather than differences in the adjustment variables.

States that did not provide data on all seven adjustment variables did not receive adjusted Core Indicator scores and thus are not included in the analyses of these indicators and associated scales.

### *Explanation of Results*

#### Core Indicators

Results for each of the current Core Indicators are presented. Each section addresses one Sub-domain and contains the Concern statement for the Sub-domain and the list of indicators in the Sub-domain that are measured by Consumer Survey questions.

Often the responses to the Consumer Survey questions were recoded to convert them into the Core Indicators. These recoding rules are included in Appendix A of this report. In addition, Appendix C includes the "raw" or original results for consumer survey questions that were risk-adjusted and for the health-related questions.

The following information is provided in a table for each Core Indicator:

1. Whether the indicator was adjusted.
2. The sample size for each state (N).
3. The proportion, or percent, of individuals in each state that performed the indicator (or the average number of times in some cases).
4. The average of participating states' proportions (average of averages).
5. T-test analyses were conducted to determine if each state's proportion of individuals performing the indicator was (a) significantly higher than the other states' average proportion (average of averages), (b) within the average range (i.e., no different from the other states' average proportion in a statistical sense), or (c) significantly lower than the other states' average proportion. A conservative cut-off point of  $p \leq 0.005$  was used to determine significant differences. The placement of each state into one of these three groups is indicated in each table. T-tests were performed only on non-adjusted indicators. For adjusted indicators, states are listed in the tables in order of decreasing score; no conclusions about significant differences are drawn. Statistical significance is influenced by the size of the state's sample, so in some cases it is possible that a state with, e.g. a lower percentage but a larger sample will be significantly above average, whereas a state with a somewhat higher percentage but a smaller sample will not be.

Please note that this report does not provide benchmarks for acceptable or unacceptable levels of performance for each indicator. Rather, it is up to each state to decide what is an acceptable or unacceptable performance level (i.e., scale score or percentage of individuals achieving the indicated outcome). States that fall into the “below average” tier on any scale or indicator are not necessarily underperforming on that scale or indicator. Instead, falling into the “below average” tier indicates that the state’s scale score or indicator percentage is significantly lower than the average, where “significantly” means “not due to chance.” “Significantly” lower, or higher, does NOT mean that the state is necessarily doing poorly or performing exceptionally well. The tables display states’ scores relative to one another and show which states tend to have similar results. The difference between a “below average” state and the average across the other states may be very small. Again, it is up to public managers, policy-makers, and other stakeholders to decide whether the differences in results suggest that state-level changes or further investigation are necessary.

- For each state, the proportion of individuals in several types of residential settings that performed the indicator (parent/relative’s home, independent home/apartment, community-based residence [which includes group homes and agency-operated apartment-type setting], and specialized institutional facility). This information is presented only for non-adjusted indicators, since adjustment takes place at state-level.

***Please note that the number of people in each residential setting is often too small to allow for valid state-to-state comparisons. For the same reason, in many cases statistically valid conclusions cannot be drawn about differences between residence types.*** This information is provided for state’s internal purposes and ***should not be used to compare one state with another.*** If a state had fewer than 20 people in a residence type with valid responses to a given indicator, the rate for that residence type for that indicator is not reported. Table 8 below presents the number of people surveyed in each residential type by state.

**Table 17. Residence Type by State**

State	Institution	Community-Based Residence	Independent Home/Apt	Parent/Relative’s Home	Total N Surveyed
AL	25	211	16	195	451
AR	106	69	58	130	392
DC	5	203	46	106	393
GA	0	132	81	221	480
IL	100	137	30	93	382
KY	22	265	7	63	437
LA	47	109	60	104	326
ME	9	264	37	15	424
MO	49	198	123	21	419
NC	146	238	83	371	917
NJ	0	347	4	12	413
NY	37	595	113	398	1,223
OH	38	90	131	205	503
OK	54	89	239	1	402
PA	84	375	160	495	1,436



<b>RCOC</b>	143	281	59	123	606
<b>TX</b>	1420	0	0	495	1,995
<b>WY</b>	1	235	29	36	400
<b>Total</b>	<b>2,286</b>	<b>3,838</b>	<b>1,276</b>	<b>3,084</b>	<b>11,599</b>

Furthermore, the average of states’ proportions should not be interpreted as necessarily defining “acceptable” levels of performance or satisfaction. Instead, it is a multi-state “norm” that describes present average levels of performance or satisfaction across the participating states. Instances in which there are few significant differences between states mean that the majority of states are performing about the same. Instances in which several states’ results are especially high (considerably above the average level) indicate that the levels of performance or satisfaction achieved there might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution for several reasons: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI state averages; and the states draw new samples each year rather than following the same group of individuals. Appendix D includes a crosswalk of consumer survey questions from the last two years, and indicates item comparability across years.

### Scales

The three scales of Community Inclusion, Life Decisions, and Everyday Choices were constructed by adding (Community Inclusion) or averaging (Life Decisions and Everyday Choices) individuals’ responses to three sets of Core Indicators. The indicators that were used to create each scale are listed in the sections describing each scale below. Because responses to the questions making up the Life Decisions and Everyday Choices scales ranged from 0 to 1, scale scores also range from 0 to 1. Higher scale scores represent higher levels of community inclusion and choice.

Each scale’s reliability was assessed using Cronbach’s alpha. This statistic indicates whether individuals’ responses to the indicators which comprise the scale of interest tend to be similar. An alpha value of 0.70 or greater generally indicates that these responses are similar, and therefore the indicators are likely to be measuring the same dimension. Thus, the scale is said to have an adequate level of internal consistency and reliability. The results of this reliability test are provided for each scale.

In addition, for each scale, the following information is provided:

1. The sample size for each state (N).
2. The risk-adjusted scale score for each state.
3. The average of risk-adjusted scale scores for all states (average of average).

## Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People have support to participate in everyday community activities.” There is one indicator listed:

1. The proportion of people who regularly participate in everyday integrated activities in their communities.

Seven items from the consumer survey were used to measure this indicator. These items assess how often consumers:

- Go shopping (in the past month)
- Go out on errands or appointments (in the past month)
- Go out for entertainment (in the past month)
- Go out to eat (in the past month)
- Go to religious services (in the past month)
- Go out for exercise (in the past month)
- Go on vacation (in the past year)

The seven items were risk-adjusted and are presented in Tables 18-24. Results are ordered from highest to the lowest average (adjusted) number of times individuals in the state participated in the activity.

We also created a Community Inclusion composite scale score by adding four of the items: the number of times person went shopping, on errands, for entertainment, and out to eat. As mentioned above, a scale is usually considered reliable if its internal consistency, or Cronbach’s alpha value, is  $\geq 0.70$ . However, a cut-off value of 0.60 is sometimes considered sufficient. Cronbach’s alpha for this set of four items is 0.64, indicating a relatively good level of reliability for the Community Inclusion scale. The Community Inclusion scale was also risk-adjusted and the results are presented in Table 25.

Unadjusted data frequencies for these survey questions are displayed in Appendix C starting on page 145.

**Table 18. Number of times people went shopping in past month (Adjusted Variable)**

State	N (observed)	Average
ME	400	5.77
WY	390	4.29
NC	882	4.22
NY	1,136	4.07
PA	1,237	3.82
GA	419	3.80
OK	401	3.68
AR	385	3.57
LA	324	3.48
RCOC	593	3.35
MO	408	3.26
NJ	400	2.94
OH	483	2.89
KY	430	2.84
AL	325	2.76
DC	351	2.74
IL	358	2.49
TX	n/a	n/a
<b>Total</b>	<b>8,922</b>	<b>3.53*</b>

\* average of averages

**Table 19. Number of times people went out on errands or appointments in past month (Adjusted Variable)**

State	N (observed)	Average
ME	392	5.24
OK	402	4.02
WY	386	3.88
PA	1,220	3.33
NY	1,126	2.85
NC	885	2.80
MO	408	2.77
GA	401	2.68
DC	346	2.54
OH	476	2.40
AR	383	2.28
NJ	397	2.13
LA	325	2.10
IL	351	2.01
RCOC	591	2.01
AL	298	1.85
KY	427	1.54
TX	n/a	n/a
<b>Total</b>	<b>8,814</b>	<b>2.73*</b>

\* average of averages

**Table 20. Number of times people went out for entertainment in past month (Adjusted Variable)**

State	N (observed)	Average
OK	400	4.32
WY	385	4.04
NJ	390	3.20
ME	385	2.86
DC	344	2.76
GA	411	2.58
AR	382	2.53
MO	404	2.52
KY	429	2.47
NC	878	2.33
RCOC	593	2.29
NY	1,129	2.23
LA	324	1.95
AL	321	1.89
IL	349	1.79
OH	479	1.74
PA	n/a	n/a
TX	n/a	n/a
<b>Total</b>	<b>7,603</b>	<b>2.59*</b>

\* average of averages

**Table 21. Number of times people went out to eat in past month (Adjusted Variable)**

State	N (observed)	Average
WY	384	4.46
NC	891	4.12
ME	387	4.08
OK	401	4.03
GA	414	3.59
KY	424	3.41
MO	411	3.35
PA	1,252	3.24
NY	1,128	3.21
RCOC	597	3.16
AR	387	3.15
OH	478	2.98
AL	326	2.96
LA	322	2.76
IL	352	2.56
NJ	388	2.50
DC	346	2.04
TX	n/a	n/a
<b>Total</b>	<b>8,888</b>	<b>3.27*</b>

\* average of averages

Table 22. Number of times people went to religious services in past month (Adjusted Variable)

State	N (observed)	Average
GA	408	2.84
NC	879	2.58
AL	355	2.56
AR	385	2.53
LA	322	2.47
DC	343	2.36
MO	403	1.93
OH	469	1.90
IL	349	1.81
RCOC	599	1.75
OK	402	1.72
NY	1,132	1.51
NJ	380	1.38
KY	426	1.37
ME	408	1.20
WY	385	1.17
PA	n/a	n/a
TX	n/a	n/a
<b>Total</b>	<b>7,645</b>	<b>1.94*</b>

\* average of averages

Table 23. Number of times people went to exercise in past month (Adjusted Variable)

State	N (observed)	Average
WY	388	9.74
AR	387	9.25
DC	342	7.18
ME	401	7.15
RCOC	593	6.94
NC	889	6.59
PA	1,237	6.57
IL	359	6.37
MO	410	5.19
OH	481	4.96
NY	1,156	4.84
KY	428	4.78
LA	326	4.54
GA	433	3.91
OK	402	2.74
AL	389	2.23
NJ	392	1.09
TX	n/a	n/a
<b>Total</b>	<b>9,013</b>	<b>5.53*</b>

\* average of averages

**Table 24. Number of times people went on vacation in past year (Adjusted Variable)**

State	N (observed)	Average
DC	342	0.99
ME	407	0.91
AR	387	0.90
NC	879	0.80
NY	1,120	0.77
PA	1,244	0.65
OH	476	0.65
WY	381	0.64
LA	320	0.62
RCOC	593	0.62
OK	397	0.62
NJ	389	0.49
GA	416	0.46
KY	423	0.44
MO	402	0.42
IL	348	0.41
AL	381	0.28
TX	n/a	n/a
<b>Total</b>	<b>8,905</b>	<b>0.63*</b>

\* average of averages

**Table 25. Community Inclusion Scale score (Adjusted Variable)**

State	N (observed)	Average
ME	355	17.46
WY	378	16.68
OK	399	16.02
NC	840	13.60
GA	389	12.97
NY	1,025	12.31
MO	392	11.79
AR	373	11.55
RCOC	575	10.85
NJ	380	10.81
LA	319	10.36
KY	421	10.17
OH	454	10.16
DC	292	10.03
AL	274	9.73
IL	325	8.99
PA	n/a	n/a
TX	n/a	n/a
<b>Total</b>	<b>7,191</b>	<b>12.09*</b>

\* average of averages

## Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators listed are:

1. The proportion of people who make choices about their everyday lives, including: housing, roommates, daily routines, jobs, support staff or providers, social activities, and what to spend money on.
2. The proportion of people who report having been provided options about where to live, work, and go during the day.

1. The Consumer Survey includes eleven choice items about whether the individual chose or chooses:

- The place where they live (if they are not living with family)
- The people they live with (if not living with family)
- The staff who help at home
- Their work or day activity
- The staff who help at work or day activity
- Their case manager/service coordinator
- Their daily schedule
- How to spend their free time
- What to buy with their spending money

All but one item (choosing case manager) were risk-adjusted and are presented in Tables 26 through 35 and Table 38. Results in these tables are ordered from the highest to the lowest adjusted proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

We also created two Choice composite scale scores by adding and averaging items: Life Decisions scale and Everyday Choices scale. The Life Decisions scale consists of items about choosing place of residence, work, day activity, staff in each of them and roommates. The Everyday Choices scale consists of items about choosing schedule, money, and free time activities. Cronbach’s alpha is 0.80 for the Life Decisions scale and also 0.76 for the Everyday Choices scale. Both scales were also risk-adjusted and the results are presented in Tables 36 and 37.

2. The Consumer Survey includes three questions about the person having been provided options about where to live, work and go during the day:

- Person looked at more than one home
- Person looked at more than one job
- Person looked at more than one day program

Tables 39 through 41 present the results for these items. Results are ordered from the highest to the lowest proportion of individuals in each state reporting looking at more than one option by state, where higher proportions are more desirable.

Unadjusted, raw data frequencies for these survey questions are displayed in Appendix C starting on page 149.

**Table 26. Proportion of people who chose the place where they live (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
WY	359	83%
KY	425	63%
GA	423	58%
OK	344	51%
ME	391	48%
DC	330	47%
IL	330	45%
NC	864	41%
OH	487	40%
AR	385	40%
NY	1,088	38%
RCOC	544	36%
PA	1,205	35%
MO	390	32%
LA	317	31%
NJ	400	27%
AL	436	16%
TX	n/a	n/a
<b>Total</b>	<b>8,718</b>	<b>43%*</b>

\* average of averages

**Table 27. Proportion of people who chose the staff who help them at home (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
OH	219	85%
RCOC	455	79%
WY	171	76%
AR	236	76%
LA	184	72%
OK	401	72%
NY	632	68%
IL	160	68%
GA	153	67%
ME	266	66%
DC	211	64%
NC	555	61%
MO	265	60%
KY	195	54%
NJ	250	46%
PA	440	41%
AL	171	14%
TX	n/a	n/a
<b>Total</b>	<b>4,964</b>	<b>63%*</b>

\* average of averages



Table 28. Proportion of people who chose their place of work (Adjusted Variable)

State	N (observed)	Adjusted Proportion
GA	114	95%
AR	44	95%
ME	107	90%
AL	9	88%
MO	33	87%
OK	164	86%
NY	225	83%
OH	96	82%
IL	31	82%
NC	149	81%
NJ	25	77%
DC	104	76%
LA	59	72%
PA	169	72%
RCOC	134	68%
WY	n/a	n/a
KY	n/a	n/a
TX	n/a	n/a
<b>Total</b>	<b>1,463</b>	<b>82%*</b>

\* average of averages

Table 29. Proportion of people who chose the staff who help them at work (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	82	96%
RCOC	117	86%
AR	35	84%
GA	107	82%
OH	66	78%
NJ	21	72%
NY	207	71%
IL	28	70%
OK	164	69%
NC	132	59%
MO	21	59%
ME	93	56%
DC	94	55%
LA	52	54%
PA	124	36%
KY	25	26%
AL	8	24%
TX	n/a	n/a
<b>Total</b>	<b>1,376</b>	<b>63%*</b>

\* average of averages

**Table 30. Proportion of people who chose their day activity (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
WY	193	91%
KY	252	87%
ME	195	83%
OH	246	78%
GA	196	76%
AR	181	70%
OK	185	69%
NC	459	65%
IL	200	65%
DC	212	65%
MO	146	61%
NY	702	58%
PA	444	55%
RCOC	409	52%
LA	133	48%
NJ	250	27%
AL	315	26%
TX	n/a	n/a
<b>Total</b>	<b>4,718</b>	<b>63%*</b>

\* average of averages

**Table 31. Proportion of people who chose their day activity staff (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
OH	244	85%
WY	196	83%
RCOC	409	76%
IL	197	70%
GA	200	70%
ME	191	64%
NY	693	64%
LA	136	63%
AR	176	63%
NC	438	62%
OK	184	61%
DC	197	59%
NJ	247	52%
KY	253	49%
MO	139	48%
PA	473	37%
AL	307	16%
TX	n/a	n/a
<b>Total</b>	<b>4,680</b>	<b>60%*</b>

\* average of averages

Table 32. Proportion of people who chose their roommates (Adjusted Variable)

State	N (observed)	Adjusted Proportion
WY	384	80%
GA	416	56%
OK	375	52%
DC	312	49%
OH	488	47%
ME	385	42%
IL	333	40%
AR	385	39%
PA	1,183	37%
LA	323	36%
KY	428	35%
NC	866	35%
NY	1,097	32%
RCOC	562	29%
MO	380	28%
NJ	393	14%
AL	429	7%
TX	n/a	n/a
<b>Total</b>	<b>8,739</b>	<b>39%*</b>

\* average of averages

Table 33. Proportion of people who choose how to spend their free time (Adjusted Variable)

State	N (observed)	Adjusted Proportion
GA	437	97%
ME	407	96%
KY	430	96%
NJ	394	95%
WY	388	95%
OK	402	92%
MO	411	92%
PA	1,324	90%
RCOC	600	90%
AL	444	89%
AR	386	88%
NC	896	88%
LA	321	88%
IL	360	87%
OH	493	87%
NY	1,168	86%
DC	357	72%
TX	n/a	n/a
<b>Total</b>	<b>9,218</b>	<b>90%*</b>

\* average of averages

**Table 34. Proportion of people who choose what to buy with their spending money (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
KY	427	95%
GA	436	94%
ME	406	93%
NJ	393	92%
WY	388	91%
AR	387	90%
AL	440	88%
RCOC	598	88%
NC	895	88%
OK	402	87%
NY	1,157	85%
IL	355	85%
MO	406	85%
OH	493	84%
LA	320	83%
PA	1,306	83%
DC	358	79%
TX	n/a	n/a
<b>Total</b>	<b>9,167</b>	<b>88%*</b>

\* average of averages

**Table 35. Proportion of people who choose their daily schedule (Adjusted Variable)**

State	N (observed)	Adjusted Proportion
WY	383	93%
KY	429	92%
GA	442	91%
NJ	397	90%
ME	404	87%
RCOC	602	86%
OK	402	82%
PA	1,329	80%
MO	409	80%
LA	324	79%
OH	488	78%
AR	389	78%
AL	445	78%
NY	1,168	78%
NC	898	77%
IL	360	74%
DC	357	65%
TX	n/a	n/a
<b>Total</b>	<b>9,226</b>	<b>82%*</b>

\* average of averages

Table 36. Life Decisions scale (Adjusted Variable)

State	N (observed)	Adjusted Score
WY	389	0.75
GA	441	0.60
OK	402	0.59
OH	498	0.53
DC	373	0.50
KY	429	0.50
ME	413	0.49
RCOC	601	0.49
IL	357	0.48
AR	389	0.46
NC	902	0.46
NY	1,167	0.45
LA	326	0.41
MO	408	0.38
PA	1,313	0.36
NJ	404	0.26
AL	443	0.13
TX	n/a	n/a
<b>Total</b>	<b>9,255</b>	<b>0.46*</b>

\* average of averages

Table 37. Everyday Choices scale (Adjusted Variable)

State	N (observed)	Adjusted Score
KY	430	0.93
GA	448	0.92
NJ	404	0.91
ME	415	0.91
WY	391	0.90
RCOC	604	0.87
OK	402	0.87
AR	390	0.86
MO	414	0.85
AL	447	0.85
PA	1,340	0.84
NC	906	0.84
NY	1,184	0.84
OH	502	0.84
LA	326	0.83
IL	366	0.82
DC	372	0.74
TX	n/a	n/a
<b>Total</b>	<b>9,341</b>	<b>0.86*</b>

\* average of averages

Table 38. Proportion of people who chose their case manager/service coordinator

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	373	89%	n/a	87%	88%	88%
RCOC	558	82%	70%	86%	95%	80%
OH	456	80%	58%	74%	89%	81%
AR	384	79%	51%	88%	86%	91%
NY	1,071	74%	40%	70%	85%	81%
LA	196	74%	n/a	30%	75%	89%
NC	818	69%	11%	79%	80%	82%
IL	343	67%	71%	62%	70%	68%
<b>Within Average Range</b>						
GA	418	63%	n/a	59%	62%	68%
ME	384	52%	n/a	53%	53%	n/a
<b>Significantly Below Average</b>						
OK	396	49%	15%	69%	53%	n/a
DC	336	47%	n/a	49%	51%	40%
KY	428	45%	19%	53%	n/a	25%
TX	1,925	42%	30%	n/a	n/a	72%
MO	396	42%	36%	37%	49%	n/a
NJ	393	33%	n/a	34%	n/a	n/a
PA	1,225	32%	18%	29%	36%	30%
AL	433	22%	4%	23%	n/a	23%
<b>Total</b>	<b>10,533</b>	<b>58%*</b>	<b>36%*</b>	<b>58%*</b>	<b>69%*</b>	<b>65%*</b>

\* average of averages

Table 39. Proportion of people who looked at more than one home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OK	254	56%	n/a	59%	60%	n/a
RCOC	422	46%	58%	54%	59%	12%
WY	376	44%	n/a	46%	38%	56%
AR	321	41%	56%	62%	61%	13%
DC	257	40%	n/a	58%	28%	19%
<b>Within Average Range</b>						
IL	257	35%	37%	45%	56%	15%
TX	1,203	34%	48%	n/a	n/a	14%
MO	240	33%	5%	29%	48%	n/a
ME	300	31%	n/a	30%	47%	n/a
GA	339	30%	n/a	45%	72%	5%
PA	924	28%	24%	31%	43%	18%
OH	439	26%	27%	29%	46%	12%
<b>Significantly Below Average</b>						
NY	897	25%	5%	27%	39%	18%
LA	266	23%	23%	30%	46%	4%
NC	741	23%	12%	33%	51%	10%
KY	400	19%	n/a	21%	n/a	2%
AL	331	13%	n/a	20%	n/a	1%
NJ	344	12%	n/a	13%	n/a	n/a
<b>Total</b>	<b>8,311</b>	<b>31%*</b>	<b>27%*</b>	<b>37%*</b>	<b>50%*</b>	<b>14%*</b>

\* average of averages

Table 40. Proportion of people who looked at more than one job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	85	86%	n/a	85%	n/a	n/a
GA	99	79%	n/a	n/a	76%	83%
OK	147	75%	n/a	81%	71%	n/a
<b>Within Average Range</b>						
IL	26	73%	n/a	n/a	n/a	n/a
RCOC	117	64%	n/a	64%	57%	74%
NC	127	58%	n/a	55%	70%	55%
OH	91	57%	n/a	n/a	60%	60%
PA	148	55%	n/a	n/a	57%	63%
MO	21	52%	n/a	n/a	n/a	n/a
DC	87	49%	n/a	50%	n/a	50%
NY	208	48%	n/a	41%	68%	44%
NJ	23	43%	n/a	41%	n/a	n/a
ME	87	41%	n/a	45%	n/a	n/a
AR	34	41%	n/a	n/a	n/a	n/a
LA	58	36%	n/a	n/a	n/a	n/a
AL	8	25%	n/a	n/a	n/a	n/a
<b>Significantly Below Average</b>						
TX	152	41%	27%	n/a	n/a	45%
KY	33	24%	n/a	27%	n/a	n/a
<b>Total</b>	<b>1,551</b>	<b>53%*</b>	<b>27%*</b>	<b>54%*</b>	<b>66%*</b>	<b>59%*</b>

\* average of averages



Table 41. Proportion of people who looked at more than one day program

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	187	60%	n/a	64%	n/a	n/a
OK	175	54%	69%	57%	38%	n/a
RCOC	302	49%	54%	50%	n/a	33%
DC	139	48%	n/a	53%	n/a	46%
<b>Within Average Range</b>						
IL	155	43%	38%	35%	n/a	58%
GA	132	42%	n/a	43%	n/a	37%
AR	140	42%	36%	52%	43%	36%
NY	584	34%	n/a	26%	32%	45%
TX	386	33%	42%	n/a	n/a	22%
PA	352	33%	n/a	38%	17%	31%
ME	136	32%	n/a	34%	n/a	n/a
OH	233	30%	n/a	33%	36%	27%
NC	377	30%	22%	30%	33%	32%
<b>Significantly Below Average</b>						
KY	239	22%	n/a	24%	n/a	13%
MO	102	21%	n/a	19%	27%	n/a
AL	253	19%	n/a	19%	n/a	19%
LA	118	17%	n/a	20%	n/a	9%
NJ	213	13%	n/a	13%	n/a	n/a
<b>Total</b>	<b>4,223</b>	<b>35%*</b>	<b>44%*</b>	<b>36%*</b>	<b>32%*</b>	<b>31%*</b>

\* average of averages

## **Consumer Outcomes: Relationships**

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are six indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their (a) families and (b) friends whenever they want.
4. The proportion of people who feel lonely.
5. The proportion of people who can go on a date if they want to.
6. The proportion of people who report that they get to help others.

Tables 42 through 48 present the results for these six Core Indicators. Results for the indicator measuring loneliness are ordered from the lowest to the highest proportion of individuals in each state reporting feeling lonely, where lower proportions are more desirable. Results for the other five indicators are ordered from the highest to the lowest proportion of individuals in each state reporting the indicated types of relationships or abilities by state, where higher proportions are more desirable.

Table 42. Proportion of people who report having friends and caring relationships with people other than support staff and family members

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OH	368	84%	n/a	82%	88%	87%
LA	212	83%	59%	83%	87%	87%
AL	323	81%	n/a	68%	n/a	93%
RCOC	416	79%	72%	80%	80%	81%
PA	955	77%	68%	75%	81%	75%
<b>Within Average Range</b>						
OK	192	81%	n/a	83%	79%	n/a
AR	240	79%	63%	84%	84%	81%
ME	292	78%	n/a	78%	76%	n/a
MO	254	77%	57%	74%	85%	n/a
NC	555	77%	n/a	74%	79%	80%
DC	261	75%	n/a	72%	85%	76%
IL	233	74%	56%	78%	83%	72%
NY	845	73%	n/a	73%	75%	73%
GA	323	72%	n/a	68%	76%	72%
WY	204	67%	n/a	70%	n/a	70%
<b>Significantly Below Average</b>						
TX	718	67%	63%	n/a	n/a	69%
NJ	253	59%	n/a	61%	n/a	n/a
KY	274	29%	n/a	29%	n/a	18%
<b>Total</b>	<b>6,918</b>	<b>73%*</b>	<b>63%*</b>	<b>72%*</b>	<b>81%*</b>	<b>74%*</b>

\* average of averages

Table 43. Proportion of people who report having a close friend

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	205	92%	n/a	90%	n/a	n/a
AL	322	88%	n/a	79%	n/a	96%
TX	591	84%	84%	n/a	n/a	83%
<b>Within Average Range</b>						
OH	366	81%	n/a	84%	78%	83%
OK	188	80%	n/a	83%	79%	n/a
ME	267	80%	n/a	80%	73%	n/a
PA	894	80%	73%	86%	80%	76%
AR	230	80%	80%	89%	74%	76%
RCOC	401	79%	72%	84%	73%	75%
KY	273	78%	n/a	76%	n/a	78%
NC	533	78%	n/a	73%	76%	83%
LA	205	78%	90%	81%	80%	69%
IL	229	77%	71%	79%	80%	75%
MO	241	76%	81%	77%	69%	n/a
DC	252	76%	n/a	72%	85%	79%
<b>Significantly Below Average</b>						
NY	824	72%	n/a	77%	72%	66%
GA	297	70%	n/a	64%	78%	69%
NJ	238	69%	n/a	69%	n/a	n/a
<b>Total</b>	<b>6,556</b>	<b>79%*</b>	<b>79%*</b>	<b>79%*</b>	<b>77%*</b>	<b>78%*</b>

\* average of averages

Table 44. Proportion of people who are able to see their families when they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
LA	193	87%	n/a	77%	79%	96%
DC	237	86%	n/a	81%	94%	94%
PA	819	85%	70%	82%	88%	93%
NY	789	83%	n/a	82%	81%	87%
<b>Within Average Range</b>						
OH	339	84%	n/a	76%	75%	95%
WY	192	82%	n/a	78%	n/a	75%
AR	229	82%	78%	74%	85%	94%
TX	627	82%	66%	n/a	n/a	92%
GA	302	80%	n/a	62%	81%	88%
RCOC	370	79%	82%	75%	79%	87%
MO	213	79%	76%	84%	74%	n/a
KY	216	79%	n/a	74%	n/a	100%
NC	535	77%	n/a	70%	74%	87%
IL	221	74%	76%	62%	79%	85%
ME	269	74%	n/a	73%	80%	n/a
<b>Significantly Below Average</b>						
AL	302	71%	n/a	58%	n/a	85%
OK	156	69%	n/a	72%	69%	n/a
NJ	184	62%	n/a	62%	n/a	n/a
<b>Total</b>	<b>6,193</b>	<b>79%*</b>	<b>75%*</b>	<b>73%*</b>	<b>80%*</b>	<b>90%*</b>

\* average of averages

Table 45. Proportion of people who are able to see their friends whenever they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	204	96%	n/a	95%	n/a	95%
AR	213	92%	94%	95%	95%	90%
LA	196	92%	86%	95%	93%	89%
MO	223	91%	n/a	96%	94%	n/a
OH	340	89%	n/a	78%	95%	89%
<b>Within Average Range</b>						
PA	839	85%	n/a	82%	89%	87%
OK	179	84%	n/a	88%	81%	n/a
IL	208	83%	87%	84%	92%	74%
TX	585	82%	90%	n/a	n/a	74%
NY	736	82%	n/a	86%	84%	76%
DC	231	81%	n/a	78%	94%	81%
RCOC	377	79%	83%	84%	81%	66%
ME	271	79%	n/a	80%	94%	n/a
NC	490	78%	n/a	73%	77%	82%
NJ	192	77%	n/a	79%	n/a	n/a
GA	285	76%	n/a	81%	81%	69%
<b>Significantly Below Average</b>						
AL	299	74%	n/a	68%	n/a	77%
KY	264	48%	n/a	46%	n/a	42%
<b>Total</b>	<b>6,132</b>	<b>81%*</b>	<b>88%*</b>	<b>82%*</b>	<b>88%*</b>	<b>78%*</b>

\* average of averages

Table 46. Proportion of people who feel lonely

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AR	226	29%	37%	24%	28%	30%
DC	246	32%	n/a	39%	39%	15%
NY	837	35%	n/a	34%	48%	34%
PA	912	37%	27%	39%	49%	30%
<b>Within Average Range</b>						
GA	317	35%	n/a	33%	28%	39%
ME	287	36%	n/a	38%	30%	n/a
MO	236	36%	35%	29%	41%	n/a
IL	231	36%	36%	43%	33%	27%
RCOC	399	38%	40%	36%	41%	39%
OH	365	39%	n/a	58%	35%	33%
TX	700	44%	41%	n/a	n/a	45%
LA	210	46%	68%	41%	52%	41%
NC	528	47%	n/a	50%	47%	44%
AL	314	48%	n/a	52%	n/a	43%
OK	183	49%	n/a	59%	45%	n/a
NJ	243	49%	n/a	50%	n/a	n/a
<b>Significantly Below Average</b>						
KY	271	51%	n/a	54%	n/a	46%
WY	206	67%	n/a	65%	n/a	55%
<b>Total</b>	<b>6,711</b>	<b>42%*</b>	<b>41%*</b>	<b>44%*</b>	<b>40%*</b>	<b>37%*</b>

\* average of averages

Table 47. Proportion of people who can go on a date if they want to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	163	92%	n/a	91%	n/a	85%
GA	282	91%	n/a	90%	98%	88%
<b>Within Average Range</b>						
NJ	120	92%	n/a	95%	n/a	n/a
WY	186	91%	n/a	93%	n/a	n/a
OK	162	91%	n/a	93%	90%	n/a
ME	234	90%	n/a	90%	96%	n/a
IL	161	87%	95%	86%	n/a	81%
NY	601	85%	n/a	92%	90%	78%
RCOC	341	85%	89%	86%	92%	77%
DC	220	85%	n/a	86%	97%	74%
MO	189	84%	n/a	80%	97%	n/a
PA	615	83%	n/a	85%	93%	79%
NC	452	83%	n/a	88%	90%	81%
OH	282	83%	n/a	70%	93%	85%
LA	181	82%	86%	84%	89%	72%
AL	216	80%	n/a	77%	n/a	81%
AR	182	79%	73%	90%	90%	60%
<b>Significantly Below Average</b>						
TX	544	79%	72%	n/a	n/a	79%
<b>Total</b>	<b>5,131</b>	<b>86%*</b>	<b>83%*</b>	<b>87%*</b>	<b>93%*</b>	<b>78%*</b>

\* average of averages



Table 48. Proportion of people who report that they get to help others

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
RCOC	408	81%	78%	82%	78%	81%
OH	366	78%	n/a	68%	78%	84%
DC	255	78%	n/a	77%	73%	82%
NC	541	78%	n/a	79%	71%	81%
PA	917	74%	40%	75%	70%	80%
<b>Within Average Range</b>						
IL	230	75%	76%	75%	86%	69%
NJ	238	75%	n/a	74%	n/a	n/a
OK	175	74%	n/a	81%	72%	n/a
NY	852	71%	n/a	72%	74%	71%
MO	238	70%	n/a	70%	63%	n/a
ME	282	69%	n/a	71%	61%	n/a
TX	700	66%	59%	n/a	n/a	74%
WY	204	64%	n/a	72%	n/a	65%
AL	323	63%	n/a	56%	n/a	68%
GA	327	62%	n/a	51%	64%	66%
<b>Significantly Below Average</b>						
AR	231	57%	68%	49%	54%	58%
LA	209	54%	36%	56%	60%	52%
KY	271	29%	n/a	30%	n/a	16%
<b>Total</b>	<b>6,767</b>	<b>68%*</b>	<b>60%*</b>	<b>67%*</b>	<b>70%*</b>	<b>68%*</b>

\* average of averages

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## **Consumer Outcomes: Satisfaction**

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports they receive.” The indicators measured by the Consumer Survey are:

1. The proportion of people satisfied with where they live.
2. The proportion of people who would like to live somewhere else.
3. The proportion of people who are satisfied with their job.
4. The proportion of people who have a community job who would like to work somewhere else.
5. The proportion of people who are satisfied with their day program or other daily activity.
6. The proportion of people who go to a day program or have other daily activity who would like to go somewhere else or do something else during the day.

Tables 49 through 55 present the results for these six Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state reporting satisfaction by state, where higher proportions are more desirable, and from lowest to highest where lower proportions are more desirable.

Table 49. Proportion of people who like their home or where they live

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
GA	329	94%	n/a	88%	99%	94%
<b>Within Average Range</b>						
AR	243	93%	84%	95%	99%	99%
LA	211	93%	91%	90%	91%	97%
RCOC	421	93%	91%	93%	88%	96%
WY	207	92%	n/a	88%	n/a	100%
AL	325	92%	n/a	86%	n/a	96%
KY	275	91%	n/a	88%	n/a	97%
OH	372	91%	n/a	83%	93%	99%
NY	865	91%	n/a	88%	88%	95%
NC	562	90%	n/a	86%	86%	95%
MO	254	89%	71%	89%	94%	n/a
DC	261	89%	n/a	88%	85%	93%
PA	972	89%	83%	86%	82%	95%
OK	197	87%	n/a	87%	87%	n/a
IL	236	87%	83%	80%	90%	96%
TX	731	86%	81%	n/a	n/a	93%
NJ	256	86%	n/a	86%	n/a	n/a
ME	302	85%	n/a	84%	88%	n/a
<b>Total</b>	<b>7,019</b>	<b>90%*</b>	<b>83%*</b>	<b>87%*</b>	<b>90%*</b>	<b>96%*</b>

\* average of averages

Table 50. Proportion of people who like their neighborhood

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
KY	275	92%	n/a	89%	n/a	95%
WY	203	92%	n/a	90%	n/a	n/a
AR	233	91%	89%	92%	91%	91%
AL	321	91%	n/a	86%	n/a	95%
ME	282	89%	n/a	89%	90%	n/a
RCOC	412	89%	89%	91%	83%	89%
PA	940	89%	n/a	90%	77%	93%
NY	852	89%	n/a	90%	81%	90%
OK	194	89%	n/a	94%	86%	n/a
LA	213	88%	82%	90%	93%	85%
NC	541	87%	n/a	88%	78%	92%
OH	369	87%	n/a	81%	88%	89%
NJ	248	86%	n/a	86%	n/a	n/a
MO	246	85%	62%	86%	88%	n/a
GA	322	85%	n/a	78%	83%	89%
IL	231	84%	94%	76%	90%	88%
DC	257	84%	n/a	82%	79%	91%
<b>Significantly Below Average</b>						
TX	687	81%	71%	n/a	n/a	87%
<b>Total</b>	<b>6,826</b>	<b>88%*</b>	<b>81%*</b>	<b>87%*</b>	<b>85%*</b>	<b>90%*</b>

\* average of averages

Table 51. Proportion of people who would like to live somewhere else

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	273	13%	n/a	16%	n/a	0%
GA	321	17%	n/a	20%	20%	15%
OH	365	19%	n/a	30%	15%	13%
<b>Within Average Range</b>						
RCOC	414	23%	28%	21%	25%	21%
NY	852	23%	n/a	26%	26%	20%
PA	933	24%	38%	24%	35%	19%
ME	291	24%	n/a	26%	15%	n/a
AR	235	25%	40%	21%	15%	23%
NC	546	26%	n/a	30%	37%	20%
MO	246	27%	n/a	26%	22%	n/a
WY	205	30%	n/a	41%	n/a	n/a
DC	250	30%	n/a	35%	38%	20%
TX	696	30%	45%	n/a	n/a	17%
IL	233	30%	34%	36%	33%	21%
NJ	250	34%	n/a	35%	n/a	n/a
OK	187	35%	n/a	42%	31%	n/a
<b>Significantly Below Average</b>						
LA	214	36%	50%	40%	28%	34%
AL	321	39%	n/a	47%	n/a	31%
<b>Total</b>	<b>6,832</b>	<b>27%*</b>	<b>39%*</b>	<b>30%*</b>	<b>26%*</b>	<b>20%*</b>

\* average of averages

Table 52. Proportion of people who are satisfied with their job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
NJ	25	100%	n/a	100%	n/a	n/a
<b>Within Average Range</b>						
AR	42	98%	n/a	n/a	n/a	n/a
MO	32	97%	n/a	n/a	n/a	n/a
ME	105	96%	n/a	94%	n/a	n/a
LA	57	95%	n/a	n/a	n/a	n/a
TX	18	94%	n/a	n/a	n/a	n/a
KY	35	94%	n/a	91%	n/a	n/a
WY	86	94%	n/a	98%	n/a	n/a
OH	97	94%	n/a	n/a	94%	96%
DC	94	94%	n/a	91%	n/a	96%
IL	31	94%	n/a	n/a	n/a	n/a
GA	124	91%	n/a	n/a	85%	92%
NC	127	90%	n/a	92%	76%	92%
OK	121	89%	n/a	86%	90%	n/a
PA	208	89%	n/a	84%	75%	94%
AL	9	89%	n/a	n/a	n/a	n/a
NY	203	88%	n/a	89%	85%	87%
RCOC	129	88%	n/a	90%	77%	92%
<b>Total</b>	<b>1,543</b>	<b>93%*</b>	<b>n/a</b>	<b>92%*</b>	<b>83%*</b>	<b>93%*</b>

\* average of averages

Table 53. Proportion of people who would like to work somewhere else

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
PA	208	23%	n/a	19%	17%	25%
<b>Within Average Range</b>						
KY	35	17%	n/a	22%	n/a	n/a
NJ	26	19%	n/a	21%	n/a	n/a
IL	29	24%	n/a	n/a	n/a	n/a
GA	124	24%	n/a	n/a	26%	23%
AR	41	24%	n/a	n/a	n/a	n/a
WY	85	26%	n/a	25%	n/a	n/a
RCOC	127	28%	n/a	22%	33%	32%
OH	96	28%	n/a	n/a	31%	20%
NY	211	31%	n/a	29%	36%	34%
LA	57	32%	n/a	n/a	n/a	n/a
MO	28	32%	n/a	n/a	n/a	n/a
ME	107	33%	n/a	28%	n/a	n/a
NC	126	34%	n/a	25%	41%	40%
TX	17	35%	n/a	n/a	n/a	n/a
OK	113	42%	n/a	45%	41%	n/a
DC	94	47%	n/a	45%	n/a	40%
AL	9	78%	n/a	n/a	n/a	n/a
<b>Total</b>	<b>1,533</b>	<b>32%</b>	<b>n/a</b>	<b>28%*</b>	<b>32%*</b>	<b>31%*</b>

\* average of averages

Table 54. Proportion of people who are satisfied with their day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AL	309	94%	n/a	94%	n/a	95%
<b>Within Average Range</b>						
OH	251	92%	n/a	87%	95%	93%
PA	527	92%	90%	91%	83%	95%
NC	357	92%	n/a	90%	87%	93%
NY	624	91%	n/a	91%	90%	93%
AR	171	91%	97%	85%	89%	94%
IL	196	90%	97%	85%	n/a	97%
RCOC	295	90%	86%	91%	85%	92%
WY	181	90%	n/a	90%	n/a	n/a
TX	412	89%	90%	n/a	n/a	89%
MO	128	89%	n/a	96%	79%	n/a
DC	178	88%	n/a	85%	85%	98%
ME	188	87%	n/a	86%	n/a	n/a
KY	249	86%	n/a	84%	n/a	97%
OK	79	85%	n/a	86%	85%	n/a
GA	197	85%	n/a	81%	84%	88%
NJ	235	85%	n/a	83%	n/a	n/a
LA	131	84%	n/a	81%	85%	89%
<b>Total</b>	<b>4,708</b>	<b>89%*</b>	<b>92%*</b>	<b>87%*</b>	<b>86%*</b>	<b>93%*</b>

\* average of averages



Table 55. Proportion of people who would like to go to a different day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	247	20%	n/a	23%	n/a	10%
AR	167	22%	27%	17%	27%	19%
<b>Within Average Range</b>						
OH	245	27%	n/a	29%	20%	29%
GA	195	27%	n/a	26%	23%	35%
ME	172	28%	n/a	32%	n/a	n/a
PA	494	29%	n/a	28%	35%	24%
IL	189	31%	40%	36%	n/a	18%
NY	597	32%	n/a	32%	33%	33%
RCOC	276	33%	46%	31%	30%	26%
LA	130	33%	n/a	36%	30%	31%
TX	379	35%	42%	n/a	n/a	24%
MO	118	36%	n/a	29%	34%	n/a
NC	330	37%	n/a	41%	42%	33%
NJ	224	38%	n/a	40%	n/a	n/a
DC	170	41%	n/a	48%	55%	26%
WY	195	42%	n/a	42%	n/a	n/a
<b>Significantly Below Average</b>						
AL	303	49%	n/a	52%	n/a	45%
OK	76	49%	n/a	49%	44%	n/a
<b>Total</b>	<b>4,507</b>	<b>34%*</b>	<b>39%*</b>	<b>35%*</b>	<b>34%*</b>	<b>27%*</b>

\* average of averages

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## **System Performance: Service Coordination**

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures five indicators related to service coordination:

1. The proportion of people who have met their service coordinators.
2. The proportion of people reporting that their service coordinators ask them what they want.
3. The proportion of people reporting that service coordinators help them get what they want.
4. The proportion of people who report that their service coordinator calls them back right away.
5. The proportion of people who report that they helped make their service plan

Tables 56 through 60 present the results for these five Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

Table 56. Proportion of people who have met their service coordinator

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	275	99%	n/a	99%	n/a	100%
NY	829	98%	n/a	97%	99%	100%
OK	183	98%	n/a	96%	100%	n/a
AR	229	97%	100%	97%	100%	95%
<b>Within Average Range</b>						
IL	225	96%	89%	98%	100%	97%
MO	247	96%	91%	98%	95%	n/a
WY	206	96%	n/a	93%	n/a	100%
ME	292	95%	n/a	96%	91%	n/a
DC	254	94%	n/a	93%	94%	97%
NC	534	94%	n/a	89%	99%	95%
PA	912	93%	65%	96%	95%	92%
LA	121	93%	n/a	n/a	89%	95%
OH	351	92%	n/a	84%	97%	92%
AL	315	91%	n/a	83%	n/a	97%
GA	328	89%	n/a	87%	90%	89%
<b>Significantly Below Average</b>						
RCOC	400	88%	88%	90%	92%	84%
TX	700	86%	78%	n/a	n/a	91%
NJ	248	82%	n/a	82%	n/a	n/a
<b>Total</b>	<b>6,649</b>	<b>93%*</b>	<b>85%*</b>	<b>92%*</b>	<b>95%*</b>	<b>95%*</b>

\* average of averages

Table 57. Proportion of people reporting that service coordinators ask what they want

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
ME	4	100%	n/a	n/a	n/a	n/a
AR	219	95%	93%	95%	93%	95%
WY	205	94%	n/a	93%	n/a	95%
NY	811	92%	n/a	92%	92%	93%
AL	296	92%	n/a	87%	n/a	94%
OH	326	91%	n/a	92%	89%	92%
<b>Within Average Range</b>						
IL	219	89%	75%	92%	93%	89%
KY	273	87%	n/a	86%	n/a	89%
MO	228	87%	n/a	88%	88%	n/a
RCOC	348	85%	87%	84%	89%	86%
NC	489	85%	n/a	83%	77%	89%
DC	242	84%	n/a	84%	88%	85%
LA	112	79%	n/a	n/a	88%	74%
<b>Significantly Below Average</b>						
TX	656	80%	75%	n/a	n/a	84%
OK	173	76%	n/a	84%	74%	n/a
GA	306	76%	n/a	67%	83%	76%
NJ	208	71%	n/a	69%	n/a	n/a
<b>Total</b>	<b>5,115</b>	<b>86%*</b>	<b>83%*</b>	<b>85%*</b>	<b>87%*</b>	<b>88%*</b>

\* average of averages

Table 58. Proportion of people reporting that service coordinators help them get what they want

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	200	95%	n/a	93%	n/a	n/a
AR	213	94%	96%	95%	91%	95%
IL	218	92%	97%	89%	93%	95%
NY	781	91%	n/a	89%	91%	93%
<b>Within Average Range</b>						
ME	261	91%	n/a	93%	87%	n/a
AL	291	91%	n/a	87%	n/a	95%
MO	213	90%	n/a	93%	91%	n/a
OH	324	90%	n/a	91%	90%	89%
RCOC	337	89%	93%	91%	87%	84%
PA	757	87%	n/a	93%	87%	85%
NC	470	87%	n/a	88%	79%	89%
OK	173	86%	n/a	89%	86%	n/a
TX	587	86%	85%	n/a	n/a	89%
KY	272	85%	n/a	84%	n/a	82%
DC	242	83%	n/a	83%	87%	90%
LA	105	77%	n/a	n/a	71%	78%
<b>Significantly Below Average</b>						
NJ	177	72%	n/a	72%	n/a	n/a
GA	281	71%	n/a	60%	75%	73%
<b>Total</b>	<b>5,902</b>	<b>87%*</b>	<b>93%*</b>	<b>87%*</b>	<b>86%*</b>	<b>87%*</b>

\* average of averages

Table 59. Proportion of people who report their service coordinator calls them back right away

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AL	125	86%	n/a	92%	n/a	85%
KY	269	86%	n/a	85%	n/a	89%
AR	171	83%	n/a	78%	74%	91%
TX	464	83%	86%	n/a	n/a	80%
<b>Within Average Range</b>						
LA	77	81%	n/a	n/a	76%	83%
IL	186	80%	76%	74%	93%	88%
NC	356	78%	n/a	77%	75%	82%
PA	547	78%	n/a	81%	68%	78%
RCOC	179	76%	n/a	71%	65%	87%
NY	690	74%	n/a	62%	77%	86%
DC	201	72%	n/a	65%	80%	80%
MO	123	72%	n/a	69%	71%	n/a
OH	200	70%	n/a	75%	70%	73%
WY	66	70%	n/a	67%	n/a	n/a
NJ	26	62%	n/a	67%	n/a	n/a
<b>Significantly Below Average</b>						
GA	215	60%	n/a	54%	63%	59%
OK	55	58%	n/a	n/a	54%	n/a
ME	231	55%	n/a	51%	59%	n/a
<b>Total</b>	<b>4,181</b>	<b>73%*</b>	<b>81%*</b>	<b>71%*</b>	<b>71%*</b>	<b>82%*</b>

\* average of averages

Table 60. Proportion of people who report that they helped make their own service plan

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AL	293	95%	n/a	93%	n/a	97%
OH	316	90%	n/a	86%	91%	93%
<b>Within Average Range</b>						
AR	151	88%	n/a	73%	94%	91%
LA	149	87%	n/a	93%	90%	83%
NC	456	86%	n/a	90%	87%	84%
NY	715	85%	n/a	93%	85%	80%
KY	257	84%	n/a	80%	n/a	91%
IL	213	84%	77%	80%	96%	85%
WY	188	83%	n/a	79%	n/a	n/a
RCOC	269	81%	86%	83%	81%	75%
MO	212	81%	n/a	78%	84%	n/a
GA	322	80%	n/a	74%	85%	81%
DC	221	77%	n/a	76%	76%	84%
NJ	232	76%	n/a	78%	n/a	n/a
OK	127	74%	n/a	76%	73%	n/a
<b>Total</b>	<b>4,121</b>	<b>84%*</b>	<b>82%*</b>	<b>82%*</b>	<b>86%*</b>	<b>86%*</b>

\* average of averages

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## **System Performance: Access**

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are four Access indicators measured by the Consumer Survey:

1. The proportion of people who report having adequate transportation when they want to go somewhere.
2. The proportion of people who use different types of transportation.
3. The rate at which people report that they get the services they need.
4. The rate at which people feel that their staff have adequate training.

Tables 61 through 64 present the results for these four Core Indicators. Results for the first two indicators are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. Table 62 presents simple proportions for the top 5 modes of transportation.



**Table 61. Proportion of people who report having adequate transportation when they want to go somewhere**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	205	97%	n/a	96%	n/a	95%
LA	212	95%	95%	99%	93%	91%
KY	274	93%	n/a	91%	n/a	97%
OK	180	93%	n/a	92%	94%	n/a
AR	230	93%	85%	92%	98%	94%
PA	928	90%	88%	92%	85%	92%
<b>Within Average Range</b>						
OH	368	88%	n/a	89%	91%	87%
RCOC	390	87%	92%	85%	90%	86%
MO	239	86%	55%	93%	89%	n/a
ME	289	86%	n/a	86%	88%	n/a
GA	324	85%	n/a	89%	83%	84%
IL	231	85%	80%	85%	90%	88%
DC	256	85%	n/a	87%	88%	82%
NY	843	83%	n/a	87%	81%	81%
NJ	248	80%	n/a	82%	n/a	n/a
<b>Significantly Below Average</b>						
NC	544	80%	n/a	78%	73%	84%
TX	695	74%	68%	n/a	n/a	81%
AL	323	58%	n/a	49%	n/a	69%
<b>Total</b>	<b>6,779</b>	<b>85%*</b>	<b>80%*</b>	<b>87%*</b>	<b>88%*</b>	<b>87%*</b>

\* average of averages

Table 62. Proportion of people who use different types of transportation (not mutually exclusive)

State	N	Ride From Staff In Provider Vehicle	Ride From Family/Friends	Ride From Staff In Staff's Car	Transports Self	Public Transportation
AL	329	50%	54%	12%	2%	1%
AR	241	48%	39%	45%	12%	5%
DC	328	47%	31%	13%	22%	38%
GA	351	37%	61%	43%	15%	7%
IL	247	69%	51%	17%	28%	14%
KY	278	83%	32%	54%	1%	27%
LA	213	62%	40%	36%	8%	5%
ME	322	58%	18%	42%	11%	6%
MO	270	60%	24%	47%	15%	5%
NC	597	34%	62%	50%	15%	10%
NJ	254	87%	11%	11%	6%	5%
NY	557	24%	22%	24%	7%	6%
OH	368	54%	66%	47%	27%	10%
OK	199	51%	6%	47%	7%	1%
PA	642	29%	34%	16%	11%	6%
RCOC	418	32%	41%	40%	32%	47%
TX	735	31%	45%	1%	17%	4%
WY	212	73%	10%	7%	13%	1%
<b>Total</b>	<b>6,561</b>	<b>52%*</b>	<b>36%*</b>	<b>31%*</b>	<b>14%*</b>	<b>11%*</b>

\* average of averages

Table 63. Proportion of people who report getting the services they need

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	389	97%	n/a	96%	100%	97%
OK	402	96%	100%	97%	95%	n/a
MO	404	94%	91%	98%	94%	90%
AR	386	92%	96%	99%	89%	86%
<b>Within Average Range</b>						
LA	320	90%	100%	97%	83%	82%
NJ	396	90%	n/a	90%	n/a	n/a
ME	389	90%	n/a	90%	84%	n/a
KY	425	89%	n/a	88%	n/a	87%
OH	495	88%	87%	89%	90%	86%
RCOC	601	88%	91%	91%	83%	78%
NY	1,155	87%	97%	95%	80%	75%
IL	360	87%	94%	88%	79%	80%
TX	1,949	86%	96%	n/a	n/a	60%
DC	362	84%	n/a	84%	86%	85%
<b>Significantly Below Average</b>						
PA	1,292	83%	89%	87%	80%	77%
AL	442	81%	91%	75%	n/a	87%
NC	874	74%	96%	79%	55%	67%
GA	444	74%	n/a	75%	78%	73%
<b>Total</b>	<b>11,085</b>	<b>87%*</b>	<b>94%*</b>	<b>89%*</b>	<b>84%*</b>	<b>81%*</b>

\* average of averages

Table 64. Proportion of people who feel that their staff have adequate training

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	386	98%	n/a	97%	100%	100%
RCOC	497	96%	98%	97%	90%	93%
<b>Within Average Range</b>						
AR	370	96%	97%	100%	94%	93%
MO	363	95%	74%	98%	97%	n/a
IL	319	95%	100%	92%	92%	97%
LA	316	95%	98%	95%	95%	93%
OH	483	95%	95%	93%	93%	95%
AL	393	94%	n/a	94%	n/a	97%
NC	816	94%	97%	94%	95%	92%
DC	318	93%	n/a	93%	94%	95%
NY	961	92%	100%	93%	96%	90%
OK	130	91%	n/a	86%	94%	n/a
GA	379	91%	n/a	88%	93%	92%
NJ	308	90%	n/a	90%	n/a	n/a
<b>Significantly Below Average</b>						
KY	406	85%	81%	86%	n/a	88%
<b>Total</b>	<b>6,445</b>	<b>93%*</b>	<b>93%*</b>	<b>93%*</b>	<b>94%*</b>	<b>94%*</b>

\* average of averages

## Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There are two Safety indicators measured with the Consumer Survey:

1. The proportion of people who report that they never feel scared or afraid in their home, neighborhood, workplace, and day program/daily activity.
2. The proportion of people who report having someone to go to for help when they feel afraid.

Tables 65 through 68 present the results for the four survey items measuring these indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable.

**Table 65. Proportion of people who report that they never feel scared in their home**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
GA	326	91%	n/a	94%	86%	91%
KY	274	89%	n/a	85%	n/a	100%
<b>Within Average Range</b>						
AR	235	89%	85%	90%	85%	91%
WY	207	88%	n/a	84%	n/a	95%
NY	851	86%	n/a	84%	86%	88%
DC	253	86%	n/a	86%	85%	88%
IL	231	85%	88%	80%	90%	87%
NJ	247	85%	n/a	84%	n/a	n/a
RCOC	415	84%	81%	83%	83%	87%
OK	192	83%	n/a	84%	85%	n/a
AL	317	83%	n/a	76%	n/a	89%
NC	550	83%	n/a	82%	82%	83%
PA	947	83%	78%	84%	80%	86%
OH	366	81%	n/a	70%	85%	83%
TX	717	79%	78%	n/a	n/a	81%
MO	247	79%	59%	77%	88%	n/a
LA	211	75%	81%	71%	71%	79%
<b>Significantly Below Average</b>						
ME	290	74%	n/a	72%	74%	n/a
<b>Total</b>	<b>6,876</b>	<b>83%*</b>	<b>79%*</b>	<b>82%*</b>	<b>83%*</b>	<b>88%*</b>

\* average of averages

Table 66. Proportion of people who report that they never feel scared in their neighborhood

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	205	94%	n/a	91%	n/a	95%
GA	322	92%	n/a	90%	86%	94%
KY	271	91%	n/a	89%	n/a	100%
<b>Within Average Range</b>						
NJ	250	89%	n/a	89%	n/a	n/a
AL	317	88%	n/a	86%	n/a	90%
IL	226	88%	83%	88%	93%	88%
AR	228	87%	89%	82%	91%	89%
NY	850	86%	n/a	85%	77%	88%
NC	538	85%	n/a	85%	80%	87%
LA	208	85%	90%	83%	80%	87%
PA	940	84%	79%	83%	81%	86%
TX	704	83%	83%	n/a	n/a	83%
OK	189	83%	n/a	77%	87%	n/a
DC	254	83%	n/a	79%	88%	83%
MO	239	82%	77%	77%	92%	n/a
RCOC	415	82%	81%	81%	85%	82%
OH	367	81%	n/a	66%	88%	83%
<b>Significantly Below Average</b>						
ME	285	78%	n/a	74%	79%	n/a
<b>Total</b>	<b>6,808</b>	<b>86%*</b>	<b>83%*</b>	<b>83%*</b>	<b>85%*</b>	<b>88%*</b>

\* average of averages

Table 67. Proportion of people who report that they never feel scared at work or day program/daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
GA	294	96%	n/a	97%	97%	95%
AR	195	94%	94%	95%	92%	96%
<b>Within Average Range</b>						
WY	200	94%	n/a	92%	n/a	n/a
KY	253	93%	n/a	91%	n/a	97%
AL	308	93%	n/a	92%	n/a	94%
DC	224	92%	n/a	92%	96%	91%
NY	747	91%	n/a	91%	91%	90%
PA	675	89%	86%	89%	94%	89%
LA	171	89%	100%	86%	84%	92%
NC	414	88%	n/a	91%	85%	88%
NJ	242	88%	n/a	88%	n/a	n/a
OK	169	88%	n/a	83%	90%	n/a
IL	207	87%	94%	86%	85%	87%
TX	506	87%	87%	n/a	n/a	88%
RCOC	365	86%	83%	85%	93%	87%
OH	310	85%	n/a	75%	92%	87%
MO	141	84%	75%	82%	92%	n/a
ME	227	83%	n/a	78%	n/a	n/a
<b>Total</b>	<b>5,648</b>	<b>89%*</b>	<b>88%*</b>	<b>88%*</b>	<b>91%*</b>	<b>91%*</b>

\* average of averages

Table 68. Proportion of people who report that they have someone to go to for help when they feel afraid

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AR	113	96%	n/a	97%	96%	96%
RCOC	328	96%	95%	97%	95%	95%
GA	266	95%	n/a	95%	98%	94%
<b>Within Average Range</b>						
ME	182	95%	n/a	95%	95%	n/a
AL	200	94%	n/a	91%	n/a	96%
NY	369	93%	n/a	94%	88%	94%
OH	229	93%	n/a	93%	93%	93%
MO	177	93%	95%	89%	98%	n/a
NC	215	93%	n/a	92%	92%	92%
PA	566	93%	n/a	91%	92%	96%
DC	202	90%	n/a	94%	89%	83%
OK	74	89%	n/a	90%	89%	n/a
TX	381	89%	83%	n/a	n/a	93%
IL	167	89%	92%	87%	n/a	91%
LA	70	89%	n/a	96%	n/a	76%
KY	75	88%	n/a	84%	n/a	n/a
NJ	71	82%	n/a	84%	n/a	n/a
<b>Significantly Below Average</b>						
WY	91	74%	n/a	93%	n/a	n/a
<b>Total</b>	<b>3,776</b>	<b>91%*</b>	<b>91%*</b>	<b>92%*</b>	<b>93%*</b>	<b>92%*</b>

\* average of averages



## Health, Welfare, and Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” There are three Health indicators collected with the Background Information section of the Consumer Survey:

1. The proportion of people who have had a complete annual physical exam in the past year.
2. The proportion of women 18 and over who have had a Pap test in the past 3 years.
3. The proportion of people who have had a routine dental exam in the past year.
4. The proportion of people described as having poor health.
5. The proportion of people reported as having a primary care doctor.
6. The proportion of people who have had a vision screening with the past year.
7. The proportion of people who have had a hearing test within the past 5 years.
8. The proportion of people who have had a flu vaccination within the past year.
9. The proportion of people who have ever had a vaccination for pneumonia.
10. The proportion of women over 40 who have had a mammogram within the past 2 years.
11. The proportion of men over 50 who have had a PSA test within the past year.
12. The proportion of people age 50 and older who have had a screening for colorectal cancer within the past year.

Tables 69 through 80 present the results for these twelve Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state performing the indicator by state, where higher proportions are more desirable. For the indicator describing people being in poor health, results are ordered from lowest to highest proportion (lower proportions are more desirable).

Please **NOTE** that, as opposed to previous year’s report, **“DON’T KNOWS”** are no longer included in the denominator.

Table 69. The proportion of people who have had a complete annual physical exam in the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AR	380	99%	100%	99%	98%	98%
NJ	406	98%	n/a	98%	n/a	n/a
MO	409	98%	96%	99%	98%	n/a
OK	401	97%	100%	98%	96%	n/a
ME	410	96%	n/a	96%	94%	n/a
KY	427	95%	100%	98%	n/a	85%
NY	1,167	94%	97%	98%	81%	91%
<b>Within Average Range</b>						
LA	319	95%	98%	99%	93%	92%
WY	301	94%	n/a	94%	93%	88%
PA	1,211	92%	99%	99%	84%	86%
DC	376	92%	n/a	95%	86%	87%
TX	1,737	91%	94%	n/a	n/a	80%
AL	433	90%	100%	94%	n/a	84%
GA	465	89%	n/a	96%	91%	83%
NC	867	89%	99%	95%	81%	82%
IL	353	88%	98%	98%	65%	67%
<b>Significantly Below Average</b>						
OH	435	82%	91%	95%	80%	70%
RCOC	551	70%	78%	71%	67%	59%
<b>Total</b>	<b>10,648</b>	<b>92%*</b>	<b>96%*</b>	<b>95%*</b>	<b>86%*</b>	<b>82%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 70. The proportion of women 18 and over who have had a Pap test in the past 3 years<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
MO	138	90%	n/a	89%	90%	n/a
DC	100	86%	n/a	93%	n/a	79%
NY	412	82%	n/a	91%	89%	59%
<b>Within Average Range</b>						
WY	105	79%	n/a	78%	n/a	n/a
OK	135	77%	n/a	81%	74%	n/a
GA	108	77%	n/a	74%	96%	65%
KY	138	77%	n/a	79%	n/a	n/a
IL	115	75%	83%	76%	n/a	n/a
AR	141	74%	87%	82%	n/a	50%
LA	149	73%	86%	81%	78%	49%
NJ	145	73%	n/a	81%	n/a	n/a
ME	128	73%	n/a	75%	n/a	n/a
AL	117	73%	n/a	74%	n/a	65%
NC	293	72%	86%	83%	87%	52%
OH	131	72%	n/a	77%	84%	56%
<b>Significantly Below Average</b>						
RCOC	253	64%	89%	68%	70%	26%
<b>Total</b>	<b>2,608</b>	<b>76%*</b>	<b>86%*</b>	<b>80%*</b>	<b>84%*</b>	<b>56%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 71. The proportion of people who have had a routine dental exam in the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
NJ	403	95%	n/a	95%	n/a	n/a
TX	1,637	92%	97%	n/a	n/a	59%
NY	1,090	90%	100%	98%	74%	78%
WY	305	90%	n/a	91%	86%	84%
KY	415	89%	100%	91%	n/a	81%
<b>Within Average Range</b>						
DC	358	87%	n/a	95%	69%	75%
IL	325	87%	97%	93%	60%	73%
MO	399	87%	86%	92%	83%	n/a
PA	1,034	85%	99%	96%	68%	74%
ME	386	84%	n/a	85%	75%	n/a
OK	385	84%	100%	87%	80%	n/a
AR	293	83%	97%	79%	74%	74%
NC	830	80%	99%	87%	69%	67%
AL	359	79%	96%	86%	n/a	66%
OH	397	77%	85%	87%	74%	71%
<b>Significantly Below Average</b>						
LA	298	72%	96%	97%	38%	48%
GA	431	71%	n/a	80%	69%	63%
RCOC	568	64%	69%	67%	64%	53%
<b>Total</b>	<b>9,913</b>	<b>83%*</b>	<b>94%*</b>	<b>89%*</b>	<b>70%*</b>	<b>69%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 72. The proportion of people described as having poor health<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
DC	373	2%	n/a	3%	0%	2%
NY	1,190	3%	8%	3%	4%	2%
<b>Within Average Range</b>						
IL	377	3%	7%	1%	0%	2%
OK	401	4%	11%	1%	3%	n/a
GA	476	4%	n/a	4%	5%	4%
NJ	409	4%	n/a	5%	n/a	n/a
MO	413	4%	4%	3%	6%	10%
ME	415	5%	n/a	5%	6%	n/a
OH	501	5%	3%	0%	6%	5%
LA	319	5%	5%	3%	5%	9%
AL	451	6%	4%	8%	n/a	3%
PA	1,303	6%	9%	5%	8%	5%
RCOC	606	7%	1%	5%	17%	11%
KY	437	7%	14%	8%	n/a	2%
AR	388	8%	12%	3%	9%	8%
WY	319	9%	n/a	11%	10%	3%
<b>Significantly Below Average</b>						
NC	908	8%	18%	6%	6%	6%
<b>Total</b>	<b>9,286</b>	<b>5%*</b>	<b>8%*</b>	<b>4%*</b>	<b>6%*</b>	<b>5%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 73. The proportion of people reported as having a primary care doctor<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
KY	435	100%	100%	100%	n/a	100%
AL	430	100%	100%	100%	n/a	99%
ME	418	100%	n/a	100%	100%	n/a
MO	418	100%	100%	100%	99%	100%
NJ	409	100%	n/a	100%	n/a	n/a
AR	390	100%	99%	100%	100%	100%
OK	402	100%	100%	100%	99%	n/a
DC	385	99%	n/a	100%	98%	100%
IL	374	99%	100%	100%	96%	99%
NY	1,185	99%	100%	98%	100%	99%
PA	1,328	99%	100%	100%	100%	99%
NC	900	99%	99%	100%	99%	99%
GA	478	99%	n/a	99%	100%	99%
LA	324	99%	98%	100%	98%	98%
WY	320	99%	n/a	100%	97%	97%
OH	490	98%	100%	100%	96%	97%
<b>Significantly Below Average</b>						
RCOC	606	96%	100%	100%	98%	80%
<b>Total</b>	<b>9,292</b>	<b>99%*</b>	<b>100%*</b>	<b>100%*</b>	<b>99%*</b>	<b>98%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 74. The proportion of people who have had a vision screening within the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	372	83%	100%	89%	n/a	64%
NJ	368	80%	n/a	81%	n/a	n/a
MO	401	76%	90%	78%	72%	n/a
IL	304	76%	86%	85%	n/a	43%
OK	353	73%	87%	80%	68%	n/a
NY	1,013	73%	79%	84%	54%	52%
PA	949	70%	83%	84%	61%	51%
TX	1,505	69%	70%	n/a	n/a	57%
<b>Within Average Range</b>						
LA	294	69%	91%	93%	62%	34%
WY	300	66%	n/a	67%	67%	50%
ME	399	63%	n/a	63%	61%	n/a
DC	336	63%	n/a	68%	63%	47%
<b>Significantly Below Average</b>						
AR	278	56%	63%	57%	54%	44%
AL	294	52%	60%	59%	n/a	37%
GA	346	51%	n/a	59%	51%	42%
RCOC	545	50%	49%	52%	55%	45%
NC	751	49%	53%	54%	47%	43%
OH	359	44%	53%	44%	44%	40%
<b>Total</b>	<b>9,167</b>	<b>65%*</b>	<b>74%*</b>	<b>70%*</b>	<b>58%*</b>	<b>46%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 75. The proportion of people who have had a hearing test within the past 5 years<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
TX	1,413	93%	96%	n/a	n/a	62%
PA	693	87%	98%	96%	73%	72%
NY	899	86%	97%	95%	67%	66%
DC	302	81%	n/a	88%	86%	58%
IL	266	81%	92%	87%	n/a	52%
NJ	266	81%	n/a	84%	n/a	n/a
KY	237	78%	95%	77%	n/a	76%
<b>Within Average Range</b>						
AL	211	75%	95%	82%	n/a	63%
AR	240	70%	92%	60%	54%	48%
ME	249	68%	n/a	71%	41%	n/a
OH	221	65%	94%	77%	62%	46%
MO	274	64%	93%	66%	49%	n/a
<b>Significantly Below Average</b>						
RCOC	486	62%	84%	53%	40%	62%
GA	279	61%	n/a	73%	48%	59%
LA	245	61%	92%	80%	38%	35%
NC	548	59%	82%	66%	40%	49%
WY	177	53%	n/a	56%	n/a	n/a
OK	350	36%	100%	30%	23%	n/a
<b>Total</b>	<b>7,356</b>	<b>70%*</b>	<b>93%*</b>	<b>73%*</b>	<b>52%*</b>	<b>58%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.



Table 76. The proportion of people who have had a flu vaccination within the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	304	93%	n/a	95%	80%	97%
TX	1,425	93%	96%	n/a	n/a	44%
MO	392	91%	96%	94%	84%	n/a
AR	319	86%	96%	92%	77%	77%
NY	955	83%	97%	93%	59%	61%
IL	299	82%	92%	85%	76%	59%
<b>Within Average Range</b>						
PA	718	74%	89%	88%	51%	59%
OK	393	74%	98%	75%	69%	n/a
OH	288	72%	100%	81%	62%	66%
DC	301	70%	n/a	77%	45%	62%
NC	751	69%	99%	82%	45%	53%
NJ	346	69%	n/a	70%	n/a	n/a
LA	295	69%	100%	81%	54%	49%
RCOC	569	67%	86%	74%	63%	32%
ME	5	20%	n/a	n/a	n/a	n/a
<b>Significantly Below Average</b>						
AL	330	65%	100%	77%	n/a	43%
KY	325	65%	100%	68%	n/a	60%
GA	414	63%	n/a	72%	56%	60%
<b>Total</b>	<b>8,429</b>	<b>73%*</b>	<b>96%*</b>	<b>82%*</b>	<b>63%*</b>	<b>59%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 77. The proportion of people who have ever had a vaccination for pneumonia<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
TX	1,063	79%	83%	n/a	n/a	24%
MO	289	60%	80%	62%	53%	n/a
<b>Within Average Range</b>						
IL	234	50%	62%	47%	n/a	27%
PA	475	46%	76%	57%	29%	31%
NY	681	45%	83%	52%	27%	23%
AR	259	38%	71%	11%	19%	22%
OH	209	38%	73%	33%	34%	31%
WY	193	37%	n/a	38%	n/a	48%
DC	215	37%	n/a	43%	23%	29%
<b>Significantly Below Average</b>						
NC	559	34%	72%	27%	12%	24%
KY	217	32%	100%	22%	n/a	31%
OK	356	32%	77%	20%	28%	n/a
LA	247	28%	52%	15%	21%	33%
RCOC	462	26%	36%	30%	21%	13%
AL	280	21%	95%	19%	n/a	10%
GA	346	19%	n/a	20%	17%	18%
NJ	296	15%	n/a	15%	n/a	n/a
<b>Total</b>	<b>6,381</b>	<b>41%*</b>	<b>74%*</b>	<b>32%*</b>	<b>26%*</b>	<b>26%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 78. The proportion of women over 40 who have had a mammogram within the past 2 years<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
IL	75	93%	100%	94%	n/a	n/a
DC	73	92%	n/a	96%	n/a	n/a
MO	118	91%	n/a	88%	97%	n/a
NY	262	90%	n/a	93%	82%	77%
<b>Within Average Range</b>						
NJ	111	89%	n/a	90%	n/a	n/a
AR	63	84%	100%	70%	n/a	n/a
NC	144	84%	87%	92%	n/a	71%
OH	70	83%	n/a	n/a	96%	n/a
WY	61	82%	n/a	84%	n/a	n/a
RCOC	157	82%	87%	84%	75%	n/a
LA	82	80%	n/a	76%	n/a	n/a
KY	74	78%	n/a	84%	n/a	n/a
AL	81	74%	n/a	77%	n/a	n/a
OK	86	69%	n/a	76%	65%	n/a
GA	46	65%	n/a	n/a	n/a	n/a
<b>Total</b>	<b>1,503</b>	<b>82%*</b>	<b>94%*</b>	<b>85%*</b>	<b>83%*</b>	<b>74%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 79. The proportion of men over 50 who have had a PSA test within the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
MO	80	84%	n/a	83%	n/a	n/a
DC	78	77%	n/a	84%	n/a	n/a
NY	146	71%	n/a	74%	n/a	n/a
<b>Within Average Range</b>						
LA	31	71%	n/a	n/a	n/a	n/a
WY	32	69%	n/a	70%	n/a	n/a
OH	37	59%	n/a	n/a	n/a	n/a
IL	44	57%	n/a	50%	n/a	n/a
TX	254	56%	56%	n/a	n/a	n/a
NC	87	55%	66%	46%	n/a	n/a
KY	47	53%	n/a	39%	n/a	n/a
RCOC	85	51%	63%	49%	n/a	n/a
GA	42	50%	n/a	n/a	n/a	n/a
AR	17	47%	n/a	n/a	n/a	n/a
NJ	58	45%	n/a	46%	n/a	n/a
AL	48	44%	n/a	38%	n/a	n/a
OK	61	43%	n/a	n/a	33%	n/a
ME	38	39%	n/a	37%	n/a	n/a
<b>Total</b>	<b>1,185</b>	<b>57%*</b>	<b>62%*</b>	<b>56%*</b>	<b>33%*</b>	<b>n/a</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

Table 80. The proportion of people age 50 and older who have had a screening for colorectal cancer within the past year<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
ME	4	50%	n/a	n/a	n/a	n/a
DC	133	30%	n/a	34%	n/a	n/a
GA	67	28%	n/a	27%	n/a	n/a
NC	156	28%	26%	33%	n/a	16%
TX	436	26%	26%	n/a	n/a	n/a
NY	327	24%	10%	25%	29%	n/a
PA	179	24%	n/a	27%	16%	13%
MO	138	24%	n/a	18%	28%	n/a
NJ	122	24%	n/a	25%	n/a	n/a
AR	48	23%	39%	n/a	n/a	n/a
WY	82	22%	n/a	24%	n/a	n/a
OH	77	21%	n/a	n/a	14%	n/a
RCOC	154	20%	27%	15%	n/a	n/a
LA	77	19%	n/a	19%	n/a	n/a
KY	90	19%	n/a	15%	n/a	n/a
IL	69	19%	18%	21%	n/a	n/a
<b>Significantly Below Average</b>						
AL	81	11%	n/a	11%	n/a	n/a
OK	118	11%	n/a	10%	10%	n/a
<b>Total</b>	<b>2,358</b>	<b>24%*</b>	<b>24%*</b>	<b>22%*</b>	<b>19%*</b>	<b>15%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.

## Health, Welfare, and Rights: Wellness

The Wellness Sub-domain has the following concern statement: “People are supported to maintain healthy habits.” There is one Wellness indicator collected with the Background Information section of the Consumer Survey:

1. The proportion of people who maintain unhealthy habits in such areas as (a) smoking, (b) weight, and (c) exercise.

Tables 81 through 83 present the results for these three Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state reporting each type of unhealthy behavior, where lower proportions are more desirable, and from highest to lowest where higher proportions are desirable. Table 82 presents simple proportions for the 4 BMI categories.

**Table 81. The proportion of people who smoke or chew tobacco<sup>1</sup>**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
RCOC	602	0%	0%	1%	2%	0%
NJ	398	4%	n/a	5%	n/a	n/a
IL	366	4%	3%	6%	3%	3%
TX	1,941	6%	6%	n/a	n/a	5%
<b>Within Average Range</b>						
NY	1,193	6%	0%	8%	12%	3%
AR	387	6%	7%	16%	12%	0%
PA	1,273	7%	3%	5%	23%	4%
ME	421	7%	n/a	6%	22%	0%
GA	466	8%	n/a	6%	19%	4%
AL	443	8%	4%	11%	n/a	5%
MO	416	8%	8%	8%	10%	0%
WY	311	8%	n/a	6%	17%	15%
NC	913	9%	3%	12%	21%	4%
OH	470	9%	5%	7%	20%	5%
LA	319	10%	15%	9%	15%	6%
DC	367	10%	n/a	14%	13%	4%
OK	402	11%	4%	7%	15%	n/a
<b>Significantly Below Average</b>						
KY	431	14%	0%	16%	n/a	8%
<b>Total</b>	<b>11,119</b>	<b>8%*</b>	<b>4%*</b>	<b>8%*</b>	<b>15%*</b>	<b>4%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, “DON'T KNOWS” are no longer included in the denominator.

Table 82. The proportion of people who are underweight, normal weight, overweight, and obese (using BMI)

State	N	Underweight	Normal Weight	Overweight	Obese
AL	435	6%	27%	26%	42%
AR	366	7%	36%	29%	28%
DC	308	4%	33%	28%	34%
GA	373	5%	32%	32%	31%
IL	368	6%	34%	25%	35%
KY	434	5%	30%	30%	34%
LA	316	9%	31%	28%	32%
MO	375	3%	34%	34%	28%
NC	800	8%	33%	27%	33%
NJ	336	4%	28%	35%	33%
NY	1,051	4%	33%	30%	33%
OH	489	4%	34%	30%	32%
OK	399	6%	35%	26%	33%
PA	816	6%	33%	26%	35%
RCOC	606	4%	37%	33%	26%
TX	1,745	6%	49%	29%	16%
WY	309	3%	33%	36%	28%
<b>Total</b>	<b>9,526</b>	<b>5%*</b>	<b>34%*</b>	<b>30%*</b>	<b>31%*</b>

\* average of averages

Table 83. The proportion of people who engage in moderate physical activity for at least 30 minutes 3 times a week<sup>1</sup>

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
DC	332	39%	n/a	40%	39%	36%
RCOC	586	39%	27%	44%	29%	47%
AR	361	34%	26%	33%	50%	31%
ME	391	32%	n/a	33%	39%	n/a
<b>Within Average Range</b>						
WY	301	31%	n/a	27%	37%	33%
GA	469	29%	n/a	24%	40%	29%
LA	314	28%	23%	34%	25%	25%
IL	339	27%	16%	31%	38%	34%
NC	839	26%	19%	26%	30%	28%
MO	410	25%	13%	28%	25%	19%
NY	1,077	25%	8%	27%	30%	22%
OH	400	20%	10%	15%	27%	20%
<b>Significantly Below Average</b>						
KY	408	17%	32%	16%	n/a	18%
AL	434	17%	4%	17%	n/a	18%
OK	401	16%	4%	20%	18%	n/a
NJ	401	14%	n/a	15%	n/a	n/a
<b>Total</b>	<b>8,192</b>	<b>26%*</b>	<b>17%*</b>	<b>27%*</b>	<b>33%*</b>	<b>28%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, "DON'T KNOWS" are no longer included in the denominator.



## Health, Welfare, and Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Table 84 presents the results for this Core Indicator. Results are ordered from the highest to the lowest proportion of individuals in each state taking psychotropic medications by state.

**Table 84. The proportion people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders<sup>1</sup>**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
IL	341	43%	54%	52%	42%	19%
TX	1,911	44%	47%	n/a	n/a	34%
DC	354	44%	n/a	53%	35%	30%
RCOC	606	44%	43%	60%	36%	15%
<b>Within Average Range</b>						
LA	318	45%	47%	53%	44%	36%
OH	461	47%	60%	75%	50%	28%
AL	434	48%	60%	65%	n/a	30%
AR	384	49%	54%	57%	47%	37%
NY	1,142	50%	57%	64%	40%	29%
GA	461	50%	n/a	76%	47%	32%
NC	890	51%	39%	73%	43%	41%
PA	1,269	51%	53%	67%	48%	33%
NJ	393	53%	n/a	53%	n/a	n/a
OK	402	58%	39%	53%	64%	n/a
<b>Significantly Below Average</b>						
WY	313	63%	n/a	70%	48%	19%
ME	407	65%	n/a	68%	47%	n/a
MO	402	70%	65%	72%	73%	57%
KY	421	77%	50%	82%	n/a	69%
<b>Total</b>	<b>10,909</b>	<b>53%*</b>	<b>51%*</b>	<b>64%*</b>	<b>47%*</b>	<b>34%*</b>

\* average of averages

<sup>1</sup> Please NOTE that, as opposed to previous year's report, “DON'T KNOWS” are no longer included in the denominator.

## Health, Welfare, and Rights: Respect/Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are five indicators measured by the Consumer Survey:

1. The proportion of people whose basic rights are not respected by others, including (a) having one’s mail opened without permission, (b) having restrictions on being alone with others, (c) having restrictions on using the phone, and having people enter their (d) home and (e) bedroom without permission.
2. The proportion of people who have participated in a self-advocacy group meeting, conference, or event.
3. The proportion of people who report satisfaction with the amount of privacy they have.
4. The proportion of people indicating that most (a) day, (b) work, and (c) home support staff treat them with respect.

Tables 85 through 94 present the results for these four Core Indicators. Results are ordered from the lowest to the highest proportion of individuals in each state, where lower proportions are more desirable. Results are ordered from the highest to the lowest proportion, where higher proportions are more desirable.

Table 85. The proportion of people whose home is entered without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	272	4%	n/a	4%	n/a	0%
LA	211	4%	9%	1%	4%	4%
GA	326	6%	n/a	5%	4%	8%
RCOC	407	6%	8%	7%	2%	6%
<b>Within Average Range</b>						
WY	204	6%	n/a	5%	n/a	n/a
AR	230	6%	9%	5%	0%	9%
OH	362	7%	n/a	13%	6%	6%
AL	320	8%	n/a	11%	n/a	4%
NY	839	8%	n/a	11%	6%	6%
NC	527	9%	n/a	10%	6%	8%
PA	930	11%	55%	12%	8%	7%
DC	253	12%	n/a	11%	24%	9%
IL	226	12%	12%	17%	3%	8%
MO	249	13%	33%	14%	7%	n/a
ME	291	14%	n/a	18%	0%	n/a
OK	191	15%	n/a	20%	12%	n/a
<b>Significantly Below Average</b>						
TX	692	18%	27%	n/a	n/a	12%
NJ	238	19%	n/a	19%	n/a	n/a
<b>Total</b>	<b>6,768</b>	<b>10%*</b>	<b>22%*</b>	<b>11%*</b>	<b>6%*</b>	<b>7%*</b>

\* average of averages

Table 86. The proportion of people whose bedroom is entered without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	273	5%	n/a	6%	n/a	3%
LA	212	5%	5%	4%	4%	7%
AR	232	7%	15%	2%	4%	9%
GA	324	10%	n/a	13%	7%	10%
<b>Within Average Range</b>						
OH	364	11%	n/a	19%	9%	9%
MO	241	13%	30%	9%	14%	n/a
NY	837	13%	n/a	9%	12%	19%
ME	288	13%	n/a	16%	0%	n/a
WY	203	15%	n/a	4%	n/a	n/a
NC	529	16%	n/a	18%	15%	16%
TX	694	17%	15%	n/a	n/a	22%
RCOC	405	18%	17%	21%	5%	18%
IL	228	19%	18%	20%	14%	20%
DC	252	20%	n/a	18%	18%	22%
NJ	252	20%	n/a	19%	n/a	n/a
<b>Significantly Below Average</b>						
PA	912	19%	17%	18%	11%	24%
OK	191	25%	n/a	29%	22%	n/a
AL	317	25%	n/a	28%	n/a	23%
<b>Total</b>	<b>6,754</b>	<b>15%*</b>	<b>17%*</b>	<b>15%*</b>	<b>10%*</b>	<b>16%*</b>

\* average of averages

Table 87. The proportion of people whose mail is opened without permission

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
NJ	267	3%	n/a	3%	n/a	n/a
KY	397	4%	10%	5%	n/a	3%
RCOC	530	6%	4%	8%	7%	4%
OH	448	6%	3%	11%	3%	7%
WY	332	7%	n/a	8%	15%	3%
ME	389	7%	n/a	8%	0%	n/a
TX	1,441	8%	4%	n/a	n/a	17%
<b>Within Average Range</b>						
AR	334	9%	5%	5%	6%	19%
LA	275	10%	6%	7%	19%	10%
GA	370	11%	n/a	9%	9%	14%
IL	303	11%	4%	10%	7%	26%
NC	752	11%	1%	10%	6%	17%
MO	356	12%	8%	11%	14%	n/a
PA	1,185	12%	14%	13%	10%	15%
AL	284	13%	n/a	10%	n/a	14%
NY	1007	13%	0%	12%	9%	20%
<b>Significantly Below Average</b>						
OK	395	29%	42%	13%	31%	n/a
DC	284	29%	n/a	24%	36%	36%
<b>Total</b>	<b>9,349</b>	<b>11%*</b>	<b>8%*</b>	<b>10%*</b>	<b>12%*</b>	<b>15%*</b>

\* average of averages

Table 88. The proportion of people who can be alone with visitors at home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	432	96%	91%	95%	n/a	98%
IL	324	90%	94%	85%	100%	92%
TX	1,778	90%	92%	n/a	n/a	81%
PA	1,251	89%	93%	88%	93%	86%
RCOC	519	89%	91%	85%	100%	89%
<b>Within Average Range</b>						
LA	283	87%	89%	87%	86%	87%
MO	361	86%	82%	82%	90%	n/a
AL	346	85%	100%	77%	n/a	90%
NC	788	84%	94%	79%	94%	81%
OH	484	84%	70%	76%	92%	84%
NJ	307	83%	n/a	84%	n/a	n/a
OK	399	83%	87%	84%	81%	n/a
ME	377	80%	n/a	76%	94%	n/a
GA	414	80%	n/a	74%	91%	78%
DC	321	80%	n/a	80%	90%	77%
<b>Significantly Below Average</b>						
NY	1,035	80%	100%	88%	91%	64%
WY	370	75%	n/a	79%	93%	82%
AR	339	73%	81%	80%	94%	55%
<b>Total</b>	<b>10,128</b>	<b>84%*</b>	<b>90%*</b>	<b>82%*</b>	<b>92%*</b>	<b>82%*</b>

\* average of averages

Table 89. The proportion of people who are allowed to use phone/internet when he/she wants to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OK	307	98%	76%	99%	99%	n/a
KY	285	98%	n/a	98%	n/a	97%
GA	362	96%	n/a	92%	99%	98%
<b>Within Average Range</b>						
LA	251	95%	91%	98%	98%	94%
DC	297	95%	n/a	98%	100%	83%
MO	291	94%	93%	94%	95%	n/a
RCOC	504	94%	95%	90%	100%	98%
NY	942	93%	n/a	97%	97%	88%
IL	300	92%	93%	92%	100%	90%
WY	317	92%	n/a	89%	100%	90%
AL	351	92%	n/a	89%	n/a	94%
PA	1,036	92%	89%	89%	98%	91%
NJ	265	91%	n/a	91%	n/a	n/a
NC	713	90%	90%	87%	96%	93%
OH	384	90%	n/a	91%	95%	86%
ME	362	88%	n/a	87%	100%	n/a
<b>Significantly Below Average</b>						
TX	1,259	87%	90%	n/a	n/a	79%
AR	274	86%	89%	87%	98%	77%
<b>Total</b>	<b>8,500</b>	<b>92%*</b>	<b>90%*</b>	<b>92%*</b>	<b>98%*</b>	<b>90%*</b>

\* average of averages

Table 90. The proportion of people who have participated in a self-advocacy event

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
KY	184	55%	n/a	54%	n/a	n/a
ME	328	52%	n/a	54%	72%	n/a
OK	379	49%	52%	71%	41%	n/a
<b>Within Average Range</b>						
DC	276	39%	n/a	42%	42%	38%
NJ	297	38%	n/a	42%	n/a	n/a
TX	1,549	35%	39%	n/a	n/a	25%
NC	747	34%	52%	37%	28%	25%
MO	300	33%	14%	40%	31%	n/a
OH	453	33%	23%	32%	40%	29%
IL	322	29%	22%	35%	35%	26%
GA	363	25%	n/a	24%	36%	24%
<b>Significantly Below Average</b>						
NY	896	27%	8%	29%	25%	26%
RCOC	546	24%	30%	24%	34%	10%
AL	405	23%	n/a	24%	n/a	23%
WY	366	22%	n/a	26%	19%	23%
AR	323	18%	18%	24%	27%	10%
LA	287	17%	15%	19%	11%	20%
PA	903	16%	28%	14%	16%	12%
<b>Total</b>	<b>8,924</b>	<b>32%*</b>	<b>27%*</b>	<b>35%*</b>	<b>33%*</b>	<b>22%*</b>

\* average of averages



Table 91. The proportion of people who have enough privacy at home

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AR	201	96%	89%	98%	96%	98%
KY	265	95%	n/a	96%	n/a	100%
PA	863	95%	92%	92%	94%	97%
<b>Within Average Range</b>						
WY	200	94%	n/a	93%	n/a	n/a
GA	318	93%	n/a	89%	95%	94%
RCOC	390	93%	88%	94%	96%	91%
OH	343	92%	n/a	89%	92%	96%
NC	511	92%	n/a	93%	95%	92%
NY	799	91%	n/a	90%	90%	94%
MO	238	91%	73%	93%	95%	n/a
LA	202	91%	71%	90%	92%	96%
ME	264	91%	n/a	91%	85%	n/a
DC	236	89%	n/a	86%	93%	91%
AL	303	89%	n/a	83%	n/a	94%
OK	150	86%	n/a	84%	89%	n/a
IL	222	85%	85%	81%	96%	88%
<b>Significantly Below Average</b>						
NJ	241	80%	n/a	78%	n/a	n/a
TX <sup>1</sup>	650	75%	67%	n/a	n/a	81%
<b>Total</b>	<b>6,396</b>	<b>90%*</b>	<b>81%*</b>	<b>89%*</b>	<b>93%*</b>	<b>93%*</b>

\* average of averages

<sup>1</sup> Texas included “sometimes” as a response option; it is treated as a “no”

Table 92. The proportion of people whose staff at home are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
AR	229	98%	93%	98%	98%	100%
NY	540	96%	n/a	96%	96%	97%
<b>Within Average Range</b>						
MO	232	96%	80%	98%	97%	n/a
GA	164	96%	n/a	96%	90%	100%
DC	180	96%	n/a	94%	100%	100%
RCOC	318	95%	93%	97%	91%	n/a
LA	178	95%	90%	94%	95%	98%
NC	390	95%	n/a	97%	91%	94%
IL	159	94%	97%	93%	n/a	n/a
TX	401	94%	93%	n/a	n/a	96%
PA	505	93%	91%	94%	95%	89%
ME	266	93%	n/a	93%	94%	n/a
OH	233	93%	n/a	93%	90%	98%
NJ	244	93%	n/a	92%	n/a	n/a
WY	176	93%	n/a	89%	n/a	n/a
OK	195	91%	n/a	90%	92%	n/a
KY	196	90%	n/a	89%	n/a	n/a
AL	171	89%	n/a	88%	n/a	n/a
<b>Total</b>	<b>4,777</b>	<b>94%*</b>	<b>91%*</b>	<b>94%*</b>	<b>94%*</b>	<b>97%*</b>

\* average of averages

Table 93. The proportion of people whose staff at work are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
AR	30	100%	n/a	n/a	n/a	n/a
KY	18	100%	n/a	n/a	n/a	n/a
MO	21	100%	n/a	n/a	n/a	n/a
NJ	17	100%	n/a	n/a	n/a	n/a
NC	97	99%	n/a	100%	n/a	97%
WY	58	98%	n/a	96%	n/a	n/a
RCOC	110	97%	n/a	98%	n/a	97%
PA	147	97%	n/a	n/a	93%	97%
DC	75	96%	n/a	95%	n/a	95%
LA	45	96%	n/a	n/a	n/a	n/a
GA	105	95%	n/a	n/a	100%	94%
IL	21	95%	n/a	n/a	n/a	n/a
OK	113	95%	n/a	93%	96%	n/a
OH	64	94%	n/a	n/a	95%	96%
NY	185	92%	n/a	93%	97%	89%
TX	13	92%	n/a	n/a	n/a	n/a
ME	84	89%	n/a	89%	n/a	n/a
AL	7	86%	n/a	n/a	n/a	n/a
<b>Total</b>	<b>1,210</b>	<b>96%*</b>	<b>n/a</b>	<b>95%*</b>	<b>96%*</b>	<b>95%*</b>

\* average of averages

Table 94. The proportion of people whose staff at day program are nice and polite

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
<b>NJ</b>	234	97%	n/a	97%	n/a	n/a
<b>GA</b>	189	97%	n/a	95%	90%	100%
<b>MO</b>	112	96%	n/a	98%	100%	n/a
<b>AR</b>	155	96%	94%	98%	88%	100%
<b>NY</b>	584	96%	n/a	97%	98%	95%
<b>WY</b>	193	96%	n/a	96%	n/a	n/a
<b>AL</b>	307	96%	n/a	95%	n/a	96%
<b>TX</b>	377	96%	96%	n/a	n/a	95%
<b>NC</b>	308	95%	n/a	94%	93%	98%
<b>LA</b>	129	95%	n/a	96%	90%	94%
<b>DC</b>	157	95%	n/a	94%	n/a	100%
<b>PA</b>	492	95%	n/a	94%	85%	96%
<b>ME</b>	183	94%	n/a	95%	n/a	n/a
<b>RCOC</b>	281	94%	98%	92%	n/a	96%
<b>OK</b>	79	94%	n/a	94%	97%	n/a
<b>KY</b>	246	93%	n/a	92%	n/a	100%
<b>IL</b>	188	92%	100%	87%	n/a	96%
<b>OH</b>	250	92%	n/a	89%	91%	94%
<b>Total</b>	<b>4,464</b>	<b>95%*</b>	<b>97%*</b>	<b>94%*</b>	<b>92%*</b>	<b>97%*</b>

\* average of averages

## Self-Determination

The Self-Determination Sub-domain has the following concern statement: “People have authority and are supported to direct and manage their own services.” There are nine indicators measured by the Consumer Survey:

1. The proportion of people who are currently using a self-directed supports option.
2. The proportion of people self-directing who employ their own support workers, and proportion who use “agency of choice”.
3. The proportion of people self-directing who report that someone talked with them about their individual budget/services.
4. The proportion of people self-directing who have help in deciding how to use their individual budget/services.
5. The proportion of people self-directing who report that they can make changes to their individual budget/services if they need to.
6. The proportion of people self-directing who report that they get enough help in deciding how to use their budget/services.
7. The proportion of people self-directing who receive enough information about their budget/services that is easy to understand.
8. The proportion of people self-directing whose support workers come when they are supposed to.
9. The proportion of people self-directing who get the help they need to work out problems with their support workers.

Tables 95 through 104 present the results for these nine Core Indicators. Results are ordered from the highest to the lowest proportion of individuals in each state, where higher proportions are more desirable. Table 96 presents simple proportions of people who employ their own support workers and people whose employees are employed by an “agency with choice”.

\*\*Because of the low numbers of survey respondents who are currently using a self-directed supports option, some states requested that their data not be included in the following tables.

Table 95. The proportion of people who are currently using a self-directed supports option

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
DC	361	8%	n/a	6%	4%	15%
TX	1,910	**	**	**	**	**
PA	1,288	5%	1%	1%	8%	9%
<b>Within Average Range</b>						
IL	349	5%	0%	2%	3%	15%
LA	314	4%	0%	5%	7%	3%
NC	843	3%	1%	1%	4%	4%
NY	1,122	2%	0%	1%	8%	3%
AR	392	**	**	**	**	**
NJ	405	2%	n/a	0%	n/a	n/a
MO	415	2%	0%	0%	3%	14%
KY	428	2%	0%	1%	n/a	5%
GA	476	1%	n/a	1%	0%	2%
<b>Significantly Below Average</b>						
ME	390	**	**	**	**	**
AL	447	0%	0%	0%	n/a	0%
OH	466	**	**	**	**	**
OK	402	0%	0%	0%	0%	n/a
RCOC	604	0%	0%	0%	0%	0%
WY	400	0%	n/a	0%	0%	0%
<b>Total</b>	<b>11,012</b>	<b>2%*</b>	<b>0%*</b>	<b>1%*</b>	<b>3%*</b>	<b>6%*</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 96. The proportion of people self-directing who employ their own support workers, and proportion who use “agency with choice”

State	N	Employs Own	“Agency with Choice”
AL	2	50%	50%
AR	**	**	**
DC	24	0%	71%
GA	4	75%	25%
IL	17	88%	12%
KY	5	100%	0%
LA	12	17%	75%
ME	**	**	**
MO	8	63%	38%
NC	21	5%	57%
NJ	9	89%	11%
NY	25	20%	32%
TX	**	**	**
<b>Total</b>	<b>127</b>	<b>51%*</b>	<b>37%*</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 97. The proportion of people self-directing who report that someone talked with them about their individual budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
AL	2	100%	n/a	n/a	n/a	n/a
DC	8	100%	n/a	n/a	n/a	n/a
KY	1	100%	n/a	n/a	n/a	n/a
NY	12	83%	n/a	n/a	n/a	n/a
IL	5	80%	n/a	n/a	n/a	n/a
LA	9	78%	n/a	n/a	n/a	n/a
NC	6	67%	n/a	n/a	n/a	n/a
NJ	3	67%	n/a	n/a	n/a	n/a
PA	10	60%	n/a	n/a	n/a	n/a
GA	4	50%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>62</b>	<b>76%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report



Table 98. The proportion of people self-directing who have help in deciding how to use their individual budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
AL	1	100%	n/a	n/a	n/a	n/a
DC	8	100%	n/a	n/a	n/a	n/a
GA	2	100%	n/a	n/a	n/a	n/a
KY	1	100%	n/a	n/a	n/a	n/a
LA	7	100%	n/a	n/a	n/a	n/a
NY	12	100%	n/a	n/a	n/a	n/a
PA	7	100%	n/a	n/a	n/a	n/a
NC	5	80%	n/a	n/a	n/a	n/a
NJ	3	67%	n/a	n/a	n/a	n/a
IL	4	50%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>52</b>	<b>86%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

**Table 99. The proportion of people self-directing who report that they can make changes to their individual budget/services if they need to**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
GA	2	100%	n/a	n/a	n/a	n/a
NC	4	100%	n/a	n/a	n/a	n/a
DC	8	88%	n/a	n/a	n/a	n/a
LA	7	86%	n/a	n/a	n/a	n/a
PA	7	86%	n/a	n/a	n/a	n/a
NY	12	83%	n/a	n/a	n/a	n/a
NJ	3	67%	n/a	n/a	n/a	n/a
IL	5	60%	n/a	n/a	n/a	n/a
AL	2	50%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
KY	1	0%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>53</b>	<b>70%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 100. The proportion of people self-directing who report that they get enough help in deciding how to use their budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
NY	12	75%	n/a	n/a	n/a	n/a
PA	7	71%	n/a	n/a	n/a	n/a
NC	5	60%	n/a	n/a	n/a	n/a
AL	2	50%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
NJ	3	33%	n/a	n/a	n/a	n/a
DC	7	29%	n/a	n/a	n/a	n/a
IL	4	25%	n/a	n/a	n/a	n/a
LA	7	14%	n/a	n/a	n/a	n/a
GA	2	0%	n/a	n/a	n/a	n/a
KY	1	0%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>52</b>	<b>37%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 101. The proportion of people self-directing who receive enough information about their budget/services

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
AL	2	100%	n/a	n/a	n/a	n/a
GA	2	100%	n/a	n/a	n/a	n/a
LA	7	100%	n/a	n/a	n/a	n/a
DC	8	75%	n/a	n/a	n/a	n/a
NY	11	73%	n/a	n/a	n/a	n/a
PA	7	71%	n/a	n/a	n/a	n/a
IL	5	60%	n/a	n/a	n/a	n/a
NC	5	60%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
NJ	3	33%	n/a	n/a	n/a	n/a
KY	1	0%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>53</b>	<b>66%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 102. The proportion of people self-directing who report that information about their budget/services is easy to understand

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
LA	6	100%	n/a	n/a	n/a	n/a
NC	3	100%	n/a	n/a	n/a	n/a
NY	10	80%	n/a	n/a	n/a	n/a
IL	4	75%	n/a	n/a	n/a	n/a
DC	6	67%	n/a	n/a	n/a	n/a
AL	2	50%	n/a	n/a	n/a	n/a
MO	2	50%	n/a	n/a	n/a	n/a
PA	6	50%	n/a	n/a	n/a	n/a
NJ	3	33%	n/a	n/a	n/a	n/a
GA	2	0%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>44</b>	<b>61%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

Table 103. The proportion of people self-directing whose support workers come when they are supposed to

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
AL	2	100%	n/a	n/a	n/a	n/a
DC	9	100%	n/a	n/a	n/a	n/a
GA	5	100%	n/a	n/a	n/a	n/a
LA	9	100%	n/a	n/a	n/a	n/a
MO	2	100%	n/a	n/a	n/a	n/a
NC	4	100%	n/a	n/a	n/a	n/a
NJ	3	100%	n/a	n/a	n/a	n/a
PA	13	85%	n/a	n/a	n/a	n/a
NY	11	82%	n/a	n/a	n/a	n/a
IL	5	80%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>63</b>	<b>95%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

**Table 104. The proportion of people self-directing who get the help they need to work out problems with their support workers**

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Within Average Range</b>						
DC	8	100%	n/a	n/a	n/a	n/a
GA	5	100%	n/a	n/a	n/a	n/a
IL	6	100%	n/a	n/a	n/a	n/a
LA	9	100%	n/a	n/a	n/a	n/a
MO	2	100%	n/a	n/a	n/a	n/a
NC	4	100%	n/a	n/a	n/a	n/a
NJ	3	100%	n/a	n/a	n/a	n/a
NY	8	100%	n/a	n/a	n/a	n/a
PA	8	100%	n/a	n/a	n/a	n/a
AL	2	50%	n/a	n/a	n/a	n/a
AR	**	**	**	**	**	**
ME	**	**	**	**	**	**
TX	**	**	**	**	**	**
<b>Total</b>	<b>55</b>	<b>95%*</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

\* average of averages

\*\* state chose not to have self-directed data included in this report

## Work

The Work Sub-domain has the following concern statement: “People have support to find and maintain community integrated employment.” There are twelve indicators measured by the Consumer Survey:

1. The average bi-weekly earnings of people who have jobs in the community.
2. The average number of hours worked bi-weekly by people with jobs in the community.
3. The percent of people earning at or above the state minimum wages.
4. Of people who have a job in the community, the percent who were continuously employed during the previous year.
5. Of people who have a job in the community, the percent who receive vacation and/or sick time benefits.
6. Of people who have a job in the community, the average length of time they have been working at their current job.
7. Of people who have a job in the community, the percent who work in each type of job.
8. The proportion of who have a goal of integrated employment in their individualized service plan.
9. The proportion of people who have a job in the community.
10. The proportion of people who do not have a job in the community but would like to have one.
11. The proportion of people who go to a day program or have some other daily activity.
12. The proportion of people who do volunteer work.

Tables 105 through 118 present the results for these twelve Core Indicators. Results are ordered from the highest to the lowest number or proportion of individuals in each state, where higher numbers or proportions are more desirable.



**Table 105. The proportion of people who have a job in the community by each type of community employment**

<b>State</b>	<b>N</b>	<b>Individually-Supported</b>	<b>Group-Supported</b>	<b>Competitive</b>
<b>AL</b>	5	20%	60%	20%
<b>AR</b>	25	12%	84%	4%
<b>DC</b>	48	46%	33%	21%
<b>GA</b>	113	61%	36%	3%
<b>IL</b>	23	22%	65%	13%
<b>KY</b>	26	58%	31%	12%
<b>LA</b>	33	18%	48%	33%
<b>ME</b>	83	48%	29%	23%
<b>MO</b>	19	21%	37%	42%
<b>NC</b>	97	56%	26%	19%
<b>NJ</b>	19	26%	58%	16%
<b>NY</b>	121	42%	36%	22%
<b>OH</b>	64	41%	28%	31%
<b>OK</b>	172	22%	5%	73%
<b>RCOC</b>	133	46%	14%	41%
<b>TX</b>	78	9%	85%	6%
<b>WY</b>	59	19%	63%	19%
<b>Total</b>	<b>1,118</b>	<b>33%*</b>	<b>43%*</b>	<b>23%*</b>

\* average of averages

**Table 106. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in individually-supported community employment (community-based hours and earnings only)**

<b>State</b>	<b>Average Hours</b>	<b>Averages Wages (\$)</b>	<b>Average Hourly Wage (\$)</b>	<b>State Minimum Wage (2009) (\$)</b>
<b>AL</b>	30	\$217.50	\$7.25	\$7.25
<b>AR</b>	11	\$79.75	\$7.25	\$7.25
<b>DC</b>	36	\$323.96	\$8.95	\$8.25
<b>GA</b>	34	\$261.86	\$7.49	\$7.25
<b>IL</b>	33	\$209.40	\$6.67	\$8.00
<b>KY</b>	18	\$177.42	\$7.51	\$7.25
<b>LA</b>	45	\$352.52	\$7.89	\$7.25
<b>ME</b>	14	\$94.62	\$7.42	\$7.25
<b>MO</b>	17	\$106.63	\$4.89	\$7.25
<b>NC</b>	17	n/a	n/a	\$7.25
<b>NJ</b>	17	\$159.50	\$8.30	\$7.25
<b>NY</b>	29	\$297.03	\$8.89	\$7.25
<b>OH</b>	37	\$335.82	\$9.17	\$7.30
<b>OK</b>	32	\$179.44	\$5.78	\$7.25
<b>RCOC</b>	36	\$298.40	\$8.23	\$8.00
<b>TX</b>	22	\$173.13	\$7.81	\$7.25
<b>WY</b>	15	\$118.36	\$7.91	\$7.25
<b>Total</b>	<b>26.2*</b>	<b>\$211.58*</b>	<b>\$7.59*</b>	

\* average of averages

Table 107. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in group-supported community employment (community-based hours and earnings only)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (2009) (\$)
AL	3	\$15.72	\$5.24	\$7.25
AR	15	\$120.00	\$8.00	\$7.25
DC	23	\$234.00	\$8.07	\$8.25
GA	23	\$100.00	\$5.00	\$7.25
IL	31	\$144.09	\$7.17	\$8.00
KY	48	\$216.95	\$4.03	\$7.25
LA	43	\$188.10	\$4.56	\$7.25
ME	27	\$168.75	\$6.97	\$7.25
MO	42	\$140.06	\$3.69	\$7.25
NC	23	n/a	n/a	\$7.25
NJ	8	\$78.33	\$9.17	\$7.25
NY	31	\$233.33	\$8.45	\$7.25
OH	35	\$234.49	\$6.59	\$7.30
OK	48	\$209.77	\$4.58	\$7.25
RCOC	32	\$138.97	\$4.28	\$8.00
TX	44	\$179.56	\$6.00	\$7.25
WY	26	\$125.50	\$6.26	\$7.25
<b>Total</b>	<b>29.4*</b>	<b>\$157.98*</b>	<b>\$6.13*</b>	

\* average of averages

Table 108. The average number of bi-weekly hours and bi-weekly earnings and average hourly wage of people in competitive community employment (community-based hours and earnings only)

State	Average Hours	Averages Wages (\$)	Average Hourly Wage (\$)	State Minimum Wage (2008) (\$)
AL	36	\$269.00	\$7.50	\$7.25
AR	23	\$170.10	\$7.55	\$7.25
DC	26	\$205.63	\$8.25	\$8.25
GA	33	\$278.06	\$8.06	\$7.25
IL	28	\$153.04	\$8.02	\$8.00
KY	19	\$155.34	\$7.70	\$7.25
LA	39	\$341.71	\$9.29	\$7.25
ME	15	\$116.00	\$8.92	\$7.25
MO	26	\$188.46	\$6.25	\$7.25
NC	25	n/a	n/a	\$7.25
NJ	31	\$325.11	\$10.57	\$7.25
NY	33	\$242.94	\$8.05	\$7.25
OH	34	\$273.06	\$8.10	\$7.30
OK	47	\$367.43	\$7.81	\$7.25
RCOC	46	\$520.44	\$10.17	\$8.00
TX	37	\$246.48	\$6.48	\$7.25
WY	19	\$170.05	\$9.13	\$7.25
<b>Total</b>	<b>30.3*</b>	<b>\$251.43*</b>	<b>\$8.24*</b>	

\* average of averages

Table 109. The proportion of people earning at or above the State hourly minimum wage in their community-based job

State	N	At or Above State Min Wage	State Min Wage (2009) (\$)	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>							
NJ	16	81%	\$7.25	n/a	n/a	n/a	n/a
<b>Within Average Range</b>							
WY	43	70%	\$7.25	n/a	67%	n/a	n/a
AL	9	67%	\$7.25	n/a	n/a	n/a	n/a
AR	26	65%	\$7.25	n/a	n/a	n/a	n/a
ME	73	64%	\$7.25	n/a	61%	n/a	n/a
RCOC	117	63%	\$8.00	n/a	51%	86%	66%
OH	71	61%	\$7.30	n/a	n/a	57%	67%
GA	83	57%	\$7.25	n/a	n/a	63%	53%
NY	130	55%	\$7.25	n/a	48%	64%	61%
LA	43	49%	\$7.25	n/a	n/a	n/a	n/a
KY	29	48%	\$7.25	n/a	n/a	n/a	n/a
TX	45	47%	\$7.25	n/a	n/a	n/a	59%
IL	25	44%	\$8.00	n/a	n/a	n/a	n/a
DC	39	41%	\$8.25	n/a	42%	n/a	n/a
MO	20	30%	\$7.25	n/a	n/a	n/a	n/a
<b>Significantly Below Average</b>							
OK	115	30%	\$7.25	n/a	26%	35%	n/a
<b>Total</b>	<b>884</b>	<b>55%*</b>		<b>n/a</b>	<b>49%*</b>	<b>61%*</b>	<b>61%*</b>

\* average of averages

Table 110. The proportion of people who worked 10 out of the last 12 months in a community job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
RCOC	130	99%	n/a	100%	100%	100
GA	125	90%	n/a	n/a	94%	88
OK	172	89%	n/a	94%	86%	n/a
<b>Within Average Range</b>						
NJ	21	91%	n/a	n/a	n/a	n/a
LA	48	88%	n/a	n/a	n/a	81
KY	31	87%	n/a	n/a	n/a	n/a
OH	85	84%	n/a	n/a	82%	88
IL	30	83%	n/a	n/a	n/a	n/a
ME	90	82%	n/a	81%	n/a	n/a
WY	70	80%	n/a	79%	90%	n/a
NY	172	79%	n/a	72%	85%	86
DC	67	78%	n/a	83%	n/a	n/a
TX	86	77%	n/a	n/a	n/a	77
MO	29	76%	n/a	n/a	n/a	n/a
NC	134	75%	n/a	89%	87%	66
AR	29	69%	n/a	n/a	n/a	n/a
AL	9	67%	n/a	n/a	n/a	n/a
<b>Total</b>	<b>1,328</b>	<b>82%*</b>	<b>n/a</b>	<b>85%*</b>	<b>89%*</b>	<b>84%*</b>

\* average of averages

Table 111. The proportion of people who received paid vacation and/or sick time at his/her job

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OH	69	59%	n/a	n/a	52%	70%
GA	118	45%	n/a	n/a	55%	46%
NY	154	40%	n/a	39%	54%	36%
<b>Within Average Range</b>						
DC	60	37%	n/a	31%	n/a	n/a
IL	27	33%	n/a	n/a	n/a	n/a
LA	48	27%	n/a	n/a	n/a	14%
MO	26	27%	n/a	n/a	n/a	n/a
ME	81	24%	n/a	21%	n/a	n/a
WY	59	22%	n/a	11%	n/a	n/a
KY	29	21%	n/a	n/a	n/a	n/a
OK	169	16%	n/a	18%	15%	n/a
NJ	19	16%	n/a	n/a	n/a	n/a
<b>Significantly Below Average</b>						
NC	112	13%	n/a	8%	n/a	11%
TX	61	10%	n/a	n/a	n/a	8%
RCOC	120	5%	n/a	4%	8%	6%
AL	28	0%	n/a	n/a	n/a	n/a
AR	8	0%	n/a	n/a	n/a	n/a
<b>Total</b>	<b>1,188</b>	<b>23%*</b>	<b>n/a*</b>	<b>19%*</b>	<b>37%*</b>	<b>27%*</b>

\* average of averages

Table 112. Average length of time the person has been working at his/her current job

State	N	Average Length (Months)
AL	9	53
AR	28	25
DC	57	31
GA	114	65
IL	27	79
KY	32	29
LA	49	74
ME	72	48
MO	23	58
NC	112	48
NJ	18	67
NY	155	72
OH	86	70
OK	152	55
RCOC	96	75
TX	73	32
WY	61	64
<b>Total</b>	<b>1,164</b>	<b>55.5*</b>

\* average of averages



Table 113. Proportion of people employed in the four most common types of community jobs

State	N	Food Prep	Cleaning/ Maintenance	Retail	Assembly/ Manufacturing
AL	9	11%	78%	11%	0%
AR	30	13%	27%	10%	3%
DC	68	12%	29%	25%	1%
GA	120	18%	23%	27%	3%
IL	30	10%	37%	13%	17%
KY	32	34%	19%	16%	9%
LA	49	16%	37%	16%	2%
ME	90	16%	26%	24%	12%
MO	28	14%	29%	4%	11%
NC	125	22%	30%	10%	10%
NJ	21	0%	48%	38%	5%
NY	171	24%	30%	18%	5%
OH	89	19%	31%	11%	15%
OK	174	7%	26%	25%	2%
RCOC	134	11%	33%	10%	1%
TX	99	16%	33%	17%	5%
WY	69	22%	30%	10%	1%
<b>Total</b>	<b>1,338</b>	<b>16%*</b>	<b>33%*</b>	<b>17%*</b>	<b>6%*</b>

\* average of averages

Table 114. The proportion of people who have integrated employment in their service plan

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OK	401	58%	11%	70%	65%	n/a
DC	349	46%	n/a	47%	54%	48%
GA	454	32%	n/a	15%	53%	39%
<b>Within Average Range</b>						
ME	387	29%	n/a	35%	29%	n/a
WY	281	26%	n/a	25%	54%	21%
NY	1,116	25%	6%	22%	50%	27%
LA	302	25%	26%	27%	25%	21%
NC	856	23%	9%	29%	46%	22%
RCOC	603	22%	6%	21%	51%	30%
IL	354	21%	18%	27%	22%	18%
OH	473	18%	11%	8%	22%	25%
<b>Significantly Below Average</b>						
PA	1,229	18%	3%	11%	27%	25%
TX	1,906	17%	11%	n/a	n/a	33%
KY	420	14%	0%	14%	n/a	8%
AR	374	14%	10%	20%	27%	8%
AL	443	12%	8%	14%	n/a	9%
MO	404	10%	13%	9%	8%	10%
NJ	396	9%	n/a	10%	n/a	n/a
<b>Total</b>	<b>10,748</b>	<b>23%*</b>	<b>10%*</b>	<b>24%*</b>	<b>38%*</b>	<b>23%*</b>

\* average of averages

Table 115. The proportion of people who report having a job in the community

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
OK	197	62%	n/a	62%	66%	n/a
DC	250	42%	n/a	42%	48%	42%
WY	208	42%	n/a	37%	n/a	30%
ME	295	38%	n/a	40%	36%	n/a
GA	330	38%	n/a	20%	48%	47%
<b>Within Average Range</b>						
RCOC	423	31%	18%	25%	51%	40%
NY	844	29%	n/a	32%	38%	24%
LA	212	28%	n/a	24%	35%	28%
PA	959	27%	8%	17%	35%	36%
TX	712	26%	23%	n/a	n/a	29%
NC	562	26%	n/a	30%	31%	25%
OH	371	26%	n/a	20%	30%	30%
<b>Significantly Below Average</b>						
AR	244	17%	4%	30%	31%	3%
MO	249	14%	19%	18%	8%	n/a
KY	274	13%	n/a	13%	n/a	0%
IL	236	13%	6%	18%	20%	9%
NJ	258	10%	n/a	11%	n/a	n/a
AL	326	3%	n/a	3%	n/a	1%
<b>Total</b>	<b>6,950</b>	<b>27%*</b>	<b>13%*</b>	<b>26%*</b>	<b>37%*</b>	<b>25%*</b>

\* average of averages

Table 116. The proportion of people who report that they would like a job in the community

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
DC	127	67%	n/a	67%	n/a	59%
WY	115	63%	n/a	60%	n/a	n/a
NC	355	58%	n/a	58%	53%	57%
<b>Within Average Range</b>						
OK	71	54%	n/a	52%	56%	n/a
OH	256	53%	n/a	63%	47%	56%
ME	172	52%	n/a	62%	n/a	n/a
GA	198	52%	n/a	44%	57%	59%
RCOC	206	51%	76%	49%	41%	46%
NY	513	50%	n/a	53%	42%	52%
TX	472	47%	44%	n/a	n/a	50%
MO	165	47%	n/a	44%	49%	n/a
AL	312	45%	n/a	47%	n/a	44%
IL	191	40%	23%	51%	45%	36%
<b>Significantly Below Average</b>						
NJ	226	37%	n/a	40%	n/a	n/a
AR	190	32%	28%	30%	34%	29%
PA	535	31%	n/a	34%	37%	31%
LA	141	29%	n/a	27%	36%	16%
KY	234	28%	n/a	29%	n/a	22%
<b>Total</b>	<b>4,479</b>	<b>46%*</b>	<b>43%*</b>	<b>48%*</b>	<b>45%*</b>	<b>43%*</b>

\* average of averages

Table 117. The proportion of people who report going to a day program or some other daily activity

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	202	97%	n/a	96%	n/a	95%
AL	327	95%	n/a	94%	n/a	98%
NJ	258	93%	n/a	93%	n/a	n/a
KY	275	91%	n/a	94%	n/a	79%
IL	237	84%	92%	91%	53%	85%
<b>Within Average Range</b>						
NY	859	73%	n/a	75%	48%	77%
DC	247	73%	n/a	75%	65%	66%
AR	244	72%	87%	76%	55%	72%
RCOC	422	71%	91%	84%	34%	55%
OH	368	69%	n/a	89%	52%	67%
ME	294	65%	n/a	67%	26%	n/a
NC	553	65%	n/a	77%	42%	64%
LA	213	62%	77%	80%	45%	51%
<b>Significantly Below Average</b>						
GA	328	61%	n/a	81%	44%	54%
TX	723	57%	74%	n/a	n/a	48%
PA	968	56%	87%	78%	29%	48%
MO	255	51%	79%	48%	48%	56%
OK	197	41%	n/a	51%	32%	n/a
<b>Total</b>	<b>6,970</b>	<b>71%*</b>	<b>84%*</b>	<b>79%*</b>	<b>44%*</b>	<b>68%*</b>

\* average of averages

Table 118. The proportion of people who report doing volunteer work

State	N	Overall In State	In Institution	In Community-Based	In Ind. Home	In Parent's Home
<b>Significantly Above Average</b>						
WY	201	52%	n/a	50%	n/a	45%
ME	285	42%	n/a	39%	42%	n/a
NY	831	39%	n/a	42%	29%	41%
NC	529	37%	n/a	34%	22%	45%
<b>Within Average Range</b>						
IL	223	35%	32%	36%	45%	32%
GA	317	31%	n/a	27%	31%	32%
DC	251	28%	n/a	28%	24%	27%
PA	926	28%	17%	21%	23%	34%
NJ	245	27%	n/a	26%	n/a	n/a
OH	357	27%	n/a	11%	24%	34%
RCOC	389	26%	24%	27%	29%	23%
MO	243	24%	15%	27%	23%	n/a
TX	684	24%	18%	n/a	n/a	29%
OK	192	21%	n/a	24%	17%	n/a
<b>Significantly Below Average</b>						
AL	313	22%	n/a	22%	n/a	22%
LA	200	21%	10%	18%	25%	24%
KY	273	17%	n/a	17%	n/a	24%
AR	229	16%	9%	13%	19%	20%
<b>Total</b>	<b>6,688</b>	<b>29%*</b>	<b>18%*</b>	<b>27%*</b>	<b>27%*</b>	<b>31%*</b>

\* average of averages

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## **Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators**

Table 119. Background Information Variables Used to Adjust Outcomes

<i>BI Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>
BI-3	<b>DOB</b>	Create AGE variable
BI-9	<b>LEVELMR08</b>	5 categories: a) <b>No ID</b> ; b) <b>Mild</b> ; c) <b>Moderate</b> ; d) <b>Severe</b> ; and e) <b>Profound</b>
BI-10	<b>DXMIPD</b>	As is
BI-12	<b>EXPRESS</b>	Collapse into 2 categories: a) <b>spoken</b> and b) <b>non-spoken</b>
BI-13	<b>MOBILITY08</b>	As is
BI-14	<b>HEALTH</b>	As is
BI-54, BI-55, BI-56	<b>SELFINJ08, DISBEH08, UNCPBEH08</b>	Create a new binary variable Supp_beh_problems which equals 1 if any support is needed for any of the three variables (if Selfinj08 or Disbeh08 or Uncpbeh08= 2 or 3), and equal 0 if no support is needed (if Selfinj08 and Disbeh08 and Uncpbeh08 = 1).



Table 120. Outcome Variables -- Rules for Analysis

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
BI-15	<b>PRIMDOC</b>	Treat <i>Don't know</i> (3) as missing	
BI-16	<b>PHYSEXAM</b>	Treat <i>Don't know</i> (3) as missing	
BI-17	<b>DENTVIS08</b>	Collapse <i>Within the last six months</i> (1) and <i>Within the past year</i> (2), treat <i>Don't know</i> (4) as missing	
BI-18	<b>EYEEXAM</b>	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
BI-19	<b>HEARTEST</b>	Collapse <i>5 years ago or more</i> (2), <i>Never had a hearing test</i> (3), treat <i>Don't know</i> (4) as missing	
BI-20	<b>FLUVACC</b>	Treat <i>Don't know</i> (3) as missing	
BI-21	<b>PNEUVACC</b>	Treat <i>Don't know</i> (3) as missing	
BI-24	<b>PHYSACT08</b>	Create a new binary variable PhysAct_Mod which equals 1 when BI-24a=1 and BI-24b=1 or 2	
BI-26	<b>PAPTEST</b>	Collapse all categories that say 1) <i>more than three years ago</i> ((4),(5),(6)), and 2) <i>within the past three years</i> ((1),(2),(3)), treat <i>Don't know</i> (7) as missing	
BI-27	<b>MAMMO</b>	Collapse all categories that say 1) <i>more than two years ago</i> ((3),(4),(5),(6)), and 2) <i>within the past two years</i> ((1),(2)), treat <i>Don't know</i> (7) as missing	
BI-28	<b>PSATEST</b>	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
BI-29	<b>CCSCREEN</b>	Collapse all categories that say <i>more than one year ago</i> ((2),(3),(4),(5),(6)), treat <i>Don't know</i> (7) as missing	
Q1	<b>HAVEJOB</b>	As is	

<b>Survey Item #</b>	<b>Variable Name</b>	<b>Recode or Collapse?</b>	<b>Risk Adjust?</b>
Q2	<b>LIKEAJOB</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q3	<b>LIKEJOB</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q4	<b>JOBELSE</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q6	<b>JOBSTAFNICE</b>	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q7	<b>HAVEDAYACT</b>	As is	
Q8	<b>LIKEDAYACT</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q9	<b>DAYACTELSE</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q11	<b>DAYACTSTAFNICE</b>	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q12	<b>VOLUNT</b>	As is	
Q13	<b>LIKEHOME</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q14	<b>HOMEELSE</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q15	<b>LIKEHOOD</b>	Collapse <i>No</i> (0) and <i>In-between</i> (1)	
Q16	<b>TALKNEIGH</b>	Collapse <i>Yes, not often</i> (1) and <i>Yes, often</i> (2)	
Q18	<b>HOMESTAF</b>	Collapse <i>No</i> (0) and <i>Sometimes or some staff</i> (1)	
Q19	<b>ENTERHM</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q20	<b>ENTERBRM</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q21	<b>BEALONE</b>	As is (except for Texas, where collapse <i>No</i> (0) and <i>Sometimes</i> (1) )	
Q22	<b>AFRAIDHM</b>	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q23	<b>AFRAIDNH</b>	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q24	<b>AFRAIDDAY</b>	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q25	<b>AFRAIDHELP</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	

<b>Survey Item #</b>	<b>Variable Name</b>	<b>Recode or Collapse?</b>	<b>Risk Adjust?</b>
Q27	<b>HASFRNDS</b>	Collapse <i>No</i> (0) and <i>Only staff or family</i> (1)	
Q28	<b>BESTFRND</b>	As is	
Q29	<b>SEEFRNDS</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q30	<b>CANDATE</b>	Collapse <i>Yes</i> (2) and <i>Yes, with restrictions</i> (1)	
Q31	<b>LONELY</b>	Collapse <i>Yes</i> (2) and <i>Sometimes</i> (1)	
Q33	<b>SEEFAMILY</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q34	<b>HELPOTH</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q35	<b>KNOWSCM08</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q36	<b>SPLAN</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q37	<b>MSPLAN</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q38	<b>ASKIMPOR</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q39	<b>HELPSGET08</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q40	<b>GETSBACK</b>	Collapse <i>Takes a long time</i> (0) and <i>In-between</i> (1)	
Q42	<b>TRANSPOR</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q43	<b>BUDGTALK</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q44	<b>BUDGHELP</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q45	<b>BUDGCHANG</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q46	<b>BUDGMORE</b>	Collapse <i>Yes</i> (2) and <i>Maybe</i> (1)	
Q47	<b>FININFO</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q48	<b>FINEASY</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q49	<b>SWORKCOME</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	
Q50	<b>SWORKHELP</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	

<b>Survey Item #</b>	<b>Variable Name</b>	<b>Recode or Collapse?</b>	<b>Risk Adjust?</b>
Q54-Q60	<b>SHOPTIMES, ERRTIMES, ENTTIMES, EATTIMES, RELTIMES, SPORTIMES, VACATIMES</b>	Recode so that if did not partake in activity, then, e.g. Shoptimes = 0.	YES YES YES YES YES YES YES
Q61, Q63, Q64, Q65, Q66, Q67, Q69, Q70, Q72, Q73, Q74	<b>CHOSHOME08, ROOMATES08, CHSSTAFF, SCHEDULE, FREETIME, CHOSJOB, CHOSJBSTF, CHOOSDAY, CHSDSTF, CHOOSBUY, CHOOSCM</b>	Collapse <i>Person chose/chooses</i> (2) and <i>Person had/has some input</i> (1)	YES, YES, YES, YES, YES, YES, YES, YES, YES, YES, NO
Q62, Q68, Q71	<b>HVISIT, JOBVISIT, DVISIT</b>	Collapse <i>Did not visit before current</i> (0) and <i>Visited only current</i> (1)	
Q75	<b>MAIOPEN</b>	As is	
Q76	<b>ALONEGST08</b>	As is	
Q77	<b>USEPHONE08</b>	As is	
Q78	<b>SELFADVO</b>	Collapse <i>Yes</i> (2) and <i>Had opportunity</i> (1)	
Q79	<b>SERVED</b>	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	
Q80	<b>STFTRN</b>	Collapse <i>No</i> (0) and <i>Maybe</i> (1)	

## Appendix B: State Sampling Procedures

**ALABAMA-** A random sample was drawn from just the people receiving ICF/MR and HCBS Waiver services. This sample was random within this parameter. All drawn were adults 18 and over who received at least one service besides case management.

**ARKANSAS-** A sample of 300 individuals receiving waiver services and 100 individuals receiving ICF/MR services. All were over 18. The sample was stratified by provider in that at least one person from each provider was included in the sample. The sample was otherwise random within these parameters.

**DISTRICT OF COLUMBIA (WASHINGTON D.C.)-** A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

**GEORGIA-** The Georgia Quality Management System (GQMS) contract mandates that each provider rendering services through the Medicaid waivers to individuals with developmental disabilities has one annual review over the course of five years. Forty providers are reviewed each year through the Quality Enhancement Provider Review (QEPR) process (39 service providers and one support coordinator agency). Providers to receive the QEPR are randomly selected each year and 480 individuals for the Person Center Reviews (who receive the NCI Adult Consumer Survey) are randomly selected from the caseloads of the 39 service providers. The PCR sample is stratified by region and providers, meaning providers were first randomly selected proportionately from each region, and then individuals were randomly selected from those providers.

**ILLINOIS-** A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

**KENTUCKY-** A sample was drawn from the people receiving waiver and ICF/ID services. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

**LOUISIANA-** A sample was stratified by Region and Service Program. The sample of adults 18 and over who receive at least one service besides case management was random within these parameters.

**MAINE-** The service population is divided into three and every year 1/3 are selected to be surveyed. The service population is of adults over age 18 receiving state or community case management and a residential service.

**MISSOURI-** A sample was drawn to assure that all regions of the state were represented. There was one small Habilitation (Institution) Center that was not included as all of the residents have been surveyed recently. Within this parameter, the sample was random and from the entire service population of adults over 18 receiving at least one service besides case management.

**NORTH CAROLINA-**

Two samples were drawn: 1) The sample consisted of adults 18 and over residing in Local Management Entities who had been diagnosed with intellectual disabilities and who received at least one state or federally-funded service in the past year in addition to case management. Each local Management Entity was given a quota of 40 consumers to interview. The State drew a random sample of 105 names for each Local Management Entity. Piedmont Behavioral Healthcare drew its own sample. Because of its waiver designation, Piedmont does not submit paid claims to the Division in the same manner as other LMEs (i.e., Piedmont submits paid claims directly to CMS; its paid claims data are not included in the database from which the NCI sample is drawn).

2) The sample consisted of adults 18 and over residing in the State's Developmental Centers. Four Developmental Centers and one Neuro-medical Facility participated in the 2009 survey. The Developmental Centers drew their own samples. Each was asked to select at least 30 participants for the adult consumer interview.

**NEW JERSEY-** A random sample was drawn from the entire service population of adults over 18 receiving at least one significant and ongoing service besides case management.

**NEW YORK-**

Two samples were drawn: 1) DDSO Sample of 1,800 individuals (consists of people who receive family care, live in developmental centers, and/or go to day programs). The sample also includes people who receive Individual support services/consolidated support services (CSS). CSS gets oversampled; at least 30 people of these people are sample.

2) DQM sample of 2,400 individuals (consists of people receiving residential services). People are surveyed when their houses/group homes are being certified. It's a random sample per household. All housing is visited over a 3-year period. There are 7,000 certified group homes in New York. Sample does not include people who are in nursing homes or folks who are housed thru the justice system.

Both samples include adults 18 and older. Neither sample includes people who only receive a one-time service (non-potent).

\*HSRI took original datafile of approx. 3,000 surveys and reduced file to approx. 1,200, stratified by service type.

**OHIO-** A random sample of people receiving local funding support living or waiver services. Adults 18 and over receiving at least once service besides case management.

**OKLAHOMA-** A sample was drawn just from persons receiving residential supports. This sample was random within this parameter. All drawn were adults 18 and over and receiving at least one service besides case management.

**PENNSYLVANIA-** A sample was drawn from the entire service population of ODP (Office of Developmental Persons) registered adults over 18 receiving at least case management or one other service. People surveyed in the prior year are excluded. Each of 48 Administrative Entities across the State (which cover a county or group of smaller counties) arrange with an independent monitoring program to have up to 30 surveys completed from a random sample of 90 individuals issued by the State.

**ORANGE COUNTY-** A random sample was drawn from the entire service population of adults over age 18 receiving at least one service besides case management.

**TEXAS-** A sample was stratified by county and only included people from State Supported Living Centers and General Revenue. Within these parameters, the sample was random and included adults 18 and over receiving at least one service besides case management.

**WYOMING-** A random sample was drawn from the entire service population of adults over age 21 receiving at least one service besides case management.

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## Appendix C: Unadjusted Survey Results



**Notes about item-by-item survey results:**

- The tables contained in this Appendix are grouped by sub-domain (e.g., Community Inclusion).
- Each table displays data for **one** survey item.
- Results are listed **alphabetically** by state.
- The data presented are **unadjusted**, basic frequencies of collapsed responses.
- As for all Section 1 and Section 2 survey items “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables.

**COMMUNITY INCLUSION**

**Table 1. Number of times people went shopping in past month**

State	N	Average
AL	325	2.9
AR	385	3.9
DC	351	2.9
GA	419	4.2
IL	358	2.6
KY	430	3.1
LA	324	3.7
ME	400	6.1
MO	408	3.3
NC	882	4.4
NJ	400	3.1
NY	1,136	4.4
OH	483	3.3
OK	401	3.8
PA	1,237	4.2
RCOC	593	3.7
TX	1,943	2.2
WY	390	4.7
<b>Total</b>	<b>10,865</b>	<b>3.7*</b>

\* average of averages

**Table 2. Number of times people went out on errands in past month**

State	N	Average
AL	298	1.84
AR	383	2.39
DC	346	2.64
GA	401	2.87
IL	351	2.03
KY	427	1.67
LA	325	2.18
ME	392	5.46
MO	408	2.82
NC	885	2.90
NJ	397	2.26
NY	1,126	3.04
OH	476	2.65
OK	402	4.09
PA	1,220	3.59
RCOC	591	2.20
TX	1,949	1.80
WY	386	4.15
<b>Total</b>	<b>10,763</b>	<b>2.81*</b>

\* average of averages

**Table 3. Number of times people went out for entertainment in past month**

State	N	Average
AL	321	2.0
AR	382	2.7
DC	344	2.9
GA	411	2.8
IL	349	1.9
KY	429	2.6
LA	324	2.1
ME	385	3.0
MO	404	2.6
NC	878	2.4
NJ	390	3.3
NY	1,129	2.3
OH	479	1.9
OK	400	4.4
RCOC	593	2.4
TX	1,958	1.9
WY	385	4.1
<b>Total</b>	<b>9,984</b>	<b>2.5*</b>

\* average of averages

**Table 4. Number of times people went out to eat in past month**

State	N	Average
AL	326	3.1
AR	387	3.4
DC	346	2.3
GA	414	3.9
IL	352	2.7
KY	424	3.6
LA	322	2.9
ME	387	4.4
MO	411	3.5
NC	891	4.3
NJ	388	2.8
NY	1,128	3.5
OH	478	3.4
OK	401	4.2
PA	1,252	3.6
RCOC	597	3.5
TX	1,951	2.0
WY	384	4.9
<b>Total</b>	<b>10,839</b>	<b>3.5*</b>

\* average of averages

**Table 5. Number of times people went out to religious services in past month**

State	N	Average
AL	355	2.5
AR	385	2.4
DC	343	2.3
GA	408	2.9
IL	349	1.7
KY	426	1.1
LA	322	2.4
ME	408	1.0
MO	403	1.7
NC	879	2.4
NJ	380	1.2
NY	1,132	1.4
OH	469	1.9
OK	402	1.5
RCOC	599	1.7
TX	1,951	2.2
WY	385	1.1
<b>Total</b>	<b>10,341</b>	<b>1.7*</b>

\* average of averages

**Table 6. Number of times people went to exercise or play integrated sports in past month**

State	N	Average
AL	389	2.0
AR	387	9.3
DC	342	7.1
GA	433	4.2
IL	359	6.1
KY	428	4.7
LA	326	4.5
ME	401	7.3
MO	410	4.9
NC	889	6.5
NJ	392	0.9
NY	1,156	4.9
OH	481	5.2
OK	402	2.5
PA	1,237	6.7
RCOC	593	7.2
TX	1,971	5.1
WY	388	9.9
<b>Total</b>	<b>10,984</b>	<b>5.5*</b>

\* average of averages

**Table 7. Number of times people went on vacation in past year**

<b>State</b>	<b>N</b>	<b>Average</b>
<b>AL</b>	381	0.3
<b>AR</b>	387	1.0
<b>DC</b>	342	1.0
<b>GA</b>	416	0.6
<b>IL</b>	348	0.4
<b>KY</b>	423	0.4
<b>LA</b>	320	0.7
<b>ME</b>	407	1.0
<b>MO</b>	402	0.4
<b>NC</b>	879	0.9
<b>NJ</b>	389	0.5
<b>NY</b>	1,120	0.8
<b>OH</b>	476	0.8
<b>OK</b>	397	0.6
<b>PA</b>	1,244	0.7
<b>RCOC</b>	593	0.7
<b>TX</b>	1,939	0.4
<b>WY</b>	381	0.7
<b>Total</b>	<b>10,844</b>	<b>0.7*</b>

\* average of averages

## CHOICE AND DECISION-MAKING

**Table 8. Proportion of people who chose where they live**

State	N	Proportion
AL	436	16%
AR	385	41%
DC	330	49%
GA	423	64%
IL	330	47%
KY	425	65%
LA	317	33%
ME	391	55%
MO	390	34%
NC	864	42%
NJ	400	33%
NY	1,088	46%
OH	487	49%
OK	344	53%
PA	1,205	44%
RCOC	544	43%
TX	1,814	15%
WY	359	89%
<b>Total</b>	<b>10,532</b>	<b>45%*</b>

\* average of averages

**Table 9. Proportion of people who chose the staff who help them at home**

State	N	Average
AL	171	15%
AR	236	81%
DC	211	64%
GA	153	69%
IL	160	71%
KY	195	56%
LA	184	75%
ME	266	70%
MO	265	63%
NC	555	58%
NJ	250	52%
NY	632	70%
OH	219	88%
OK	401	68%
PA	440	45%
RCOC	455	80%
TX	421	43%
WY	171	81%
<b>Total</b>	<b>5,385</b>	<b>64%*</b>

\* average of averages

**Table 10. Proportion of people who chose their place of work**

State	N	Proportion
AL	9	89%
AR	44	95%
DC	104	74%
GA	114	96%
IL	31	84%
KY	35	100%
LA	59	76%
ME	107	92%
MO	33	88%
NC	149	79%
NJ	25	84%
NY	225	87%
OH	96	85%
OK	164	84%
PA	169	77%
RCOC	134	73%
TX	190	68%
WY	85	100%
<b>Total</b>	<b>1,773</b>	<b>85%*</b>

\* average of averages

**Table 11. Proportion of people who chose the staff who help them at work**

State	N	Average
AL	8	25%
AR	35	86%
DC	94	54%
GA	107	84%
IL	28	71%
KY	25	28%
LA	52	58%
ME	93	59%
MO	21	62%
NC	132	60%
NJ	21	76%
NY	207	74%
OH	66	80%
OK	164	68%
PA	124	39%
RCOC	117	88%
TX	149	43%
WY	82	96%
<b>Total</b>	<b>1,525</b>	<b>64%*</b>

\* average of averages

**Table 12. Proportion of people who chose their day activity**

State	N	Proportion
AL	315	25%
AR	181	71%
DC	212	60%
GA	196	77%
IL	200	67%
KY	252	88%
LA	133	48%
ME	195	85%
MO	146	61%
NC	459	62%
NJ	250	30%
NY	702	59%
OH	246	80%
OK	185	60%
PA	444	57%
RCOC	409	48%
TX	450	59%
WY	193	93%
<b>Total</b>	<b>5,168</b>	<b>63%*</b>

\* average of averages

**Table 13. Proportion of people who chose their day activity staff**

State	N	Average
AL	307	17%
AR	176	66%
DC	197	58%
GA	200	71%
IL	197	72%
KY	253	49%
LA	136	65%
ME	191	67%
MO	139	50%
NC	438	62%
NJ	247	56%
NY	693	66%
OH	244	86%
OK	184	55%
PA	473	39%
RCOC	409	77%
TX	442	37%
WY	196	87%
<b>Total</b>	<b>5,122</b>	<b>60%*</b>

\* average of averages

**Table 14. Proportion of people who chose their roommates**

State	N	Proportion
AL	429	7%
AR	385	39%
DC	312	48%
GA	416	61%
IL	333	40%
KY	428	35%
LA	323	37%
ME	385	45%
MO	380	27%
NC	866	35%
NJ	393	17%
NY	1097	36%
OH	488	54%
OK	375	52%
PA	1183	42%
RCOC	562	32%
TX	1934	22%
WY	384	84%
<b>Total</b>	<b>10,673</b>	<b>40%*</b>

\* average of averages

**Table 15. Proportion of people who choose how to spend their free time**

State	N	Average
AL	444	91%
AR	386	88%
DC	357	78%
GA	437	98%
IL	360	87%
KY	430	97%
LA	321	88%
ME	407	97%
MO	411	94%
NC	896	88%
NJ	394	97%
NY	1168	89%
OH	493	91%
OK	402	93%
PA	1324	94%
RCOC	600	92%
TX	1981	79%
WY	388	97%
<b>Total</b>	<b>11,199</b>	<b>91%*</b>

\* average of averages



Table 16. Proportion of people who choose what to buy with their spending money

State	N	Proportion
AL	440	89%
AR	387	90%
DC	358	84%
GA	436	96%
IL	355	85%
KY	427	96%
LA	320	83%
ME	406	95%
MO	406	87%
NC	895	88%
NJ	393	94%
NY	1,157	89%
OH	493	89%
OK	402	86%
PA	1,306	88%
RCOC	598	91%
TX	1,968	74%
WY	388	96%
<b>Total</b>	<b>11,135</b>	<b>89%*</b>

\* average of averages

Table 17. Proportion of people who choose their daily schedule

State	N	Average
AL	445	80%
AR	389	79%
DC	357	70%
GA	442	93%
IL	360	76%
KY	429	93%
LA	324	81%
ME	404	90%
MO	409	82%
NC	898	78%
NJ	397	93%
NY	1,168	82%
OH	488	85%
OK	402	83%
PA	1,329	85%
RCOC	602	89%
TX	1,986	64%
WY	383	96%
<b>Total</b>	<b>11,212</b>	<b>83%*</b>

\* average of averages

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