

National Core Indicators® 2018-19 In-Person Survey (IPS) Report

Service Coordination

Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.

What to know about the presentation of Service Coordination data:



Charts with un-collapsed weighted NCI average

Here's what [collapsed](#) data are



State and weighted NCI averages

The number of respondents (N) is not weighted

Here's what [weighting](#) data means for comparisons

Service Coordination

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Where do these data come from?

All items in this section were collected as part of the face-to-face survey with the person receiving services.

Items in this chapter are a part of the NCI System Performance domain (or topic area) and comprise the “Service Coordination” sub-domain (a specific area of concern within the domain). The Service Coordination sub-domain includes items that help determine whether “Service coordinators are accessible and responsive to people. The service plan is responsive to people’s goals and needs. People participate in the service planning process”. Read more about NCI domains and sub-domains in the Overview chapter of this report.

What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped.

To see the breakout of responses for each option, please see Appendix C.

What is weighting and why do we do it?

The NCI averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is *proportional to its service population*).

Some states—in this survey year, **IN, MN, TX and WI**—intentionally oversampled one or more subpopulations or geographical regions to get more focused insights, so their weights are calculated slightly differently (using the number of completed surveys and service

population sizes in each subpopulation or region). You can read more about this in the Methodology section of the Overview chapter.

The number of respondents (N) for each question is *not* weighted.

Presentation of state and weighted NCI averages

Averages

State outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI Average, within the range of the NCI Average, or significantly below the NCI Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI Average range, their ‘always’ or ‘yes’ response was not statistically different from the NCI Average.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative’s home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states’ internal purposes. It should not be used to compare one state with another.

To protect people’s privacy, we do not show the data when fewer than 20 people from a state or residence type responded to a question (though their responses are included in the NCI average).

Figure A. Percentage of people surveyed in each residence type by state

State	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home	N
AL	0%	62%	5%	33%	0%	377
AZ	1%	18%	6%	67%	8%	411
AR	0%	19%	39%	39%	4%	505
CO	0%	16%	17%	45%	22%	649
CT	6%	41%	16%	34%	4%	384
DE	0%	58%	7%	28%	6%	322
FL	0%	30%	18%	51%	1%	867
GA	0%	28%	12%	53%	6%	474
HI	0%	12%	4%	57%	27%	360
IN	0%	0%	34%	64%	2%	742
KS	0%	45%	24%	26%	5%	401
KY	6%	36%	8%	35%	15%	428
ME	2%	31%	22%	22%	23%	392
MI	0%	45%	22%	28%	4%	646
MN	7%	50%	11%	28%	4%	2,061
MO	1%	16%	47%	32%	4%	401
NE	8%	36%	21%	24%	11%	396
NV	0%	59%	15%	22%	4%	408
NH	0%	13%	11%	39%	38%	397
NJ	0%	34%	12%	54%	0%	511
NY	13%	85%	0%	0%	2%	448
NC	14%	20%	7%	54%	6%	627
OH	4%	19%	27%	48%	1%	719
OK	0%	47%	23%	29%	2%	400
OR	0%	28%	20%	34%	19%	420
PA	8%	30%	16%	43%	4%	670
RI	0%	35%	17%	36%	12%	319
SC	2%	37%	16%	45%	0%	483
SD	0%	48%	40%	11%	1%	348
TN	3%	33%	33%	24%	8%	402
TX	17%	25%	5%	33%	20%	2,338
UT	7%	32%	11%	42%	9%	369
VT	0%	9%	12%	31%	48%	342
VA	2%	46%	7%	37%	8%	805
WA	0%	14%	34%	47%	5%	438
WI	2%	21%	33%	39%	5%	860
WY	0%	21%	39%	36%	4%	291
Weighted Total	4%	32%	18%	38%	7%	21,411

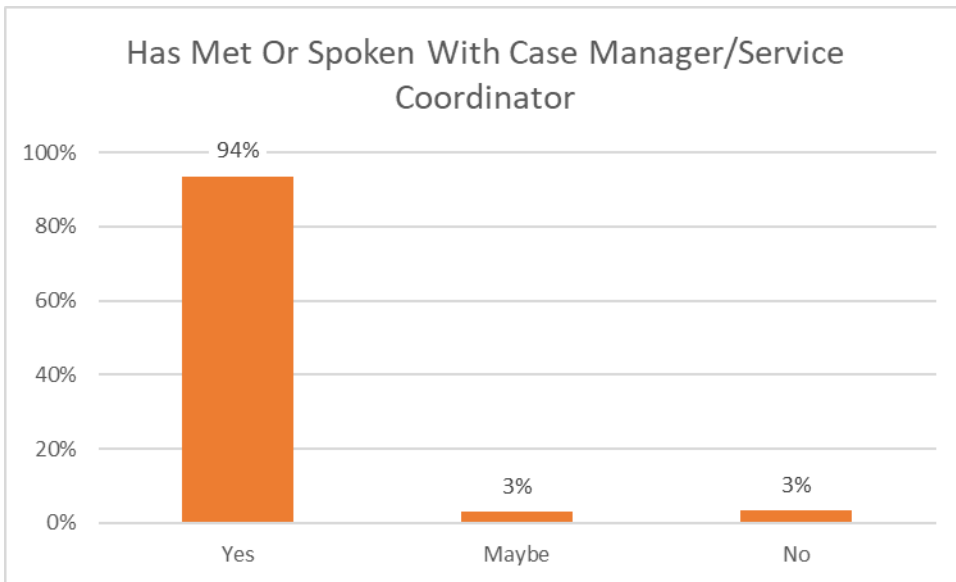


Table 1. Has met or spoken with case manager/service coordinator ('yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WY	100%	272	n/a	100%	100%	99%	n/a
IN	99%	494	n/a	n/a	100%	99%	n/a
KS	98%	265	n/a	99%	99%	98%	n/a
FL	98%	570	n/a	99%	99%	98%	n/a
KY	98%	264	n/a	97%	100%	97%	100%
TN	98%	316	n/a	99%	97%	99%	95%
UT	98%	228	n/a	97%	97%	99%	100%
ME	98%	329	n/a	97%	100%	97%	97%
MI	98%	403	n/a	99%	97%	97%	100%
AL	97%	338	n/a	97%	n/a	97%	n/a
NH	97%	295	n/a	93%	100%	97%	97%
VA	97%	510	n/a	96%	96%	98%	96%

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NE	96%	286	n/a	98%	96%	93%	97%
GA	96%	308	n/a	99%	94%	95%	100%
AR	96%	368	n/a	97%	97%	92%	n/a
VT	96%	249	n/a	95%	97%	91%	98%
CT	95%	257	n/a	90%	100%	98%	n/a
NC	95%	320	n/a	95%	93%	95%	92%
OH	94%	509	n/a	96%	99%	90%	n/a
CO	94%	454	n/a	90%	94%	98%	95%
PA	94%	445	n/a	96%	96%	94%	n/a
MO	94%	275	n/a	93%	94%	94%	n/a
SC	94%	468	n/a	92%	99%	93%	n/a
Weighted NCI Average	94%	14,486	89%	91%	96%	95%	94%
TX	94%	1,251	92%	89%	96%	95%	96%
HI	93%	162	n/a	n/a	n/a	93%	94%
SD	93%	294	n/a	92%	94%	94%	n/a
AZ	93%	276	n/a	88%	100%	94%	89%
OR	93%	273	n/a	90%	92%	95%	92%
RI	93%	259	n/a	97%	98%	91%	85%
WI	93%	620	n/a	89%	93%	97%	79%
MN	91%	1,517	79%	90%	94%	94%	99%
OK	90%	262	n/a	92%	89%	85%	n/a
DE	89%	215	n/a	90%	n/a	85%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	89%	326	n/a	88%	93%	86%	n/a
WA	88%	285	n/a	81%	90%	92%	n/a
NJ	86%	300	n/a	74%	89%	91%	n/a
NY	80%	223	n/a	80%	n/a	n/a	n/a

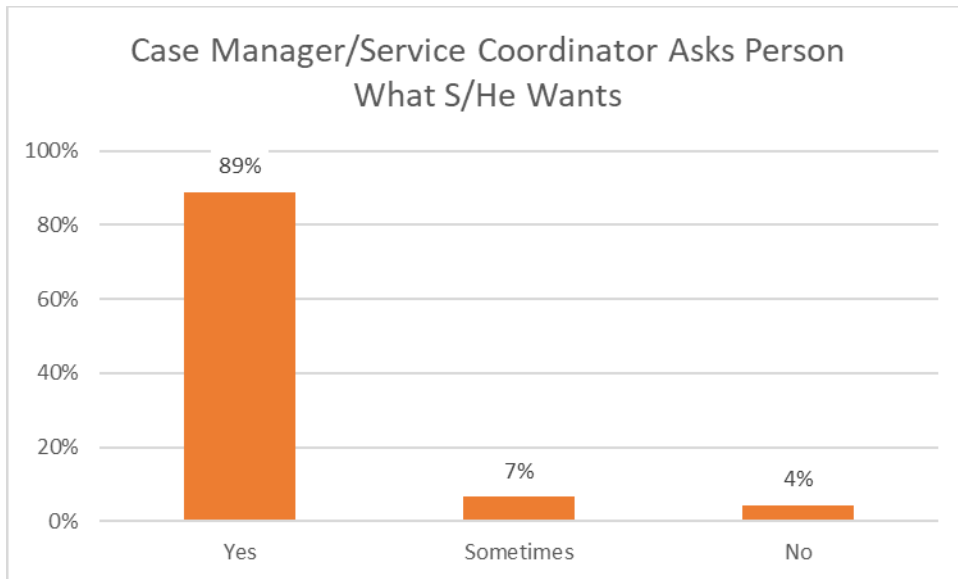


Table 2. Case manager/service coordinator asks person what s/he wants ('yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
IN	99%	472	n/a	n/a	98%	99%	n/a
TN	96%	300	n/a	98%	95%	97%	90%
FL	96%	542	n/a	95%	96%	96%	n/a
AR	94%	349	n/a	87%	95%	97%	n/a
VA	93%	472	n/a	93%	95%	91%	95%

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
PA	92%	403	n/a	94%	92%	90%	n/a
WY	91%	265	n/a	91%	89%	97%	n/a
CT	91%	242	n/a	90%	82%	97%	n/a
WA	91%	232	n/a	84%	85%	96%	n/a
OK	90%	231	n/a	91%	91%	91%	n/a
AL	90%	332	n/a	91%	n/a	89%	n/a
SC	90%	435	n/a	88%	92%	91%	n/a
CO	90%	423	n/a	92%	92%	92%	88%
KS	90%	250	n/a	90%	91%	89%	n/a
MO	90%	257	n/a	79%	89%	96%	n/a
NC	90%	288	n/a	89%	83%	90%	95%
AZ	89%	253	n/a	78%	85%	91%	95%
OH	89%	464	n/a	89%	87%	91%	n/a
Weighted NCI Average	89%	13,297	84%	87%	88%	91%	87%
SD	89%	274	n/a	93%	87%	82%	n/a
UT	89%	218	n/a	85%	88%	90%	96%
NE	88%	259	n/a	95%	79%	90%	88%
HI	88%	145	n/a	n/a	n/a	91%	81%
RI	87%	239	n/a	86%	85%	92%	77%
NH	87%	270	n/a	89%	83%	87%	88%
KY	87%	261	n/a	83%	96%	94%	85%
GA	86%	286	n/a	89%	90%	83%	n/a
NV	86%	293	n/a	86%	90%	81%	n/a
VT	86%	235	n/a	n/a	89%	86%	86%
NY	85%	181	n/a	85%	n/a	n/a	n/a
MI	85%	386	n/a	88%	81%	87%	80%
NJ	85%	244	n/a	85%	77%	87%	n/a
OR	84%	230	n/a	87%	84%	91%	71%
ME	84%	305	n/a	82%	84%	83%	86%
DE	83%	183	n/a	81%	n/a	86%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	85%	1,352	77%	85%	85%	88%	90%
WI	84%	576	n/a	87%	80%	89%	100%
TX	83%	1,150	83%	72%	87%	89%	82%

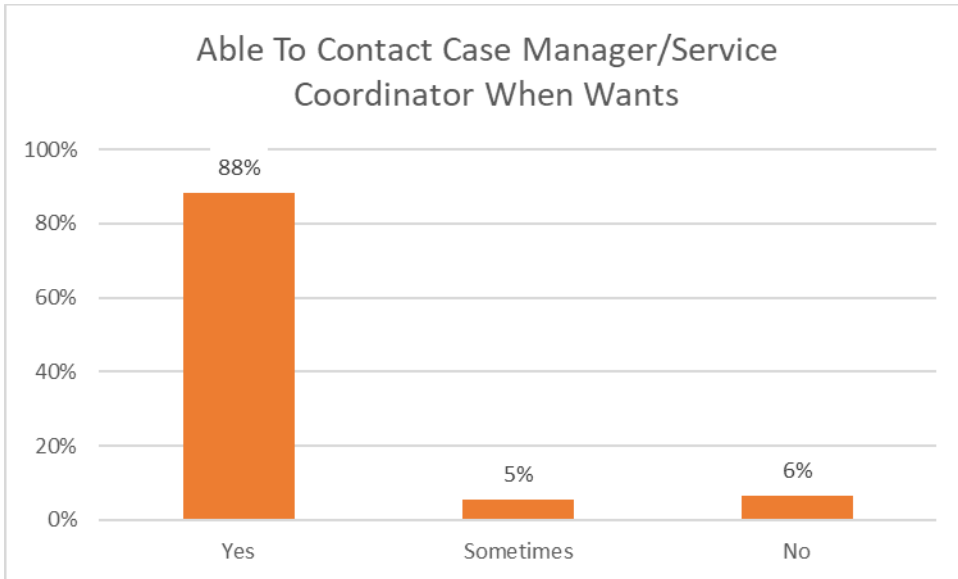


Table 3. Able to contact case manager/service coordinator when wants ('yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	97%	301	n/a	96%	97%	99%	90%
ME	95%	307	n/a	95%	93%	95%	98%
IN	94%	418	n/a	n/a	93%	95%	n/a
FL	94%	519	n/a	91%	96%	95%	n/a
AR	93%	349	n/a	90%	95%	93%	n/a
WA	93%	234	n/a	92%	93%	95%	n/a
WY	93%	259	n/a	85%	93%	97%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
HI	92%	139	n/a	n/a	n/a	95%	83%
RI	92%	235	n/a	95%	94%	92%	86%
PA	91%	367	n/a	92%	94%	90%	n/a
SD	91%	265	n/a	87%	95%	84%	n/a
UT	90%	209	n/a	84%	90%	94%	100%
OH	90%	467	n/a	86%	91%	91%	n/a
NC	90%	283	n/a	91%	88%	88%	86%
CT	89%	233	n/a	85%	91%	94%	n/a
NE	89%	254	n/a	91%	84%	93%	90%
MN	88%	1,322	73%	88%	86%	93%	95%
Weighted NCI Average	88%	13,026	84%	85%	91%	90%	86%
SC	88%	432	n/a	85%	94%	89%	n/a
CO	88%	425	n/a	81%	86%	92%	90%
KS	88%	252	n/a	88%	94%	80%	n/a
VT	88%	235	n/a	n/a	83%	86%	90%
GA	87%	269	n/a	93%	85%	85%	n/a
VA	87%	475	n/a	86%	89%	87%	93%
WI	87%	572	n/a	82%	89%	85%	89%
AZ	86%	229	n/a	81%	n/a	86%	95%
MO	86%	235	n/a	75%	89%	90%	n/a
OK	85%	225	n/a	84%	83%	89%	n/a
MI	85%	385	n/a	85%	87%	84%	80%
NY	85%	183	n/a	84%	n/a	n/a	n/a
OR	84%	234	n/a	75%	84%	92%	83%
KY	82%	261	n/a	77%	96%	86%	85%

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TX	83%	1,151	86%	78%	91%	86%	81%
NH	81%	259	n/a	71%	84%	84%	81%
NJ	81%	230	n/a	75%	84%	83%	n/a
NV	78%	305	n/a	75%	85%	80%	n/a
DE	74%	180	n/a	67%	n/a	85%	n/a
AL	73%	328	n/a	71%	n/a	74%	n/a

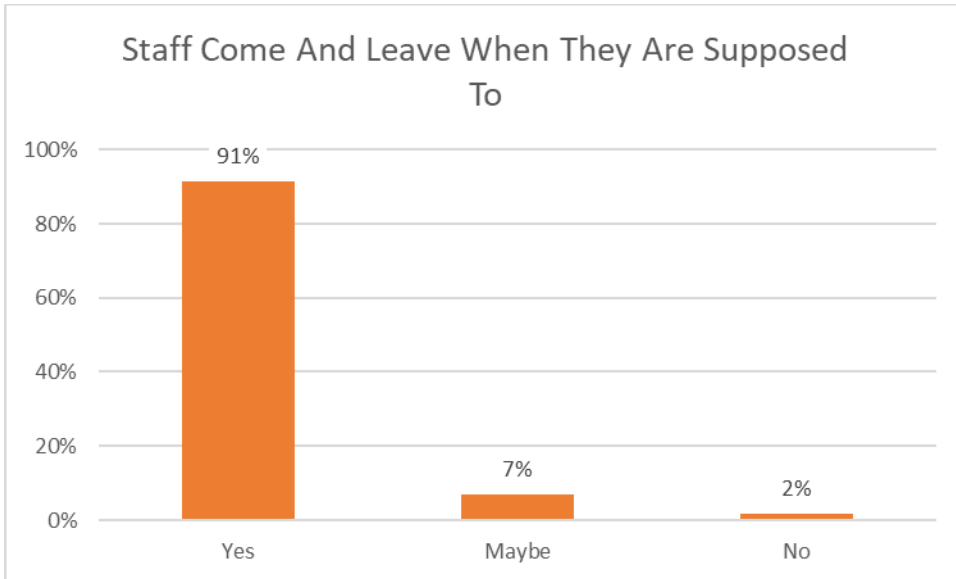


Table 4. Staff come and leave when they are supposed to ('yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	98%	309	n/a	98%	98%	100%	95%
AR	98%	362	n/a	97%	98%	99%	n/a
AL	98%	326	n/a	96%	n/a	100%	n/a
SC	96%	458	n/a	94%	97%	98%	n/a
VA	95%	474	n/a	93%	100%	95%	96%
IN	94%	453	n/a	n/a	93%	95%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NE	95%	266	n/a	96%	96%	90%	97%
OK	95%	227	n/a	94%	98%	91%	n/a
ME	94%	288	n/a	93%	93%	95%	97%
RI	94%	251	n/a	97%	86%	93%	100%
UT	94%	216	n/a	90%	97%	97%	100%
PA	94%	327	n/a	94%	97%	92%	n/a
OH	94%	406	n/a	96%	95%	92%	n/a
KY	93%	260	n/a	91%	100%	95%	97%
FL	93%	484	n/a	89%	96%	96%	n/a
MN	93%	1,379	93%	94%	96%	89%	99%
WA	93%	255	n/a	100%	92%	90%	n/a
NC	93%	307	n/a	94%	96%	90%	96%
KS	93%	254	n/a	91%	93%	96%	n/a
HI	92%	154	n/a	n/a	n/a	94%	84%
CT	92%	214	n/a	93%	89%	93%	n/a
Weighted NCI Average	91%	12,804	86%	90%	93%	92%	92%
MO	91%	234	n/a	85%	92%	91%	n/a
OR	91%	233	n/a	88%	97%	87%	92%
VT	90%	224	n/a	n/a	97%	89%	88%
TX	90%	1,047	85%	89%	95%	89%	96%
GA	89%	294	n/a	81%	98%	92%	n/a
DE	89%	129	n/a	85%	n/a	96%	n/a
MI	89%	321	n/a	88%	89%	91%	n/a
WI	89%	490	n/a	84%	92%	92%	100%
SD	89%	265	n/a	93%	86%	83%	n/a
NH	88%	274	n/a	90%	82%	87%	90%
NJ	88%	220	n/a	85%	86%	91%	n/a
NY	88%	225	n/a	88%	n/a	n/a	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CO	86%	405	n/a	75%	88%	90%	88%
NV	85%	316	n/a	82%	88%	90%	n/a
WY	84%	245	n/a	85%	85%	80%	n/a
AZ	66%	212	n/a	56%	n/a	70%	50%

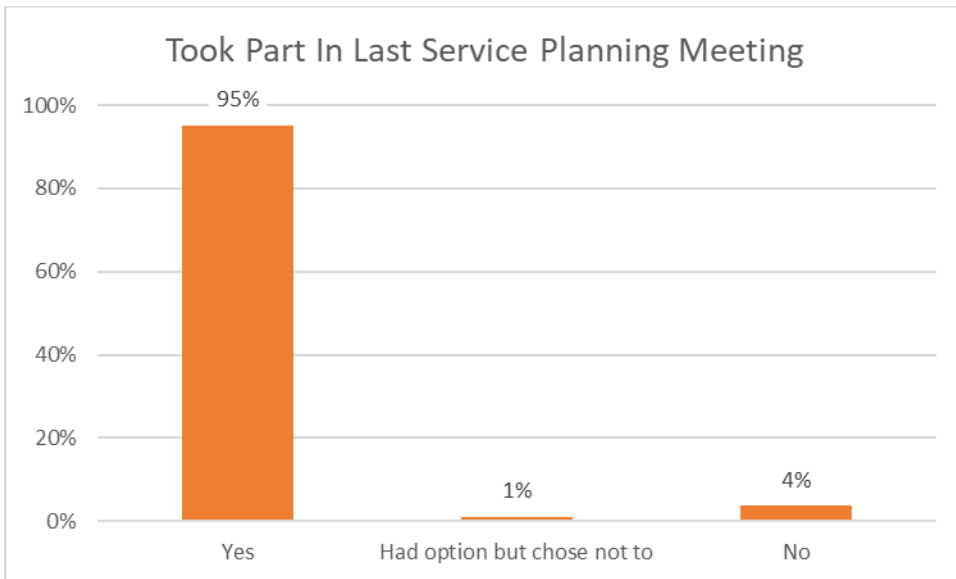


Table 5. Took part in last service planning meeting, or had the opportunity but chose not to ('yes' and 'had opportunity, but chose not to' responses)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	100%	338	n/a	100%	n/a	100%	n/a
KY	100%	258	n/a	100%	100%	100%	100%
GA	100%	305	n/a	100%	100%	99%	100%
NE	99%	277	n/a	100%	100%	97%	100%
FL	99%	517	n/a	100%	99%	99%	n/a
VA	99%	490	n/a	100%	98%	98%	100%
WY	99%	265	n/a	100%	98%	99%	n/a
KS	99%	251	n/a	99%	99%	100%	n/a
HI	99%	161	n/a	n/a	n/a	99%	97%
PA	98%	412	n/a	98%	99%	99%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
RI	98%	266	n/a	97%	100%	98%	97%
UT	98%	212	n/a	97%	97%	99%	100%
CT	98%	254	n/a	97%	100%	98%	n/a
OR	98%	246	n/a	94%	100%	99%	98%
SD	98%	286	n/a	99%	97%	97%	n/a
MO	98%	266	n/a	100%	97%	97%	n/a
WA	97%	273	n/a	91%	99%	98%	n/a
IN	97%	482	n/a	n/a	99%	96%	n/a
AR	97%	349	n/a	99%	98%	95%	n/a
AZ	97%	260	n/a	98%	100%	96%	100%
NH	97%	268	n/a	100%	94%	95%	98%
ME	96%	310	n/a	96%	99%	97%	96%
OH	96%	477	n/a	94%	98%	96%	n/a
WI	96%	584	n/a	94%	96%	100%	82%
CO	96%	442	n/a	96%	96%	97%	98%
Weighted NCI Average	96%	13,719	92%	95%	98%	97%	96%
NC	96%	299	n/a	97%	94%	96%	95%
MN	96%	1,459	98%	96%	98%	97%	93%
MI	96%	370	n/a	97%	96%	95%	100%
NJ	96%	278	n/a	91%	98%	98%	n/a
NV	94%	319	n/a	94%	98%	93%	n/a
OK	94%	241	n/a	92%	98%	93%	n/a
VT	92%	228	n/a	n/a	94%	95%	92%

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TX	92%	1,155	90%	91%	97%	94%	92%
SC	91%	450	n/a	90%	92%	92%	n/a
NY	90%	190	n/a	90%	n/a	n/a	n/a
TN	86%	307	n/a	84%	85%	85%	100%
DE	83%	174	n/a	91%	n/a	73%	n/a

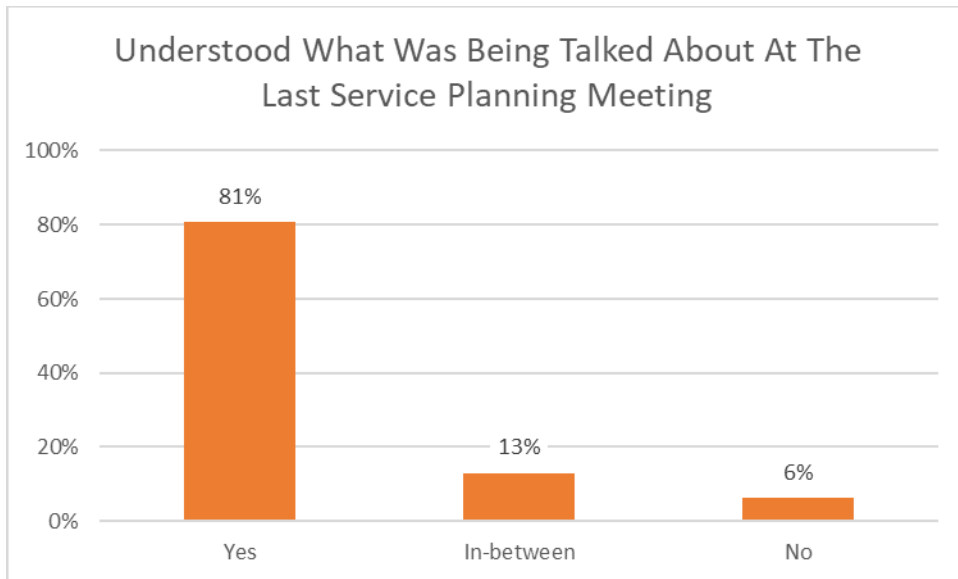


Table 6. Understood what was talked about at last service planning meeting (if attended last planning meeting; 'yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
IN	96%	433	n/a	n/a	96%	95%	n/a
ME	91%	272	n/a	88%	96%	89%	88%
FL	90%	492	n/a	85%	95%	90%	n/a
UT	88%	192	n/a	87%	90%	85%	90%
SC	87%	398	n/a	88%	94%	85%	n/a
PA	86%	380	n/a	86%	91%	84%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NC	86%	273	n/a	82%	97%	84%	n/a
NV	85%	287	n/a	81%	91%	92%	n/a
WY	85%	246	n/a	84%	87%	86%	n/a
NH	85%	244	n/a	86%	94%	77%	88%
OH	85%	442	n/a	78%	91%	82%	n/a
CT	83%	241	n/a	81%	86%	82%	n/a
KY	82%	245	n/a	90%	91%	72%	83%
DE	82%	129	n/a	84%	n/a	80%	n/a
GA	82%	293	n/a	77%	92%	82%	n/a
Weighted NCI Average	81%	12,383	78%	78%	87%	79%	77%
NY	81%	160	n/a	81%	n/a	n/a	n/a
WI	80%	548	n/a	70%	85%	75%	73%
VA	79%	457	n/a	81%	86%	75%	84%
MO	79%	241	n/a	71%	82%	78%	n/a
VT	79%	193	n/a	n/a	79%	81%	79%
RI	79%	244	n/a	90%	78%	73%	79%
MI	78%	332	n/a	74%	88%	74%	n/a
CO	78%	405	n/a	72%	80%	77%	80%
OR	78%	208	n/a	74%	87%	79%	64%
AL	78%	330	n/a	74%	n/a	82%	n/a
TN	77%	227	n/a	80%	80%	75%	n/a
WA	76%	243	n/a	71%	82%	72%	n/a
AZ	74%	242	n/a	67%	90%	73%	77%
SD	74%	264	n/a	69%	83%	57%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	77%	1,343	74%	75%	85%	74%	80%
AR	74%	316	n/a	77%	83%	60%	n/a
OK	73%	215	n/a	70%	79%	69%	n/a
TX	72%	985	72%	79%	80%	65%	73%
KS	71%	231	n/a	67%	74%	73%	n/a
NJ	70%	242	n/a	71%	78%	67%	n/a
HI	66%	145	n/a	n/a	n/a	65%	72%
NE	64%	245	n/a	57%	70%	73%	50%

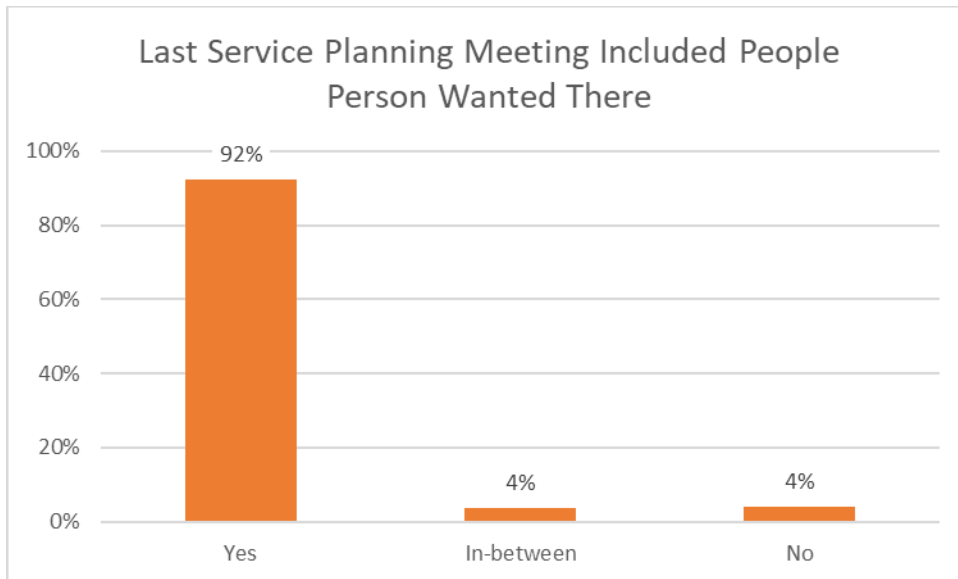


Table 7. Last service planning meeting included people person wanted to be there (if attended last planning meeting; 'yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
FL	97%	500	n/a	95%	98%	97%	n/a
NC	96%	280	n/a	96%	100%	96%	n/a
GA	96%	299	n/a	92%	94%	98%	100%
VA	96%	473	n/a	96%	98%	95%	98%
MO	96%	253	n/a	92%	96%	97%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
UT	95%	201	n/a	92%	93%	99%	96%
CO	94%	429	n/a	93%	92%	98%	94%
AL	94%	334	n/a	94%	n/a	94%	n/a
CT	94%	246	n/a	89%	96%	98%	n/a
WY	94%	254	n/a	90%	91%	99%	n/a
PA	94%	391	n/a	96%	93%	93%	n/a
ME	94%	276	n/a	91%	96%	92%	98%
VT	94%	207	n/a	n/a	90%	96%	92%
KS	94%	234	n/a	92%	94%	96%	n/a
IN	93%	457	n/a	n/a	93%	94%	n/a
AR	93%	328	n/a	92%	92%	97%	n/a
HI	93%	148	n/a	n/a	n/a	96%	89%
NE	93%	259	n/a	96%	93%	93%	82%
MN	93%	1,409	98%	91%	96%	95%	90%
SC	93%	409	n/a	93%	91%	94%	n/a
TX	93%	1,083	87%	89%	96%	94%	95%
Weighted NCI Average	92%	12,953	87%	90%	93%	94%	91%
OR	92%	228	n/a	91%	93%	95%	88%
SD	92%	276	n/a	91%	94%	90%	n/a
AZ	92%	238	n/a	89%	n/a	93%	90%
OH	92%	448	n/a	89%	92%	93%	n/a
WI	92%	561	n/a	88%	90%	97%	82%
RI	91%	247	n/a	93%	85%	94%	89%
WA	91%	267	n/a	76%	93%	95%	n/a
OK	91%	224	n/a	89%	93%	92%	n/a
NJ	91%	255	n/a	93%	90%	90%	n/a
TN	91%	268	n/a	87%	94%	91%	n/a
KY	90%	255	n/a	92%	96%	92%	89%
NH	89%	251	n/a	91%	94%	89%	87%
MI	88%	350	n/a	92%	86%	90%	75%
NV	88%	307	n/a	82%	94%	96%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
DE	84%	128	n/a	83%	n/a	86%	n/a
NY	81%	180	n/a	82%	n/a	n/a	n/a

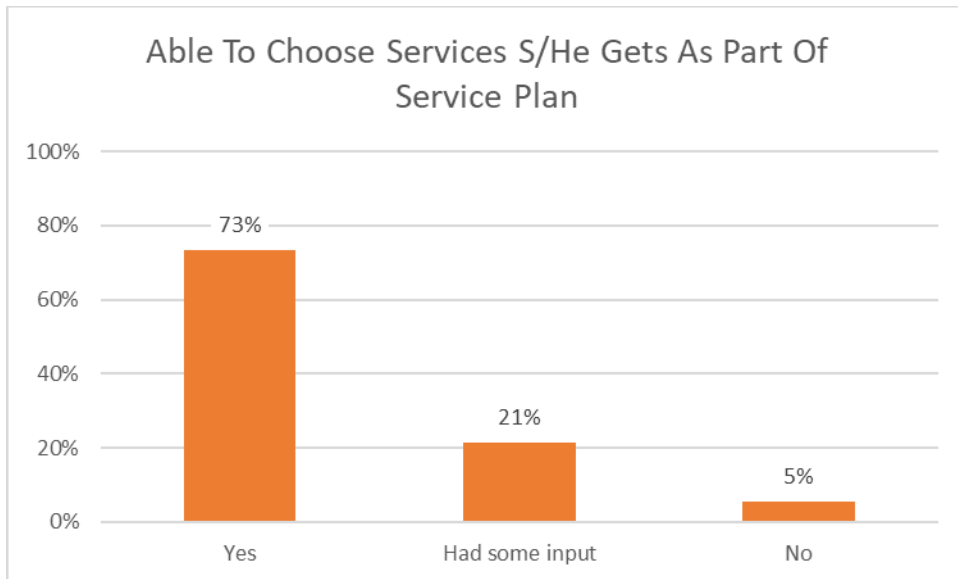


Table 8. Person was able to choose services they get as part of service plan ('yes' responses only)

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
FL	94%	469	n/a	91%	98%	93%	n/a
ME	92%	242	n/a	89%	97%	88%	96%
IN	92%	383	n/a	n/a	95%	90%	n/a
SC	91%	333	n/a	91%	88%	91%	n/a
UT	89%	168	n/a	81%	100%	91%	95%
GA	87%	290	n/a	87%	94%	85%	90%
VA	82%	402	n/a	82%	83%	80%	92%
CT	82%	208	n/a	82%	83%	78%	n/a
OH	79%	382	n/a	74%	85%	78%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KS	79%	173	n/a	78%	79%	76%	n/a
AR	78%	293	n/a	85%	83%	71%	n/a
KY	78%	259	n/a	78%	88%	75%	87%
NV	77%	261	n/a	70%	94%	78%	n/a
MO	77%	220	n/a	68%	77%	80%	n/a
DE	77%	103	n/a	75%	n/a	78%	n/a
WY	74%	240	n/a	82%	80%	71%	n/a
OK	74%	190	n/a	74%	85%	61%	n/a
RI	74%	228	n/a	71%	80%	71%	64%
TN	73%	283	n/a	76%	76%	70%	n/a
Weighted NCI Average	73%	11,205	64%	69%	79%	73%	73%
OR	73%	185	n/a	66%	77%	74%	71%
CO	72%	401	n/a	63%	77%	69%	77%
PA	71%	326	n/a	75%	73%	70%	n/a
AL	71%	321	n/a	69%	n/a	74%	n/a
HI	70%	145	n/a	n/a	n/a	68%	77%
NC	68%	246	n/a	70%	82%	64%	n/a
SD	68%	255	n/a	62%	77%	52%	n/a
AZ	66%	228	n/a	57%	70%	65%	81%

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	71%	1,147	75%	65%	77%	74%	78%
MI	66%	320	n/a	64%	69%	66%	n/a
WI	64%	500	n/a	43%	72%	68%	61%
VT	62%	197	n/a	n/a	45%	61%	71%
NY	62%	159	n/a	63%	n/a	n/a	n/a
NE	61%	168	n/a	58%	66%	59%	60%
NJ	58%	206	n/a	45%	69%	61%	n/a
WA	57%	229	n/a	59%	52%	56%	n/a
TX	56%	854	56%	46%	73%	55%	61%
NH	52%	191	n/a	48%	76%	49%	45%

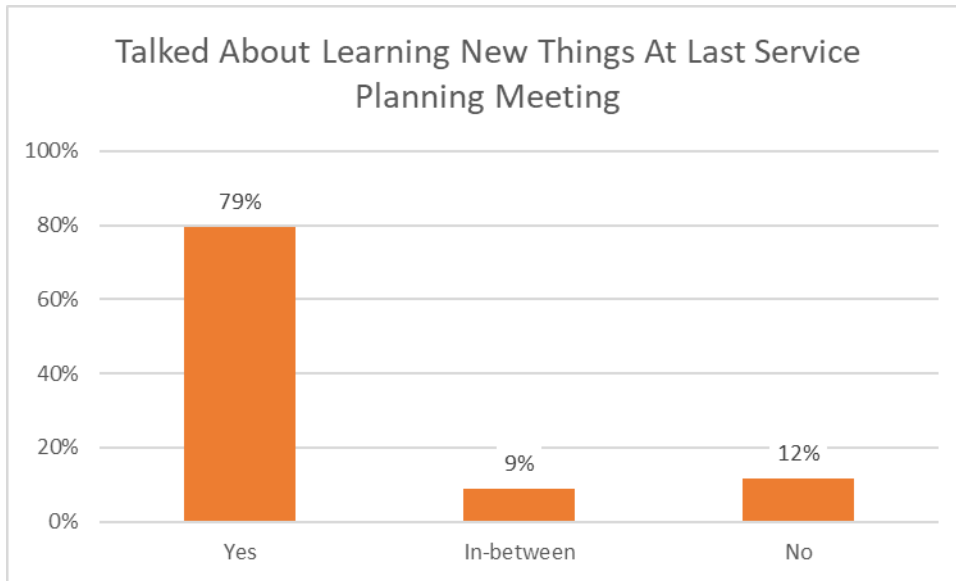


Table 9. Talked about learning new things at last service planning meeting ('yes' responses only)

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
FL	92%	487	n/a	88%	92%	95%	n/a
AL	92%	330	n/a	92%	n/a	89%	n/a
GA	91%	282	n/a	94%	89%	89%	n/a
TN	91%	216	n/a	91%	89%	88%	n/a
KY	89%	246	n/a	91%	91%	89%	92%
WY	88%	241	n/a	97%	89%	80%	n/a
IN	88%	385	n/a	n/a	87%	88%	n/a
SC	88%	399	n/a	88%	89%	87%	n/a
HI	87%	135	n/a	n/a	n/a	91%	75%
RI	87%	229	n/a	90%	79%	91%	81%
CT	87%	230	n/a	86%	84%	93%	n/a
ME	86%	261	n/a	82%	84%	93%	88%
VA	86%	430	n/a	85%	89%	85%	90%
NC	86%	257	n/a	89%	75%	86%	n/a
AR	85%	317	n/a	87%	90%	81%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	84%	287	n/a	84%	79%	89%	n/a
UT	84%	194	n/a	85%	89%	82%	78%
KS	83%	214	n/a	82%	75%	96%	n/a
DE	83%	121	n/a	76%	n/a	89%	n/a
MO	81%	238	n/a	78%	83%	79%	n/a
OK	81%	199	n/a	83%	73%	85%	n/a
WA	80%	237	n/a	85%	72%	84%	n/a
Weighted NCI Average	79%	11,892	80%	80%	76%	82%	78%
MN	79%	1,298	68%	81%	72%	81%	78%
VT	79%	187	n/a	n/a	75%	75%	81%
PA	79%	359	n/a	79%	82%	78%	n/a
OR	77%	191	n/a	74%	79%	80%	75%
AZ	77%	236	n/a	72%	n/a	78%	82%
MI	77%	326	n/a	81%	77%	74%	n/a
TX	76%	943	81%	74%	74%	77%	74%
CO	76%	398	n/a	63%	68%	80%	82%
NJ	75%	214	n/a	72%	57%	84%	n/a
SD	74%	256	n/a	74%	75%	71%	n/a
OH	74%	407	n/a	80%	70%	76%	n/a
NE	72%	234	n/a	76%	75%	73%	50%
NY	72%	150	n/a	73%	n/a	n/a	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NH	70%	227	n/a	54%	77%	70%	76%
WI	53%	531	n/a	51%	43%	61%	84%

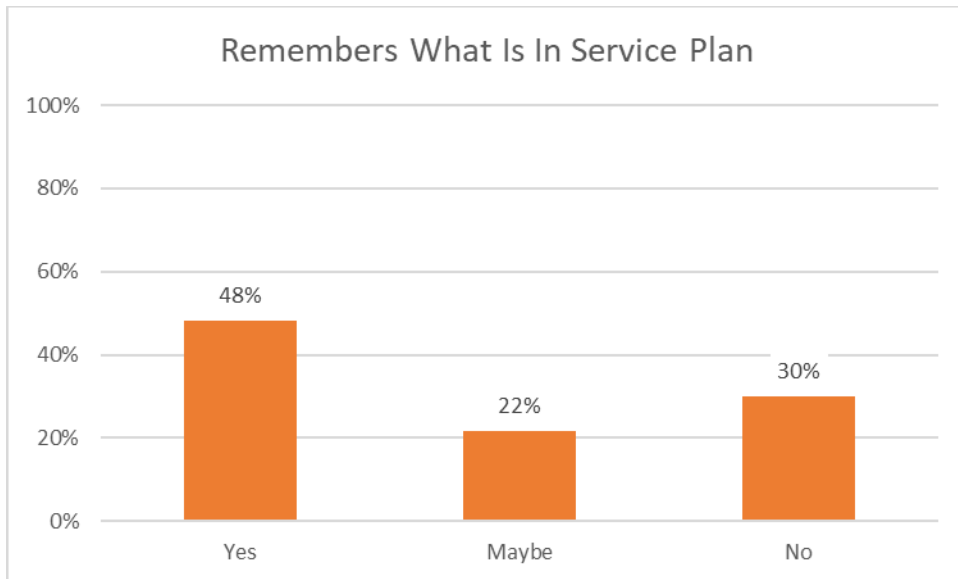


Table 10. Remembers what is in the service plan of those who report having or maybe having a service plan. ('yes' responses only)

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KY	95%	257	n/a	95%	96%	99%	87%
FL	91%	466	n/a	90%	95%	90%	n/a
GA	88%	293	n/a	89%	90%	87%	n/a
AR	86%	314	n/a	85%	93%	80%	n/a
NV	84%	262	n/a	80%	86%	92%	n/a
DE	82%	97	n/a	91%	n/a	76%	n/a
AL	81%	328	n/a	79%	n/a	84%	n/a
TN	80%	270	n/a	80%	78%	85%	65%
UT	79%	165	n/a	77%	84%	83%	70%
KS	79%	168	n/a	86%	67%	82%	n/a
IN	77%	374	n/a	n/a	78%	75%	n/a
VA	76%	410	n/a	75%	89%	69%	87%

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AZ	76%	238	n/a	66%	n/a	79%	73%
ME	75%	250	n/a	67%	85%	76%	76%
NC	75%	252	n/a	76%	86%	72%	n/a
MO	74%	231	n/a	71%	76%	71%	n/a
SC	73%	337	n/a	78%	58%	72%	n/a
WY	72%	241	n/a	86%	69%	71%	n/a
CO	71%	398	n/a	64%	74%	71%	72%
PA	71%	329	n/a	71%	68%	70%	n/a
Weighted NCI Average	70%	11,417	70%	67%	74%	70%	67%
WI	70%	513	n/a	74%	72%	69%	76%
MI	69%	332	n/a	62%	77%	72%	60%
CT	69%	200	n/a	59%	77%	68%	n/a
SD	68%	253	n/a	67%	71%	64%	n/a
OH	66%	388	n/a	61%	73%	62%	n/a
RI	66%	229	n/a	58%	64%	73%	54%
NH	64%	219	n/a	62%	61%	64%	65%
WA	63%	223	n/a	67%	65%	63%	n/a
VT	62%	195	n/a	n/a	70%	63%	59%
NY	60%	171	n/a	60%	n/a	n/a	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
HI	58%	149	n/a	n/a	n/a	58%	57%
OK	57%	204	n/a	57%	53%	57%	n/a
MN	57%	1,150	63%	51%	67%	59%	68%
TX	57%	870	62%	46%	76%	59%	55%
NE	51%	201	n/a	47%	49%	50%	52%
OR	48%	216	n/a	39%	59%	41%	53%
NJ	46%	224	n/a	43%	50%	45%	n/a

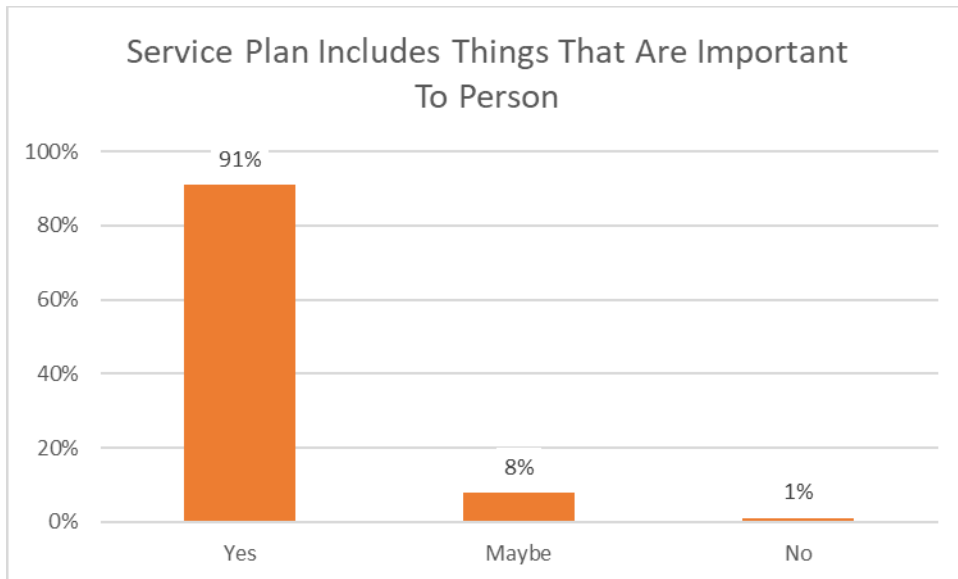


Table 11. Service plan includes things that are important to person ('yes' responses only)

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
VT	98%	117	n/a	n/a	100%	95%	100%
OR	98%	100	n/a	n/a	100%	92%	100%
DE	97%	77	n/a	95%	n/a	100%	n/a
UT	97%	132	n/a	94%	95%	100%	n/a
FL	96%	417	n/a	93%	98%	97%	n/a
PA	96%	227	n/a	98%	100%	92%	n/a
SC	95%	241	n/a	93%	97%	97%	n/a
GA	95%	253	n/a	93%	98%	94%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
IN	94%	282	n/a	n/a	96%	93%	n/a
AR	94%	268	n/a	98%	96%	90%	n/a
CT	93%	137	n/a	90%	95%	96%	n/a
RI	93%	150	n/a	85%	97%	93%	n/a
NE	93%	104	n/a	96%	96%	96%	n/a
HI	93%	84	n/a	n/a	n/a	96%	n/a
MO	93%	167	n/a	91%	93%	93%	n/a
SD	93%	167	n/a	89%	98%	n/a	n/a
VA	92%	305	n/a	90%	97%	91%	100%
WA	92%	138	n/a	n/a	92%	92%	n/a
ME	92%	183	n/a	89%	89%	95%	95%
TN	91%	214	n/a	88%	93%	91%	n/a
OH	91%	246	n/a	87%	91%	91%	n/a
Weighted NCI Average	91%	7,838	93%	89%	93%	92%	91%
WY	91%	173	n/a	88%	91%	94%	n/a
MN	90%	617	99%	90%	88%	87%	100%
AL	89%	263	n/a	85%	n/a	95%	n/a
WI	89%	355	n/a	80%	86%	98%	n/a
CO	89%	279	n/a	90%	91%	88%	91%
OK	88%	113	n/a	91%	96%	76%	n/a
NC	87%	184	n/a	92%	88%	85%	n/a
KY	86%	240	n/a	85%	96%	85%	88%
MI	86%	223	n/a	88%	86%	85%	n/a
KS	85%	124	n/a	85%	79%	93%	n/a
NY	85%	96	n/a	84%	n/a	n/a	n/a
NJ	85%	100	n/a	82%	82%	88%	n/a
NH	85%	142	n/a	67%	n/a	86%	90%
AZ	84%	180	n/a	83%	n/a	85%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TX	87%	524	84%	95%	93%	89%	82%
NV	83%	216	n/a	79%	90%	83%	n/a

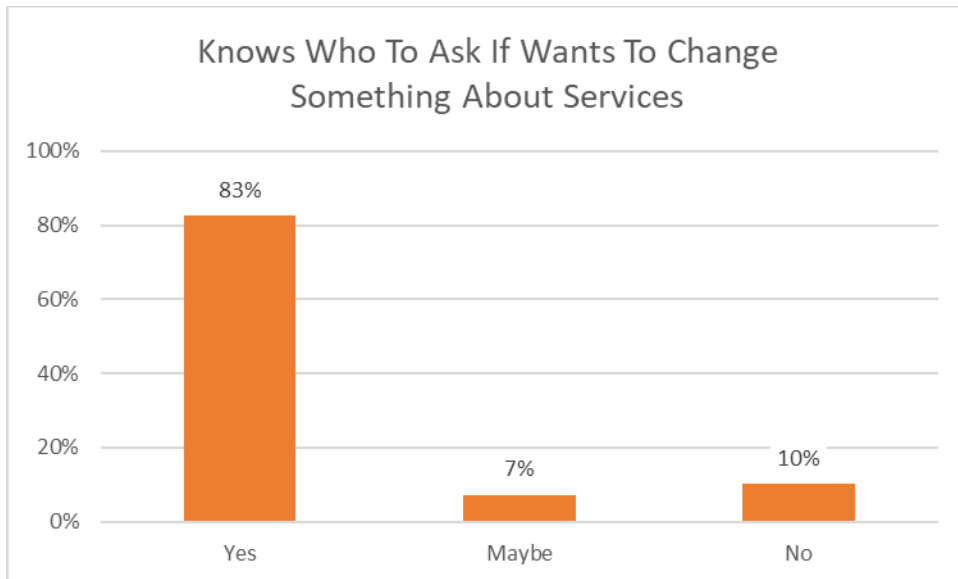


Table 12. Knows who to ask if s/he wants to change something about services ('yes' responses only)

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
ME	94%	266	n/a	92%	96%	93%	95%
TN	94%	291	n/a	91%	96%	96%	n/a
WY	93%	264	n/a	95%	95%	91%	n/a
OH	89%	454	n/a	84%	91%	88%	n/a
RI	89%	245	n/a	89%	92%	90%	92%

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
VT	88%	240	n/a	n/a	81%	87%	90%
GA	87%	292	n/a	86%	94%	86%	n/a
PA	86%	374	n/a	82%	94%	84%	n/a
CO	86%	445	n/a	75%	87%	90%	90%
FL	86%	508	n/a	82%	91%	86%	n/a
NE	84%	238	n/a	85%	86%	78%	90%
UT	84%	205	n/a	84%	90%	85%	74%
SC	84%	459	n/a	84%	86%	84%	n/a
MN	84%	1,436	88%	83%	87%	83%	89%
KS	84%	231	n/a	82%	85%	85%	n/a
NC	83%	301	n/a	81%	81%	85%	n/a
IN	83%	402	n/a	n/a	85%	83%	n/a
VA	83%	431	n/a	87%	83%	79%	80%
OR	83%	262	n/a	75%	87%	88%	76%
CT	83%	226	n/a	80%	91%	78%	n/a
AR	83%	358	n/a	88%	86%	77%	n/a
AL	83%	328	n/a	84%	n/a	79%	n/a
Weighted NCI Average	83%	13,282	77%	80%	87%	82%	82%
NV	82%	316	n/a	78%	87%	85%	n/a
KY	81%	263	n/a	81%	88%	84%	80%
MO	81%	251	n/a	85%	86%	71%	n/a
WI	81%	602	n/a	73%	82%	83%	84%
HI	81%	150	n/a	n/a	n/a	82%	87%
WA	81%	268	n/a	65%	84%	84%	n/a
TX	79%	1,167	78%	80%	86%	78%	78%
AZ	78%	245	n/a	78%	n/a	74%	85%
SD	77%	275	n/a	73%	82%	84%	n/a
NY	77%	211	n/a	79%	n/a	n/a	n/a
DE	76%	181	n/a	79%	n/a	71%	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OK	74%	241	n/a	75%	78%	66%	n/a
NJ	73%	258	n/a	66%	78%	74%	n/a
NH	73%	239	n/a	76%	76%	65%	78%
MI	72%	359	n/a	70%	77%	70%	n/a

Of Those Who Say They Want To Learn To Perform ADLs More Independently, The Percentage Who Have A Goal In The Service Plan To Increase Independence Or Improve Function Skill Performance In ADLs

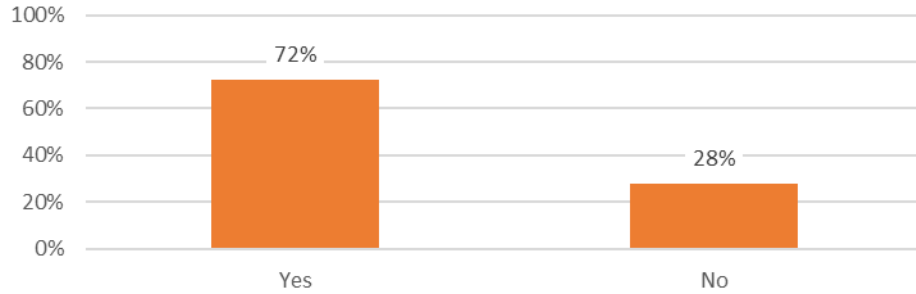


Table 13. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs ^{1 2}

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NC	93%	94	n/a	95%	n/a	92%	n/a
VA	91%	203	n/a	91%	n/a	91%	88%
OK	91%	66	n/a	97%	n/a	n/a	n/a
NE	91%	43	n/a	n/a	n/a	n/a	n/a
AR	90%	116	n/a	n/a	86%	91%	n/a
GA	89%	65	n/a	86%	n/a	91%	n/a
FL	85%	206	n/a	94%	76%	83%	n/a
TX	82%	308	96%	84%	86%	72%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
IN	85%	53	n/a	n/a	n/a	87%	n/a
ME	83%	40	n/a	n/a	n/a	n/a	n/a
HI	82%	38	n/a	n/a	n/a	84%	n/a
WY	81%	48	n/a	n/a	n/a	n/a	n/a
MI	80%	92	n/a	89%	n/a	63%	n/a
KY	79%	189	n/a	77%	n/a	81%	76%
OR	77%	56	n/a	n/a	n/a	n/a	n/a
AZ	76%	67	n/a	n/a	n/a	77%	n/a
MO	75%	51	n/a	n/a	83%	65%	n/a
RI	73%	60	n/a	76%	n/a	n/a	n/a
UT	73%	52	n/a	n/a	n/a	71%	n/a
VT	73%	55	n/a	n/a	n/a	n/a	69%
Weighted NCI Average	72%	2,948	80%	77%	73%	68%	77%
PA	72%	46	n/a	n/a	n/a	n/a	n/a
CT	70%	56	n/a	87%	n/a	n/a	n/a
NH	69%	49	n/a	n/a	n/a	61%	n/a
CO	68%	79	n/a	n/a	n/a	68%	71%
SC	66%	64	n/a	81%	n/a	45%	n/a
KS	65%	57	n/a	76%	n/a	n/a	n/a
DE	61%	28	n/a	n/a	n/a	n/a	n/a
NV	59%	59	n/a	69%	n/a	n/a	n/a
TN	55%	60	n/a	n/a	n/a	n/a	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WA	59%	108	n/a	n/a	61%	53%	n/a
NJ	54%	84	n/a	52%	n/a	49%	n/a
OH	51%	73	n/a	43%	n/a	45%	n/a
AL	48%	92	n/a	44%	n/a	55%	n/a
SD	44%	45	n/a	36%	n/a	n/a	n/a
WI	43%	146	n/a	n/a	51%	37%	n/a

¹ This analysis combines two questions that come from two different sources

- Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and,
- Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person.

² Data for MN and NY were not available in records

See all un-collapsed state data showing responses for all possible response options in Appendix C

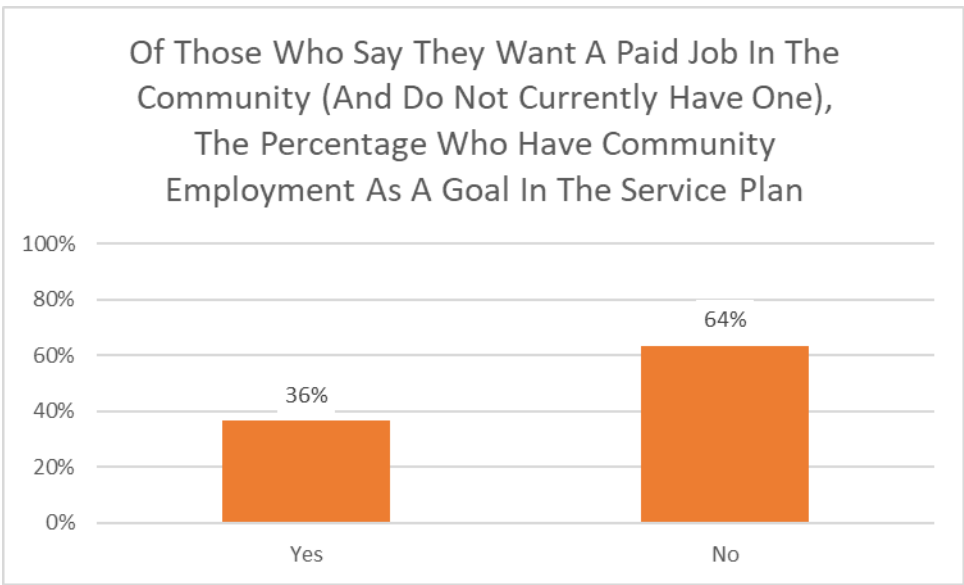


Table 14. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan ^{3 4}

New in 2018-19

Significantly Above Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
RI	78%	76	n/a	74%	n/a	82%	n/a
NJ	62%	118	n/a	48%	n/a	73%	n/a
OR	61%	72	n/a	71%	n/a	53%	n/a
OH	56%	96	n/a	n/a	64%	52%	n/a
AL	52%	121	n/a	51%	n/a	50%	n/a

Within Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
DE	52%	64	n/a	53%	n/a	30%	n/a
UT	51%	65	n/a	75%	n/a	29%	n/a
WA	46%	56	n/a	n/a	n/a	38%	n/a
FL	44%	155	n/a	24%	65%	46%	n/a
CT	40%	43	n/a	n/a	n/a	n/a	n/a
NH	39%	82	n/a	n/a	n/a	48%	37%
TN	39%	72	n/a	32%	48%	n/a	n/a
HI	39%	62	n/a	n/a	n/a	45%	n/a
NE	38%	37	n/a	n/a	n/a	n/a	n/a
ME	37%	81	n/a	31%	n/a	45%	n/a
Weighted NCI Average	36%	3,429	26%	30%	47%	37%	34%
CO	36%	97	n/a	n/a	n/a	38%	29%
VA	36%	166	n/a	39%	n/a	32%	n/a
MO	34%	89	n/a	n/a	40%	32%	n/a
NV	33%	156	n/a	36%	n/a	23%	n/a
IN	33%	146	n/a	n/a	45%	28%	n/a
PA	32%	93	n/a	19%	n/a	46%	n/a
SD	32%	62	n/a	17%	52%	n/a	n/a
VT	32%	63	n/a	n/a	n/a	n/a	34%
KS	29%	65	n/a	29%	n/a	n/a	n/a
AZ	26%	73	n/a	n/a	n/a	30%	n/a
OK	24%	55	n/a	27%	n/a	n/a	n/a

Significantly Below Weighted NCI Average

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TX	24%	368	41%	19%	n/a	15%	20%
SC	23%	173	n/a	22%	28%	22%	n/a
WY	22%	68	n/a	n/a	n/a	n/a	n/a
NC	22%	133	n/a	26%	n/a	17%	n/a
MI	21%	120	n/a	13%	30%	25%	n/a
KY	20%	50	n/a	n/a	n/a	n/a	n/a
AR	19%	155	n/a	16%	27%	12%	n/a
GA	14%	97	n/a	4%	n/a	11%	n/a

³ This analysis combines two questions that come from two different sources

1. Whether community employment is a goal in service plan; and
2. Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person.

⁴ Data for MN, NY and WI were not available in records

See all un-collapsed state data showing responses for all possible response options in Appendix C