



**NATIONAL CORE  
INDICATORS®**  
NASDDDS & HSRI

# In Person Survey (IPS) State Report

2018-19

Tennessee (TN) Report

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## What is NCI?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI. Not all participating states do all surveys every year.

## Where are the statistics in this report from?

This report includes findings from the National Core Indicators® 2018-19 In-Person Survey (IPS). The data shown are weighted NCI averages. These data are comprised of 22,009 valid surveys collected across 37 states: AL, AR, AZ, CO, CT, DE, FL, GA, HI, IN, KS, KY, ME, MI, MN, MO, NC, NE, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WY.

## What is the NCI In-Person Survey?

The NCI In-Person Survey is completed with adults with IDD age 18 and older receiving at least one paid service (in addition to case management) from the state DD service system. The survey instrument includes a “Background Information Section”, which gathers data about the consumer from agency records, and an in-person survey that is conducted face-to-face with the person receiving services. The in-person survey is composed of two sections: Section I includes subjective questions that can only be answered by the person receiving services from the state. Section II includes objective, fact-based questions that can be answered by the person or, if needed, a proxy respondent who knows the person well.

## What is included in this report?

This report includes this state’s In-Person Survey data compared to the weighted NCI Average. State outcomes that are statistically significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is taken a .01 and account for *effect size*. For more information about significance testing and effect sized, please see the Methodology section of the National report: [https://www.nationalcoreindicators.org/upload/core-indicators/NCI\\_IPS\\_--Overview\\_508\\_IPS\\_18\\_19.pdf](https://www.nationalcoreindicators.org/upload/core-indicators/NCI_IPS_--Overview_508_IPS_18_19.pdf)

## Presentation of Data

The charts in this document, grouped by subdomain, display the state results alongside the weighted average across states (NCI average). The charts are followed by accessible tables containing the same information.

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. Data in this report are “collapsed” data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped. To see the breakout of responses for each option, please see Appendix C of the National In-Person Report.

The **NCI averages are “weighted”** to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is *proportional to its service population*).

To find out more about the development of In-Person Survey, data analysis and state samples, check out the National In-Person Report: <https://bit.ly/34nvqXY>.

## Demographics

*This section presents descriptive information of individuals surveyed.*

See all states Demographic data [here](#).

### Important notes on data:

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are *weighted*

Table 1. Age

| State v NCI | Mean | Min | Max | Standard Deviation | Median | N      |
|-------------|------|-----|-----|--------------------|--------|--------|
| TN          | 48.8 | 19  | 92  | 15                 | 50     | 405    |
| NCI         | 42.7 | 18  | 107 | 16                 | 40     | 21,804 |

Table 2. Age Group

| State v NCI | 18-22 | 23-34 | 35-54 | 55-74 | 75 and older | Unknown | N      |
|-------------|-------|-------|-------|-------|--------------|---------|--------|
| TN          | 2%    | 19%   | 37%   | 39%   | 2%           | 0%      | 406    |
| NCI         | 7%    | 31%   | 35%   | 23%   | 3%           | 1%      | 22,009 |

Table 3. Gender

| State v NCI | Male | Female | Other | N      |
|-------------|------|--------|-------|--------|
| TN          | 54%  | 46%    | 0%    | 406    |
| NCI         | 58%  | 42%    | 0%    | 21,866 |

Table 4. Marital Status

| State v NCI | Single, Never Married | Married | Single, Married in the Past | Don't Know | N      |
|-------------|-----------------------|---------|-----------------------------|------------|--------|
| TN          | 97%                   | 0%      | 2%                          | 0%         | 401    |
| NCI         | 93%                   | 2%      | 2%                          | 3%         | 21,629 |

Table 5. Race

| State v NCI | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Two or More | Don't Know | N      |
|-------------|----------------------------------|-------|---------------------------|------------------|-------|--------------------|-------|-------------|------------|--------|
| TN          | 0%                               | 0%    | 28%                       | 0%               | 71%   | 0%                 | 0%    | 0%          | 0%         | 405    |
| NCI         | 1%                               | 1%    | 15%                       | 0%               | 71%   | 6%                 | 1%    | 2%          | 3%         | 21,850 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 6. Residential Designation

Information based on residential designation defined by the USDA: <https://www.ers.usda.gov/data-products/rural-urban-commuting-area-codes/>

| State v NCI | Rural | Small town | Micropolitan | Metropolitan | N      |
|-------------|-------|------------|--------------|--------------|--------|
| TN          | 1%    | 11%        | 14%          | 73%          | 405    |
| NCI         | 3%    | 7%         | 14%          | 76%          | 21,615 |

Table 7. Type of Residence – ICFs/ID, Nursing facilities or other specialized institutional settings

| State v NCI | ICF/ID, 4-6 Residents With Disabilities | ICF/ID, 7-15 Residents With Disabilities | ICF/ID, 16 or More Residents With Disabilities | Nursing Facility | Other Specialized Institutional Facility | N      |
|-------------|---|--|--|------------------|--|--------|
| TN          | 1%                                      | 0%                                       | 0%   | 0%               | 2%                                       | 404    |
| NCI         | 1%                                      | 1%                                       | 2%   | 0%               | 0%                                       | 21,807 |

Table 8. Type of Residence – Group Residential Setting

| State v NCI | Group Living Setting, 2-3 People With Disabilities | Group Living Setting, 4-6 People With Disabilities | Group Living Setting, 7-15 People With Disabilities | N      |
|-------------|--|--|---|--------|
| TN          | 26%  | 2%   | 4%  | 404    |
| NCI         | 10%  | 17%  | 5%  | 21,807 |

Table 9. Type of Residence – Other Home Settings

| State v NCI | Own Home or Apartment | Parent or Relative's Home | Foster Care or Host Home (2 or More People With a Disability) | Foster Care, Host Home, or Shared Living (1 Person With a Disability) | Homeless or Crisis Bed Placement | Other | Don't Know | N      |
|-------------|-----------------------|---------------------------|---|---|----------------------------------|-------|------------|--------|
| TN          | 32%                   | 24%                       | 3%  | 4%  | 0%                               | 0%    | 0%         | 404    |
| NCI         | 18%                   | 38%                       | 4%  | 3%  | 0%                               | 1%    | 1%         | 21,807 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 10. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement)

| State v NCI | Less Than 1 Year | 1-3 Years | 3-5 Years | Over 5 Years | Don't Know | N      |
|-------------|------------------|-----------|-----------|--------------|------------|--------|
| TN          | 12%              | 28%       | 9%        | 48%          | 3%         | 388    |
| NCI         | 9%               | 20%       | 8%        | 58%          | 4%         | 21,375 |

Table 11. Person's Residence Owned or Controlled by Provider Agency

| State v NCI | Yes | No  | Don't Know | N      |
|-------------|-----|-----|------------|--------|
| TN          | 40% | 55% | 5%         | 401    |
| NCI         | 38% | 59% | 2%         | 21,362 |

Table 12. Person is Named on the Lease

| State v NCI | Yes, Named On Lease or Deed | Yes, Named On Other Legally Enforceable Agreement | No  | Don't Know | N      |
|-------------|-----------------------------|---|-----|------------|--------|
| TN          | 45%                         | 4%  | 34% | 17%        | 399    |
| NCI         | 19%                         | 4%  | 67% | 11%        | 18,449 |

Table 13. Person Owns Home

| State v NCI | Yes | No  | Don't Know | N      |
|-------------|-----|-----|------------|--------|
| TN          | 3%  | 93% | 4%         | 397    |
| NCI         | 2%  | 96% | 2%         | 20,534 |

Table 14. Has ID Diagnosis

| State v NCI | Yes | No  | Don't Know | N      |
|-------------|-----|-----|------------|--------|
| TN          | 98% | 0%  | 2%         | 402    |
| NCI         | 89% | 10% | 1%         | 21,782 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 15. Level of ID (if the person has an ID diagnosis)

| State v NCI | Mild | Moderate | Severe | Profound | Unspecified | Unknown | N      |
|-------------|------|----------|--------|----------|-------------|---------|--------|
| TN          | 30%  | 32%      | 14%    | 10%      | 12%         | 2%      | 394    |
| NCI         | 39%  | 29%      | 12%    | 8%       | 11%         | 1%      | 19,767 |

Table 16. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness ('Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

| State v NCI | Mood Disorder | Anxiety Disorder | Behavior Challenges | Psychotic Disorder | Other Mental Illness or Psychiatric Diagnosis |
|-------------|---------------|------------------|---------------------|--------------------|---|
| TN          | 44%           | 32%              | 44%                 | 19%                | 19%   |
| NCI         | 32%           | 27%              | 32%                 | 11%                | 11%   |

Table 17. Other Disabilities ('Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

| State v NCI | Autism Spectrum Disorder | Cerebral Palsy | Brain Injury | Seizure Disorder | Chemical Dependency |
|-------------|--------------------------|----------------|--------------|------------------|---------------------|
| TN          | 14%                      | 18%            | 5%           | 33%              | 3%                  |
| NCI         | 20%                      | 15%            | 5%           | 29%              | 1%                  |

Table 18. Other Disabilities (continued; 'Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

| State v NCI | Down Syndrome | Prader-Willi | Fetal Alcohol Syndrome | Limited or No Vision | Severe or Profound Hearing Loss | Other Disabilities, Not Listed | No Other Disabilities |
|-------------|---------------|--------------|------------------------|----------------------|---------------------------------|--------------------------------|-----------------------|
| TN          | 9%            | 1%           | 1%                     | 17%                  | 11%                             | 30% *                          | 3%                    |
| NCI         | 9%            | 1%           | 1%                     | 9%                   | 5%                              | 16%                            | 7%                    |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 19. Health Conditions ('Don't Know' responses are included in the denominator)

*Categories are not mutually exclusive, therefore N is not shown*

| State v NCI | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|-------------|------------------------|----------|--------|---------------------|------------------|
| TN          | 11%                    | 20%      | 4%     | 33%                 | 36%              |
| NCI         | 7%                     | 12%      | 2%     | 19%                 | 17%              |

Table 20. Health Conditions (Continued)

*Categories are not mutually exclusive, therefore N is not shown*

| State v NCI | Dysphagia | Pressure Ulcers | Alzheimer's | Oral Health or Dental Problems | Sleep Apnea | Other Health Conditions |
|-------------|-----------|-----------------|-------------|--------------------------------|-------------|-------------------------|
| TN          | 14%       | 2%              | 7%          | 9%                             | 10%         | 65% *                   |
| NCI         | 8%        | 1%              | 3%          | 4%                             | 7%          | 31%                     |

Table 21. Preferred Means of Communication

| State v NCI | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Device | Other | Don't Know | N      |
|-------------|--------|---------------------------|----------------------------------|----------------------|-------|------------|--------|
| TN          | 79%    | 17%                       | 2%                               | 1%                   | 0%    | 0%         | 404    |
| NCI         | 79%    | 16%                       | 2%                               | 1%                   | 2%    | 0%         | 21,820 |

Table 22. Primary Language

| State v NCI | English | Other | N      |
|-------------|---------|-------|--------|
| TN          | 99%     | 1%    | 397    |
| NCI         | 97%     | 3%    | 21,643 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
 All NCI Averages are *weighted*

Table 23. Mobility

| State v NCI | Moves Self Around Environment Without Aids | Moves Self Around Environment With Aids or Uses Wheelchair Independently | Non-Ambulatory, Always Needs Assistance to Move Around Environment | Don't Know | N      |
|-------------|--|--|--|------------|--------|
| TN          | 73%  | 17%  | 10%  | 0%         | 404    |
| NCI         | 76%  | 14%  | 9%   | 0%         | 21,679 |

Table 24. Support Needed to Manage Self-Injurious Behavior

| State v NCI | None | Some | Extensive | Don't Know | N      |
|-------------|------|------|-----------|------------|--------|
| TN          | 70%  | 22%  | 8%        | 0%         | 399    |
| NCI         | 71%  | 14%  | 5%        | 10%        | 21,183 |

Table 25. Support Needed to Manage Disruptive Behavior

| State v NCI | None | Some | Extensive | Don't Know | N      |
|-------------|------|------|-----------|------------|--------|
| TN          | 59%  | 30%  | 11%       | 1%         | 396    |
| NCI         | 53%  | 24%  | 8%        | 15%        | 19,422 |

Table 26. Support Needed to Manage Destructive Behavior

| State v NCI | None | Some | Extensive | Don't Know | N      |
|-------------|------|------|-----------|------------|--------|
| TN          | 65%  | 25%  | 9%        | 1%         | 395    |
| NCI         | 63%  | 17%  | 5%        | 15%        | 19,404 |

Table 27. Level of Guardianship

| State v NCI | None | Limited Guardianship | Full Guardian | Has Guardian, but Unable to Distinguish Level | Don't Know | N      |
|-------------|------|----------------------|---------------|---|------------|--------|
| TN          | 45%  | 17%                  | 31%           | 5%  | 2%         | 402    |
| NCI         | 45%  | 6%                   | 33%           | 15%   | 2%         | 21,779 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 28. Guardian's Relationship to Person

| State v NCI | Family | Friend | Public Guardian<br>or Public<br>Administrator | Financial<br>Institution | Non-profit<br>Guardianship<br>Agency | For-profit<br>Guardianship<br>Agency | Other | Don't Know | N      |
|-------------|--------|--------|---|--------------------------|--------------------------------------|--------------------------------------|-------|------------|--------|
| TN          | 74%    | 6%     | 4%  | 0%                       | 8%                                   | 3%                                   | 4%    | 1%         | 210    |
| NCI         | 60%    | 2%     | 9%  | 0%                       | 2%                                   | 1%                                   | 2%    | 24%        | 11,529 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

## Choice and Decision-Making

*People make choices about their lives and are actively engaged in planning their services and supports.*

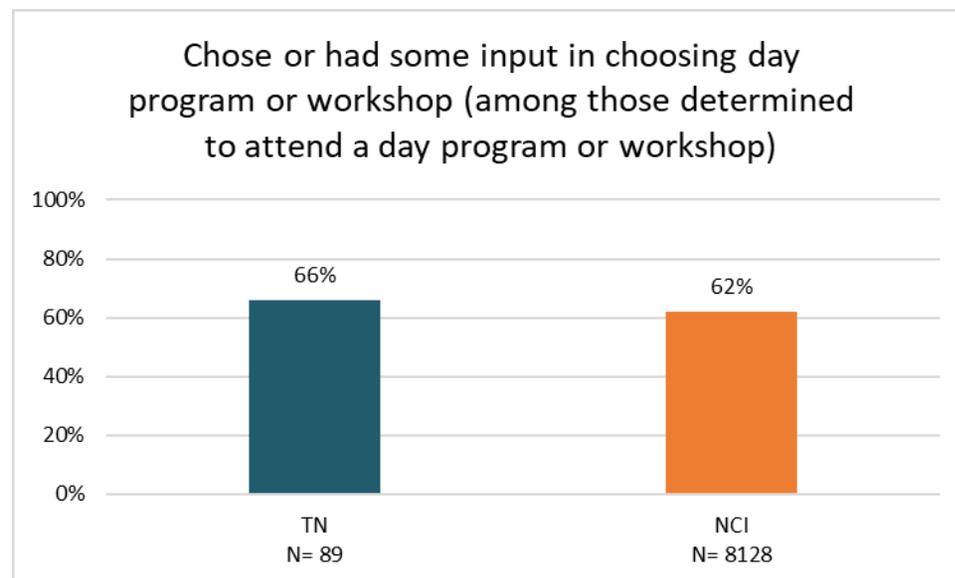
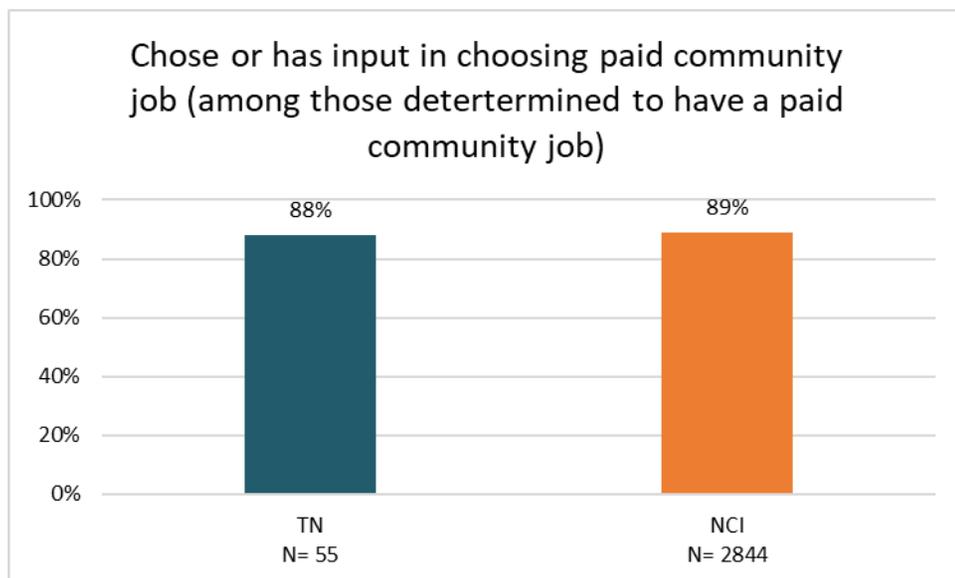
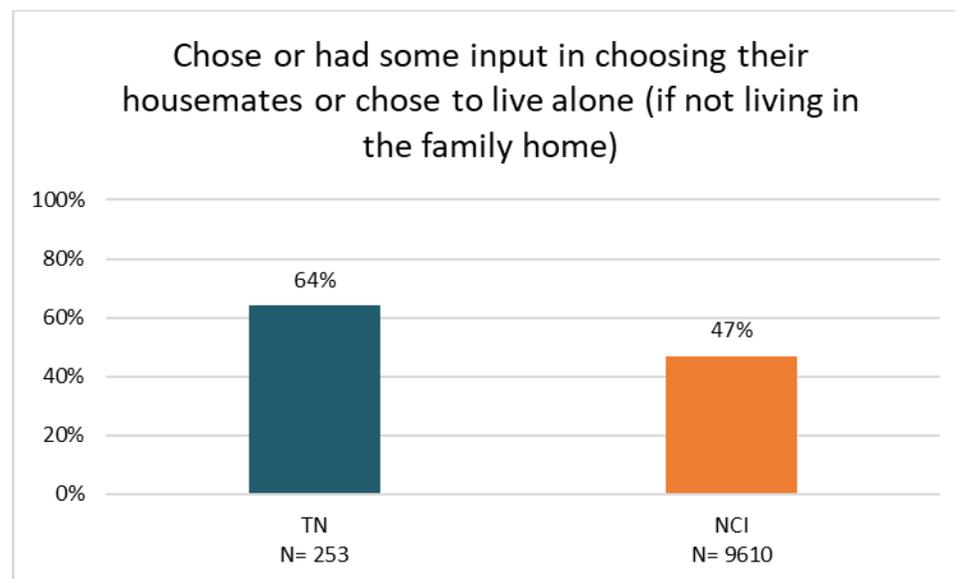
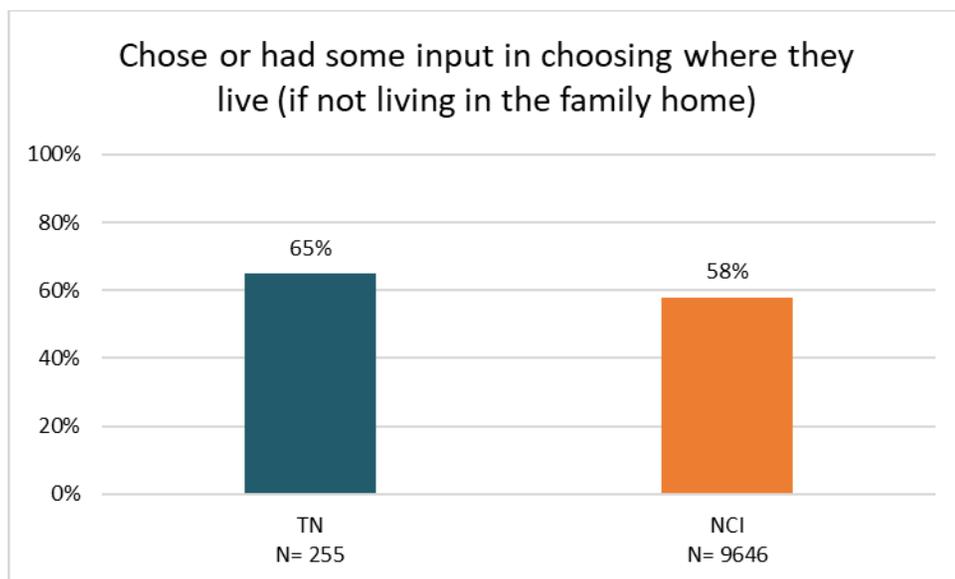
See all states' *Choice and Decision-Making* outcomes [here](#).

### Important note on data

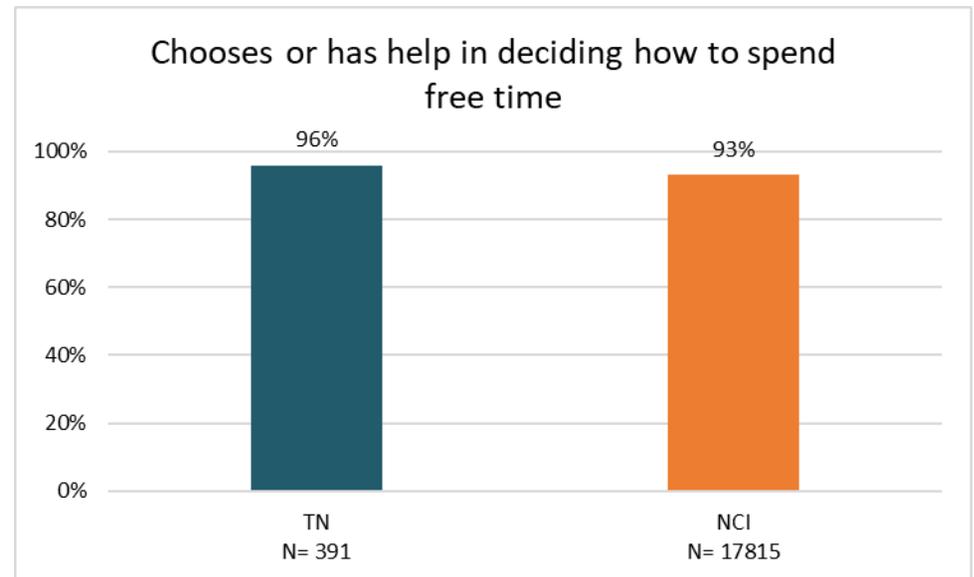
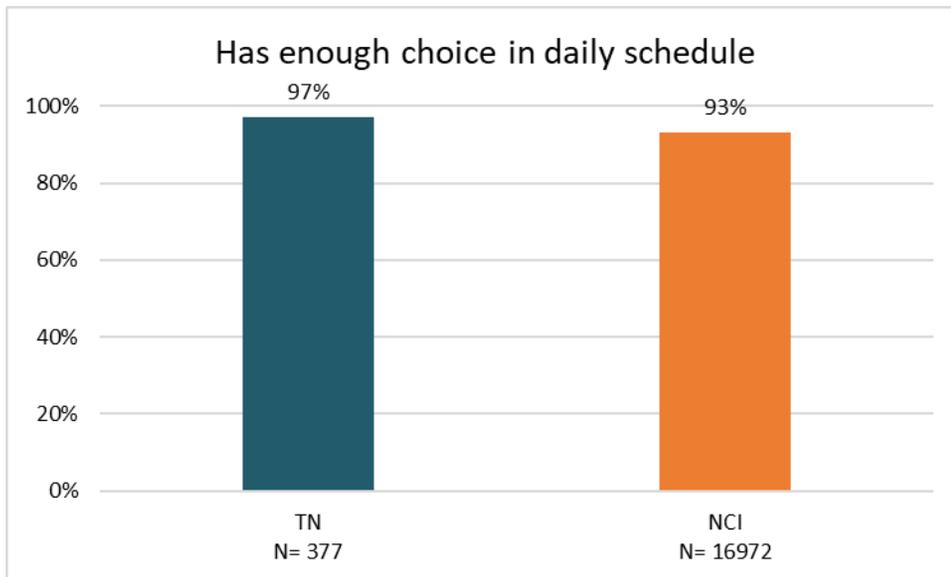
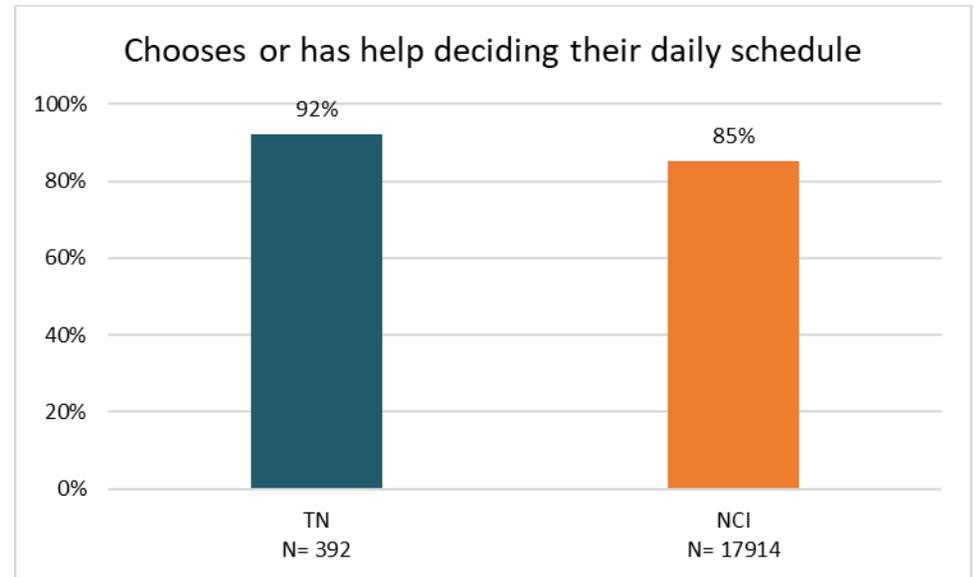
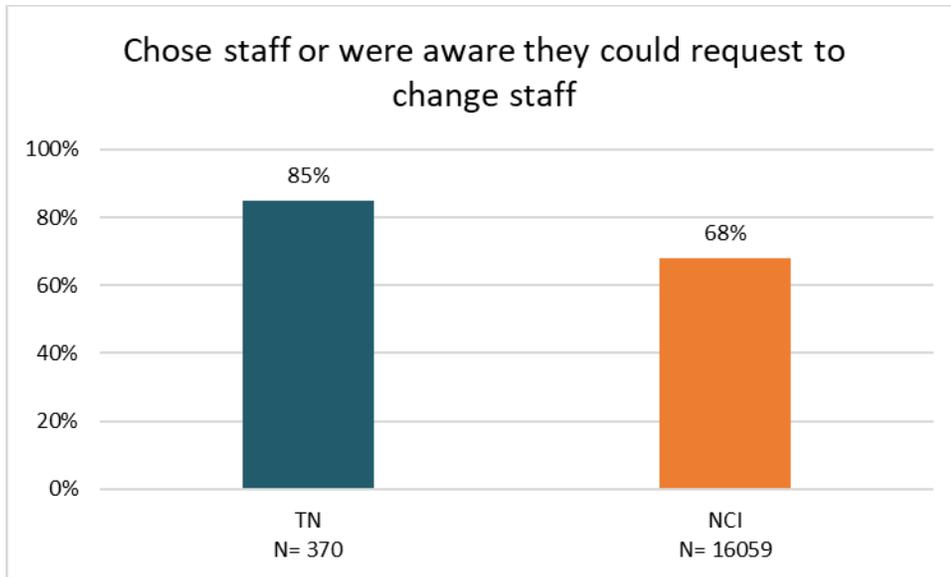
Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are ***risk adjusted***. Risk (or "outcome") adjustment is a statistical process that helps "level the playing field" by controlling for differences in the individual characteristics of people who completed the IPS. This analysis helps account for the fact that states have different eligibility definitions for services and may have samples with different characteristics. The indicators are risk-adjusted using the following characteristics: age, level of intellectual disability, level of mobility, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior.

Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records.

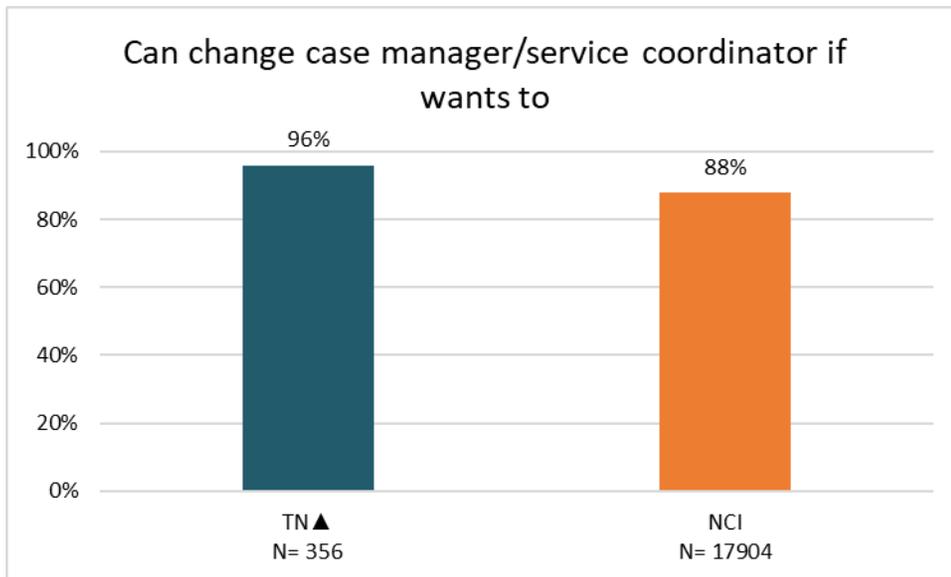
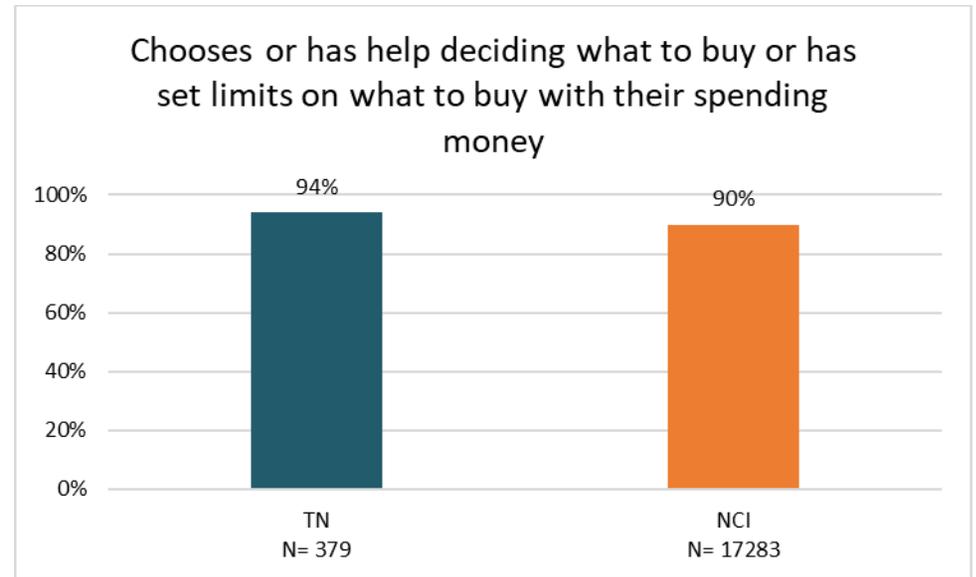
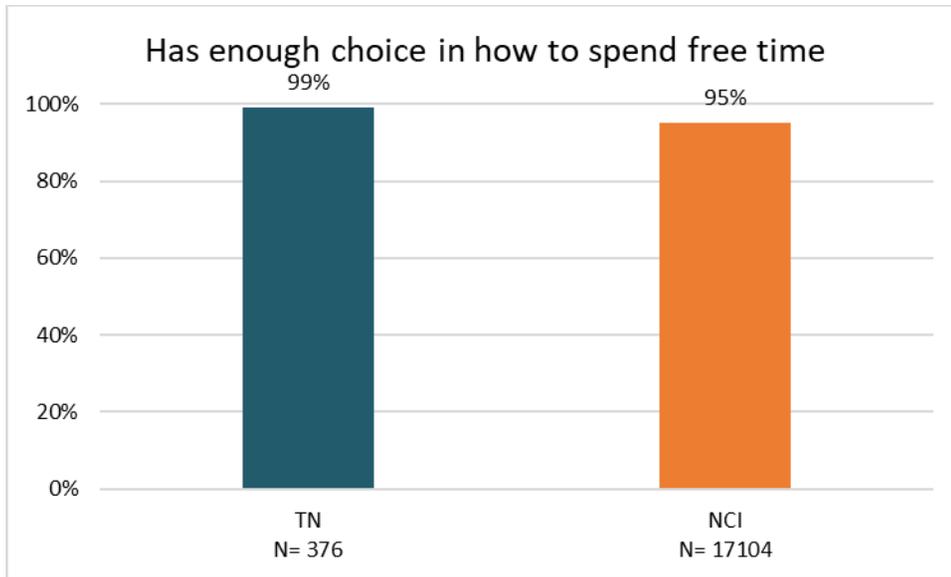
Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records  
All NCI Averages are *weighted*



Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
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Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records  
 All NCI Averages are weighted

Table 29. Chose or had some input in choosing where they live if not living in the family home

Adjusted average; proxy respondents were allowed for this question

| State v NCI | Adjusted Average | N     |
|-------------|------------------|-------|
| TN          | 65%              | 255   |
| NCI         | 58%              | 9,646 |

Table 30. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone

Adjusted average; proxy respondents were allowed for this question

| State v NCI | Adjusted Average | N     |
|-------------|------------------|-------|
| TN          | 64%              | 253   |
| NCI         | 47%              | 9,610 |

Table 31. Chose or had some help in choosing where they work (among those determined to have a paid community job)

Adjusted average; proxy respondents were allowed for this question

| State v NCI | Adjusted Average | N     |
|-------------|------------------|-------|
| TN          | 88%              | 55    |
| NCI         | 89%              | 2,844 |

Table 32. Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)

Adjusted average; proxy respondents were allowed for this question

| State v NCI | Adjusted Average | N     |
|-------------|------------------|-------|
| TN          | 66%              | 89    |
| NCI         | 62%              | 8,128 |

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records  
 All NCI Averages are weighted

Table 33. Chose staff or were aware they could request to change staff

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 85%              | 370    |
| NCI         | 68%              | 16,059 |

Table 34. Chooses or has help deciding their daily schedule

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 92%              | 392    |
| NCI         | 85%              | 17,914 |

Table 35. Has enough choice in daily schedule

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 97%              | 377    |
| NCI         | 93%              | 16,972 |

Table 36. Chooses or has help deciding how to spend free time

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 96%              | 391    |
| NCI         | 93%              | 17,815 |

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records  
 All NCI Averages are weighted

Table 37. Has enough choice in how to spend free time

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 99%              | 376    |
| NCI         | 95%              | 17,104 |

Table 38. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN          | 94%              | 379    |
| NCI         | 90%              | 17,283 |

Table 39. Can change their case manager/service coordinator if wants to

*Adjusted average; proxy respondents were allowed for this question*

| State v NCI | Adjusted Average | N      |
|-------------|------------------|--------|
| TN▲         | 96%              | 356    |
| NCI         | 88%              | 17,904 |

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*  
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records  
 All NCI Averages are weighted

## Work

*People have support to find and maintain community integrated employment.*

See all states' Work outcomes [here](#).

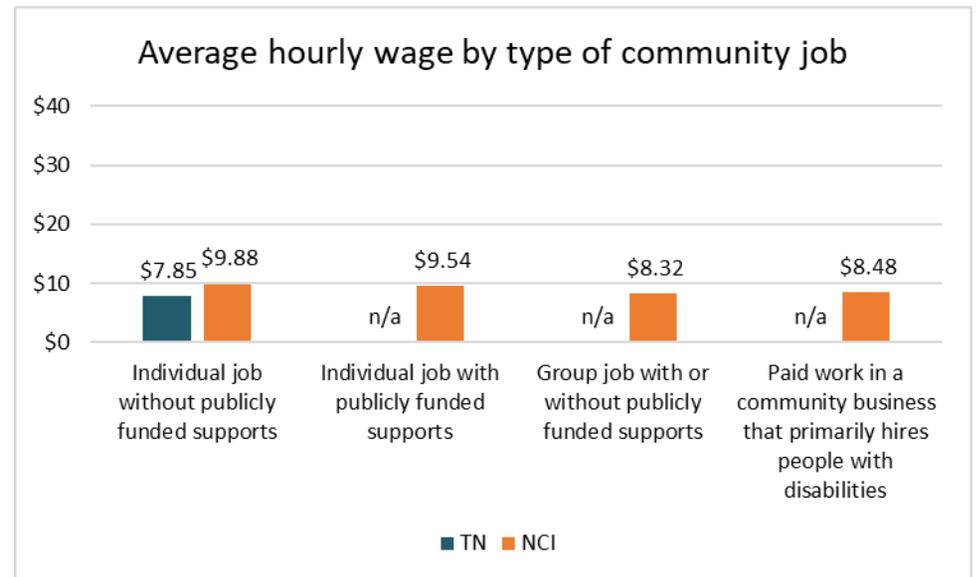
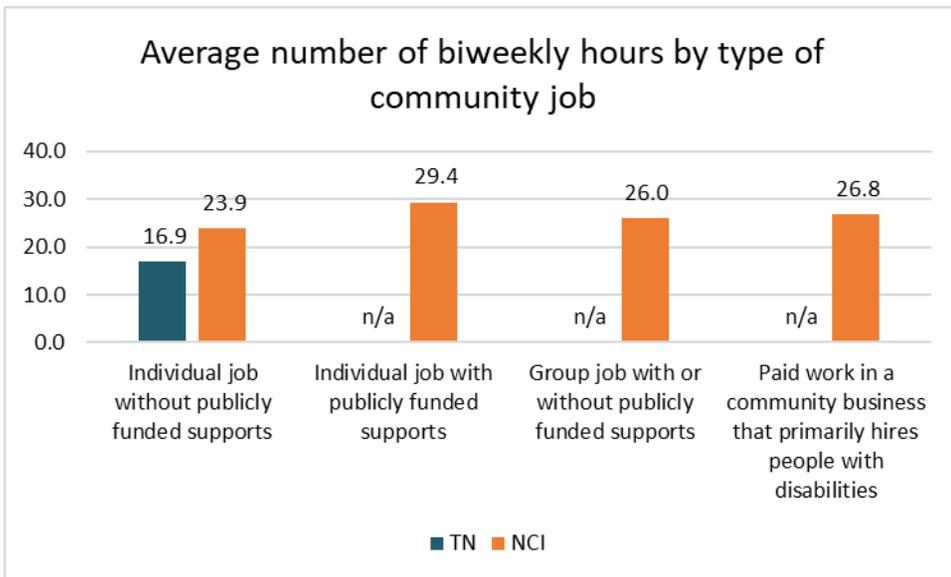
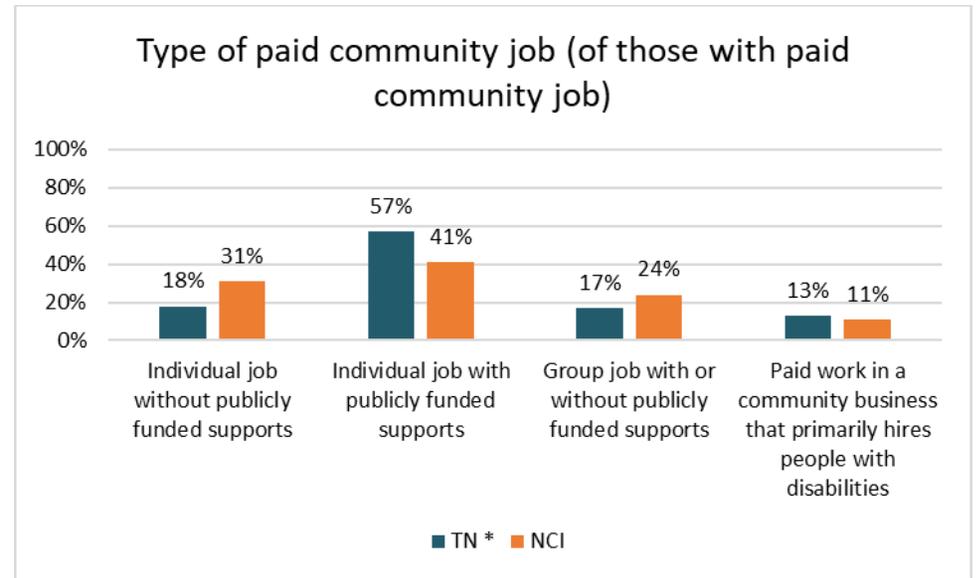
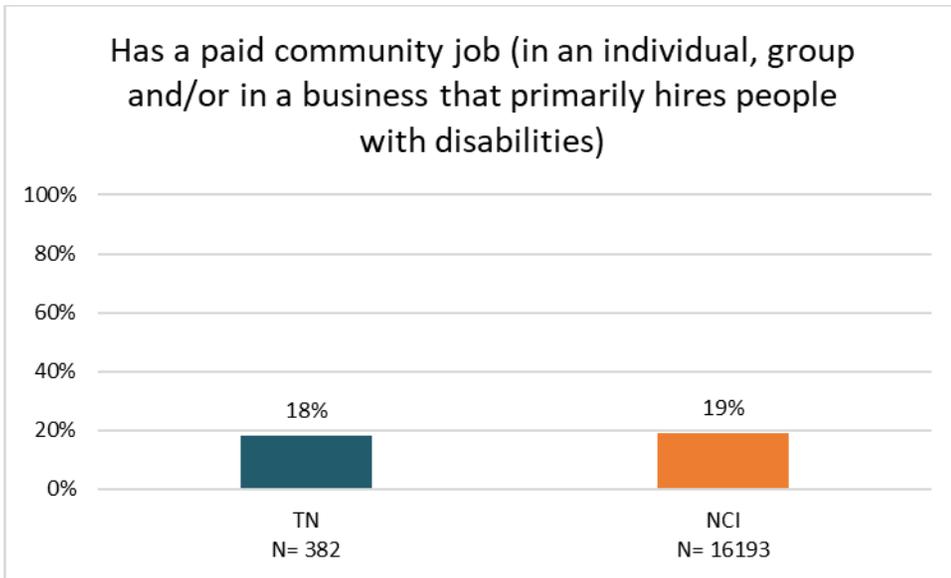
### NCI reports on four types of paid community jobs:

1. Individual job without publicly funded supports—an individual job in which the person does not receive state or other funded supports;
2. Individual job with publicly funded supports— an individual job in which the person receives state or other funded supports;
3. Group-supported—a job that takes part in a community setting but is done with a group of individuals with disabilities (e.g., work crew). Group-supported jobs may or may not receive publicly funded supports; and
4. Community job in a business that primarily hires people with disabilities—a job where the employees with disabilities interact with the non-disabled population; this job is not in a traditional sheltered workshop and is NOT an enclave. This type was added to our definition of 'paid community job' in 2017-18.

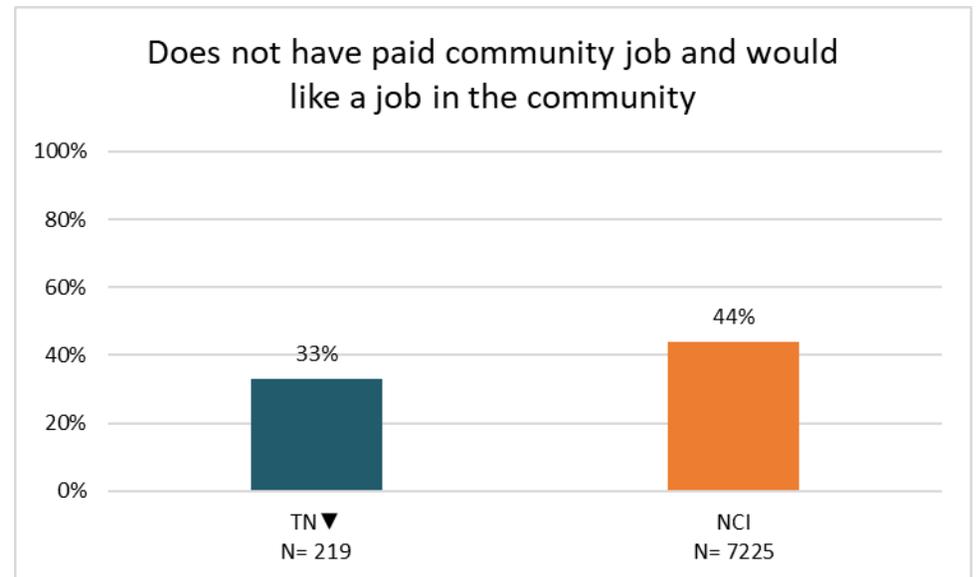
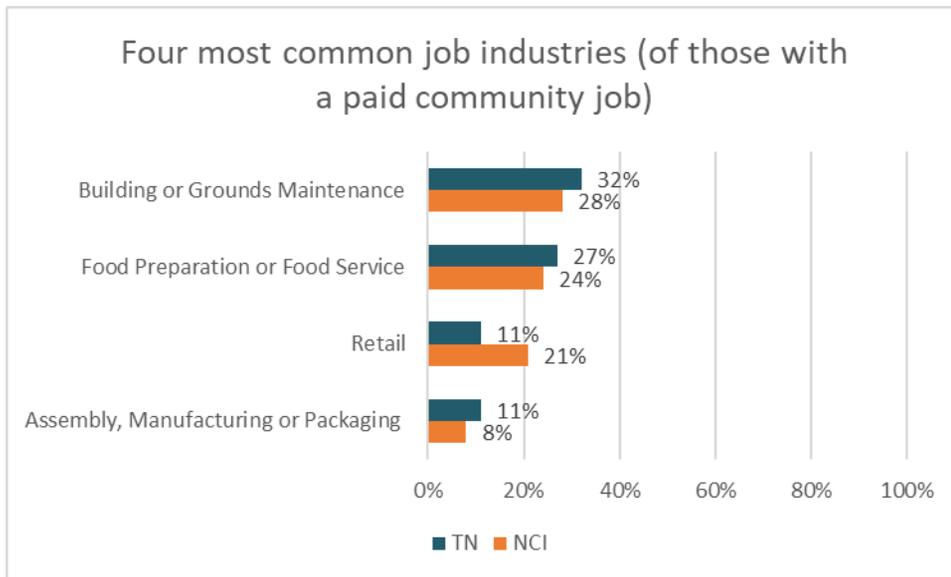
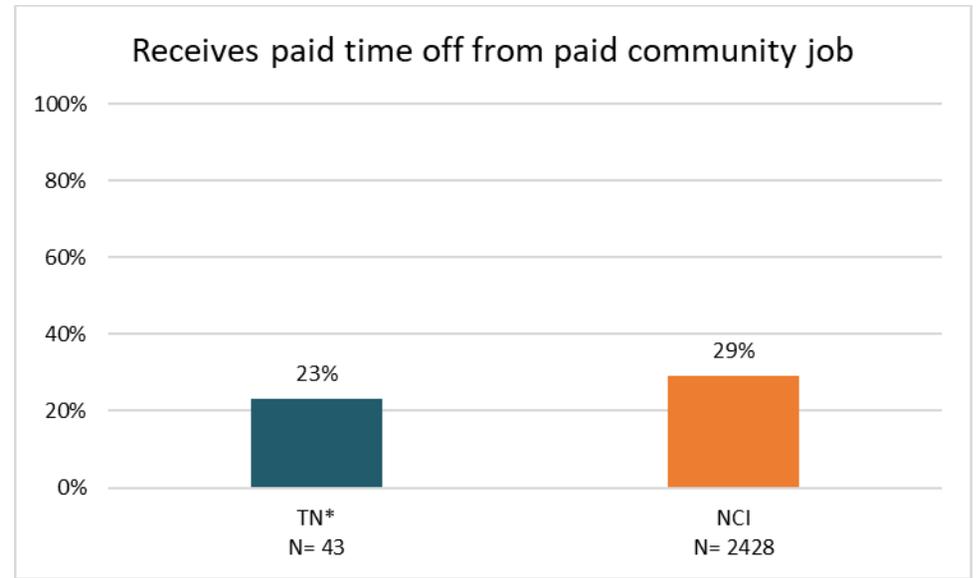
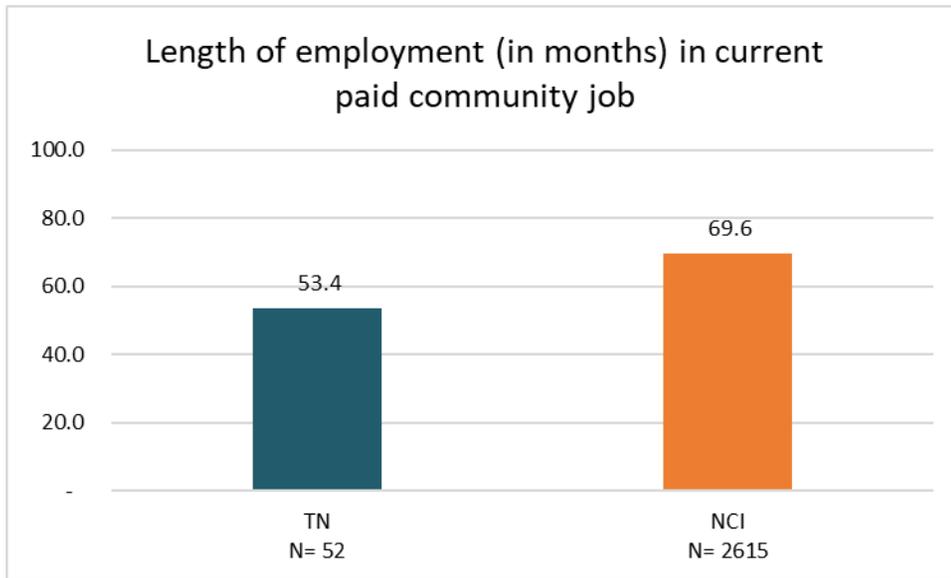
### Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are weighted

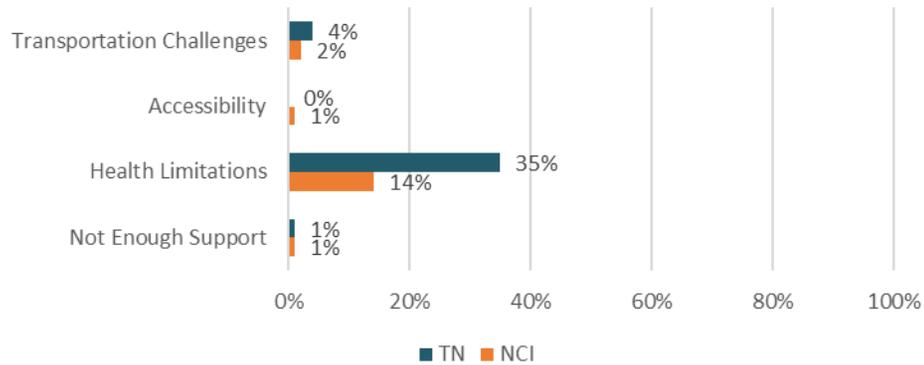


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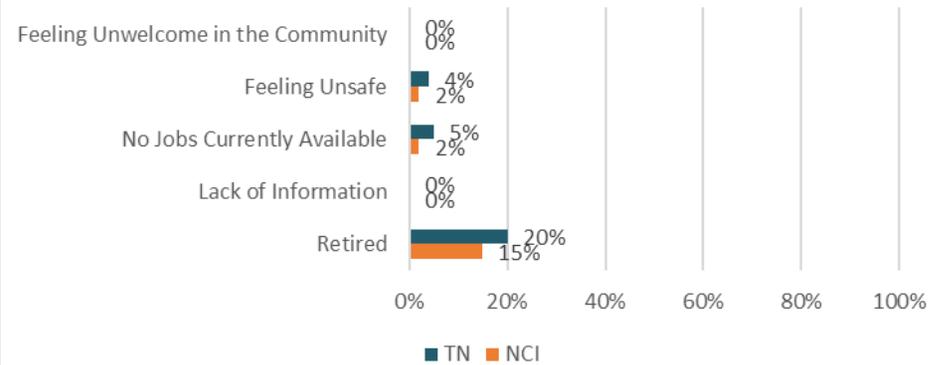


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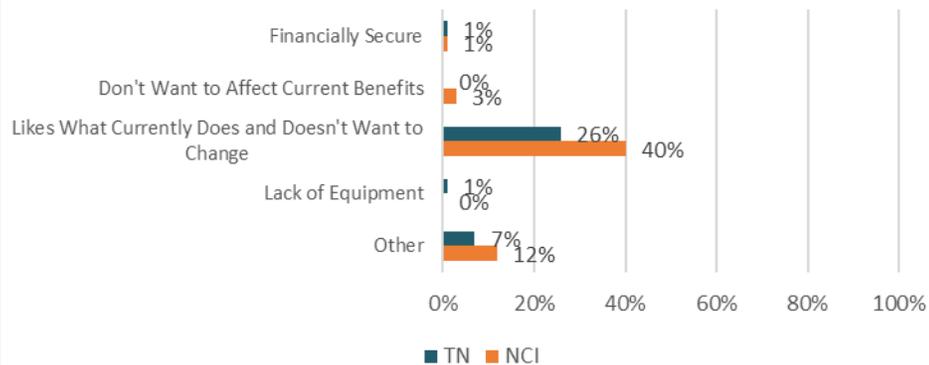
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job)



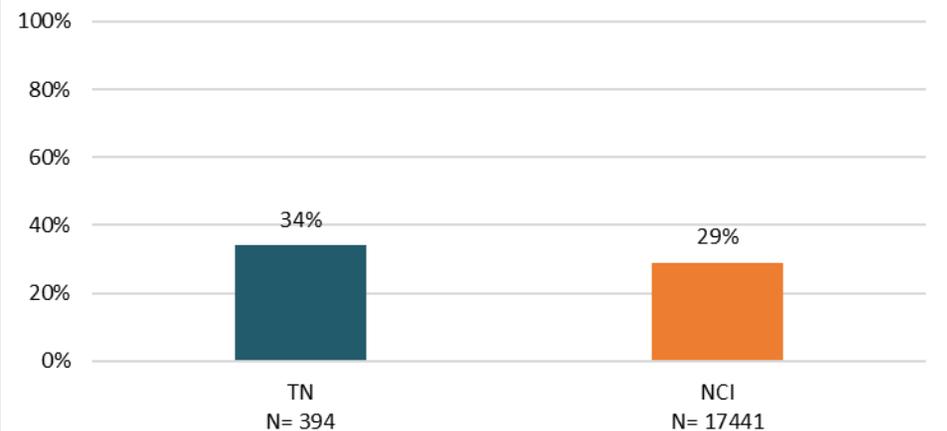
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)



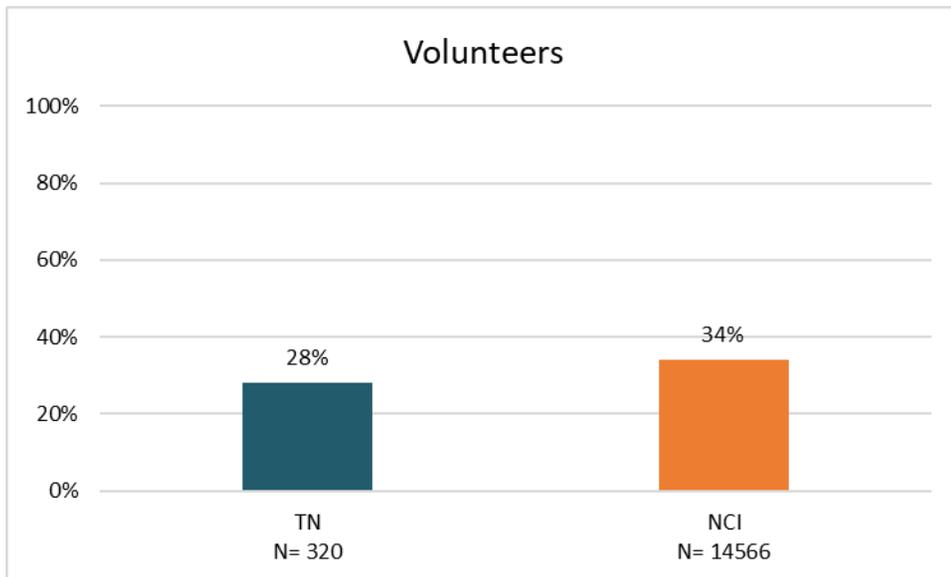
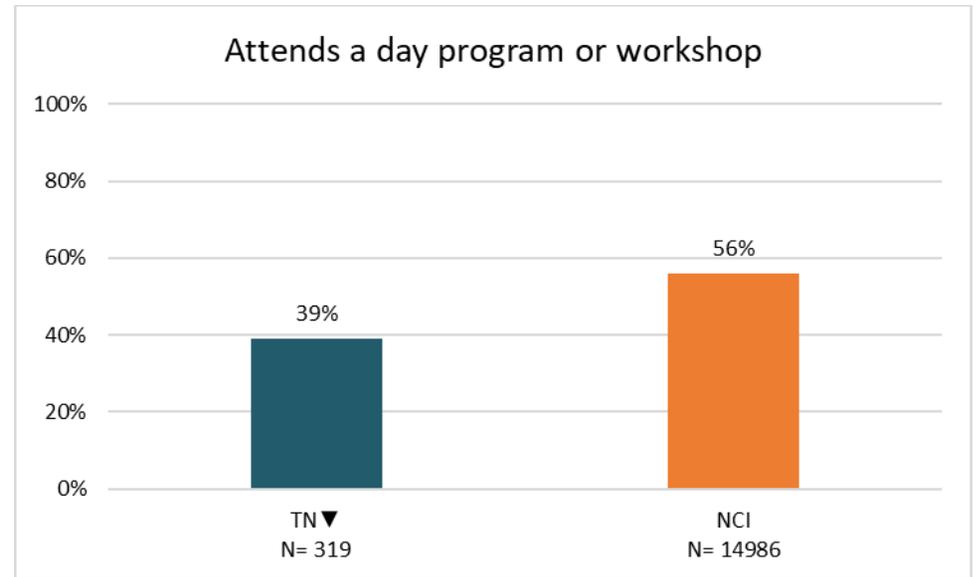
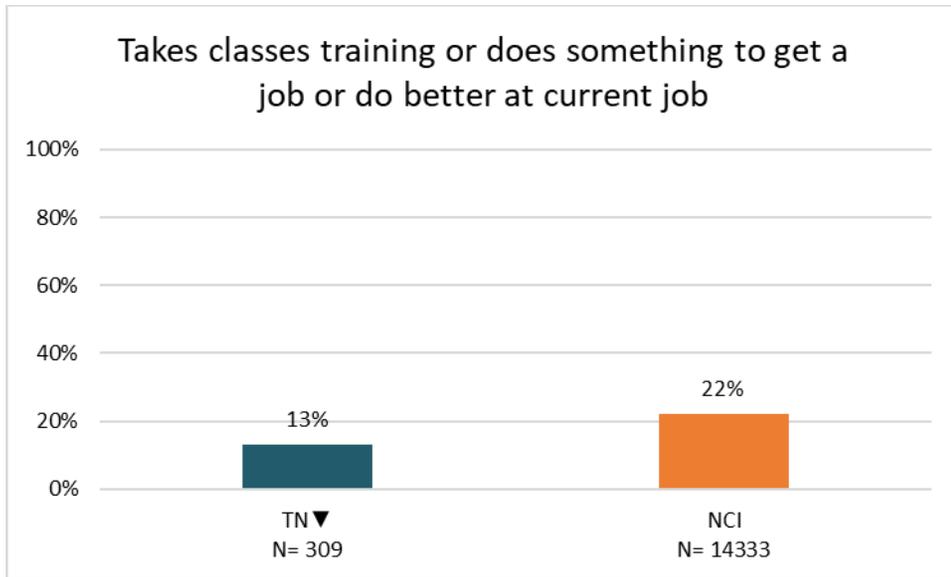
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)



Has community employment as a goal in service plan



An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 40. Has a paid community job; individual, group and/or in a business that primarily hires people with disabilities

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 18%     | 382    |
| NCI         | 19%     | 16,193 |

Table 41. Type of paid community job (of those with paid community job)

*Information may have been obtained through state records*

| State v NCI | Individual job without publicly funded supports | Individual job with publicly funded supports | Individual job N | Group job with or without publicly funded supports | Group job N | Paid work in a community business that primarily hires people with disabilities | Paid work in a community business that primarily hires people with disabilities N |
|-------------|---|--|------------------|--|-------------|---|---|
| TN *        | 18%   | 57%  | 49               | 17%  | 64          | 13%   | 67  |
| NCI         | 31%   | 41%  | 2,857            | 24%  | 3,099       | 11%   | 3,051   |

Table 42. Average biweekly hours by type of paid community job

*Information may have been obtained through state records*

| State v NCI | Individual without publicly funded supports | N     | Individual with publicly funded supports | N   | Group with or without publicly funded supports | N   | Paid work in a community business that primarily hires people with disabilities | N   |
|-------------|---|-------|--|-----|--|-----|---|-----|
| TN          | 16.9  | 28    | n/a                                      | n/a | n/a  | n/a | n/a   | n/a |
| NCI         | 23.9  | 1,066 | 29.4                                     | 797 | 26.0   | 632 | 26.8  | 353 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
 All NCI Averages are weighted

Table 43. Average hourly wage at paid community job by type of community employment

*Information may have been obtained through state records*

| State v NCI | Individual without publicly funded supports | N   | Individual with publicly funded supports | N   | Group with or without publicly funded supports | N   | Paid work in a community business that primarily hires people with disabilities | N   |
|-------------|---|-----|--|-----|--|-----|---|-----|
| TN          | \$7.85                                      | 22  | n/a                                      | n/a | n/a  | n/a | n/a   | n/a |
| NCI         | \$9.88                                      | 919 | \$9.54                                   | 700 | \$8.32   | 542 | \$8.48  | 282 |

Table 44. Average length of employment (in months) in current paid community job

*Information may have been obtained through state records*

| State v NCI | Average months | N     |
|-------------|----------------|-------|
| TN *        | 53.4           | 52    |
| NCI         | 69.6           | 2,615 |

Table 45. Receives paid time off (for example, paid vacation and/or sick time) at paid community job

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN *        | 23%     | 43    |
| NCI         | 29%     | 2,428 |

Table 46. Four most common job industries (among those reported to have a job in the community)

*Categories are not mutually exclusive; therefore, N is not shown; information may have been obtained through state records*

| State v NCI | Building or grounds maintenance | Food preparation or food service | Retail | Assembly, manufacturing or packaging |
|-------------|---------------------------------|----------------------------------|--------|--------------------------------------|
| TN          | 32%                             | 27%                              | 11%    | 11%                                  |
| NCI         | 28%                             | 24%                              | 21%    | 8%                                   |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
 All NCI Averages are *weighted*

Table 47. Does not have paid community job and would like a job in the community

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN ▼        | 33%     | 219   |
| NCI         | 44%     | 7,225 |

Table 48. Reasons does not want a paid community job (among those who do not currently have and do not want a paid community job)

*Categories are not mutually exclusive; therefore, N is not shown*

| Reasons Does Not Want a Job...                       | TN  | NCI |
|--|-----|-----|
| Transportation Challenges                            | 4%  | 2%  |
| Accessibility  | 0%  | 1%  |
| Health Limitations                                   | 35% | 14% |
| Not Enough Support                                   | 1%  | 1%  |
| Feeling Unwelcome in the Community                   | 0%  | 0%  |
| Feeling Unsafe                                       | 4%  | 2%  |
| No Jobs Currently Available                          | 5%  | 2%  |
| Lack of Information                                  | 0%  | 0%  |
| Retired  | 20% | 15% |
| Financially Secure                                   | 1%  | 1%  |
| Don't Want to Affect Current Benefits                | 0%  | 3%  |
| Likes What Currently Does and Doesn't Want to Change | 26% | 40% |
| Lack of Equipment                                    | 1%  | 0%  |
| Other  | 7%  | 12% |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
All NCI Averages are *weighted*

Table 49. Has community employment as a goal in their service plan

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 34%     | 394    |
| NCI         | 29%     | 17,441 |

Table 50. Takes classes, training or does something to get a job or do better at current job

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 13%     | 309    |
| NCI         | 22%     | 14,333 |

Table 51. Attends day program or sheltered workshop (a program or center where other people with disabilities spend their day)

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 39%     | 319    |
| NCI         | 56%     | 14,986 |

Table 52. Volunteers

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 28%     | 320    |
| NCI         | 34%     | 14,566 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

## Self-Direction

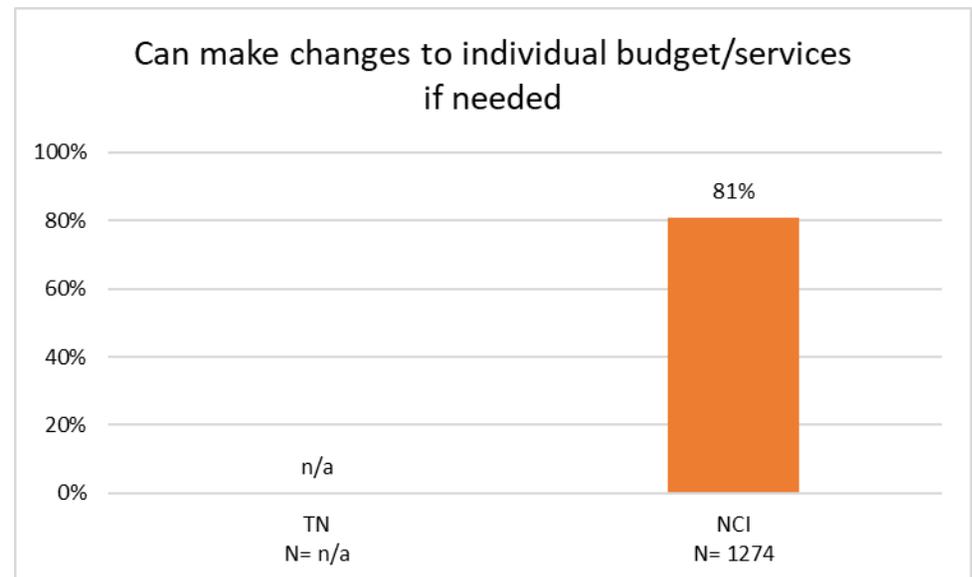
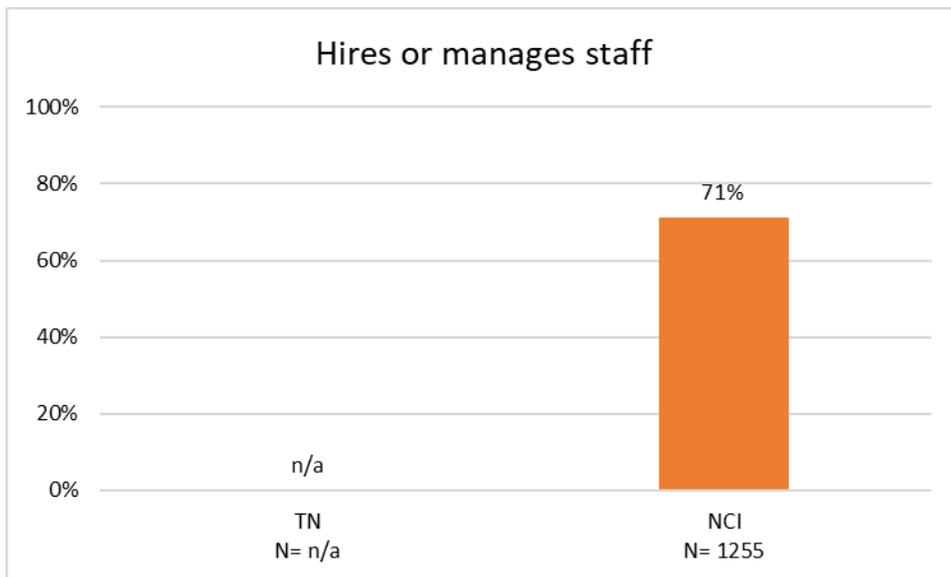
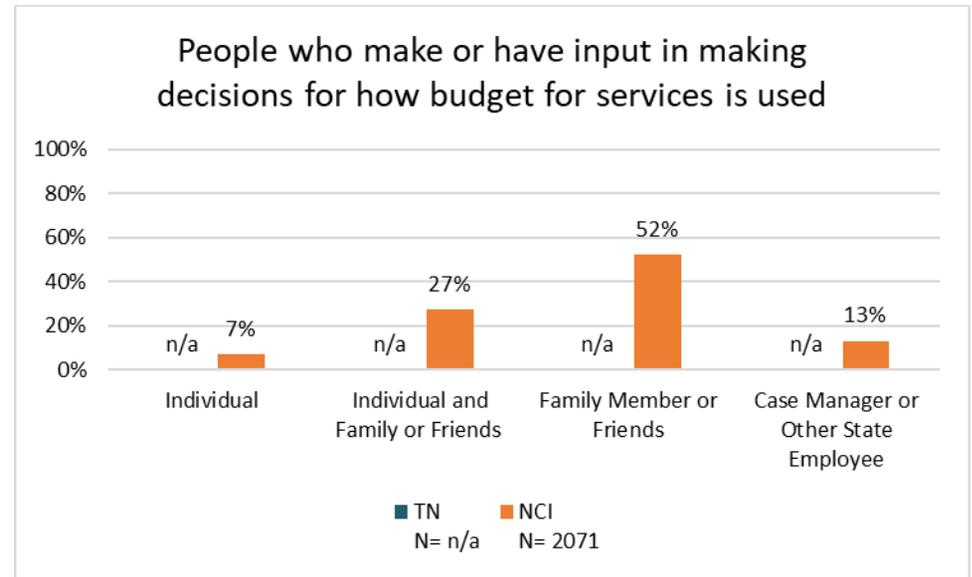
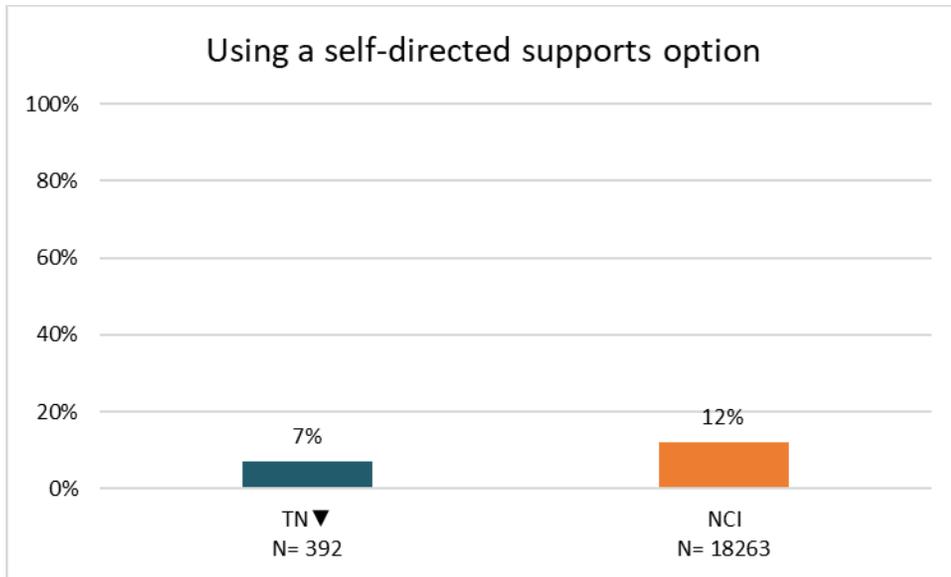
*People participate in directing their own supports and services.*

*See all states' Self-Direction outcomes [here](#).*

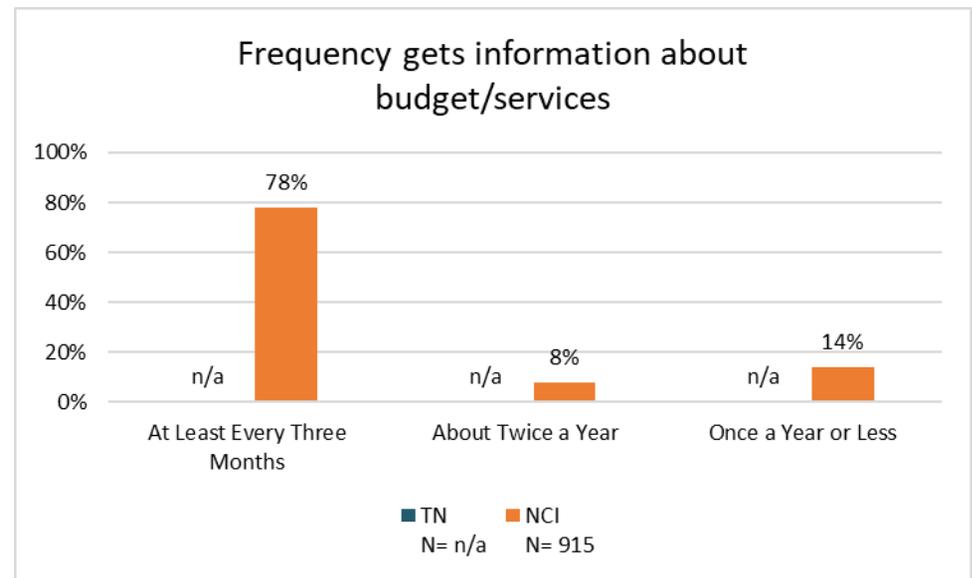
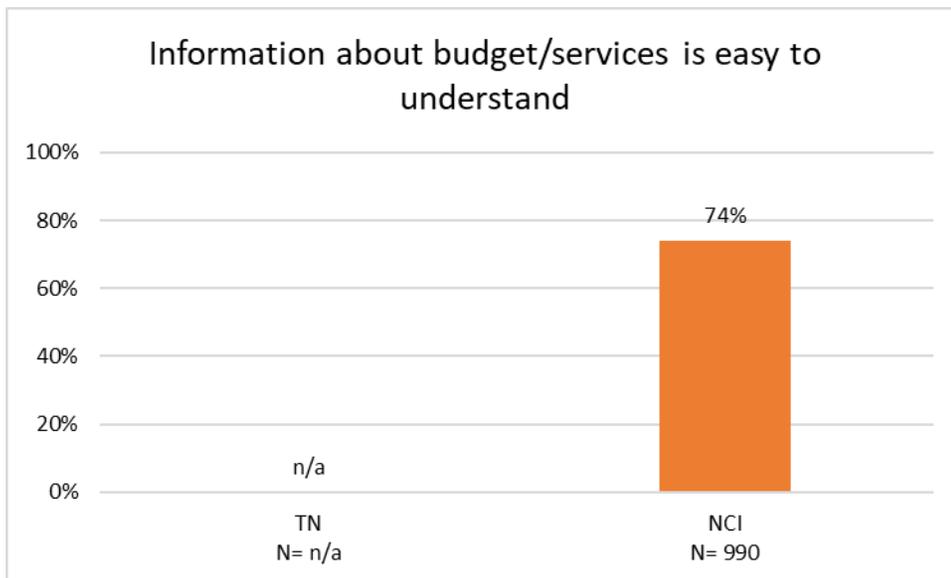
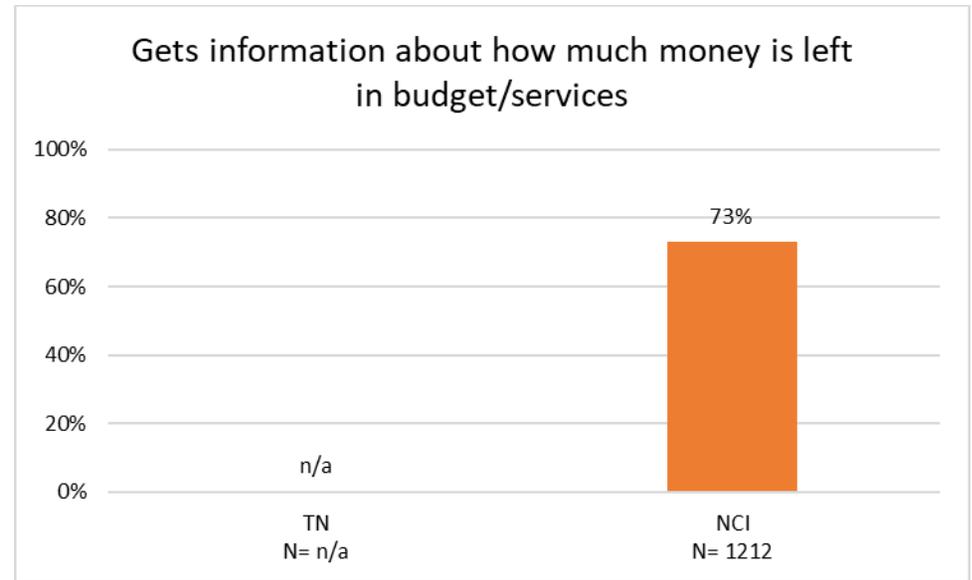
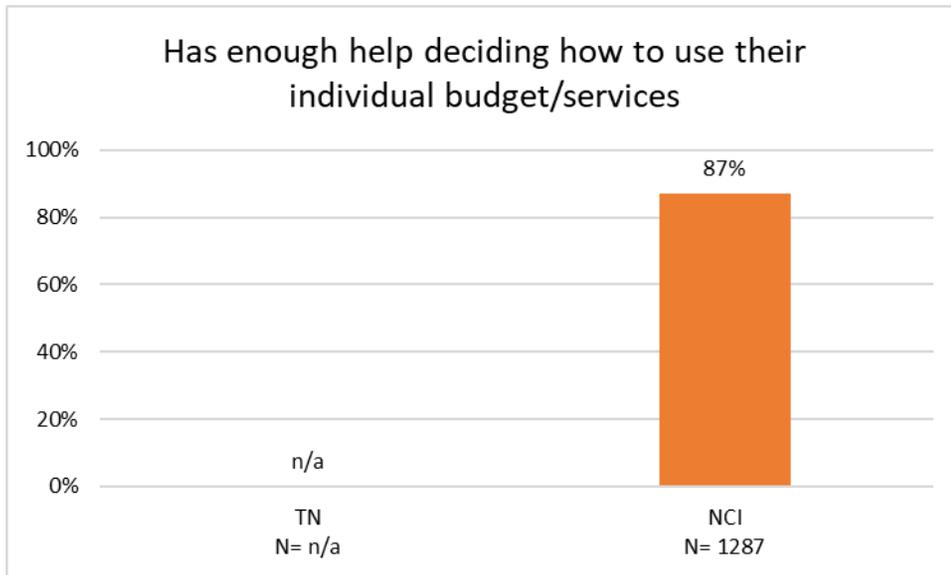
### Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population. Additionally, many states' have very low rates of individuals who were surveyed and were reported to use a self-directed supports option. **Significance testing was not conducted on these items.**

The following states did not include individual’s using self-directed supports and their sample and therefore **are not represented** in these data:  
AR, CO, DE, IN, ME, NV.



Data are based on those who are using a self-directed supports option  
 All NCI Averages are *weighted*



Data are based on those who are using a self-directed supports option  
 All NCI Averages are *weighted*

Table 53. Using a self-directed supports option

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 7%      | 392    |
| NCI         | 12%     | 18,263 |

Table 54. People who make decisions or have input in making decisions for how budget for services is used (among those using a self-directed supports option)

*Information may have been obtained through state records*

| State v NCI | Individual | Individual and Family or Friends | Family Member or Friends | Case Manager or Other State Employee | N     |
|-------------|------------|----------------------------------|--------------------------|--------------------------------------|-------|
| TN          | n/a        | n/a                              | n/a                      | n/a                                  | n/a   |
| NCI         | 7%         | 27%                              | 52%                      | 13%                                  | 2,071 |

Table 55. Hires or manages staff (among those using a self-directed supports option)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | n/a     | n/a   |
| NCI         | 71%     | 1,255 |

Table 56. Can make changes to individual budget/services if needed (among those using a self-directed supports option)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | n/a     | n/a   |
| NCI         | 81%     | 1,274 |

Data are based on those who are using a self-directed supports option  
 All NCI Averages are *weighted*

Table 57. Has enough help deciding how to use their individual budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | n/a     | n/a   |
| NCI         | 87%     | 1,287 |

Table 58. Gets information about how much money is left in budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | n/a     | n/a   |
| NCI         | 73%     | 1,212 |

Table 59. Information about budget/services is easy to understand (among those using a self-directed supports option and who report they receive information about how much money is left in budget/services)

*Information may have been obtained through state records*

| State v NCI | Average | N   |
|-------------|---------|-----|
| TN          | n/a     | n/a |
| NCI         | 74%     | 990 |

Table 60. Frequency with which the person gets information about budget/services (among those using a self-directed supports option)

*Information may have been obtained through state records*

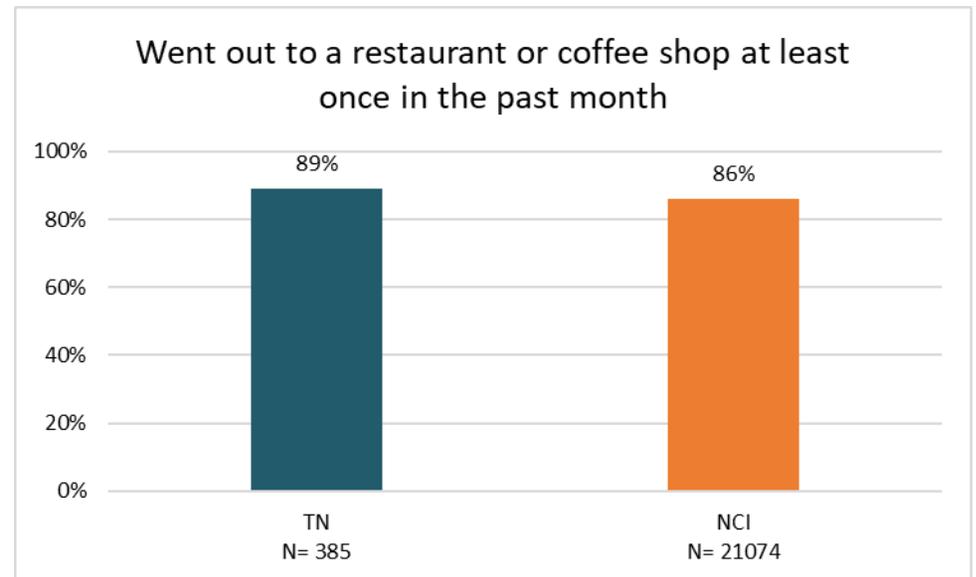
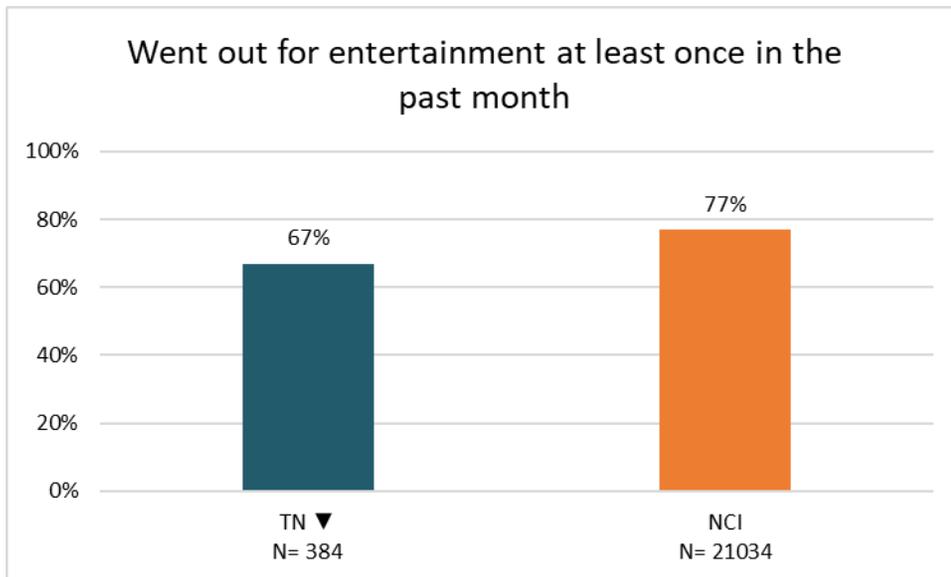
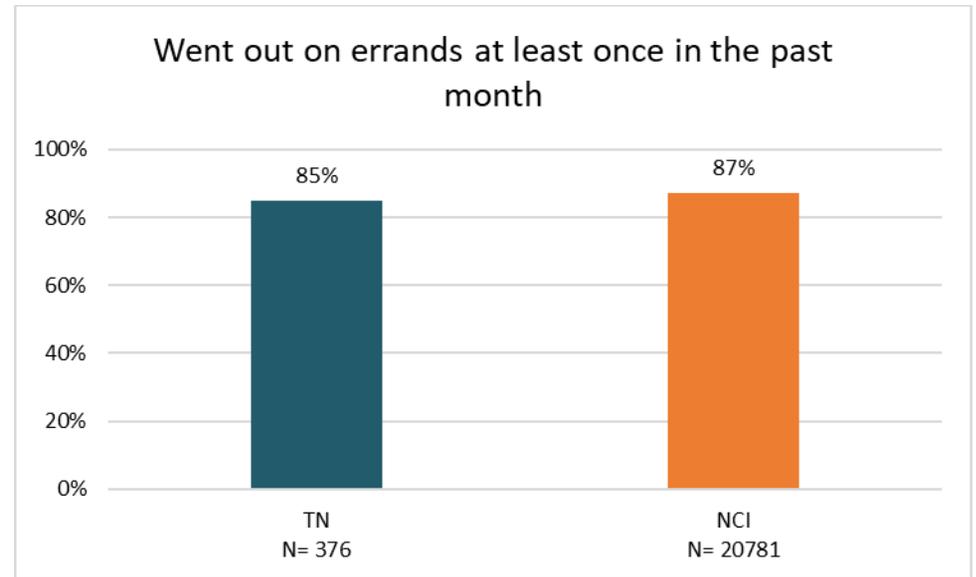
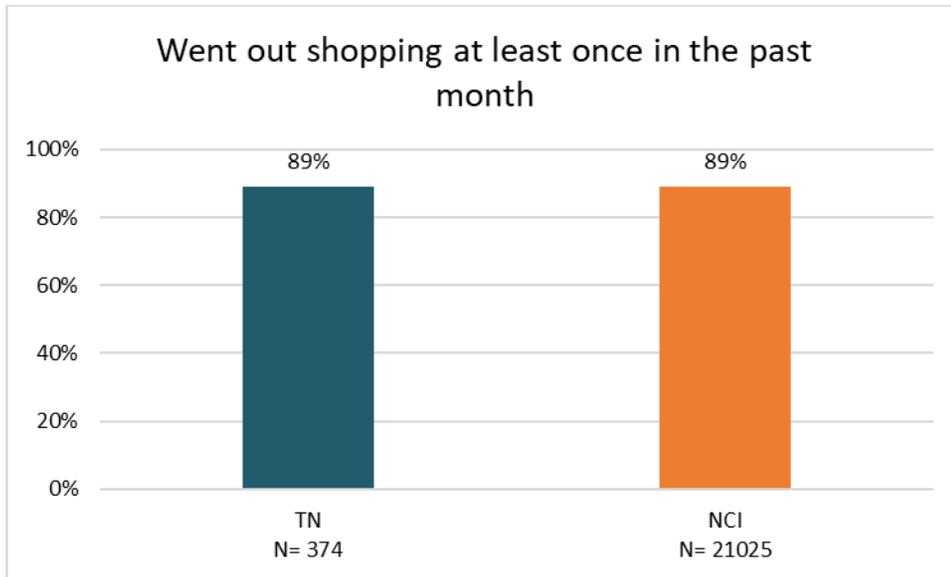
| State v NCI | At Least Every Three Months | About Twice a Year | Once a Year or Less | N   |
|-------------|-----------------------------|--------------------|---------------------|-----|
| TN          | n/a                         | n/a                | n/a                 | n/a |
| NCI         | 78%                         | 8%                 | 14%                 | 915 |

Data are based on those who are using a self-directed supports option  
 All NCI Averages are *weighted*

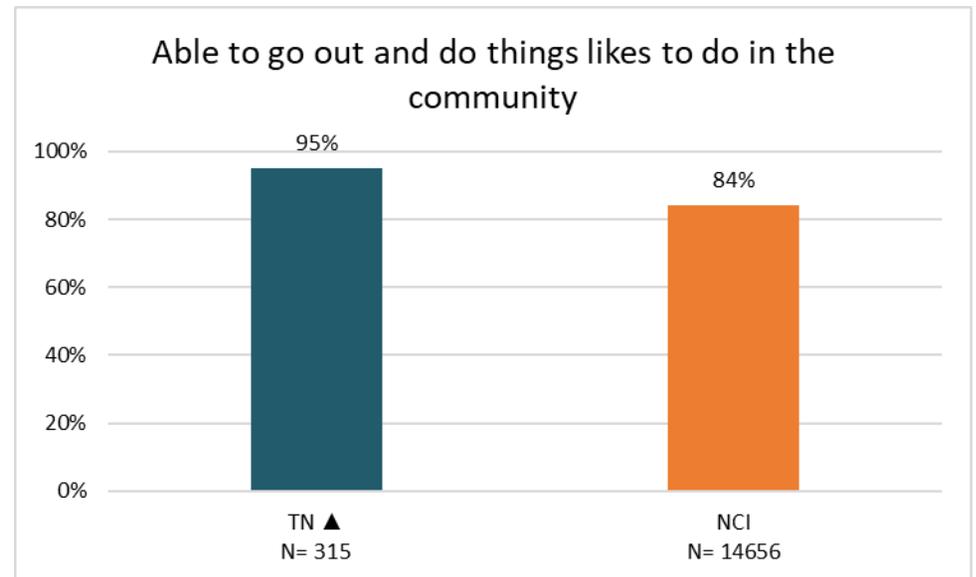
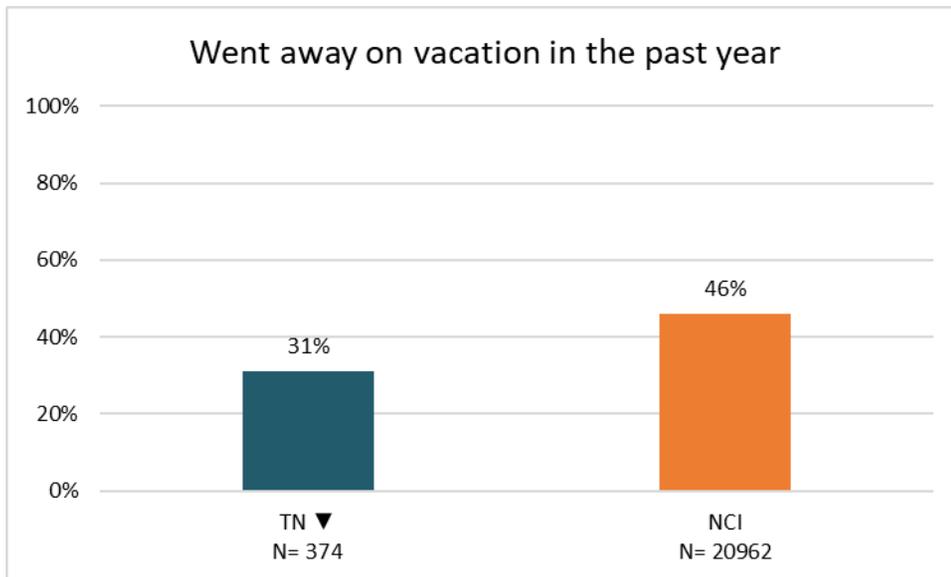
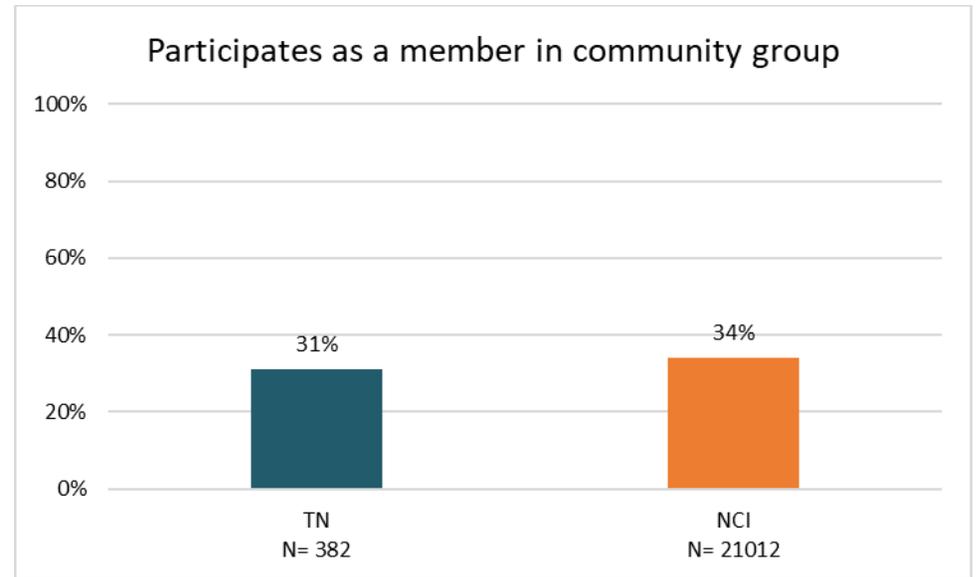
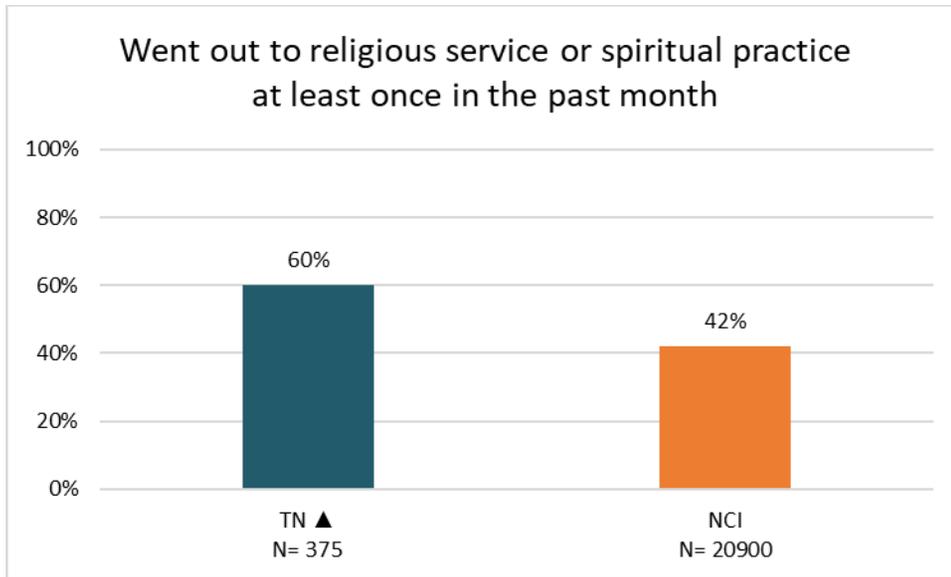
## Community Inclusion, Participation and Leisure

*People participate in activities in their community and have opportunities to do things that they enjoy in the community.*

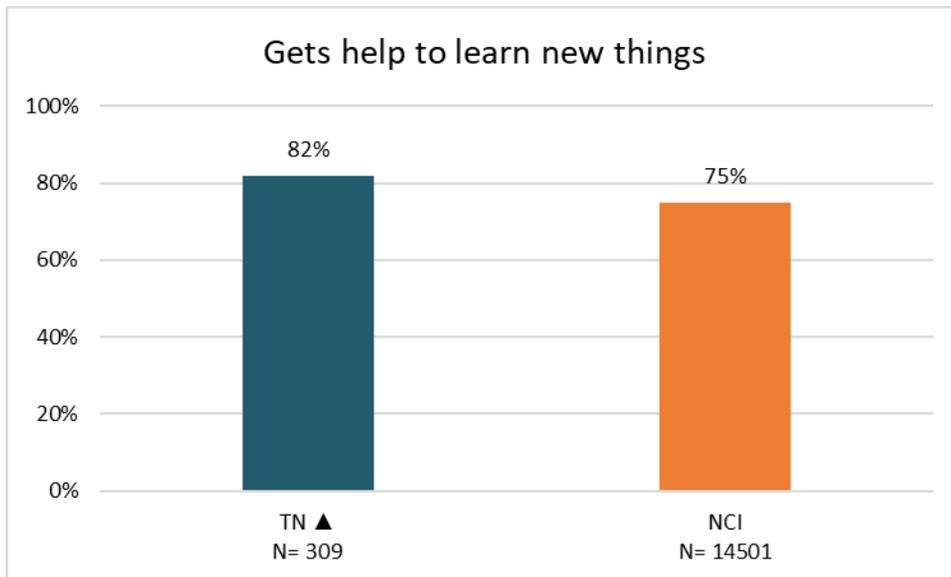
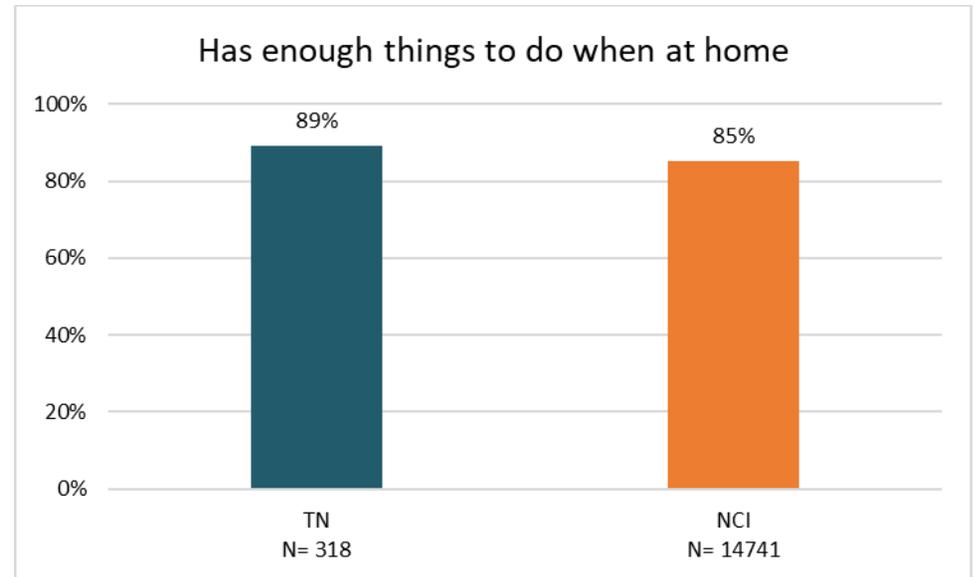
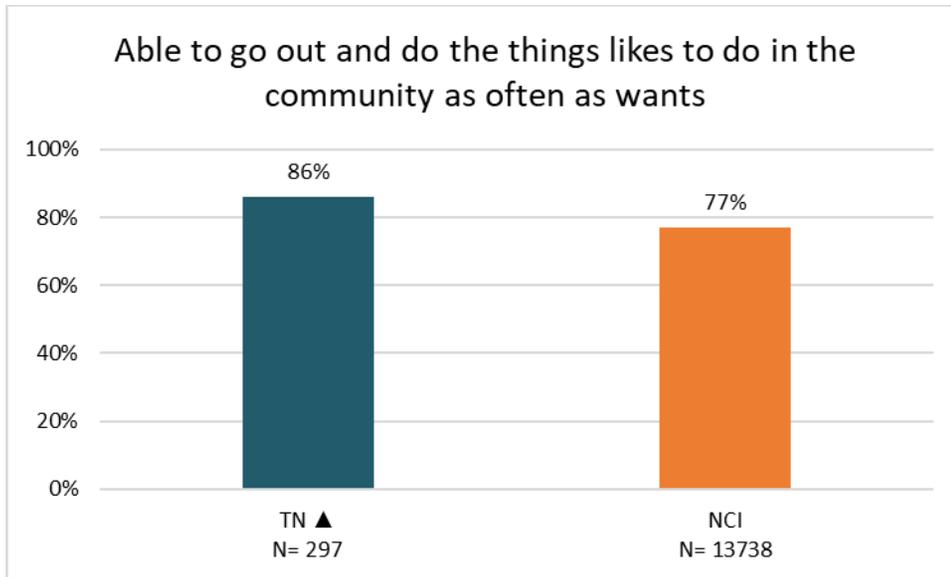
See all states' *Community Inclusion, Participation and Leisure* outcomes [here](#).



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 61. Went out shopping at least once in the past month

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 89%     | 374    |
| NCI         | 89%     | 21,025 |

Table 62. Went out on errands at least once in the past month

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 85%     | 376    |
| NCI         | 87%     | 20,781 |

Table 63. Went out for entertainment at least once in the past month

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 67%     | 384    |
| NCI         | 77%     | 21,034 |

Table 64. Went out to a restaurant or coffee shop at least once in the past month

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 89%     | 385    |
| NCI         | 86%     | 21,074 |

All NCI Averages are *weighted*

Table 65. Went out to religious service or spiritual practice at least once in the past month

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 60%     | 375    |
| NCI         | 42%     | 20,900 |

Table 66. Participates as a member in community group

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 31%     | 382    |
| NCI         | 34%     | 21,012 |

Table 67. Went away on vacation in the past year

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 31%     | 374    |
| NCI         | 46%     | 20,962 |

Table 68. Able to go out and do the things like to do in the community

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 95%     | 315    |
| NCI         | 84%     | 14,656 |

Table 69. Gets to do things likes to do in the community as much as wants

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 86%     | 297    |
| NCI         | 77%     | 13,738 |

All NCI Averages are *weighted*

Table 70. Has enough things likes to do when at home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 89%     | 318    |
| NCI         | 85%     | 14,741 |

Table 71. Gets help to learn new things

*New question in 2018-19*

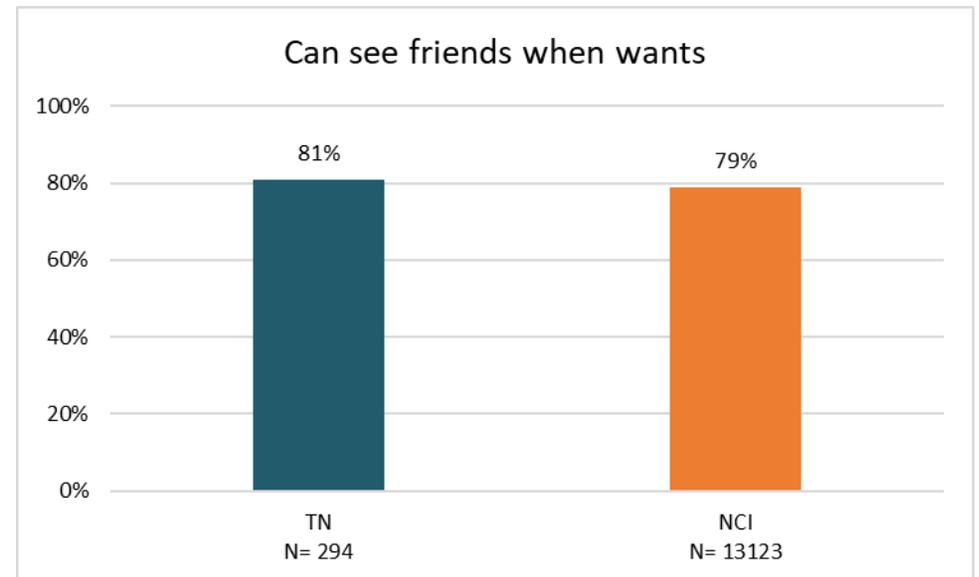
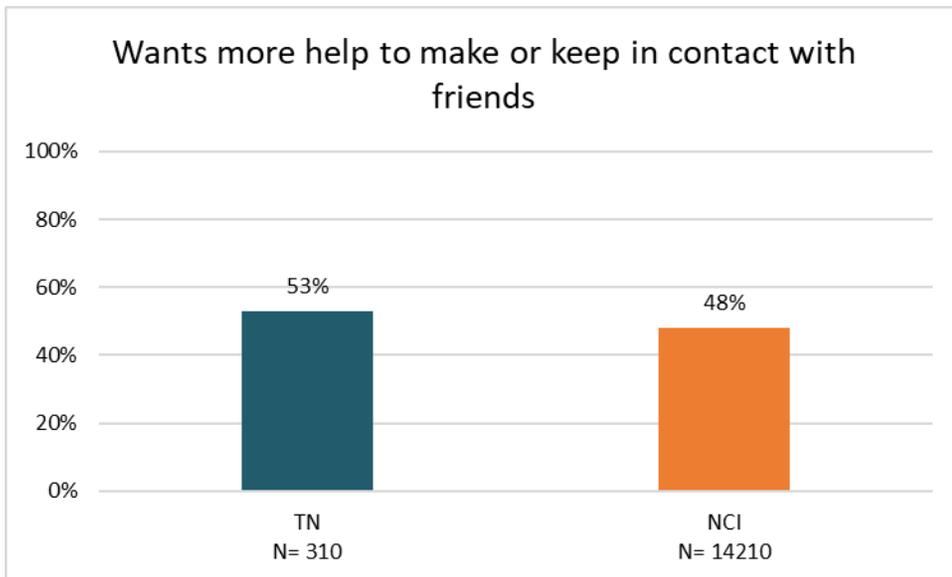
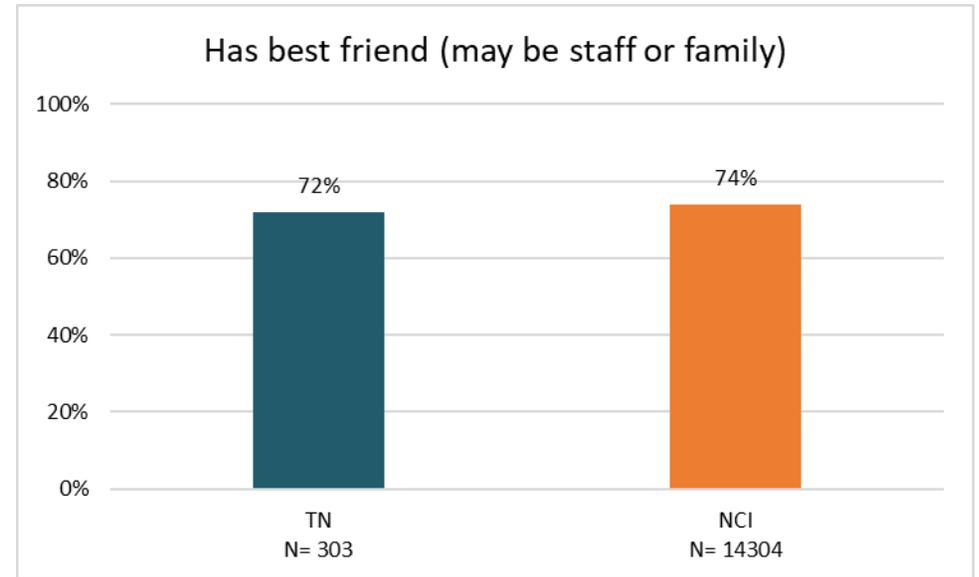
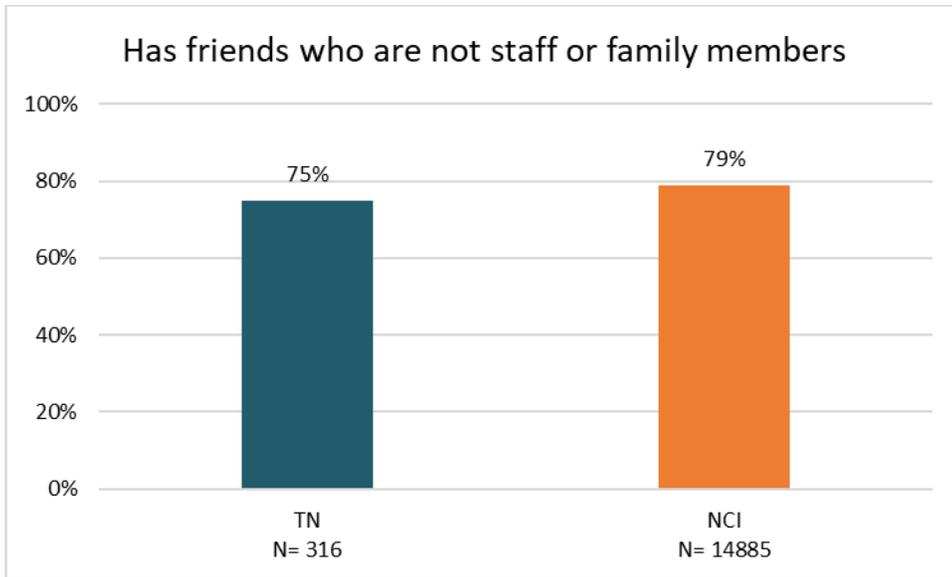
| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 82%     | 309    |
| NCI         | 75%     | 14,501 |

All NCI Averages are *weighted*

## Relationships

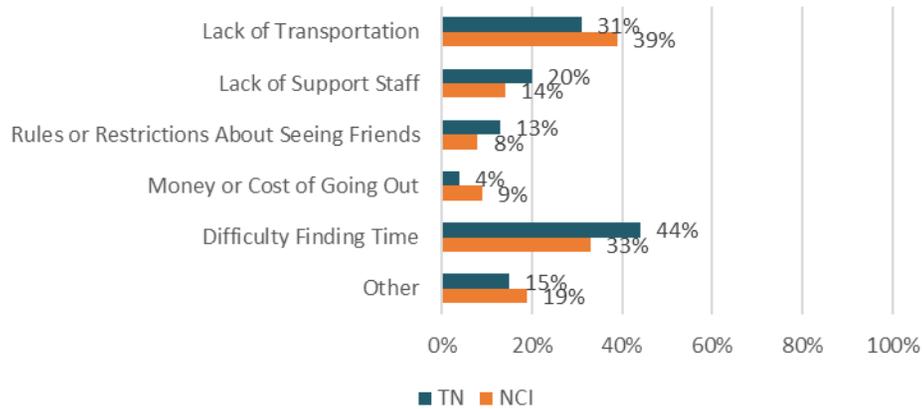
*People have friends and relationships.*

See all states' *Relationships* outcomes [here](#).

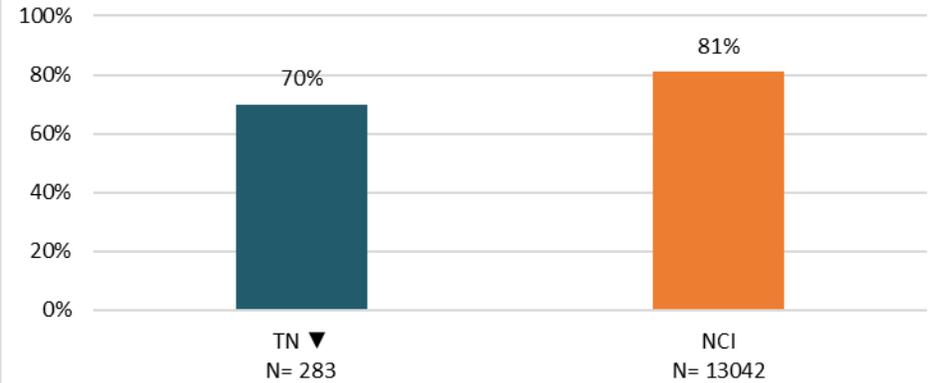


All NCI Averages are *weighted*

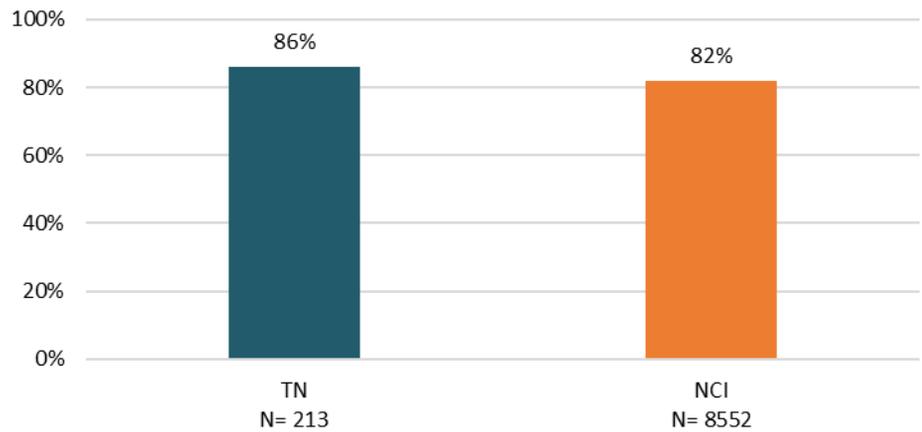
### Reasons Cannot See Friends (If Sometimes Or Often Unable To)



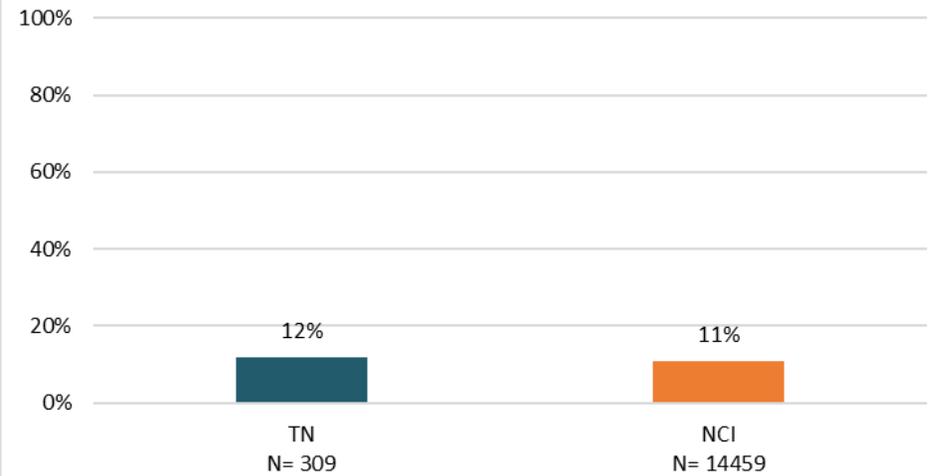
### Has other ways of talking, chatting, or communicating with friends when cannot see them



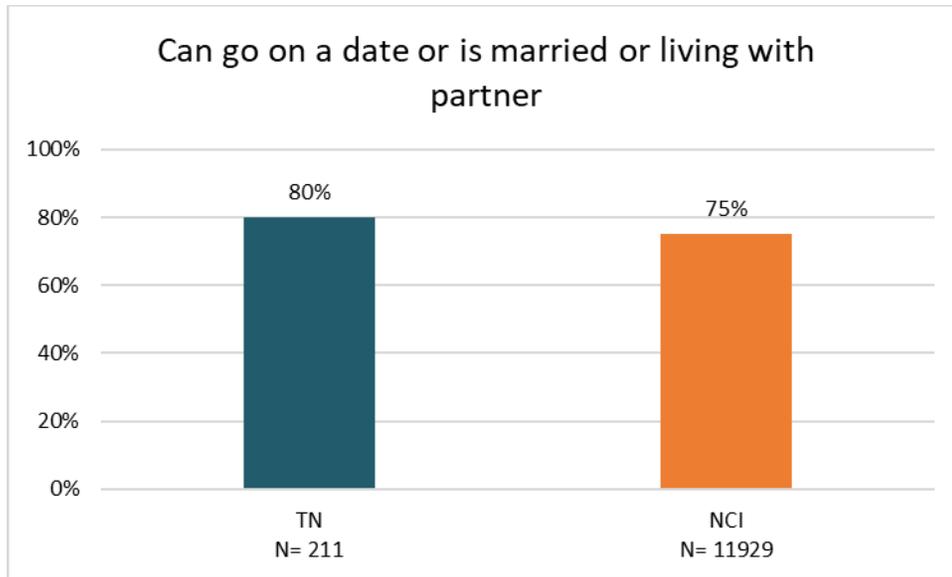
### Can see and communicate with their family when wants or chooses not to (if not living with family)



### Often feels lonely



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 72. Has friends who are not staff or family members

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 75%     | 316    |
| NCI         | 79%     | 14,885 |

Table 73. Has best friend (may be staff or family)

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 72%     | 303    |
| NCI         | 74%     | 14,304 |

Table 74. Wants help to meet or keep in contact with friends

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 53%     | 310    |
| NCI         | 48%     | 14,210 |

Table 75. Has friends (may be staff or family) and can see their friends when they want

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 81%     | 294    |
| NCI         | 79%     | 13,123 |

All NCI Averages are *weighted*

Table 76. Reasons cannot see friends if sometimes or often unable to

*Categories are not mutually exclusive*

| Reasons cannot see friends if sometimes or often unable to | TN  | NCI   |
|--|-----|-------|
| Lack of Transportation                                     | 31% | 39%   |
| Lack of Support Staff                                      | 20% | 14%   |
| Rules or Restrictions About Seeing Friends                 | 13% | 8%    |
| Money or Cost of Going Out                                 | 4%  | 9%    |
| Difficulty Finding Time                                    | 44% | 33%   |
| Other  | 15% | 19%   |
| N  | 55  | 2,759 |

Table 77. Has other ways of talking, chatting, or communicating with friends when cannot see them

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 70%     | 283    |
| NCI         | 81%     | 13,042 |

Table 78. Can see or communicate with their family when they want or chooses not to (among those who do not live in the family home)

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 86%     | 213   |
| NCI         | 82%     | 8,552 |

Table 79. Often feels lonely

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 12%     | 309    |
| NCI         | 11%     | 14,459 |

All NCI Averages are *weighted*

Table 80. Can go on a date or is married or living with partner

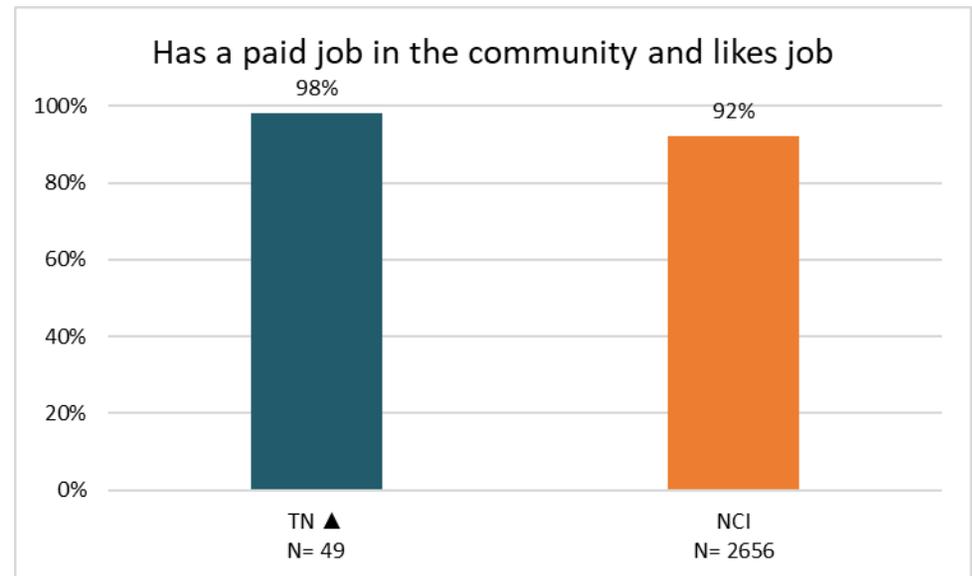
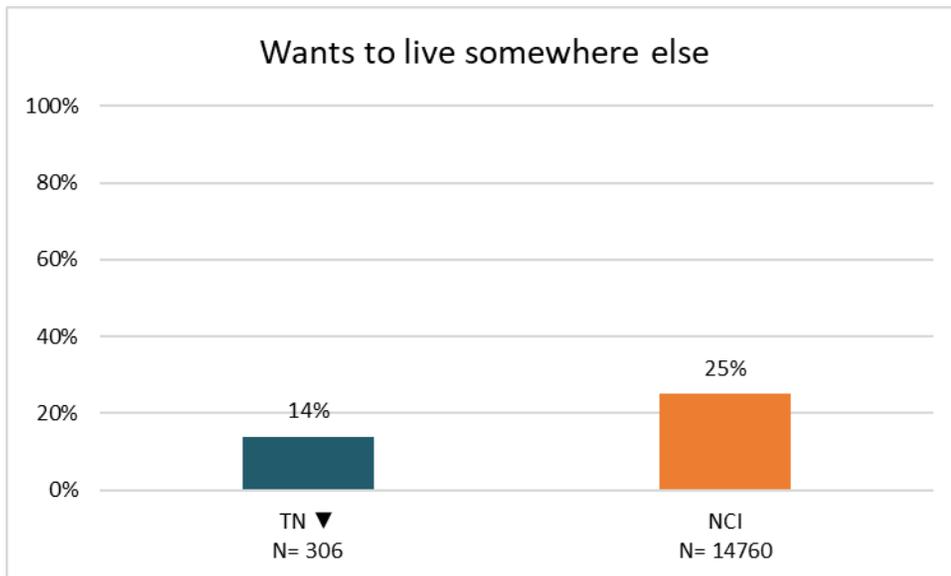
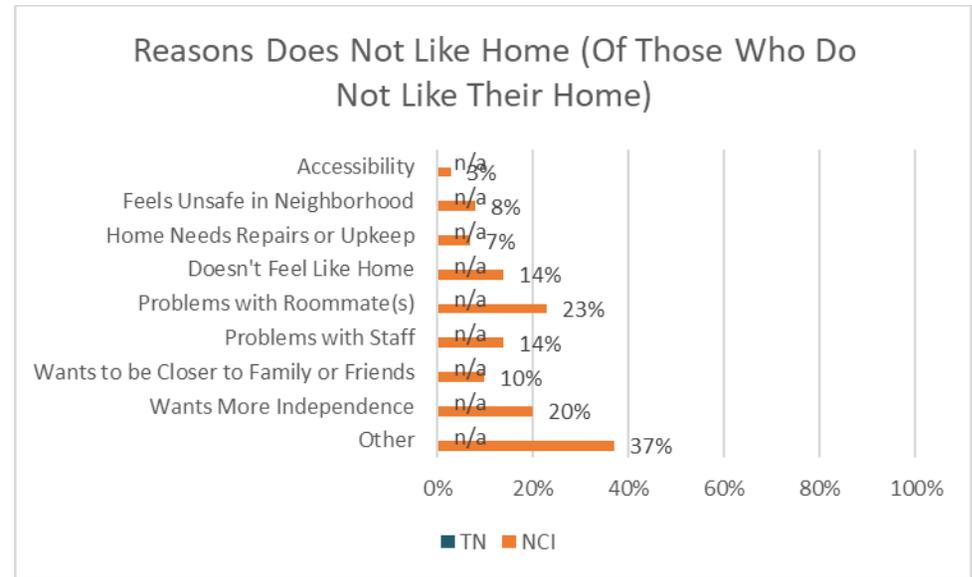
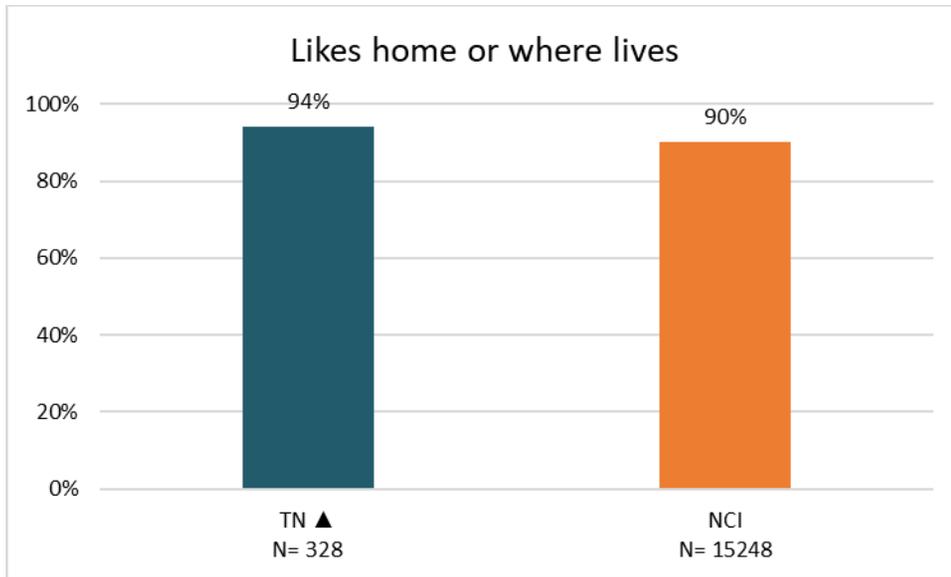
| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 80%     | 211    |
| NCI         | 75%     | 11,929 |

All NCI Averages are *weighted*

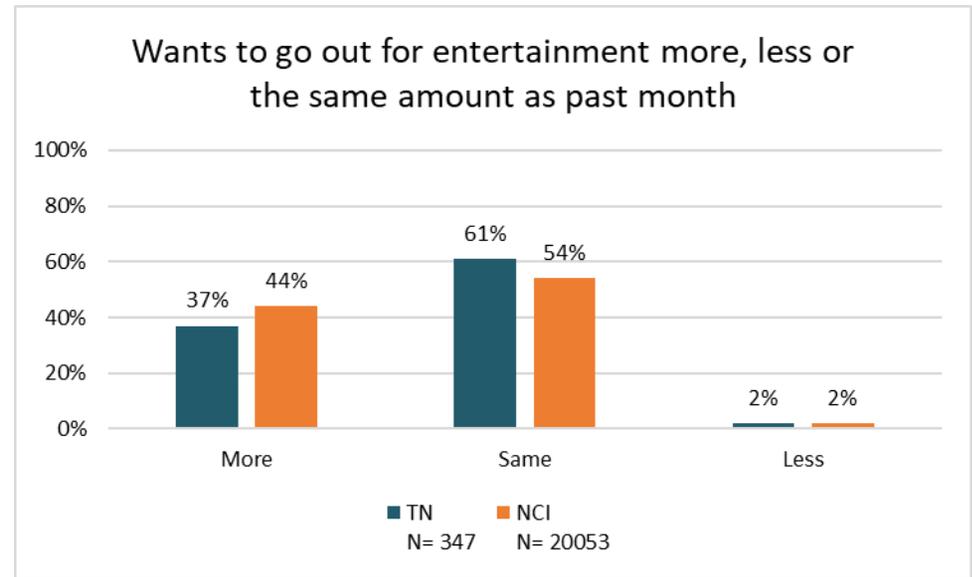
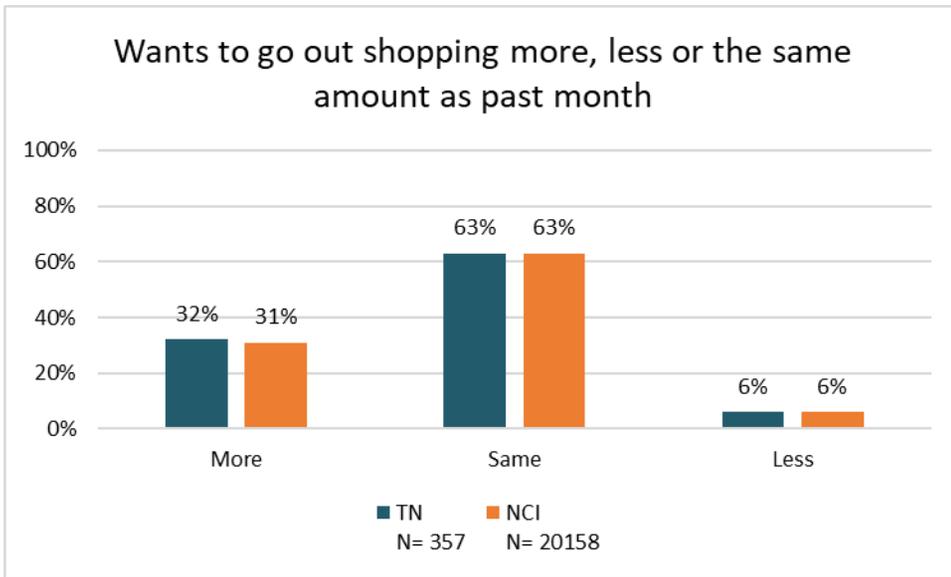
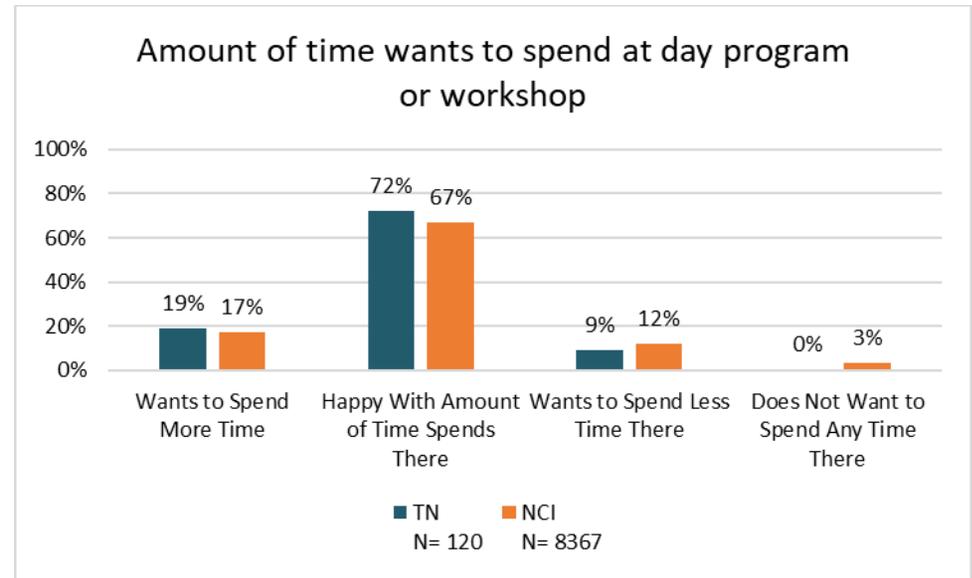
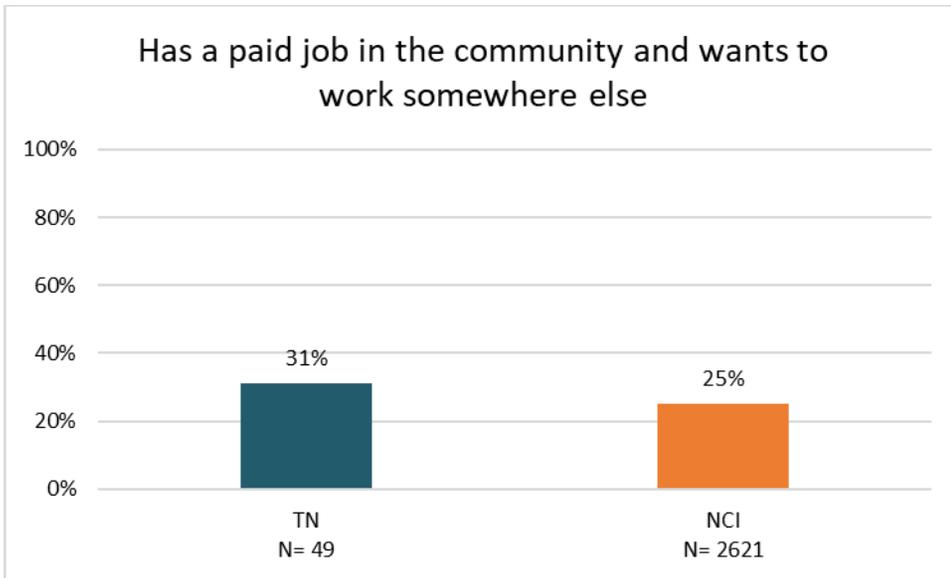
## Satisfaction

*People are satisfied with the services and supports they receive.*

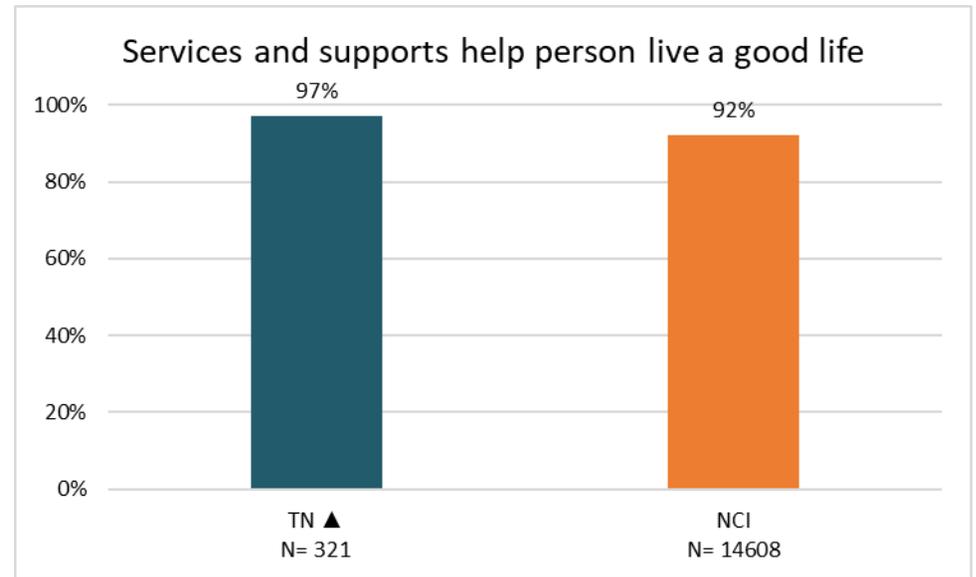
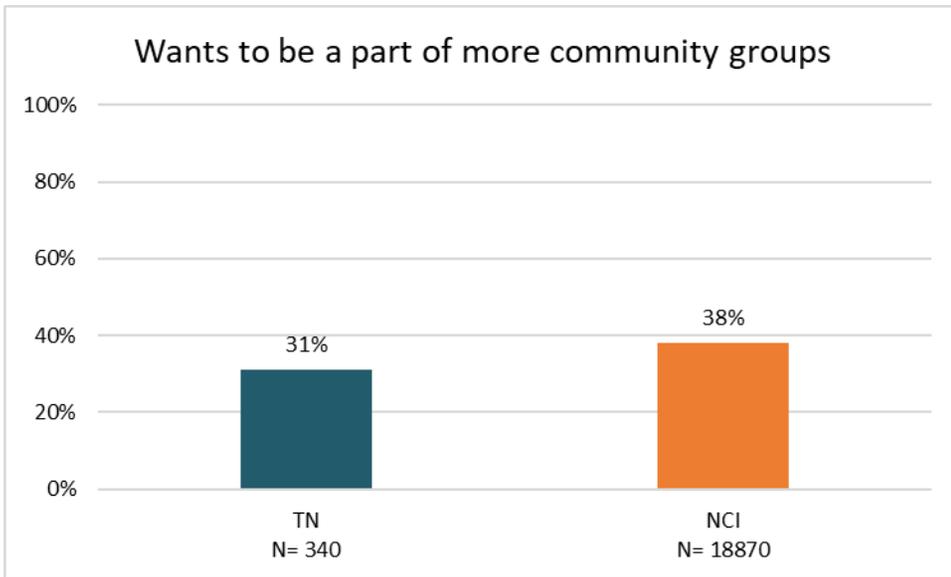
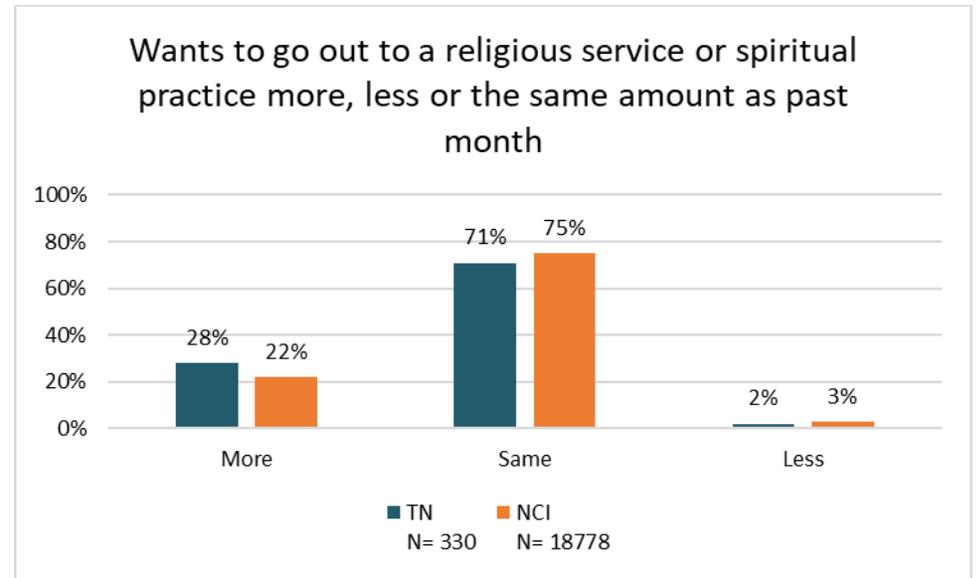
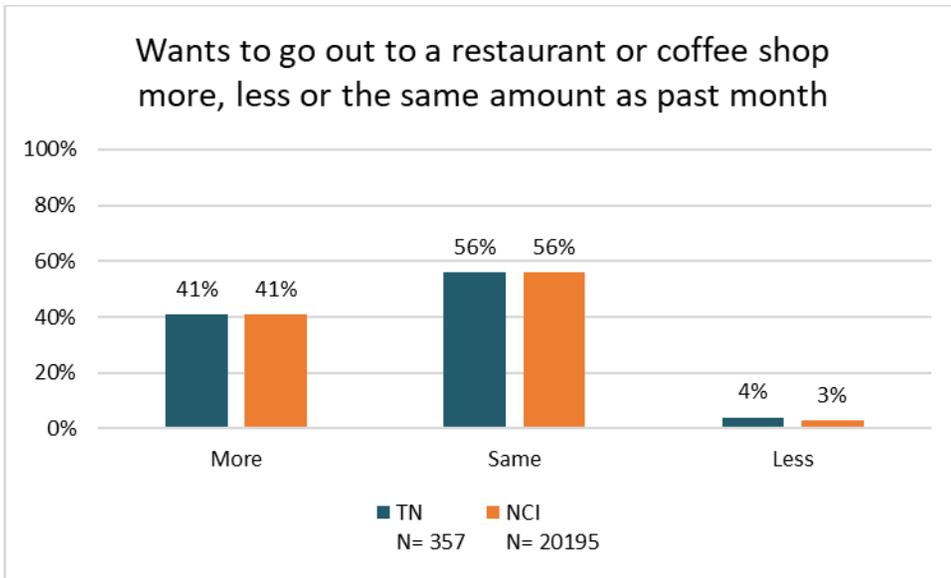
See all states' *Satisfaction* outcomes [here](#).



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 81. Likes home or where lives

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 94%     | 328    |
| NCI         | 90%     | 15,248 |

Table 82. Reasons does not like home, continued (among those who do not like their home or where they live)

*Categories are not mutually exclusive therefore N is not shown*

| Reasons Does Not Like Home              | Average | NCI |
|---|---------|-----|
| Accessibility                           | n/a     | 3%  |
| Feels Unsafe in Neighborhood            | n/a     | 8%  |
| Home Needs Repairs or Upkeep            | n/a     | 7%  |
| Doesn't Feel Like Home                  | n/a     | 14% |
| Problems with Roommate(s)               | n/a     | 23% |
| Problems with Staff                     | n/a     | 14% |
| Wants to be Closer to Family or Friends | n/a     | 10% |
| Wants More Independence                 | n/a     | 20% |
| Other                                   | n/a     | 37% |

Table 83. Wants to live somewhere else

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 14%     | 306    |
| NCI         | 25%     | 14,760 |

All NCI Averages are *weighted*

Table 84. Likes paid community job (among those reported to have a paid community job from administrative records)

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN ▲        | 98%     | 49    |
| NCI         | 92%     | 2,656 |

Table 85. Wants to work somewhere else (among those reported to have a paid community job from administrative records)

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 31%     | 49    |
| NCI         | 25%     | 2,621 |

Table 86. Attends a day program or workshop and wants to go more, less, or the same amount of time

| State v NCI | Wants to Spend More Time | Happy With Amount of Time Spends There | Wants to Spend Less Time There | Does Not Want to Spend Any Time There | N     |
|-------------|--------------------------|--|--------------------------------|---------------------------------------|-------|
| TN          | 19%                      | 72%                                    | 9%                             | 0%                                    | 120   |
| NCI         | 17%                      | 67%                                    | 12%                            | 3%                                    | 8,367 |

Table 87. Person wants to go out shopping more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

| State v NCI | More | Same | Less | N      |
|-------------|------|------|------|--------|
| TN          | 32%  | 63%  | 6%   | 357    |
| NCI         | 31%  | 63%  | 6%   | 20,158 |

All NCI Averages are *weighted*

Table 88. Person wants to go out for entertainment more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

| State v NCI | More | Same | Less | N      |
|-------------|------|------|------|--------|
| TN          | 37%  | 61%  | 2%   | 347    |
| NCI         | 44%  | 54%  | 2%   | 20,053 |

Table 89. Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

| State v NCI | More | Same | Less | N      |
|-------------|------|------|------|--------|
| TN          | 41%  | 56%  | 4%   | 357    |
| NCI         | 41%  | 56%  | 3%   | 20,195 |

Table 90. Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month

*New in 2018-19; proxy respondents allowed*

| State v NCI | More | Same | Less | N      |
|-------------|------|------|------|--------|
| TN          | 28%  | 71%  | 2%   | 330    |
| NCI         | 22%  | 75%  | 3%   | 18,778 |

Table 91. Person wants to be a part of more community groups

*New in 2018-19; proxy respondents allowed*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 31%     | 340    |
| NCI         | 38%     | 18,870 |

Table 92. Services and Supports help person live a good life

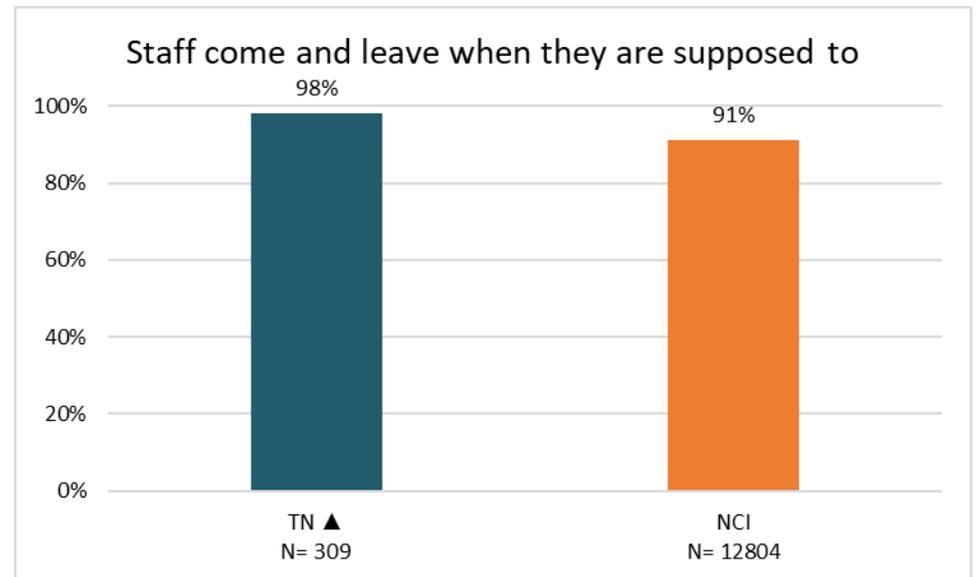
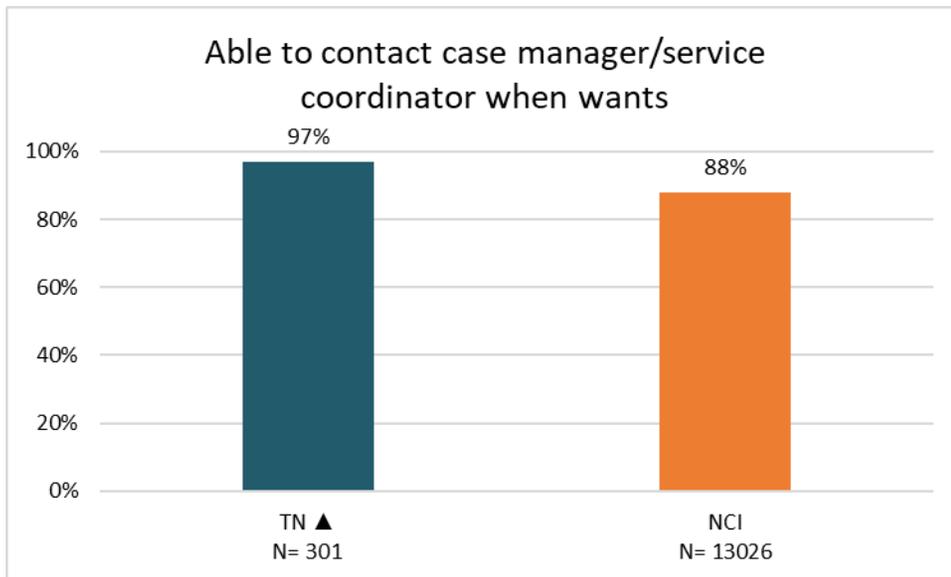
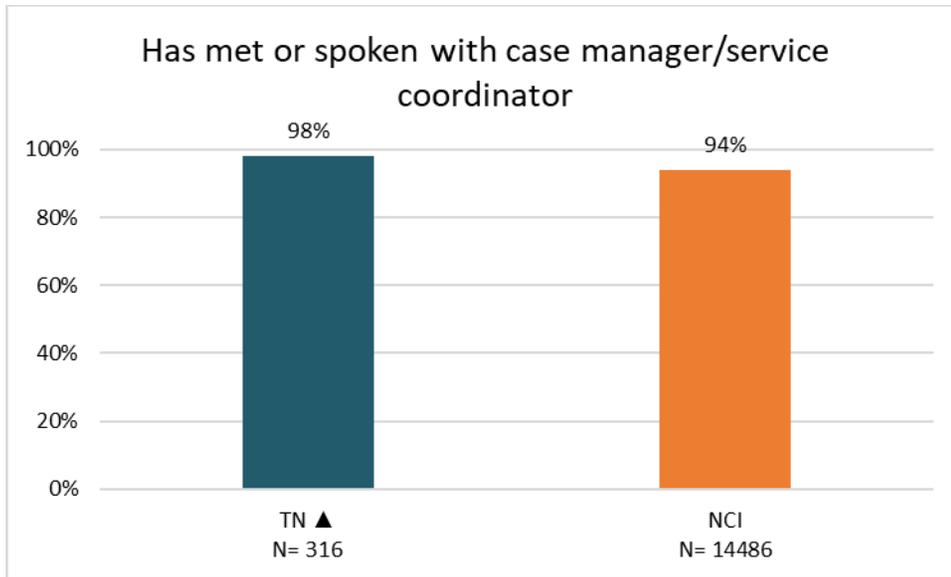
| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 97%     | 321    |
| NCI         | 92%     | 14,608 |

All NCI Averages are *weighted*

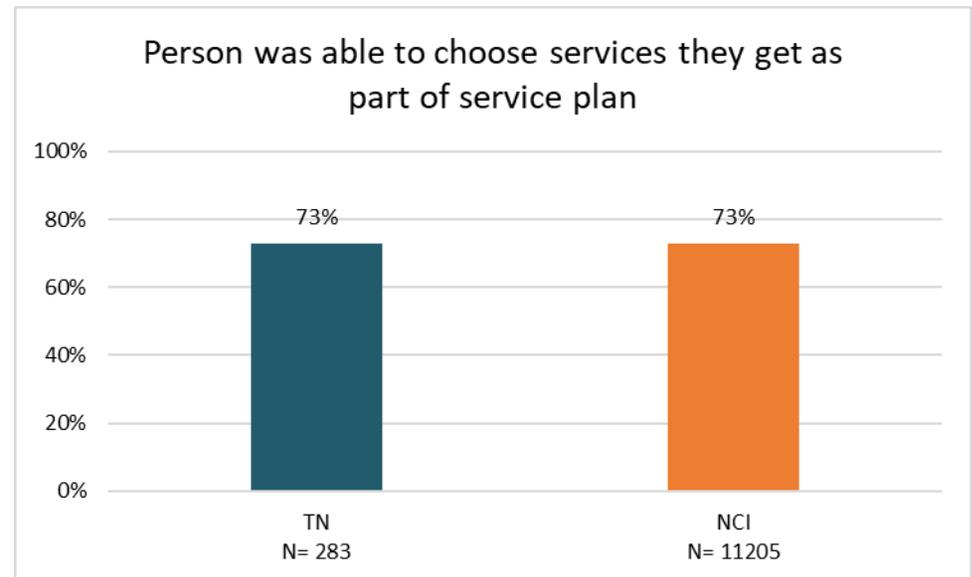
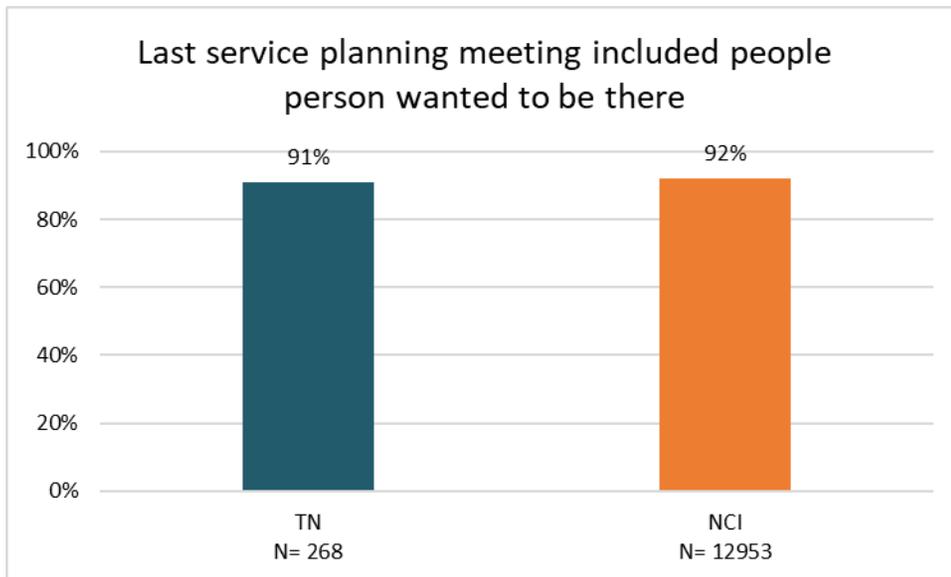
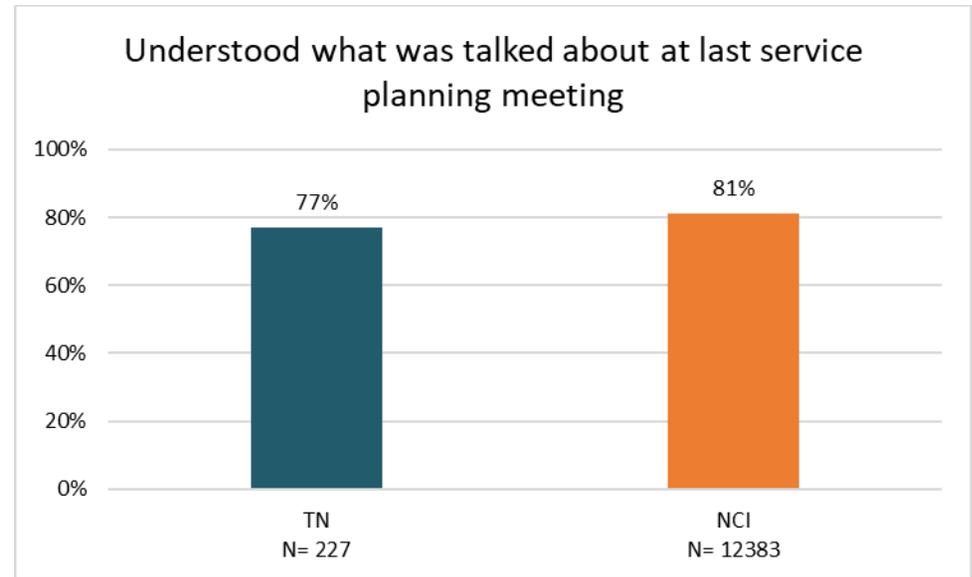
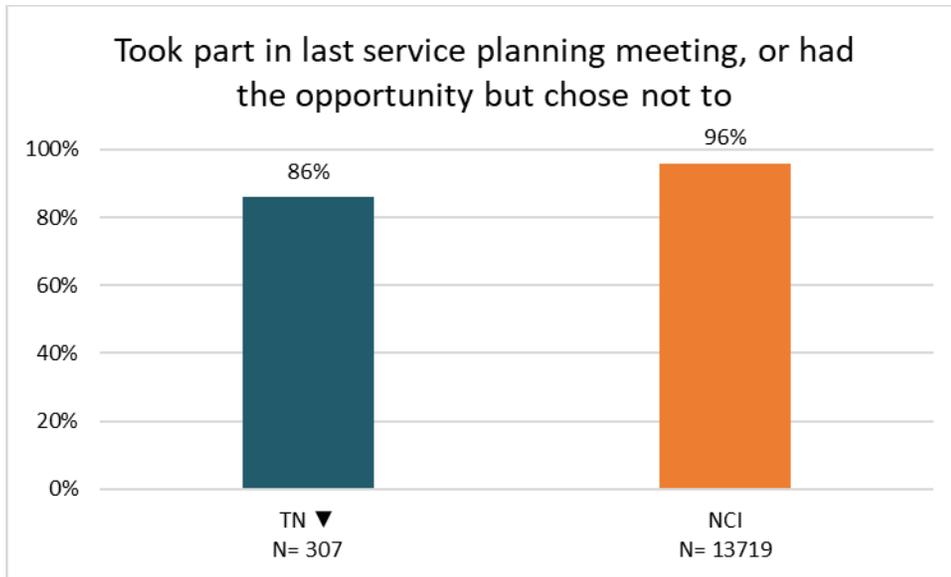
## Service Coordination

*Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.*

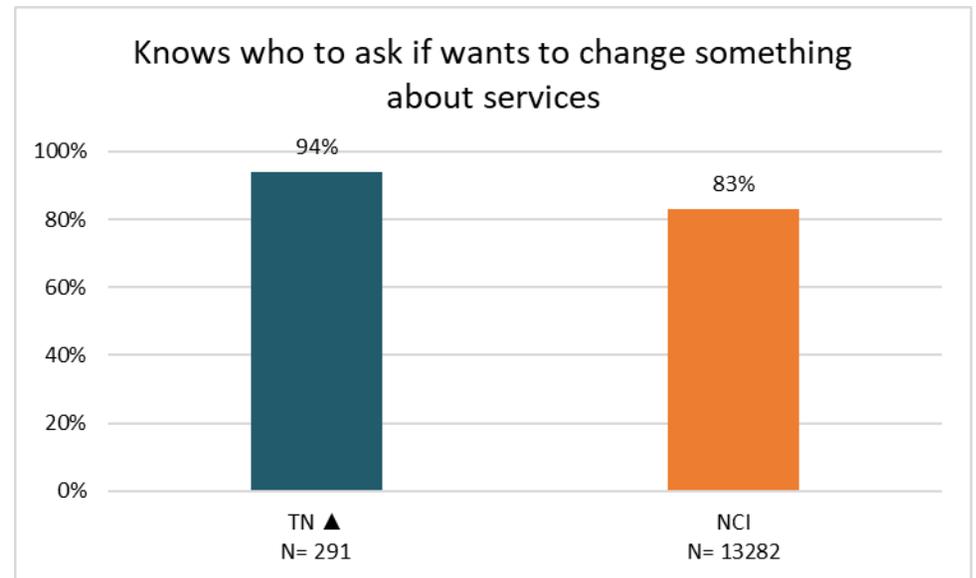
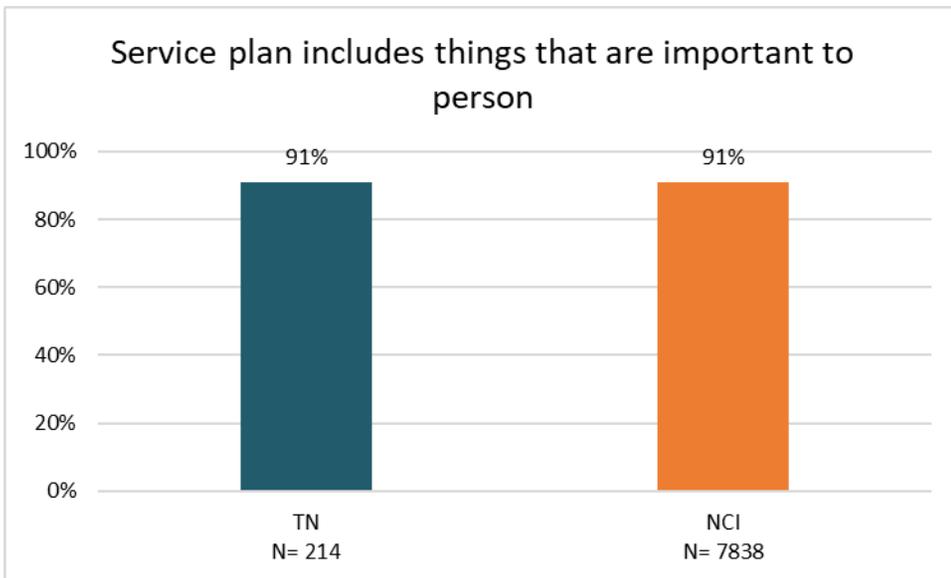
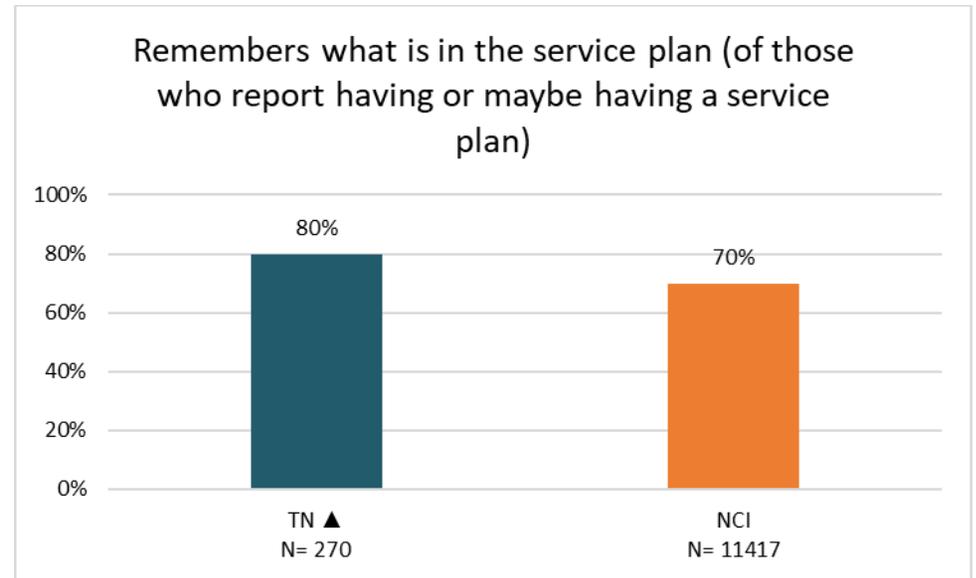
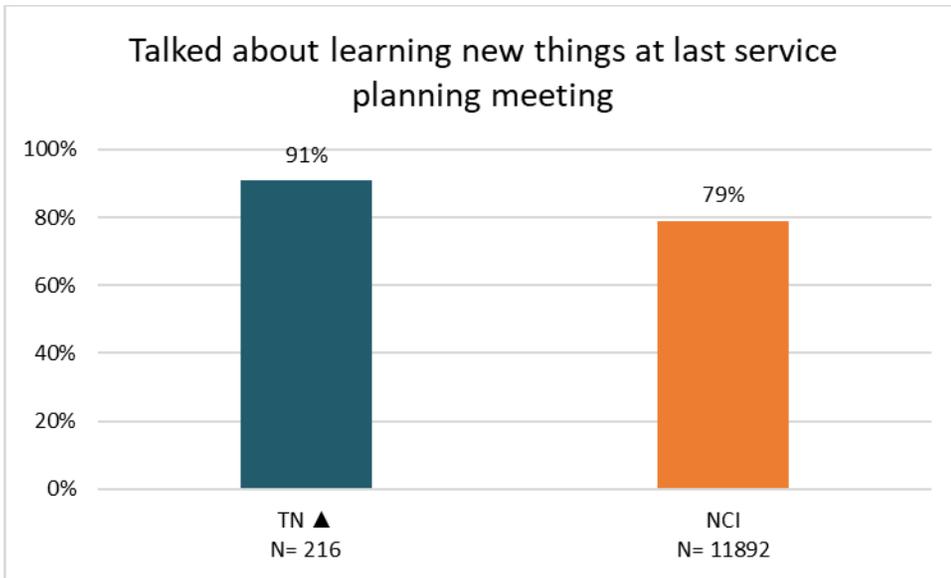
**See all states' Service Coordination outcomes [here](#).**



All NCI Averages are *weighted*

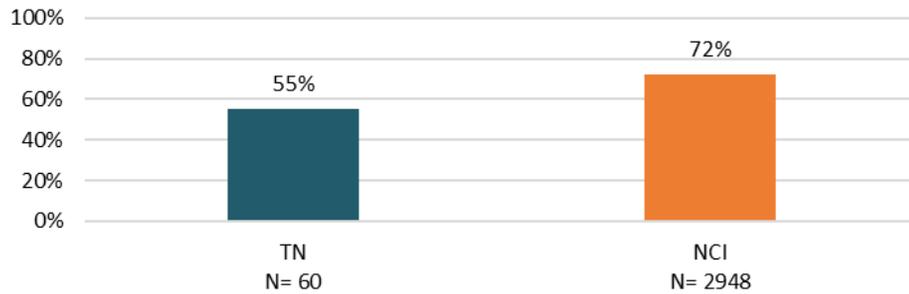


All NCI Averages are *weighted*

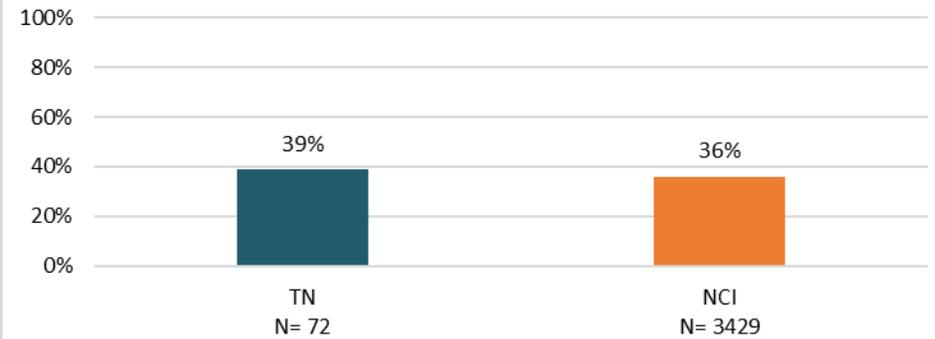


All NCI Averages are *weighted*

Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs



Of those who say they want a paid job in the community (and do not currently have one) the percentage who have community employment as a goal in the service plan



All NCI Averages are *weighted*

Table 93. Has met or spoken with case manager/service coordinator

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 98%     | 316    |
| NCI         | 94%     | 14,486 |

Table 94. Case manager/service coordinator asks person what s/he wants

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 96%     | 300    |
| NCI         | 89%     | 13,297 |

Table 95. Able to contact case manager/service coordinator when wants

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 97%     | 301    |
| NCI         | 88%     | 13,026 |

Table 96. Staff come and leave when they are supposed to

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 98%     | 309    |
| NCI         | 91%     | 12,804 |

Table 97. Took part in last service planning meeting, or had the opportunity but chose not to

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 86%     | 307    |
| NCI         | 96%     | 13,719 |

Table 98. Understood what was talked about at last service planning meeting

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 77%     | 227    |
| NCI         | 81%     | 12,383 |

All NCI Averages are *weighted*

Table 99. Last service planning meeting included people person wanted to be there

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 91%     | 268    |
| NCI         | 92%     | 12,953 |

Table 100. Person was able to choose services they get as part of service plan

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 73%     | 283    |
| NCI         | 73%     | 11,205 |

Table 101. Talked about learning new things at last service planning meeting

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 91%     | 216    |
| NCI         | 79%     | 11,892 |

Table 102. Remembers what is in the service plan of those who report having or maybe having a service plan

*New in 2018-19*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 80%     | 270    |
| NCI         | 70%     | 11,417 |

Table 103. Service plan includes things that are important to person

*New in 2018-19*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 91%     | 214   |
| NCI         | 91%     | 7,838 |

All NCI Averages are *weighted*

Table 104. Knows who to ask if s/he wants to change something about services

*New in 2018-19*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 94%     | 291    |
| NCI         | 83%     | 13,282 |

Table 105. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs <sup>1</sup>*New in 2018-19*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 55%     | 60    |
| NCI         | 72%     | 2,948 |

Table 106. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan <sup>2</sup>*New in 2018-19*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 39%     | 72    |
| NCI         | 36%     | 3,429 |

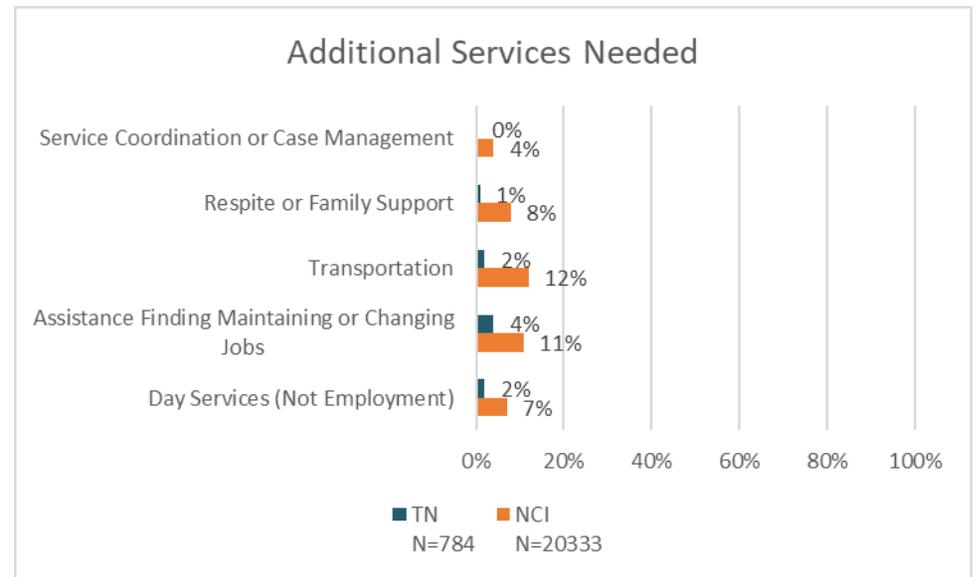
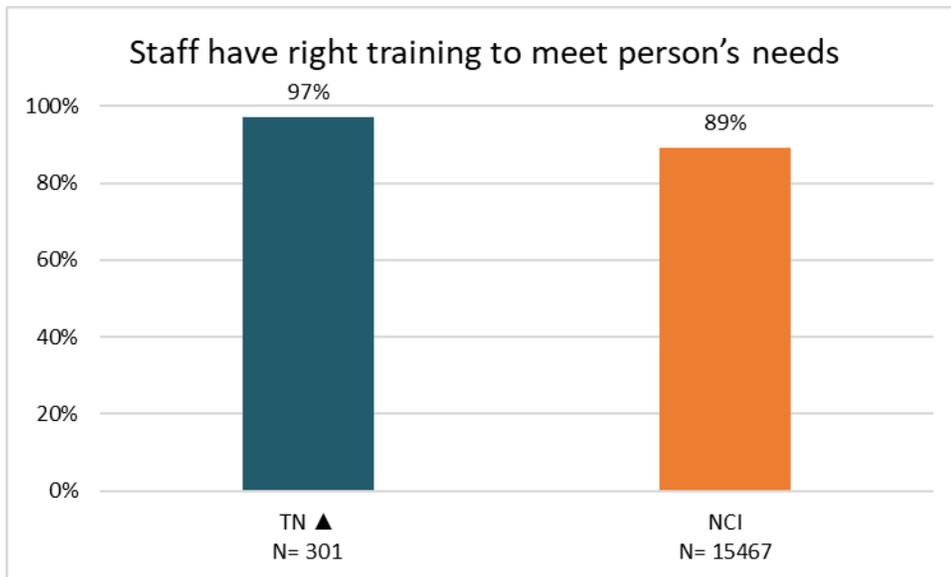
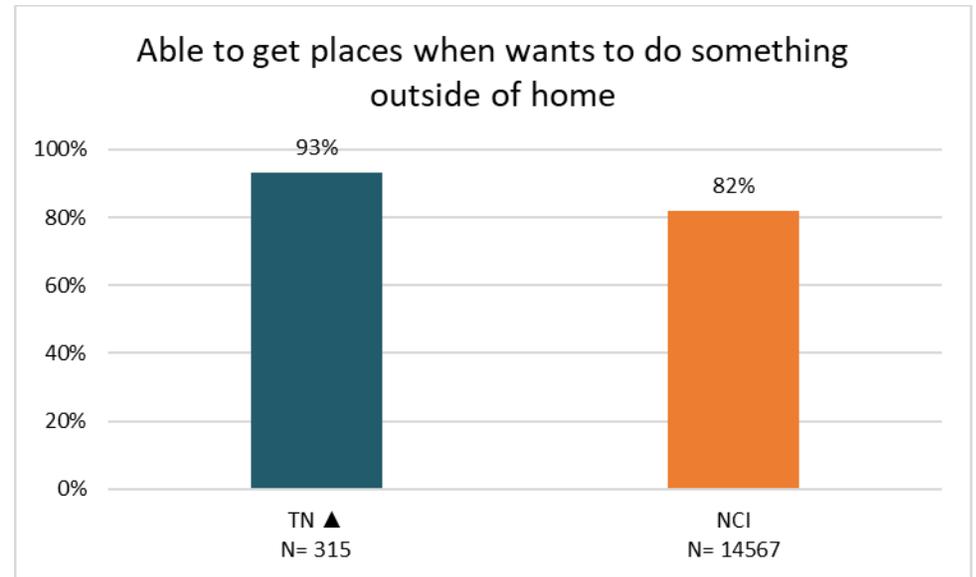
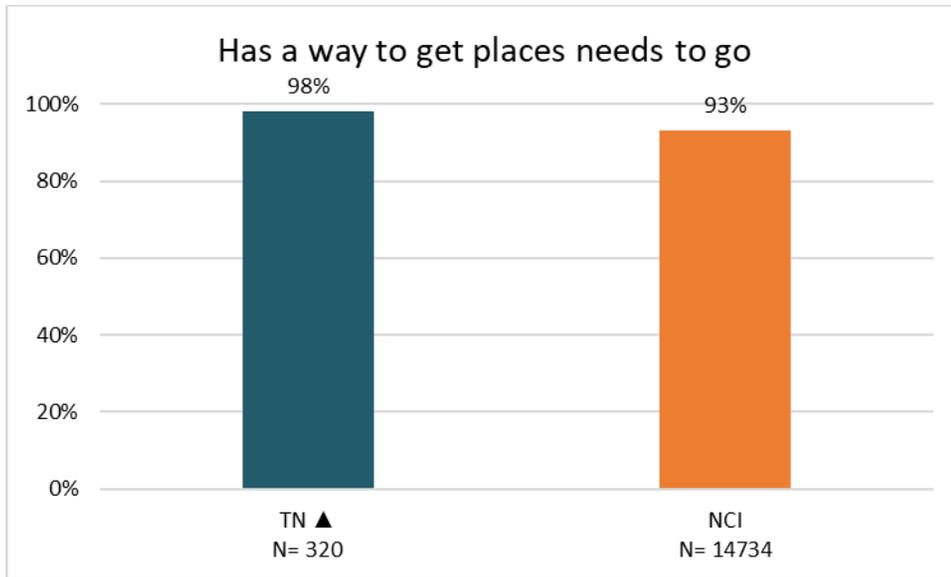
<sup>1</sup> This analysis combines two questions that come from two different sources: 1.) Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and, 2.) Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

<sup>2</sup> This analysis combines two questions that come from two different sources: 1.) Whether community employment is a goal in service plan; and 2.) Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

## Access

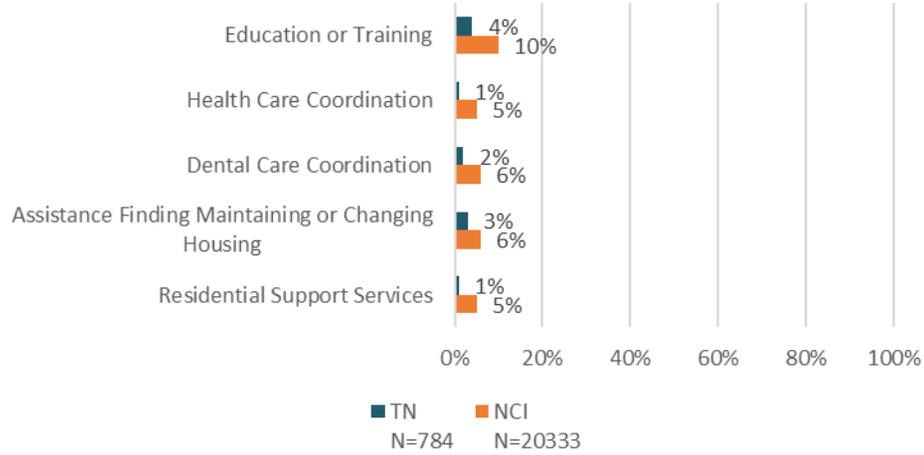
*Publicly funded services are readily available to individuals who need and qualify for them.*

See all states' Access outcomes [here](#).

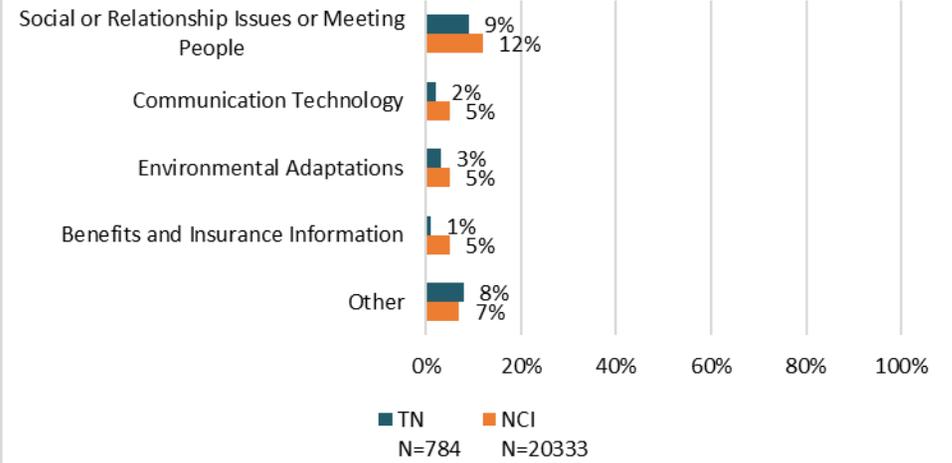


All NCI Averages are weighted

### Additional Services Needed (Continued)



### Additional Services Needed (Continued)



All NCI Averages are *weighted*

Table 107. Has a way to get places need to go

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 98%     | 320    |
| NCI         | 93%     | 14,734 |

Table 108. Has a way to get places when wants to do something outside of home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 93%     | 315    |
| NCI         | 82%     | 14,567 |

Table 109. Staff have right training to meet person's needs

*Proxy respondents who were not staff were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 97%     | 301    |
| NCI         | 89%     | 15,467 |

Table 110. Additional services needed

*Proxy respondents were allowed for this question categories are not mutually exclusive*

| <b>Additional Services Needed...</b>               | <b>TN</b> | <b>NCI</b> |
|--|-----------|------------|
| Service Coordination or Case Management            | 0%        | 4%         |
| Respite or Family Support                          | 1%        | 8%         |
| Transportation                                     | 2%        | 12%        |
| Assistance Finding Maintaining or Changing Jobs    | 4%        | 11%        |
| Day Services (Not Employment)                      | 2%        | 7%         |
| Education or Training                              | 4%        | 10%        |
| Health Care Coordination                           | 1%        | 5%         |
| Dental Care Coordination                           | 2%        | 6%         |
| Assistance Finding Maintaining or Changing Housing | 3%        | 6%         |
| Residential Support Services                       | 1%        | 5%         |
| Social or Relationship Issues or Meeting People    | 9%        | 12%        |
| Communication Technology                           | 2%        | 5%         |
| Environmental Adaptations                          | 3%        | 5%         |
| Benefits and Insurance Information                 | 1%        | 5%         |
| Other  | 8%        | 7%         |
| N  | 386       | 20,333     |

All NCI Averages are *weighted*

## Health

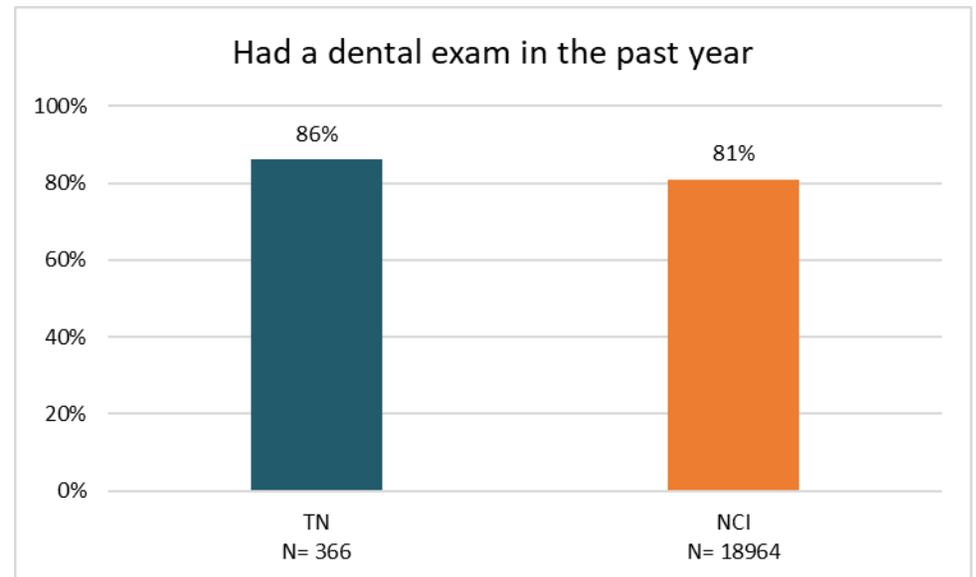
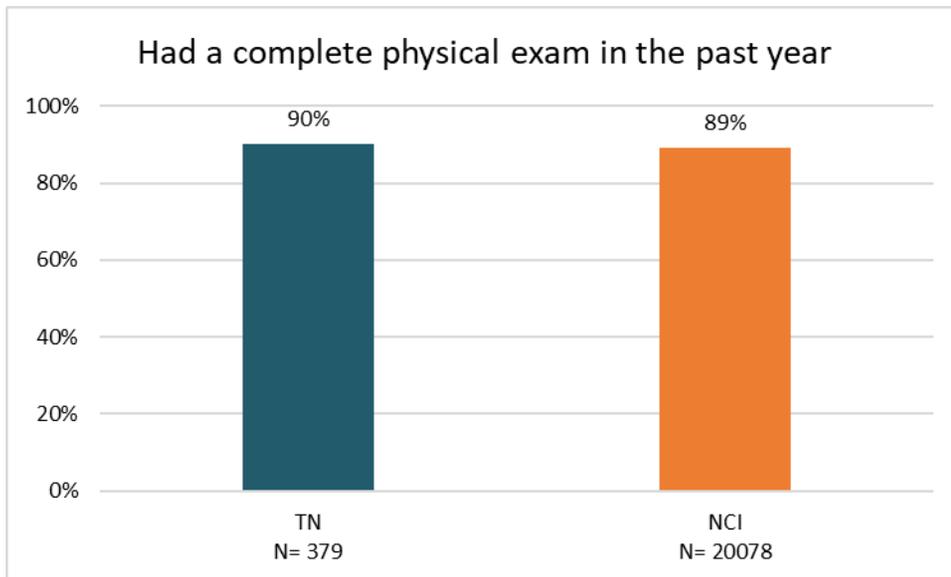
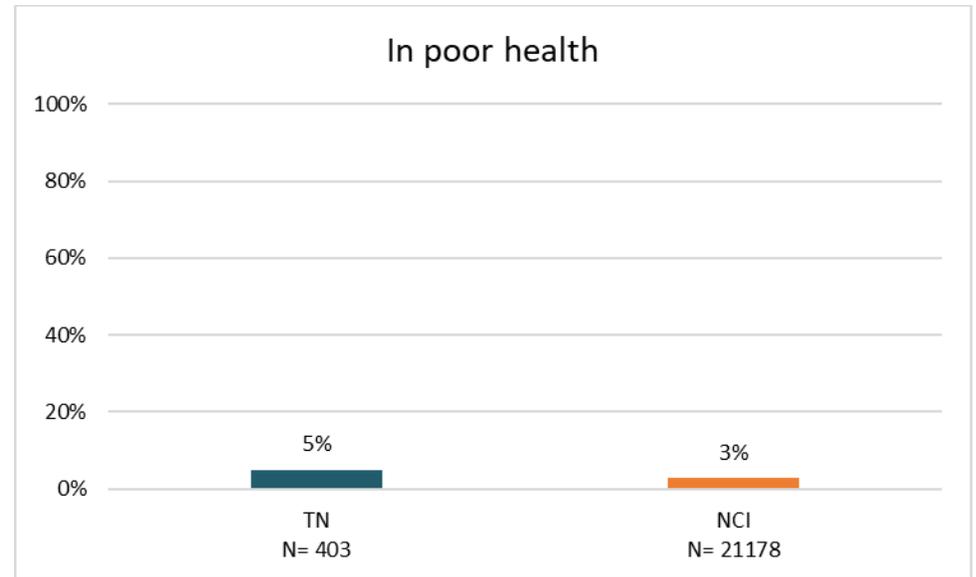
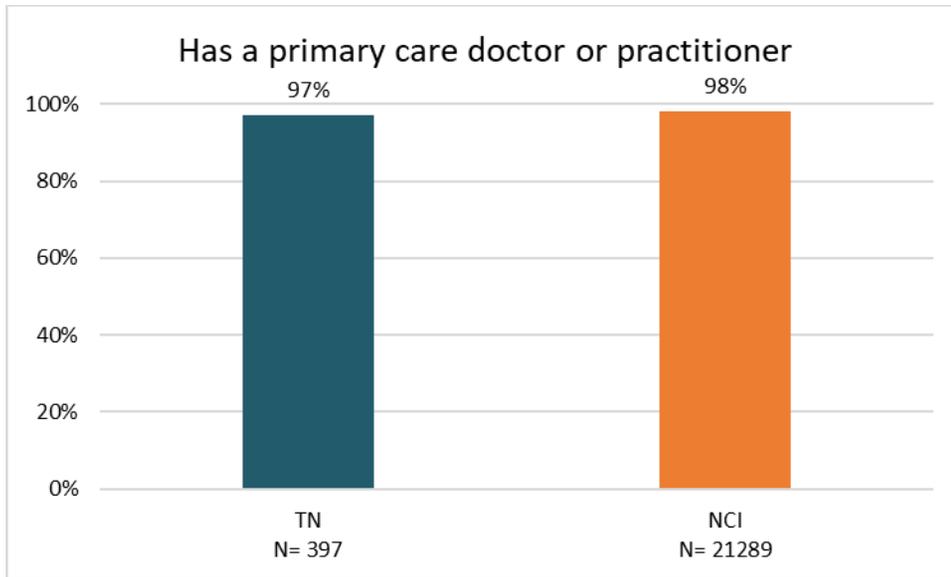
*People secure recommended health services.*

See all states' *Health* outcomes [here](#).

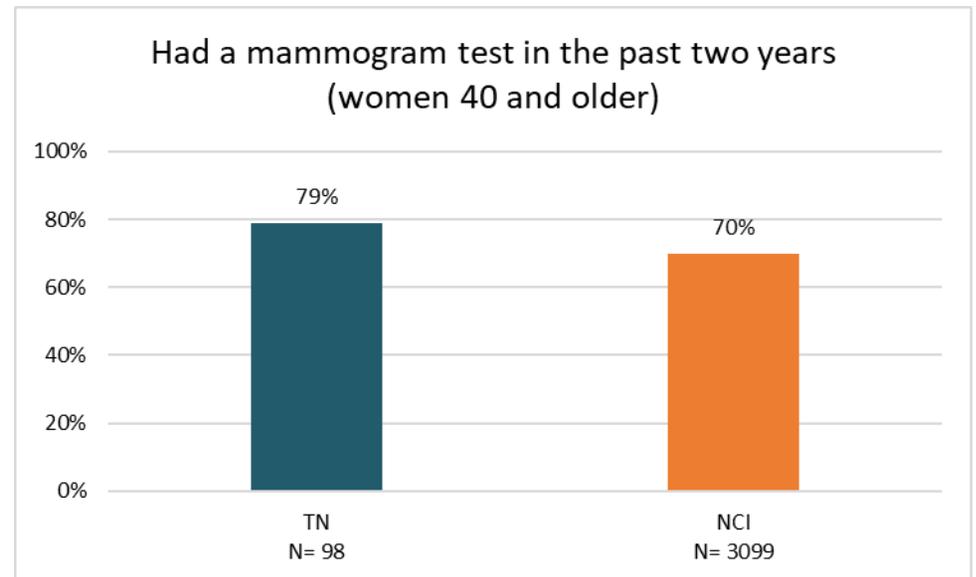
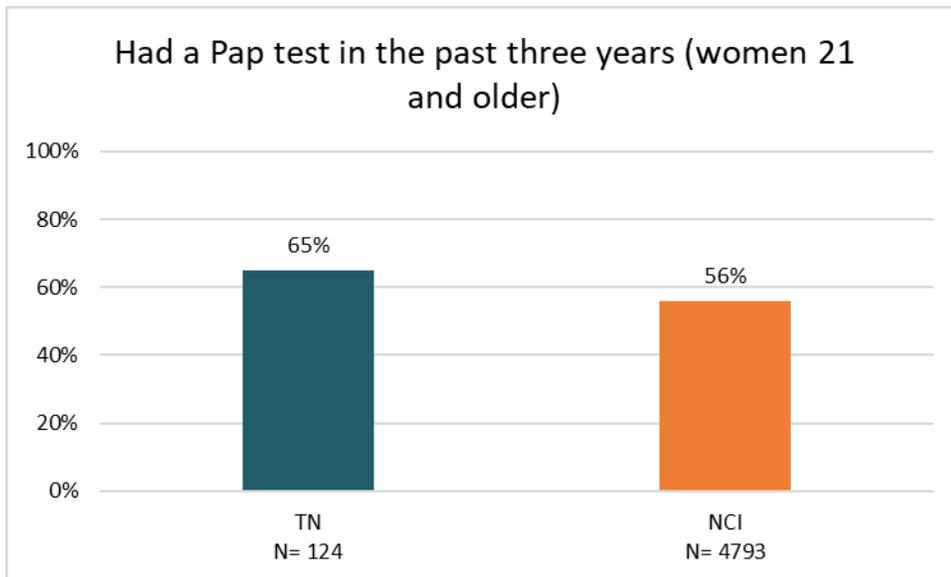
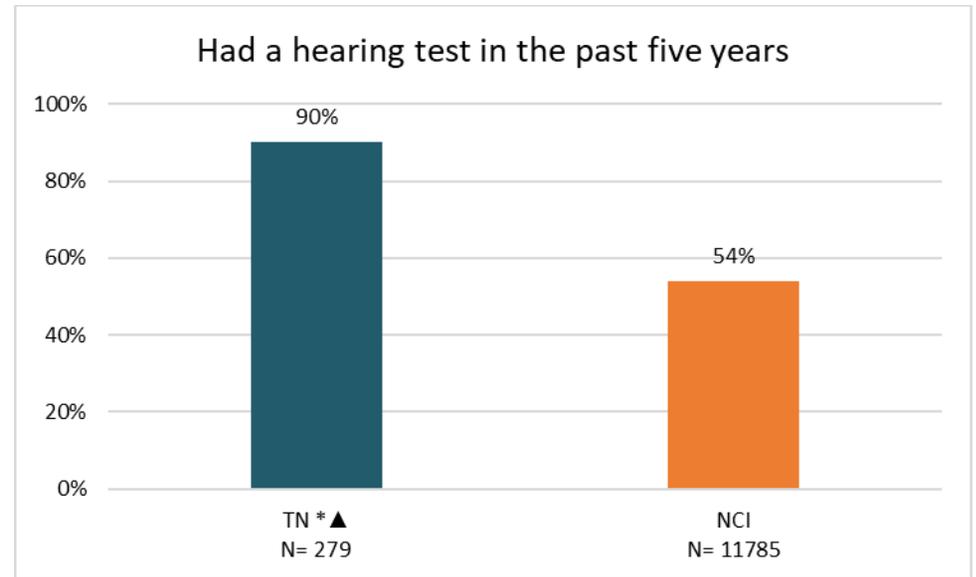
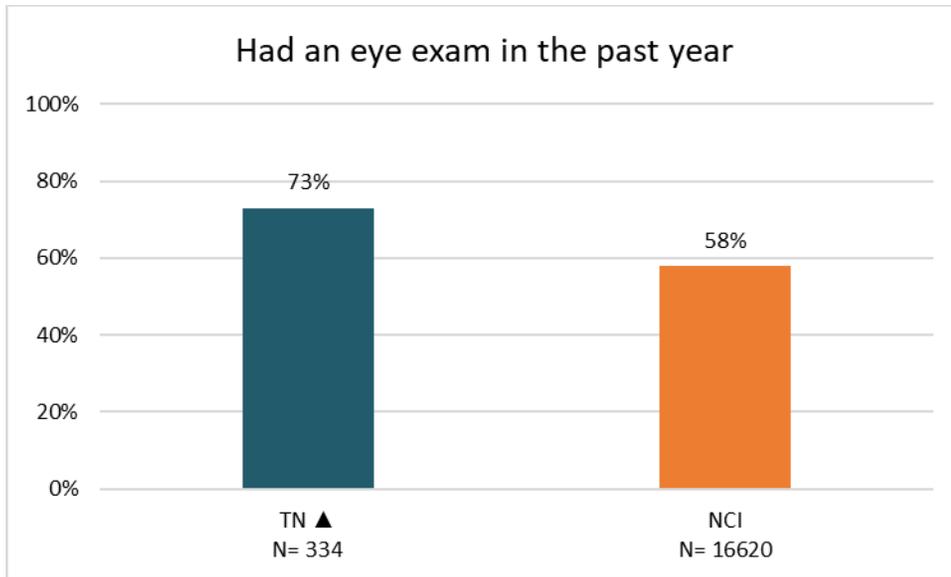
### Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population

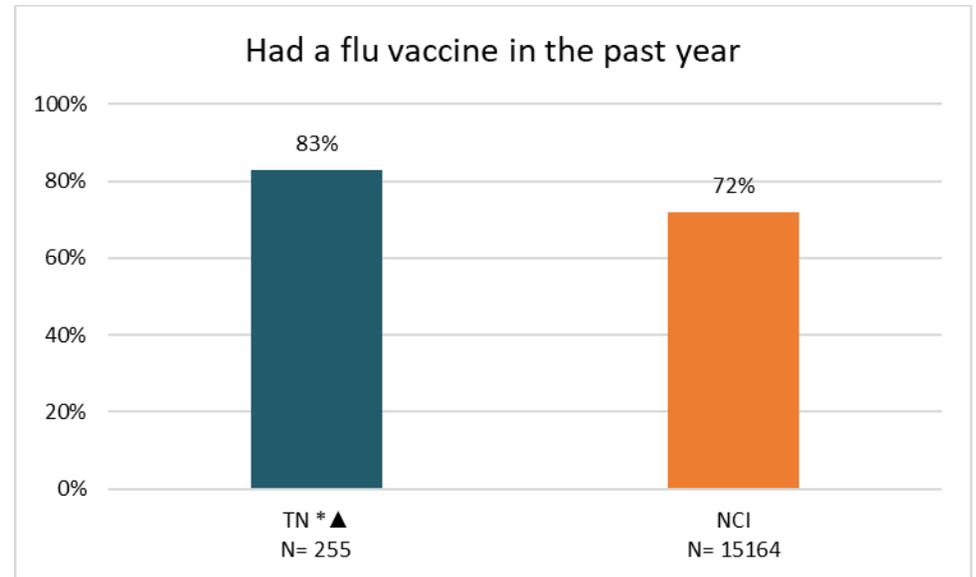
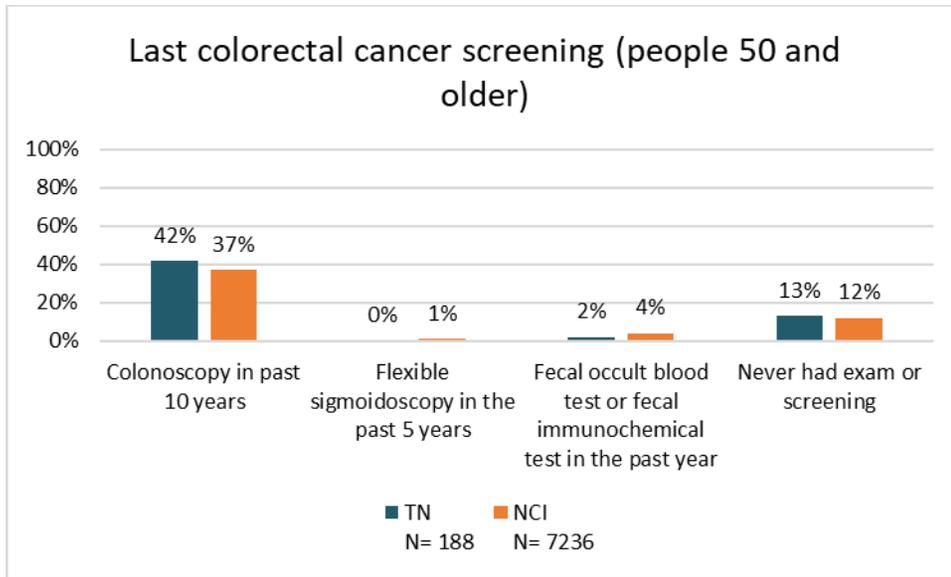
An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are *weighted*



An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
 All NCI Averages are weighted



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are weighted



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 111. Has a primary care doctor or primary care practitioner

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 97%     | 397    |
| NCI         | 98%     | 21,289 |

Table 112. In poor health

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 5%      | 403    |
| NCI         | 3%      | 21,178 |

Table 113. Had a complete physical exam in the past year

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 90%     | 379    |
| NCI         | 89%     | 20,078 |

Table 114. Had a dental exam in the past year

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 86%     | 366    |
| NCI         | 81%     | 18,964 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 115. Had an eye exam or vision screening in the past year

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 73%     | 334    |
| NCI         | 58%     | 16,620 |

Table 116. Had a hearing test in the past five years

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN *▲       | 90%     | 279    |
| NCI         | 54%     | 11,785 |

Table 117. Had a Pap test in the past three years (women 21 and older)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 65%     | 124   |
| NCI         | 56%     | 4,793 |

Table 118. Had a mammogram test in the past two years (among women age 40 and over)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 79%     | 98    |
| NCI         | 70%     | 3,099 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 119. Last colorectal cancer screening (among people age 50 and over)

*Information may have been obtained through state records*

| State v NCI | Colonoscopy<br>in past 10<br>years | Flexible<br>sigmoidoscopy<br>in the past 5<br>years | Fecal occult blood<br>test or fecal<br>immunochemical<br>test in the past<br>year | Never had<br>exam or<br>screening | N     |
|-------------|------------------------------------|---|---|-----------------------------------|-------|
| TN          | 42%                                | 0%  | 2%  | 13%                               | 188   |
| NCI         | 37%                                | 1%  | 4%  | 12%                               | 7,236 |

Table 120. Had a flu vaccine in the past year

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN *▲       | 83%     | 255    |
| NCI         | 72%     | 15,164 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are *weighted*

## Medication

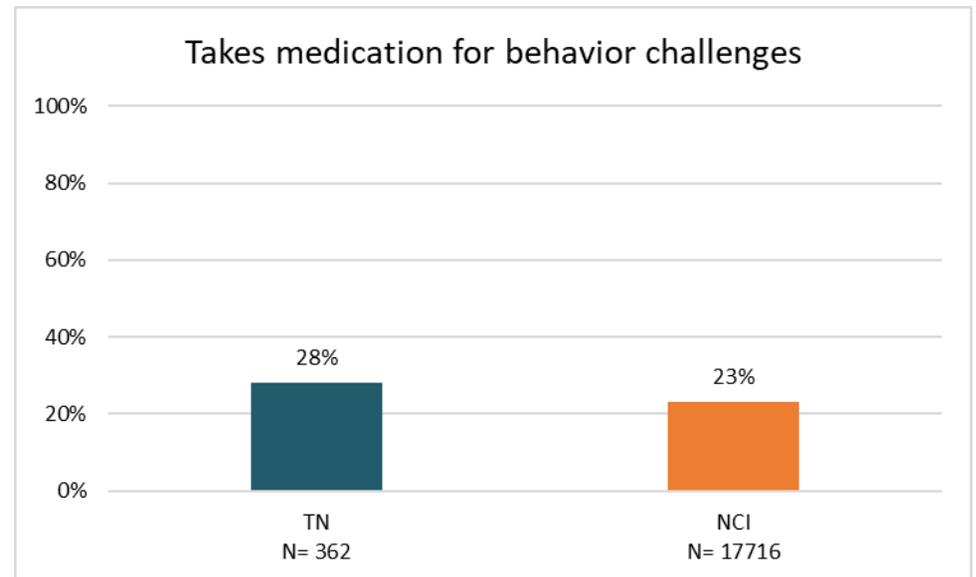
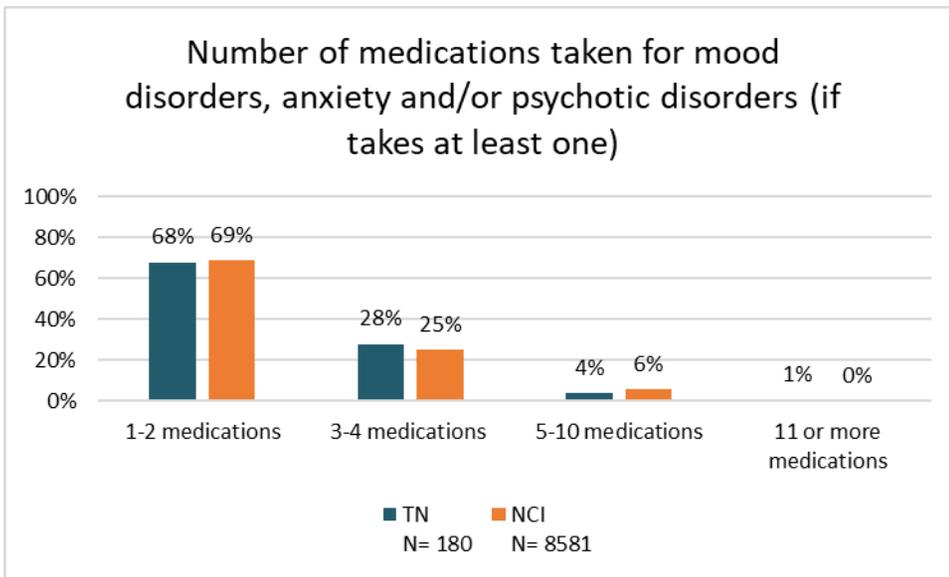
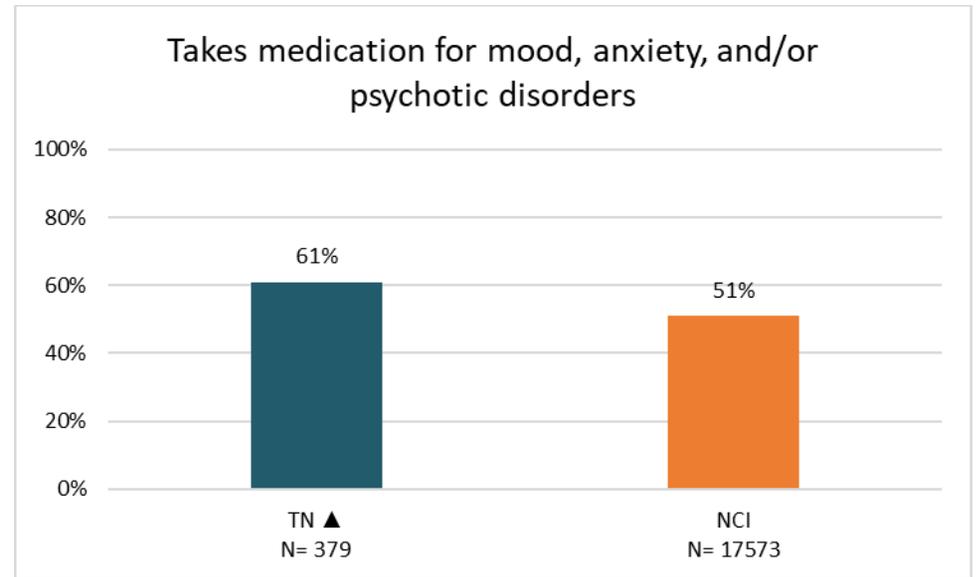
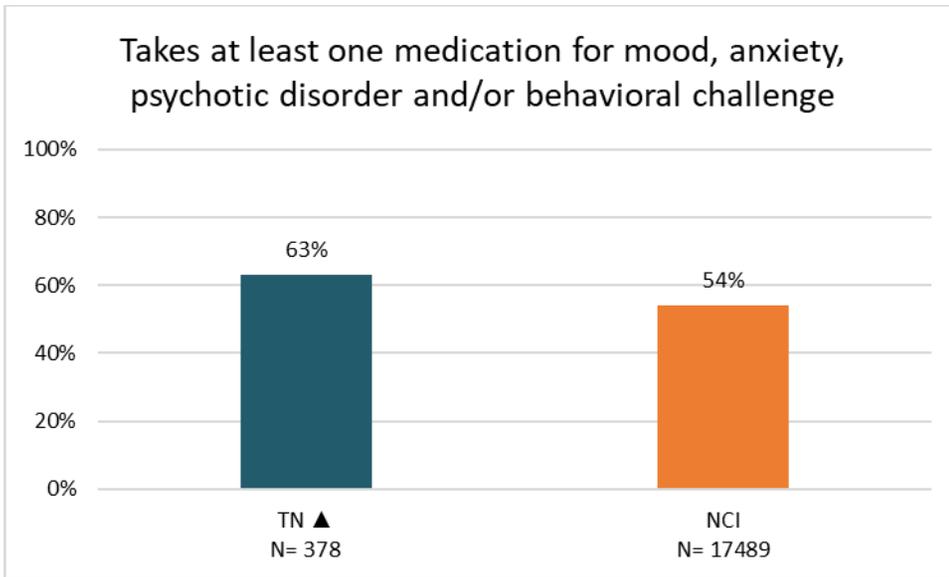
*Medications are used effectively and appropriately.*

See all states' *Medication* outcomes [here](#).

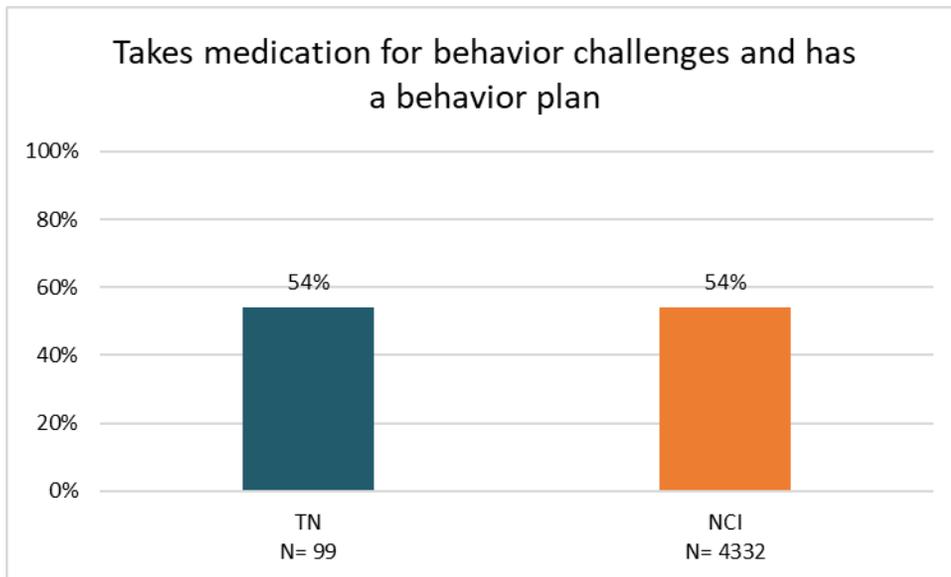
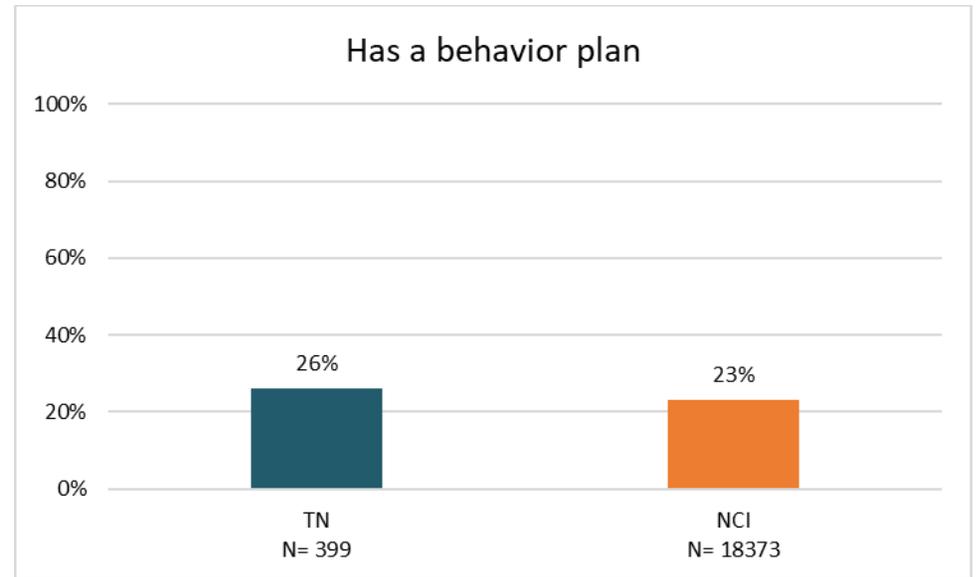
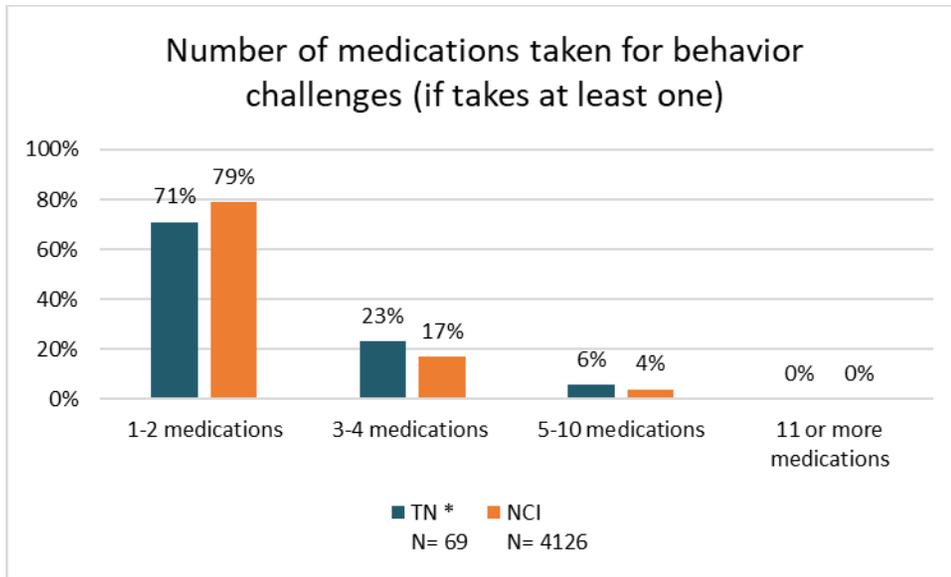
### Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are weighted



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are weighted



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are weighted

Table 121. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 63%     | 378    |
| NCI         | 54%     | 17,489 |

Table 122. Takes medication for mood, anxiety, and/or psychotic disorders

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 61%     | 379    |
| NCI         | 51%     | 17,573 |

Table 123. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders if taking at least one medication for this purpose

*Information may have been obtained through state records*

| State v NCI | 1-2 Medications | 3-4 Medications | 5-10 Medications | 11 or More Medications | N     |
|-------------|-----------------|-----------------|------------------|------------------------|-------|
| TN          | 68%             | 28%             | 4%               | 1%                     | 180   |
| NCI         | 69%             | 25%             | 6%               | 0%                     | 8,581 |

Table 124. Takes medication for behavior challenges

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 28%     | 362    |
| NCI         | 23%     | 17,716 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 125. Number of medications taken for behavior challenges if taking at least one for this purpose

*Information may have been obtained through state records*

| State v NCI | 1-2 Medications | 3-4 Medications | 5-10 Medications | 11 or More Medications | N     |
|-------------|-----------------|-----------------|------------------|------------------------|-------|
| TN *        | 71%             | 23%             | 6%               | 0%                     | 69    |
| NCI         | 79%             | 17%             | 4%               | 0%                     | 4,126 |

Table 126. Has a behavior plan

*Information may have been obtained through state records*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 26%     | 399    |
| NCI         | 23%     | 18,373 |

Table 127. Has a behavior plan (among those who take medication for a behavior challenge)

*Information may have been obtained through state records*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 54%     | 99    |
| NCI         | 54%     | 4,332 |

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

## Wellness

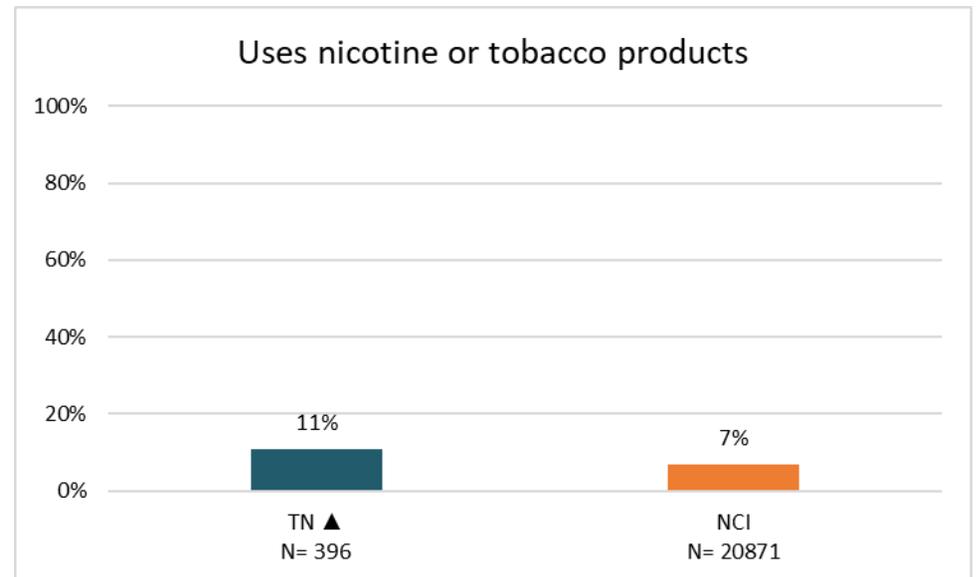
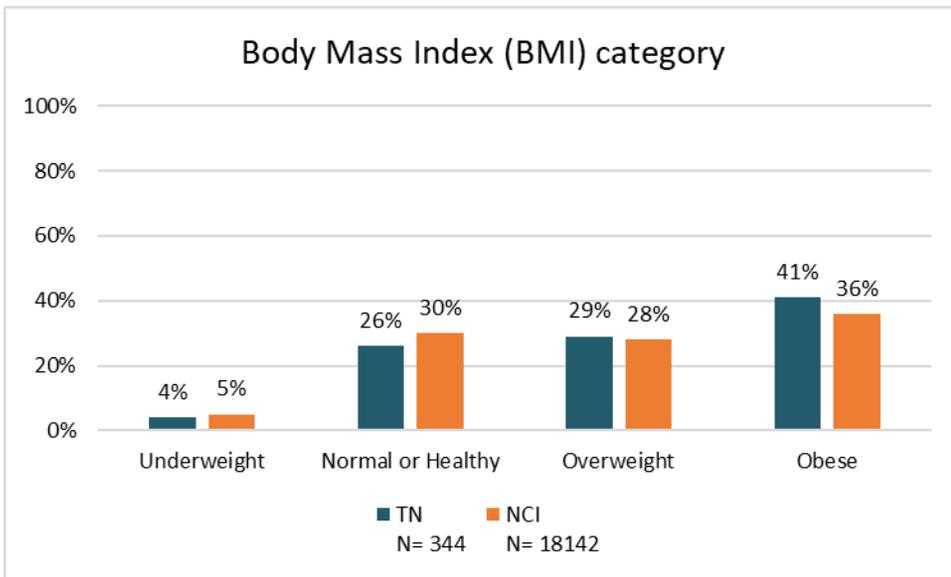
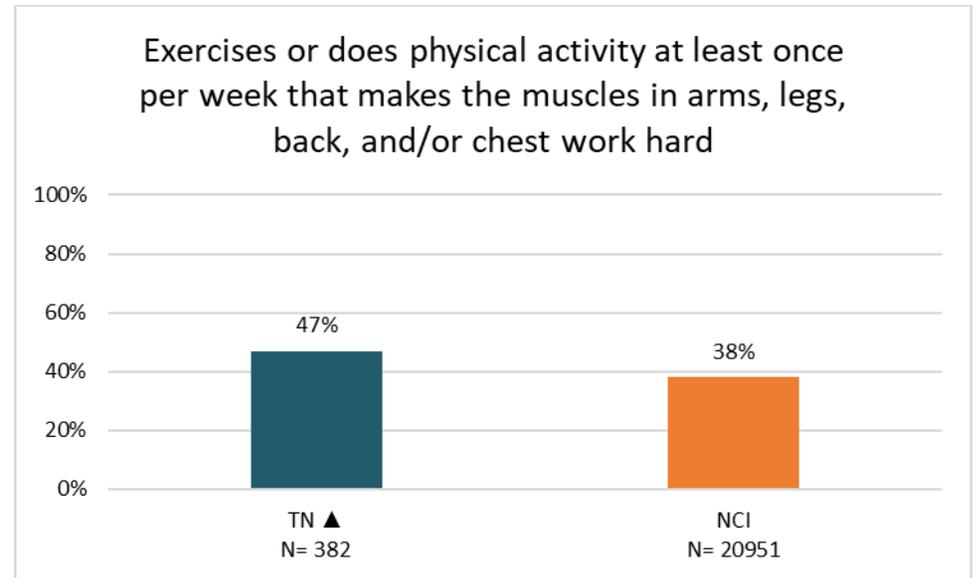
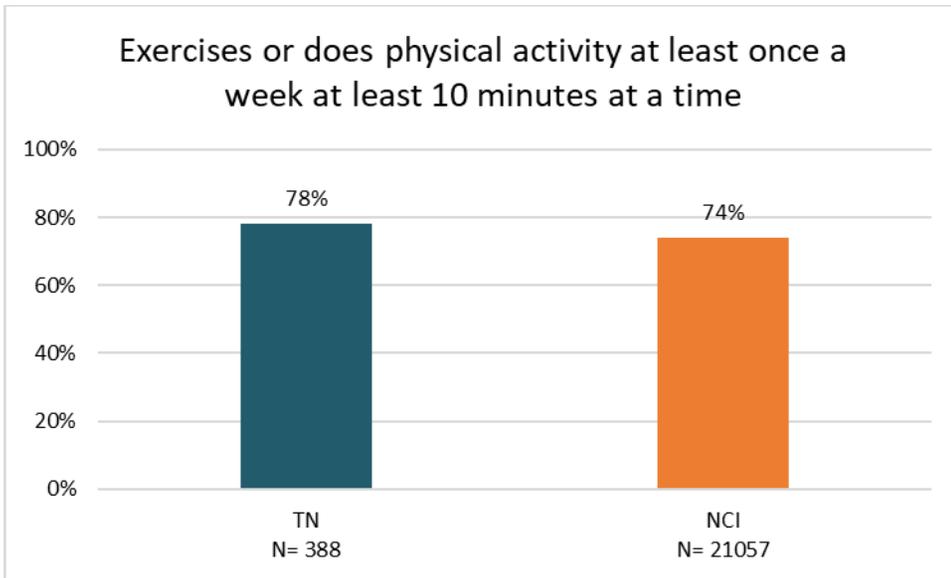
*People maintain healthy habits.*

See all states' *Wellness* outcomes [here](#).

### Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (\*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
All NCI Averages are weighted



An asterisk (\*) denotes that data include at least 25% “don’t knows” and missing data  
 All NCI Averages are *weighted*

Table 128. Exercises or does physical activity at least once per week for 10 minutes or more at a time

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 78%     | 388    |
| NCI         | 74%     | 21,057 |

Table 129. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 47%     | 382    |
| NCI         | 38%     | 20,951 |

Table 130. Body Mass Index (BMI) category

*BMI calculated using data on weight and height; information may have been obtained through state records*

| State v NCI | Underweight | Normal or Healthy | Overweight | Obese | N      |
|-------------|-------------|-------------------|------------|-------|--------|
| TN          | 4%          | 26%               | 29%        | 41%   | 344    |
| NCI         | 5%          | 30%               | 28%        | 36%   | 18,142 |

Table 131. Uses nicotine or tobacco products

*Information may have been obtained through state records*

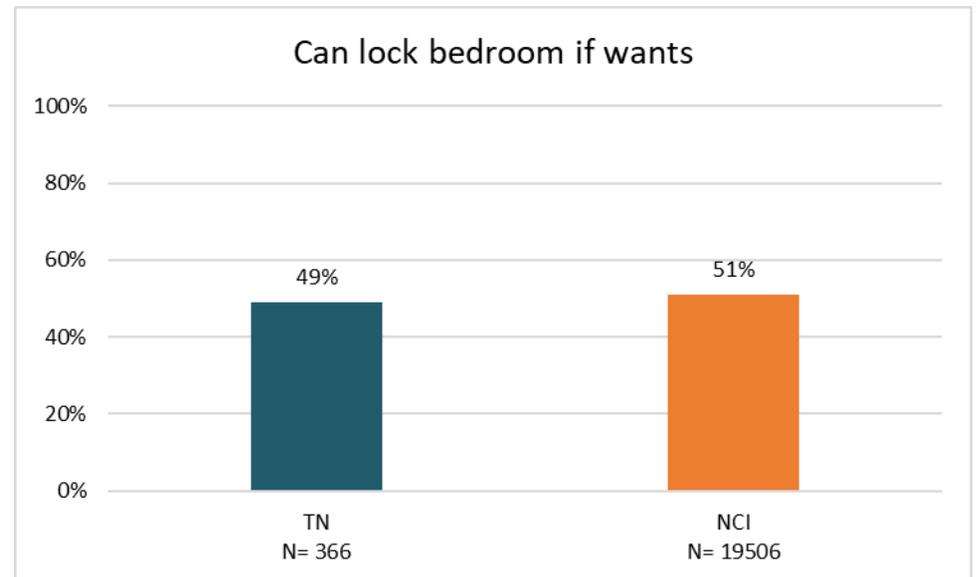
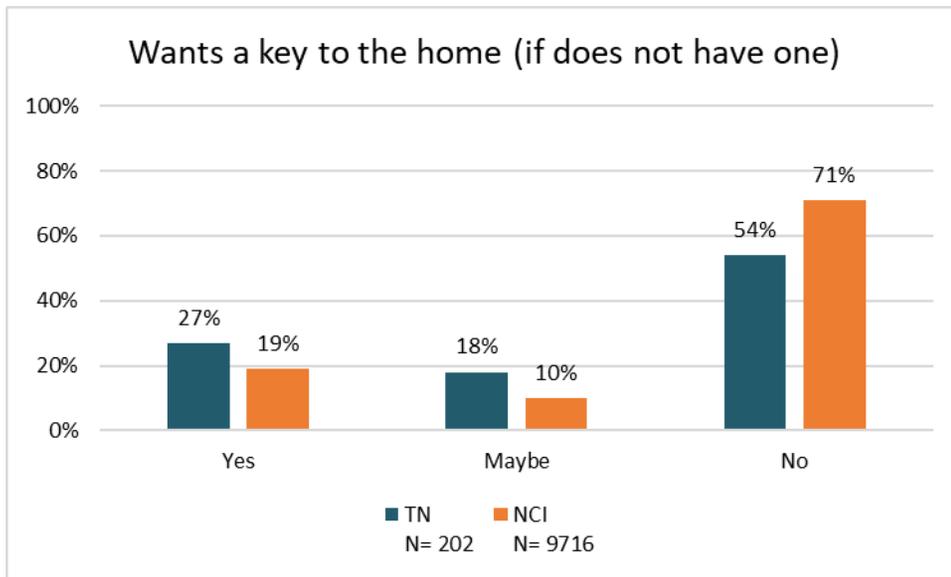
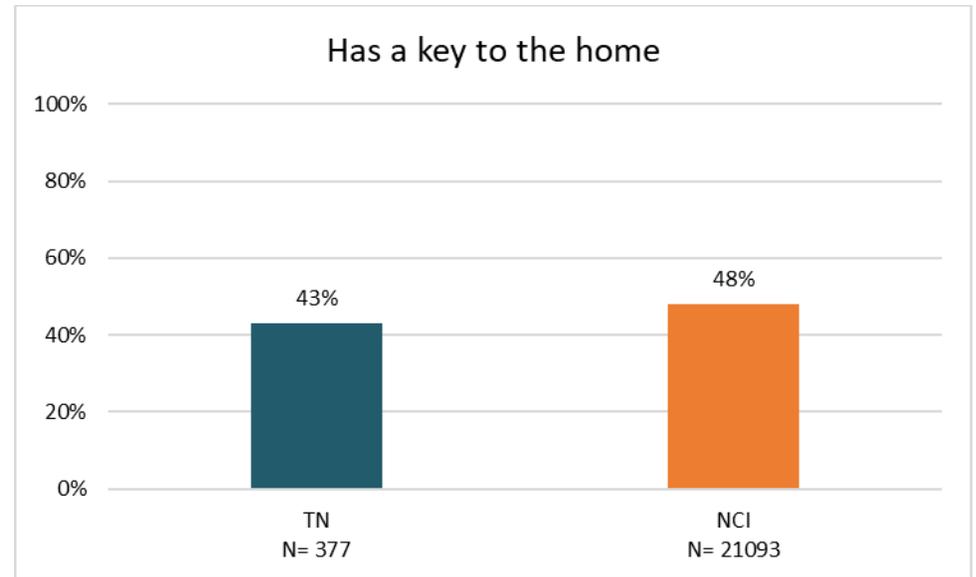
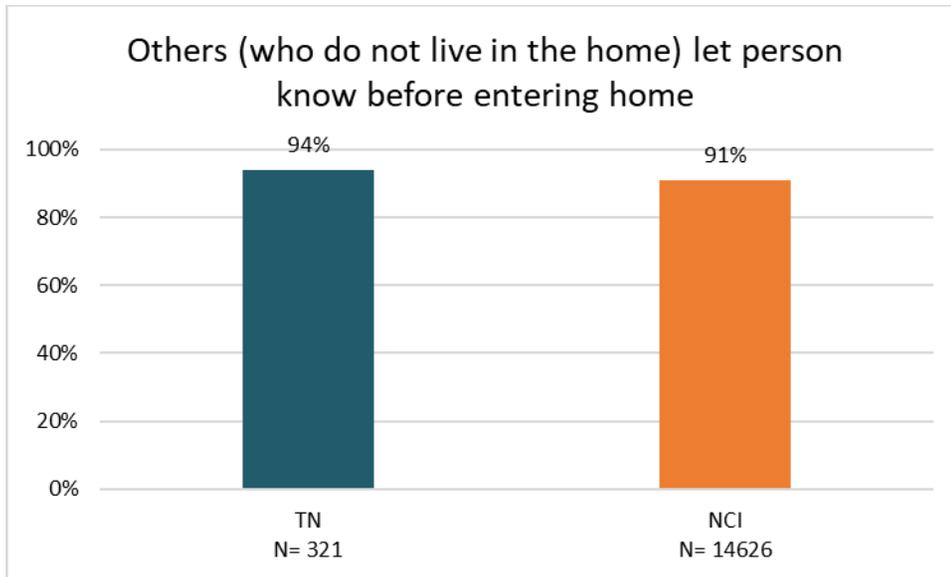
| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 11%     | 396    |
| NCI         | 7%      | 20,871 |

An asterisk (\*) denotes that data include at least 25% "don't knows" and missing data  
 All NCI Averages are *weighted*

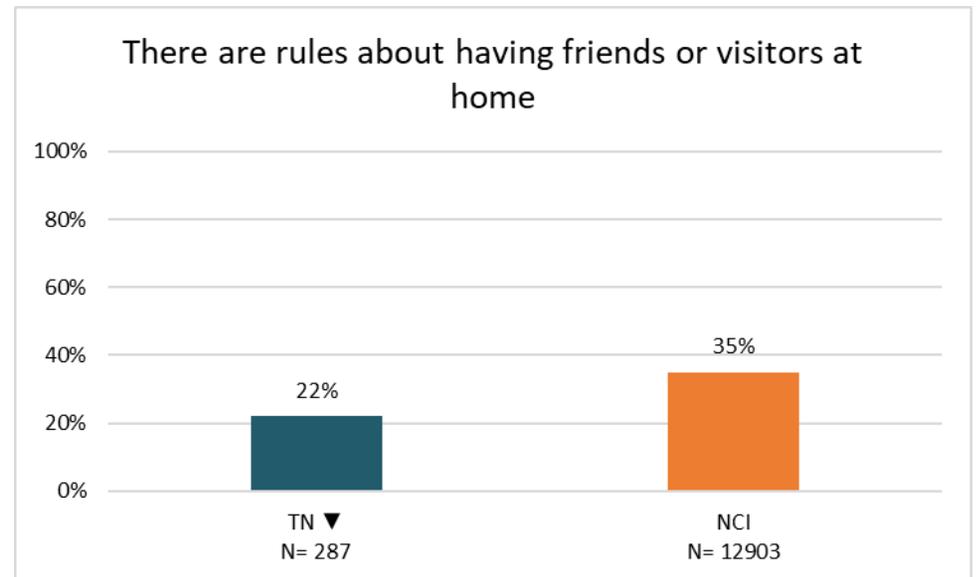
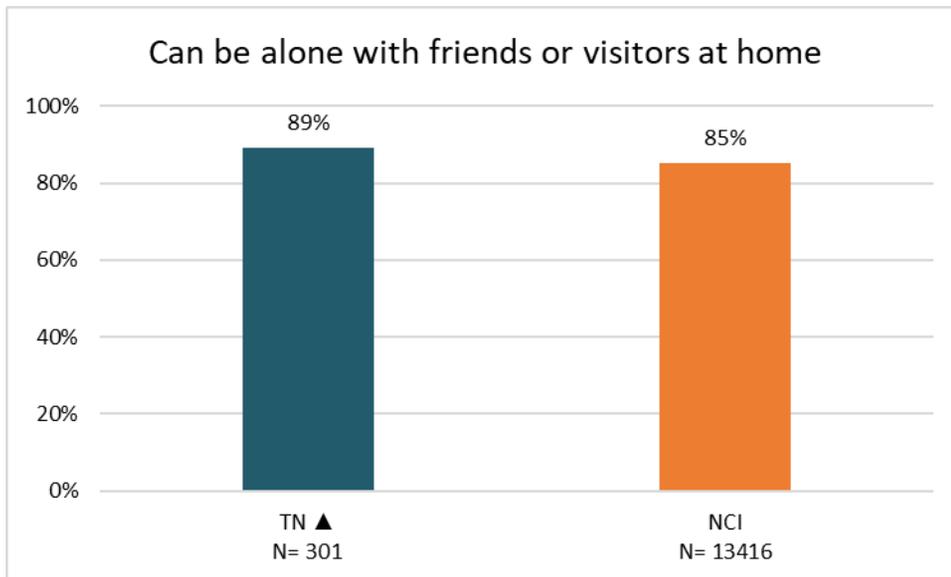
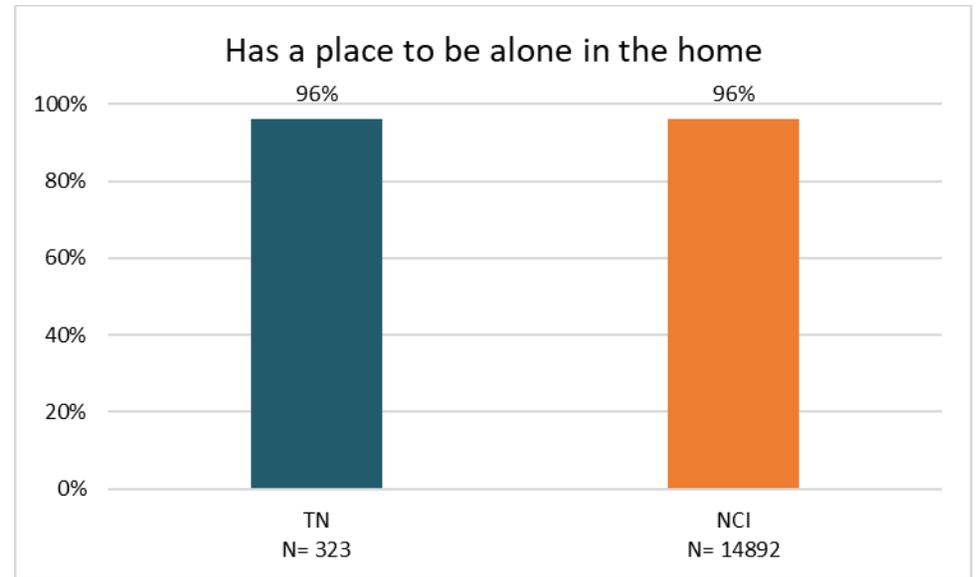
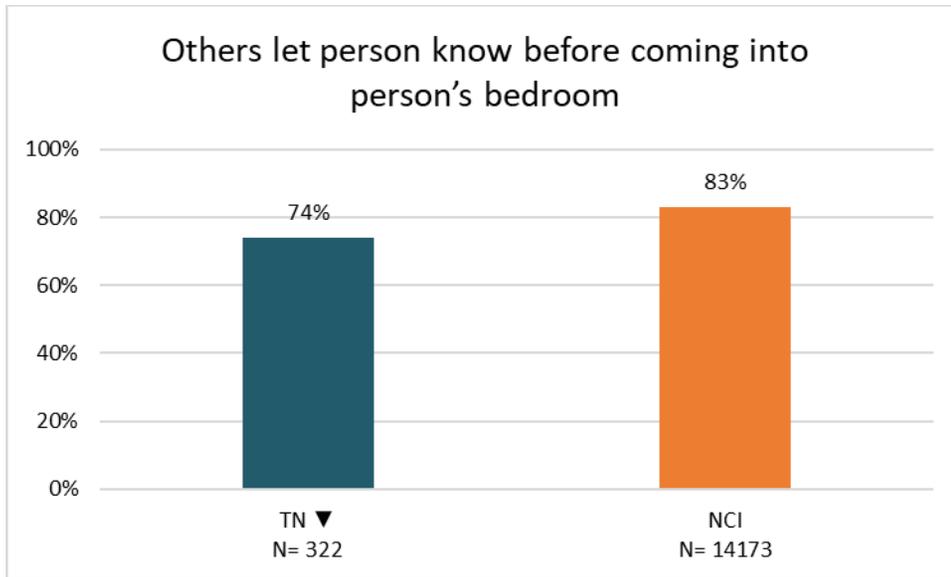
## Rights and Respect

*People receive the same respect and protections as others in the community.*

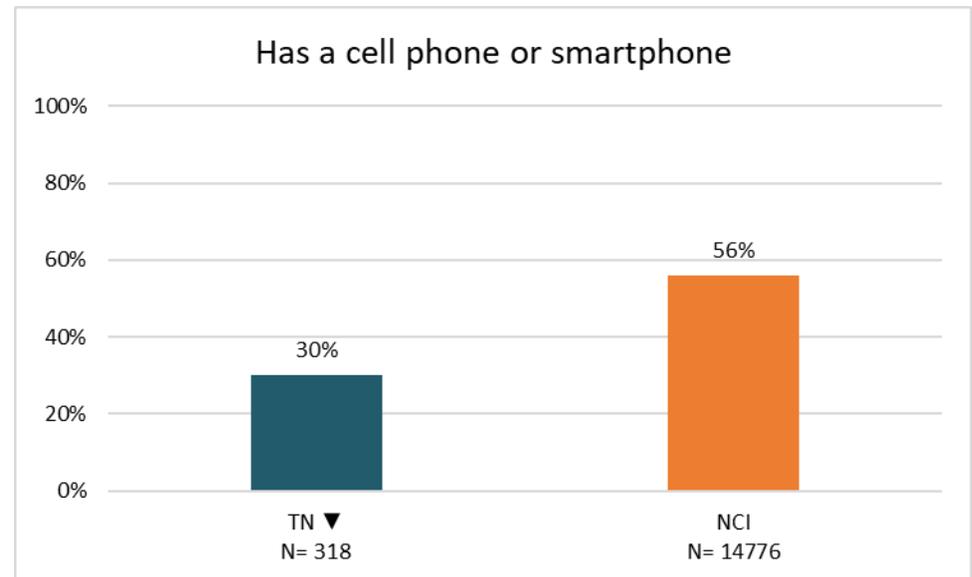
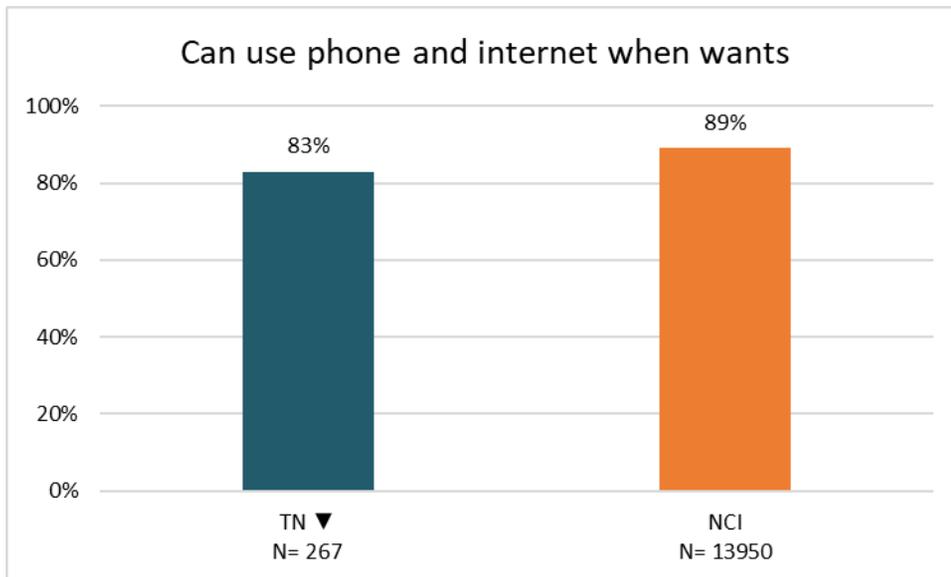
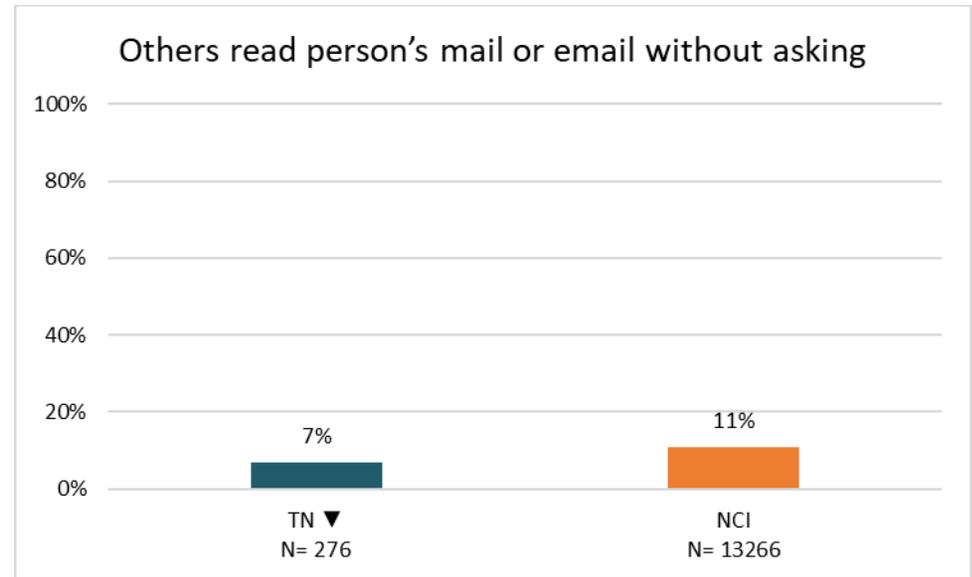
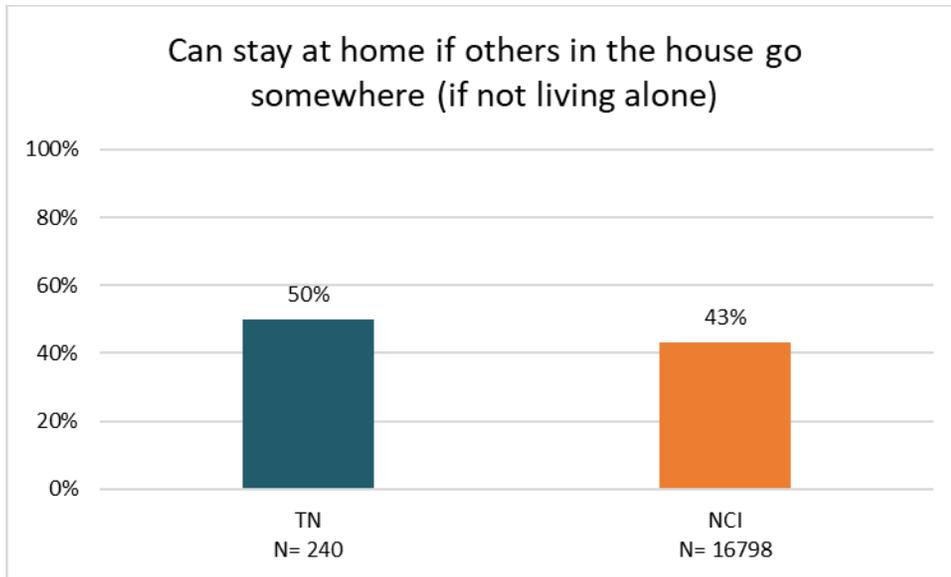
See all states' *Rights and Respect* outcomes [here](#).



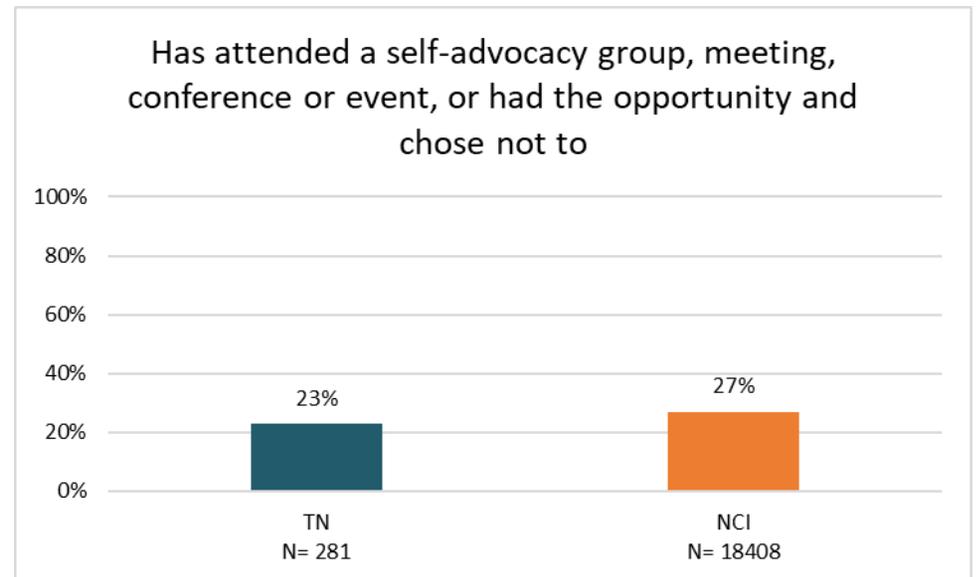
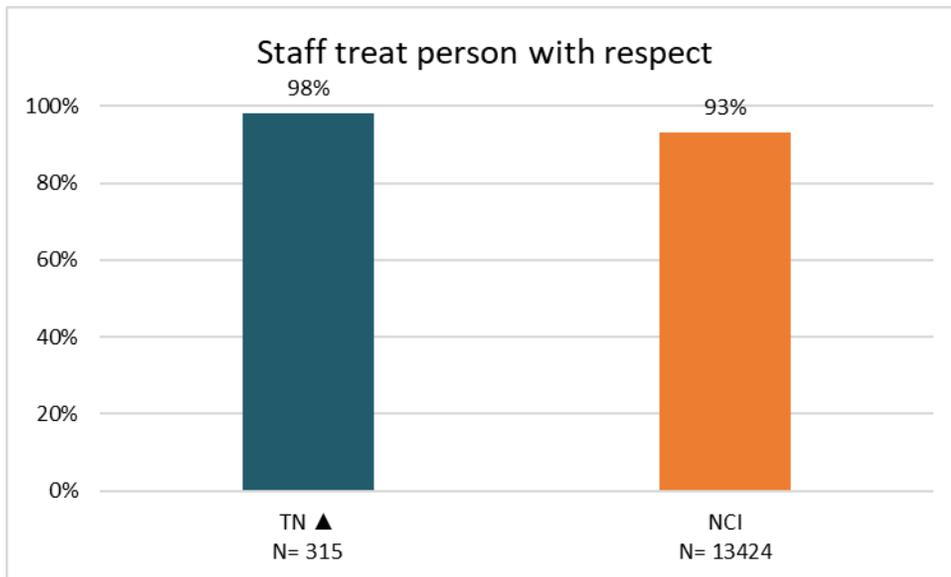
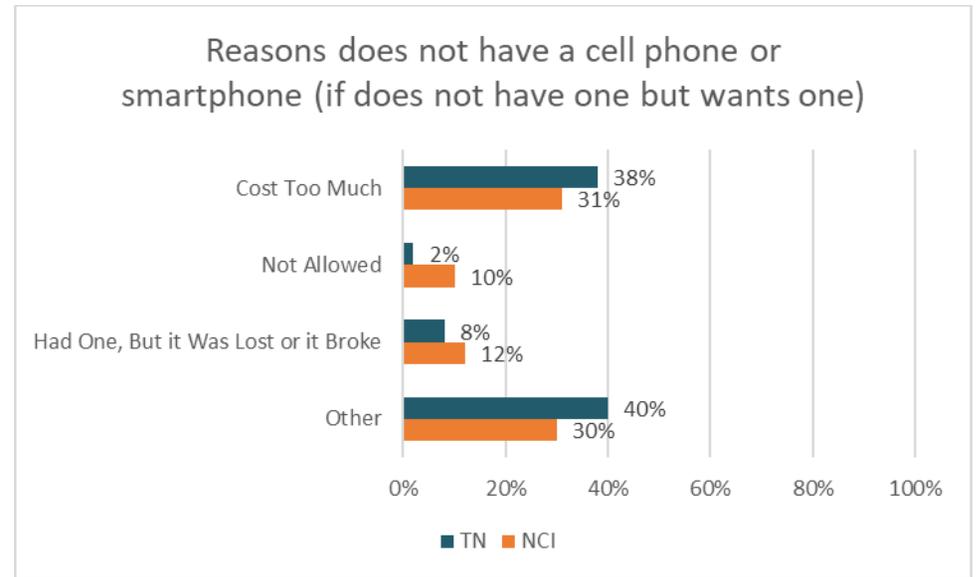
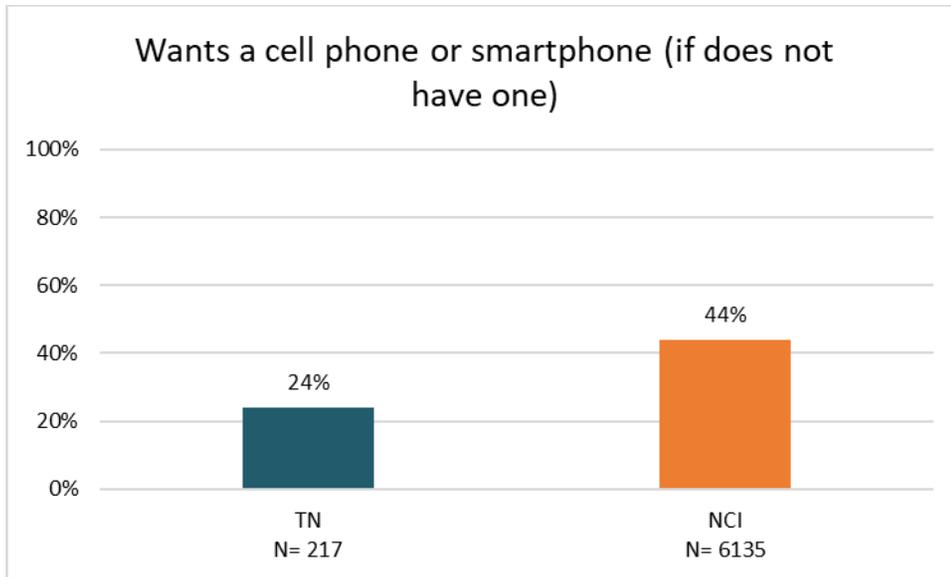
All NCI Averages are *weighted*



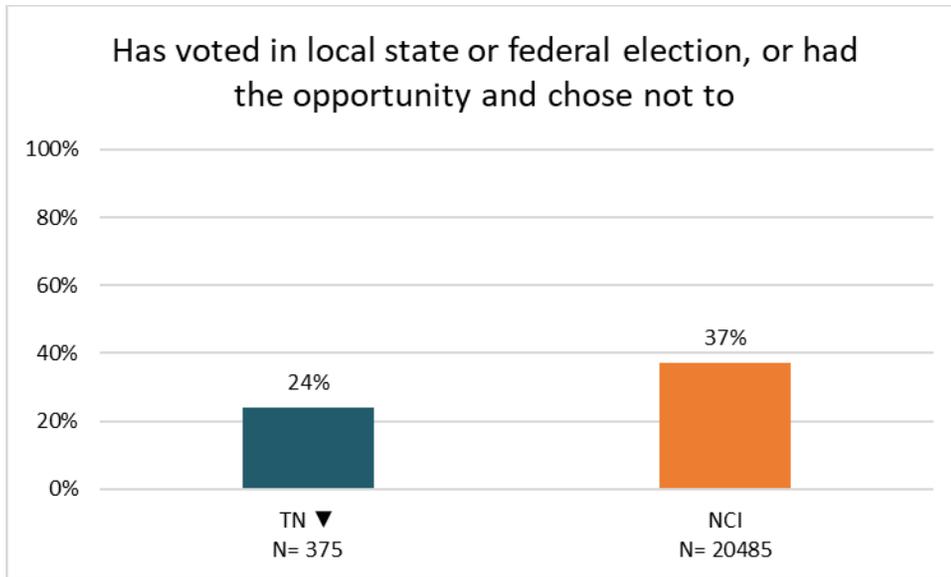
All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 132. Others (who do not live in the home) let person know before entering home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 94%     | 321    |
| NCI         | 91%     | 14,626 |

Table 133. Has a key to the home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 43%     | 377    |
| NCI         | 48%     | 21,093 |

Table 134. Wants a key to the home (if does not have one)

| State v NCI | Yes | Maybe | No  | N     |
|-------------|-----|-------|-----|-------|
| TN          | 27% | 18%   | 54% | 202   |
| NCI         | 19% | 10%   | 71% | 9,716 |

Table 135. Can lock bedroom if wants

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 49%     | 366    |
| NCI         | 51%     | 19,506 |

Table 136. Others let person know before coming into person's bedroom

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 74%     | 322    |
| NCI         | 83%     | 14,173 |

All NCI Averages are *weighted*

Table 137. Has a place to be alone in the home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 96%     | 323    |
| NCI         | 96%     | 14,892 |

Table 138. Can be alone with friends or visitors at home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 89%     | 301    |
| NCI         | 85%     | 13,416 |

Table 139. There are rules about having friends or visitors in the home

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 22%     | 287    |
| NCI         | 35%     | 12,903 |

Table 140. Can stay at home if others in the house go somewhere (if not living alone)

*New in 2018-19; proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 50%     | 240    |
| NCI         | 43%     | 16,798 |

Table 141. Others read person's mail or email without asking

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 7%      | 276    |
| NCI         | 11%     | 13,266 |

All NCI Averages are *weighted*

Table 142. Can use phone and internet when wants

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 83%     | 267    |
| NCI         | 89%     | 13,950 |

Table 143. Has a cell phone or smartphone

*New in 2018-19*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 30%     | 318    |
| NCI         | 56%     | 14,776 |

Table 144. Wants a cell phone or smartphone (if does not have one)

*New in 2018-19*

| State v NCI | Average | N     |
|-------------|---------|-------|
| TN          | 24%     | 217   |
| NCI         | 44%     | 6,135 |

Table 145. Reasons does not have a cell phone or smartphone (if does not have one but wants one)

*New in 2018-19; categories are not mutually exclusive; therefore, N is not shown*

| State v NCI | Cost Too Much | Not Allowed | Had One, But it Was Lost or it Broke | Other |
|-------------|---------------|-------------|--------------------------------------|-------|
| TN          | 38%           | 2%          | 8%                                   | 40%   |
| NCI         | 31%           | 10%         | 12%                                  | 30%   |

All NCI Averages are *weighted*

Table 146. Staff treat person with respect

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▲        | 98%     | 315    |
| NCI         | 93%     | 13,424 |

Table 147. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to

*Proxy respondents were allowed for this question*

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 23%     | 281    |
| NCI         | 27%     | 18,408 |

Table 148. Has voted in local, state, or federal election, or had the opportunity and chose not to

*Proxy respondents were allowed for this question*

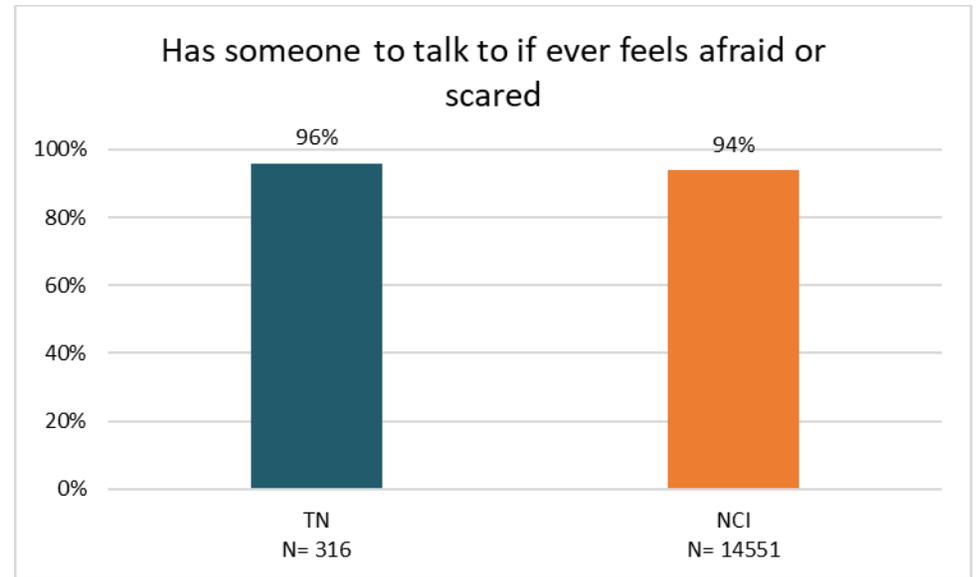
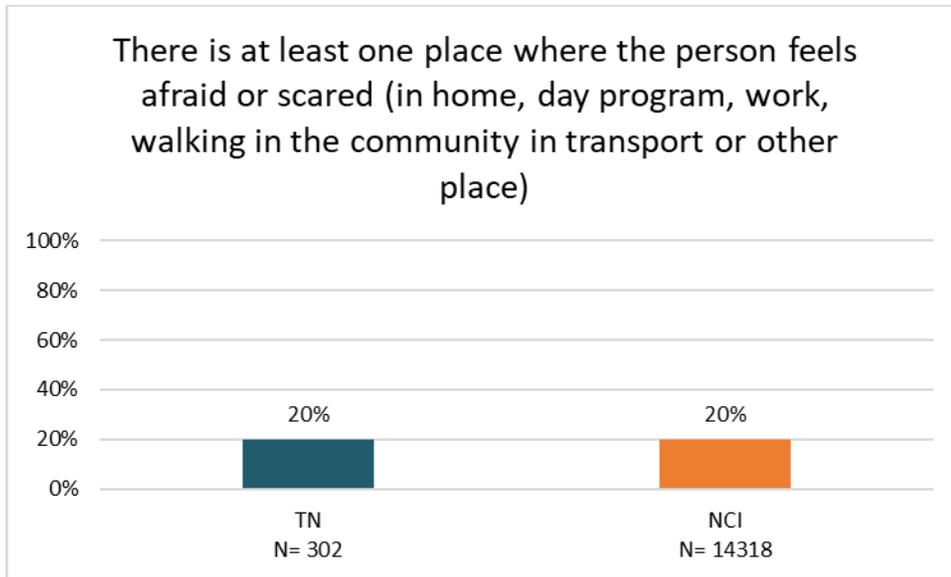
| State v NCI | Average | N      |
|-------------|---------|--------|
| TN ▼        | 24%     | 375    |
| NCI         | 37%     | 20,485 |

All NCI Averages are *weighted*

## Safety

*People feel safe.*

See all states' *Safety* outcomes [here](#).



All NCI Averages are *weighted*

Table 149. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, and/or other place)

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 20%     | 302    |
| NCI         | 20%     | 14,318 |

Table 150. Has someone to talk to if ever feels afraid or scared

| State v NCI | Average | N      |
|-------------|---------|--------|
| TN          | 96%     | 316    |
| NCI         | 94%     | 14,551 |

All NCI Averages are *weighted*