



Child Family Survey (CFS) State Report

Washington State (WA) Report

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What is NCI?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators™ 2018-19 Child Family Survey (CFS). The data shown are weighted NCI averages. These data are comprised of 14,816 valid surveys collected across 12 states: AZ, CA, CO, LA, MN, MO, NC, OH, OR, SD, WA and WI.

What is the NCI Child Family Survey?

The NCI Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child¹ who *lives with* the respondent and receives at least one service other than case management from the state DD agency. The survey collects demographic information on both the child receiving services ('child') as well as the person who fills out the survey (the 'respondent') and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Important note on responses: All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

What is included in this report?

This report includes this state's Child Family Survey data compared to the NCI Average. State outcomes that are significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is based on "Always" or "Yes" response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Child Family Survey, data analysis and state samples, check out the National Child Family Report: <https://www.nationalcoreindicators.org/resources/reports/#reports-family-survey-final-reports>.

¹ A Child Family Survey could be completed for an individual up to 22 years if still receiving "child" services.

Demographics

Demographics of Child Receiving Services

This section provides demographic profiles of the child about whom the survey was completed.

Important note on responses: All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

Table 1. More Than One Person Living in the Home Has IDD

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 25% | 75% | 293 |
| NCI | 26% | 74% | 14,300 |

Table 2. Child's Age

| State v NCI | Mean | N |
|-------------|------|--------|
| WA | 10.9 | 287 |
| NCI | 10.9 | 14,374 |

Table 3. Child's Gender

| State v NCI | Male | Female | N |
|-------------|------|--------|--------|
| WA | 62% | 38% | 289 |
| NCI | 69% | 31% | 14,329 |

Table 4. Child's Race and Ethnicity

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

| State v NCI | American Indian or Alaska Native | Asian | Black or African-American | Hawaiian or Pacific Islander | White | Hispanic or Latino | Other |
|-------------|----------------------------------|-------|---------------------------|------------------------------|-------|--------------------|-------|
| WA | 4% | 19% | 5% | 2% | 62% | 22% | 2% |
| NCI | 3% | 13% | 9% | 1% | 57% | 30% | 2% |

Table 5a. Child's Disabilities (not mutually exclusive)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

| State v NCI | Intellectual Disability | Mood Illness or Psychiatric Disorder | Autism Spectrum Disorder | Cerebral Palsy | Limited or No Vision | Severe or Profound Hearing Loss |
|-------------|-------------------------|--------------------------------------|--------------------------|----------------|----------------------|---------------------------------|
| WA | 44% | 15% | 54% | 10% | 11% | 8% |
| NCI | 38% | 16% | 61% | 11% | 6% | 4% |

Table 5b. Child's Disabilities (continued)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

| State v NCI | Brain Injury | Seizure Disorder or Neurological Problem | Chemical Dependency | Down Syndrome | Prader-Willi Syndrome | Fetal Alcohol Spectrum Disorder | Other |
|-------------|--------------|--|---------------------|---------------|-----------------------|---------------------------------|-------|
| WA | 6% | 20% | 1% | 14% | 0% | 1% | 27% |
| NCI | 6% | 18% | 1% | 10% | 1% | 2% | 24% |

Table 6a. Child's Health Conditions

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

| State v NCI | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|-------------|------------------------|----------|--------|---------------------|------------------|
| WA | 11% | 2% | 3% | 1% | 3% |
| NCI | 13% | 4% | 2% | 4% | 5% |

Table 6b. Child's Health Conditions (continued)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

| State v NCI | Dysphagia | Pressure Ulcers | Oral Health or Dental Problems | Sleep Apnea | Other |
|-------------|-----------|-----------------|--------------------------------|-------------|-------|
| WA | 30% | 2% | 19% | 31% | 37% |
| NCI | 17% | 1% | 14% | 24% | 45% |

Table 7. Child's Preferred Means of Communication

| State v NCI | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Aid or Device | Other | N |
|-------------|--------|---------------------------|----------------------------------|-----------------------------|-------|--------|
| WA | 57% | 21% | 4% | 11% | 7% | 294 |
| NCI | 69% | 18% | 3% | 5% | 5% | 14,263 |

Table 8. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| State v NCI | Extensive | Some | None | N |
|-------------|-----------|------|------|--------|
| WA | 34% | 40% | 27% | 289 |
| NCI | 26% | 42% | 31% | 14,259 |

Table 9. Child's Level of Help Needed With Personal Care Activities (e.g., bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| State v NCI | Extensive | Some | None | N |
|-------------|-----------|------|------|--------|
| WA | 64% | 34% | 2% | 297 |
| NCI | 49% | 43% | 8% | 14,535 |

Demographics of Respondent

This section provides demographic information about the respondent.

Table 10. Language Usually Spoken at Home

New question in 2018-19

| State v NCI | English | Spanish | Other | N |
|-------------|---------|---------|-------|--------|
| WA | 69% | 17% | 13% | 298 |
| NCI | 78% | 15% | 8% | 14,603 |

Table 11. Respondent's Age

| State v NCI | Under 35 | 35-54 | 55-74 | 75+ | N |
|-------------|----------|-------|-------|-----|--------|
| WA | 15% | 71% | 14% | 1% | 299 |
| NCI | 14% | 73% | 13% | 0% | 14,649 |

Table 12. Respondent's Health

| State v NCI | Excellent | Very good | Fairly good | Poor | N |
|-------------|-----------|-----------|-------------|------|--------|
| WA | 12% | 38% | 44% | 6% | 301 |
| NCI | 20% | 49% | 28% | 3% | 14,633 |

Table 13. Respondent's Relationship to Child

| State v NCI | Parent | Sibling | Grandparent | Other | N |
|-------------|--------|---------|-------------|-------|--------|
| WA | 96% | 0% | 3% | 1% | 298 |
| NCI | 95% | 0% | 4% | 1% | 14,687 |

Table 14. Respondent or Other Family Member Provides Paid Support to Child Receiving Services

| Family Provides Paid Support to Child | WA | WA N | NCI | NCI N |
|---|-----|------|-----|--------|
| No Family Member Provides Paid Support | 81% | 295 | 68% | 14,459 |
| Respondent Provides Paid Support | 5% | 295 | 20% | 14,459 |
| Other Family Member Provides Paid Support | 15% | 295 | 13% | 14,459 |

Table 15. Number of Adults in Household

| State v NCI | One | Two | Three | Four or More | N |
|-------------|-----|-----|-------|--------------|--------|
| WA | 16% | 62% | 15% | 6% | 299 |
| NCI | 17% | 60% | 16% | 7% | 14,579 |

Table 16. Number of Children in Household (including child receiving services about whom survey is being completed)

| State v NCI | One | Two | Three | Four or More | N |
|-------------|-----|-----|-------|--------------|--------|
| WA | 31% | 38% | 19% | 12% | 298 |
| NCI | 34% | 38% | 18% | 10% | 14,297 |

Table 17. Respondent's Highest Level of Education

| State v NCI | No High School Diploma or GED | High School Diploma or GED | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|-------------|-------------------------------|----------------------------|--|--------------|--------------------------|--------|
| WA | 12% | 18% | 4% | 21% | 45% | 297 |
| NCI | 11% | 17% | 7% | 19% | 46% | 14,565 |

Table 18. Total Taxable Household Income of Wage Earners in the Past Year

| State v NCI | No Earned Income | Up to \$15,000 | \$15,001-\$25,000 | \$25,001-\$50,000 | \$50,001-\$75,000 | Over \$75,000 | Prefer Not to Say | N |
|-------------|------------------|----------------|-------------------|-------------------|-------------------|---------------|-------------------|--------|
| WA | 6% | 10% | 19% | 15% | 27% | 9% | 14% | 298 |
| NCI | 9% | 12% | 19% | 14% | 28% | 6% | 13% | 14,389 |

Table 19. Residential Designation (Urban, Suburban, or Rural)

| State v NCI | Urban or suburban (in or near a city or large town) | Rural (outside of a city or town) | N |
|-------------|---|-----------------------------------|--------|
| WA | 74% | 26% | 281 |
| NCI | 81% | 19% | 13,560 |

Services and Supports Received

This section provides information about the services and supports received by the family from the state ID/DD agency.

Table 20. Services and Supports Received From ID/DD Agency

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

| Services and Supports Received From State | WA | NCI |
|--|-----------|------------|
| Financial Support | 25% | 22% |
| In-home Support | 52% | 39% |
| Out-of-home Respite | 36% | 31% |
| Early Intervention | 9% | 12% |
| Transportation | 21% | 14% |
| Other | 72% | 54% |
| Self-direction or Fiscal Intermediary Services | 44% | 24% |

Table 21. Additional Services and Supports Received (Not From the I/DD Agency)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

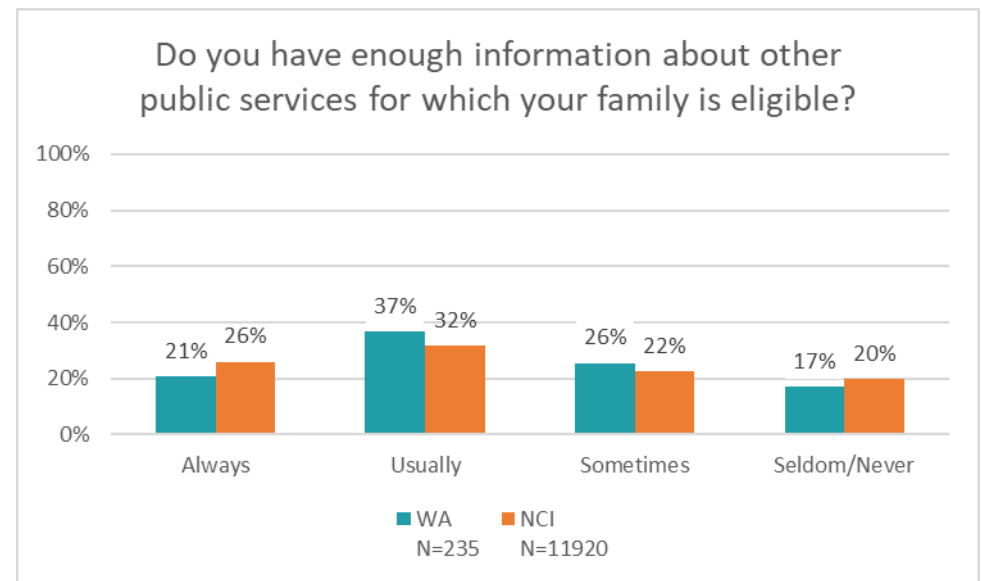
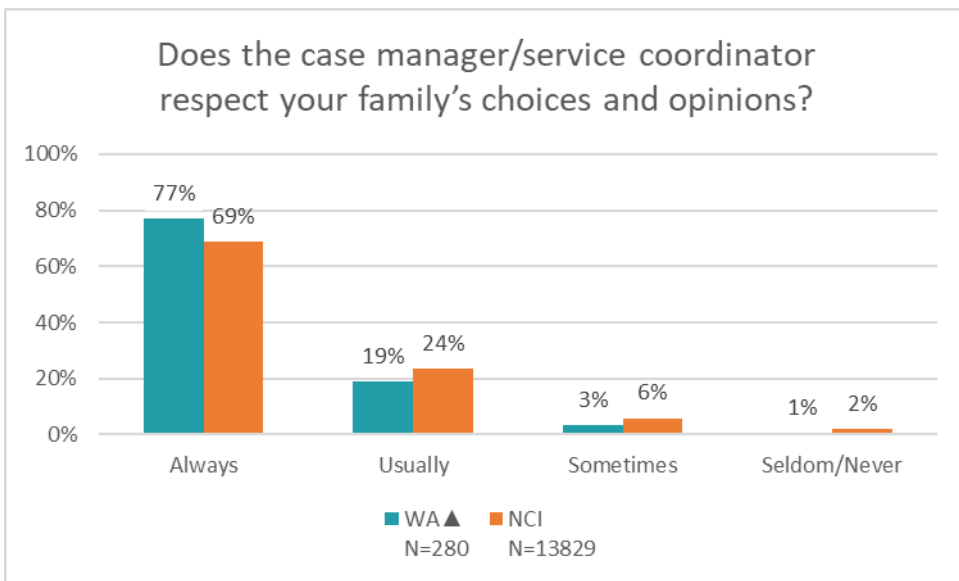
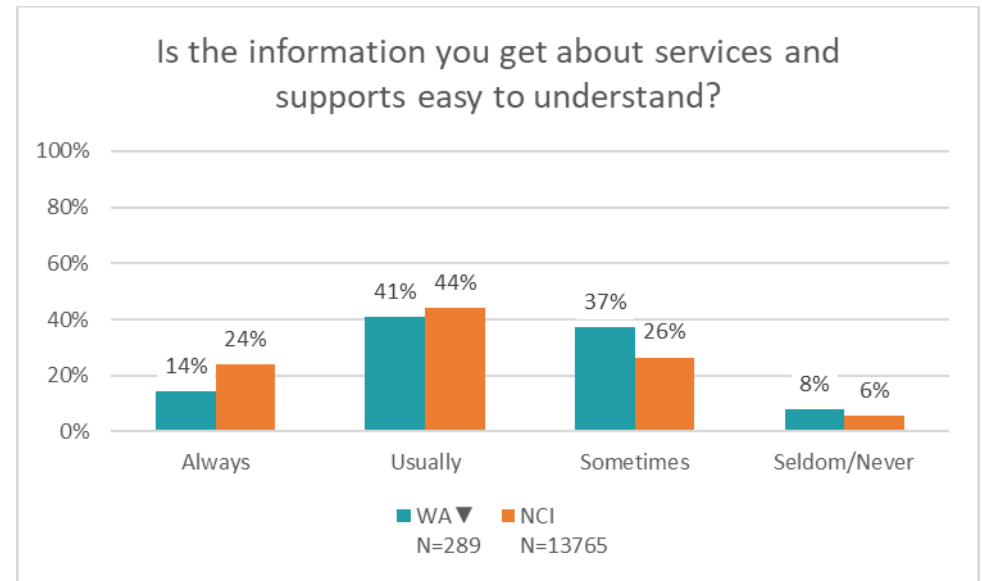
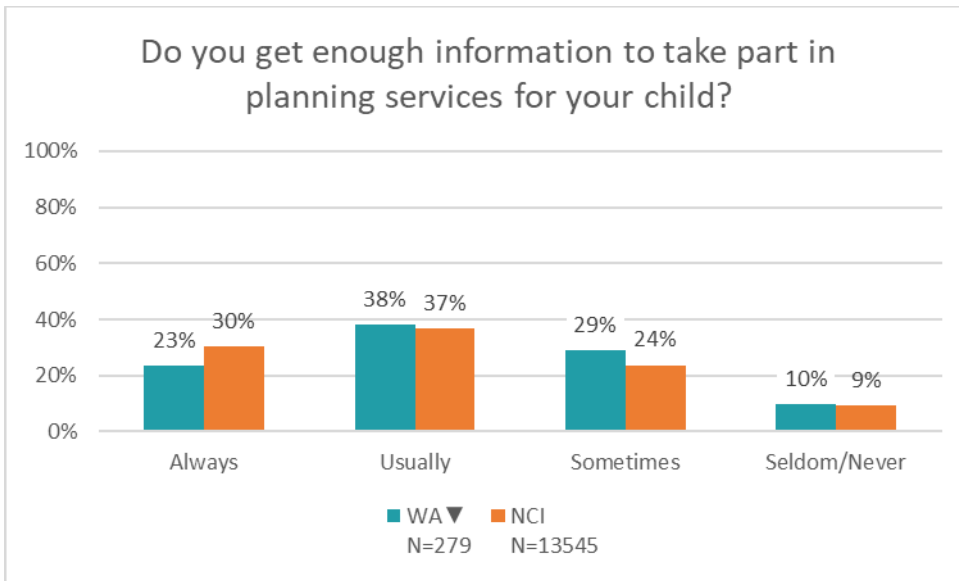
| Additional Services and Supports Received | WA | NCI |
|---|-----------|------------|
| Social Security Payments (SSI/SSB) | 35% | 36% |
| Services or Supports From Other Agencies or Organizations | 67% | 69% |

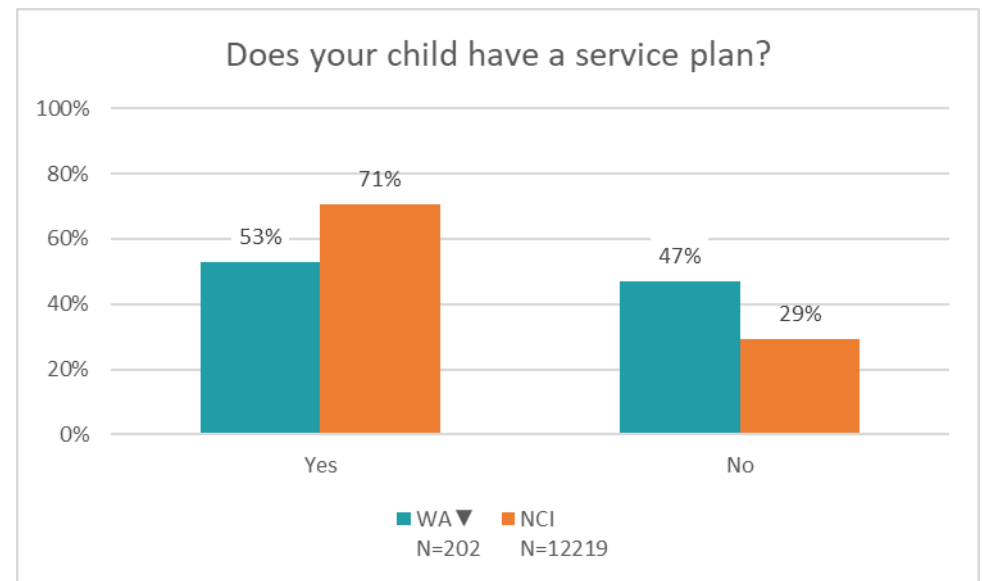
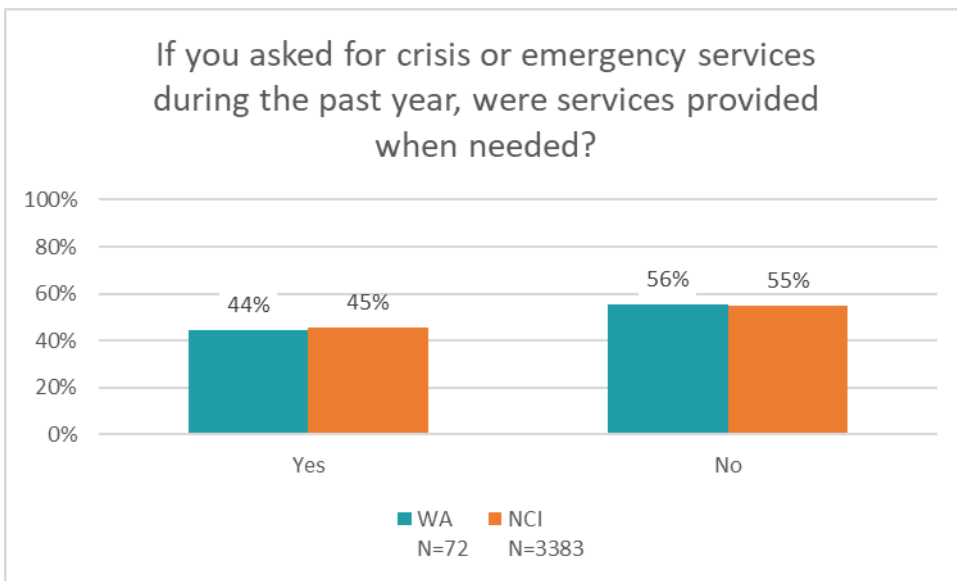
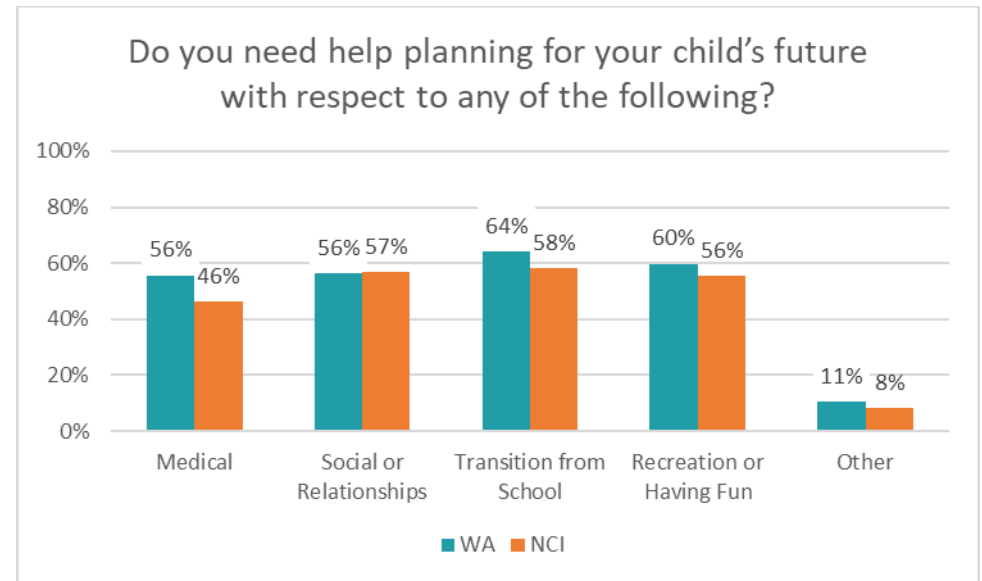
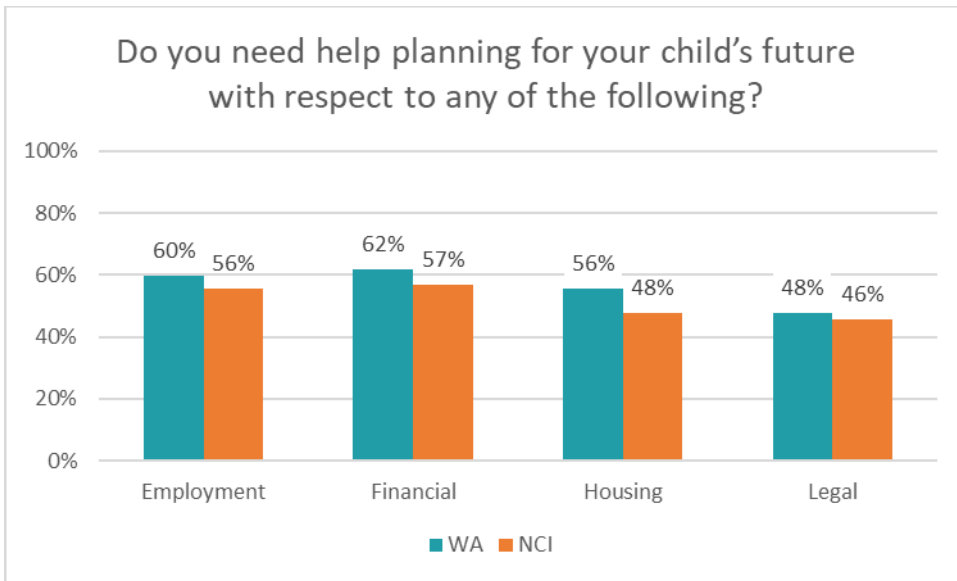
Child Family Survey Results

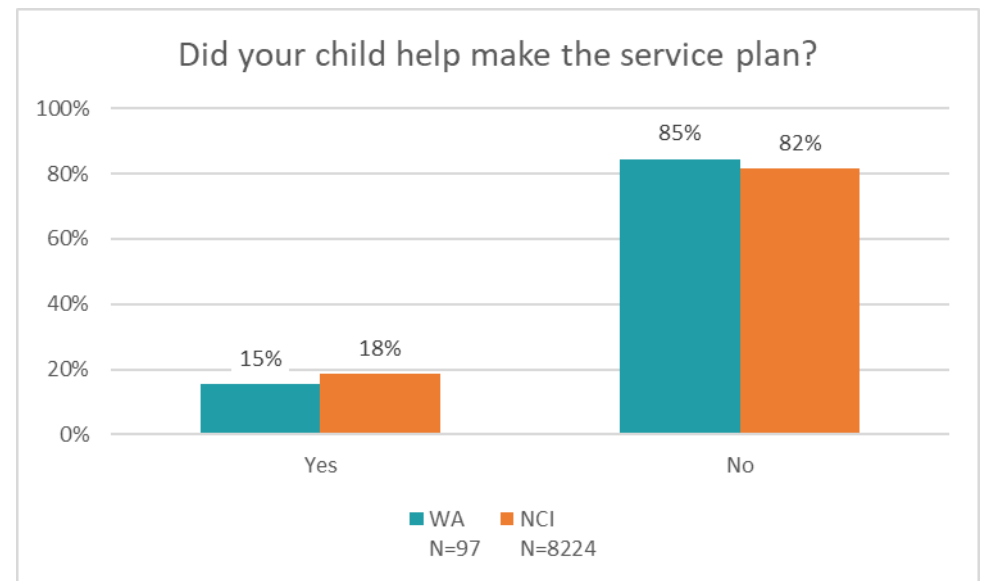
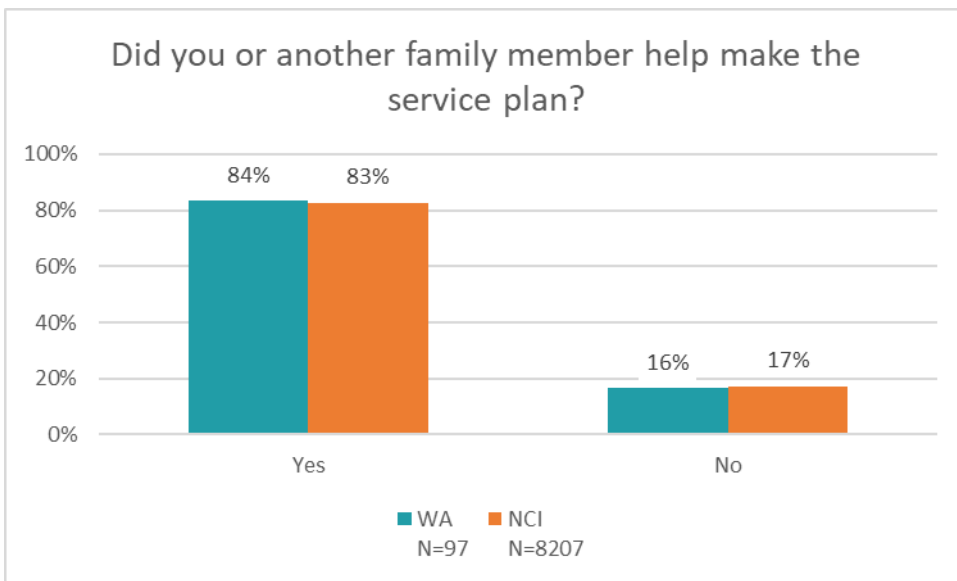
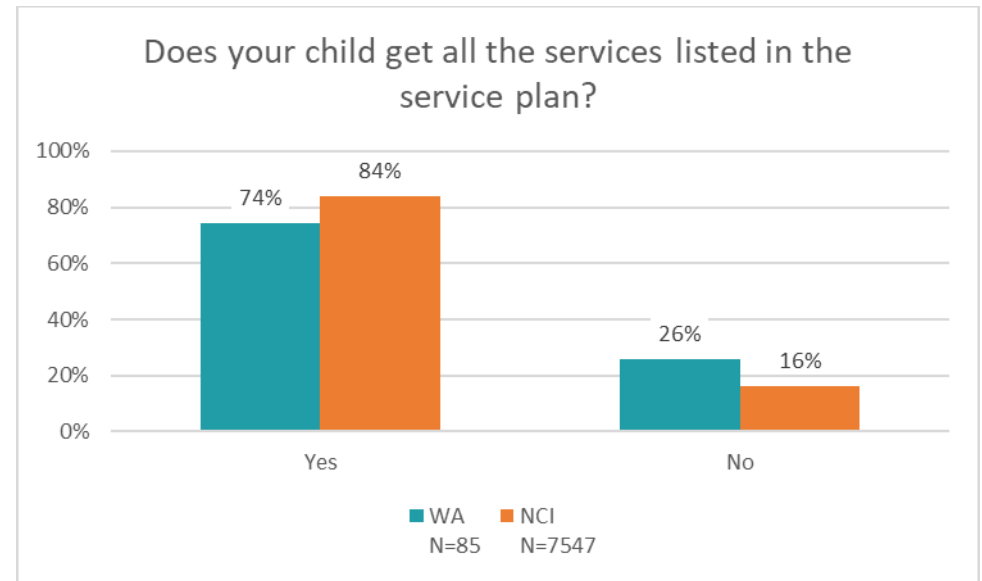
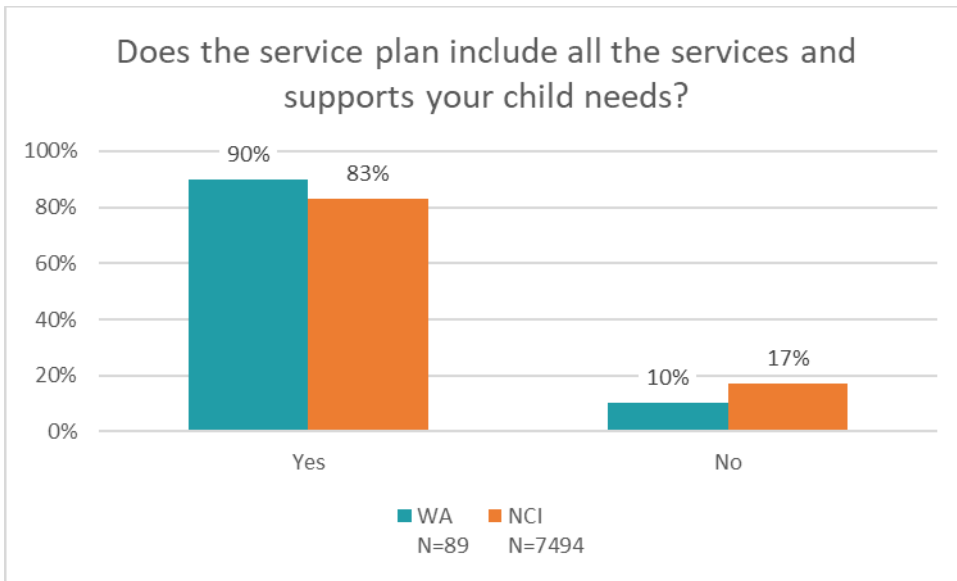
Information and Planning Charts

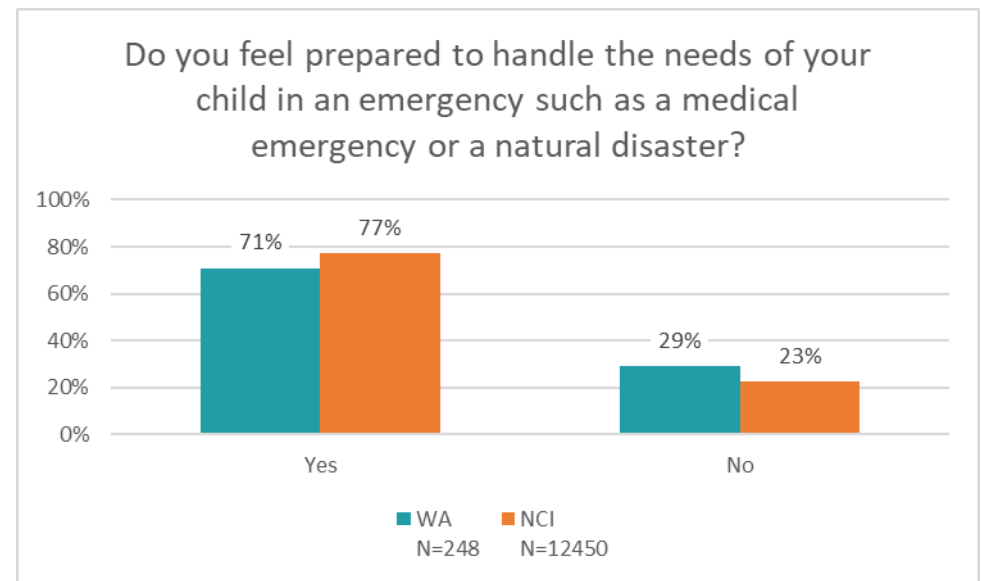
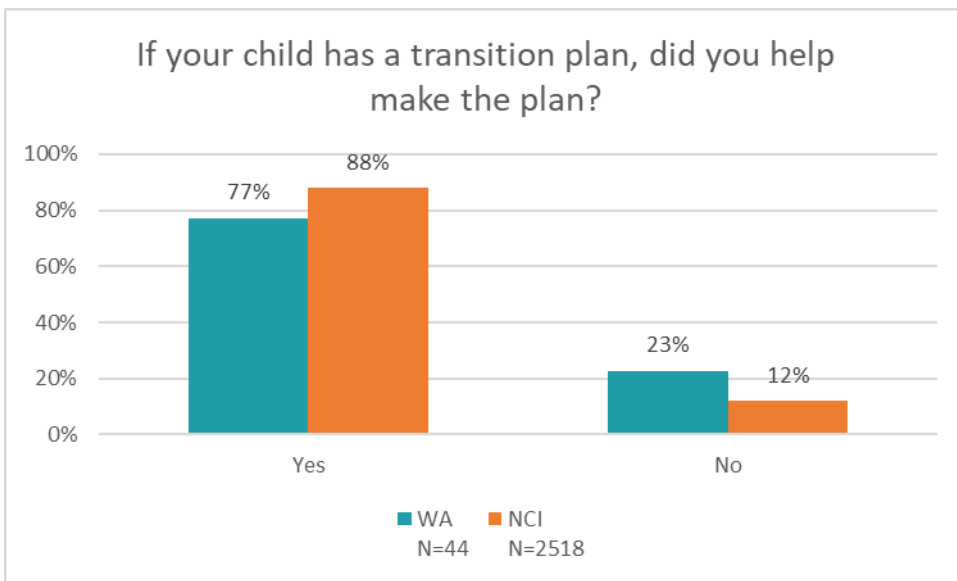
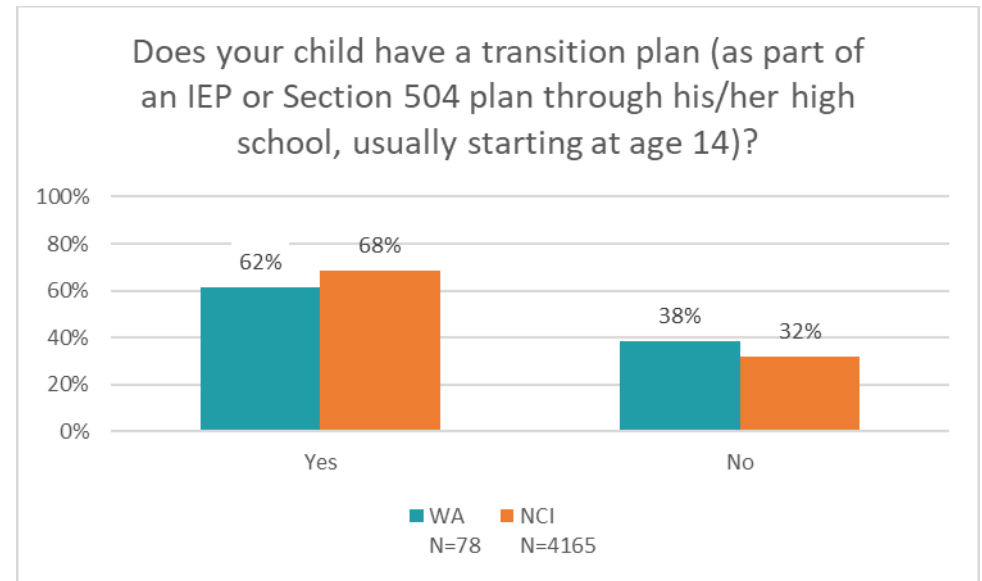
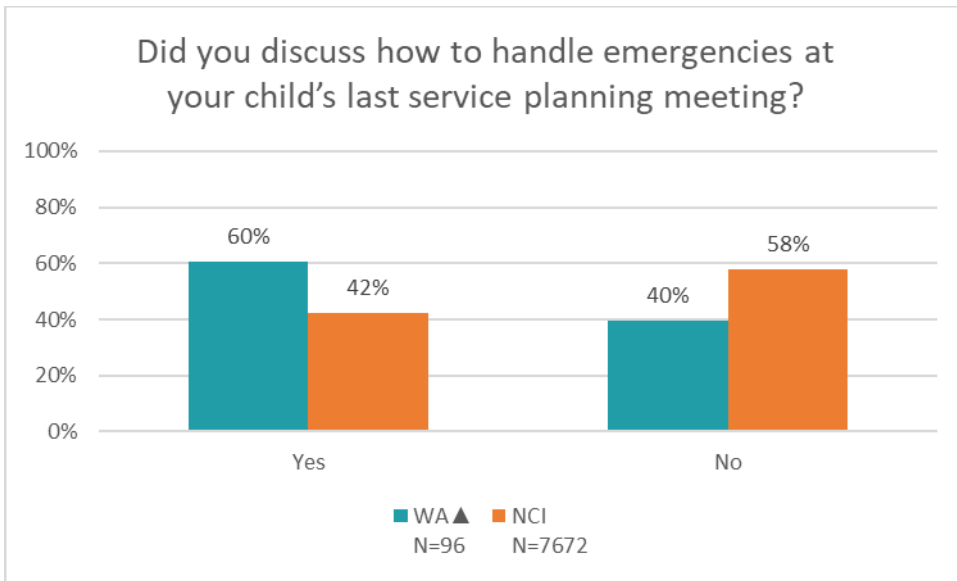
Families and children with disabilities have the information and support necessary to plan for their services and supports.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.









Information and Planning Tables

Families and children with disabilities have the information and support necessary to plan for their services and supports.

Table Q1. Do you get enough information to take part in planning services for your child?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▼ | 23% | 38% | 29% | 10% | 279 |
| NCI | 30% | 37% | 24% | 9% | 13,545 |

Table Q2. Is the information you get about services and supports easy to understand?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▼ | 14% | 41% | 37% | 8% | 289 |
| NCI | 24% | 44% | 26% | 6% | 13,765 |

Table Q3. Does the case manager/service coordinator respect your family's choices and opinions?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▲ | 77% | 19% | 3% | 1% | 280 |
| NCI | 69% | 24% | 6% | 2% | 13,829 |

Table Q4. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 21% | 37% | 26% | 17% | 235 |
| NCI | 26% | 32% | 22% | 20% | 11,920 |

Table Q5. Do you need help planning for your child's future with respect to any of the following?

Categories are not mutually exclusive, therefore N is not shown

| Needs help planning for... | WA | NCI |
|----------------------------|-----|-----|
| Employment | 60% | 56% |
| Financial | 62% | 57% |
| Housing | 56% | 48% |
| Legal | 48% | 46% |
| Medical | 56% | 46% |
| Social or Relationships | 56% | 57% |
| Transition from School | 64% | 58% |
| Recreation, Having Fun | 60% | 56% |
| Other | 11% | 8% |

Table Q6. If you asked for crisis or emergency services during the past year, were services provided when needed?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 44% | 56% | 72 |
| NCI | 45% | 55% | 3,383 |

Table Q7. Does your child have a service plan?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA ▼ | 53% | 47% | 202 |
| NCI | 71% | 29% | 12,219 |

Table Q8. Does the service plan include all the services and supports your child needs?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 90% | 10% | 89 |
| NCI | 83% | 17% | 7,494 |

Table Q9. Does your child get all of the services listed in the service plan?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 74% | 26% | 85 |
| NCI | 84% | 16% | 7,547 |

Table Q10. Did you or someone else in your family help make the service plan?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 84% | 16% | 97 |
| NCI | 83% | 17% | 8,207 |

Table Q11. Did your child help make the service plan?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 15% | 85% | 97 |
| NCI | 18% | 82% | 8,224 |

Table Q12. Did you discuss how to handle emergencies (such as a medical emergency or a natural disaster) at your child's last service planning meeting?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA▲ | 60% | 40% | 96 |
| NCI | 42% | 58% | 7,672 |

Table Q13. Does your child have a transition plan (as part of an IEP or Section 504 plan through his/her high school, usually starting at age 14)?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 62% | 38% | 78 |
| NCI | 68% | 32% | 4,165 |

Table Q14. If child has a transition plan, did you help make the plan?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 77% | 23% | 44 |
| NCI | 88% | 12% | 2,518 |

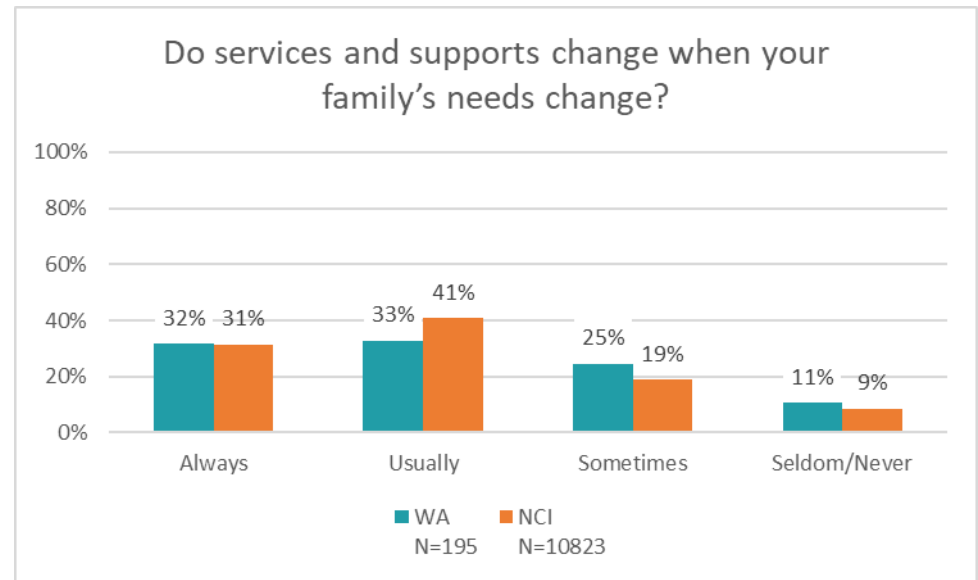
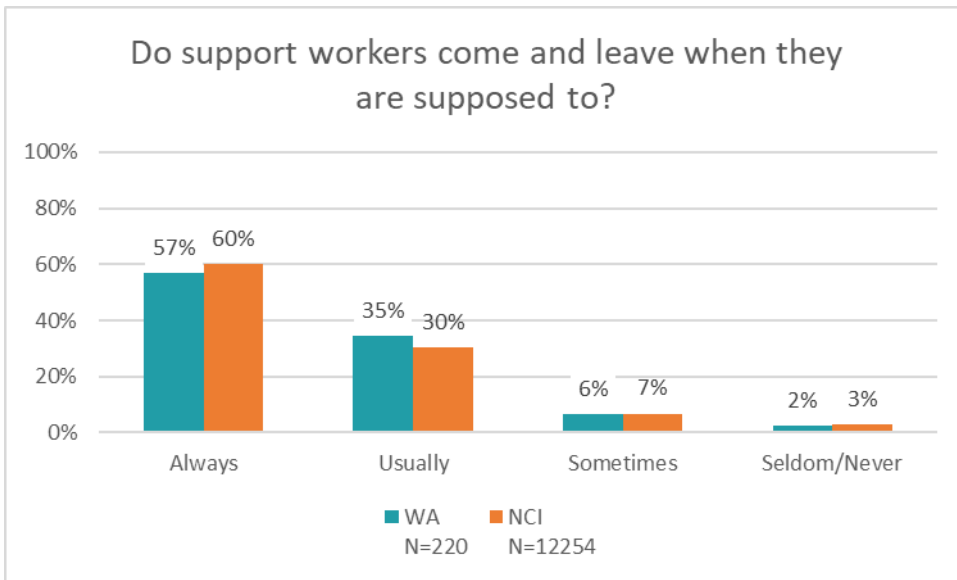
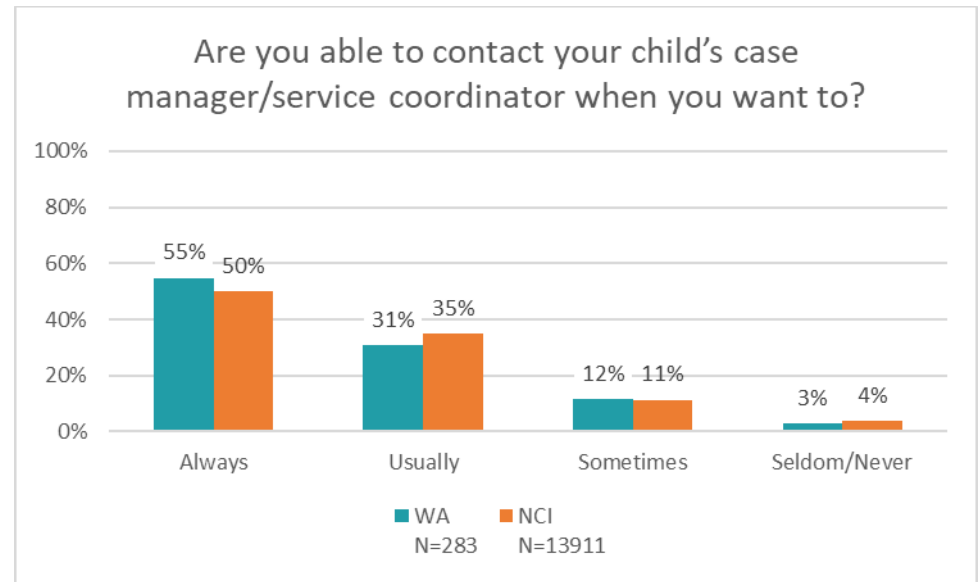
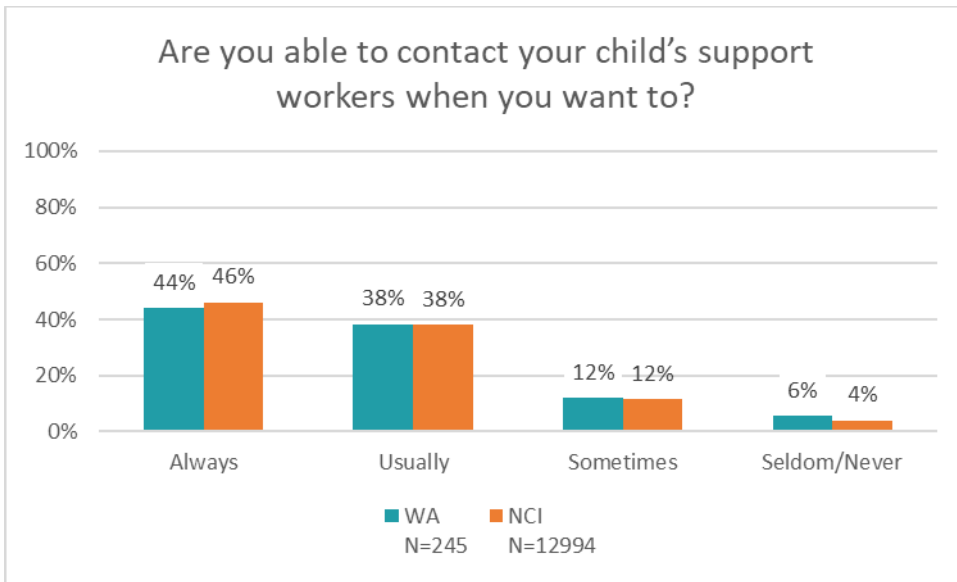
Table Q15. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency or a natural disaster?

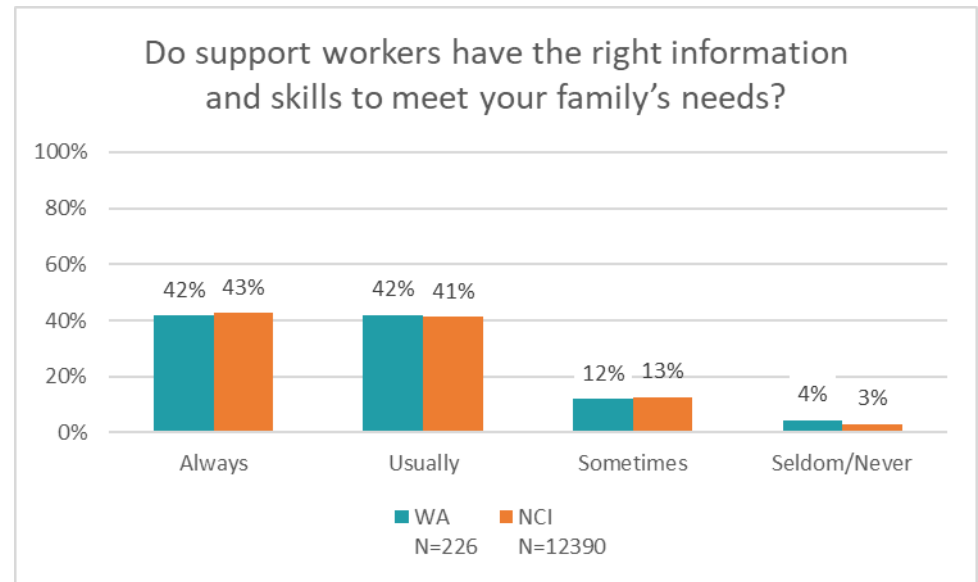
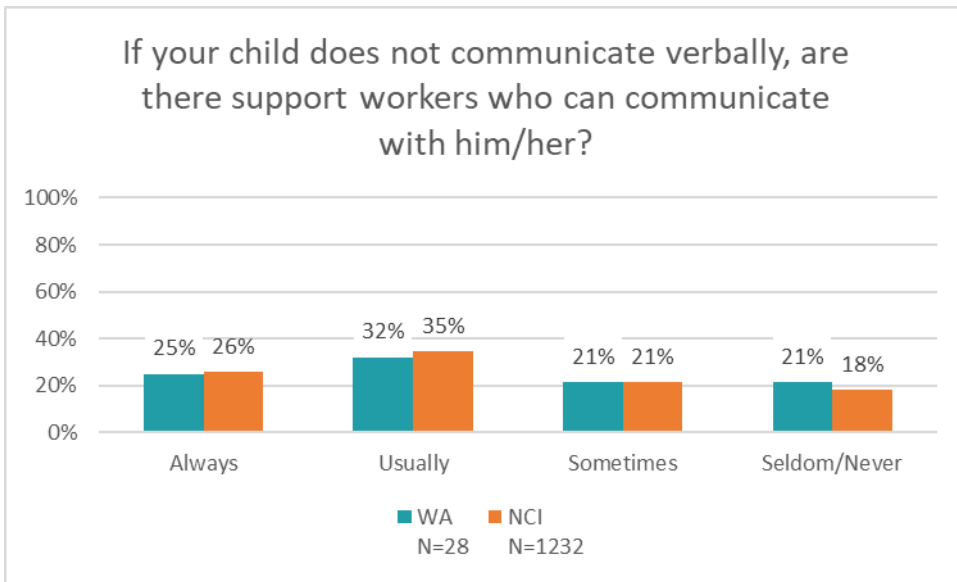
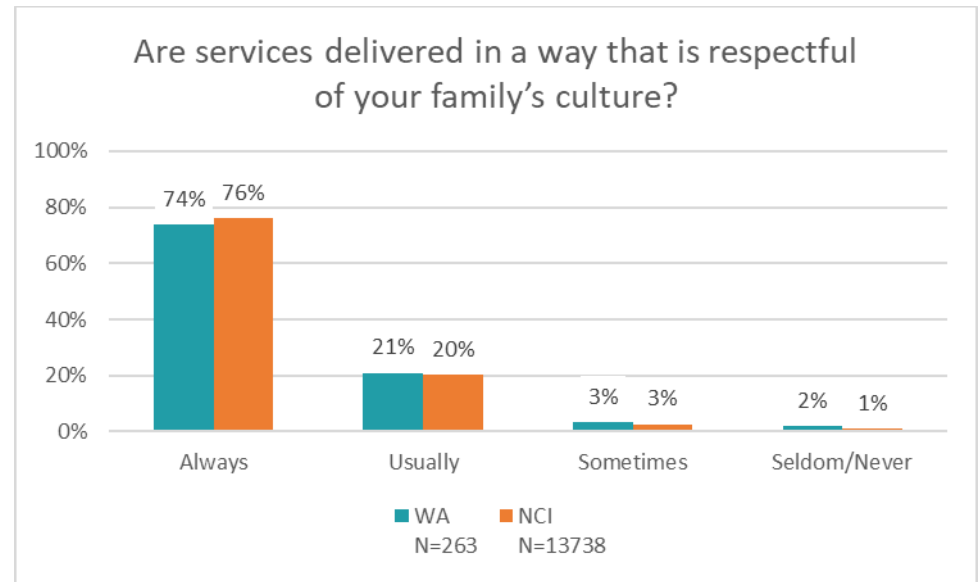
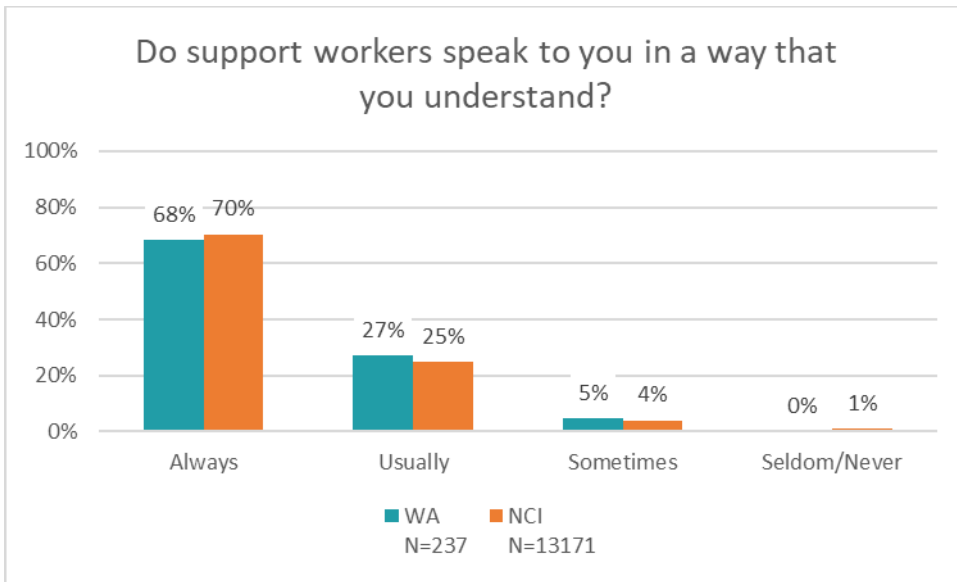
| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 71% | 29% | 248 |
| NCI | 77% | 23% | 12,450 |

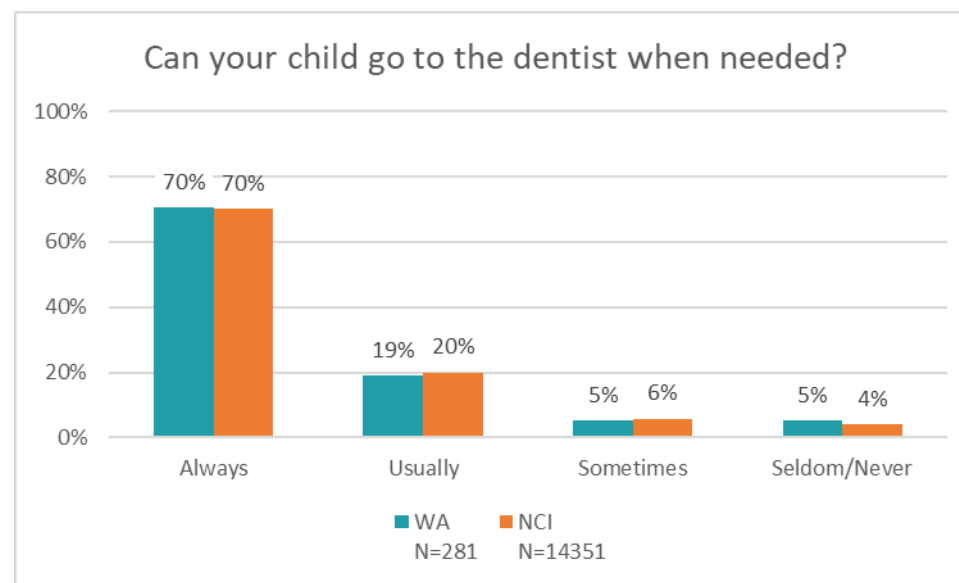
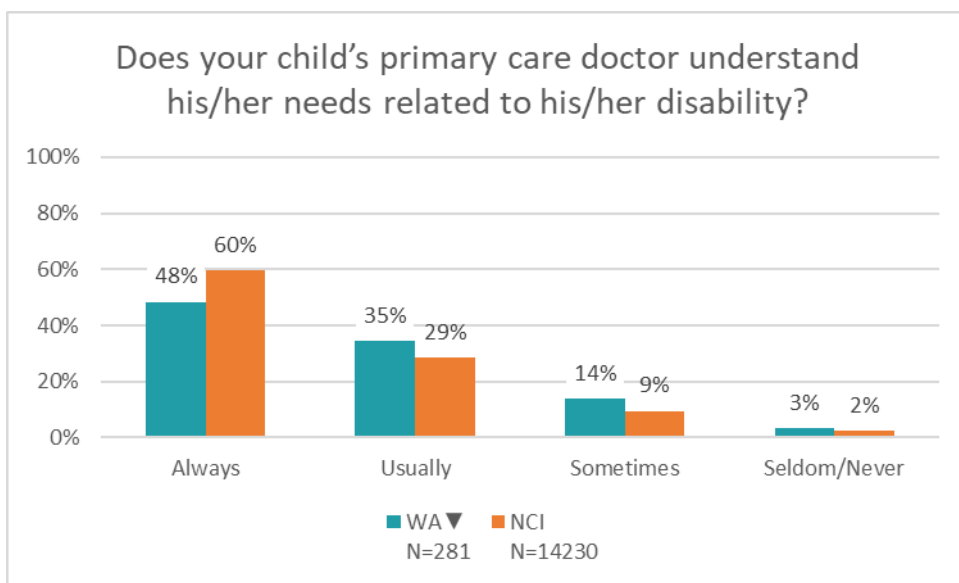
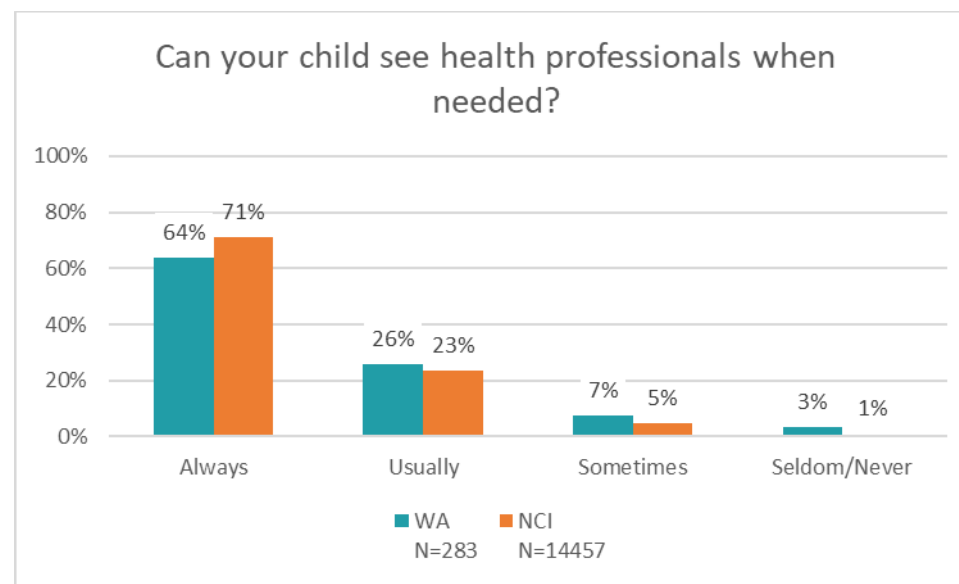
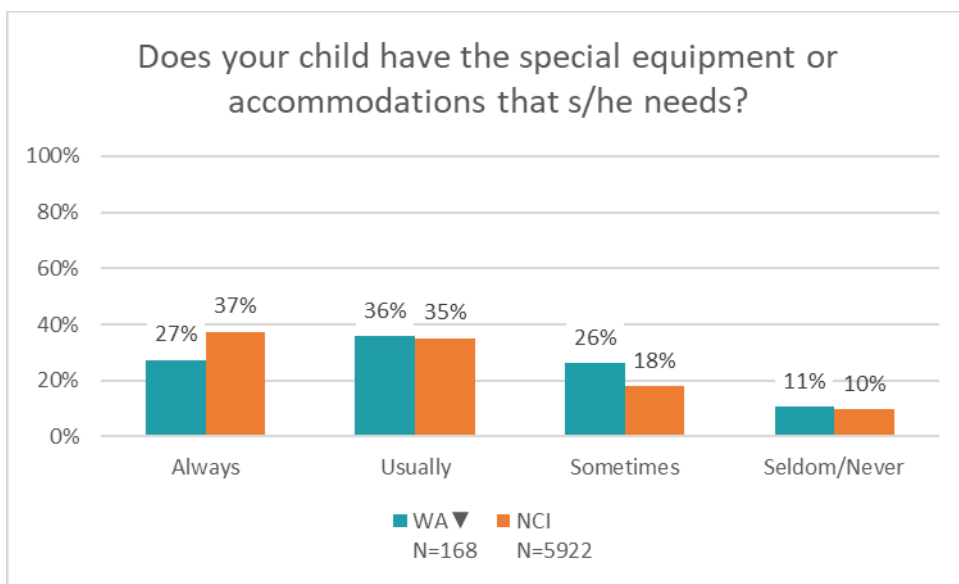
Access and Delivery of Services and Supports Charts

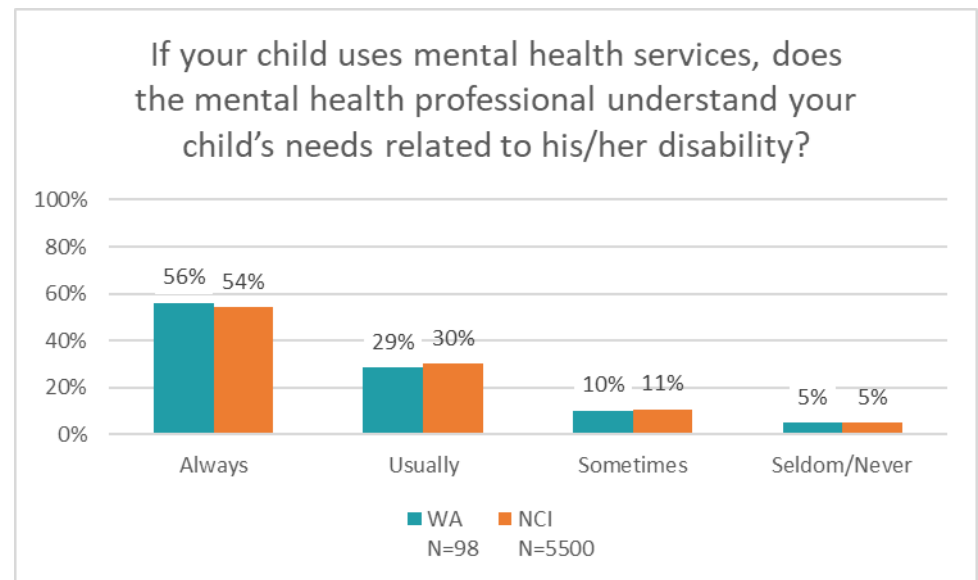
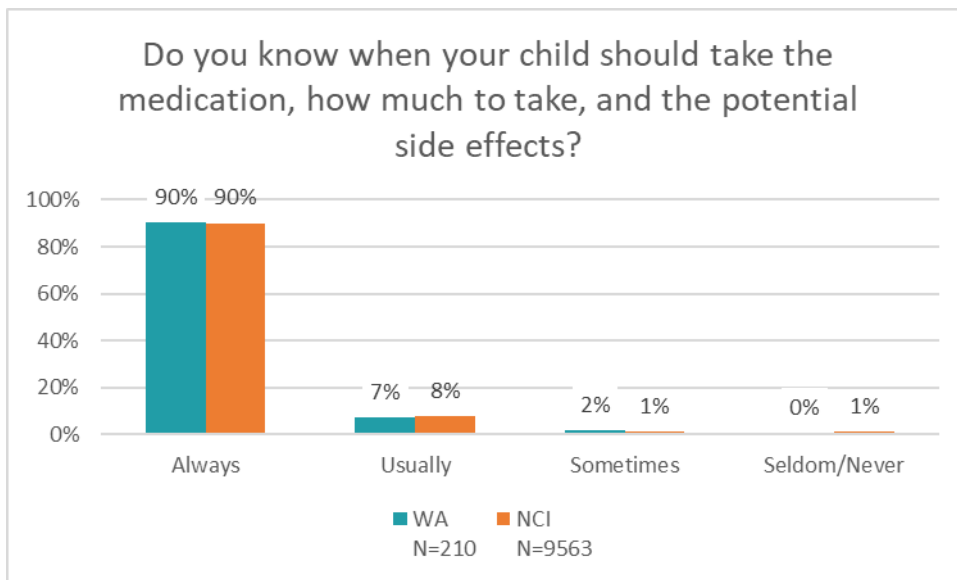
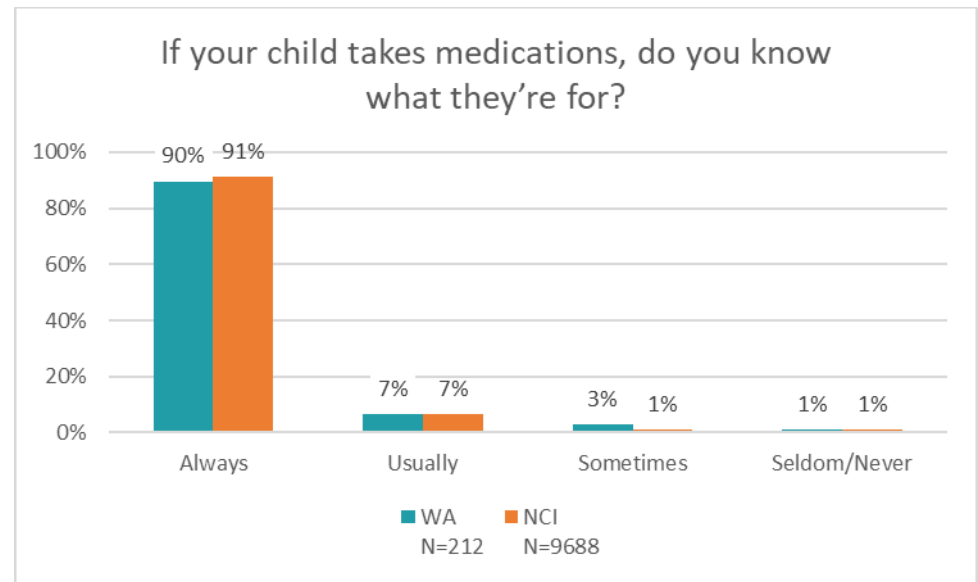
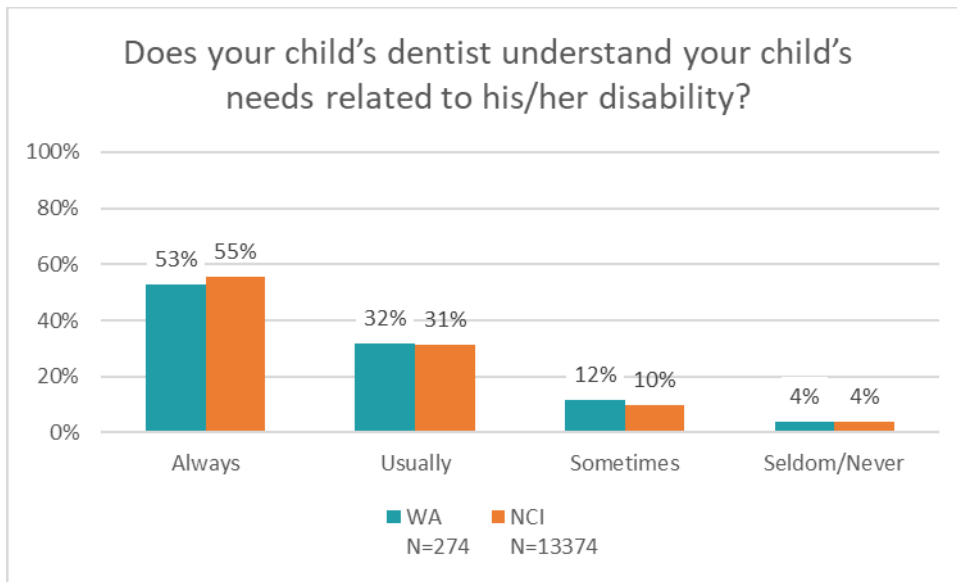
Families and children with disabilities get the services and supports they need.

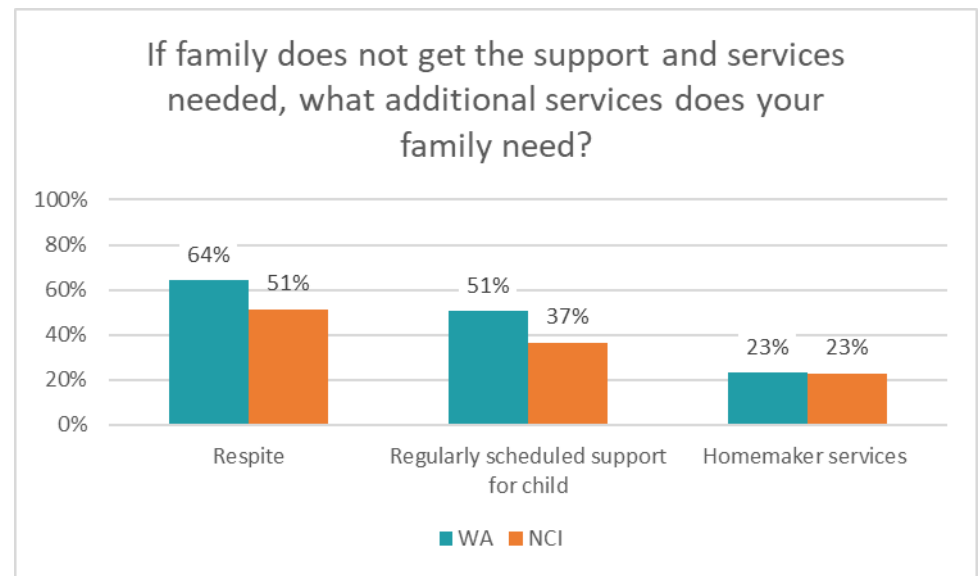
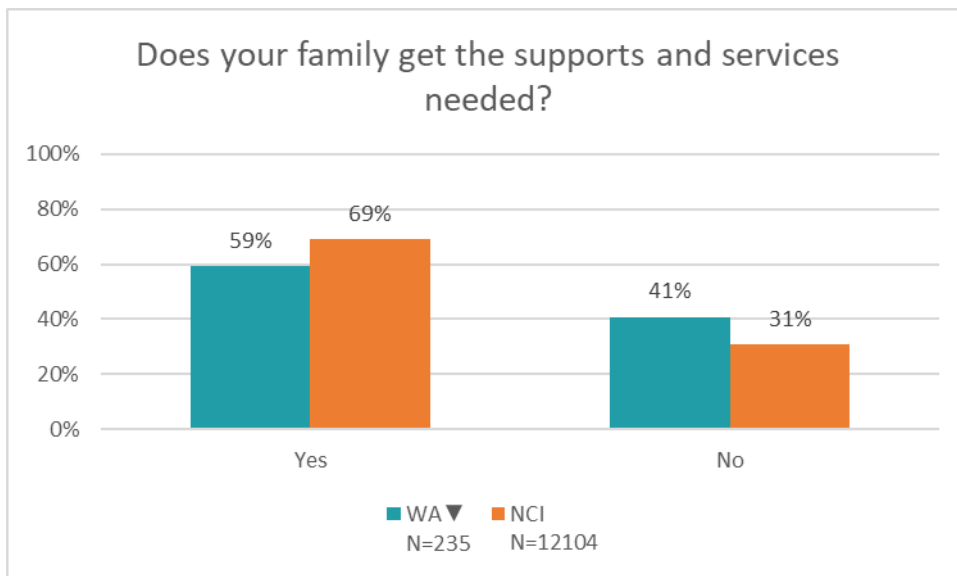
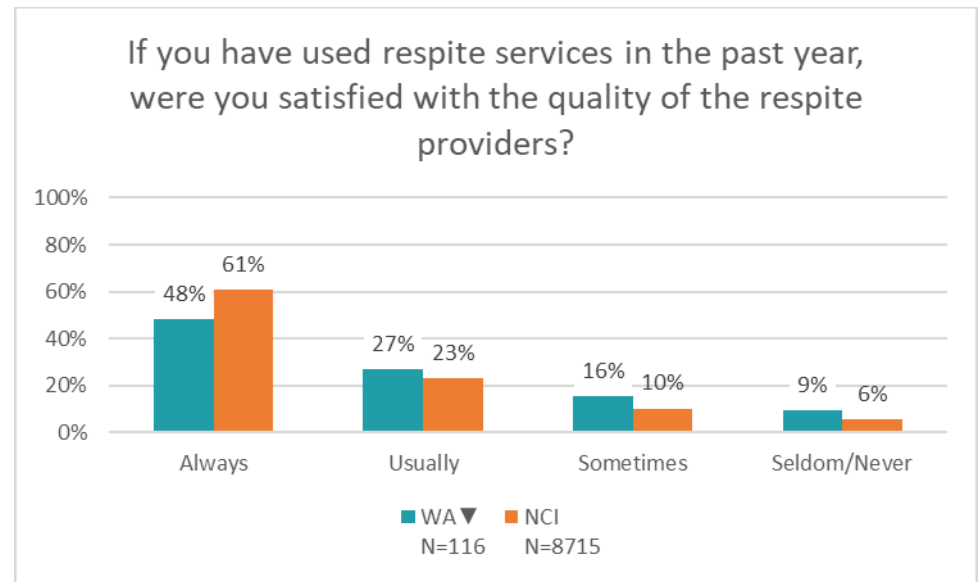
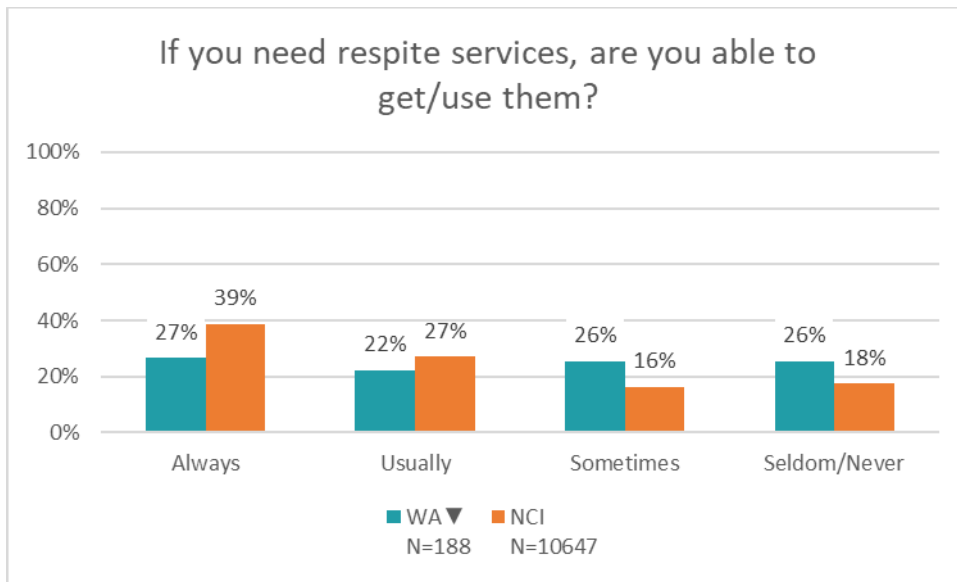
The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.

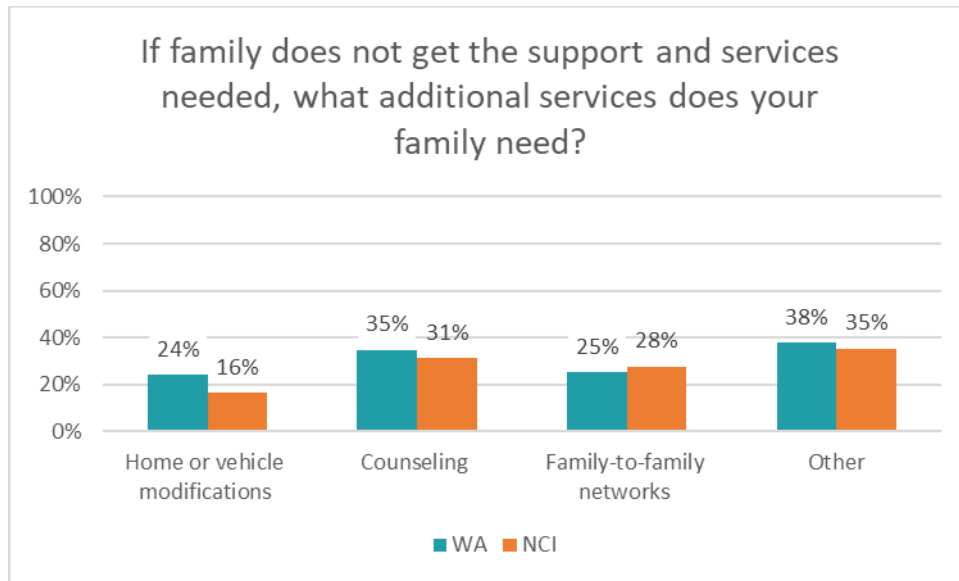












Access and Delivery of Services and Supports Tables

Families and children with disabilities get the services and supports they need.

Table Q16. Are you able to contact your child's support workers when you want?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 44% | 38% | 12% | 6% | 245 |
| NCI | 46% | 38% | 12% | 4% | 12,994 |

Table Q17. Are you able to contact your child's case manager/service coordinator when you want?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 55% | 31% | 12% | 3% | 283 |
| NCI | 50% | 35% | 11% | 4% | 13,911 |

Table Q18. Do support workers come and go when they are supposed to?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 57% | 35% | 6% | 2% | 220 |
| NCI | 60% | 30% | 7% | 3% | 12,254 |

Table Q19. Do services and supports change when your family's needs change?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 32% | 33% | 25% | 11% | 195 |
| NCI | 31% | 41% | 19% | 9% | 10,823 |

Table Q20. Do support workers speak to you in a way you understand?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 68% | 27% | 5% | 0% | 237 |
| NCI | 70% | 25% | 4% | 1% | 13,171 |

Table Q21. Are services delivered in a way that is respectful of your family's culture?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 74% | 21% | 3% | 2% | 263 |
| NCI | 76% | 20% | 3% | 1% | 13,738 |

Table Q22. If your child does not communicate verbally (for example, uses gestures or sign language, or a communication aid), are there support workers who can communicate with him/her?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 25% | 32% | 21% | 21% | 28 |
| NCI | 26% | 35% | 21% | 18% | 1,232 |

Table Q23. Do support workers have the right information and skills to meet your family's needs?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 42% | 42% | 12% | 4% | 226 |
| NCI | 43% | 41% | 13% | 3% | 12,390 |

Table Q24. Does your child have the special equipment or accommodations that s/he needs?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA ▼ | 27% | 36% | 26% | 11% | 168 |
| NCI | 37% | 35% | 18% | 10% | 5,922 |

Table Q25. Can your child see health professionals when needed (for example, doctor, dentist, psychologist)?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 64% | 26% | 7% | 3% | 283 |
| NCI | 71% | 23% | 5% | 1% | 14,457 |

Table Q26. Does your child's primary care doctor understand your child's needs related to his/her disability?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▼ | 48% | 35% | 14% | 3% | 281 |
| NCI | 60% | 29% | 9% | 2% | 14,230 |

Table Q27. Can your child go to the dentist when needed?

Question changed from previous years

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 70% | 19% | 5% | 5% | 281 |
| NCI | 70% | 20% | 6% | 4% | 14,351 |

Table Q28. Does your child's dentist understand your child's needs related to his/her disability?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA | 53% | 32% | 12% | 4% | 274 |
| NCI | 55% | 31% | 10% | 4% | 13,374 |

Table Q29. If your child takes medications, do you know what they're for?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 90% | 7% | 3% | 1% | 212 |
| NCI | 91% | 7% | 1% | 1% | 9,688 |

Table Q30. Do you know when your child should take the medication, how much to take, and the potential side effects?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 90% | 7% | 2% | 0% | 210 |
| NCI | 90% | 8% | 1% | 1% | 9,563 |

Table Q31. If your child uses mental health services, does the mental health professional understand your child's needs related to his/her disability?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 56% | 29% | 10% | 5% | 98 |
| NCI | 54% | 30% | 11% | 5% | 5,500 |

Table Q32. If you need respite services, are you able to get/use them?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▼ | 27% | 22% | 26% | 26% | 188 |
| NCI | 39% | 27% | 16% | 18% | 10,647 |

Table Q33. If you have used respite services in the past year, were you satisfied with the quality of the respite services?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA ▼ | 48% | 27% | 16% | 9% | 116 |
| NCI | 61% | 23% | 10% | 6% | 8,715 |

Table Q34. Does your family get the supports and services it needs?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA ▼ | 59% | 41% | 235 |
| NCI | 69% | 31% | 12,104 |

Table Q35. If your family does not get the support and services needed, what additional services does your family need?

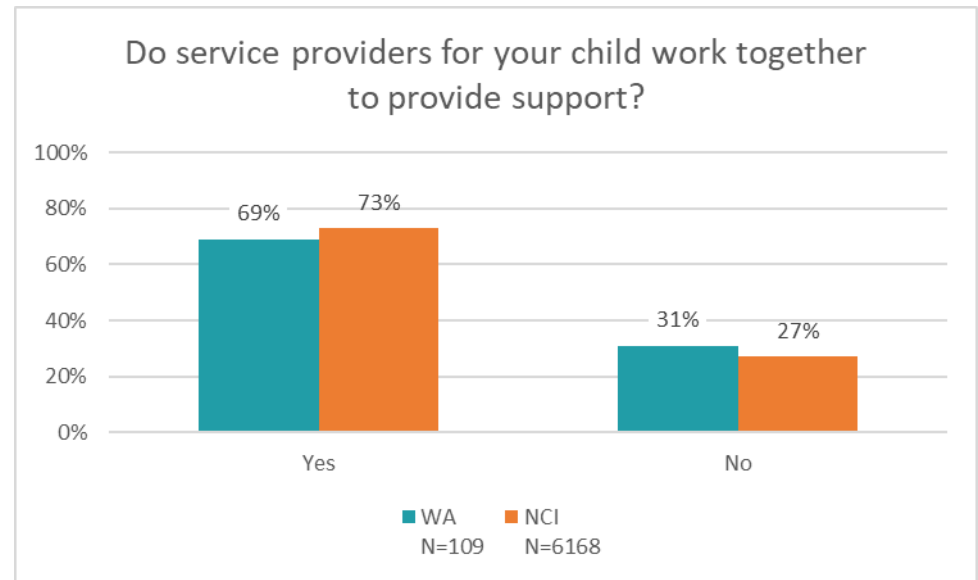
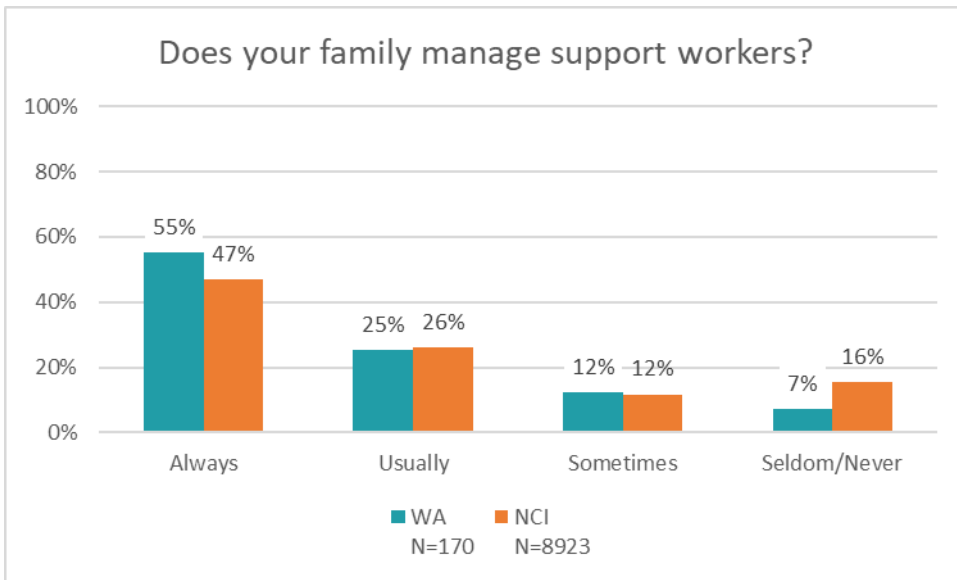
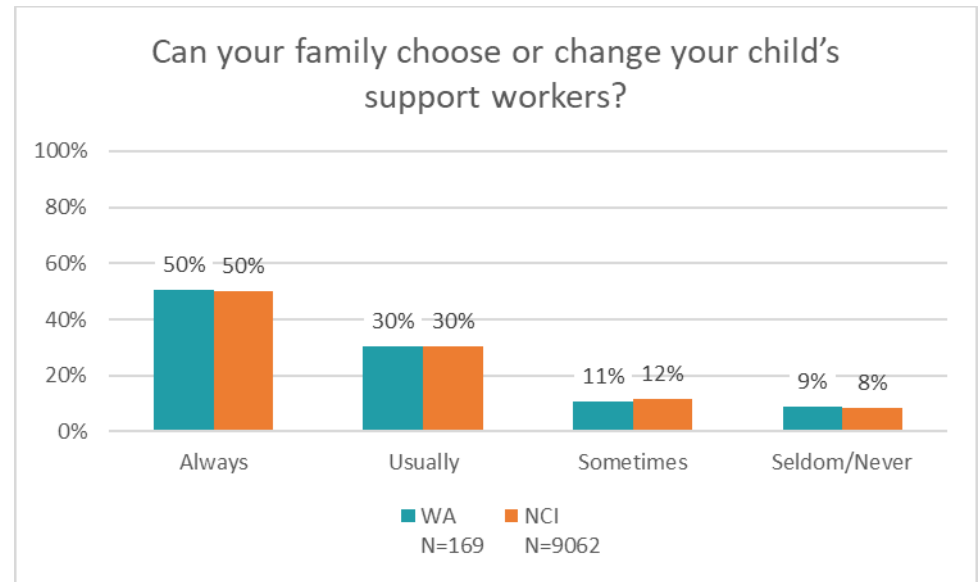
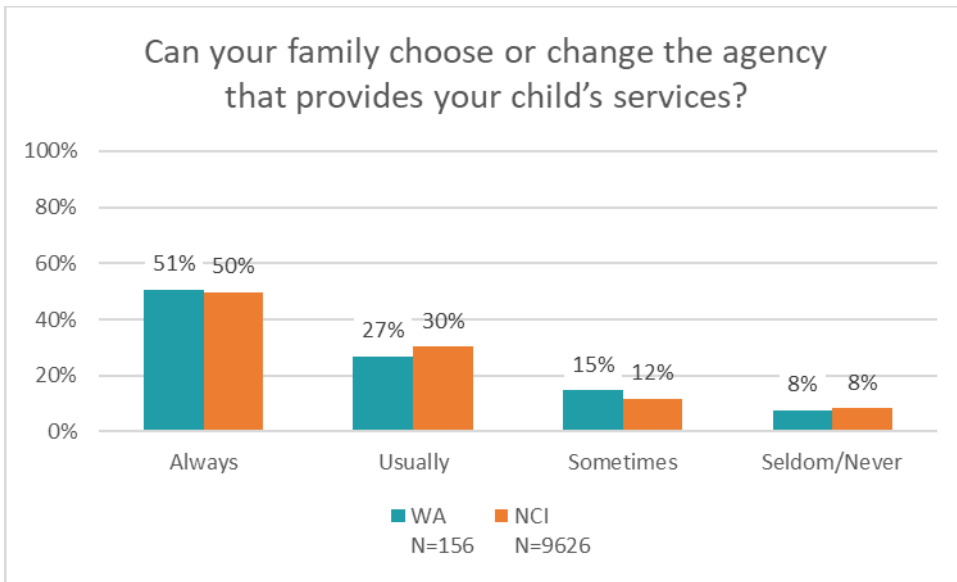
Categories are not mutually exclusive, therefore N is not shown

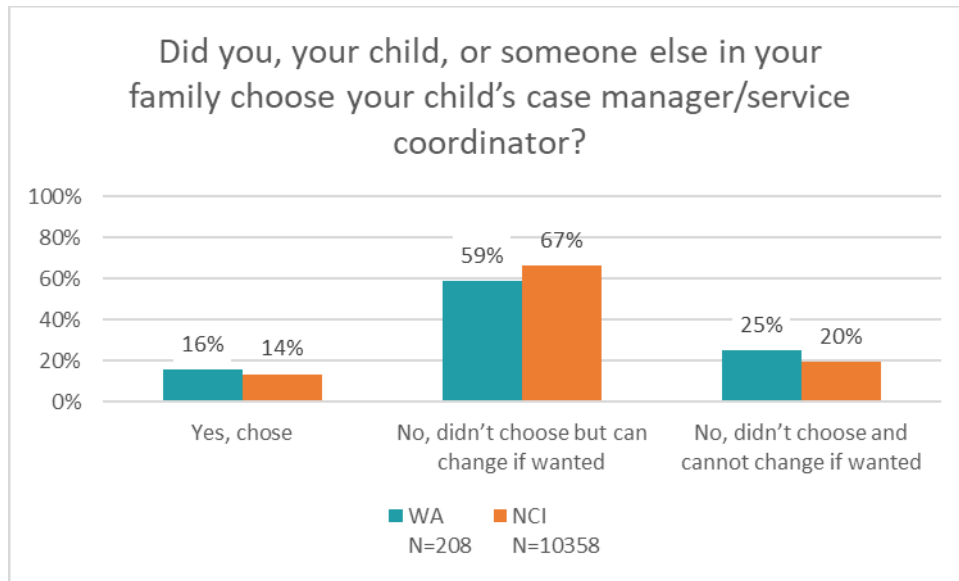
| Additional Service Needed... | WA | NCI |
|---------------------------------------|-----------|------------|
| Respite | 64% | 51% |
| Regularly scheduled support for child | 51% | 37% |
| Homemaker services | 23% | 23% |
| Home or vehicle modifications | 24% | 16% |
| Counseling | 35% | 31% |
| Family-to-family networks | 25% | 28% |
| Other | 38% | 35% |

Choice, Decision Making and Control Charts

Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.





Choice, Decision Making and Control Tables

Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

Table Q36. Can your family choose or change the agency that provides your child's services?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 51% | 27% | 15% | 8% | 156 |
| NCI | 50% | 30% | 12% | 8% | 9,626 |

Table Q37. Can your family choose or change your child's support workers?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 50% | 30% | 11% | 9% | 169 |
| NCI | 50% | 30% | 12% | 8% | 9,062 |

Table Q38. Does your family manage support staff?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|-------|
| WA | 55% | 25% | 12% | 7% | 170 |
| NCI | 47% | 26% | 12% | 16% | 8,923 |

Table Q39. Do service providers for your child work together to provide support?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 69% | 31% | 109 |
| NCI | 73% | 27% | 6,168 |

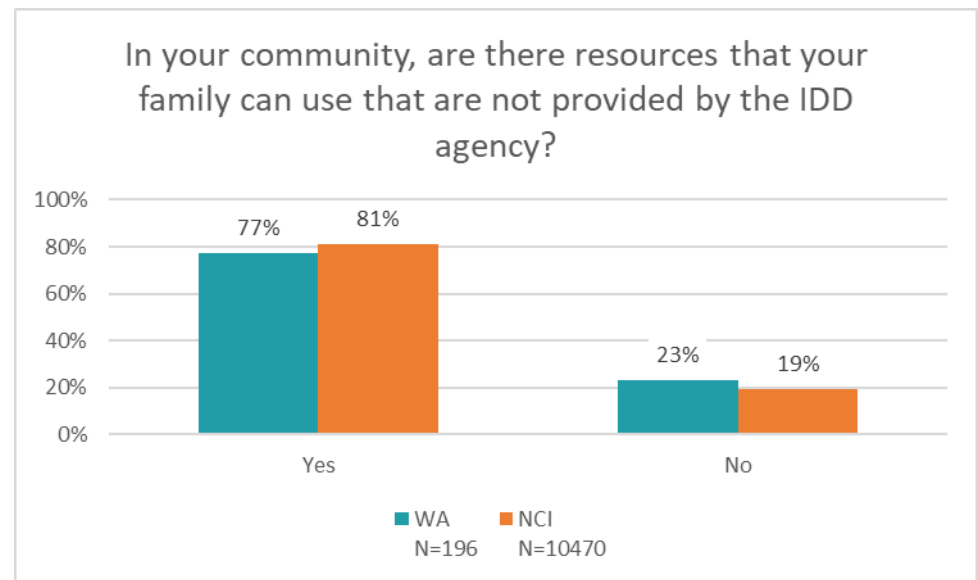
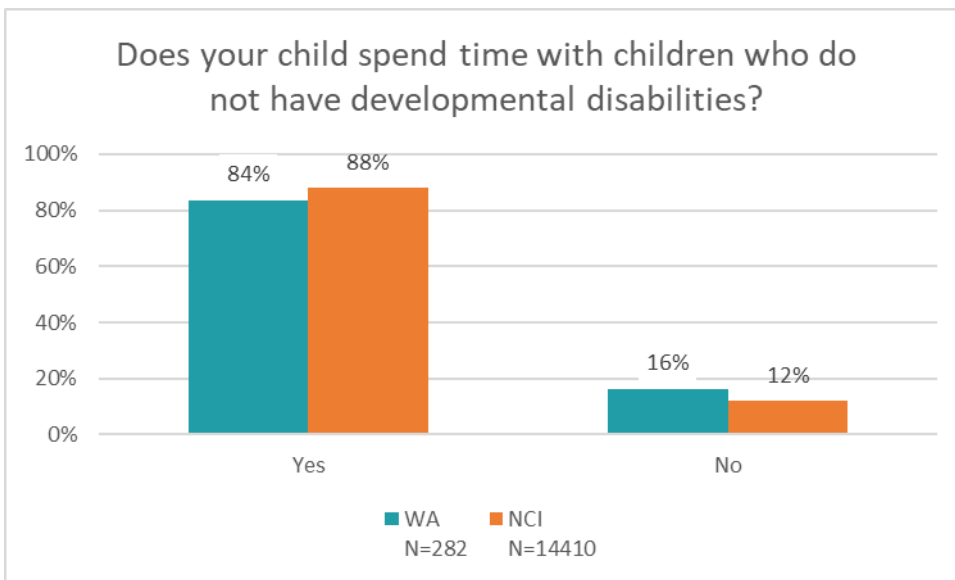
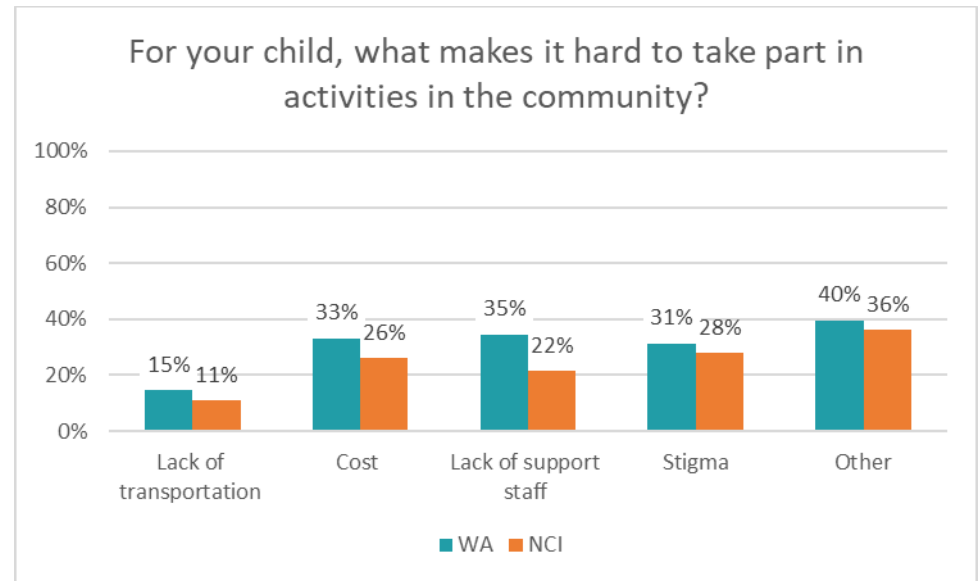
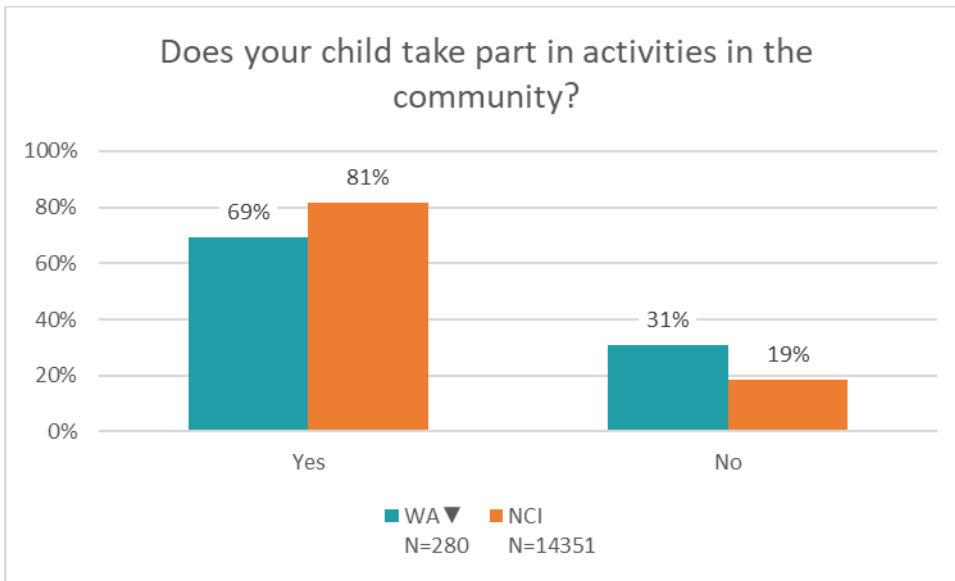
Table Q40. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

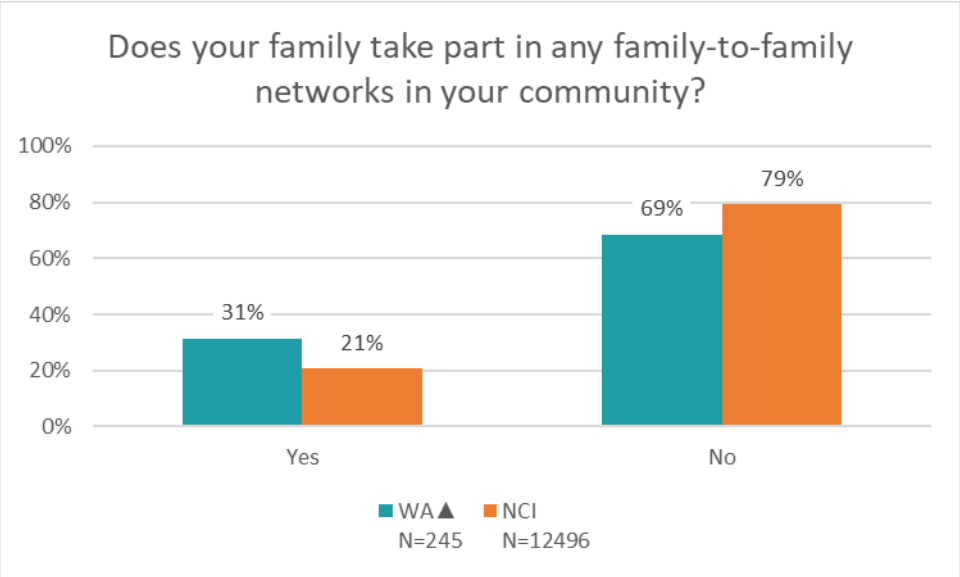
| Chose case manager/service coordinator... | WA | WA N | NCI | NCI N |
|---|-----|------|-----|--------|
| Yes, chose | 16% | 208 | 14% | 10,358 |
| No, didn't choose but can change if wanted | 59% | 208 | 67% | 10,358 |
| No, didn't choose and cannot change if wanted | 25% | 208 | 20% | 10,358 |

Involvement in the Community Charts

Family members with children use integrated community services and participate in everyday community activities.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.





Involvement in the Community Tables

Children with disabilities use integrated community services and participate in everyday community activities.

Table Q41. Does your child take part in activities in the community?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA ▼ | 69% | 31% | 280 |
| NCI | 81% | 19% | 14,351 |

Table Q42. For your child, what makes it hard to take part in activities in the community?

Question is rephrased from previous years

| Obstacles or barriers... | WA | NCI |
|--------------------------|-----|-----|
| Lack of transportation | 15% | 11% |
| Cost | 33% | 26% |
| Lack of support staff | 35% | 22% |
| Stigma | 31% | 28% |
| Other | 40% | 36% |

Table Q43. Does your child spend time with children who do not have developmental disabilities?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 84% | 16% | 282 |
| NCI | 88% | 12% | 14,410 |

Table Q44. In your community, are there resources that your family can use that are not provided by the IDD agency (for example, recreational programs, community housing, library programs, religious groups, etc.)?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 77% | 23% | 196 |
| NCI | 81% | 19% | 10,470 |

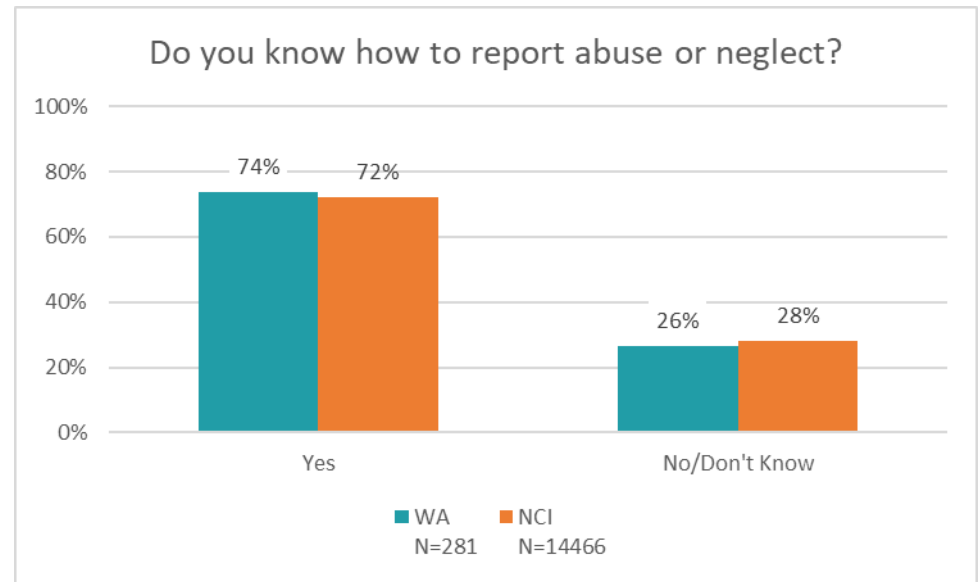
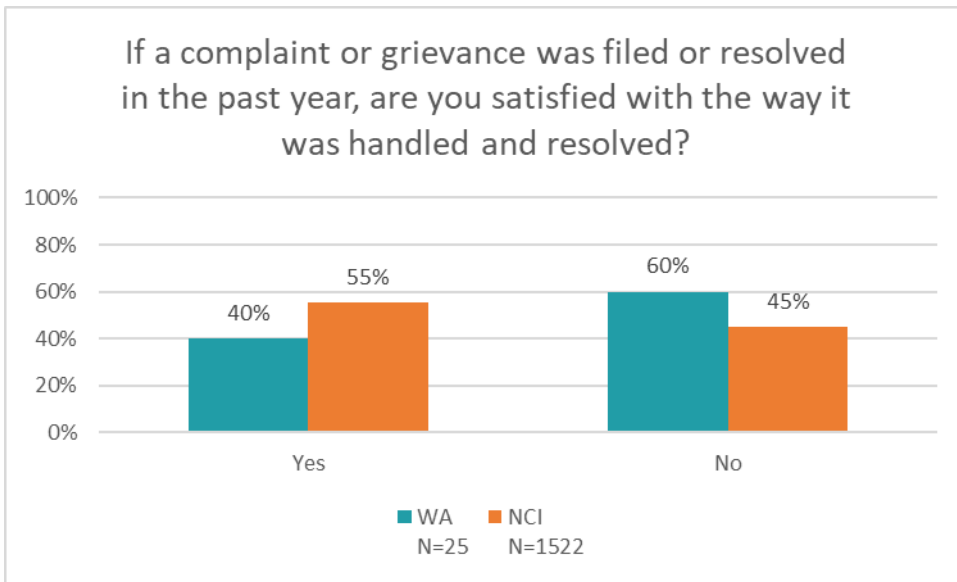
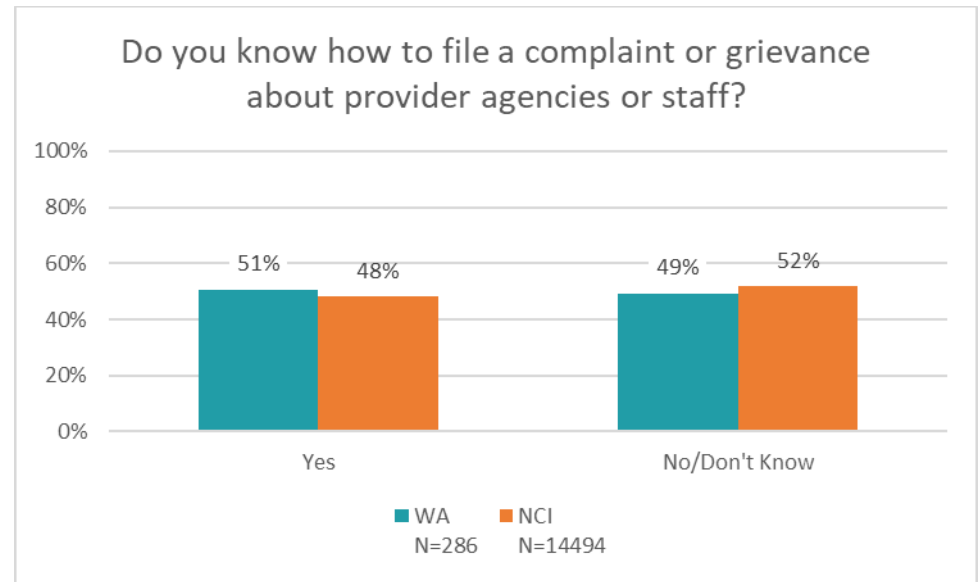
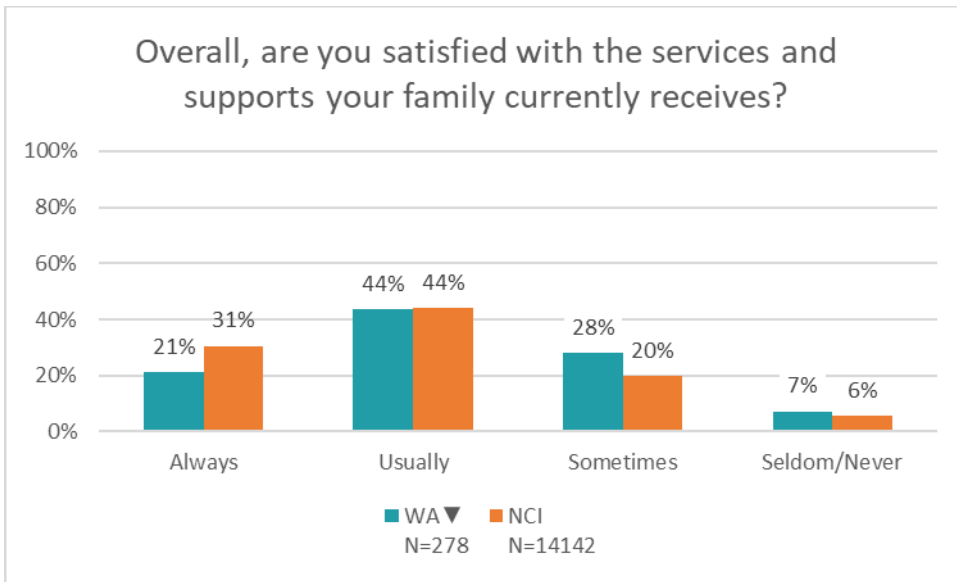
Table Q45. Does your family take part in any family-to-family networks in your community (for example, Parent to Parent, sibling networks, etc.)?

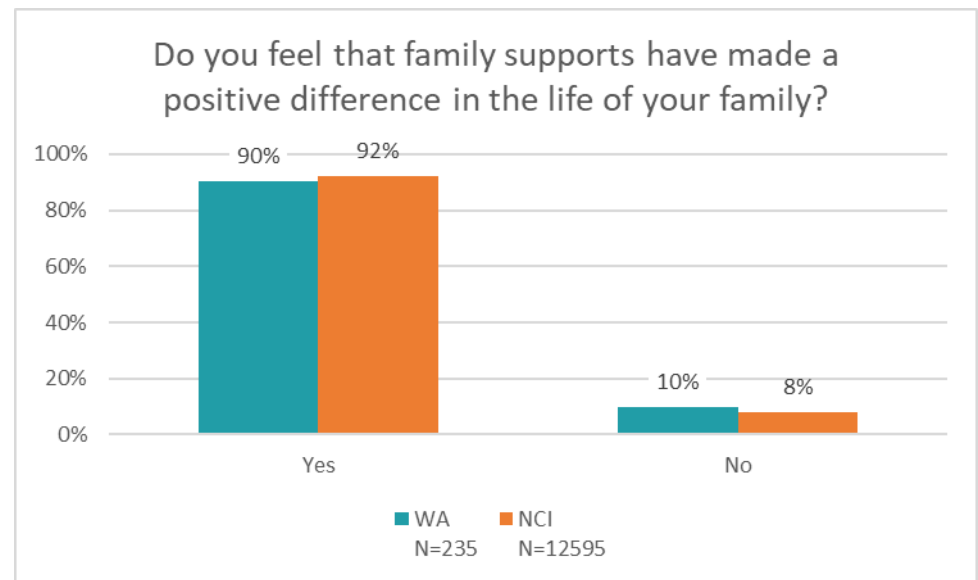
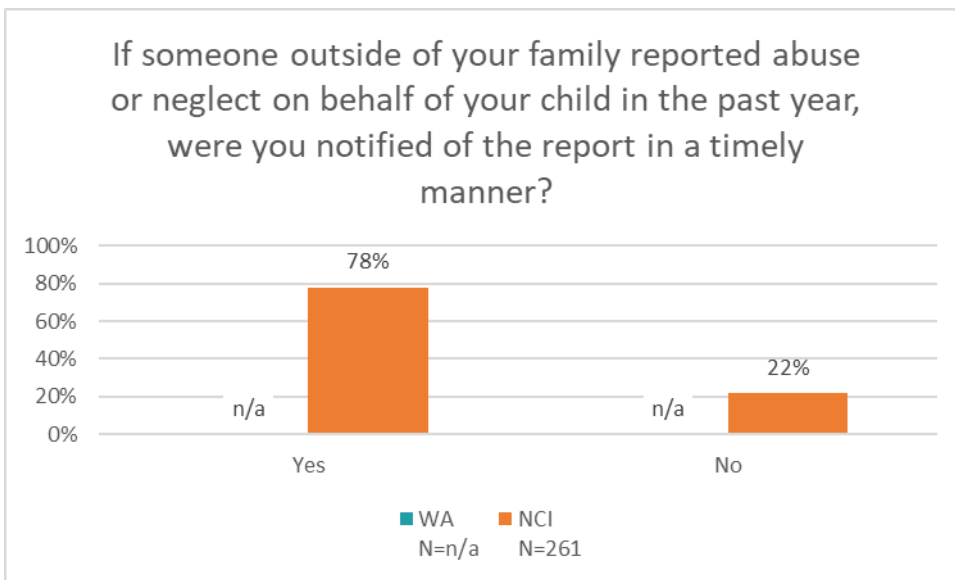
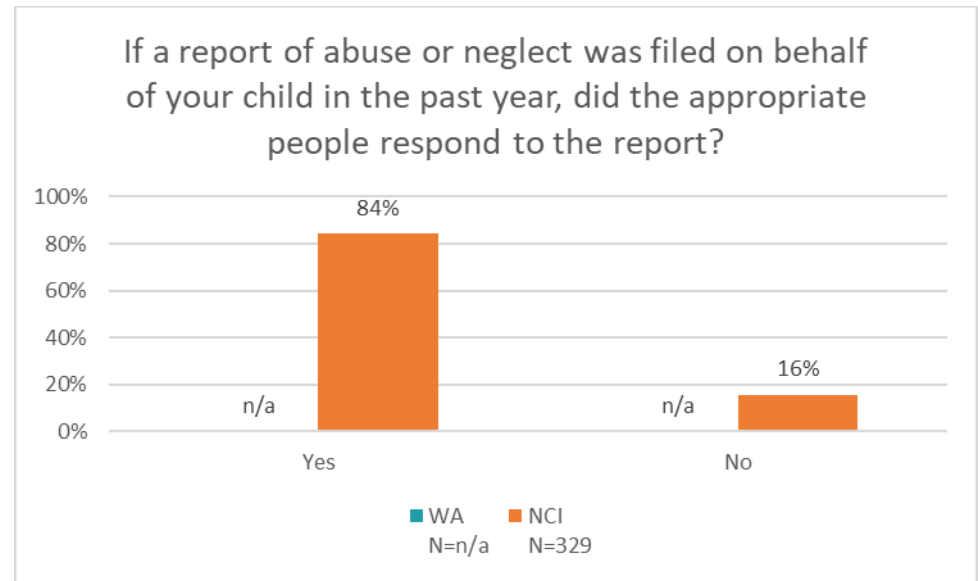
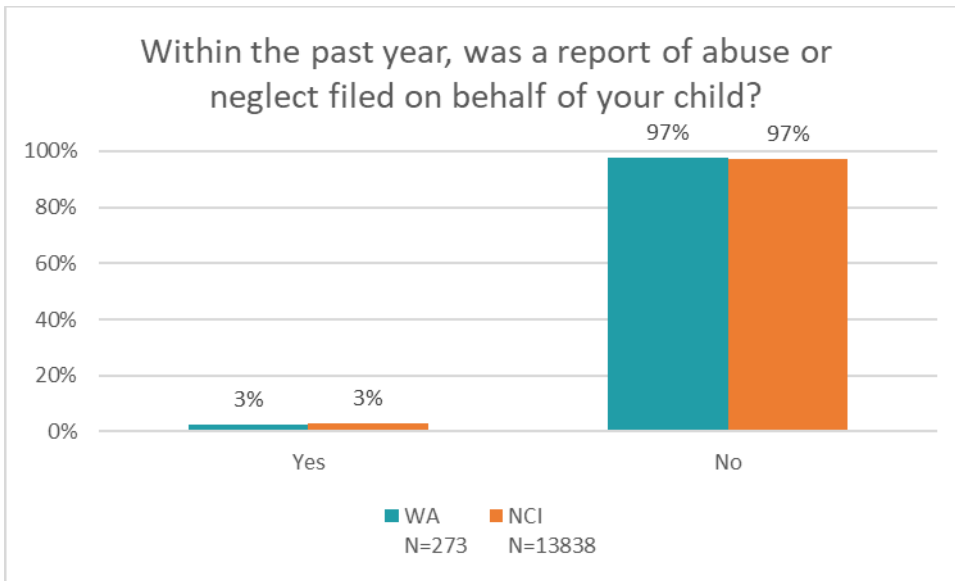
| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA▲ | 31% | 69% | 245 |
| NCI | 21% | 79% | 12,496 |

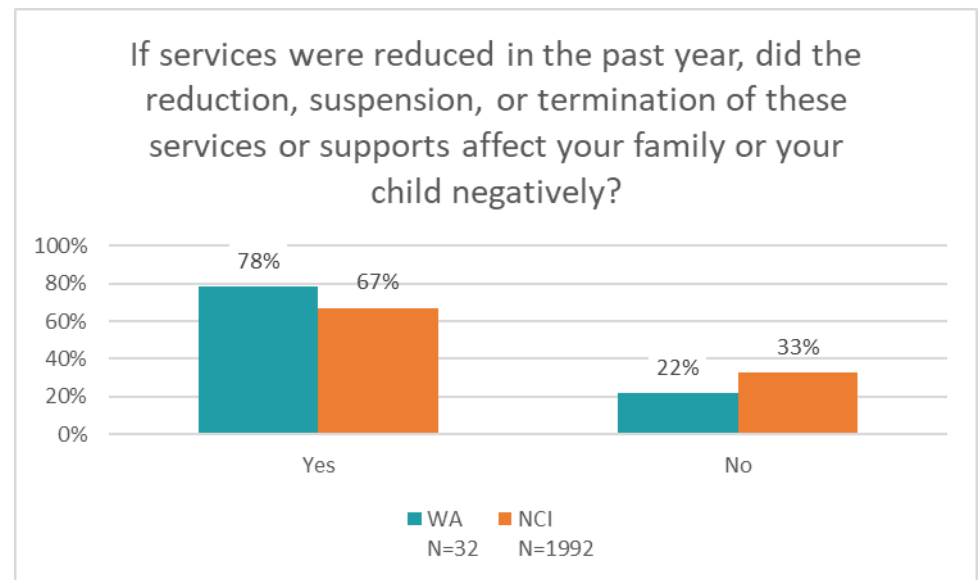
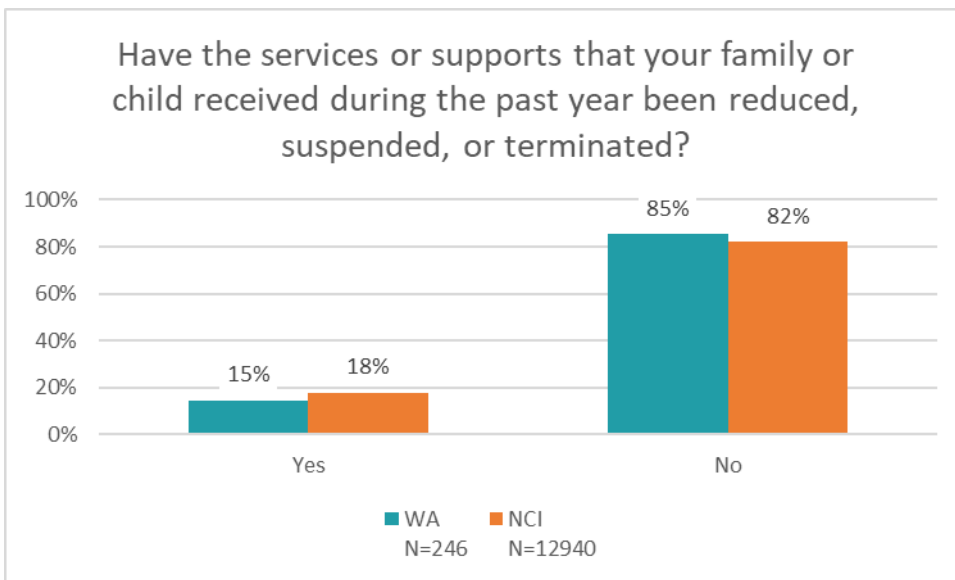
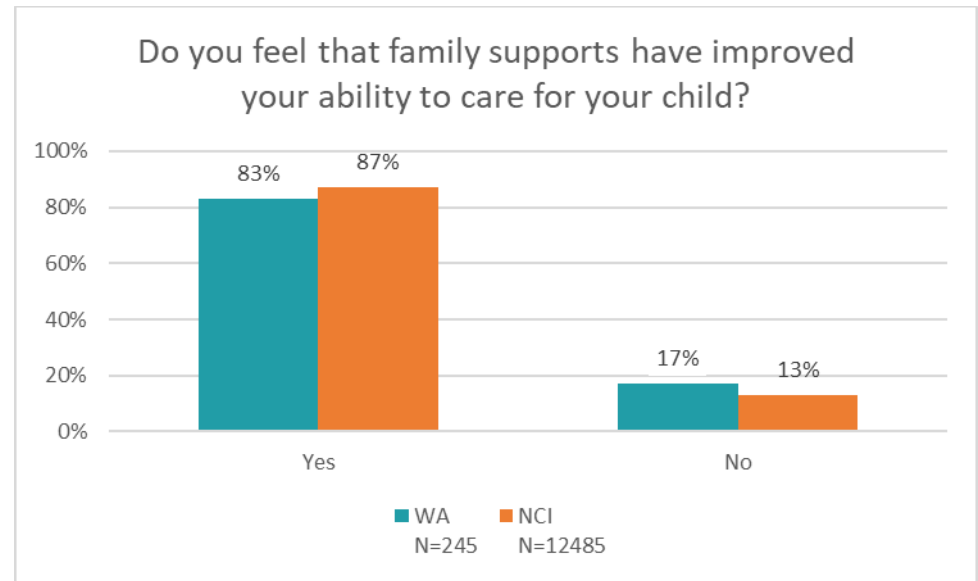
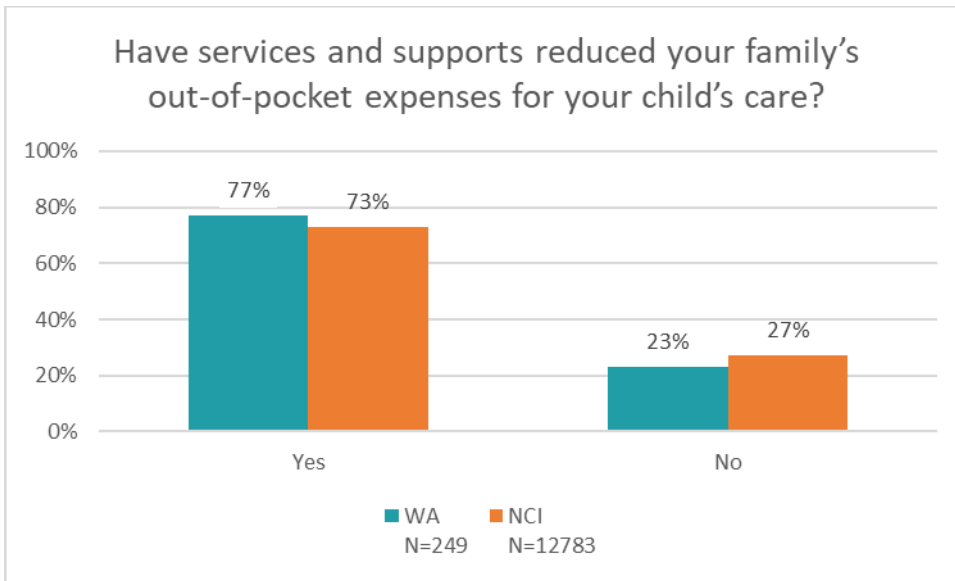
Satisfaction With Services and Supports Charts

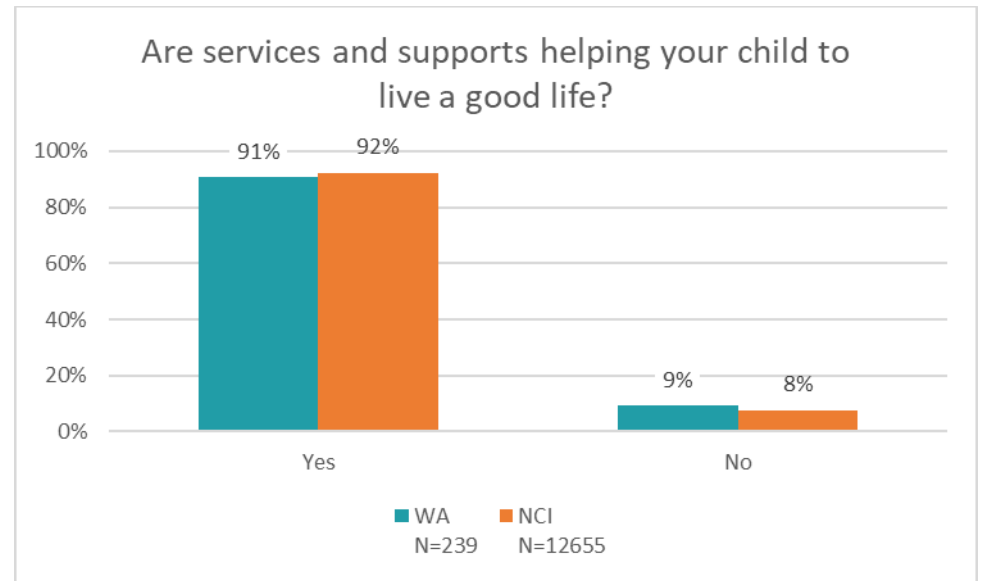
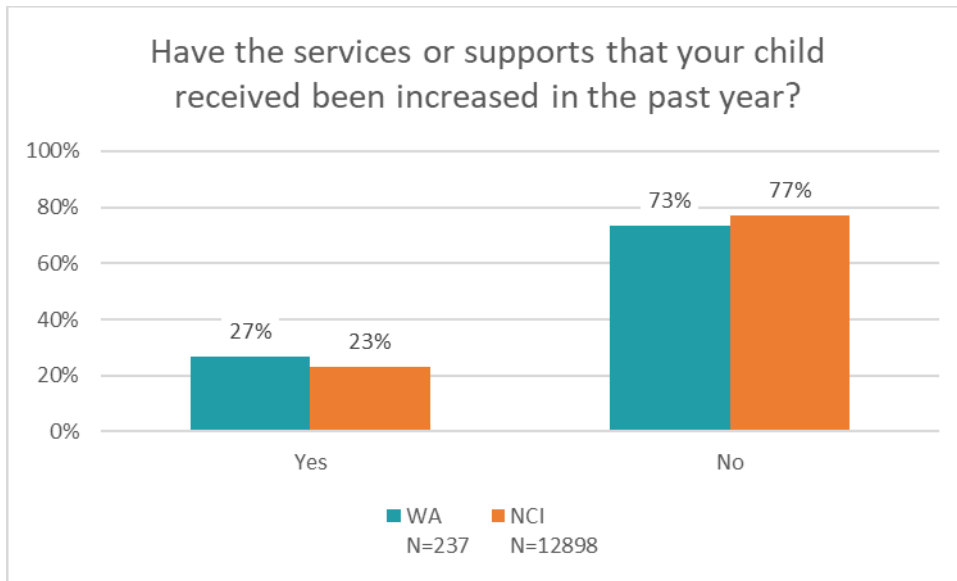
Families and children with disabilities receive adequate and satisfactory supports.

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.









Satisfaction With Services and Supports Tables

Families and children with disabilities receive adequate and satisfactory supports.

Table Q46. Overall, are you satisfied with the services and supports your family currently receives?

| State v NCI | Always | Usually | Sometimes | Seldom/Never | N |
|-------------|--------|---------|-----------|--------------|--------|
| WA ▼ | 21% | 44% | 28% | 7% | 278 |
| NCI | 31% | 44% | 20% | 6% | 14,142 |

Table Q47. Do you know how to file a complaint or grievance about provider agencies or staff?²

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 51% | 49% | 286 |
| NCI | 48% | n/a | 14,494 |

Table Q48. If a complaint or grievance was filed or resolved in the past year, are you satisfied with the way it was handled and resolved?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 40% | 60% | 25 |
| NCI | 55% | 45% | 1,522 |

Table Q49. Do you know how to report abuse or neglect?³

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 74% | 26% | 281 |
| NCI | 72% | 28% | 14,466 |

Table Q50. Within the past year, was a report of abuse or neglect filed on behalf of your child?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 3% | 97% | 273 |
| NCI | 3% | 97% | 13,838 |

² Don't Know' responses were included in 'No' responses for this question.

³ Don't Know' responses were included in 'No' responses for this question.

Table Q51. If abuse or neglect was reported on behalf of your child in the past year, did the appropriate people respond to the report?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-----|
| WA | n/a | n/a | n/a |
| NCI | 84% | 16% | 329 |

Table Q52. If someone outside of your family reported abuse or neglect on behalf of your child in the past year, were you notified of the report in a timely manner?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-----|
| WA | n/a | n/a | n/a |
| NCI | 78% | 22% | 261 |

Table Q53. Do you feel that services and supports have made a positive difference in the life of your family?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 90% | 10% | 235 |
| NCI | 92% | 8% | 12,595 |

Table Q54. Have services and supports reduced your family's out-of-pocket expenses for your child's care?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 77% | 23% | 249 |
| NCI | 73% | 27% | 12,783 |

Table Q55. Do you feel that family supports have improved your ability to care for your child?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 83% | 17% | 245 |
| NCI | 87% | 13% | 12,485 |

Table Q56. Have the services or supports that your family or child received during the past year been reduced, suspended, or terminated?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 15% | 85% | 246 |
| NCI | 18% | 82% | 12,940 |

Table Q57. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your child negatively?

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| WA | 78% | 22% | 32 |
| NCI | 67% | 33% | 1,992 |

Table Q58. Have the services or supports that your child received been increased in the past year?

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| WA | 27% | 73% | 237 |
| NCI | 23% | 77% | 12,898 |

Table Q59. Are services and supports helping your child to live a good life?

| State v NCI | Yes | No | N |
|-------------|-----|----|--------|
| WA | 91% | 9% | 239 |
| NCI | 92% | 8% | 12,655 |