

## What We Learned from the National Core Indicators (NCI) Adult Consumer Survey

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Results from People Across All States That Used  
NCI in 2010  
User-Friendly Version, 2012



## Who helped with this report?

We thank the California Developmental Disabilities Consumer Advisory Committee. Their ideas help make this report easy to understand! Thanks also to everyone who let us take and use their pictures. They helped make this report interesting.

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# What We Have Learned from the National Core Indicators Adult Consumer Survey

Results from People Across All States That Used NCI in 2010  
User-Friendly Version, 2012

## A Collaborative Effort of:



## Cover art by Donald Roberts (1962 -2009)



Donald was a former member of the statewide Consumer Advisory Committee in California, Valley Mountain Regional Center Board of Directors, Olmstead Advisory Committee, California Memorial Project, and Self-Advocacy Council 6. Donald was dedicated to the empowerment of people with disabilities and expressed his experiences and dreams through his artwork.

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## What is National Core Indicators (NCI)?

NCI uses a survey to ask people how they feel about the services they get. A survey is a way to ask the same questions to a group of people. The survey questions are asked during a meeting. The NCI meetings ask people and their families how they feel about the services they get from the State. NCI is a way for states to see how services for people with developmental disabilities are doing.

### Who is interviewed?

Each year people in many states do an NCI meeting. Every year a new group of people are asked to meet. During the meeting people are asked the NCI survey questions. The questions are asked to the person who gets services from the state.

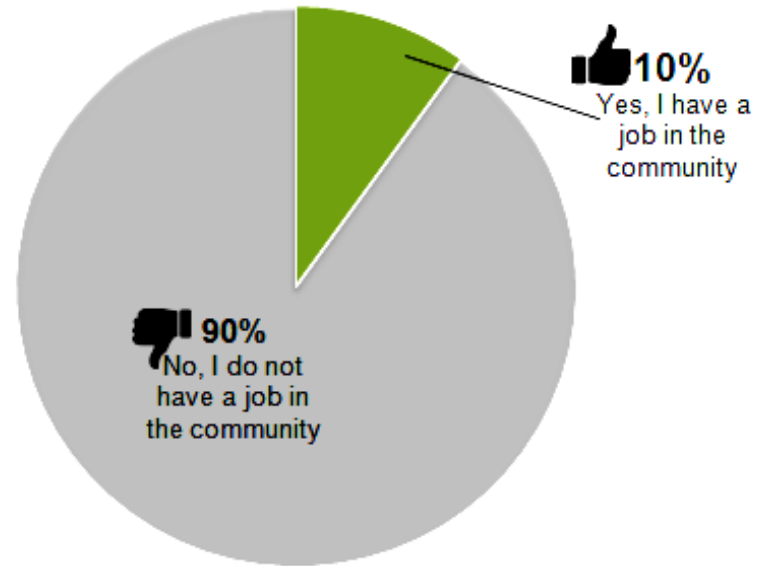
### What is this Report?

This report shows how people answered some of the questions during their meeting. Each page shows a different question that was asked. The question is at the top of the page. There is a pie graph on each page. It shows how many people said **yes** and **no**. There are also words and stick figures that show how many yes and no answers there are on each question. In this report, we show the answers to the questions that people are most interested in. Like, *did you choose your job?*

The answers are whole numbers (like 60% or 90%). This report is written so that individuals will have the information they need to talk about services and supports. : If people want more information, they can look up their full state and national reports on the NCI website: <http://nationalcoreindicators.org>.

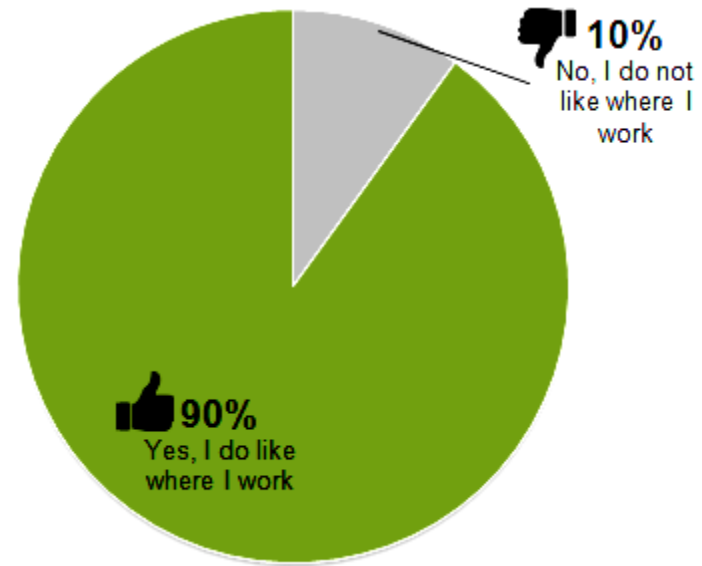


# Do you have a paid job in your community?



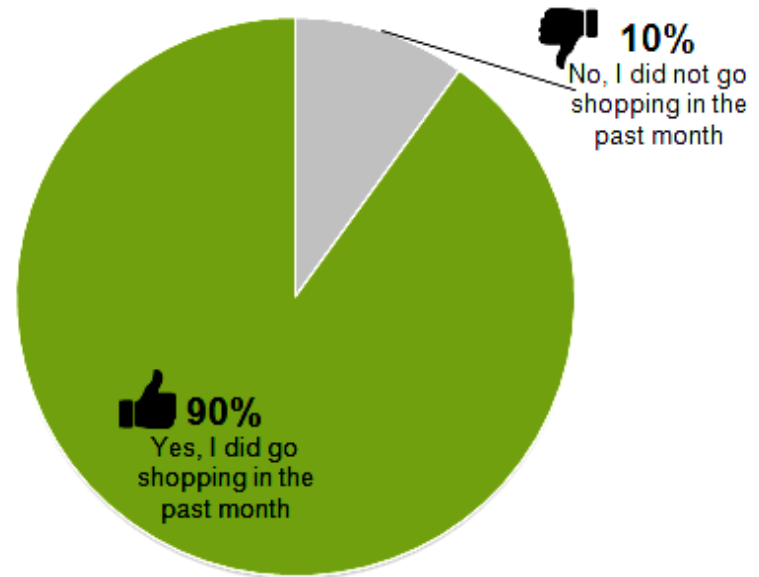
NCI tells us that **1** out of every **10** people say they **have a paid job in the community.**

# If you have a paid job in the community, do you like where you work?



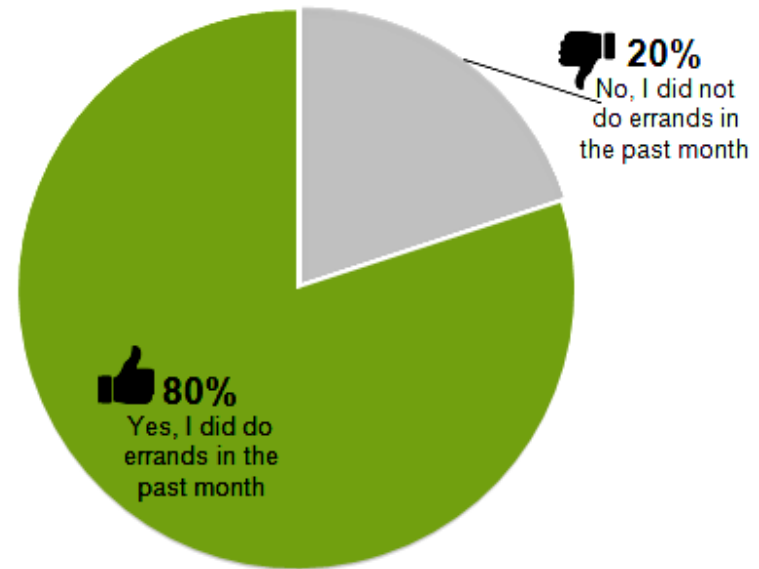
NCI tells us that **9** out of every **10** people who work say they **like where they work**.

# Did you go shopping in the last month?



NCI tells us that **9** out of every **10** people say they **went shopping in the past month.**

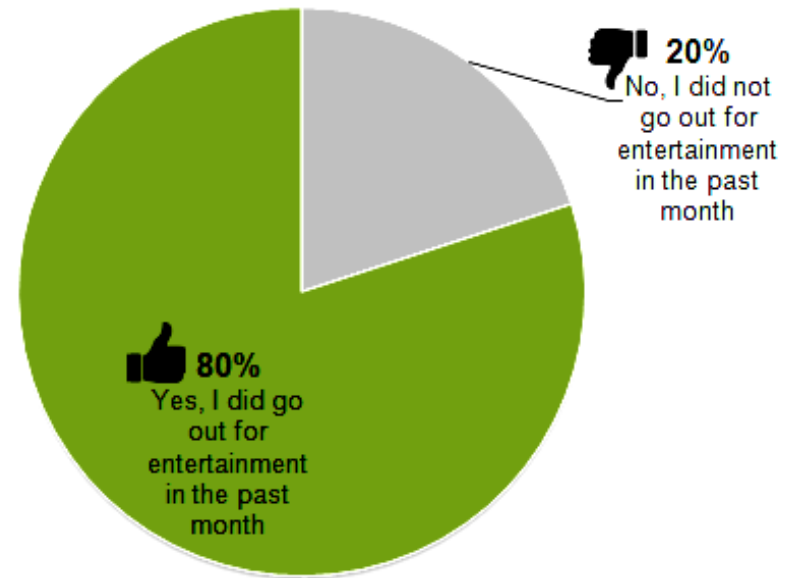
# Did you do errands in the last month?



NCI tells us that **8** out of every **10** people say they **did errands in the past month**.

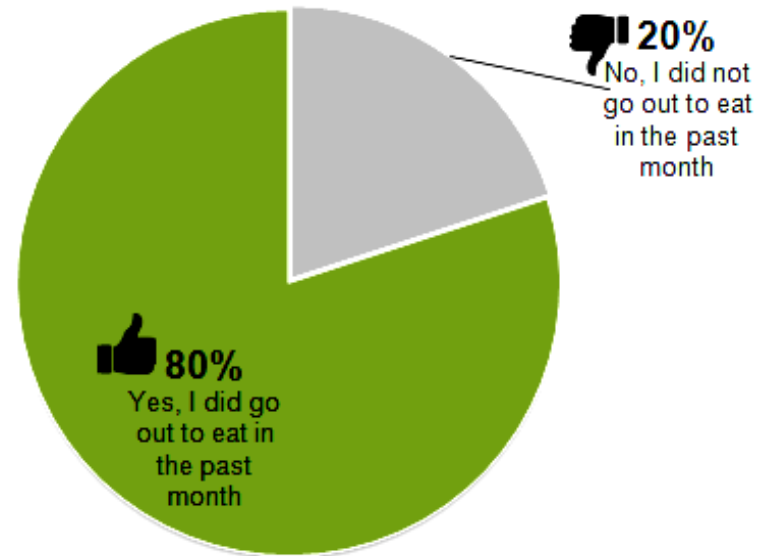


# Did you go out for entertainment in the last month?



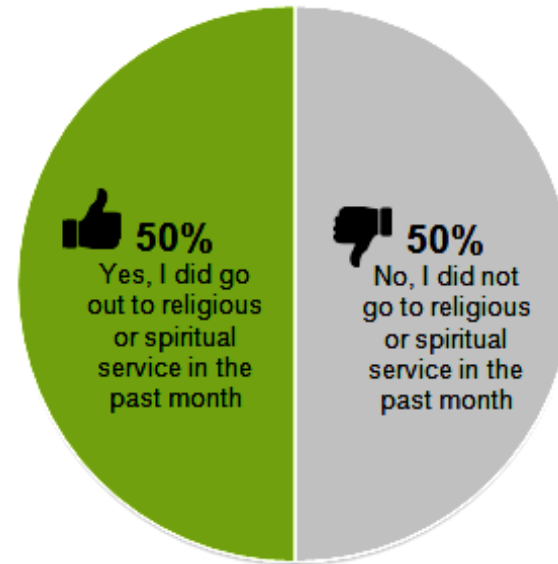
NCI tells us that **8** out of every **10** people say they **went out for entertainment in the past month**.

# Did you go out to eat in the last month?



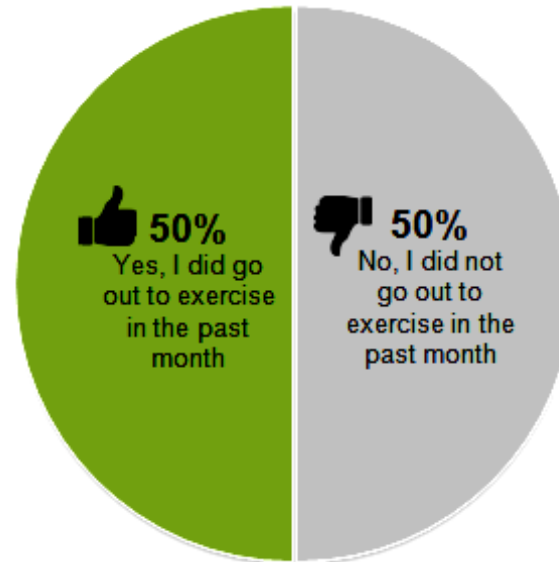
NCI tells us that **8** out of every **10** people say they **went out to eat in the past month**.

# Did you go to a religious or spiritual service in the last month?



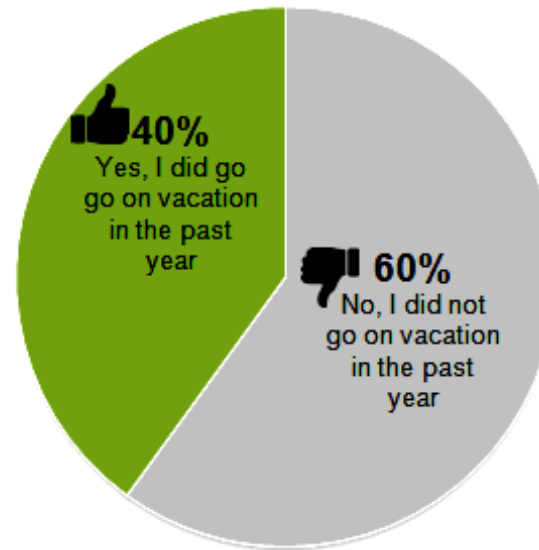
NCI tells us that **5** out of every **10** people, say they **went to religious or spiritual service in the past month.**

# Did you go out to exercise in the last month?



NCI tells us that **5** out of every **10** people say they **went out to exercise in the past month**.

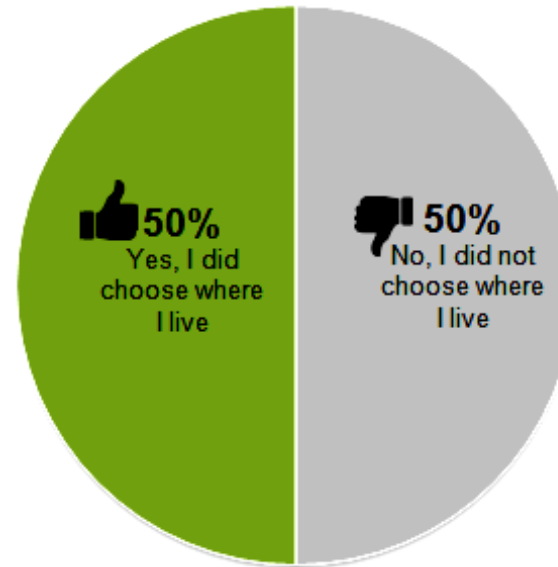
## Did you go vacation in the past year?



NCI tells us that **4** out of every **10** people say they **went on vacation in the past year.**

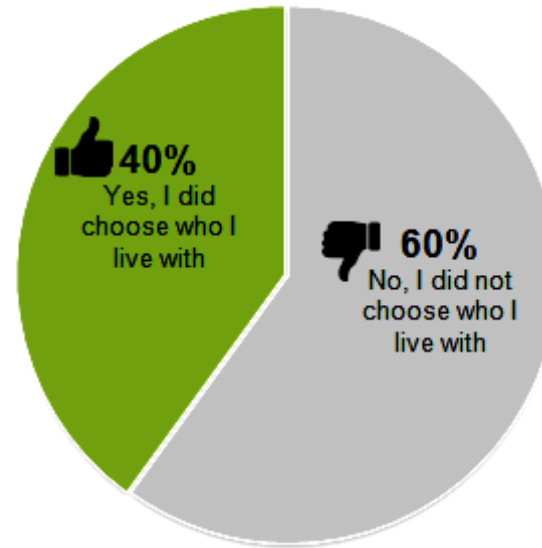


# Did you choose where you live?



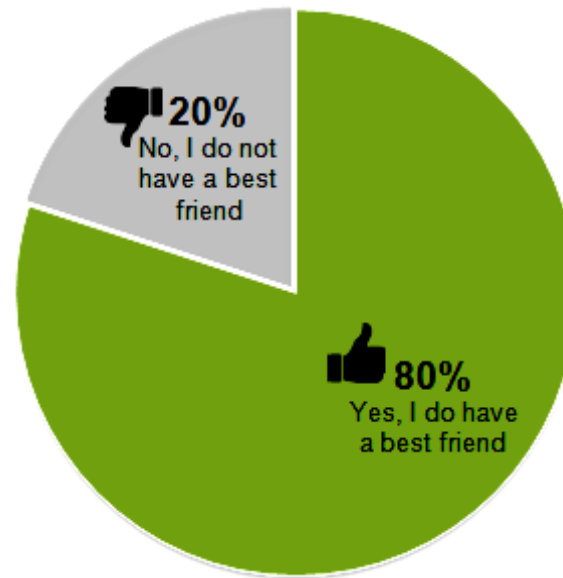
NCI tells us that **5** out of every **10** people say they **chose where they live**.

## Did you choose who you live with?



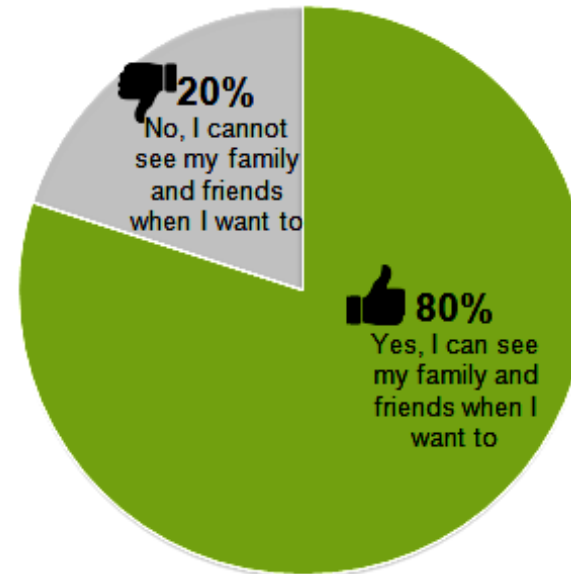
NCI tells us that **4** out of every **10** people say they **chose who they live with**.

# Do you have a best friend?



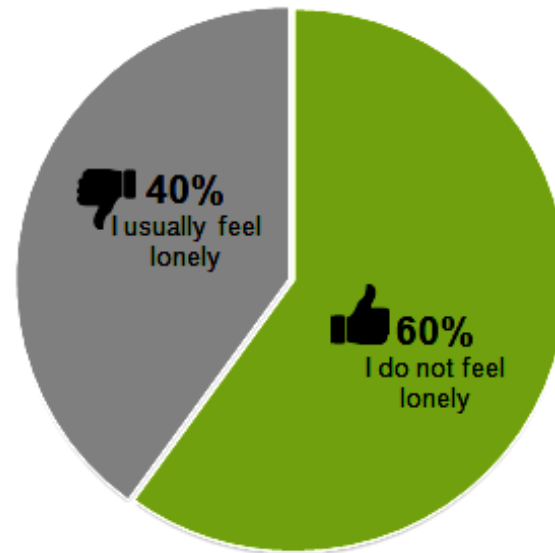
NCI tells us that **8** out of every **10** people say they **have a best friend**.

# Can you see your family and friends when you want to?



NCI tells us that **8** out of every **10** people say they **can see their family and friends when they want to.**

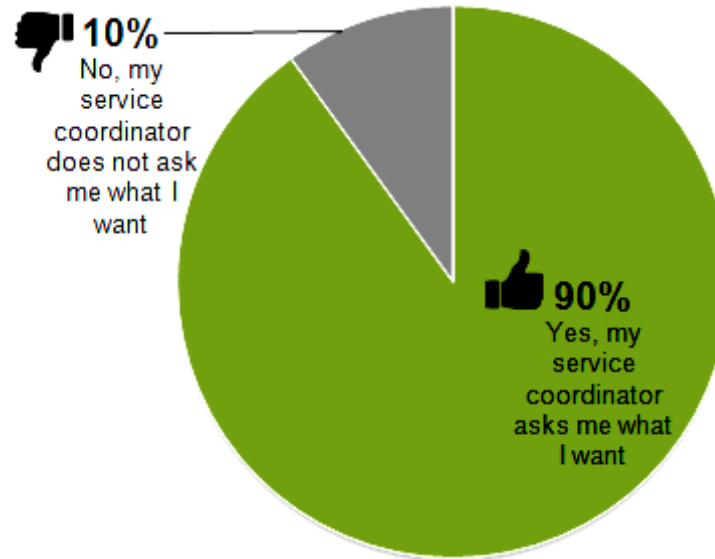
# Do you ever feel lonely?



NCI tells us that **6**, out of every **10** people, say they **do not feel lonely**.

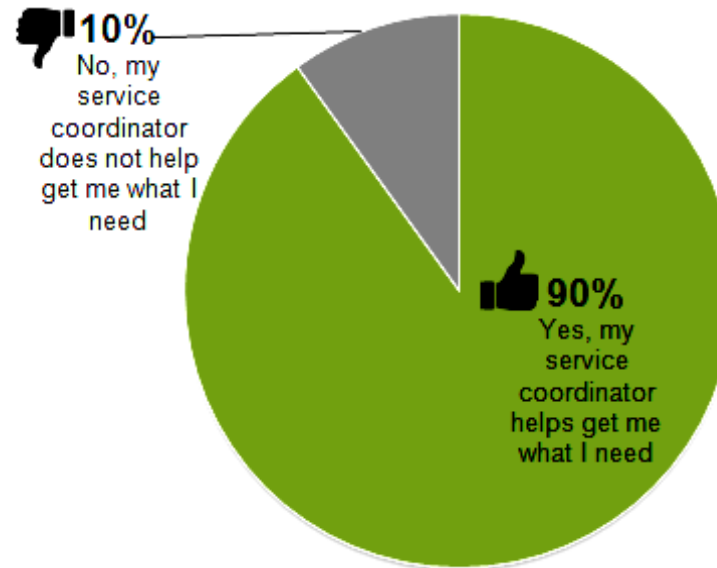


## Does your service coordinator ask what you want?



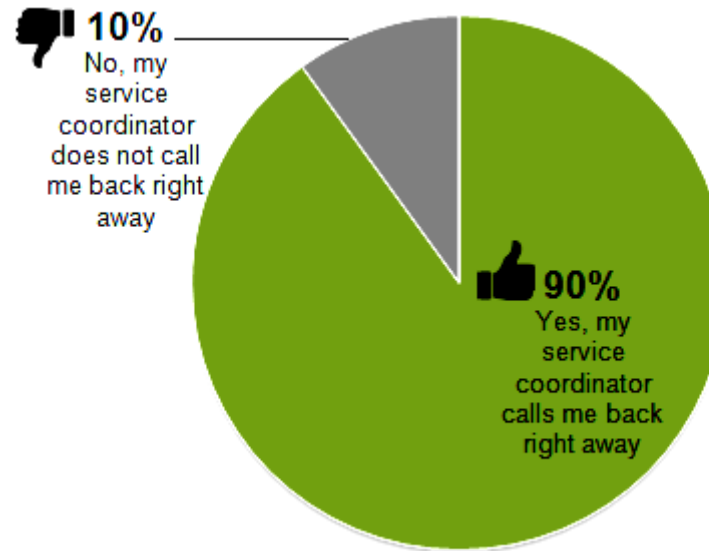
NCI tells us that **9** out of every **10** people say their service coordinator asks them what they want.

# Does your service coordinator help get what you need?



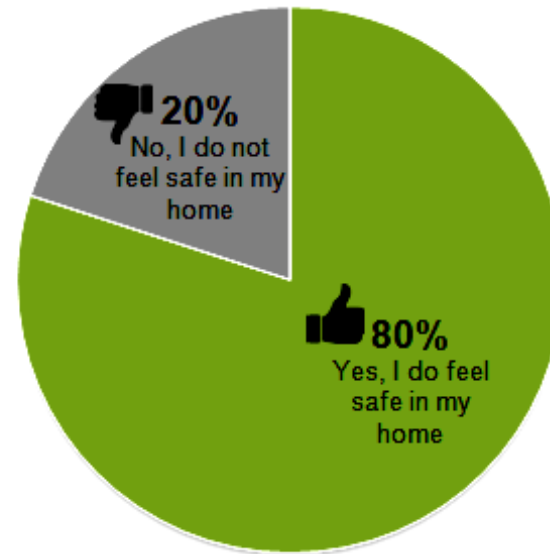
NCI tells us that **9** out of every **10** people say their service coordinator helps get them what they need.

# Does your service coordinator call you back right away when you call?



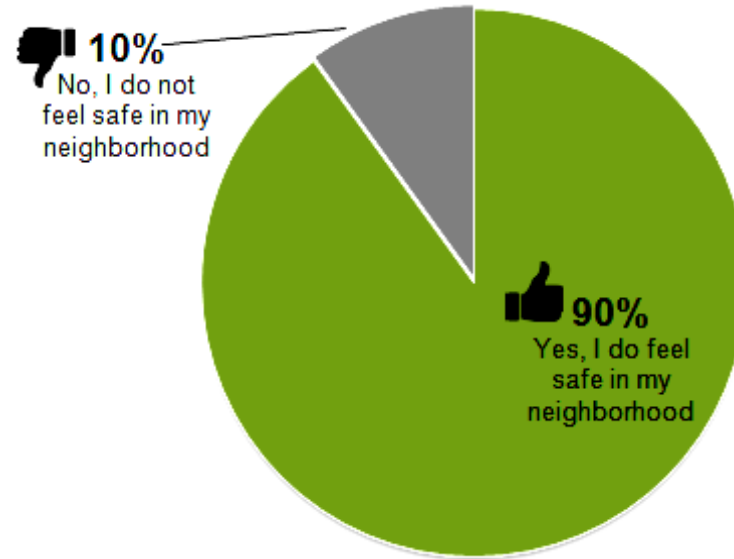
NCI tells us that **9** out of every **10** people say their service coordinator calls them back right away.

## Do you feel safe in your home?



NCI tells us that **8** out of every **10** people say they **feel safe in their home**.

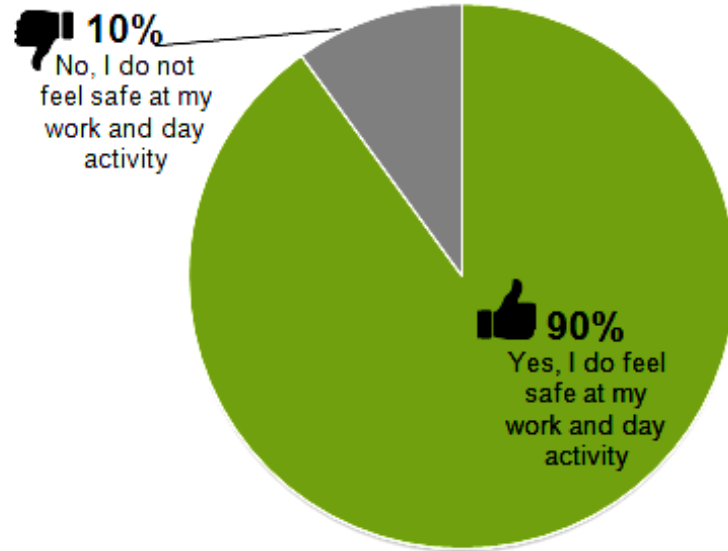
# Do you feel safe in your neighborhood?



NCI tells us that **9** out of every **10** people say **they feel safe in their neighborhood.**

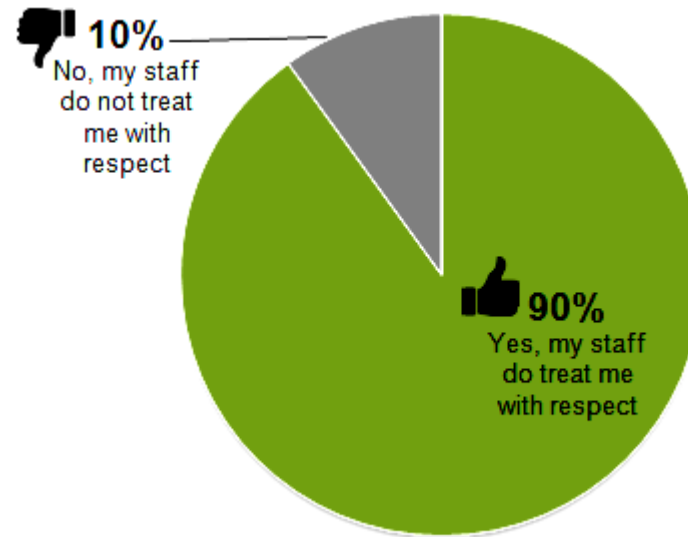


# Do you feel safe at your work and day activity?



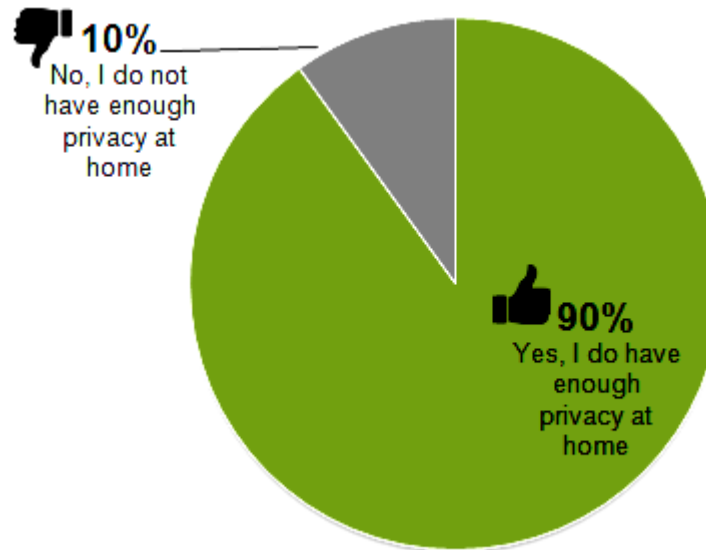
NCI tells us that **9** out of every **10** people say **they feel safe at their work and day activity.**

# Do your staff treat you with respect?



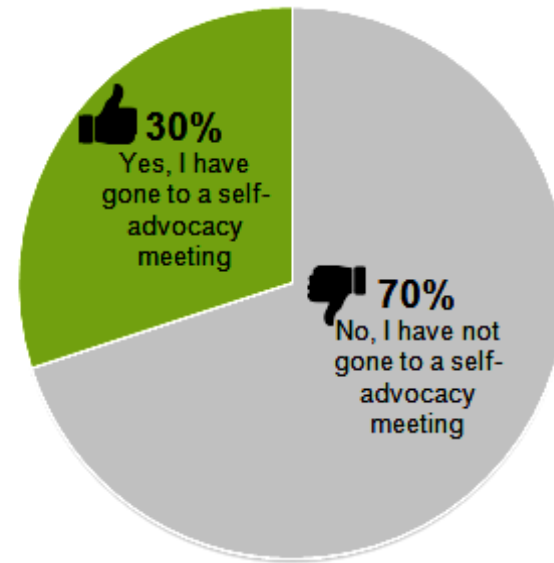
NCI tells us that **9** out of every **10** people say **their staff treat them with respect.**

# Do you have enough privacy at home?



NCI tells us that **9** out of every **10** people say **they have enough privacy at home.**

# Have you gone to a self-advocacy meeting?



NCI tells us that **3** out of every **10** people say **they have gone to a self-advocacy meeting.**

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**NATIONAL CORE  
INDICATORS**

<http://www.nationalcoreindicators.org/>

**A Collaborative Effort of**

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