

# NCI & Movers

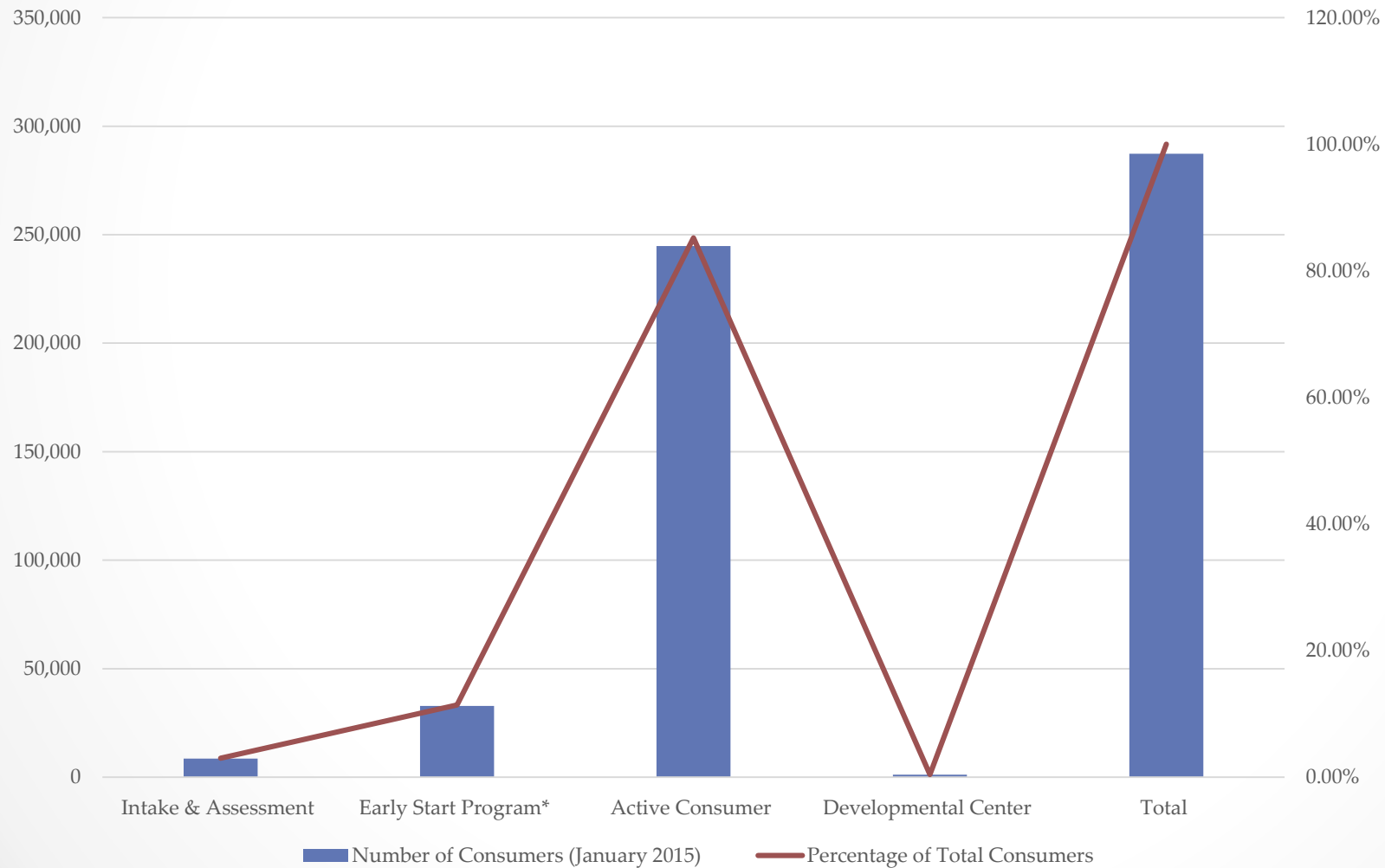
NCI Annual Meeting

August 3, 2016

Using NCI to Evaluate the Experience of Individuals  
Moving from Developmental Centers to the Community  
in California

# DDS Population

## January 2015



# California Developmental Centers

## Status

- Lanterman DC closed 2014
- Sonoma DC closure by 2018
- Porterville (General Population) and Fairview DC closure by 2021

## Context

- Shift toward community services
- Challenges in maintaining federal funding
- Crumbling infrastructure
- Dwindling DC pop = higher cost per person



# NCI Project California

- FY 2009-2010 Welfare and Institutions Code 4571 was amended
- FY 2010-2011 first NCI Consumer Survey was conducted
- Three year data collection cycle
- People Transitioning from Developmental Centers surveyed each year

# NCI California Mover Surveys

- Survey of a sample of individuals who have moved from any developmental center (movers) in the last 5 years
- Survey of all Lanterman movers through FY 18/19
- Survey of Sonoma, Fairview, and Porterville (general treatment area) movers in each closure plan
  - Details to be determined by each closure QMAG
  - Includes annual survey of families
- Mover Longitudinal Study
  - Began January 1, 2017
  - Study design/oversight UCD

# NCI Mover Results

## Indicators

- Movers have higher results for:
  - Health
  - Access
- Movers have lower results for:
  - Choice
  - Employment
  - Community Inclusion

## Demographics

- Movers are similar in:
  - Race and ethnicity
  - English as primary language
  - Gender
- Movers have significantly higher percentages of individuals:
  - With profound ID
  - Who use gestures to communicate



# Mover Longitudinal Survey

Offers DDS and Stakeholders an opportunity to evaluate how services meet the changing needs of people moving out of Developmental Centers into the community



# Mover Lo

- Focuses on people moving out of California developmental centers
- Tracks the same individuals and families over time

- Surveys occur at specific time segments
- Unique to each individuals move date



# User Friendly Section I

- To increase participation of those who are unable to answer Section I
- 10 questions
- Includes photographs
- Invite staff person who knows the individual's communication best



# User Friendly Section I



**Yes**



**No**





# User Friendly Section I



**This person has a job  
She is working**

**Do you have a job?  
Do you work?**



**This person likes her home  
She likes where she lives**

**Do you like where you live?  
Do you like your home?**



**These people have friends**

**Do you have friends?**

# Supporter Communication Questions

- How long have you supported the individual?
- What can I do to make (individual) more comfortable during the interview (e.g., placement of materials, space between the interviewer and individual, support person in the room or not)?
- How does the person best communicate (e.g., verbally, with picture cues, gestures)?
- If the person communicates non-verbally, do you know how the individual responds to yes and no questions? What is a yes? What is a no? Can you describe both?
- If the person communicates non-verbally, how can we tell if the answer is maybe/sometimes/in-between/ or don't know?

# Supporter Communication Questions

- Does the individual need more time to process questions and respond? (If the person does not respond right away, does that usually mean s/he needs time to think through the question, or that s/he does not understand the question?)
- How will this person let us know if s/he does not understand the question? If (individual) does not seem to understand a question, is it better to repeat the question or rephrase it?
- Is there anything else we should know about this person to facilitate discussion?
- We have a shorter, User Friendly version of the survey where we can use some tools to help the individual answer some of the questions on their own. If we use the User Friendly version:



# Supporter Communication Questions

- Do you think a set of yes/no picture cards the individual can point to respond to questions will be helpful?
- Do you think picture cards that coordinate and describe the question being asked will be helpful?
- Should we offer (individual) a choice of using pictures?
- We also have a written list of the User Friendly questions, would reading the questions be helpful for (individual)?

# ACS Additional Questions

- ...Did people ask about what you wanted at the [transition]planning meetings? (Did they talk about what was important to you?)
- Did you feel comfortable and relaxed at the planning meetings?
- Did you have homes to choose from when deciding to move?
- Did you have day program or day activities to choose from when planning to move?
- Do you have the equipment you need in your home?
- What do you like most about your home?
- What do you miss about living at the Developmental Center?

# FGS Additional Questions

- When you first heard that your family member needed to move to a community home, were you “for it” or “against it”?
- How do you like your family member’s new home?
- Please list one or more things you LIKE about your family member’s home.
- Please list one or more things you DON’T LIKE about your family member’s home.
- Did you attend the IDT planning meeting?
  - If YES, did you feel comfortable and relaxed at the IDT planning meeting?
    - *If NO, can you explain why you did not feel comfortable?*

# FGS Additional Questions

- The IDT identified your family member's services and supports based upon his/her needs.
- The IDT planned your family member's services and supports based upon his/her preferences.
- The IDT planned your family member's services and supports based upon his/her choices.
- There were a variety of residential choices talked about during the IDT meeting.
- 8. Did the IDT planning meeting help enough in planning for your family member's needs in the following areas? (check boxes that apply)
  - Specialized Equipment
  - Home Modifications
  - Behavioral Supports
  - Safety Needs
  - Health Needs
- Were the services that were decided upon in the IDT meeting delivered when your family member transitioned into the community?

# MLS Update

- 37 individuals enrolled in the study
- 37 – 3 month surveys complete
- 2 – 6 month surveys complete
- 26 surveys completed using the User Friendly Survey





[www.dds.ca.gov/QA/](http://www.dds.ca.gov/QA/)

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