



DISTRICT OF COLUMBIA
DEPARTMENT
on
DISABILITY SERVICES

National Core Indicators State Panel: *Using Data to Address Priorities*

2017 NCI Annual Meeting
August 1, 2017

District of Columbia



Adult-In Person Survey

- 2009-2010
- 2013-2014
- 2014-2015
- 2015-2016

Adult Family Survey

- 2009-2010
- 2013-2014
- 2014-2015
- 2015-2016

Staff Stability Survey

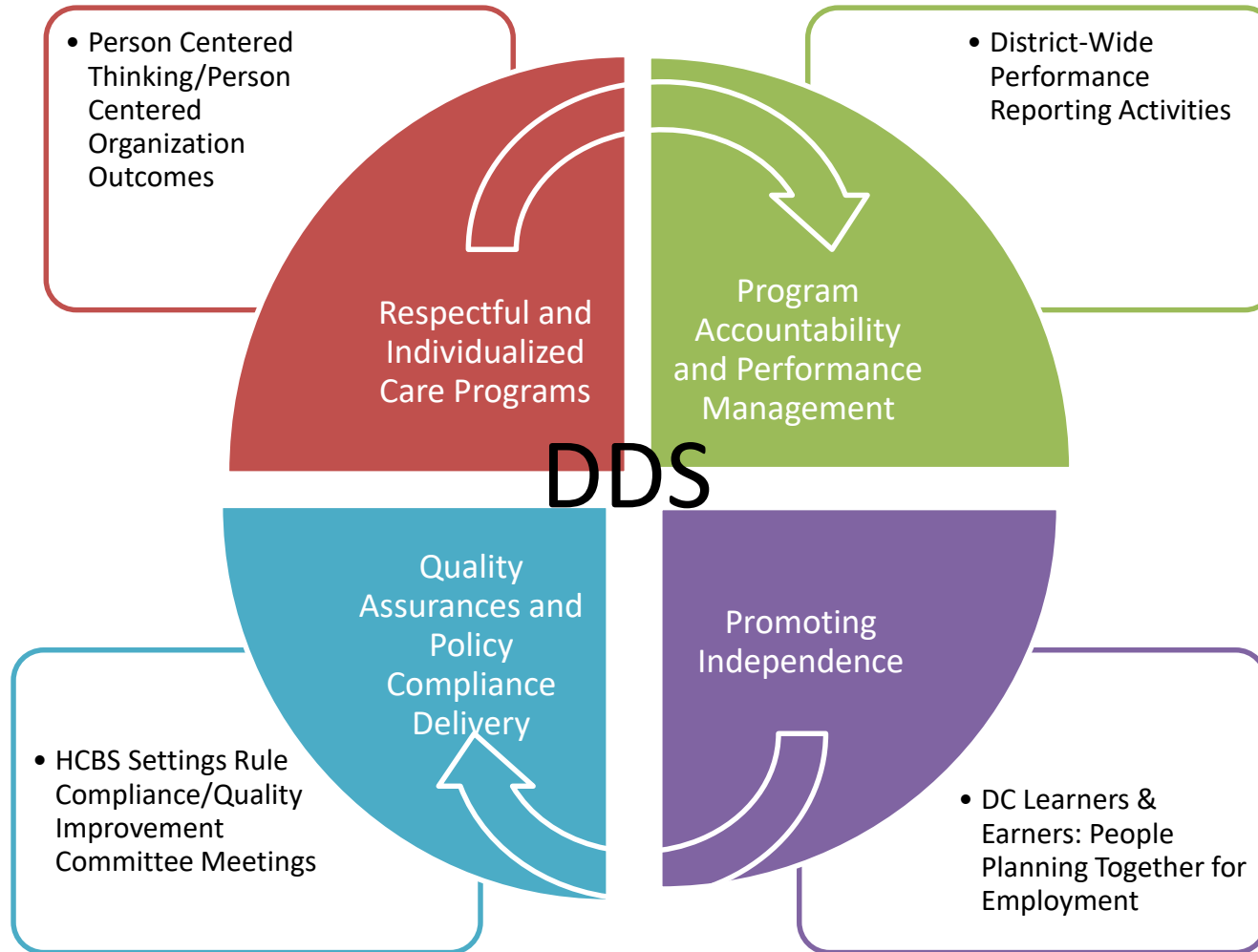
- 2014 (Base Year)
- 2015
- 2016

“Statewide” Uses of NCI Data

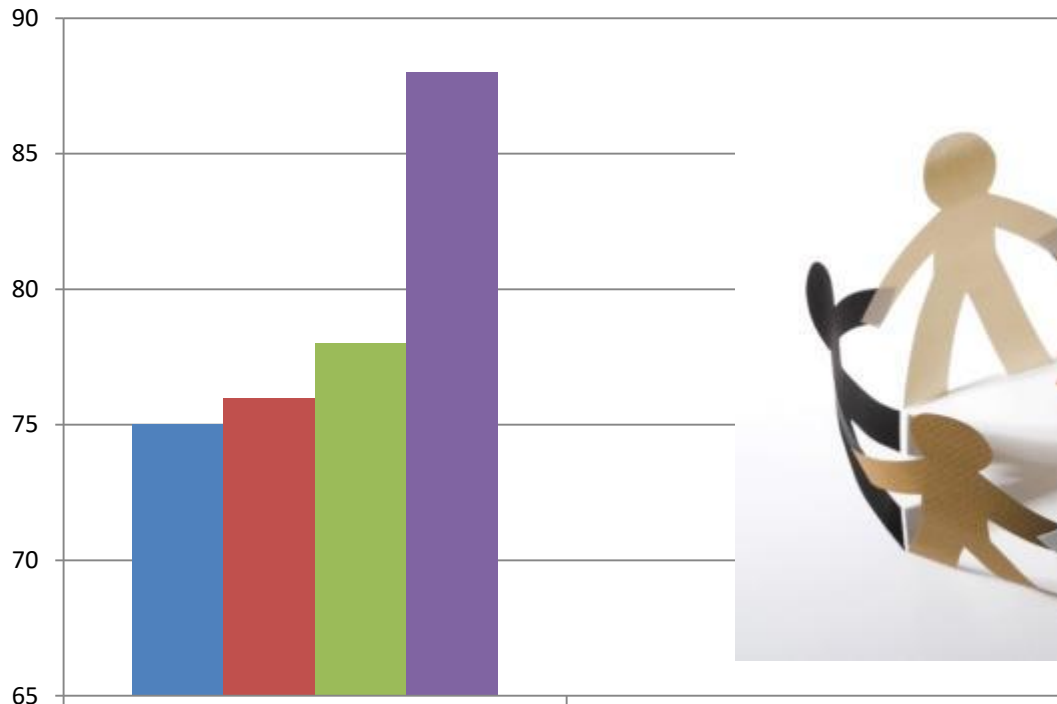


- Person-Centered Thinking systems change
- Supporting Families Community of Practice initiatives
- Employment First: SELN; Partners in Employment
- HCBS Transition Plan

Agency Specific Uses of NCI Data



People Have Friends & Natural Supports

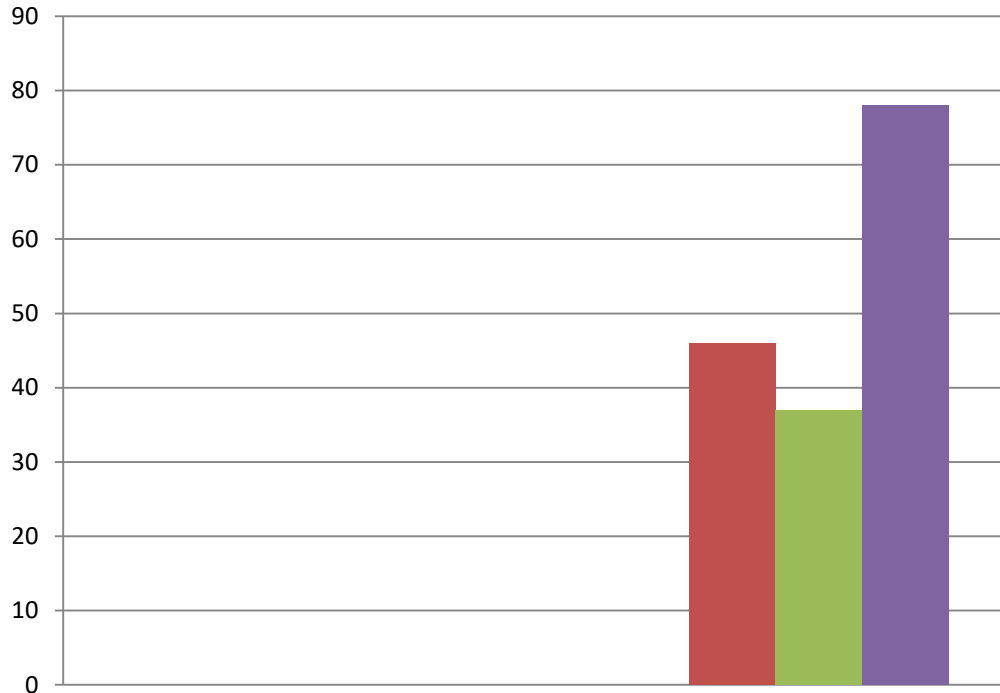


DC Scores 2010, 2014, 2015, & 2016



- Compare: 77% national average (2015-16)

People Have Employment Goals

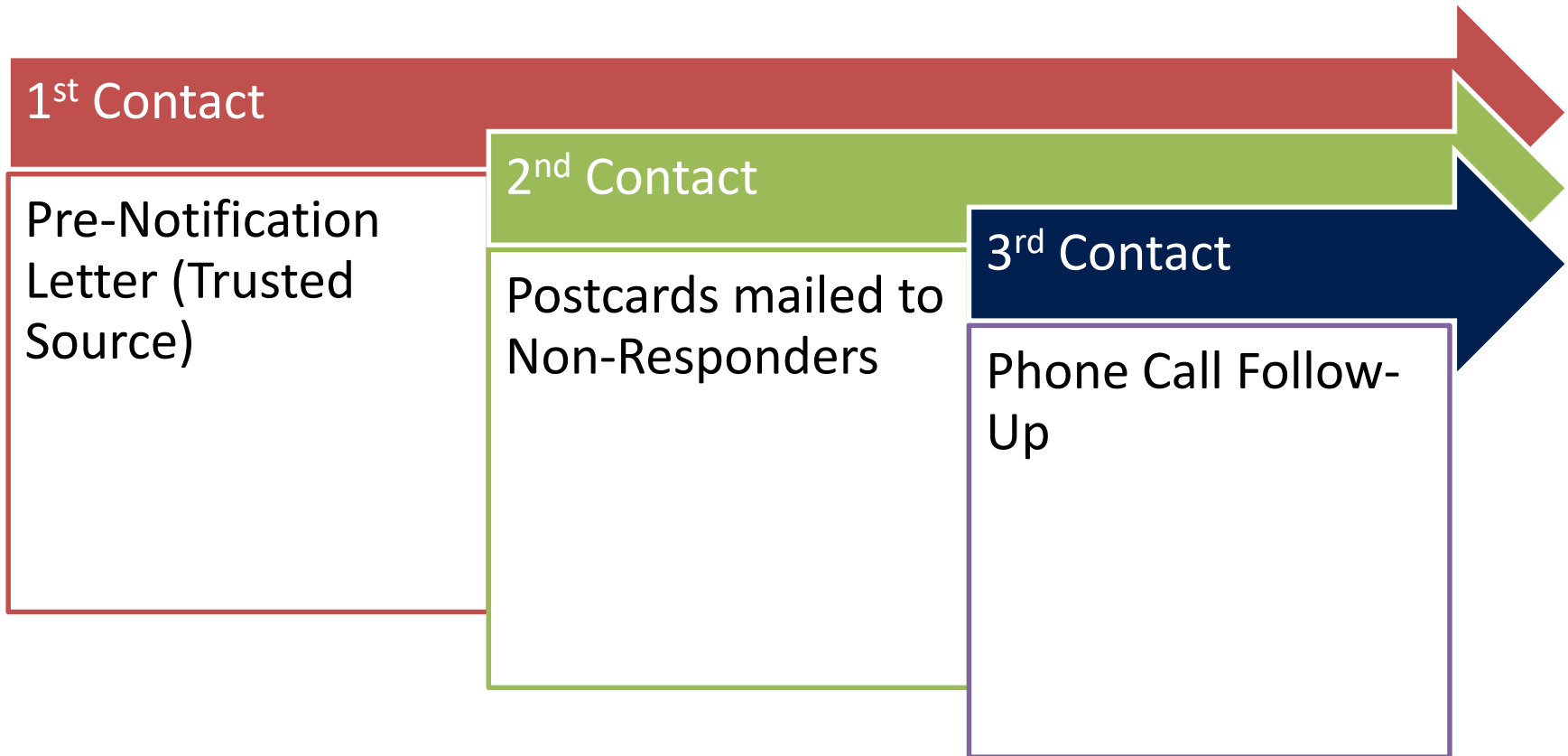


DC data: 2010, 2014, 2015

- Guided conversation on employment at Intake & ISP
- Everyone has a goal to advance on the Pathway to Employment
- PIE Grant to improve outcomes

- Compare: 30% national average (2015-16)

Strategies for Increasing Participation: Adult Family Survey



- Staff addressed issues with incomplete/inaccurate information prior to 3rd contact

Limitations on Random Sampling Methodology



- Adult In-Person Surveys are scheduled based on availability of person and location and commonly occur at:
 - Facility Based Day Programs
 - Residential Facilities
- Data can be skewed as it collects from a sample with potentially the least experience with community resources
- Stratified sampling allows for complete picture of service delivery landscape with stratum based on day service, facility, etc.

Next Steps for DC and NCI?



Identifying Additional Priority Areas



- Gaining additional insight on service access and employment outcomes for people 30 and younger
- Understanding the experience of aging caregivers to help guide development of an Individual and Family Services (IFS) waiver



Identifying Additional Priority Areas



- Developing mailers for inclusion in upcoming AFS survey cycle
 - Posting AFS findings on DDS website
- Using Staff Stability Survey findings to address compliance activities within our Quality Management Division



Thank you!!!



Questions?