



NATIONAL CORE INDICATORS

and SUPPORTED DECISION MAKING

JULY 2019

DC Supporting Families CoP



Families have a seat at the table, influencing policy & planning of the practices that impact them and their family members with I/DD.

SF CoP priorities for systems change & sustainability in D.C.

Comprehensive Supports for People with DD

Coordinated Lifespan Supports

Person and Family Centered Supports

Peer Support

Self-Determination & Supported Decision Making



Disability Services Reform Amendment Act of 2018

- Puts decision-making back in the hands of people with disabilities and their families by:
 - Formally recognizing Supported Decision-Making
 - Ending involuntary civil commitment



Mayor Bower signs the DSRAA

Families Guide Implementation

DDS supported the FSC to apply for a grant from the National Resource Center on Supported Decision-Making.

FSC brought together stakeholders to advise DC agencies on how to roll out the new law.



World Café on
Supported Decision-Making

Family Support Council

Supported Decision Making Project



The Family Support Council:

- Convened two focus group sessions for stakeholders**
- Sought broad input into opportunities and perceived barriers to Supported Decision Making in DC**
- Focused on diverse stakeholders, including youth, adults, elders, family members, service providers, advocates, agency staff and others, to play a significant role in designing trainings and in the SDM rollout.**

FAMILY SUPPORT COUNCIL

SDM Recommendations

DDS should:

- Design a “train-the-trainer” Supported Decision Making module in collaboration with pertinent key agencies in DC (e.g., Department of Health, Department of Health Care Finance, Child and Family Services Agency, DC Public Schools, Department of Behavioral Health, Department of Aging and Community Living, Aging and Disability Resource Center) in the next 12 months.
- Have the training reflect the stakeholder questions and discussion from the focus group sessions and information from the Quality Trust’s National Resource Center on SDM.
- Train and utilize stakeholders as trainers, including people with disabilities, family members, etc.

FAMILY SUPPORT COUNCIL

Additional SDM Recommendations

DDS should:

- Develop a marketing/communications plan with various groups about Supported Decision Making, to include District government agencies, banks/ financial institutions, medical facilities/providers, community-based service providers, other community organizations, etc.
- Provide periodic reports to the Family Support Council about the implementation of recommendations.

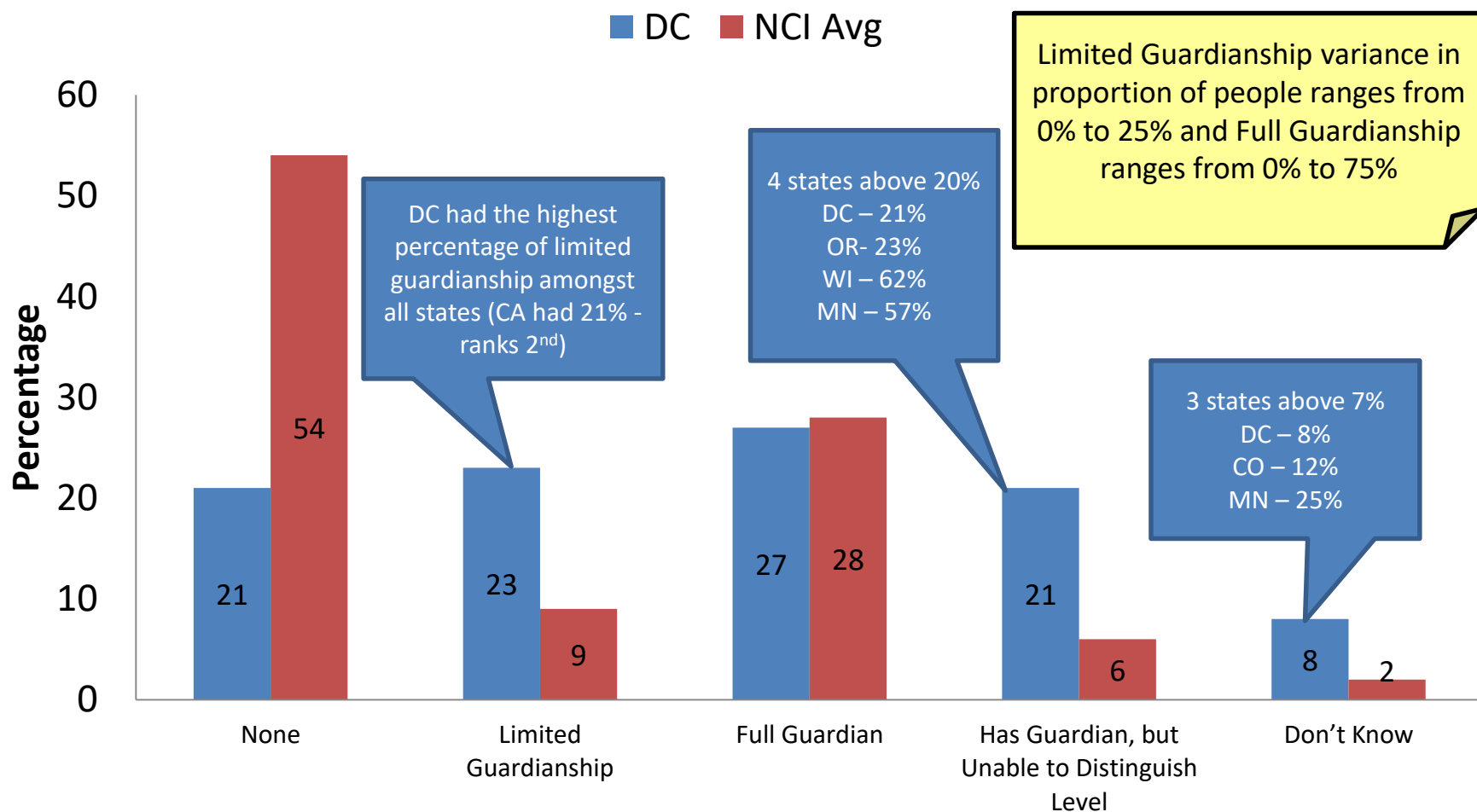
Sharing NCI Data with Families



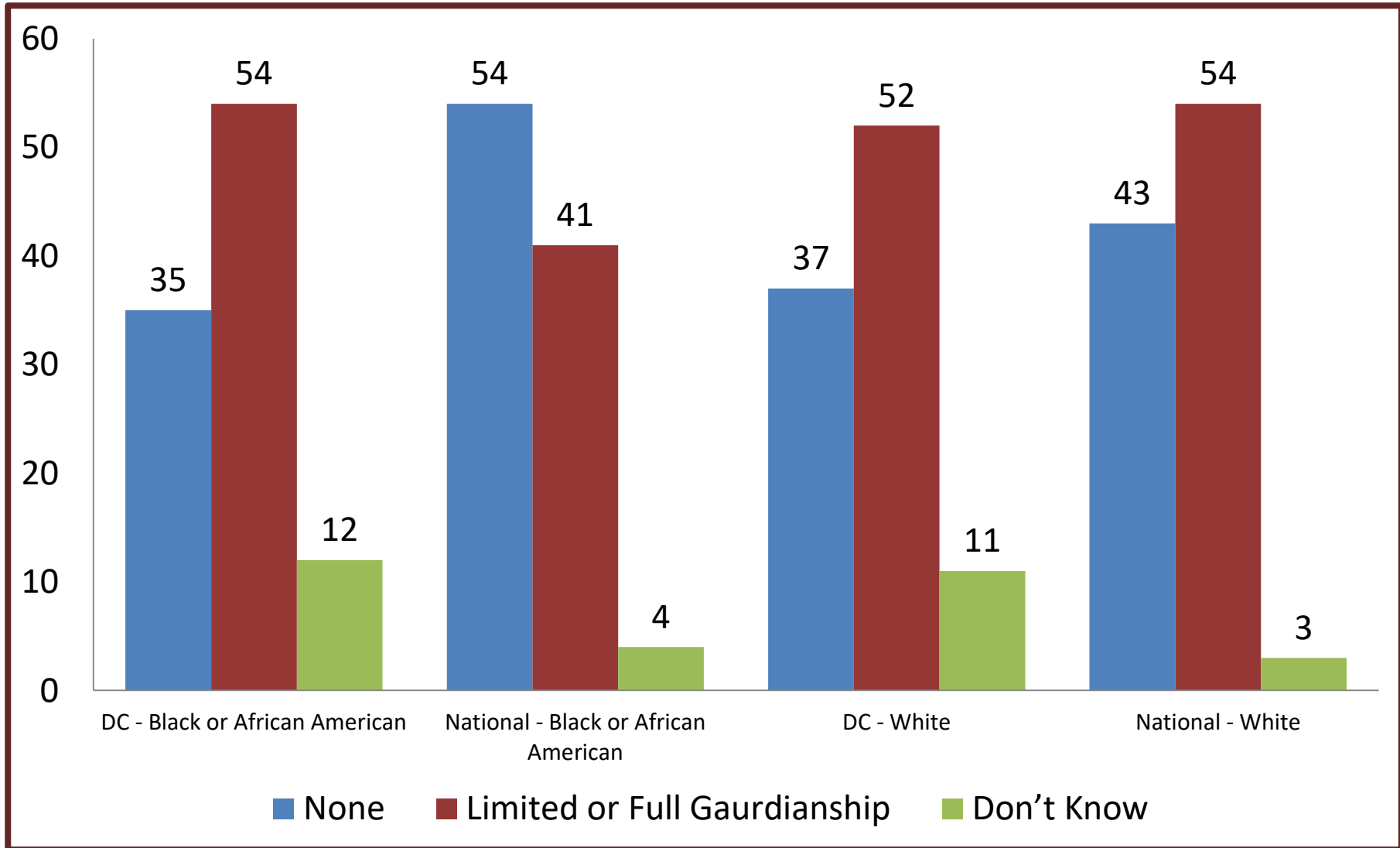
- DDS shares our NCI data on guardianship with the Family Support Council (FSC) and Quality Improvement Committee (QIC):
 - ❑ Begin getting families used to talking data
 - ❑ Have starting data at the beginning of implementation of the SDM law we can track year over year
 - ❑ Benchmark ourselves with other states

DC Use of Guardianship

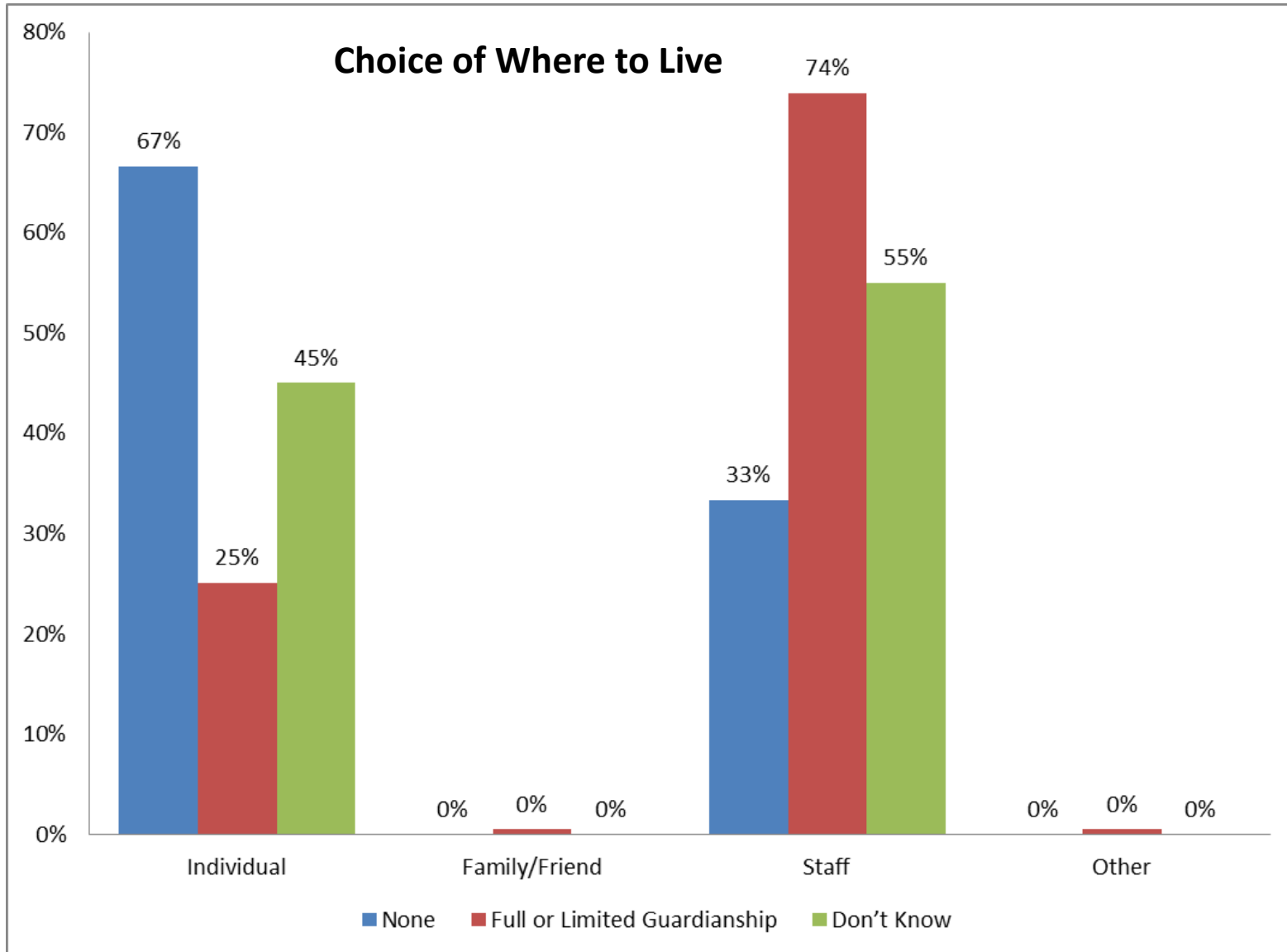
Level of Guardianship – 2016-2017



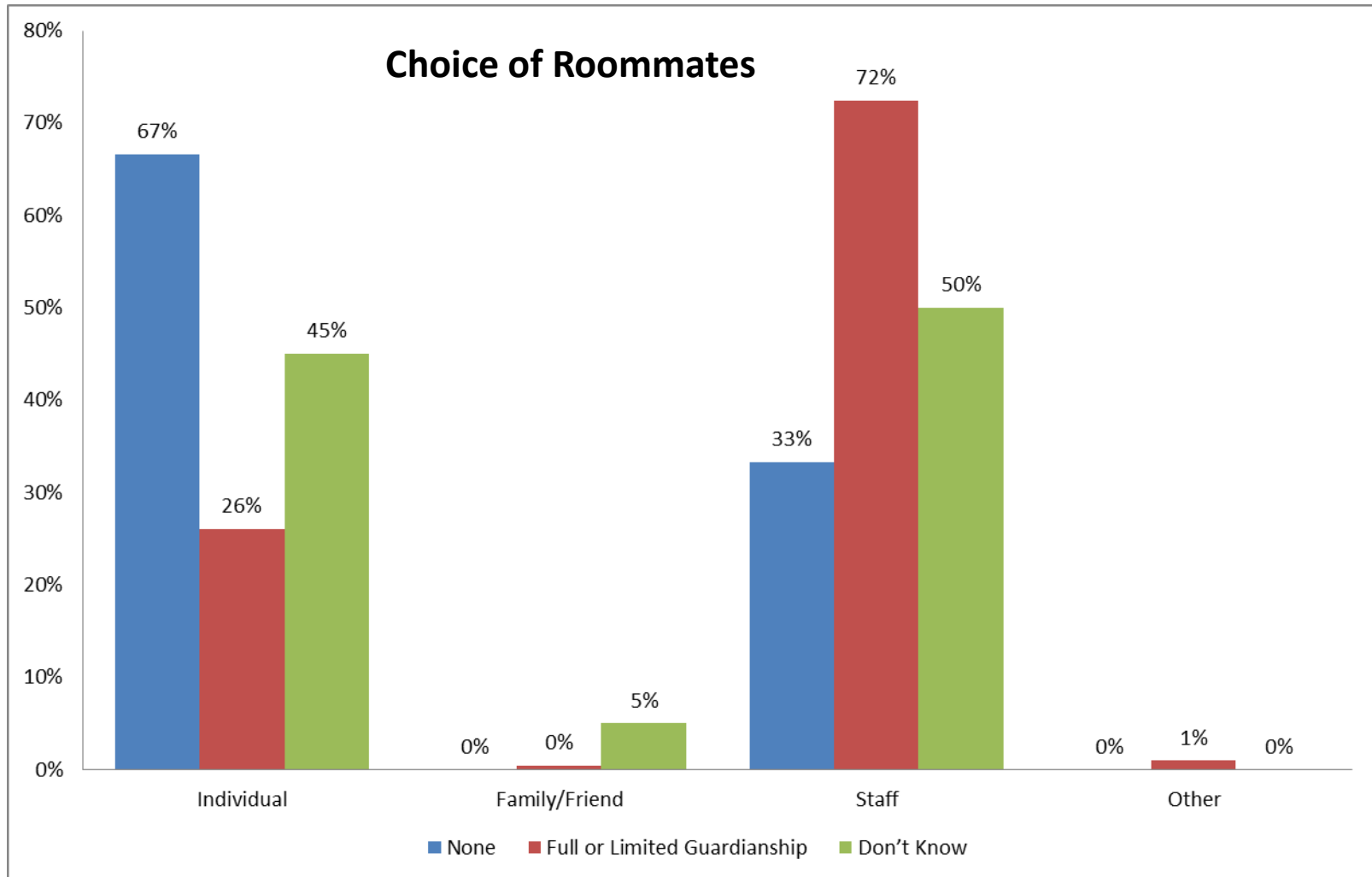
DC Guardianship Demographics



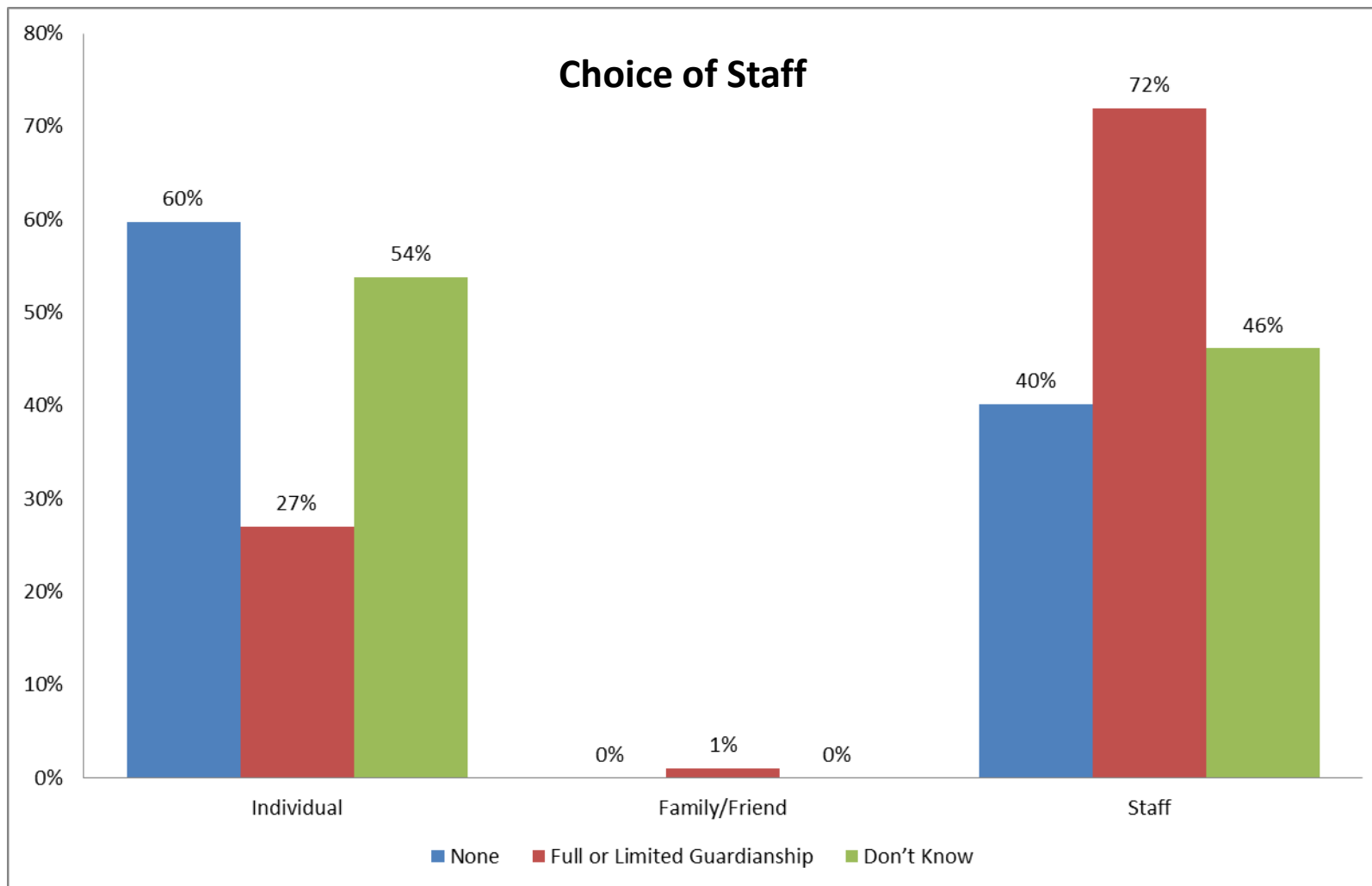
DC Guardianship – Choice of Home



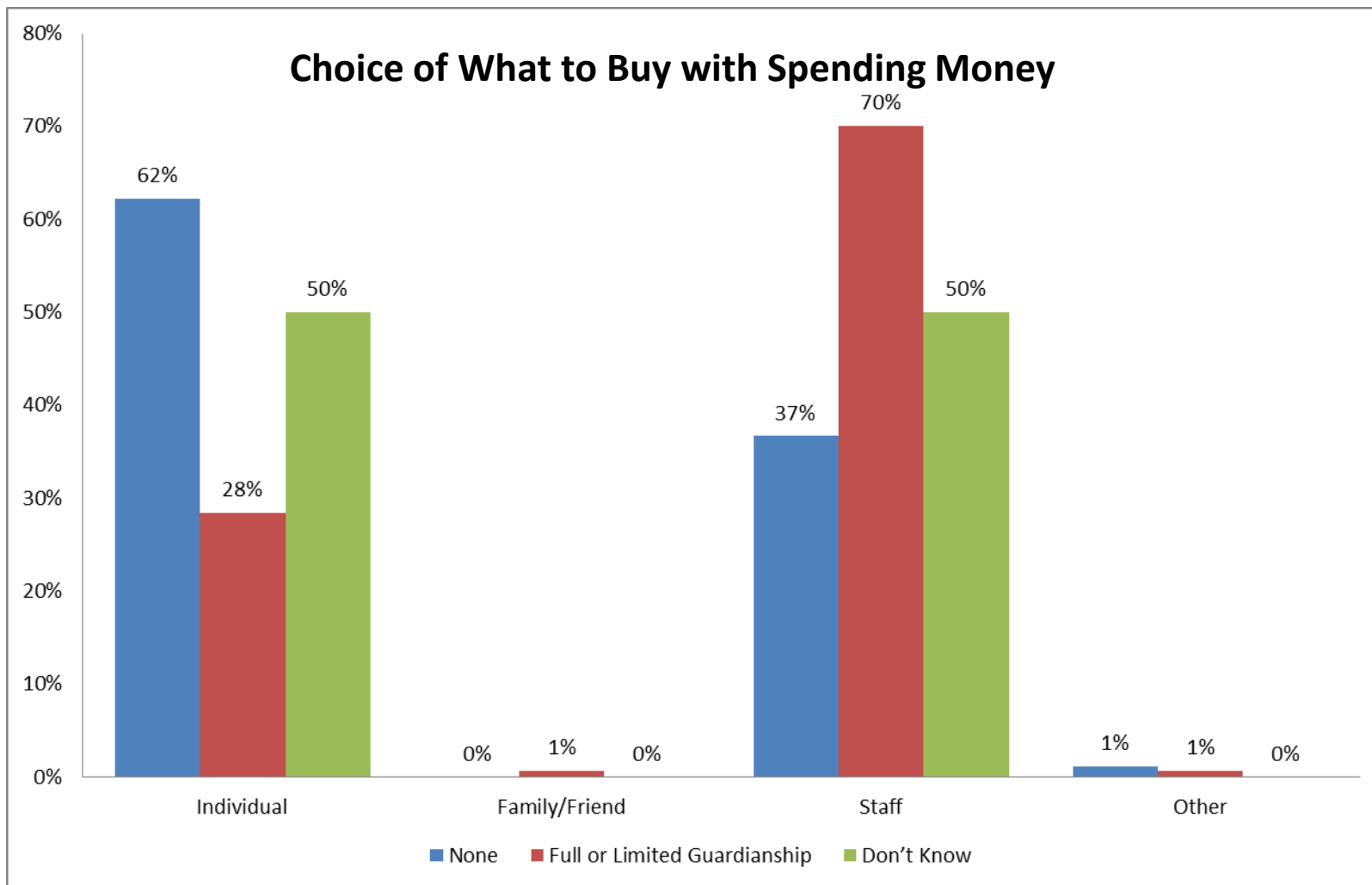
DC Guardianship – Choice of Roommates



DC Guardianship – Choice of Staff



DC Guardianship – Choice of What to Buy



Lessons Learned

- Both FSC and QIC had substantial numbers of attendees who were not familiar with NCI
- FSC raised concerns on whether the person answering the question understood the question and if the data was valid
- Importance of explaining “perception” and its importance in understanding system weaknesses and person centeredness.
- Interest in combining/comparing NCI Data with internal data sets and using NCI to discuss other areas of interest, such as susceptibility to abuse and impacts of social determinants of health.

More Lessons Learned

Families and people with disabilities feel strongly that:

- People with disabilities need to know their decision-making options, including formal and informal SDM
- Education and training about SDM is needed in all sectors, communities and neighborhood including government, law enforcement/first responders, businesses, schools, medical professionals/support staff, bank staff, etc.
- SDM should be treated as a civil right that enables people to take risks, change their minds, and focused on what it takes for the person to ultimately make an informed choice.