



NCI-AD Update

NCI ANNUAL MEETING
AUGUST 1, 2019



People & Programs

Older adults and adults with physical disabilities served by publicly funded long-term services and supports (LTSS) systems

Programs may include:	Medicaid waivers
	Nursing facilities
	Medicaid state plans
	PACE programs
	Older Americans Act programs
	State-funded programs
	MLTSS (managed care) populations

NCI-AD Adult Consumer Survey Structure

Pre-Survey (Optional)

- Information to help set up the meeting
- Only used by surveyors

Background Information Section

- Person's demographic and service-related characteristics
- Mainly from administrative records, some items may need to be collected by surveyors

Adult Consumer Survey, Full Version

- Includes all survey questions
- Proxies may answer some questions

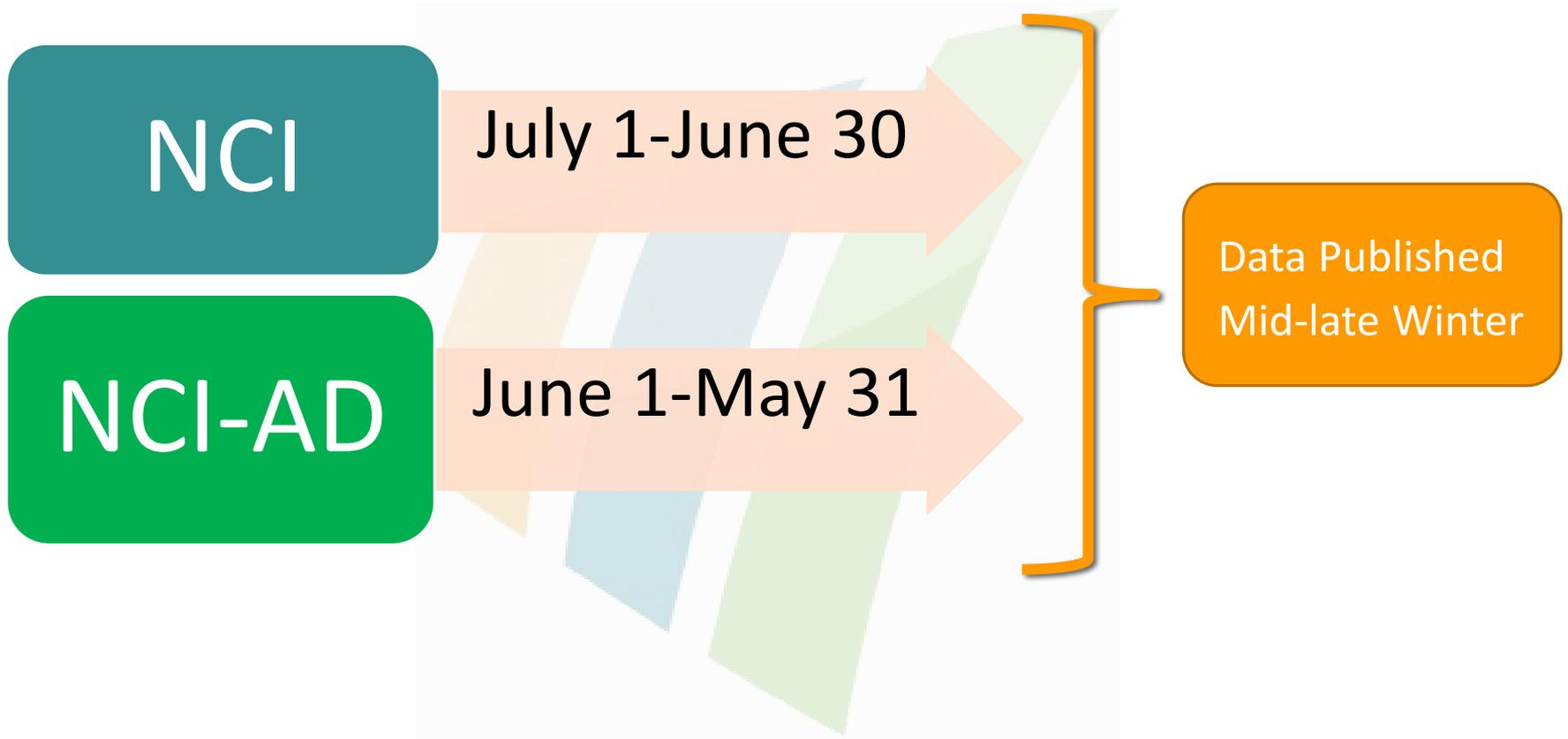
Proxy Version (Alternate to Full version)

- Includes subset of objective questions only
- Only used if the person is unable to answer any questions

Interviewer Feedback Form

- Details about survey meeting and feedback on questions
- Completed by surveyor after the meeting

NCI and NCI-AD: Data Reporting Cycle



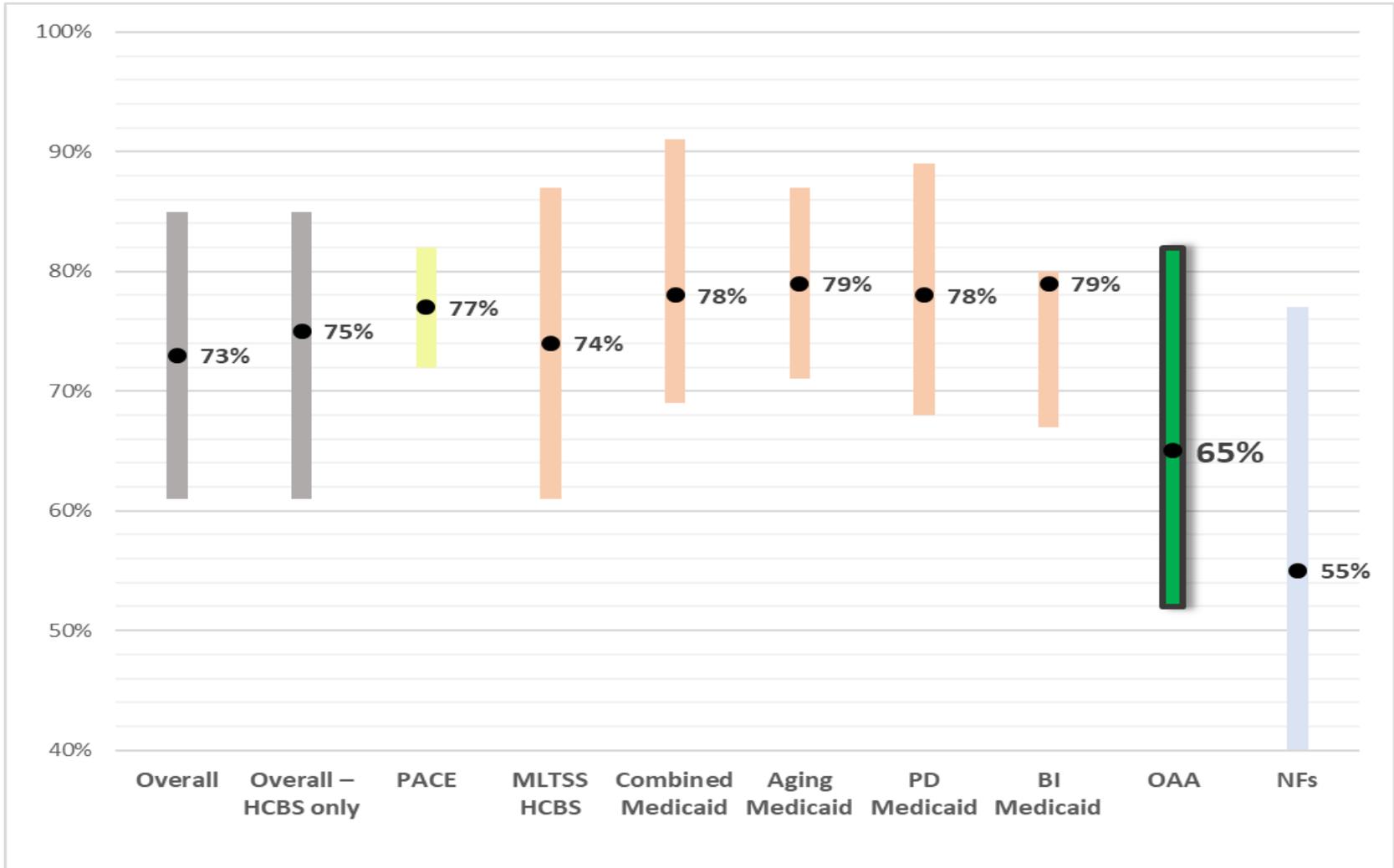
2017-2018 NCI-AD National Report

State	Total N	NF	PACE	MLTSS HCBS	Combined Medicaid	Aging Medicaid	PD Medicaid	BI Medicaid	OAA	Other
CO	998	N/A	N/A	N/A	EBD Waiver; CCT (N=806)	N/A	N/A	N/A	OAA (N=192)	N/A
DE	675	DSHP+P SNF (N=330)	N/A	DSHP+P HCBS (N=345)	N/A	N/A	N/A	N/A	N/A	N/A
GA	803	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OAA (N=803)	N/A
IN	1,438	Medicaid SNF (N=337)	N/A	N/A	A&D and TBI Waivers (N=362)	N/A	N/A	N/A	OAA (N=364)	CHOICE (N=348)
KS	440	N/A	PACE* (N=19)	FE Waiver; PD Waiver; TBI Waiver (N=207)	N/A	N/A	N/A	N/A	OAA (N=130)	SCA (N=81)
MN	3,758	N/A	N/A	EW Waiver MLTSS (N=1,115)	State Plan HC (N=350)	EW Waiver FFS (N=337)	CADI Waiver; CAC Waiver (N=875)	BI Waiver (N=40)	N/A	AC; DD Waiver (N=1041)
MS	428	N/A	N/A	N/A	AL Waiver; ED Waiver (N=213)	N/A	IL Waiver (N=105)	TBI/SCI Waiver (N=110)	N/A	N/A
NE	672	NFs (N=305)	N/A	N/A	A&D Waiver; PAS (N=350)	N/A	N/A	TBI Waiver* (N=17)	N/A	N/A
NJ	844	STAR+PLUS NFs (N=120)	PACE (N=111)	STAR+PLUS HCBS (N=606)	N/A	N/A	N/A	N/A	N/A	N/A
NV	406	N/A	N/A	N/A	N/A	HCBW-FE Waiver (N=290)	HCBW-PD Waiver (N=98)	N/A	N/A	N/A
OH	872	N/A	N/A	MyCare Ohio Waiver (N=377)	AL Waiver (N=180)	PASSPORT Waiver (N=294)	N/A	N/A	N/A	N/A
OR	683	CFC NFs (N=87)	PACE (N=85)	N/A	CFC HCBS (N=424)	N/A	N/A	N/A	OAA (N=87)	N/A
TN	858	TennCare CHOICES NFs (N=315)	N/A	TennCare CHOICES HCBS (N=511)	N/A	N/A	N/A	N/A	N/A	N/A
TX	1,783	N/A	PACE (N=298)	STAR+PLUS HCBS (N=1485)	N/A	N/A	N/A	N/A	N/A	N/A
VT	428	N/A	N/A	N/A	CFC (N=406)	N/A	N/A	TBI Program (N=22)	N/A	N/A
WI	2,250	Long-Stay FFS Medicaid NHs (N=313)	PACE (N=172)	Family Care; Family Care Partnership (N=1161)	IRIS Program (N=604)	N/A	N/A	N/A	N/A	N/A
TOTAL	17,336	1,807	685	5,807	3,695	921	1,078	189	1,576	1,470



EXAMPLE:

Proportion of people who know whom to contact if they want to make changes to their services





www.NCI-AD.org

- State-specific and National reports
- Presentations
- Webinars
- Technical guides and resources

The screenshot shows the NCI-AD website. At the top left is the NCI-AD logo: "NCI-AD NATIONAL CORE INDICATORS Aging and Disabilities™". To the right are logos for NASUAD (National Association of State Unemployment Agencies) and HSRI (Human Services Research Institute). A green navigation bar contains the links: HOME, ABOUT, NCI-AD STATES, RESOURCES, NEWS, CONTACT.

The main content area is titled "National Core Indicators – Aging and Disabilities (NCI-AD)™". Below the title is a paragraph: "NCI-AD™ is a voluntary effort by State Medicaid, aging, and disability agencies to measure and track their own performance." This is followed by another paragraph: "The core indicators are standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern including service planning, rights, community inclusion, choice, health and care coordination, safety and relationships." A third paragraph states: "NCI-AD™ is a collaboration of [participating states](#), [NASUAD](#), and [HSRI](#)".

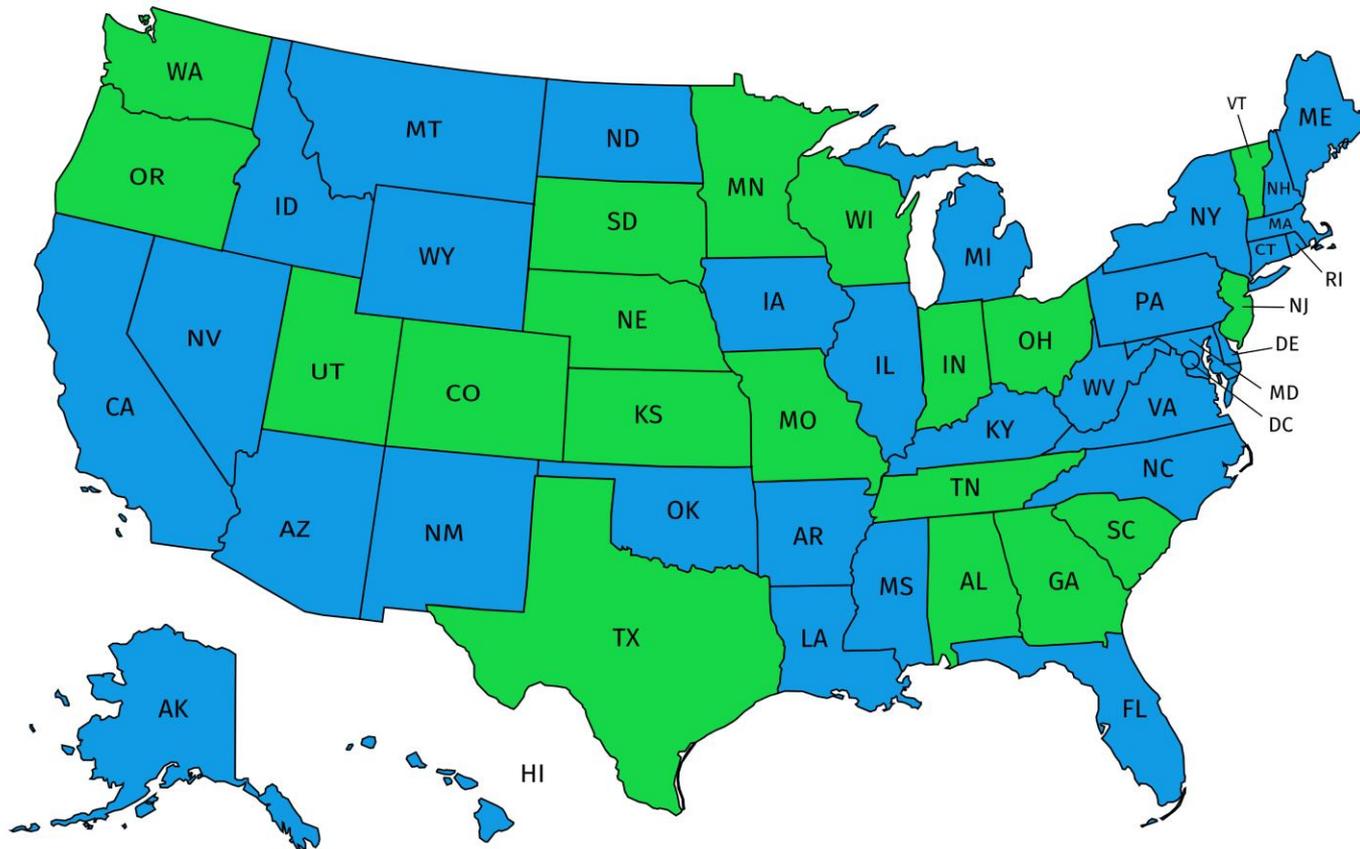
To the right of the text is a map of the United States titled "Participating NCI-AD States". A dropdown menu above the map is labeled "NCI-AD States" with a downward arrow. The map shows several states highlighted in dark teal, representing participating states. Below the map are two buttons: "READ MORE" and "HOW TO PARTICIPATE".

At the bottom of the page, there are three columns of information:

- RELEASED: 2016-2017 National Report**
From June 1, 2016 through May 31, 2017, twelve states - Colorado, Indiana, Kansas, Maine, Minnesota, Mississippi, Nevada, New
- Presentations**
NCI-AD Project staff present data at conferences and meetings and hold a series of introductory webinars each year for states interested in learning more about the project.
- Join NCI-AD**
NCI-AD is open to any State Aging, Disability, or Medicaid Agency and new states are welcome to join the project at any time. First year states are encouraged to begin planning for

State Participation 2018-2019

 NCI-AD Member State



Created with mapchart.net ©

What's up with NCI-AD?

- 2018-19 Survey Year: 17 states
- 2019-20 Survey Year: 22 states
- Training process
 - Lead trainer
- Person-centered planning optional module
 - First 'official' survey year in 2018-19. Almost every state used the module
- Coming up:
 - HCBS Conference
 - All-state call in September
 - 2017-18 National Report to be released soon!

NCI IPS and NCI-AD: Data at the Intersect

NCI IPS and NCI-AD ACS: Data at the Intersect

Section I: Crosswalk of matching NCI and NCI-AD indicators and corresponding questions

NCI Domain	NCI Indicator		NCI-AD Indicator		NCI-AD Domain	Crosswalk Notes
	Q#	NCI Question	Q#	NCI-AD Question		
Work	<i>Indicator: The proportion of people who have a paid job in the community</i>		<i>Indicator: Proportion of people who have a paid job</i>		Work	<ul style="list-style-type: none"> •NCI reports data from the Background Information (BI) Section, usually collected from administrative and program records; NCI-AD data are self-reported.
	BI-45	Was this person engaged in a paid individual job in a community-based setting?	55	Do you have a paying job in the community?		
	BI-46	Was this person engaged in a paid small-group job in a community-based setting?				
	BI-48	Was this person engaged in a paid job in a community-based setting that primarily hires people with disabilities?				
	<i>Indicator: The proportion of people who do not have a job in the community but would like to have one</i>		<i>Indicator: Proportion of people who would like a job</i>			<ul style="list-style-type: none"> •NCI reports this item only for those who didn't have a paid community job according to info in the BI Section; NCI-AD reports this item for everyone reporting not having a job. •Note difference in question phrasing: "a job in the community" in NCI; "a job" in NCI-AD.
	8	Would you like to have a job in the community?	56	Would you like a job?		
	<i>Indicator: The proportion of people who volunteer</i>		<i>Indicator: Proportion of people who volunteer</i>			
	14	Do you volunteer?	58	Do you do any volunteer work?		<ul style="list-style-type: none"> •NCI does not allow proxies for this item; NCI-AD does. •Note difference in phrasing: "volunteer" in NCI; "volunteer work" in NCI-AD.

NCI and NCI-AD

2017-2018 Data: Employment

	NCI	NCI-AD
Has a paid job in the community	18%¹	2%²
Volunteers	31%	10%
Would like a job³	54%	20%
Would like to volunteer		26%
Has community employment as a goal in the service plan⁴	29%	
Had someone discuss job options with them⁵		18%

NCI and NCI-AD

2017-2018 Data: Community

	NCI	NCI-AD
Gets to do things that enjoys outside of home as much as wants to		61%
Able to go out and do things that likes to do	85%	
Gets to go out and do things that likes to do as much as wants to	79%	

NCI and NCI-AD

2017-2018 Data: Relationships

	NCI	NCI-AD
Can see friends when wants ¹	80%	
Can see/communicate with family when wants ²	80%	
Able to see/talk to friends and family when wants ³		88%
Reasons for not being able to see friends ⁴	Transportation ⁵	
Reasons for not being able to see/talk to friends and family ⁶		Accessibility; Transportation ⁷
Often feels lonely ⁸	10%	
Often feels sad or depressed ⁹		14%

NCI and NCI-AD

2017-2018 Data: Choice

	NCI	NCI-AD
Chose housemates (or chose to live alone) ¹	44%	
Able to choose roommate ²		22%
Decides daily schedule ³	85%	
Gets up and goes to bed when wants to		91%
Can eat meals when wants to		82%
Chose staff ⁴	65%	
Can change staff		73%

NCI and NCI-AD

2017-2018 Data: Satisfaction

	NCI	NCI-AD
Likes where lives	89%	82%
Reasons for not liking where lives¹	Problems with roommates; Wants more independence²	Doesn't feel like home³
Wants to live somewhere else⁴	35%	31%

NCI and NCI-AD

2017-2018 Data: Rights and Respect

	NCI	NCI-AD
People ask before coming into home	91%	
People ask before coming into bedroom	84%	
People ask before coming into home/room ¹		66%
Can lock bedroom	48%	46%²
Can use phone and internet when wants to	91%	
Can use phone privately when wants to		90% ²
Others read mail/email without asking	12%	6%²
Staff treat with respect	93%	91%

NCI and NCI-AD

2017-2018 Data: Service Coordination

	NCI	NCI-AD
Able to contact¹ case manager when needs to	88%	79%²
Staff come and leave when they are supposed to	92%	86%
Case manager asks what person wants	88%	
Case manager has talked about services that might help with needs and goals		52%
Was able to choose services as part of service plan	79%	
Can choose or change the kind of services that gets ³		67%

NCI and NCI-AD

2017-2018 Data: Self-Direction & Access

	NCI	NCI-AD
In self-directed supports option	13%¹	17%²
Has a way to get places when wants to do something outside of home	84%	
Has transportation when wants to do something for fun outside of home		72%
Has a way to get places that needs to go	93%	
Has transportation to get to medical appointments when needs to		94%