NCI-AD

NATIONAL CORE INDICATORS-
Aging and Disabilities

NCI-AD National Overview

Overview and Background

- Collaboration between the National Association of States United for Aging and Disabilities (NASUAD) and Human Services Research Institute (HSRI)
  - Supported by participating states and a development grant from the Administration for Community Living
  - Grew out of the National Core Indicators project focused on adults with Intellectual/Developmental Disabilities
    - Collaboration of HSRI and the National Association of State Directors of Developmental Disabilities (NASDDDS)
- Focused on older adults and people with physical disabilities being served by state LTSS systems
- Face-to-face survey

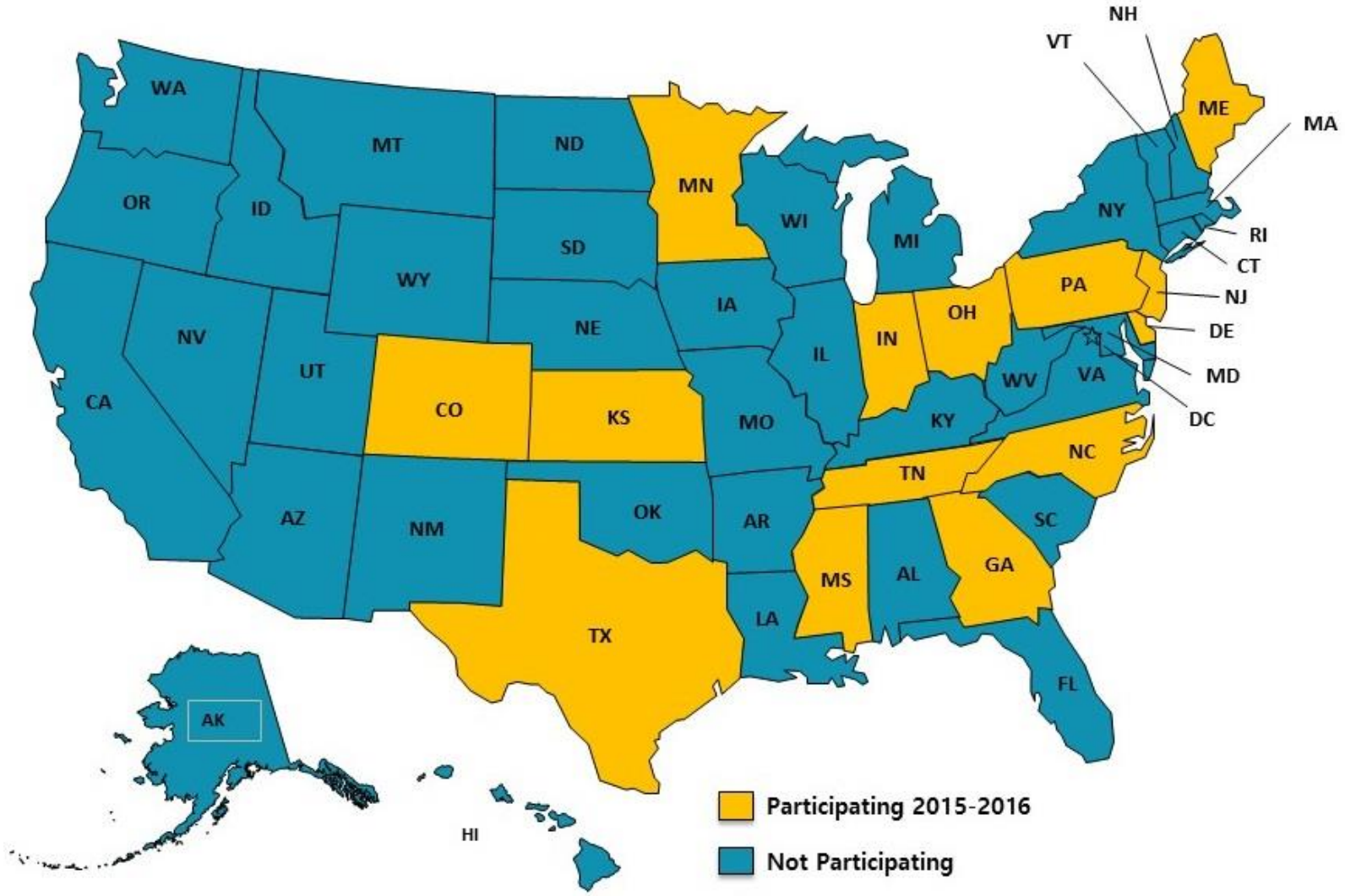
NCI-AD

Development

- Began in 2013 and took over a year and a half
- Included:
  - Steering committee feedback
  - Expert panel feedback
  - Stakeholder feedback
  - Focus groups with LTSS consumers
  - Large-scale pilot in three states: GA, MN, OH
    - Total of 1600 interviews completed
  - Small-scale pilot in GA
- Underwent 13 official revisions
- Finalized in March, 2015

NCI-AD

State Participation 2015-2016



Measures

Consumer Outcomes:

- Community Participation
- Choice and Decision-making
- Relationships
- Satisfaction
- Service and Care Coordination
- Access
- Self-Direction of Care
- Work/Employment
- Rights and Respect
- Health Care
- Medications
- Safety and Wellness
- Everyday Living and Affordability
- Planning for the Future
- Control

NCI-AD

NCI-AD Survey Tool

- **Pre-survey Form**
  - Used to setup interviews, for use by the interviewers only
- **Background Information** (21 questions)
  - Demographics and personal characteristics: gathers data about the consumer from agency records and/or the individual
- **Consumer Survey** (86 (51 proxy) questions + 2 optional)
  - Includes subjective satisfaction-related questions that can only be answered by the consumer, and objective questions that can be answered by the consumer or, if needed, their proxy
- **Interviewer Feedback Sheet**
  - Asks interviewer to evaluate the survey experience and flag concerns

NCI-AD

How does NCI-AD Work?

- Commit to TA year and 1 year of surveying
- Develop a project team and contact state agency partners (Medicaid, Aging, and Disability)
- Begin monthly technical assistance calls with NASUAD and HSRI
- Work with NASUAD and HSRI to design a sample of at least 400 older adults and individuals with physical disabilities receiving publicly-funded services. Including:
  - Skilled nursing facilities
  - Medicaid waivers
  - Medicaid state plans
  - MLTSS populations
  - State-funded programs, and
  - Older Americans Act programs

NCI-AD

NCI-AD Website

www.nci-ad.org

Houses:

- Project overview
- Reports
- Webinars
- Presentations
- Staff contacts
- State-specific project information

NCI-AD

What did she say?