



NCI-AD National Overview

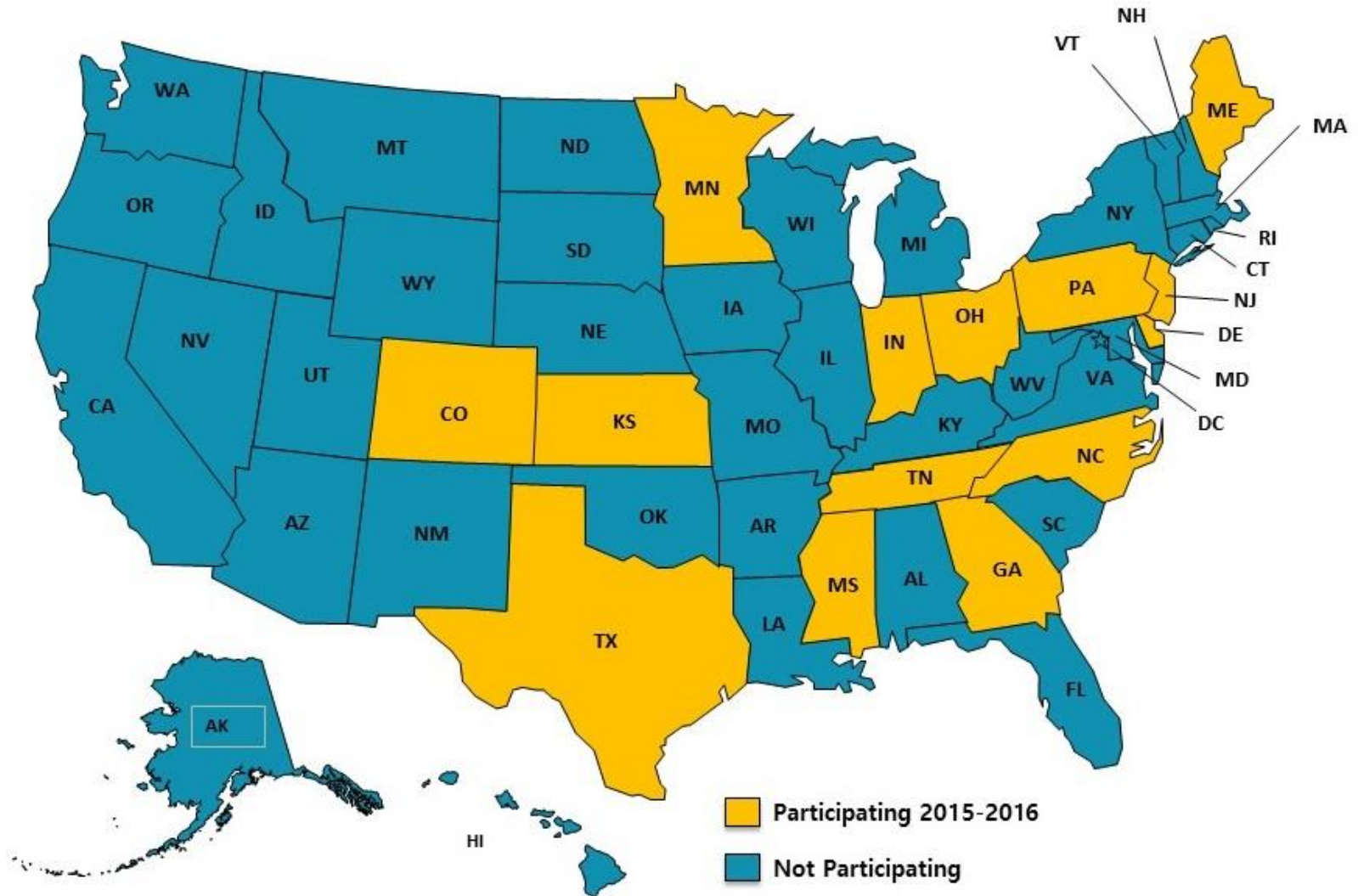
Overview and Background

- Collaboration between the National Association of States United for Aging and Disabilities (NASUAD) and Human Services Research Institute (HSRI)
 - Supported by participating states and a development grant from the Administration for Community Living
 - Grew out of the National Core Indicators project focused on adults with Intellectual/Developmental Disabilities
 - Collaboration of HSRI and the National Association of State Directors of Developmental Disabilities (NASDDDS)
- Focused on older adults and people with physical disabilities being served by state LTSS systems
- Face-to-face survey

Development

- Began in 2013 and took over a year and a half
- Included:
 - Steering committee feedback
 - Expert panel feedback
 - Stakeholder feedback
 - Focus groups with LTSS consumers
 - Large-scale pilot in three states: GA, MN, OH
 - Total of 1600 interviews completed
 - Small-scale pilot in GA
- Underwent 13 official revisions
- Finalized in March, 2015

State Participation 2015-2016



Measures

Consumer Outcomes:

- Community Participation
- Choice and Decision-making
- Relationships
- Satisfaction
- Service and Care Coordination
- Access
- Self-Direction of Care
- Work/Employment
- Rights and Respect
- Health Care
- Medications
- Safety and Wellness
- Everyday Living and Affordability
- Planning for the Future
- Control

NCI-AD Survey Tool

- **Pre-survey Form**
 - Used to setup interviews, for use by the interviewers only
- **Background Information** (21 questions)
 - Demographics and personal characteristics: gathers data about the consumer from agency records and/or the individual
- **Consumer Survey** (86 (51 proxy) questions + 2 optional)
 - Includes subjective satisfaction-related questions that can only be answered by the consumer, and objective questions that can be answered by the consumer or, if needed, their proxy
- **Interviewer Feedback Sheet**
 - Asks interviewer to evaluate the survey experience and flag concerns

How does NCI-AD Work?

- Commit to TA year and 1 year of surveying
- Develop a project team and contact state agency partners (Medicaid, Aging, and Disability)
- Begin monthly technical assistance calls with NASUAD and HSRI
- Work with NASUAD and HSRI to design a sample of at least 400 older adults and individuals with physical disabilities receiving publicly-funded services. Including:
 - Skilled nursing facilities
 - Medicaid waivers
 - Medicaid state plans
 - MLTSS populations
 - State-funded programs, and
 - Older Americans Act programs

NCI-AD Website

NCI-AD
NATIONAL CORE INDICATORS
Aging and Disabilities

STATE LOGIN

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Core Indicators Drive Improvement

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Participating NCI States

Select a participating state to view its profile.

NCI States

Performance Improvement: What Gets Measured Gets Done

If you don't measure key outcomes, there is no guarantee that they will occur. NCI-AD measures assess performance:

- on key outcome variables
- over time (change from baseline)
- against multi-state benchmarks
- across key person centered objectives

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NCI-AD Data Used by Self-Advocates and Families

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Report Released: NCI-AD 2015-16 Annual Summary

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**What did
she say?**

